

**MIAMI-DADE COUNTY  
DRAINAGE AND CANALS FLOOD COMPLAINT FORM**



**Service Request #** \_\_\_\_\_

**Complaint Date** \_\_\_\_\_ **Time** \_\_\_\_\_ **AM** **PM**

**Resident/Complainant Name**

**Address**

**Telephone**

**Nearest Street Intersection of Flooding or Location of Flooding**

**Is this the first time you report this?**      Yes      No      **If No, date**

**PLEASE SELECT ONLY ONE (1) COMPLAINT TYPE AND ANSWER RELATED QUESTIONS FOR BETTER SERVICE**

**Type of Complaint**

302 Clogged Storm Drain

Is the water on top of drain now?      Yes      No  
 How long does it take for the water to drain?  
 What is the exact location of the drain?  
 Is the area a new development?      Yes      No  
 Was there a recent drainage project in the area?      Yes      No

303 Standing Water (No Drain)

How deep is the water?  
 How hard did it rain?      Light      Moderate      Heavy  
 Is your property flooded?      Yes      No  
 Is your property in a new development?      Yes      No  
 Where is the nearest drain?

Flooding/Standing Water (Localized)

Is the water flooding the inside of your residence?      Yes      No  
 Is the water in your driveway / swale?      Yes      No  
 Is the water across the roadway?      Yes      No  
 Is it affecting traffic?      Yes      No  
 How long does the water remain after rainfall?

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Canal Complaints

- Solid waste (floating debris, bottles, cans, etc.) present
- Aquatic vegetation overgrown
- Needs mowing / treating vegetation on canal bank
- Bank instability due to Erosion / Collapses are present
- Culvert cleaning needed
- Damaged culvert / Headwall
- Encroachment of Easement / Right of Way
- Cutting / trimming of trees on a canal Right of Way needed
- Damaged Guardrails / Fence
- Canal Signs damaged / down
- Other

Other

Nature of Complaint

**For more information, call (305) 372-6688**