

Date: May 6, 2008

To: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

From: George M. Burgess
County Manager

Subject: Comfort Home Care Services, Inc. d/b/a Comfort Care Services application for one combination wheelchair and stretcher vehicle (NE Control No. 149)

Agenda Item No. 8(C)(1)(C)

Resolution No. R-464-08

RECOMMENDATION

It is recommended that the Board approve the application of Comfort Home Care Services, Inc. d/b/a Comfort Care Services for one Certificate of Public Convenience and Necessity to operate one combination wheelchair and stretcher vehicle.

SCOPE

This Certificate of Public Convenience and Necessity is countywide, allowing the license holder to operate in unincorporated and incorporated areas of Miami-Dade County.

FISCAL IMPACT/FUNDING SOURCE

There is no fiscal impact to the County.

TRACK RECORD/MONITOR

Applicant is a new service provider with no enforcement history. The Consumer Services Department will be responsible for monitoring this company.

BACKGROUND

On December 18, 1980, the Board adopted Ordinance 80-145, later codified in Chapter 4, Article III of the Code of Miami-Dade County, providing for the regulation of non-emergency medical transportation. Section 4-44 of the County Code provides the procedures to be followed by the County in processing certificate applications. Based on those requirements, the Board may issue or refuse to issue the certificate as applied for, or may issue the certificate with modifications or upon such terms and conditions as in its judgment the public interest may require. In reaching a determination, the Board shall consider the application, the County Manager's recommendation, all matters presented during the public hearing held at the April 16, 2008 Economic Development and Human Services committee meeting, and among others, the following criteria:

- (1) The ability of the applicant to provide the proposed service;
- (2) The adequacy of the management plan of the applicant; and
- (3) The benefits that will accrue to the public interest from the proposed service.

Each resolution approving an application shall specify that a certificate to operate a single non-emergency vehicle has been authorized thereby.

Comfort Home Care Services, Inc. d/b/a Comfort Care Services, located at 2185 NE 163 Street, Miami, Florida, 33162, seeks to obtain a Certificate of Public Convenience and Necessity to provide combination wheelchair and stretcher non-emergency medical transportation service to individuals requiring this type of transportation.

*Honorable Chairman Bruno A. Barreiro and Members,
Board of County Commissioners
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The applicant, a new service provider, seeks to transport patients to and from various medical facilities throughout Miami-Dade County seven days a week, 24 hours a day. The proposed rates are \$110.00 within a 10 mile radius round trip for wheelchair services and \$175.00 within a 10 miles radius round trip for stretcher services. Outside the 10 mile radius there will be a charge of \$4.00 per mile for wheelchair trips and \$6.00 per mile for stretcher trips.

The management plan submitted by Mr. Avi Shenkar, President of Comfort Home Care Services, Inc. d/b/a Comfort Care Services, includes maintenance, communication and record keeping systems, and meets the requirements of the Code. All required financial statements and credit references have been submitted. The proposed service standards meet all requirements of the Code and adequately meet transportation and comfort needs. A background investigation reveals no criminal record within the last five years for the officer(s) of the corporation.

The proposed services to be provided under this certificate will increase the availability of licensed non-emergency medical transportation in Miami-Dade County thus providing increased competition and high service standards to the public.



Assistant County Manager

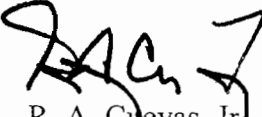


MEMORANDUM

(Revised)

TO: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

DATE: May 6, 2008

FROM: 
R. A. Cuevas, Jr.
County Attorney

SUBJECT: Agenda Item No. 8(C)(1)(C)

Please note any items checked.

- "4-Day Rule" ("3-Day Rule" for committees) applicable if raised
- 6 weeks required between first reading and public hearing
- 4 weeks notification to municipal officials required prior to public hearing
- Decreases revenues or increases expenditures without balancing budget
- Budget required
- Statement of fiscal impact required
- Bid waiver requiring County Manager's written recommendation
- Ordinance creating a new board requires detailed County Manager's report for public hearing
- Housekeeping item (no policy decision required)
- No committee review

Approved _____ Mayor
Veto _____
Override _____

Agenda Item No. 8(C) (1) (C)
5-6-08

RESOLUTION NO. R-464-08

RESOLUTION APPROVING APPLICATION FOR ONE CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO COMFORT HOME CARE SERVICES, INC. d/b/a COMFORT CARE SERVICES TO PROVIDE COMBINATION WHEELCHAIR AND STRETCHER NONEMERGENCY MEDICAL TRANSPORTATION SERVICE (NE CONTROL NO. 149)

WHEREAS, this Board desires to accomplish the purposes outlined in the accompanying memorandum, a copy of which is incorporated herein by reference,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that this Board approves the application by Comfort Home Care Services, Inc. d/b/a Comfort Care Services for one (1) Certificate of Public Convenience and Necessity to operate a single nonemergency vehicle to provide combination wheelchair and stretcher nonemergency medical transportation service in Miami-Dade County.

The foregoing resolution was offered by Commissioner **Carlos A. Gimenez**, who moved its adoption. The motion was seconded by Commissioner **Jose "Pepe" Diaz** and upon being put to a vote, the vote was as follows:

Bruno A. Barreiro, Chairman	aye		
Barbara J. Jordan, Vice-Chairwoman	aye		
Jose "Pepe" Diaz	aye	Audrey M. Edmonson	aye
Carlos A. Gimenez	aye	Sally A. Heyman	aye
Joe A. Martinez	aye	Dennis C. Moss	aye
Dorrian D. Rolle	aye	Natacha Seijas	aye
Katy Sorenson	aye	Rebeca Sosa	aye
Sen. Javier D. Souto	absent		

The Chairperson thereupon declared the resolution duly passed and adopted this 6th day of May, 2008. This resolution shall become effective ten (10) days after the date of its adoption unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this Board.

MIAMI-DADE COUNTY, FLORIDA
BY ITS BOARD OF
COUNTY COMMISSIONERS

HARVEY RUVIN, CLERK



By: **Kay Sullivan**
Deputy Clerk

Approved by County Attorney as
to form and legal sufficiency.

GKS

Gerald K. Sanchez

COMFORT HOME CARE SERVICES INC.

d.a. COMFORT CARE SERVICES

2185 NE 163RD Street, North Miami Beach, FL 33162 – Phone: 305.917.4462 – Fax: 305.328.9273

October 15, 2007

Miami – Dade Consumer Services Department
140 West Flagler Street
Suites 901-904
Miami, FL 33130

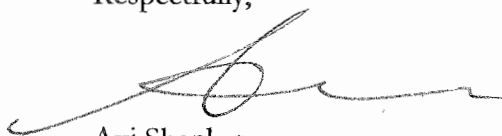
Re: Rate & Fare Schedule / Certificate Applied For

To Whom It May Concern,

As per the letter dated September 17th, 2007 provided by Benson Thomas, the following are the additional required items as noted on that letter.

1. To clarify, we will be providing transportation service for a combination of both wheelchair and stretcher bound customers.
2. Rates & Fare Schedule
 - a. Wheelchair Service
 - i. Within a 10 mile radius, the rate is **\$110** round trip
 - ii. Outside the 10 mile radius, the rate is **\$110 + \$4 per mile**
 - b. Stretcher Service
 - i. Within a 10 mile radius, the rate is **\$175** round trip
 - ii. Outside the 10 mile radius, the rate is **\$175 + \$6 per mile**

Respectfully,



Avi Shenkar
President
Comfort Care Services
2185 NE 163rd Street
North Miami Beach, FL 33162
Phone: 1.866.550.4462 Ext. 309
Fax: 305.328.9273

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ARTICLE III. NONEMERGENCY MEDICAL TRANSPORTATION*

Sec. 4-41. Short title.

This article shall be known as the "Nonemergency Medical Transportation Ordinance."

(Ord. No. 80-145, § 1, 12-18-80)

Sec. 4-42. Legislative findings and intent.

(a) During the 1979 State legislative session, authority for regulation of nonemergency medical transportation was transferred from the Public Service Commission to the Department of Health and Rehabilitative Services (Chapter 401, Florida Statutes). It mandated the elimination of economic regulations at the State level and required each County to establish local control of the industry. A prior condition for obtaining a State license and permit is a County certificate of public convenience and necessity.

(b) The purpose of this article is to ensure the health and safety of those citizens who must use nonemergency transportation. Regulation of the nonemergency medical transportation industry is susceptible to and can most effectively be carried out under a uniform plan of regulation to [of] the County as a whole.

(c) Artificial restrictions upon the nonemergency medical transportation industry based solely upon economic regulations, that limit competition and impose unreasonable standards on the industry, are not in the best interest of the health, welfare, safety and convenience of the handicapped and disabled residents of the County who rely on this form of transportation. The riding public should not be required to bear the effects of governmentally imposed restrictions upon the industry which are artificial or unnecessary.

(Ord. No. 80-145, § 2, 12-18-80)

Sec. 4-43. Definitions.

For the purposes of this article, the following definitions shall apply:

- (a) *Chauffeur* means a driver registered with and authorized by the Consumer Services Department to operate a nonemergency medical vehicle.

*Editor's note—Pursuant to § 15 of Ord. No. 80-145, directing its inclusion in the Code, the editor has designated §§ 1—13 of said ordinance as Art. III, §§ 4-41—4-53.

- (b) *Commission* means the Board of County Commissioners of Dade County, Florida.
- (c) *Applicant or person* means any natural person(s), firm, partnership, association, corporation, or other business or governmental entity.
- (d) *Director* means the Dade County Consumer Services Department Director.
- (e) *CSD* means the Dade County Consumer Services Department.
- (f) *Fares or rates* means the charges established pursuant to this article to be paid for the transportation services provided by an operator.
- (g) *Trade name* means the name under which any person(s), firm, partnership, association or corporation operates its business.
- (h) *Operate* means provide transportation services utilizing a nonemergency vehicle.
- (i) *Operator* means any person who has been issued a certificate in accordance with the provisions of this article.
- (j) *Certificate* means a certificate of public convenience and necessity authorizing the holder thereof to engage in providing the transportation services described thereon.
- (k) *Nonemergency medical transportation service or nonemergency service* means the transportation of persons while on stretchers or wheelchairs, or whose handicap, illness, injury or other incapacitation makes it impractical to be transported by a regular common carrier such as bus or taxicab service, and neither need nor expect to need medical attention enroute. The definition of nonemergency medical transportation service or nonemergency service shall also include service provided by any vehicle operating under a Dade County certificate of public convenience and necessity received under this article which is designed to accommodate no more than eight (8) passengers, exclusive of the driver and which is equipped to transport passengers confined to a wheelchair, where such vehicle is provided by Dade County to an oper-

MIAMI-DADE COUNTY

PUBLIC NOTICE

THE ECONOMIC DEVELOPMENT AND HUMAN SERVICES COMMITTEE OF THE BOARD OF COUNTY COMMISSIONERS of Miami-Dade County, Florida will meet on Wednesday, April 16, 2008, at 9:30 a.m., in the County Commission Chambers, Second Floor, Stephen P. Clark Center, 111 NW First Street, Miami, Florida to consider:

Resolution approving application for one Certificate of Public Convenience and Necessity to Comfort Home Care Services, Inc. d/b/a Comfort Care Services to provide combination wheelchair and stretcher nonemergency transportation service (NE Control No. 149).

A person who decides to appeal any decision made by the Economic Development and Human Services Committee of the Board of County Commissioners, with respect to any matter considered at this hearing, will need a record of the proceedings. Such person may need to ensure that a verbatim record of the proceedings is made including the testimony and evidence upon which the appeal is to be based.