*Board of County Commissioners*

Miami–Dade County – Florida

# AGENDA

# Governmental Structure Task Force Workshop

*Dennis C. Moss (9); Commissioners Sally Heyman (4); Natacha Seijas (13); and Rebeca Sosa(6)*

**Thursday, February 2, 2006** **2:00pm** **Commission Chambers**

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|---|---|---|
| **I.** | **Introduction and Welcome** | Vice-Chairman Moss |
| **II.** | **Proposed Extension of the Task Force** | Vice-Chairman Moss |
| **III.** | **Resolution empowering Chairman to respond on behalf of County Commission** | Vice-Chairman Moss |
| **IV.** | **311 Update** | Judy Zito, Chief Information Officer<br>Office of the County Manager |
| **V.** | **Webcasting** | Judy Zito, Chief Information Officer<br>Office of the County Manager |
| **VI.** | **Procurement Process Reform** | Miriam Singer, Director<br>Department of Procurement Management |
| **VII.** | **Sterling Challenge** | Marla Warner, Senior Assistant to the Director<br>Office of Strategic Business Management |
| **VIII.** | **Secret Shopper Program** | Marla Warner, Senior Assistant to the Director<br>Office of Strategic Business Management |
| **IX.** | **Informational Item: Resident Satisfaction Survey** | Pete Hernandez, Deputy County Manager<br>Office of the County Manager |
| **X.** | **Open Discussion** | |