

**MIAMI-DADE COUNTY
RYAN WHITE PROGRAM
MAI CLIENT-LEVEL OUTCOMES**

Performance by [ENTER NAME OF SERVICE PROVIDER, THEN ACRONYM IF APPLICABLE IN PARENTHESES] under this Agreement will be partially measured against the client-level outcomes outlined in Section III of the FY 2010 Ryan White Program Service Delivery Guidelines and the Ryan White Program Performance Improvement Plan, which are incorporated herein by reference. As additional outcomes are developed and disseminated, [ENTER ACRONYM] will be responsible for collecting and reporting on the specified data elements used to measure performance, based on the defined outcome(s) per Minority AIDS Initiative (MAI)-funded service category.

In addition, [ENTER ACRONYM] is responsible for collecting and reporting on the required data elements used to measure performance under the following contracted services provided to eligible minority HIV+ clients: [ONLY INCLUDE THIS PARAGRAPH AND THE FOLLOWING SERVICES AS APPLICABLE TO THE PROVIDER'S FY 2010 RYAN WHITE MAI PROGRAM FUNDING, AND AS APPROPRIATE TO THE CONTRACT BEING DEVELOPED] outpatient medical care, prescription drugs, medical case management, residential substance abuse counseling/treatment, and outreach services.

The Service Delivery Information System (SDIS) is the main data source for the outcomes indicated below.

[INCLUDE THE FOLLOWING SERVICES AS APPLICABLE TO THE PART A FUNDING FOR THIS PROVIDER, LISTED IN PRIORITY ORDER]

OUTPATIENT MEDICAL CARE

- Outcome 1:** Increase in the percentage of minority clients with improved or stable CD4 counts.
- Target 1:** 75% of the minority clients served having two (2) or more CD4 counts during the reporting period show improved or stable CD4 counts.
- Outcome 2:** Increase in the percentage of minority clients with improved or stable Viral Load test results.
- Target 2:** 75% of the minority clients served having two (2) or more Viral Load tests during the reporting period show improved or stable Viral Load test results.

PRESCRIPTION DRUGS

- Outcome 1:** Increase in the percentage of minority clients with improved or stable CD4 counts during the reporting period.
- Target 1:** 75% of the minority clients served having two (2) or more CD4 counts during the reporting period show improved or stable CD4 counts.

- Outcome 2:** Increase in the number of minority clients with access to prescribed HIV/AIDS medications during the reporting period.
- Target 2:** 25% of the minority clients served during the reporting period are new to prescription drug services.

MEDICAL CASE MANAGEMENT

- Outcome 1:** Increase in the percentage of minority clients who receive treatment adherence counseling.
- Target 1:** 85% of the minority clients served during the reporting period received treatment adherence counseling.
- Outcome 2:** Increase in the percentage of minority clients retained in care (i.e., accessing a core service).
- Target 2:** 85% of the minority clients served during the reporting period had at least two (2) visits to a core service.

SUBSTANCE ABUSE COUNSELING - RESIDENTIAL TREATMENT

- Outcome 1:** Increase in the percentage of minority clients with a substance abuse diagnosis that will enter and complete an inpatient substance abuse treatment program.
- Target 1:** 60% of the minority clients with a substance abuse diagnosis will enter and complete an inpatient substance abuse treatment program (up to 120 days) during the reporting period.
- Outcome 2:** Increase in the percentage of minority clients retained in care (i.e., accessing a core service).
- Target 2:** 75% of the minority clients served in residential substance abuse treatment during the reporting period had at least two (2) visits to a core service.
- Outcome 3:** Increase in the percentage of minority clients accessing outpatient substance abuse counseling upon completion of a residential substance abuse treatment program during the reporting period.
- Target 3:** 75% of the minority clients completing a residential substance abuse treatment program will then access outpatient substance abuse counseling during the reporting period.

OUTREACH SERVICES

Outcome 1: Increase in the number of minority clients who know their HIV status [i.e., increase in the number of out of care minority HIV+ clients (those who were never in care in the Ryan White Part A or MAI Programs) that are contacted through Ryan White Program outreach efforts and are connected for the first time to a core service provider].

Target 1: 3% of the out of care minority clients (those who were never in care in the Ryan White Part A or MAI Programs) that are contacted and billed for are actually brought into care (connected to a core service) during the reporting period.

Outcome 2: Increase in the number of lost to care minority HIV+ clients (i.e., those who were previously receiving Ryan White Part A or MAI Program services and had fallen out of care) that are contacted through Ryan White Program outreach efforts and are re-connected to a core service provider.

Target 2: 25% of the lost to care minority clients that are contacted and billed for are actually brought back into care (i.e., re-connected to a core service) during the reporting period.