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BOARD OF COUNTY COMMISSIONERS OFFICE OF COMMUNITY ADVOCACY

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2016 Memorial Weekend Summary of Interviews

(MIAMI, FL) – The Miami-Dade County Office of Community Advocacy's Goodwill Ambassador Kathryn Perez Interview with Goodwill Ambassador Ms. Perez.

On Sunday, May 29, 2016, I had the opportunity to interview Ms. Perez, Miami-Dade County employee as well as a Goodwill Ambassador her opinion regarding the Miami-Dade County's GWA program. My questions to her were as follows:

- 1.) How is it going so far? What type of encounters have you had this evening?
- 2.) How do you feel about being able to help diffuse the situation?
- 3.) How do you feel about being a Goodwill Ambassador?

Ms. Perez begins to describe the current situation that was handled by her team of Goodwill Ambassadors. They were able to reunite a young boy with his mom. The mother was extremely overwhelmed with joy that her small boy returned safe and sound. Another incident that occurred was a couple was extremely upset at the fact that the valet service was taking a long time locating her car. The team of Goodwill Ambassadors was able to locate her car in less than five minutes which in turn calmed the distressed couple down. She was very glad that the Goodwill Ambassadors were present to be able to assist prior to the situation escalating. Ms. Perez has been a proud Goodwill Ambassador for eight (8) years now and is extremely happy with the program. She loves helping the community and volunteering during the events so that the community is able to have a safe and fun time.