

SCORECARD DETAIL-Procurement Management

Details - Base View

None Initiatives Processes

The Department of Procurement Management (DPM) is responsible for the purchase of goods and services for more than 60 Miami-Dade County departments and offices. Utilizing technology and sound business practices, DPM promotes full and open competition, with integrity and community inclusion, and ensures implementation of fair and transparent procurement practices. DPM performs multiple functions while managing the County's procurement activities, including finalizing needs assessments and scopes of work with users, advertising solicitations, holding bid openings/closings, reviewing technical responses, conducting market research, making vendor selections, conducting negotiations, and awarding and administering contracts.

Base 

1.0 Customer 

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Streamlined and Responsive Process - Procurement</u>					
<u>RFP Processing Time for Contracts up to \$500,000</u>	FY10 Q3	 208	110	 197	110
<u>RFP Processing Time for Contracts over \$500,000 up to and including \$1 million</u>	FY10 Q3	 134	110	 134	110
<u>RFP Processing Time for Contracts under \$1 million</u>	FY10 Q3	 183	110	 189	110
<u>RFP Processing Time for Contracts over \$1 million</u>	FY10 Q3	 225	236	 224	236
<u>ITB Processing Time for Contracts up to \$500,000</u>	FY10 Q3	 68	110	 73	110
<u>ITB Processing Time for Contracts over \$500,000 up to and including \$1 million</u>	FY10 Q3	 165	110	 146	110
<u>ITB Processing Time for Contracts under \$1 million</u>	FY10 Q3	 70	110	 75	110
<u>ITB Processing Time for Contracts over \$1 million</u>	FY10 Q3	 266	236	 233	236
<u>Improving Customer Care</u>					
<u>DPM "Sortie"</u>	FY10 Q3	 63 %	40 %	 69 %	40 %
<u>Number of Vendors Registered</u>	FY10 Q3	18,350	n/a	18,350	n/a
<u>Vendor Workshops</u>	FY10 Q3	 13	6	 31	18
<u>Vendor Walk-Ins</u>	Jun 2010	299	n/a	2,518	n/a
<u>Internal Customer Workshops</u>	FY10 Q3	 6	5	 33	15

2.0 Financial 

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Meet Budget Targets [Procurement Mgmt]</u>					
<u>Revenue: Total (Procurement Mgmt)</u>	FY10 Q3	 \$2,531 K	\$3,598 K	 \$12,454 K	\$10,796 K
<u>Expen: Total (Procurement Mgmt)</u>	FY10 Q3	 \$2,555 K	\$2,938 K	 \$8,404 K	\$8,814 K

3.0 Internal



Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Procurement Activities</u>					
<u>Active Contracts Managed</u>	FY09	1,454	n/a	n/a	n/a
<u>Contract Extensions (for Additional Time)</u>	FY10 Q3	16	n/a	53	n/a
<u>Contract Modifications (for Additional Funds)</u>	FY10 Q2	43	n/a	94	n/a
<u>New Contracts Awarded</u>	FY10 Q2	105	n/a	188	n/a
<u>Options to Renew(OTRs) Exercised</u>	FY10 Q3	158	n/a	414	n/a
<u>Solicitations Cancelled</u>	FY10 Q3	3	n/a	7	n/a
<u>Rejected Contracts</u>	FY10 Q3	10	n/a	33	n/a
<u>Solicitations Advertised</u>	FY10 Q3	68	n/a	170	n/a
<u>Bid Protests</u>					
<u>Percent of Contracts Protested</u>	FY10 Q2	0.95 %	n/a	2.28 %	n/a
<u>Increase full and open competition - Procurement</u>					
<u>Non-Competitive Contracts</u>	FY10 Q3	13 %	14 %	13 %	14 %
<u>Personnel</u>					
<u>Vacancy Rate</u>	FY10 Q3	8.20 %	4.00 %	8.20 %	4.00 %
<u>Recruitments</u>	FY10 Q3	0	n/a	1	n/a
<u>Positions: Full-Time Filled (DPM)</u>	FY10 Q3	112	(121 - 122)	112	(121 - 122)

4.0 Learning and Growth



Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Increase Professional Development - Procurement</u>					
<u>Procurement Training and Professional Development</u>	FY10 Q3	95	150	405	432

[Scorecard Exception Report](#)

[Business Plan Reports](#)

Scorecard Owners: [Singer, Miriam](#) [Hudson, Celia](#)

Linked Objects

[Hide All](#)

Child Scorecards

There are no scorecards linked at this time.

Parent Scorecards

	Owners
ACM Scorecard - Torriente, Susanne	Fernandez, Margarita Torriente, Susanne

Objectives

	Owners
Procurement Activities	Leasburg-Kramer, Linda Roundtree, Amos Singer, Miriam
(ES3.1.1) Streamlined and Responsive Process - Procurement	Leasburg-Kramer, Linda Roundtree, Amos Singer, Miriam
Improving Customer Care	Hudson, Celia Leasburg-Kramer, Linda Roundtree, Amos Singer, Miriam
Meet Budget Targets [Procurement Mgmt]	Chin Nuke, Joan Hudson, Celia Singer, Miriam
Bid Protests	Hudson, Celia Singer, Miriam
Increase full and open competition - Procurement	Adames, Melissa Leasburg-Kramer, Linda Roundtree, Amos Singer, Miriam Uppal, Namita
Personnel	Hudson, Celia Singer, Miriam
(ES3.1.2) Increase Professional Development - Procurement	Hudson, Celia Leasburg-Kramer, Linda Roundtree, Amos Singer, Miriam

Program Groups

There are no program groups linked at this time.

Initiatives

		Type	As Of	\$	🏆	✓	!	🎯	%	Status	Owners
Green Initiatives			09/30/2009						10%	In Progress	Sanchez, Jennifer Hudson, Celia
Complex Procurements			12/31/2008						51%	In Progress	Singer, Miriam Hudson, Celia Roundtree, Amos Webb, Robin Simmons, Fred Adames, Melissa Uppal, Namita Lafarga, Alicia Silva, Rita Plasencia, Carlos Ripley, Mark

						Smith, Doris Zawoyski, Andrew Leasburg- Kramer, Linda Chin Nuke, Joan Rose, Mayra
<u>Extraordinary Projects/Assignments</u>		12/31/2008	36%	In Progress		Chin Nuke, Joan Hudson, Celia Singer, Miriam Adames, Melissa Roundtree, Amos Lafarga, Alicia Ripley, Mark Khan, Adil Simmons, Fred Sanchez, Jennifer Uppal, Namita Plasencia, Carlos
<u>Improved Technology Tools</u>		12/31/2008	79%	In Progress		Hudson, Celia Singer, Miriam Adames, Melissa Fogarty, Walter Khan, Adil Leasburg- Kramer, Linda Rose, Mayra
<u>Legislative Recommendations</u>		12/31/2007	95%	In Progress		Singer, Miriam Hudson, Celia

Processes

There are no processes linked at this time.

REFERENCE CENTER

Action Items [Show Details](#)  

Due Date	Status	Action	Owners
No Action Items to Report			
	Open		Overdue

Comments  

Author/Date	Comment	Show All
There are no comments at this time.		

External Links 

Attached Documents 

 DPM Business Plan (FY07-08)
 DPM Budget (FY07)

	Last Updated	Checked Out By
  DPM Business Plan (FY09-10)	10/28/2009	[Check Out]
  DPM Sortie/Fitness Challenge	08/26/2008	[Check Out]

Customer Perspective

Objective Name	Owner(s)
Streamlined and Responsive Process - Procurement	Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Initiatives Linked To Objective	Owner(s)

GrandParent Objectives
Ensure the timely acquisition of "best value" goods and services while maintaining integrity and inclusion

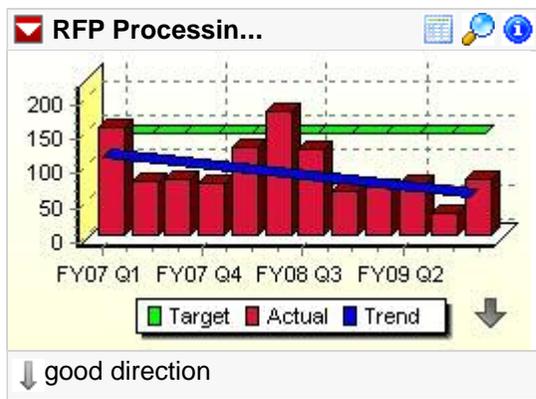
Parent Objectives
(ES3.1) (ES3-1)Streamlined and responsive procurement process (priority outcome)

Measure	Owner(s)
RFP Processing Time for Contracts up to \$500,000	Marcia Casamayor

Performance				
Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	208	110	(98)	FY10 Q3

Initiatives Linked To Measure	Owner(s)

Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



Measure	Owner(s)
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RFP Processing Time for Contracts over \$500,000 up to and including \$1 million

Marcia Casamayor

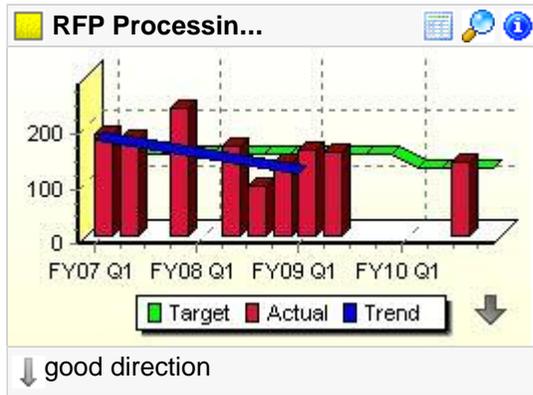
Performance

Ind	Actual	Target	Variance	Date
■	134	110	(24)	FY10 Q3

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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RFP Processing Time for Contracts under \$1 million

Melissa Adames Linda Leasburg-Kramer Amos Roundtree
Rita Silva Fred Simmons Miriam Singer

Number of days to process RFP (Request for Proposals) for contracts under \$1 million

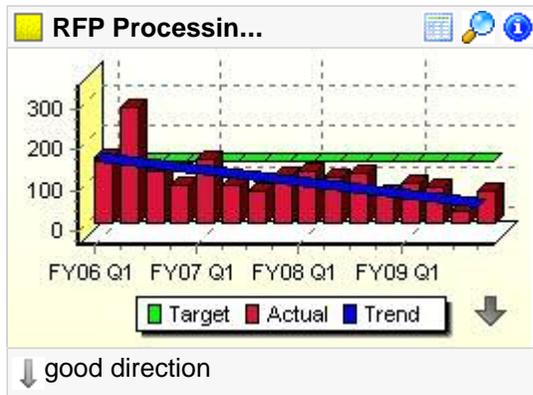
Performance

Ind	Actual	Target	Variance	Date
■	183	110	(73)	FY10 Q3

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▣	DPM - RFP Processing Time for Contracts under \$1 million	162	110	FY10 Q3



Measure **Owner(s)**

RFP Processing Time for Contracts over \$1 million

Melissa Adames Linda Leasburg-Kramer Amos Roundtree
Rita Silva Fred Simmons Miriam Singer Andrew Zawoyki

Number of days to process RFP for contracts over \$1 million

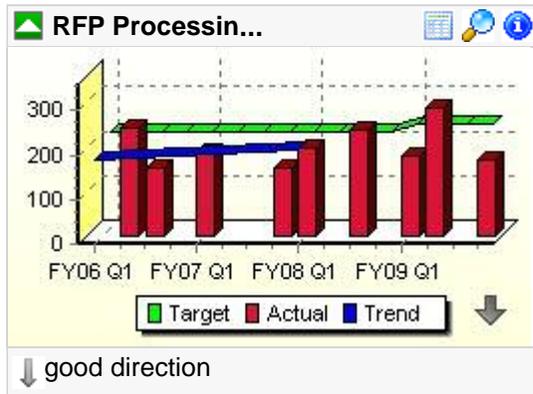
Performance

Ind	Actual	Target	Variance	Date
▲	225	236	11	FY10 Q3

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	DPM - RFP Processing Time for Contracts over \$1 million	225	236	FY10 Q3



Measure **Owner(s)**

ITB Processing Time for Contracts up to \$500,000

Marcia Casamayor

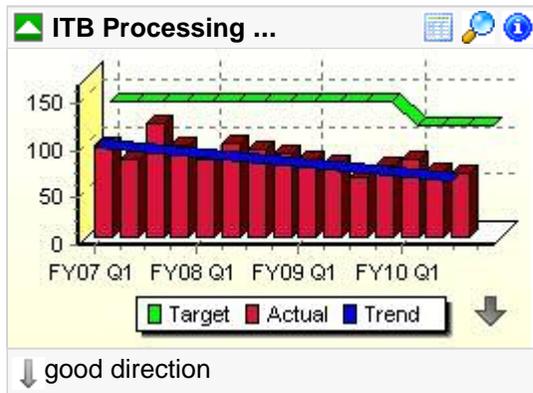
Performance

Ind	Actual	Target	Variance	Date
▲	68	110	42	FY10 Q3

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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ITB Processing Time for Contracts over \$500,000 up to and including \$1 million

Marcia Casamayor

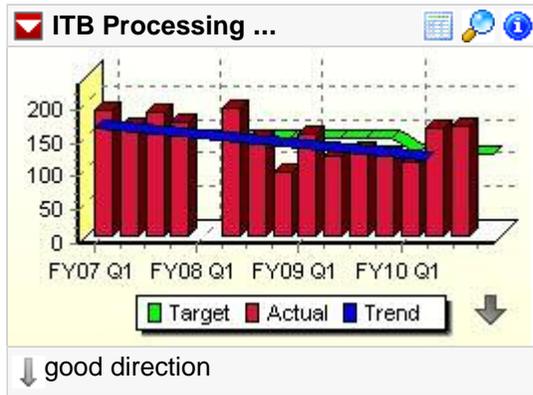
Performance

Ind	Actual	Target	Variance	Date
▼	165	110	(55)	FY10 Q3

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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ITB Processing Time for Contracts under \$1 million

Melissa Adames Alicia Lafarga Linda Leasburg-Kramer
Amos Roundtree Fred Simmons Miriam Singer

Number of days to process ITB (Invitations to Bid) for contracts under \$1 million

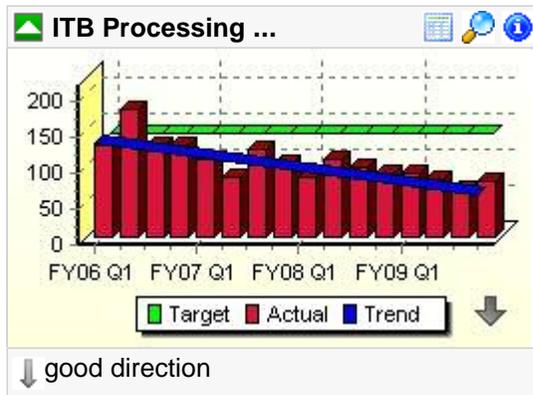
Performance

Ind	Actual	Target	Variance	Date
▲	70	110	40	FY10 Q3

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	DPM - ITB Processing Time for Contracts under \$ 1 million	65	110	FY10 Q3



Measure	Owner(s)
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ITB Processing Time for Contracts over \$1 million

Melissa Adames Alicia Lafarga Linda Leasburg-Kramer
Amos Roundtree Fred Simmons Miriam Singer

Number of days to process ITB for contracts over \$1 million

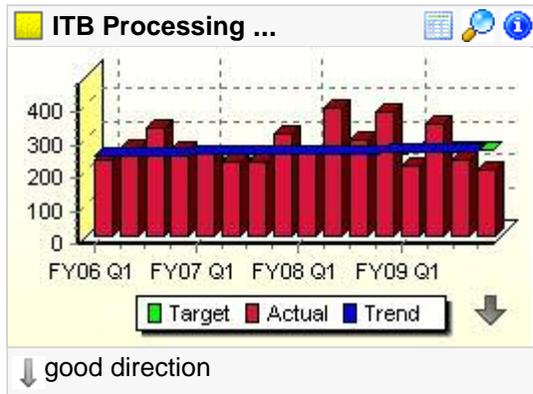
Performance				
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Ind	Actual	Target	Variance	Date
■	266	236	(30)	FY10 Q3

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Target	Date
■	DPM - ITB Processing Time for Contracts over \$1 million	240	236	FY10 Q3



Objective Name**Owner(s)**

Improving Customer Care

Celia Hudson Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Number of events

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

DPM "Sortie"

Alicia Lafarga Linda Leasburg-Kramer Amos Roundtree Rita Silva
Fred Simmons Miriam Singer Robin Webb

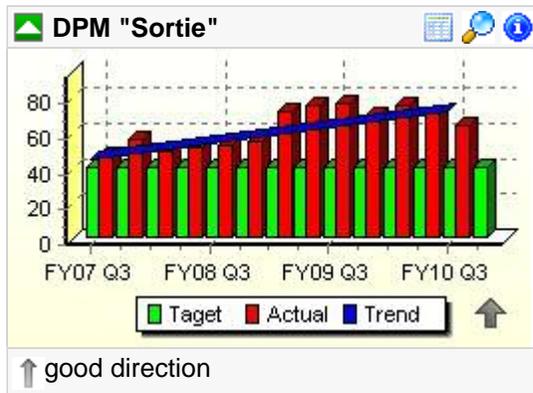
DPM will process 40% of its purchases up to \$500,000 in 90 days or less.

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
▲	63 %	40 %	23 %	FY10 Q3

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Number of Vendors Registered

Walter Fogarty Celia Hudson Miriam Singer

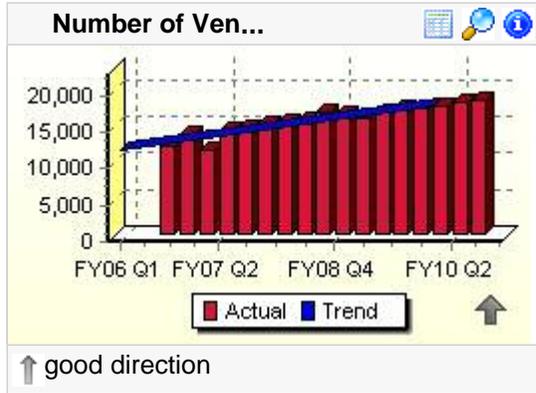
Performance

Ind	Actual	Target	Variance	Date
	18,350	n/a	n/a	FY10 Q3

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Vendor Workshops

Miriam Singer Robin Webb

Number of workshops for vendors: "How to prepare ITB" and "RFP/RFQ Proposal", "Meet the Director Meeting"

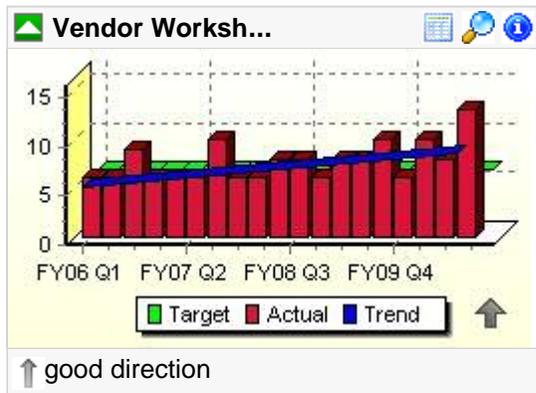
Performance

Ind	Actual	Target	Variance	Date
▲	13	6	7	FY10 Q3

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure**Owner(s)**

Vendor Walk-Ins

Walter Fogarty

Firms requiring assistance from the Vendor Assistance Unit

Performance

Ind	Actual	Target	Variance	Date
	299	n/a	n/a	Jun 2010

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Financial Perspective

Objective Name	Owner(s)
Meet Budget Targets [Procurement Mgmt]	Joan Chin Nuke Celia Hudson Miriam Singer

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Parent Objectives

Measure	Owner(s)
Revenue: Total (Procurement Mgmt)	Joan Chin Nuke Celia Hudson Miriam Singer

Total revenue in \$1,000s (from FAMIS)

Performance

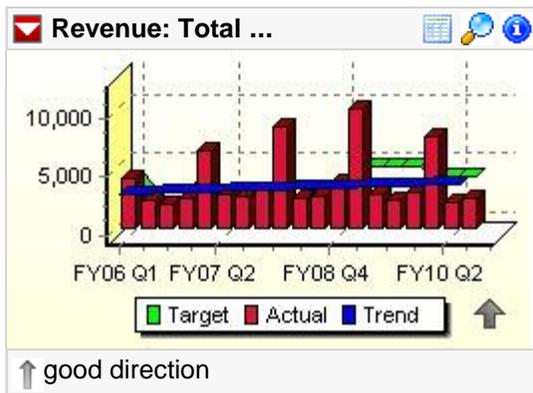
Ind	Actual	Target	Variance	Date
▼	\$2,531 K	\$3,598 K	\$(1,067) K	FY10 Q3

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▼	Carryover (DPM)	0	1,198	FY10 Q3
▲	GF Transfer	0	0	FY10 Q3
▲	Proprietary Revenue	2,531	2,400	FY10 Q3



Measure

Owner(s)

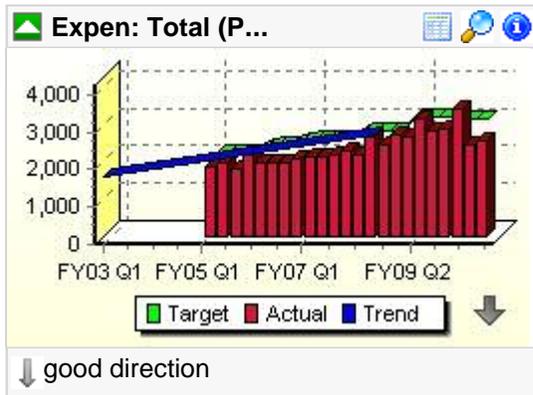
Expen: Total (Procurement Mgmt)

Joan Chin Nuke Celia Hudson Miriam Singer

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

Performance

Ind	Actual	Target	Variance	Date
▲	\$2,555 K	\$2,938 K	\$383 K	FY10 Q3



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	Expen: Personnel (DPM)	\$2,138	\$2,385	FY10 Q3
▲	Expen: Other Operating (DPM)	\$417	\$553	FY10 Q3
▲	Expen: Capital (DPM)	\$0	\$0	FY10 Q3
▼	Expen: Non-Operating (DPM)	159	158	FY10 Q3

Measure

Owner(s)

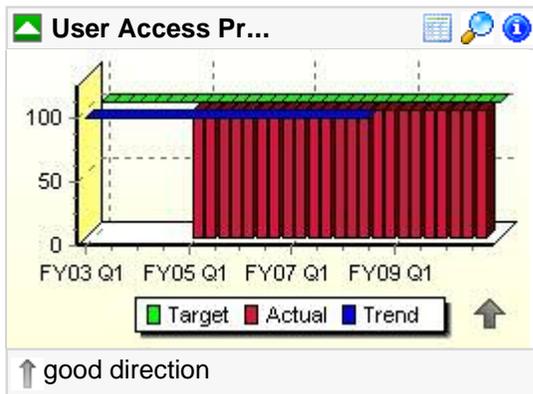
User Access Program

Joan Chin Nuke Celia Hudson Linda Leasburg-Kramer
Amos Roundtree Miriam Singer

Percentage of eligible contracts where the UAP fee was included in the solicitation

Performance

Ind	Actual	Target	Variance	Date
▲	100 %	100 %	0 %	FY10 Q3



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Internal Perspective

Objective Name	Owner(s)
Procurement Activities	Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives

Parent Objectives

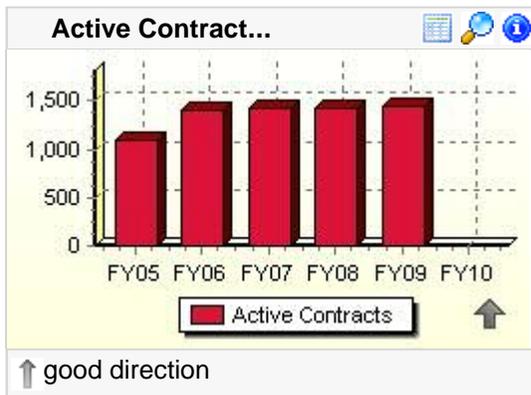
Measure	Owner(s)
Active Contracts Managed	Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Active contracts managed excluding contract modifications.

Performance				
Ind	Actual	Target	Variance	Date
	1,454	n/a	n/a	FY09

Initiatives Linked To Measure	Owner(s)

Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date
	Contracts Managed Dollar Value	5.8	n/a	FY09



Measure**Owner(s)**

Contract Extensions (for Additional Time)

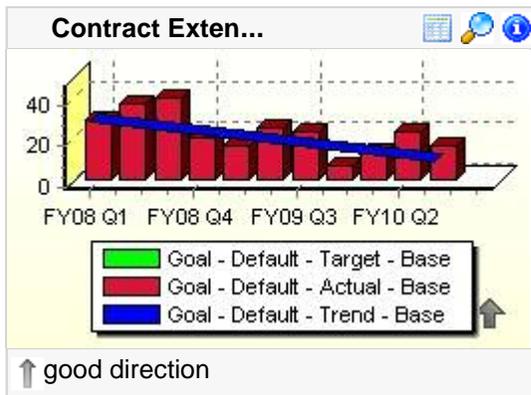
Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
	16	n/a	n/a	FY10 Q3

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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**Measure****Owner(s)**

Contract Modifications (for Additional Funds)

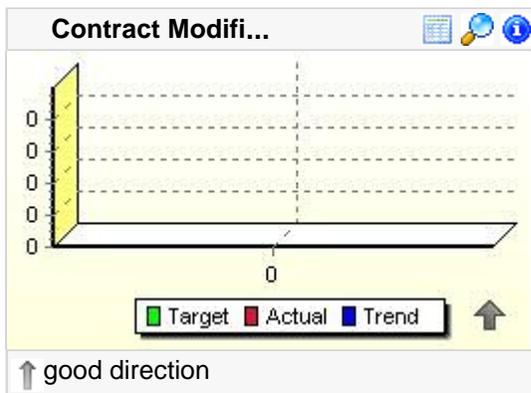
Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
	43	n/a	n/a	FY10 Q2

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure**Owner(s)**

New Contracts Awarded

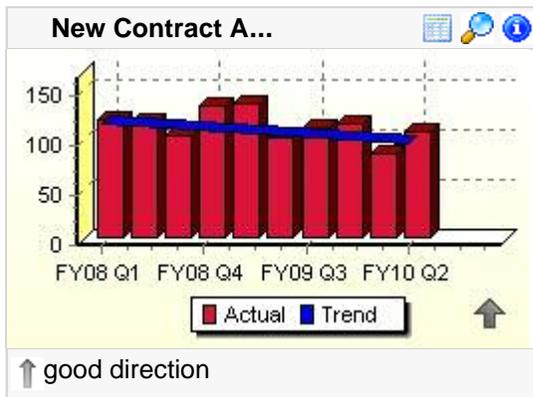
Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
	105	n/a	n/a	FY10 Q2

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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**Measure****Owner(s)**

Options to Renew(OTRs) Exercised

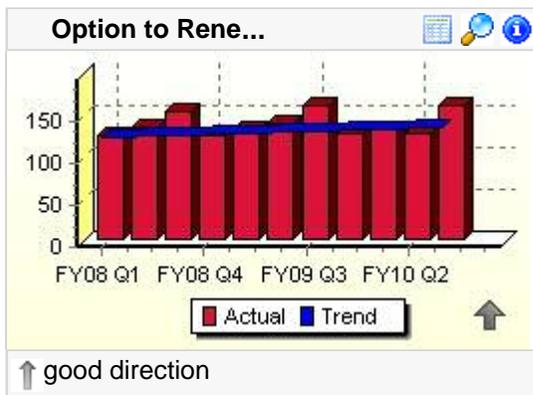
Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
	158	n/a	n/a	FY10 Q3

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure**Owner(s)**

Solicitations Cancelled

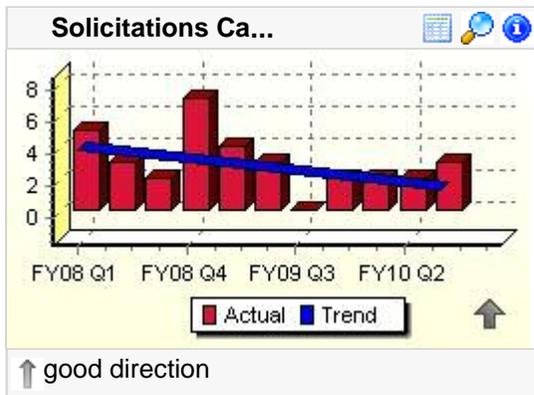
Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
	3	n/a	n/a	FY10 Q3

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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**Measure****Owner(s)**

Rejected Contracts

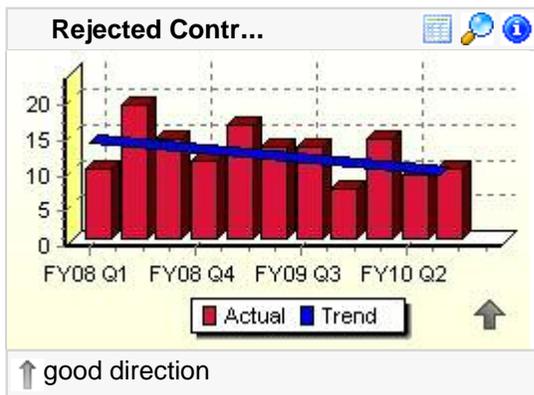
Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
	10	n/a	n/a	FY10 Q3

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure

Owner(s)

Solicitations Advertised

Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Performance

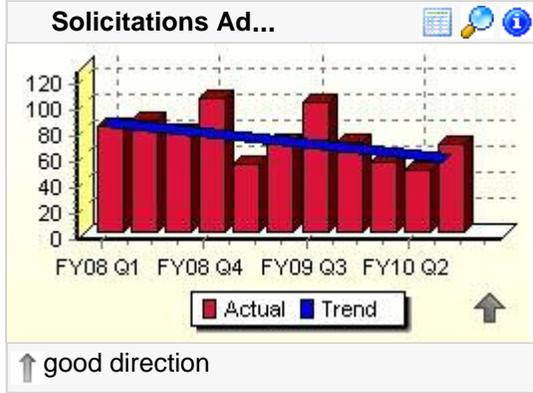
Initiatives Linked To Measure

Owner(s)

Ind	Actual	Target	Variance	Date
	68	n/a	n/a	FY10 Q3

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name**Owner(s)**

Bid Protests

Celia Hudson Miriam Singer

Number of bid protests filed

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

Percent of Contracts Protested

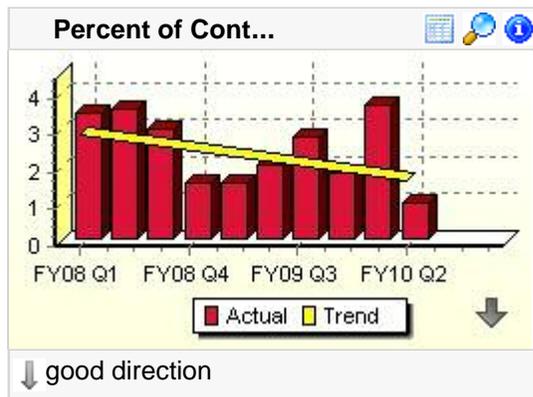
Jennifer Sanchez Miriam Singer

Performance

Ind	Actual	Target	Variance	Date
	0.95 %	n/a	n/a	FY10 Q2

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
	Number of Bid Protests	2	n/a	FY10 Q3
	Number Awarded Contracts	105	n/a	FY10 Q2



Objective Name

Owner(s)

Increase full and open competition - Procurement

Melissa Adames Linda Leasburg-Kramer Amos Roundtree Miriam Singer Namita Uppal

Increase full and open competition through the reduction of non-competed sole source and bid waiver contracts.

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Ensure the timely acquisition of "best value" goods and services while maintaining integrity and inclusion

Parent Objectives

(ES3.2) Full and open competition

Measure

Owner(s)

Non-Competitive Contracts

Amos Roundtree Miriam Singer Namita Uppal

Percentage of non-competitive contracts (bid waiver and sole source)

Performance

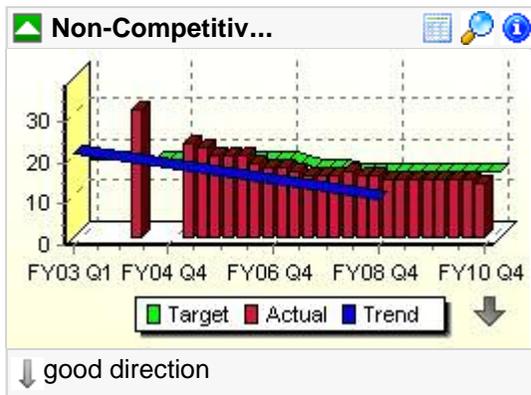
Ind	Actual	Target	Variance	Date
▲	13 %	14 %	1 %	FY10 Q3

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind Name Actual Target Date



Objective Name**Owner(s)**

Personnel

Celia Hudson Miriam Singer

Fill vacancies to achieve performance objectives

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

Vacancy Rate

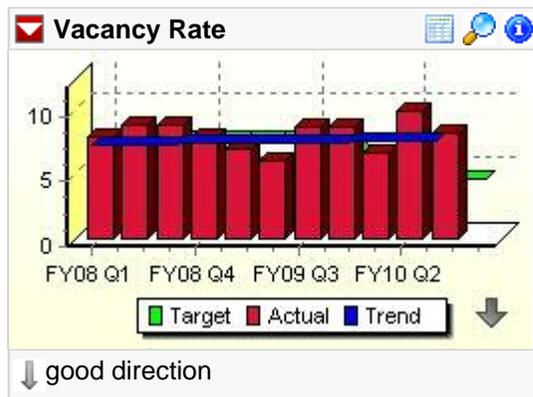
Celia Hudson Miriam Singer

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
☑	8.20 %	4.00 %	(4.20) %	FY10 Q3

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
	Vacant Positions	10	n/a	FY10 Q3
	Total Positions	122	n/a	FY10 Q3



Measure

Owner(s)

Recruitments

Celia Hudson Miriam Singer

Number of Recruitments

Performance

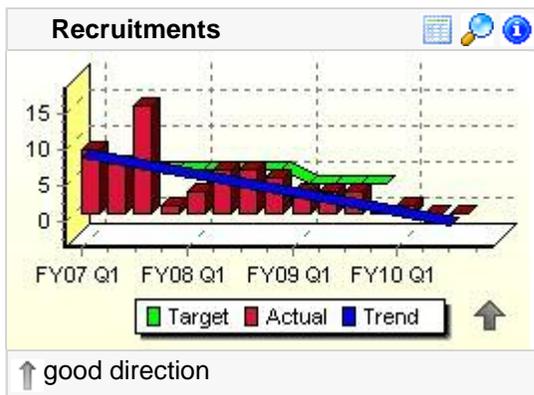
Ind	Actual	Target	Variance	Date
	0	n/a	n/a	FY10 Q3

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure

Owner(s)

Positions: Full-Time Filled (DPM)

Celia Hudson Miriam Singer

The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.

Performance

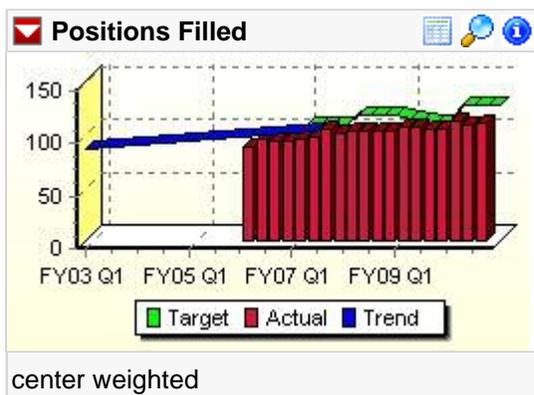
Ind	Actual	Target	Variance	Date
☑	112	122	(10)	FY10 Q3

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
-----	------	--------	--------	------



Learning and Growth Perspective

Objective Name	Owner(s)
Increase Professional Development - Procurement	Celia Hudson Linda Leasburg-Kramer Amos Roundtree Miriam Singer

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Ensure the timely acquisition of "best value" goods and services while maintaining integrity and inclusion

Parent Objectives
(ES3.1) (ES3-1)Streamlined and responsive procurement process (priority outcome)

Measure	Owner(s)
Procurement Training and Professional Development	Celia Hudson Miriam Singer

Number of attendees participating in training and professional development events

Performance	Initiatives Linked To Measure	Owner(s)										
<table border="1"> <thead> <tr> <th>Ind</th> <th>Actual</th> <th>Target</th> <th>Variance</th> <th>Date</th> </tr> </thead> <tbody> <tr> <td>☑</td> <td>95</td> <td>150</td> <td>(55)</td> <td>FY10 Q3</td> </tr> </tbody> </table>	Ind	Actual	Target	Variance	Date	☑	95	150	(55)	FY10 Q3		
Ind	Actual	Target	Variance	Date								
☑	95	150	(55)	FY10 Q3								
	Child Measures Linked To Measure											
	<table border="1"> <thead> <tr> <th>Ind</th> <th>Name</th> <th>Actual</th> <th>Target</th> <th>Date</th> </tr> </thead> <tbody> </tbody> </table>	Ind	Name	Actual	Target	Date						
Ind	Name	Actual	Target	Date								



Initiatives Linked To Scorecard

	Type	As Of	\$ 🏠 ✓ ! 🎯	%	Status	Owners
Green Initiatives		09/30/2009		10%	In Progress	Sanchez, Jennifer Hudson, Celia
Complex Procurements		12/31/2008		51%	In Progress	Singer, Miriam Hudson, Celia Roundtree, Amos Webb, Robin Simmons, Fred Adames, Melissa Uppal, Namita Lafarga, Alicia Silva, Rita Plasencia, Carlos Ripley, Mark Smith, Doris Zawoyski, Andrew Leasburg- Kramer, Linda Chin Nuke, Joan Rose, Mayra
Extraordinary Projects/Assignments		12/31/2008		36%	In Progress	Chin Nuke, Joan Hudson, Celia Singer, Miriam Adames, Melissa Roundtree, Amos Lafarga, Alicia Ripley, Mark Khan, Adil Simmons, Fred Sanchez, Jennifer Uppal, Namita Plasencia, Carlos
Improved Technology Tools		12/31/2008		79%	In Progress	Hudson, Celia Singer, Miriam Adames, Melissa Fogarty, Walter Khan, Adil Leasburg- Kramer, Linda Rose, Mayra
Legislative Recommendations		12/31/2007		95%	In Progress	Singer, Miriam Hudson, Celia

Open Action Items For Scorecard

Due Date	Action	Status	Owner(s)

