

**Background Information**  
**Truman Medical Centers (TMC), Kansas City, MO**

**Legal Structure, Governance, and Mission**

Ownership/Operation: Not-for-profit 501(c)(3)

Governance: Board of Directors

Governance change:

- Incorporated as Kansas City General Hospital and Medical Center in 1962, one of the first public hospitals to restructure as not-for-profit
- Renamed Truman Medical Center, Inc. in 1976

Mission: Provide accessible, state of the art healthcare to Jackson County regardless of one's ability to pay.

Beds: See attached "Truman Medical Centers Snapshot" (provided by TMC)

Employees: 4,310

**Sunshine and Sovereign Immunity**

- Sunshine: No
- Sovereign Immunity: No

**Hospital or Health System:** Health System

- Two adult acute care hospitals (TMC Hospital Hill and TMC Lakewood)
- TMC Behavioral Health
- Jackson County Health Department
- Primary care practices throughout Eastern Jackson County

**Board and Autonomy**

- Up to 34 members on the Board of Directors
- Nomination and selection process: Board Development Committee nominates for full Board approval
- TMC Board has autonomy from the City/County governments

**Financial Relationship with County/City**

- Approximately 8.5% of operating revenues come from the City of Kansas City and Jackson County
- Jackson County: FY 2009-10 adopted County budget included:
  - Indigent Health Care Subsidy: \$5,429,598
  - Inmate Health Care: (none listed)
  - Debt Service: \$6,847,000
- City of Kansas City: \$26,403,075 (FY 2009-10 adopted City budget)  
Note: City of Kansas City has a "Health Levy" special revenue fund budgeted at \$53,580,838 that primarily consists of \$50 million from property taxes and \$3 million from service charges

**Budget Approval**

- Operating: TMC Board approves
- Capital: City/County sometimes, such as when TMC utilizes Jackson County bonds for capital needs

**Assets:** County owns land and some buildings; TMC owns equipment. TMC can buy/sell/encumber real property and facilities.

## Background Information

### Truman Medical Centers (TMC), Kansas City, MO

**Bonds:** Can issue bonds, but TMC reports it can be challenging in this economic environment.

**Teaching Hospital:** Yes; primary teaching hospital for the University of Missouri-Kansas City School of Medicine.

**Independence:** Human resources and procurement are independent of government

**Medical Staff:** 515; some physicians are employed by TMC, but the majority of physicians are affiliated with a multi-specialty group practice that provides medical care exclusively to TMC.

**Unions:** Yes. TMC Board has authority to determine salaries and compensation for employees, executives and physicians employed directly.

**Contracting Authority:** Yes

**Unfunded Care:** City, County, and Disproportionate Share Hospital funding

- Charity Care: \$87,623,480
- Bad Debt: \$13,376,520

#### **Payor Mix**

Payor Source	Acute Care Hospitals	Hospital Hill	Lakewood	Lakewood Care Center	Jackson County Health Department
Commercial	16%	14%	22%	<1%	5%
Medicaid	22%	26%	16%	71%	41%
Medicaid MC	14%	11%	20%	-	-
Medicare	16%	17%	12%	<1%	7%
Other	3%	3%		12%	
Self pay	29%	29%	30%	16%	10%
Government	-	-	-	-	33%
Managed Care	-	-	-	-	4%

#### **Patient Diversity**

Ethnicity	Acute Care Hospitals	Hospital Hill	Lakewood	Lakewood Care Center	Jackson County Health Department
African American	36%	32%	17%	16%	10%
Asian	1%	4%	1%	-	2%
Caucasian	51%	59%	73%	3%	82%
Hispanic	7%	3%	5%	6%	5%
Other	5%	2%	4%	-	-
American Indian	-	-	-	-	1%

# Truman Medical Centers Snapshot

## Preventive Care



### Mammograms Administered 7,206

Hospital Hill	5,154
Lakewood	2,106

### Immunizations Administered 39,849

to TMC Patients	14,351
to TMC Employees	4,758
by Jackson County Health Dept.	20,740

## Health & Wellness



### Employees 4,310

Hospital Hill	3,180
Lakewood	1,130

### Employee Health Assessments 2,805

### Percentage of Employees Assessed 64%

### Employee Absenteeism Days

Calendar Year 2009

### Family Medical Leave 4,488

### Short Term Disability 4,412

### Corporate Academy Course Admissions

Employees enrolled	779
Classes enrolled	2,697

### Healthy Harvest Encounters 5,488

Hospital Hill	4,803
Lakewood	685

### Pounds of Produce Sold at Markets 60,166

Hospital Hill	52,833
Lakewood	7,333

## Quality Outcomes



### Patient Re-Admissions within 30 days

Hospital Hill	8.69%
Lakewood	2.67%

### Quality Improvement

### Reduction in Patient Falls 28%

### Reduction in Patient Pressure Ulcers 32%

### CPOE/Meaningful Use 93%\*

\*= based on preliminary data for both TMC hospitals  
Computerized Physician Order Entry

### Medical Home Chronic Patients 15,592

Calendar Year 2009

### Asthma 1601

### Congestive Heart Failure 509

### COPD (Chronic Obstructive Pulmonary Disease) 940

### Diabetes 4,737

### GERD (Esophageal Reflux) 911

### Hypertension 6,330

### Obesity 450

### Sickle Cell 114



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# Truman Medical Centers Snapshot

Fiscal Year Ending June 30, 2010\*

	Hospital Hill	Lakewood	Total
<b>Licensed Beds</b>			
Acute Care	277	103	380
Long Term Care	-	212	212
<b>Admissions</b>			
Acute Care <sup>1</sup>	16,612	4,562	21,174
<b>Patient Days</b>			
Acute Care <sup>1</sup>	73,512	20,305	93,817
Long Term Care	-	57,361	57,361
<b>Average Daily Census</b>			
Acute Care <sup>1</sup>	201	56	257
Long Term Care	-	157	157
<b>Births</b>	2,325	973	3,298
<b>Outpatient Visits</b>	210,853	95,802	306,655
<b>Emergency Department Visits<sup>2</sup></b>	68,039	30,845	98,884
<b>Surgical Cases<sup>3</sup></b>	7,720	2,257	9,977
<b>Dental/Oral Surgery Visits<sup>4</sup></b>	8,297	17,957	26,254
<b>Jackson County Health Department Encounters</b>	-	-	187,831
<b>Women/Infant/Children (WIC) Visits</b>	64,344	115,622	179,966
<b>Number of Unduplicated Patients</b>	62,757	36,899	99,656
<b>Commercially Insured Patients</b>	10,647	9,097	19,744
<b>Medical Staff</b>	-	-	515
<b>Graduate Medical Residents</b>	144	50	194

1 Includes Neonatal Intensive Care Unit.

2 Hospital Hill includes Behavioral Health emergency visits. Does not include 675 defined trauma cases.

3 Includes Cesarean Sections.

4 Included in total outpatient visits.

5 Included in Hospital Hill Acute Care Admissions.

## Behavioral Health

Number of Patients	16,170
Admissions <sup>5</sup>	2,758
Outpatient Visits	240,858

## Uncompensated Care at Cost

Bad Debt	\$12,296,406
Charity Care	\$95,993,105
Total	\$108,289,511

## Fiscal Year 2010 Revenue

Gross Revenue	\$594,002,000
Net Revenue	\$438,279,000

**\* All numbers are preliminary/unaudited.**



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