

Details - Base View

None Initiatives Processes

Base

The Office of ADA Coordination is about civil rights for people with disabilities. The ADA is not a building code. It's a federal civil rights law that prohibits discrimination against people with disabilities, just like civil rights laws that prohibit discrimination against people on the basis of race, gender, ethnicity, and the like. The ADA is not about bricks and mortar, any more than the Civil Rights Act of 1964 was about the mechanics of drinking fountains or the dimensions of lunch counters. The Civil Rights Act of 1964 was about equality and integration. So is the ADA. Buildings need to be accessible so people can get to the services that government provides in those buildings, so people with disabilities can engage side-by-side with the rest of the community. The ADA guarantees that people with disabilities have the same opportunities as everyone else; the same opportunities to partake in County services and programs in a way that integrates them into the overall community. To do things such as:

- o Ride a bus to work.
- o Vote in an election.
- o Access the court system.
- o Cross the street safely via curb ramps and sidewalks.
- o Speak through a sign language interpreter while chatting with their County Commissioner.
- o Board an airplane or cruise ship as they embark on a family vacation.
- o Procure a building permit.
- o Play wheelchair basketball at a community center.
- o Do internet research for a college term paper using synthesized speech software at the library.
- o Seek safety in an emergency shelter.
- o Savor a cook-out at a park.
- o Visit a family member in a correctional institution.
- o Enjoy the treasures of a museum.
- o Find accessible shelter in an emergency housing unit.
- o Snack on peanuts while watching a baseball game in a barrier-free ballpark.

1.0 Customer



Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
Continue to Improve Communications and the Exchange of Information Between the County and the Disability Community (ES2-1) 					
Support the Commission on Disability Issues to address issues affecting people with disabilities (ES1-1)					
CODI/CODI Subcommittee meetings held	FY10 Q3	 5	3	 5	3
Advise and serve as a resource on disability issues to the BCC and County Administrative staff (ES1-4) 					
Provide a forum for citizens' input and concerns on disability issues (HH4-2)					
Increase Funds Disbursed for Disability Access Programs (ES1-4)					
Number of Municipalities Receiving Reimbursements	FY09	 20	21	 20	21

ES6 -1 [Increase Awareness of Office's Resources and Services Through](#)

Fostering Partnerships with County Departments in Order to Enhance Access to County Facilities, Services and Programs (ES6-1)

2.0 Financial

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Meet Budget Targets (ADA)</u>					
Revenue: Total (ADA)	FY10 Q3	 \$79 K	\$268 K	 \$79 K	\$268 K
Expen: Total (ADA)	FY10 Q3	 \$92 K	\$268 K	 \$92 K	\$268 K
Positions: Full-Time Filled (ADA)	FY10 Q3	 3	(0 - 3)	 3	(0 - 3)
<u>Budget Implementation FY 09-10 (ADA)</u>					

3.0 Internal

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Increase understanding of ADA Title II Program Access Requirements and Educate on Disability Issues (ES1-1)</u>					
<u>ADA Education Training Sessions Presented</u>	FY10 Q3	 17	10	 17	10
<u>ADA Coordinator Training Session Presented</u>	FY10 Q3	 3	1	 3	1
<u>Ensuring an Accessible Built Environment: overseeing barrier removal, training capital project managers, and developing procedures and protocols. (ES6-1)</u>					
<u>ADA Barrier Removal Construction Projects Completed. (ES6-1)</u>	FY09 Q4	n/a	1	n/a	1
<u>Conserve Resources and Reduce Carbon Footprint through Sustainability Initiatives</u>					

4.0 Learning and Growth

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Staff will be able to respond to a ever changing workplace through appropriate training</u>					

[Scorecard Exception Report](#) [Business Plan Reports](#)

Scorecard Owners: [Johnson-Wright, Heidi](#)

Linked Objects

[Hide All](#)

Child Scorecards

There are no scorecards linked at this time.

Parent Scorecards

There are no scorecards linked at this time.

Objectives

	Owners
Continue to Improve Communications and the Exchange of Information Between the County and the Disability Community (ES2-1)	 Johnson-Wright, Heidi
Support the Commission on Disability Issues to address issues affecting people with disabilities (ES1-1)	Hyams, Ilene Johnson-Wright, Heidi
Advise and serve as a resource on disability issues to the BCC and County Administrative staff (ES1-4)	 Hyams, Ilene
Provide a forum for citizens' input and concerns on disability issues (HH4-2)	Johnson-Wright, Heidi
Increase Funds Disbursed for Disability Access Programs (ES1-4)	Johnson-Wright, Heidi
(ES6-1) Increase Awareness of Office's Resources and Services Through Fostering Partnerships with County Departments in Order to Enhance Access to County Facilities, Services and Programs (ES6-1)	Howe, Daniel Johnson-Wright, Heidi
Meet Budget Targets (ADA)	
Budget Implementation FY 09-10 (ADA)	Johnson-Wright, Heidi
Increase understanding of ADA Title II Program Access Requirements and Educate on Disability Issues (ES1-1)	Hyams, Ilene Johnson-Wright, Heidi
Ensuring an Accessible Built Environment: overseeing barrier removal, training capital project managers, and developing procedures and protocols. (ES6-1)	Howe, Daniel Johnson-Wright, Heidi
Conserve Resources and Reduce Carbon Footprint through Sustainability Initiatives	Howe, Daniel Hyams, Ilene Johnson-Wright, Heidi
Staff will be able to respond to a ever changing workplace through appropriate training	Hyams, Ilene

Program Groups

There are no program groups linked at this time.

Initiatives

	Type	As Of	\$	🔔	✓	!	🎯	%	Status	Owners
Eliminate 1 position and reorganize ADA Built Environment function in ADA Coordination (ADA-1)		11/30/2009						n/a	Complete	Johnson-Wright, Heidi

Processes

There are no processes linked at this time.

REFERENCE CENTER

Action Items

Show Details  

Due Date	Status	Action	Owners
No Action Items to Report			
	Open		Overdue

Comments

Author/Date Comment Show All

<u>Nadia Rodriguez</u> 08/24/2007	Currently, measuring outcomes not only outputs. Sortie- track and measure technical assistance. Number of contacts followed up declined. Percent of contacts resolved will be tracked. Initiative- Miami-Dade Court System Accessible- moving along with surveys. Deadline is 9/21/07. Working w/Building and Elections Departments to meet completion of 39 Miami-Dade polling sites (initiative). Public access- will have meeting with Public Works Department. Develop multi-year plan in ASE. Measure- Design plans reviewed within 3 Business Days- has decreased due to work volume and employee turnover rate/vacancies.	Edit
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External Links



 [Business Plan](#)

Attached Documents



		Last Updated	Checked Out By
	 ADA COORD BUSINESS PLAN 07-08	06/19/2007	[Check Out]
	 Business Plan 07-08 & 08-09 Revised	01/18/2008	[Check Out]
	 Business Plan 08-09 & 09-10 Segment One	01/06/2009	[Check Out]
	 Log of White Cane Law publicity campaign	08/25/2008	[Check Out]

Customer Perspective

Objective Name

Owner(s)

Continue to Improve Communications and the Exchange of Information Between the County and the Disability Community (ES2-1)

Heidi Johnson-Wright

Initiatives Linked To Objective

Owner(s)

Address Information Technology Access Issues Re. the County's Website and other Electronic Communications (ES4-1)

Daniel Howe
Ilene Hyams
Heidi Johnson-Wright

GrandParent Objectives

Parent Objectives

Objective Name	Owner(s)
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Support the Commission on Disability Issues to address issues affecting people with disabilities (ES1-1)

Ilene Hyams Heidi Johnson-Wright Americans with Disabilities Act Coordination

To provide liaison services for CODI meetings and initiatives, including, developing agendas, arranging for County staff and others invited to attend, preparing all materials including materials in accessible format, preparing formal minutes for review, keeping all records, preparing recommendations for membership and providing them to the BCC, preparing official opinions to go to the County Administration and the BCC, planning activities and preparation of sunset review.

Initiatives Linked To Objective	Owner(s)
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Number of citizens comments and complaints brought to CODI

Ilene Hyams

GrandParent Objectives

Parent Objectives

Measure	Owner(s)
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CODI/CODI Subcommittee meetings held

Ilene Hyams

To plan, schedule and develop minutes for all monthly meetings, serve a liaison between CODI, Board of County Commissioners and County Administrative staff; follow up on CODI's initiatives and requests.

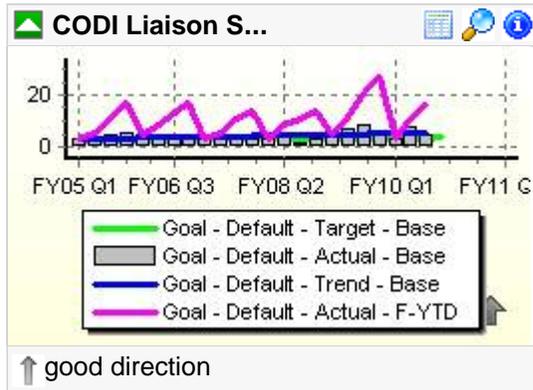
Performance

Ind	Actual	Target	Variance	Date
▲	5	3	2	FY10 Q3

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Advise and serve as a resource on disability issues to the BCC and County Administrative staff (ES1-4)

Ilene Hyams

To advise and serve as a resource on disability issues to the County Commission, Administrative Staff and Departmental Staff by providing Official Opinions, Consensus Opinions and Comments on disability issues.

Initiatives Linked To Objective	Owner(s)
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CODI's opinions and comments

Ilene Hyams

GrandParent Objectives

Parent Objectives

Objective Name	Owner(s)
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Provide a forum for citizens' input and concerns on disability issues (HH4-2)	Heidi Johnson-Wright
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Provide a Forum for citizens' complaints, concerns, and comments on disability issues.

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Freedom By Design Program: Make Program Successful and Remove Barriers from Selected Candidates' Homes (PS4-2)	Daniel Howe Heidi Johnson-Wright	
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Employment Initiative: Develop and Implement Action Plan (ES5-5)	Ilene Hyams Heidi Johnson-Wright	
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Partner with HCD and CAA to Ensure Success of Single Family Rehab Loan Program (HH5-2)	Daniel Howe Ilene Hyams Heidi Johnson-Wright	
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Partner with OEM&HS to Ensure Quality of ASL Services (PS1-6)	Ilene Hyams Heidi Johnson-Wright	
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Parent Objectives

Objective Name	Owner(s)
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Increase Funds Disbursed for Disability Access Programs (ES1-4)	Heidi Johnson-Wright Americans with Disabilities Act Coordination
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Section 316.1967, Florida Statutes, and Section 30-447. Code of Miami-Dade County, authorizes the charging of fines for misuse of specially marked parking spaces for people with disabilities, and Miami-Dade County proposes to distribute said fines under the provisions of Section 30-447 of the Code of Miami-Dade County, Florida. Fines Monies are to be used to create programs for persons with disabilities.

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Parent Objectives

Measure	Owner(s)
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Number of Municipalities Receiving Reimbursements	Heidi Johnson-Wright
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The Office of ADA Coordination administers the Municipal Parking Fines Reimbursement Program which refunds to the municipalities fines imposed on persons violating accessible ("handicapped") parking laws. The refunded monies must be used to improve accessibility and equal opportunity to qualified persons who have disabilities in the municipality and to conduct disability public awareness programs. It is our goal to increase participation in the program in order to get these monies back into the communities where they can be used to fund programs for persons with disabilities. Additionally, it is hoped that more reimbursements create additional incentives to enforce the accessible parking laws, thus freeing up more spaces for those who are entitled to use them.

Performance

Ind	Actual	Target	Variance	Date
	20	21	6	FY09

Initiatives Linked To Measure	Owner(s)
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- | | |
|---|-------------------------------------|
| Quarterly ADA Office E-Newsletter to the Municipalities (ES2-1) | Heidi Johnson-Wright |
| State of Florida Accessible Parking Placard System Reform (TP3-1) | Daniel Howe
Heidi Johnson-Wright |
| Serve in Advisory Capacity to Consumer Services on Accessible Taxi Issues (HH1-2) | Ilene Hyams
Heidi Johnson-Wright |



Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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(ES6-1) Increase Awareness of Office’s Resources and Services Through Fostering Partnerships with County Departments in Order to Enhance Access to County Facilities, Services and Programs (ES6-1)	Daniel Howe Heidi Johnson-Wright
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The point of this objective is to assist departments with their on-going obligations to annually review and re-prioritize their barrier removal lists and to annually review their departmental SOPs for ADA compliance and optimum customer service.

Initiatives Linked To Objective	Owner(s)
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Quarterly Intra-County ADA E-Newsletter (ES6-1)	Daniel Howe Ilene Hyams Heidi Johnson-Wright
Improve the County's Special Events Permitting Process to Ensure Events that are Accessible to All (RC3-1)	Daniel Howe Heidi Johnson-Wright

GrandParent Objectives

Parent Objectives

Financial Perspective

Objective Name	Owner(s)
Meet Budget Targets (ADA)	

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives

Parent Objectives

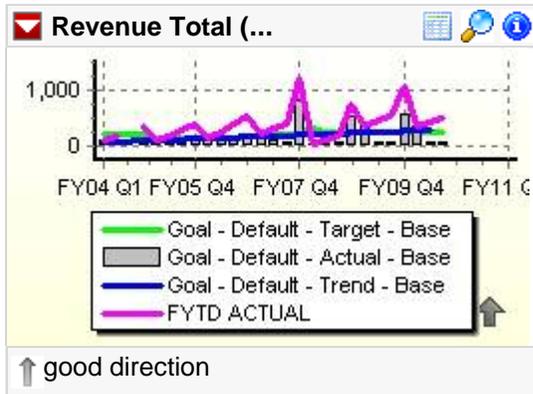
Measure	Owner(s)
Revenue: Total (ADA)	Heidi Johnson-Wright

Revenue Financial Summary.(from FAMIS)

Performance				
Ind	Actual	Target	Variance	Date
☑	\$79 K	\$268 K	\$(189) K	FY10 Q3

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date
☑	Revenue: Carryover (ADA)	\$0 K	\$76 K	FY10 Q3
☑	Revenue: General Fund (ADA)	\$0 K	\$124 K	FY10 Q3
☑	Revenue: Proprietary (ADA)	\$79 K	\$68 K	FY10 Q3
☑	Revenue: Federal (ADA)	\$0 K	\$0 K	FY10 Q3
☑	Revenue: State (ADA)	\$0 K	\$0 K	FY10 Q3
☑	Revenue: Interagency/Intradepartmental (ADA)	\$0 K	\$0 K	FY10 Q3



Measure **Owner(s)**

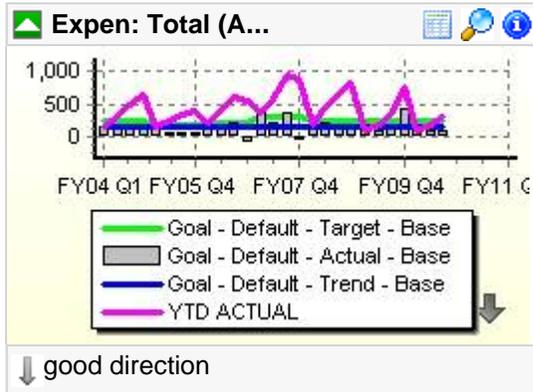
Expen: Total (ADA)

Heidi Johnson-Wright

Total expenditures,(from roll-up of Personnel, Other Operating, and Capital)

Performance

Ind	Actual	Target	Variance	Date
▲	\$92 K	\$268 K	\$176 K	FY10 Q3



Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	Expen: Other Operating (ADA)	\$4	\$178	FY10 Q3
▲	Expen: Capital (ADA)	\$0	\$0	FY10 Q3
▲	Expen: Personnel (ADA)	\$88	\$90	FY10 Q3
▲	Expen: Non-Operating (ADA)	\$0 K	\$0 K	FY10 Q3

Measure **Owner(s)**

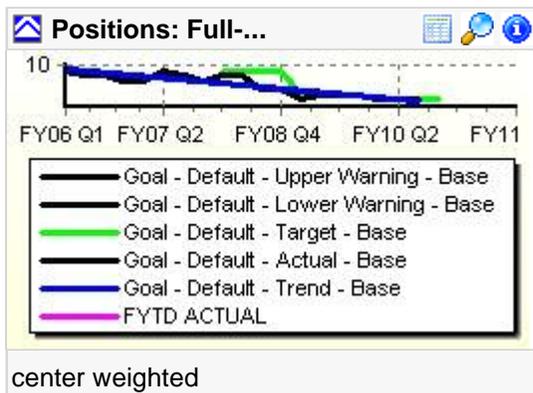
Positions: Full-Time Filled (ADA)

Heidi Johnson-Wright

The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.

Performance

Ind	Actual	Target	Variance	Date
▲	3	3	0	FY10 Q3



Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name**Owner(s)**

Budget Implementation FY 09-10 (ADA)

Heidi Johnson-Wright

Initiatives Linked To Objective**Owner(s)**

Eliminate 1 position and reorganize ADA Built Environment function in ADA Coordination (ADA-1)

Heidi Johnson-Wright

Eliminate temporary position funding in ADA and reduce related training for employees (ADA-MAR-1)

Heidi Johnson-Wright

GrandParent Objectives**Parent Objectives**

Internal Perspective

Objective Name	Owner(s)
Increase understanding of ADA Title II Program Access Requirements and Educate on Disability Issues (ES1-1)	Ilene Hyams Heidi Johnson-Wright Americans with Disabilities Act Coordination

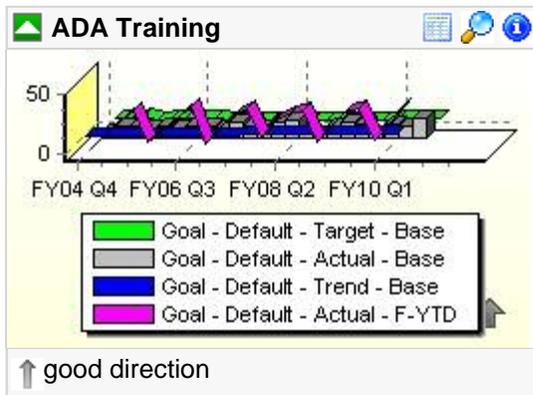
Customize ADA Title II training to ADA Coordinators

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives	Parent Objectives
Training for County PIOs on Access Statement Requirements and "People First" Language and Concepts (RC3-1)	Ilene Hyams Heidi Johnson-Wright		

Measure	Owner(s)
ADA Education Training Sessions Presented	Ilene Hyams
Customize ADA education and disability awareness education for individual County Departments, municipalities, and other entities.	

Performance				
Ind	Actual	Target	Variance	Date
▲	17	10	7	FY10 Q3

Initiatives Linked To Measure		Owner(s)		
Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



ADA Coordinator Training Session Presented

Ilene Hyams

Training sessions for Miami-Dade County ADA coordinators on all aspects of Title II compliance and current ADA issues

Performance

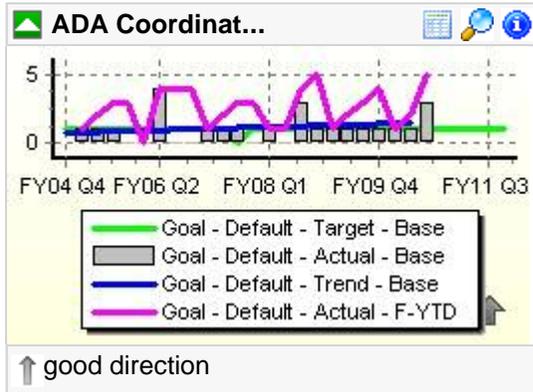
Ind	Actual	Target	Variance	Date
▲	3	1	(2)	FY10 Q3

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Ensuring an Accessible Built Environment: overseeing barrier removal, training capital project managers, and developing procedures and protocols. (ES6-1)

Daniel Howe Heidi Johnson-Wright
Americans with Disabilities Act Coordination

Make existing County facilities accessible to all and compliant with ADA and related laws through a comprehensive built environment program.

Initiatives Linked To Objective	Owner(s)
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- | | |
|---|-------------------------------------|
| Tracking Nesbitt Settlement (NU6-5) | Heidi Johnson-Wright |
| Study Visitability, Determine its Applicability to the County and Implement its Principles to Increase Availability of Accessible Housing (NU1-3) | Daniel Howe
Heidi Johnson-Wright |
| Implement Revised Built Environment Program Plan (ES6-1) | Daniel Howe
Heidi Johnson-Wright |

GrandParent Objectives

Parent Objectives

Measure	Owner(s)
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ADA Barrier Removal Construction Projects Completed. (ES6-1)

Heidi Johnson-Wright

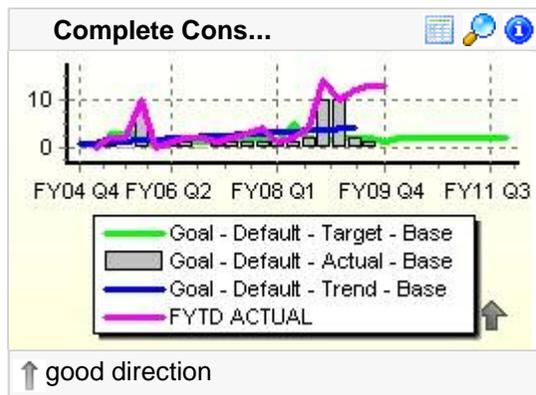
Provide construction management for ongoing barrier removal construction projects.

Performance

Ind	Actual	Target	Variance	Date
	n/a	1	n/a	FY09 Q4

Initiatives Linked To Measure	Owner(s)
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- | | |
|--|-------------------------------------|
| South Miami-Dade Government Center (Exterior) - 10710 SW 211 St Miami, Fl. | Morry Alls |
| TGK - Corrections - 7000 NW 41st Miami Fl. | Morry Alls |
| Metro West Detention - Corrections - 13850 NW 41 Street Miami, Fl. | Morry Alls |
| Stockade/Boot Camp - Corrections - 6950 NW 41 Street Miami, Fl. | Morry Alls |
| Women`s Detention Center - Corrections - 1401 NW 7th Ave Miami, Fl. | Heidi Johnson-Wright |
| Emergency Housing South | Patricia Cicero |
| Florida City/Homestead Neighborhood Center | Patricia Cicero |
| South Dade Skill Center | Patricia Cicero |
| Carol Donaldson Daycare (Exterior and Interior) 112 NW 3rd Street. | Alina Ferrer |
| New Directions: 3140 NW 76th Street, Miami | Alina Ferrer |
| Making 39 Miami-Dade Polling Sites Accessible | Daniel Howe
Heidi Johnson-Wright |
| Counter Access: SPCC 2nd and 3rd floors | Heidi Johnson-Wright |
| Counter Access: SDGC Tax Collector's | Heidi Johnson- |



Office, Window 7

Wright

ETSD/ITD Facility: 5680 SW 87 AVE.
Miami, FL

Heidi Johnson-
Wright

Elections Polling Sites: various locations

Heidi Johnson-
Wright

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name**Owner(s)**

Conserve Resources and Reduce Carbon Footprint through Sustainability Initiatives Daniel Howe Ilene Hyams Heidi Johnson-Wright

In keeping with Miami-Dade County's commitment to Sustainability goals, the Office of ADA Coordination will track three Green initiatives.

Initiatives Linked To Objective**Owner(s)**

Reduce Intra-Departmental Paper Consumption

Daniel Howe
Ilene Hyams
Heidi Johnson-Wright

Increase Use of Alternative and Electronic Media to Reduce Extra-Departmental Paper Use

Daniel Howe
Ilene Hyams
Heidi Johnson-Wright

Reduce Electrical Power Consumption

Daniel Howe
Ilene Hyams
Heidi Johnson-Wright

GrandParent Objectives**Parent Objectives**

Learning and Growth Perspective

Objective Name	Owner(s)
Staff will be able to respond to a ever changing workplace through appropriate training The Office of ADA Coordination will evaluate the need for training and schedule the training so the staff is better able to be effective.	Ilene Hyams

Initiatives Linked To Objective	Owner(s)
Seek and schedule appropriate training through needs analysis	Ilene Hyams
Monitor training for effectiveness	Ilene Hyams
Budget and evaluate training needs for next fiscal year	Ilene Hyams

GrandParent Objectives

Parent Objectives

Initiatives Linked To Scorecard

	Type	As Of	\$	🕒	✓	!	🎯	%	Status	Owners
Eliminate 1 position and reorganize ADA Built Environment function in ADA Coordination (ADA-1)		11/30/2009	▲	▲				n/a	Complete	Johnson-Wright, Heidi

Open Action Items For Scorecard

Due Date	Action	Status	Owner(s)

