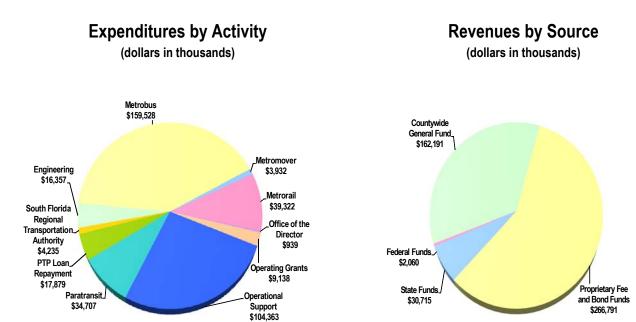
Transit

Miami-Dade Transit (MDT), the 14th largest public transit system in the country (based on passenger trips) and the largest transit agency in Florida, plans, markets, and provides regional public transportation services in Miami-Dade County. MDT also implements all of the County's transit-related capital projects in the People's Transportation Plan (PTP), including the expansion of the Metrorail and Metrobus systems.

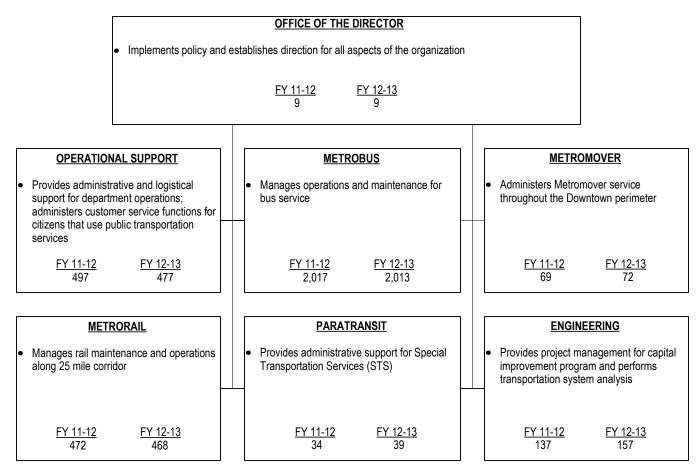
As part of the Transportation strategic area, MDT provides 29.2 million miles of Metrobus revenue service along 93 routes with a fleet of 722 full-sized buses, 25 articulated buses, and 75 minibuses, 2 contracted routes, a 25 mile dual track elevated Metrorail system, a 20 mile Bus Rapid Transit (BRT) line that is the largest in the United States, and a 4.4 mile dual lane elevated people mover system. MDT also provides Special Transportation Services (STS) to eligible participants.

MDT works closely with the Federal Transit Administration (FTA), the Florida Department of Transportation (FDOT), the Metropolitan Planning Organization of the Miami Urbanized Area (MPO), the Citizens' Independent Transportation Trust (CITT), the South Florida Regional Transportation Authority (SFRTA), the Public Works and Waste Management Department (PWWM), citizen advocacy groups, and other transportation stakeholders.



FY 2012-13 Adopted Budget

TABLE OF ORGANIZATION



FINANCIAL SUMMARY

| | Actual | Actual | Budget | Adopte |
|----------------------------------|----------|----------|----------|---------------------|
| (dollars in thousands) | FY 09-10 | FY 10-11 | FY 11-12 | FY 12-13 |
| Revenue Summary | | | | |
| General Fund Countywide | 148,071 | 153,188 | 156,707 | 162,19 ⁻ |
| Transit Fares and Fees | 98,657 | 102,039 | 103,582 | 104,56 |
| Other Revenues | 9,831 | 5,187 | 5,605 | 8,02 |
| PTP Sales Tax Revenue | 145,606 | 126,619 | 162,245 | 154,20 |
| State Grants | 8,730 | 7,785 | 9,511 | 9,62 |
| State Operating Assistance | 17,989 | 19,075 | 19,448 | 20,42 |
| Other | 666 | 666 | 666 | 66 |
| Federal Funds | 0 | 4,001 | 2,055 | 2,06 |
| Total Revenues | 429,550 | 418,560 | 459,819 | 461,75 |
| Operating Expenditures | | | | |
| Summary | | | | |
| Salary | 200,750 | 186,615 | 208,109 | 170,63 |
| Fringe Benefits | 65,489 | 60,384 | 56,933 | 28,83 |
| Court Costs | 2 | 0 | 19 | 1 |
| Contractual Services | 71,419 | 41,983 | 78,950 | 41,80 |
| Other Operating | 26,842 | 82,003 | 27,724 | 144,88 |
| Charges for County Services | 7,675 | 0 | 4,000 | |
| Grants to Outside Organizations | 6,078 | 4,235 | 4,235 | 4,23 |
| Capital | 0 | 0 | 0 | |
| Total Operating Expenditures | 378,255 | 375,220 | 379,970 | 390,40 |
| Non-Operating Expenditures | | | | |
| Summary | | | | |
| Transfers | 2,834 | 0 | 0 | |
| Distribution of Funds In Trust | 0 | 0 | 0 | |
| Debt Service | 34,480 | 34,650 | 52,285 | 55,00 |
| Depreciation, Amortizations and | 0 | 0 | 0 | |
| Depletion | | | | |
| Reserve | 0 | 0 | 27,564 | 16,35 |
| Total Non-Operating Expenditures | 37,314 | 34,650 | 79,849 | 71,35 |

| | Total F | unding | Total Pos | sitions |
|--------------------------------|----------|----------|-----------|----------|
| (dollars in thousands) | Budget | Adopted | Budget | Adopted |
| Expenditure By Program | FY 11-12 | FY 12-13 | FY 11-12 | FY 12-13 |
| Strategic Area: Transportation | | | | |
| Engineering | 13,745 | 16,357 | 137 | 157 |
| Metrobus | 159,862 | 159,528 | 2,017 | 2,013 |
| Metromover | 4,764 | 3,932 | 69 | 72 |
| Metrorail | 43,044 | 39,322 | 472 | 468 |
| Office of the Director | 1,308 | 939 | 9 | 9 |
| Operating Grants | 9,018 | 9,138 | 0 | 0 |
| Operational Support | 91,067 | 104,363 | 497 | 477 |
| Paratransit | 37,704 | 34,707 | 34 | 39 |
| PTP Loan Repayment | 15,223 | 17,879 | 0 | 0 |
| South Florida Regional | 4,235 | 4,235 | 0 | 0 |
| Transportation Authority | | | | |
| Total Operating Expenditures | 379,970 | 390,400 | 3,235 | 3,235 |

SELECTED ITEM HIGHLIGHTS AND DETAILS

| | | (do | llars in thousand | ls) | |
|-------------------------|----------|----------|-------------------|----------|----------|
| Line Item Highlights | Actual | Actual | Budget | Actual | Budget |
| | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 |
| Advertising | 203 | 59 | 453 | 380 | 444 |
| Fuel | 22,438 | 27,178 | 29,550 | 34,177 | 32,656 |
| Overtime | 22,796 | 23,934 | 22,737 | 27,536 | 23,696 |
| Rent | 2,538 | 2,592 | 2,955 | 2,956 | 2,672 |
| Security Services | 13,426 | 12,764 | 15,275 | 12,985 | 16,365 |
| Temporary Services | 60 | 106 | 100 | 93 | 100 |
| Travel and Registration | 84 | 117 | 124 | 95 | 105 |
| Utilities | 8,233 | 8,158 | 11,091 | 7,959 | 11,091 |

CAPITAL BUDGET SUMMARY

| (dollars in thousands) | PRIOR | FY 12-13 | FY 13-14 | FY 14-15 | FY 15-16 | FY 16-17 | FY 17-18 | FUTURE | TOTAL |
|---|---------|----------|----------|----------|----------|----------|----------|--------|-----------|
| Revenue | | | | | | | | | |
| FTA Section 5307/5309 Formula Grant | 101,225 | 83,779 | 68,528 | 66,031 | 65,517 | 66,193 | 66,833 | 0 | 518,106 |
| FTA Section 5309 Discretionary Grant | 15,861 | 3,606 | 4,002 | 407 | 149 | 0 | 0 | 0 | 24,025 |
| FDOT Funds | 133,589 | 11,478 | 11,773 | 1,611 | 0 | 0 | 0 | 0 | 158,451 |
| Developer Fees/Donations | 990 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 990 |
| BBC GOB Future Financing | 0 | 540 | 160 | 0 | 0 | 0 | 0 | 0 | 700 |
| BBC GOB Series 2008B-1 | 700 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 700 |
| Lease Financing - County Bonds/Debt | 0 | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 | 20,000 | 0 | 120,000 |
| People's Transportation Plan Bond Program | 646,806 | 111,304 | 84,385 | 99,002 | 122,717 | 72,105 | 15,768 | 11,950 | 1,164,037 |
| Capital Impr. Local Option Gas Tax | 18,669 | 17,129 | 16,168 | 16,003 | 16,163 | 16,325 | 16,488 | 0 | 116,945 |
| Operating Revenue | 282 | 125 | 88 | 0 | 0 | 0 | 0 | 0 | 495 |
| Total: | 918,122 | 247,961 | 205,104 | 203,054 | 224,546 | 174,623 | 119,089 | 11,950 | 2,104,449 |
| Expenditures | | | | | | | | | |
| Strategic Area: Transportation | | | | | | | | | |
| ADA Accessibility Improvements | 11,419 | 10,513 | 2,694 | 292 | 307 | 307 | 307 | 0 | 25,839 |
| Bus System Projects | 5,942 | 36,027 | 32,183 | 2,303 | 987 | 3,157 | 2,347 | 0 | 82,946 |
| Departmental Information Technology | 1,156 | 2,603 | 88 | 0 | 0 | 0 | 0 | 0 | 3,847 |
| Projects | | | | | | | | | |
| Equipment Acquisition | 60,006 | 22,007 | 20,278 | 20,292 | 20,307 | 20,307 | 20,307 | 0 | 183,504 |
| Facility Improvements | 2,045 | 1,975 | 479 | 484 | 489 | 494 | 499 | 0 | 6,465 |
| Infrastructure Improvements | 0 | 7,500 | 12,500 | 12,500 | 12,500 | 12,500 | 12,500 | 0 | 70,000 |
| Mass Transit Projects | 136,548 | 87,917 | 83,702 | 83,525 | 81,619 | 80,687 | 81,770 | 0 | 635,768 |
| Metromover Projects | 48,631 | 1,641 | 537 | 0 | 0 | 0 | 0 | 0 | 50,809 |
| Metrorail Projects | 619,694 | 63,263 | 48,176 | 81,535 | 107,558 | 56,510 | 698 | 11,950 | 989,384 |
| New Passenger Facilities | 8,018 | 4,288 | 300 | 300 | 149 | 0 | 0 | 0 | 13,055 |
| Other | 9,167 | 2,714 | 696 | 0 | 0 | 0 | 0 | 0 | 12,577 |
| Park and Ride Improvements and New | 10,386 | 2,799 | 268 | 1,223 | 0 | 0 | 0 | 0 | 14,676 |
| Facilities | | | | | | | | | |
| Passenger Facilities Improvements | 562 | 1,390 | 1,332 | 0 | 0 | 0 | 0 | 0 | 3,284 |
| Pedestrian Paths and Bikeways | 2,317 | 3,066 | 1,245 | 0 | 0 | 0 | 0 | 0 | 6,628 |
| Security Improvements | 606 | 1,938 | 571 | 600 | 630 | 661 | 661 | 0 | 5,667 |
| Total: | 916,497 | 249,641 | 205,049 | 203,054 | 224,546 | 174,623 | 119,089 | 11,950 | 2,104,449 |

CAPITAL HIGHLIGHTS AND OPERATIONAL IMPACTS

- In FY 2011-12, the Department opened the first segment of the orange line, which consists of a 2.4 mile AirportLink (\$506.529 million); the project funding is comprised of Florida Department of Transportation (FDOT) proceeds (\$101.319 million) and PTP bond proceeds (\$405.210 million)
- In FY 2012-13, the Department will begin construction of a corridor expansion program to include the North and East West corridors, funded within the Capital Expansion Reserve (\$47.190 million programmed in capital plan), which will progress from enhanced bus service to a Bus Rapid Transit (BRT) system in the future
- In FY 2012-13, the Department will begin construction of a park and ride facility at Kendall Drive and SW 127 Avenue (\$2.760 million); continue construction of a park and ride lot located at SW 344 Street and the South Miami-Dade Busway (\$10.807 million); begin construction for a pedestrian overpass at University Station (\$6.628 million); and continue planning and design for a park and ride facility at Quail Roost Drive (\$3.869 million) with construction to be completed by FY 2014-15
- The FY 2012-13 Adopted Budget includes funding for the replacement of 136 Metrorail vehicles (\$25.881 million programmed in FY 2012-13) for a total project cost of \$375.786 million
- The FY 2012-13 Adopted Budget includes funding for the construction of a test track for Metrorail (\$18.287 million); continued construction of the Lehman Yard Expansion Phase 1 (\$6.466 million programmed in FY 2012-13); and completion of the Palmetto Station traction power substation (\$16.803 million), and the new central control room system for Metrorail (\$26.280 million)
- In FY 2012-13, the Department will continue construction of a signage system that will unify the new AirportLink with the existing Metrorail system (\$7.5 million)

 In FY 2012-13, the Department will continue the renovation of the Metrorail bike path (M-Path) from the Brickell Station to the South Miami Station, funded by Building Better Communities General Obligation Bond (BBC GOB) proceeds (\$1.4 million)

DIVISION: OFFICE OF THE DIRECTOR

The Office of the Director is responsible for the overall direction of Metrobus, Metrorail, Metromover, Paratransit, and related support services.

- Implements transportation services for Miami-Dade County residents and visitors
- Coordinates community outreach and provides market analysis
- Represents the Department to stakeholders including the Citizens' Independent Transportation Trust (CITT)
- Implements People's Transportation Plan (PTP) initiatives

Strategic Objectives - Measures

| GG4-2: Effective | y allocate and utilize resource | 5 10 116 | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 |
|----------------------------------|--|----------|-------------------|-----------|-----------|-----------|-----------|----------|
| Objectives | Measures – | | | Actual | Actual | Budget | Actual | Target |
| | Repayment of loan for existing services (in thousands) | OP | \leftrightarrow | \$10,298 | \$12,698 | \$15,223 | \$15,223 | \$17,879 |
| Meet financial budgetary | Outstanding balance of loan for existing services (in thousands) | OC | ↓ | \$131,906 | \$123,249 | \$111,723 | \$111,723 | \$97,196 |
| Meet financial budgetary targets | Payment of operating cash deficit (in thousands) | OP | \leftrightarrow | \$13,981 | \$8,690 | \$27,564 | \$11,459 | \$16,355 |
| | Outstanding operating cash deficit balance (in thousands) | OC | ↓ | \$51,094 | \$42,404 | \$14,840 | \$30,945 | \$14,590 |

DIVISION COMMENTS

- In FY 2012-13, the Countywide General Fund Maintenance of Effort (MOE) is \$162.191 million, a 3.5 percent increase above the FY 2011-12 MOE of \$156.707 million, as adopted in the People's Transportation Plan and as amended in May of 2005
- The FY 2012-13 Adopted Budget funds the South Florida Regional Transportation Authority (SFRTA) at the statutory minimum of \$4.235 million; this amount reflects the required minimum for operating needs of \$1.565 million (Section 343.58(2) Florida Statutes) and for capital needs of \$2.67 million (Section 343.58(1) Florida Statutes)
- For the fiscal year ending September 30, 2012, MDT had a cumulative net cash deficit (after receivables and payables are programmed) in its operating and non-operating funds that totals \$30.945 million: this reflects a decrease of \$11.459 million from the fiscal year ending September 30, 2011, which had a cumulative net cash deficit of \$42.404 million; the decrease represents a payment made by MDT from its operating budget towards the reductions of its accumulated deficit; the Department will make an additional payment of \$16.355 million in FY 2012-13

DIVISION: ENGINEERING

The Engineering Division is responsible for transportation system analysis, planning and development of the capital program, and project management activities.

- Manages long-term system planning and station area development
- Manages guideway, systems, station, rehabilitation, and fixed facility construction
- Responsible for project scheduling and cost control, contract administration, and project configuration management
- · Responsible for design and engineering of bridges and analysis of inspection results
- Responsible for testing and acceptance of new systems and installations, as well as systems compliance
- Responsible for right-of-way acquisition, utilities relocation, and survey of right-of-way administration; negotiates transit developments
- Produces quality assurance and control criteria for project management and system development
- Responsible for traction power, communications, signals, and fare collection design and installation

DIVISION: METROBUS

The Metrobus Division is responsible for bus operations and bus maintenance.

- Provides maintenance services for bus fleet
- Manages bus operations
- Implements policy and procedures to enhance the efficiency and effectiveness of operations and maintenance activities

Strategic Objectives - Measures

| TP1-3: Provide re | eliable transit service | | | | | | | |
|--|----------------------------|----|----------|----------|----------|----------|----------|--------|
| Objectives | Measures | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 | |
| Objectives | ineasures | | | Actual | Actual | Budget | Actual | Target |
| Maintain a safe, cost efficient, and reliable | Bus on-time performance | OC | 1 | 79% | 81% | 75% | 81% | 75% |
| bus system | Peak hour bus availability | OC | 1 | 99% | 100% | 100% | 99% | 100% |

| TP1-4: Expand p | ublic transportation | | | | | | | |
|--|--|----|-------------------|----------|----------|----------|----------|----------|
| Objectives | Objectives Measures | | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 |
| Objectives | | | | Actual | Actual | Budget | Actual | Target |
| Maintain a safe, cost efficient, and reliable | poardings (in thousands) | | \leftrightarrow | 225 | 241 | 243 | 249 | 243 |
| bus system | Bus service (revenue) miles (in millions) | OP | \leftrightarrow | 29.2 | 29.2 | 29.2 | 29.2 | 29.2 |

| Objectives Measures | | Measures | | FY 09-10 Actual | FY 10-11 Actual | FY 11-12 Budget | FY 11-12 Actual | FY 12-13 Target |
|------------------------------------|--|----------|---|--------------------|--------------------|--------------------|--------------------|--------------------|
| Maintain a safe, cost | Percentage of preventive maintenance completed on schedule | EF | 1 | 99% | 99% | 90% | 98% | 99% |
| efficient, and reliable bus system | Mean distance between mechanical breakdowns (in miles) | ос | ↑ | 5,032 | 4,732 | 4,000 | 4,452 | 4,000 |

DIVISION COMMENTS

In FY 2012-13, the Department will continue a preventive maintenance program in Metrobus to ensure reliability of the bus fleet, including
process mapping to realize new efficiencies in maintenance control, maintenance, inventory parts and warranty systems; the program includes
a 3,000 mile inspection covering oil/filter replacement and safety checks for brakes, tires, wheel lug nuts, and electrical systems, and a 6,000
mile inspection focused on mechanical/safety diagnostic and corrective actions to ensure vehicles meet technical specifications including oil
pressure, fluid analysis, alternator performance, and brake and bellows (ride height) performance

DIVISION: METROMOVER

The Metromover Division is responsible for Metromover operations and maintenance.

- Provides maintenance to Metromover cars
- Provides support for Metromover operations
- Implements policy and procedures to enhance the efficiency and effectiveness of operations and maintenance activities

Strategic Objectives - Measures

| TP1-3: Provide re | eliable transit service | | | | | | | |
|---|------------------------------------|----|---|----------|----------|----------|----------|----------|
| Objectives | Measures | | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 |
| Objectives | wiedoui eo | | | Actual | Actual | Budget | Actual | Target |
| Maintain a safe, cost efficient, and reliable Metromover system | Metromover service availability | EF | ↑ | 99.3% | 99.6% | 100% | 99% | 100% |

| Objectives Measures | | | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 |
|---|--|----|-------------------|----------|----------|----------|----------|----------|
| Objectives | WiedSuleS | | | Actual | Actual | Budget | Actual | Target |
| Maintain a safe, cost efficient, and reliable Metromover system | Average daily Metromover boardings* | IN | \leftrightarrow | 26,500 | 29,700 | 26,000 | 29,600 | 34,000 |

TP3-2: Provide attractive, well-maintained facilities and vehicles

| IF 3-2. FIOVIDE a | liactive, weil-maintaineu lacii | lies and | | 65 | | | | |
|--|--|----------|---|----------|----------|----------|----------|----------|
| Obiectives | Measures | | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 |
| Objectives | Weasures | | | Actual | Actual | Budget | Actual | Target |
| Maintain a safe, cost efficient, and reliable | Percentage of preventive maintenance completed on schedule | EF | ↑ | 86% | 89% | 100% | 91% | 90% |
| Metromover system | Metromover mean miles between failures | OC | 1 | 7,704 | 6,287 | 6,000 | 6,181 | 6,000 |

DIVISION: METRORAIL

The Metrorail Division is responsible for Metrorail operations and maintenance.

- Manages train operations
- Provides maintenance for rail cars
- Performs all transit structural inspection and engineering analysis of Metrorail and Metromover guideways and station facilities
- Implements policy and procedures to enhance the efficiency and effectiveness of operations and maintenance activities

Strategic Objectives - Measures TP1-3: Provide reliable transit service • FY 12-13 FY 09-10 FY 10-11 FY 11-12 FY 11-12 Objectives Measures Actual Actual Budget Actual Target Maintain a safe, cost efficient, and reliable Rail on-time performance OC 1 97% 93% 95% 96% 95% Metrorail system

| TP1-4: Expand p | oublic transportation | | | | | | | |
|--|---|---------|----------|------------------|-----------------|---------------|----------|----------|
| Objectives | Measures | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 | |
| Objectives | inicasules | | | Actual | Actual | Budget | Actual | Target |
| Maintain a safe, cost efficient, and reliable Metrorail system | nd reliable Average daily Metrorall $IN \leftrightarrow 59,700$ | | | | 62,000 | 60,610 | 64,100 | 70,000 |
| * As a result of the AirportLi | nk opening in the summer of F | Y 2011 | -12, rid | ership is projec | ted to increase | in FY 2012-13 | | |
| TP3-2: Provide a | ttractive, well-maintained facili | ties an | d vehicl | es | | | | |
| Objectives | Measures | | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 |
| Objectives | Objectives Measures | | | Actual | Actual | Budget | Actual | Target |

Metrorail system

Maintain a safe, cost

efficient, and reliable

 In FY 2012-13, the Department will add \$6.4 million towards operational support of the AirportLink that opened in FY 2011-12; anticipated peak-time headways are projected at five minutes to Earlington Heights Station from Dadeland South and ten minutes from Earlington Heights Station to Palmetto Station

3,482

3,267

3,400

3,367

3,400

DIVISION: OPERATIONAL SUPPORT

The Operational Support Division is responsible for providing administrative and logistical support to the Department.

OC

1

• Manages accounting, budget, personnel, and procurement functions

Metrorail mean miles

between failures

- Oversees Information Technology (IT) projects and systems as well as policy and procedures regarding IT use
- Manages joint development
- Provides route scheduling, service planning, and ridership analysis
- Provides marketing services including advertising, promotions, graphic design, media relations, and market analysis
- Directs labor relations and ensures compliance with the Americans with Disabilities Act and other federal, state, and local laws and regulations
- Develops and implements policy for comprehensive, integrated, and coordinated transit safety and security programs

Strategic Objectives - Measures

| TP1-3: Provide reliable transit service | | | | | | | | | |
|---|--|----|----------|----------|----------|----------|----------|--------|--|
| Objectives | Measures | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 | | |
| | incusul 65 | | | Actual | Actual | Budget | Actual | Target | |
| Provide operational support for core services provided by the Transit Department | Metrorail/Metromover elevator and escalator availability | OC | ↑ | 97% | 95% | 95% | 96% | 95% | |

• TP2-4: Ensure security at airports, seaport and on public transit

| Objectives | Measures | | | FY 09-10 Actual | FY 10-11 Actual | FY 11-12 Budget | FY 11-12 Actual | FY 12-13 Target |
|---|---|----|-------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Provide operational support for core services provided by the Transit Department | Average monthly security post inspections | OP | \leftrightarrow | 750 | 750 | 750 | 800 | 750 |

DIVISION COMMENTS

- In FY 2012-13, the Department will freeze 52 operational support positions (\$6 million) for a period of one year as a result of the Countywide reorganization study that was conducted in FY 2011-12
- Projects funded by federal stimulus revenues in FY 2012-13 include graphics and signage upgrades (\$7.5 million), Palmetto Station Traction Power Substation (\$16 million), Kendall enhanced bus service (\$4.4 million), Kendall Drive signalization (\$2.4 million), Metromover station canopies and escalators (\$7.2 million), Transit Operations System (\$6.2 million), replacement of hybrid vehicles (\$400,000), Mover fiber replacement (\$3.2 million), Metrorail WIFI implementation (\$2.4 million), Mover video project (\$698,000), track and guideway improvements (\$1.1 million), Metromover Bicentennial Park Station refurbishment (\$1.3 million), and a one-time reimbursement of operating expenses (\$6.3 million); and stimulus funds will also be distributed to the municipalities (\$12.603 million)

DIVISION: PARATRANSIT

The Paratransit Division is responsible for administering Special Transportation Services (STS) for the elderly and individuals with disabilities.

• Administers Paratransit operations

Strategic Objectives - Measures

| TP1-5: Improve mobility of low income individuals, the elderly and disabled | | | | | | | | | |
|---|---------------------|----|----------|----------|----------|----------|----------|--------|--|
| Objectives | Measures | | FY 09-10 | FY 10-11 | FY 11-12 | FY 11-12 | FY 12-13 | | |
| Objectives | inicasul es | | | Actual | Actual | Budget | Actual | Target | |
| Ensure timely | Paratransit on-time | OC | 1 | 83% | 90% | 90% | 92% | 90% | |
| Paratransit services | performance | UC | | 03% | 50% | 90% | JZ 70 | 90% | |

DIVISION COMMENTS

• In FY 2012-13, the Department will continue to provide Paratransit functions to include Special Transportation Services (STS) programming (1.7 million trips)