Animal Services

As part of the Neighborhood and Infrastructure strategic area, Miami-Dade County Animal Services is charged with ensuring public safety and operating the only public shelter in Miami-Dade County. Key responsibilities include promoting animal adoption and pet reunification with their owners, licensing, rabies vaccination requirements for both dogs and cats, protecting the public from dangerous dogs, investigating animal cruelty cases, picking up strays, deceased, and injured animals from the public right of way, enforcing the provisions in Chapter 5 of the Code of Miami-Dade County and Chapter 828 of the Florida Statutes, as well as conducting humane education services. The Animal Services shelter opens to the public seven days a week for adoptions, rescue, lost and found, microchipping, licensing, and vaccinations. Additionally, the Department offers low-cost spay/neuter services to Miami-Dade County residents.

In the November 6, 2012 General Election, Miami-Dade voters approved a non-binding straw ballot question to support increasing the Countywide General Fund millage rate by 0.1079 mills to fund improved animal services by decreasing the killing of adoptable dogs and cats; reducing the stray cat population; and funding free and low-cost spay/neuter programs, low-cost veterinary care programs, and responsible pet ownership.

FY 2013-14 Adopted Budget

Expenditures by Activity

(dollars in thousands)

Code Enforcement \$2,194 Customer Service **Budget and** \$1,791 **Finance** \$2.156 Director's Office \$845 Facilities Management \$1,016 Veterinary Clinic \$4,126 Kennel \$2,889

Revenues by Source

(dollars in thousands)

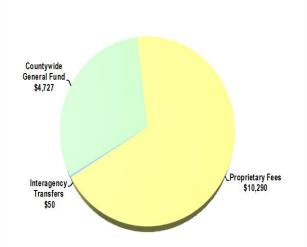


TABLE OF ORGANIZATION

DIRECTOR'S OFFICE

 Oversees all departmental activities, including veterinary services, code enforcement, marketing, outreach, and personnel; develops and implements programs and services relating to animal services throughout Miami-Dade County

FY12-13

FY 13-14

CUSTOMER SERVICE

 Coordinates customer service functions, such as adoptions, working with rescue groups, lost and found, and processing financial transactions at the service counter; oversees outreach, the volunteer program, and public and media relations

FY 12-13

FY 13-14 25

BUDGET AND FINANCE

 Oversees budget and finance, accounts payable/receivable, collections, human resources, the issuance of rabies/licensing notices and violations, grants and contracts compliance

FY 12-1

FY 13-14 17

CODE ENFORCEMENT

 Ensures compliance with Chapter 5 of the County Code and Chapter 828 of the Florida Statutes; coordinates regulatory and enforcement activities; and oversees field operations and dispatching, the issuance of uniform civil citations, and investigations

> <u>Y 12-13</u> 27

FY 13-14 29

VETERINARY CLINIC

 Oversees all veterinary services, including surgeries, rabies vaccinations, medical treatments, and euthanasia of shelter animals

FY 12-13

<u>FY 13-14</u> 40

KENNEL

 Cares for shelter animals, including cleaning and feeding; assists constituents interested in adoption; coordinates the transport and foster program; and assists constituents who have lost their pets

FY 12-13

FY 13-14

FACILITIES MANAGEMENT

 Responsible for all procurement activities, building maintenance, janitorial services, security, technology infrastructure and related contract management

FY 12-13

Y 13-1

FINANCIAL SUMMARY

	Actual	Actual	Budget	Adopted
(dollars in thousands)	FY 10-11	FY 11-12	FY 12-13	FY 13-14
Revenue Summary				
General Fund Countywide	1,287	661	917	4,727
Miscellaneous Revenues	144	162	115	140
Surcharge Revenues	104	117	110	140
Animal License Fees from	4,428	4,923	4,550	4,910
Licensing Stations	,	,	•	,
Animal License Fees from Shelter	1,587	1,619	1,398	1,610
Animal Shelter Fees	849	899	833	806
Carryover	180	236	510	569
Code Violation Fines	1,609	1,927	1,615	2,115
Transfer From Other Funds	111	47	50	50
Total Revenues	10,299	10,591	10,098	15,067
Operating Expenditures				
Summary				
Salary	5,237	5,181	5,488	7,474
Fringe Benefits	1,845	1,484	1,451	2,407
Court Costs	33	22	26	22
Contractual Services	607	503	453	653
Other Operating	1,711	2,144	1,942	3,093
Charges for County Services	630	632	580	764
Grants to Outside Organizations	0	0	100	538
Capital	0	68	8	66
Total Operating Expenditures	10,063	10,034	10,048	15,017
Non-Operating Expenditures				
Summary				
Transfers	0	16	50	50
Distribution of Funds In Trust	0	0	0	0
Debt Service	0	0	0	0
Depreciation, Amortizations and Depletion	0	0	0	0
Reserve	0	0	0	0
Total Non-Operating Expenditures	0	16	50	50

	Total F	unding	Total Pos	sitions
(dollars in thousands)	Budget	Adopted	Budget	Adopted
Expenditure By Program	FY 12-13	FY 13-14	FY 12-13	FY 13-14
Strategic Area: Neighborhood ar	nd Infrastruc	ture		
Budget and Finance	1,149	2,156	14	17
Code Enforcement	2,157	2,194	27	29
Customer Service	1,116	1,791	14	25
Director's Office	991	845	2	2
Facilities Management	828	1,016	3	3
Kennel	1,977	2,889	34	57
Veterinary Clinic	1,830	4,126	19	40
Total Operating Expenditures	10,048	15,017	113	173

SELECTED ITEM HIGHLIGHTS AND DETAILS

		(do	llars in thousand	ds)	
Line Item Highlights	Actual	Actual	Budget	Actual	Budget
	FY 10-11	FY 11-12	FY 12-13	FY 12-13	FY 13-14
Advertising	0	0	28	151	349
Fuel	159	140	140	145	191
Overtime	127	131	100	129	100
Rent	0	39	0	40	65
Security Service	96	111	91	125	102
Temporary Services	275	355	293	712	490
Travel and Registrations	13	22	20	32	46
Utilities	149	162	167	157	194

ADOPTED FEE ADJUSTMENTS FOR SERVICES

ee Adjustments	Current Fee	Adopted Fee	Dollar Impac
	FY 12-13	FY 13-14	FY 13-1
Euthanasia (26 lbs- 50 lbs) / Disposal Included	\$25	\$30	\$1,00
Euthanasia (51 lbs plus) / Disposal Included	\$25	\$40	\$4,00
 Disposal Only (26 lbs - 51 lbs) 	\$10	\$15	\$50
 Disposal Only (51 lbs plus) 	\$10	\$20	\$1,50
Hobby Breeder Permit	\$25	\$150	\$50
Kennel Permit (Boarding Only)	\$100	\$400	\$1,20
Pet Grooming Center	\$0	\$400	\$80
Mobile Grooming Center	\$0	\$225	\$45
Pet Carrier	\$3	\$4	\$1,00

DIVISION: DIRECTOR'S OFFICE

The Director's Office oversees all operational, administrative, and policy functions of the Department in order to ensure the health and welfare of cats and dogs, by enforcing the sections of the Miami-Dade County Code and Florida Statutes that address animal care and maximize the animal live release rate.

- Develops departmental strategy and policy
- Manages performance of divisions and develops annual business plan
- Supports the Animal Services Foundation
- Oversees the creation of a new animal shelter
- Seeks alternative funding sources and fosters partnerships with other organizations to maximize resources
- · Will oversee implementation of no kill plan funded by the voter approved initiative

DIVISION COMMENTS

- During FY 2013-14, the Department will realign its measures and targets to meet the demands of the voter approved initiative
- The FY 2013-14 Adopted Budget allocates \$4 million to continue implementation toward the "No Kill" plan; the additional funding will allow for increased capacity for spay and neuter surgeries for shelter animals, create a community sterilization program for owned pets, help prevent the spread of disease at the shelter, provide better care to increase adoptions, expand the Dog and Cats Transport program, Foster program, and Trap Neuter and Give Back/Release program, grow the Volunteer program, coordinate education and training programs, promote adoption events, and review and monitor services to place animals at risk with rescue organizations

DIVISION: BUDGET AND FINANCE

The Budget and Finance Division oversees administrative functions in the department.

- Develops and monitors budget; tracks financial trends
- · Oversees all department financial transactions including collections and accounts payable/receivables
- · Manages all computer generated license/rabies renewals and citations; initiates collections, scheduling of hearings and account updates
- Directs human resources activities, such as recruitment, labor relations, training, benefits and payroll

Strategic Objectives - Mea	sures							
ED1-1: Reduce income disparity by increasing per capita income								
Objectives	Measures			FY 10-11	FY 11-12	FY 12-13	FY 12-13	FY 13-14
Objectives	INICASUICS			Actual	Actual	Budget	Actual	Target
Increase number of saved animals	Dogs Licensed in Miami- Dade County.	OP	\leftrightarrow	188,766	196,378	187,000	193,897	196,000

NI4-2: Promote li	vable and beautiful neighborh	oods						
Objectives	Measures			FY 10-11	FY 11-12	FY 12-13	FY 12-13	FY 13-14
Objectives	Wedsules			Actual	Actual	Budget	Actual	Target
Reduce flawed uniform civil citations	Civil citation error rate	EF	\downarrow	1.8%	2%	1%	2%	1%

DIVISION COMMENTS

- The FY 2013-14 Adopted Budget includes three positions as part of the voter approved initiative to manage, administer, and monitor grant allocations
- In FY 2013-14, the Department will continue its Memorandum of Understanding with the Finance Department to pursue collection of unpaid civil citations

DIVISION: CODE ENFORCEMENT

The Code Enforcement Division enforces all law enforcement aspects of Chapter 5 of the County Code and Florida Statutes Chapter 828.

- Protects the public from stray and dangerous dogs by removing them from public property
- Investigates cases of animal abuse and neglect
- Coordinates regulatory and enforcement activities
- Oversees field operations and dispatching
- Issues manual civil citations
- Removes dead animals from public rights of way

Strategic Objectives - Mea	asures							
NI4-2: Promote I	ivable and beautiful neighborh	oods						
Objectives	Measures			FY 10-11	FY 11-12	FY 12-13	FY 12-13	FY 13-14
Objectives	Wedsures			Actual	Actual	Budget	Actual	Target
Reduce stray animals	Stray animal pickup response time (in calendar days)	EF	↓	1.0	3.0	1.0	1.0	1.0
Improve the quality of service delivery	Dead animal pickup response time (in calendar days)	EF	↓	2.5	2.4	2.0	2.3	2.0

DIVISION COMMENTS

- The FY 2013-14 Adopted Budget includes two positions as part of the voter approved initiative to administer the Animal Welfare and Return to Owners programs
- In FY 2013-14, the Department of Public Works and Waste Management will continue to fund three Disposal Technician positions within the Animal Services Department (\$157,000) to collect and dispose of dead animals countywide

DIVISION: VETERINARY CLINIC

The Veterinary Clinic Division provides all veterinary services to shelter animals.

- Prepares shelter animals for adoption and rescue
- Operates rabies/microchip clinic for the public
- Provides all medical treatments and preventive care to shelter animals
- Provides all necessary surgeries to shelter animals, including spay and neuter procedures
- Euthanizes shelter animals
- Offers low-cost spay/neuter services at the main shelter and community events; and partners with the Humane Society, Cat Network, and other
 organizations to provide low/cost surgeries throughout the community

Strategic Objectives - Mea	asures							
NI4-2: Promote I	ivable and beautiful neighborh	oods						
Objectives	Measures			FY 10-11	FY 11-12	FY 12-13	FY 12-13	FY 13-14
Objectives	Measures			Actual	Actual	Budget	Actual	Target
Ensure humane treatment of sheltered	Rabies vaccines delivered by clinic	OP	\leftrightarrow	23,576	24,206	25,000	23,802	25,000
animals	Euthanasia rate	EF	\downarrow	46%	40%	40%	26%	40%

DIVISION COMMENTS

• The FY 2013-14 Adopted Budget includes 21 positions as part of the voter approved initiative to help prevent the spread of diseases at the shelter and initiate treatment programs as well as to increase the number of spay and neuter surgeries and basic vet care

DIVISION: CUSTOMER SERVICE

The Customer Service Division provides counter and telephone services to customers and coordinates volunteers, outreach, public relations, and media relations with the goal of increasing the live release rates of shelter animals.

- Facilitates and processes pet adoptions
- Coordinates animal transfers to rescue groups
- Provides lost and found pet services
- Handles data entry and financial transactions for rabies and microchip clinic
- Provides adoption assistance

• NI4-2: Promote	livable and beautiful neighborh	oods						
Objectives	Measures			FY 10-11	FY 11-12	FY 12-13	FY 12-13	FY 13-14
				Actual	Actual	Budget	Actual	Target
l	Adoptions	ОС	1	8,093	7,253	8,200	8,874	9,000
Increase number of saved animals	Rescues	ОС	1	5,009	7,805	6,000	4,294	5,000
	Returns to owner	ОС	1	1,688	1,820	1,700	1,971	2,000

DIVISION COMMENTS

- The FY 2013-14 Adopted Budget includes 11 positions as part of the voter approved initiative to manage the volunteer, foster, adoption and
 rescue programs; to promote shelter events; to oversee grants and program implementation; and to reduce the time needed to process
 adoptions at the shelter and satellite locations with the goal of achieving a no kill shelter
- The FY 2013-14 Adopted Budget includes funding to conduct an outreach educational campaign with Miami-Dade Public Schools to promote responsible pet ownership, adoption, and care related to the voter approved initiative
- The Department will continue to seek public relations support from television, radio, and newspaper media to educate the community about adoptions, spay/neuter programs, and appropriate animal care

DIVISION: KENNEL

The Kennel Division cares for all shelter animals and maintains the kennel area.

- Provides food and water to shelter animals
- Cleans kennel area
- Moves animals between adoption, receiving, clinic, and holding areas of the kennel
- Assists constituents with adoptions and lost and found
- Oversees the foster and transport program
- Supports Trap Neuter and Release (TNR)/Trap Neuter and Give-back (TNG) programs for cats

Strategic Objectives - Mea	sures							
NI4-2: Promote li	vable and beautiful neighborh	oods						
Objectives	Measures			FY 10-11	FY 11-12	FY 12-13	FY 12-13	FY 13-14
Objectives	Measures			Actual	Actual	Budget	Actual	Target
Increase number of saved animals	Shelter intake	OP		31,662	31,226	32,000	28,748	32,000

DIVISION COMMENTS

The FY 2013-14 Adopted Budget includes 23 programmatic positions as part of the voter approved initiative to expand the dogs and cats
transport, monitor the animals behavior, and to ensure their needs are met as well as prevent the spread of disease through proper cleaning
protocols

DIVISION: FACILITIES MANAGEMENT

This division is responsible for all procurement activities, building maintenance, janitorial services, security, technology infrastructure and related contract management.

CAPITAL BUDGET SUMMARY

(dollars in thousands)		PRIOR	FY 13-14	FY 14-15	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FUTURE	TOTAL
Revenue										
BBC GOB Financing		818	525	1,926	0	0	0	0	0	3,269
BBC GOB Series 2005A		342	0	0	0	0	0	0	0	342
BBC GOB Series 2008B		346	0	0	0	0	0	0	0	346
BBC GOB Series 2008B-1		2,277	0	0	0	0	0	0	0	2,277
BBC GOB Series 2011A		766	0	0	0	0	0	0	0	766
Capital Asset Series 2009B Bonds		4,000	0	0	0	0	0	0	0	4,000
Future Financing		0	0	11,611	0	0	0	0	0	11,611
Sale of Surplus Property		0	0	3,000	0	0	0	0	0	3,000
	Total:	8,549	525	16,537	0	0	0	0	0	25,611
Expenditures										
Strategic Area: Neighborhood and										
Infrastructure										
Animal Services Facilities		8,549	525	15,370	1,167	0	0	0	0	25,611
	Total:	8,549	525	15,370	1,167	0	0	0	0	25,611

CAPITAL HIGHLIGHTS AND OPERATIONAL IMPACTS

• The FY 2013-14 Adopted Budget and Multi-Year Capital Plan includes \$25.611 million for the purchase and development of a new animal service facility which includes \$7 million Building Better Communities General Obligation Bond (BBC GOB), \$3 million from the sale of surplus property, \$4 million of previously issued Capital Asset Bond proceeds, and \$11.611 million from future financing); the Department, with Internal Services, has acquired a facility and is finalizing the design of a Leadership in Energy and Environmental Design (LEED) certified retrofit for the new shelter; the new shelter is anticipated to open in FY 2015-16.

FUNDED CAPITAL PROJECTS

(dollars in thousands)

NEW ANIMAL SHELTER PROJECT #: 1998460

DESCRIPTION: Purchase and retrofit facility to serve as the new Animal Shelter

LOCATION: 3651 NW 79 Ave District Located: 12

Unincorporated Miami-Dade County District(s) Served: Countywide

REVENUE SCHEDULE:	PRIOR	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	FUTURE	TOTAL
BBC GOB Financing	818	525	1,926	0	0	0	0	0	3,269
BBC GOB Series 2005A	342	0	0	0	0	0	0	0	342
BBC GOB Series 2008B	346	0	0	0	0	0	0	0	346
BBC GOB Series 2008B-1	2,277	0	0	0	0	0	0	0	2,277
BBC GOB Series 2011A	766	0	0	0	0	0	0	0	766
Capital Asset Series 2009B Bonds	4,000	0	0	0	0	0	0	0	4,000
Future Financing	0	0	11,611	0	0	0	0	0	11,611
Sale of Surplus Property	0	0	3,000	0	0	0	0	0	3,000
TOTAL REVENUES:	8,549	525	16,537	0	0	0	0	0	25,611
EXPENDITURE SCHEDULE:	8,549 PRIOR	525 2013-14	16,537 2014-15	0 2015-16	0 2016-17	0 2017-18	0 2018-19	0 FUTURE	25,611 TOTAL
	,		•	•	•	•	J	•	•
EXPENDITURE SCHEDULE:	PRIOR	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	FUTURE	TOTAL
EXPENDITURE SCHEDULE: Land/Building Acquisition	PRIOR 6,656	2013-14 0	2014-15 0	2015-16 0	2016-17	2017-18	2018-19	FUTURE 0	TOTAL 6,656
EXPENDITURE SCHEDULE: Land/Building Acquisition Planning and Design	PRIOR 6,656 1,461	2013-14 0 83	2014-15 0 0	2015-16 0 0	2016-17 0 0	2017-18 0 0	2018-19 0 0	FUTURE 0 0	TOTAL 6,656 1,544
EXPENDITURE SCHEDULE: Land/Building Acquisition Planning and Design Construction	PRIOR 6,656 1,461 0	2013-14 0 83 252	2014-15 0 0 14,024	2015-16 0 0 0	2016-17 0 0 0	2017-18 0 0 0	2018-19 0 0 0	FUTURE 0 0 0	TOTAL 6,656 1,544 14,276
EXPENDITURE SCHEDULE: Land/Building Acquisition Planning and Design Construction Furniture, Fixtures and Equipment	PRIOR 6,656 1,461 0	2013-14 0 83 252 0	2014-15 0 0 14,024 1,131	2015-16 0 0 0 759	2016-17 0 0 0	2017-18 0 0 0	2018-19 0 0 0	FUTURE 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	TOTAL 6,656 1,544 14,276 1,890
EXPENDITURE SCHEDULE: Land/Building Acquisition Planning and Design Construction Furniture, Fixtures and Equipment Equipment Acquisition	PRIOR 6,656 1,461 0 0	2013-14 0 83 252 0	2014-15 0 0 14,024 1,131	2015-16 0 0 0 759 384	2016-17 0 0 0 0	2017-18 0 0 0 0	2018-19 0 0 0 0	FUTURE 0 0 0 0 0 0 0 0 0	TOTAL 6,656 1,544 14,276 1,890 384

Estimated Annual Operating Impact will begin in FY 2015-16 in the amount of \$485,000

UNFUNDED CAPITAL PROJECTS

(dollars in thousands)

PROJECT NAME LOCATION ESTIMATED PROJECT COST

LARGE ANIMAL FACILITY 401 East 65 St 433

UNFUNDED TOTAL 433