### **Audit and Management Services**

Audit and Management Services (AMS) performs audits to validate compliance with applicable rules and regulations and identifies opportunities to improve performance and foster accountability.

As part of the General Government strategic area, AMS examines the operations of County government, other governmental jurisdictions, and external companies, contractors, and grantees to ensure that public funds are being spent appropriately and efficiently. AMS regularly performs audits of high-risk functions and activities and responds to special audit requests from the Office of the Mayor, Board of County Commissioners, Deputy Mayors and Department Directors. Audits are conducted in accordance with professional internal auditing standards, which require assessing risks; planning and performing work to achieve desired objectives; and communicating results that are accurate, constructive, timely, and adequately supported.

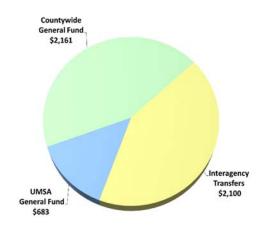
Department stakeholders include County departments and their business partners, as well as the general public.

# **FY 2019-20 Proposed Operating Budget**

# Expenditures by Activity (dollars in thousands)

# Administration \$313 Audit Services \$4,631

# Revenues by Source (dollars in thousands)



#### **TABLE OF ORGANIZATION**

#### **AUDIT SERVICES**

Performs audits to improve performance and foster accountability, while promoting a more efficient, effective, and ethical County government

FY 18-19 FY 19-20

#### **ADMINISTRATIVE SUPPORT SERVICES**

Provides departmental support primarily in the areas of budget preparation and fiscal management, procurement, personnel administration, audit report processing, inventory/file management, and information technology assistance

FY 18-19 FY 19-20 4

The FY 2019-20 total number of full-time equivalent positions is 38.

#### **DIVISION: AUDIT SERVICES**

The Audit Services Division performs audits to improve performance and foster accountability, while promoting a more efficient, effective, and ethical County government.

- Issues audit reports aimed at improving efficiency and effectiveness of County operations
- Assists in developing more effective approaches and tools for County departments responsible for monitoring grantees, to
  ensure consistency, efficiency, and effectiveness
- · Develops in-house training curriculum commensurate with planned audits to ensure continued staff proficiency
- · Consults with departments to ensure maximum collection of outstanding audit assessment fees
- Uses automated analytical tools to conduct operational analyses that yield cost savings and/or cost-avoidance, and identifies significant and/or unusual variances that, if timely detected, can avert or identify fraud, waste, or abuse
- · Conducts follow-up audits to ensure appropriate actions have been taken to address significant audit findings

Key Department Measures, Strategic Objectives, and Resiliency Drivers									
Measures	so	RD	Turno	Good	FY 16-17	FY 17-18	FY 18-19	FY 18-19	FY 19-20
ivieasures	30	KD.	Туре	Good	Actual	Actual	Budget	Projection	Target
Percentage of audit reports issued within 90 days of fieldwork completion	GG4-1	ES-3	EF	<b>↑</b>	46%	51%	50%	50%	50%
Amount collected from assessments (in thousands)*	GG4-1	ES-3	ОС	<b>↑</b>	\$1,863	\$3,136	\$1,500	\$1,500	\$1,500
Amount assessed from audits (in thousands)*	GG4-1	ES-3	ОС	<b>↑</b>	\$860	\$4,487	\$3,000	\$3,000	\$3,000
Audit reports issued**	GG4-1	ES-3	OP	$\leftrightarrow$	52	43	30	30	40
Percentage of planned follow-up audits completed***	GG4-1	ES-3	OP	$\leftrightarrow$	74%	47%	50%	50%	50%

<sup>\*</sup> Assessments and collections vary annually based on the audit results and number of revenue audits performed.

#### ADDITIONAL INFORMATION

- The FY 2019-20 Proposed Budget includes \$2.1 million for direct audit services provided for County departments such as Aviation, Water and Sewer, Seaport, Solid Waste Management, Transportation and Public Works, Office of the Citizens' Independent Transportation Trust, and others
- The FY 2019-20 Proposed Budget includes the addition of a Clerk 3 (\$58,000) to assist with additional workload demands

<sup>\*\*</sup> Compliance audit reports, which are less time consuming to generate, account for the increases for the three fiscal years ending in FY 2018-19.

<sup>\*\*\*</sup> In FY 2016-17, a large percentage of the completed audits were the result of following up on compliance audits for the Citizen's Independent Transportation Trust.

# SELECTED ITEM HIGHLIGHTS AND DETAILS

	(dollars in thousands)						
Line Item Highlights	Actual FY 16-17	Actual FY 17-18	Budget FY 18-19	Projection FY 18-19	Proposed FY 19-20		
Advertising	0	0	0	0	0		
Fuel	0	0	0	0	0		
Overtime	0	0	0	0	0		
Rent	0	0	0	0	0		
Security Services	0	0	0	0	0		
Temporary Services	0	0	0	0	0		
Travel and Registration	4	2	10	10	10		
Utilities	31	33	34	33	34		

#### **OPERATING FINANCIAL SUMMARY**

	Actual	Actual	Budget	Proposed
(dollars in thousands)	FY 16-17	FY 17-18	FY 18-19	FY 19-20
Revenue Summary				
General Fund Countywide	1,813	1,903	2,073	2,161
General Fund UMSA	604	634	691	683
Fees for Services	2,162	2,059	2,250	2,100
Total Revenues	4,579	4,596	5,014	4,944
Operating Expenditures				
Summary				
Salary	3,227	3,291	3,485	3,436
Fringe Benefits	1,055	1,137	1,278	1,287
Court Costs	0	0	0	0
Contractual Services	0	0	0	0
Other Operating	116	113	167	146
<b>Charges for County Services</b>	42	49	74	68
Grants to Outside	0	0	0	0
Organizations				
Capital	2	6	10	7
Total Operating Expenditures	4,442	4,596	5,014	4,944
Non-Operating Expenditures				
Summary				
Transfers	0	0	0	0
Distribution of Funds In Trust	0	0	0	0
Debt Service	0	0	0	0
Depreciation, Amortizations	0	0	0	0
and Depletion				
Reserve	0	0	0	0
Total Non-Operating Expenditures	0	0	0	0

	Total Funding			Total Positions			
(dollars in thousands)	Budget	Pro	posed	Budget	Proposed		
Expenditure By Program	FY 18-19	FY 19	-20 FY	18-19 F	Y 19-20		
Strategic Area: General Government							
Administration		311	313	3	4		
Audit Services	4,	703	4,631	34	34		
Total Operating Expenditu	res 5,	014	4,944	37	38		

Department Operational Unmet Needs							
	(dollars in the						
Description	Startup Costs/ Non-Recurring Costs	Recurring Costs	Positions				
Fund two Senior Auditors and three Associate Auditors to perform audits	\$0	\$456	5				
Total	\$0	\$456	5				