

Attention Gas Station Retailers

Miami-Dade County recently amended section 11A-19 of the Miami-Dade Code which requires gas station retailers (any full service gas station; or any self-service gas station **that has two or more attendants on duty**) to:

- **Display a sign on every gasoline pump** which alerts disabled drivers that they may call for fuel dispensing assistance, if needed. Gas station retailers must comply with the signage requirements **no later than October 14, 2012**. The sign must be:
 - No smaller than fifteen (15) square inches.
 - Include the telephone number for the gas station retailer.
 - Include the international symbol of accessibility (ISA).
 - Contain wording such as “Call for Assistance” or “Assistance available upon Request”
 - See sample below:



- **Provide refueling assistance** to disabled individuals, if requested.

After October 14, 2012, failure to display the necessary signage, failure to ensure the telephone number provided is operational, or failure to provide refueling assistance pursuant to this ordinance **can result in civil penalties and/or investigation and enforcement action by the Miami-Dade Commission on Human Rights**.

[Click here](#) to view the Miami-Dade Ordinance #12-48.

The Miami-Dade County Commission on Human Rights may be contacted for more information on this new law (see contact information below).

Miami-Dade County Commission on Human Rights

Stephen P. Clark Center
111 NW 1 Street STE 2220
MIAMI FL 33128
Phone: 305-375-5272
Fax: 305-375-2114 or 305-372-6017
E-mail ofep@miamidade.gov