

Miami-Dade County
Corrections and Rehabilitation Department

Reentry Resource Guide



This guide is provided to assist the transition of offenders
by providing information regarding services
and the agencies that provide those services.



Delivering Excellence Every Day

Message from the Director

I am proud to place the Miami-Dade County Corrections and Rehabilitation Department's Reentry Resource Guide into your hands. These resources, along with your character and commitment to living a law abiding lifestyle, will ensure that you never return to incarceration.



This guide has been updated to include helpful features such as Internet links, explanations on how to connect to resources, and expanded sections on employment, healthcare, faith-based services and veterans resources. It is meant to assist you with your successful reentry from jail back to the community. In order to help you quickly find and use this information, look for these features throughout the Guide:

ACTION STEPS

- ✓ Consider following these suggestions when released.

CONNECT

- ✓ Follow "how to" instructions to connect with a service provider.

In addition to these features, this Guide provides information on local resources from Miami-Dade County the State of Florida and Federal Government.

As you know, many ex-offenders are re-arrested within the first 12 months after their release. This is the most critical time that you will likely face as your freedom is restored. Allow me to encourage you to reach out to the organizations and people listed in this guide. These organizations are staffed with people who care about you and your successful return to our community. They will do everything in their power to see that you succeed.

Continue to improve your life and the lives of your loved ones each day.

A handwritten signature in black ink that reads "Timothy P. Ryan". The signature is written in a cursive, flowing style.

Timothy P. Ryan, Director
Miami-Dade Corrections and Rehabilitation Department

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How To Use The Reentry Resource Guide

This Guide is meant to assist you with your successful reentry from jail back to the community. In order to help you quickly find and use this information, look for these features throughout the Guide:

ACTION STEPS

- ✓ Consider following these suggestions when released.
-

CONNECT

- ✓ Follow “how to” instructions to connect with a service provider.
-

Reentry Planning – Questions & Answers

What if I am homeless?

Consider contacting the Homeless Assistance Center for shelter and services. (Refer to page 11)

Who can help me get a job?

Contact Transition, Inc., a non-profit agency which helps ex-offenders find work. (Refer to page 6)

How do I apply for Food Stamps and Cash Assistance?

Contact the Florida Department of Children and Families by telephone, Internet, or in person. (Refer to page 16)

How can I get my Driver's License reinstated?

Call the Drive Legal Program and ask them if you are eligible to join their program. (Refer to page 15)

Where can I find legal help regarding my children?

Contact Legal Services of Greater Miami for assistance. (Refer to page 20)

How can I replace my personal identification documents?

- Contact the Social Security Administration for a replacement card.
- Contact the local health department for a replacement Birth Certificate. (Refer to page 14)

Where do I go for substance or alcohol abuse treatment?

Contact the Miami-Dade Community Action and Human Services Department or Alcoholics Anonymous to find a local support meeting or www.findtreatment.samhsa.gov (800) 662-HELP (4357) (Refer to page 28)

How do I comply with my Probation?

Contact the Miami Intake Office at (305) 693-2320. (Refer to page 23)

Where do I go for medication refills?

Contact your local public health facility. (Refer to page 24)

What if I am a Veteran of the United States Military?

Contact the local Veterans Justice Outreach Coordinator to access assistance for veterans. (Refer to page 30)

Reentry Assistance Hotlines

DEPARTMENT OR SERVICE	TELEPHONE NUMBER
Abuse Hotline Florida Department of Children and Families	1 (800) 962-2873
AIDS/HIV Hotline	1 (800) FLA-AIDS (1 (800) 352-2437)
(State of Florida HIV/AIDS related information and referrals)	
Hotline hours: Monday through Friday, 9:00 a.m. till 5:00 p.m.	
Catholic Charities (St. Luke's Place)	1 (866) 758-0025
Crisis Counseling/Suicide	
The HELPLINE	
	211 or (305) 358-HELP (4357)
	(305) 644-9449 TTY
Teen Talk Line	
	(305) 377-TALK (8255)
Children & Youth Behavioral Hotline.....	
	(305) 358-HELP (4357)
Florida Department of Children & Families.....	1 (866) 762-2237 (Voice)
Florida Bar Lawyer Referral Service	1 (800) 342-8011
Florida Coalition Against Domestic Violence	1 (800) 500-1119
Florida Council Against Sexual Violence	1 (888) 956-7273
Florida Department of Highway Safety and Motor Vehicles	(305) 229-6333
Florida Legal Services Prescription Drug Helpline	1 (800) 436-6001
Homeless Hotline (Miami-Dade).....	1 (877) 994-4357 (HELP)
Information & Referral Line Miami-Dade County Directory	211
(24 Hours a day/7 days a week)	
Jackson Memorial Hospital (Health/Medical Services).....	(305) 585-1111
Miami-Dade Government Information Center	311
Miami Veterans Affairs Health System.....	(305) 575-7000
RX Outreach (Prescription Assistance)	1 (800) 769-3880
Seal and Expunge Helpline	(305) 545-1616
The Redemption Project workshops seek to assist former Public Defender clients and ex-offenders to seal or expunge their criminal records, referrals for rights restoration and job placement	
Social Security Administration	1 (800) 772-1213
Substance Abuse and Mental Health Referral Service	1 (800) 662-4357
Veteran's Suicide Hotline	1 (800) 273-8255 (TALK)
Victims Compensation (Florida Attorney General's Office).....	1 (800) 226-6667
Vital Statistics/Birth Certificates.....	1 (877) 550-7330

Employment

ACTION STEPS

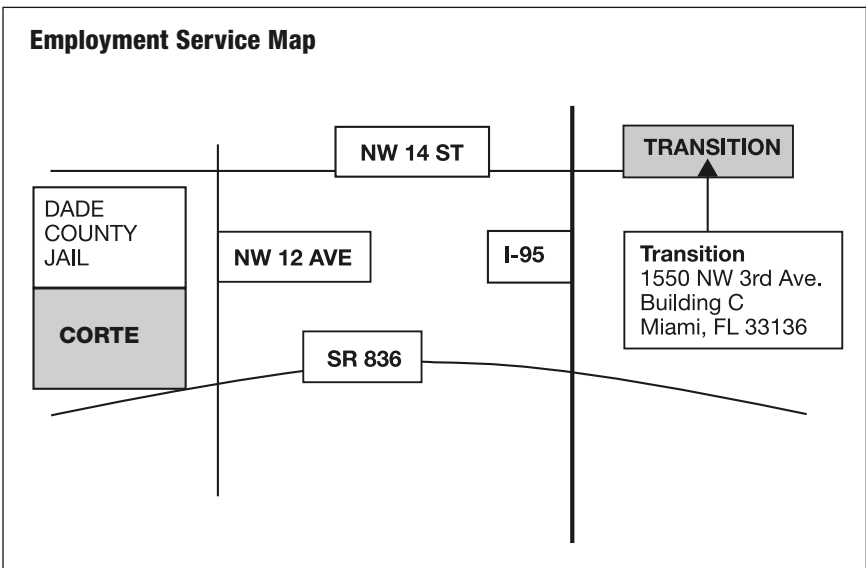
- ✓ Partner with local resources and agencies that assists ex-offenders with finding employment and training.
- ✓ Understand employer incentives for hiring ex-offenders.
- ✓ Consider apprenticeship programs or self employment.
- ✓ Search the Internet.
- ✓ Establish an e-mail address.

CONNECT

Transition, Inc. is a specialized service center providing a comprehensive array of job training and job placement services to adult ex-offenders in Miami-Dade County.

See Map below.

- ✓ 1550 NW 3 Avenue, Bldg. C., Miami, FL 33136 – (305) 571-2001



Local Job Placement Resources

MIAMI-DADE COUNTY

South Florida Workforce Centers

South Florida Workforce is responsible for initiating state and federally funded workforce development programs in Miami-Dade and Monroe counties.

www.southfloridaworkforce.com

- **Transition, Inc.**
1550 NW 3rd Ave. Building C
Miami, FL 33136
(305) 571-2001
(305) 571-2002 Fax
- **Carol City Career Center**
4690 NW 183 Street
Miami, FL 33055
(305) 620-8012
(305) 620-9813 Fax
- **Hialeah Career Center**
240 E 1 Avenue, Suite 222
Hialeah, FL 33010
(305) 883-6925
(305) 883-6910 Fax
- **Hialeah Gardens Career Center**
2851 W 68 Street, Suite 14
Hialeah, FL 33018
(305) 826-4011
(305) 826-8022 Fax
- **Homestead Career Center**
140 NE 8 Street
Homestead, FL 33030
(305) 242-5373
(305) 242-2438 Fax
- **Little Havana Career Center**
701 SW 27 Avenue
Miami, FL 33135
(305) 643-3300
(305) 643-7240 Fax

- **Miami Beach Career Center**
833 6th Street, 2nd Floor
Miami Beach, FL 33139
(305) 532-5350
(305) 532-9307 Fax
- **Northside Career Center**
7900 NW 27 Avenue, Suite 200
Miami, FL 33147
(305) 693-2060
(305) 693-2071 Fax
- **North Miami Beach Career Center**
633 NE 167 Street, Suite 200
N. Miami Bch, FL 33162
(305) 654-7175
(305) 654-7188 Fax
- **Perrine Career Center**
9555 SW 175 Terrace
Miami, FL 33157
(305) 252-4440
(305) 278-1066 Fax
- **West Dade Career Center**
8485 Bird Road, 2nd Floor
Miami, FL 33155
(305) 228-2300
(305) 228-2321 Fax

Self-Employment

Miami-Dade County Business Assistance Division

Miami-Dade County Department of Small Business Development

Stephen P. Clark Center

111 N.W. 1st Street, 11th Floor

Miami, FL 33128-1900

(305)375-2800

(305) 375-5862 Fax

www.miamidade.gov

**City of Miami, Office of Grants
Administration-Economic Initiatives**

City of Miami Economic Initiatives
444 S.W. 2nd Avenue, 3rd Floor
Miami, FL 33130
(305) 416-1482
(305) 416-2156 Fax
www.accessmiamijobs.com

Apprenticeship Programs

Apprenticeship is a combination of on-the-job training and related instruction in which workers learn the practical and theoretical aspects of a highly skilled occupation. Information about apprenticeship programs can be obtained from One-Stop Career Centers listed in the blue pages of your telephone book, from union locals listed in the white pages of the telephone book, or from the following Internet site: www.doleta.gov/oa.

PLUMBING

**Plumbers Local Union No. 519
Joint Apprenticeship Training**

14105 N.W. 58th Court
Miami Lakes, FL 33014
(305) 362-0519
(305) 826-9792 Fax
www.plumbers519.com

AIR-CONDITIONING, REFRIGERATION AND PIPEFITTING

**Air-Conditioning, Refrigeration and
Pipefitting Education Center**

13201 NW 45th Ave
Miami FL 33054
(305) 685-0311 Dade
(954) 928-1883 Broward
(800) 463-3129 Toll free
(305) 685-1169 Fax
www.arpec.org

ELECTRICAL

Miami Joint Electrical Apprenticeship

1601 NW 17 Ave.
Miami FL 33125
(305) 324-7578
www.njatc.org

Florida East Coast Electrical JATC

201 S.E. 24 Street
Fort Lauderdale, FL 33316
(954) 525-3106
www.ibew728.org

SHEET METAL

**Sheet Metal Workers Local Union 32
Apprenticeship & Training Program**

20401 NE 15th Court
Miami, FL 33179 (305) 651-8692
(305) 651-8952 Fax
www.smw32.org

CARPENTRY

**Florida Carpenters Regional Council
Miami Training Center**

295 West 79th Place
Hialeah, FL 33014
(305) 557-6100
(305) 828-4168 Fax
www.flcrc.org

ASBESTOS

**Asbestos Workers Joint
Apprenticeship Committee**

13000 NW 47 Ave
Opa Locka FL 33054
(305) 681-0679
www.insulators.org

Self-Employment

Partners for Self Employment

Partners for Self-Employment promotes financial well-being of low to moderate income individuals and families in South Florida and offers classes on how to start and run a small business. 3000 Biscayne Boulevard, Suite 215A Miami, FL 33137
(305) 438-1407
www.partnersforselfemployment.com

State of Florida Resources

Employ Florida Marketplace, is Florida's official online portal to virtual job matching services and many other workforce resources. It's a powerful tool, created through partnership between government and the private sector, to respond to workforce needs in our state.

Agency for Workforce Innovation

Caldwell Building
107 East Madison Street, Suite 100
Tallahassee, FL 32399
(866) FLA-2345
(800) 342-3450
www.employflorida.com
www.floridajobs.org
www.labormarketinfo.com

Vocational Rehabilitation

Division of Vocational Rehabilitation (VR) is a federal-state program that works with people who have physical or mental disabilities to prepare to gain or retain employment.
7975 NW 154th Street, Suite 450
Miami Lakes, FL 33016-5864
(305) 643-7600
(305) 364-3024 Fax
www.rehabworks.org

Filing for Unemployment

The Florida Agency for Workforce Innovation's Unemployment Compensation (UC) program (also called unemployment insurance) provides temporary wage replacement benefits to qualified individuals who are out of work through no fault of their own. Claims may be filed through the Internet.
1 (800) 204-2418
www.floridajobs.org

Federal Resources

Job Corps

Job Corps is a program for disadvantaged youth between the ages of 16 and 24.
www.jobcorp.doleta.gov

Older American Act

The Older Americans Act, provides assistance to low-income, older.
www.doleta.gov

Federal Bonding

The Federal Bonding Program serves as a tool to secure the job placement of ex-offenders and other high-risk applicants. The Bonding Services Coordinator for Miami-Dade County is: Transition Inc.

1550 NW 3 Avenue, Bldg. C.,

Miami, FL 33136

(305) 571-2001

www.bonds4jobs.com

Work Opportunity Tax Credit

The Work Opportunity Tax Credit (WOTC) is a federal tax credit that encourages employers to hire nine targeted groups of job seekers, including ex-felons who are members of low income families, by reducing employers' federal income tax liability. www.doleta.gov/business/incentives/opptax

Internet Resources**Career One Stop**

Career One Stop, formerly America's Career Kit, is a workforce development portal connecting users to relevant links, resources, and community services offered over the Internet.

www.CareerOneStop.org

America's Job Bank

America's Job Bank is the biggest and busiest job market in cyberspace with 400,000 resumes online and over a million jobs nationwide.

www.ajb.org

America's Service Locator

America's Service Locator (ASL) connects users to local offices providing the employment and training services they need. 1-877-US-2JOBS for direct assistance. www.servicelocator.org

Occupational Information Network

The Occupational Information Network database is a comprehensive source of descriptions and skill sets for specific occupations. www.onetcenter.org

Offender Transition Program

The Federal Bureau of Prison's Inmate Transition Branch Manual Employment Information Handbook. http://www.bop.gov/inmate_programs/emp_info_handbk.pdf

On-Line Job Search

Career Builder www.careerbuilder.com

Monster www.monster.com

Jobing www.miamidade.jobing.com

Free Email Account

www.google.com

Practically unlimited free online storage allows you to collect all your messages.

Housing/Shelter

ACTION STEPS

- ✓ Partner with local resources and agencies that assists ex-offenders with finding employment and training.
 - ✓ Understand employer incentives for hiring ex-offenders.
 - ✓ Consider apprenticeship programs or self employment.
 - ✓ Search the Internet.
 - ✓ Establish an e-mail address.
-

Homeless Assistance Centers

The Homeless Assistance Centers (HAC) serve as the intake centers for the continuum of care. It is where men, women and children come in lieu of remaining on the streets. It is a relatively short-term residency where services are provided to homeless people. In addition to the expected food, clothing, showers and beds, there is a counseling staff that works with each formerly homeless person.

CONNECT

Individuals leaving jail can contact the City of Miami's Homeless Assistance Program for placement at the HAC.

Monday – Friday
Richard E. Gerstein Justice Building
Room 518
1351 N.W. 12th Street
Miami, FL 33125.
(305) 548-5281.

HOMELESS HOTLINE 1 (866) 733-3763

General Housing Assistance

MIAMI-DADE COUNTY

Homeless Assistance Center

1550 N. Miami Avenue,
Miami, FL 33136
(877) 994-HELP (4357)
(305) 375-CARE (2273)
www.cphi.org

Homeless Assistance Center

28205 SW 125 Avenue,
Homestead, FL 33033
(877) 994-HELP (4357)
(305) 375-CARE (2273)
www.cphi.org

Sober Living Housing

What is a Halfway House? A halfway house is a supportive clean and sober living facility. It can also be referred to as sober house, three-quarter way house, alternative living facility, 12-step house, recovery residence, sober living residence or clean and sober house.

HOUSING FOR MEN

MIAMI-DADE COUNTY

The Village at Midtown

450 NE 31st Street,
Miami, FL 33137
(305) 573-7767
(877) 628-5437
(305) 751-1141 Fax
www.villagemidtown.com

Concept House

162 Northeast 49th Street
Miami, FL 33137-3118
(305) 751-6501 ext. 22
(305) 756-8906 Fax
www.concepthouse.org

HOUSING FOR WOMEN

MIAMI-DADE COUNTY

The Village at Midtown

450 NE 31st Street,
Miami, FL 33137
(305) 573-7767
(877) 628-5437
(305) 751-1141 Fax
www.villagemidtown.com

Concept House

162 Northeast 49th Street
Miami, FL 33137-3118
(305) 751-6501 ext. 22
(305) 756-8906 Fax
www.concepthouse.org

Domestic Violence Shelters

MIAMI-DADE COUNTY

Safespace Shelter

The Safespace Shelters and Inn Transition Shelters are located in the northern and southern areas of the county and provide an emergency safe haven for women and children who are fleeing abusive situations.
www.safespacefoundation.org

- 24 Hour Crisis Hotline
(800) 500-1119
- Safespace – North
(305) 758-2546
(305) 751-3752 TDD
- Safespace – South
(305) 247-4249
(305) 242-7674 TDD

Utility and Rent Assistance

Miami-Dade Community Action and Human Services Department offers programs to assist with housing needs.

- The Low-Income Home Energy Assistance Program (LIHEAP) The LIHEAP program provides financial assistance to eligible residents with their electric and gas utility bills.
- Rental Assistance Program Emergency Food and Shelter Assistance (EFSA) is utilized to assist individuals and families in need of emergency assistance with issues regarding payment of utility bills, rent and mortgage payments and also provides temporary shelter and food. Contact a Service Center, Monday through Friday 8 AM-5 PM.

Miami-Dade Community Action and Human Services Department

701 NW 1st Court

Miami, FL 33136

(786) 469-4600

www.miamidade.gov/socialservices

Find Housing on the Internet

www.floridahousingsearch.org

Provides real time information throughout Florida on property vacancies, features and amenities, rents and deposits and detailed information on the number of bedrooms and bathrooms.

Sex Offenders Registration Requirements and Housing

Sexual Predator and Offender Registration

Obligations Effective December 1, 2005, in accordance with the Florida Jessica Lunsford Act, H.B. 1877, all sexual offenders and predators will be required by law to re-register, in person, twice a year. Sexual offenders and predators residing in Miami-Dade County will be required to complete the registration process at the following location:

Miami-Dade Police Department Sexual Crimes Bureau

1701 NW 87 Ave, Suite 222

Doral, FL 33172

8:00 a.m. to 4:00 p.m.,

Monday through Friday, excluding holidays

(305) 715-3333

<http://www.miamidade.gov/police/predators-offenders.asp>

Sex Offender Housing

Contact the following organization to seek housing options when released.

Matthew 25 Ministries

120 Pelican Lake Drive

Pahokee, FL 33476

Mailing Address

P.O. Box 5690,

Lake Worth, FL 33466

(561) 432-9072

www.matthew25ministries.org

Personal Identification and Driver's License Reinstatement

ACTION STEPS

- ✓ Obtain personal identification documents immediately when released from jail.
- ✓ Seek assistance to reinstate your driving privileges.

Birth Certificate

MIAMI-DADE COUNTY

You may apply for Certifications of birth in person at any of Miami Dade Health Department location. If you choose to mail in your application, please address it to the Central Dade office. You may also apply on the internet.

Central Dade Office

1350 NW 14 Street, Room 3
Miami, FL 33125
(305) 324-2489
(866) 830-1906
www.miamivitalrecords.com

STATE OF FLORIDA

The majority of the Vital Statistics Forms can be easily completed online using your computer and then printed for submission. You can mail or fax the completed form to the Bureau of Vital Statistics. The mailing address and fax number are both located on each form. The application link listed applies only to Florida records. Forms requiring a fee must be mailed.

State Office of Vital Statistics

ATTN: Client Services
P.O. BOX 210
Jacksonville, FL 32231-0042
(877) 550-7330
(877) 550-7428 Fax
http://www.doh.state.fl.us/Planning_eval/Vital_Statistics/DH_726_03-10.PDF

Voter's Registration

Obtain the Florida Voter Registration Application from this website, fill it out, print and sign it, and mail it to the Supervisor of Elections for the county in which you reside.

<http://election.dos.state.fl.us/pdf/webappform.pdf>

MIAMI-DADE COUNTY

2700 NW 87th Ave
Doral, FL 33172
(305) 499-8683
(305) 468-8547 Fax
Email: soedade@miamidade.gov
www.elections.co.miami-dade.fl.us

Social Security Card

You only need to contact Social Security to apply for a replacement Social Security card if you don't know your social security number or if you need to show your card to a new employer. If you need a card, you can replace it for free. The application can be found at: www.ssa.gov/online/ss-5.pdf.
1 (800) 772-1213

Driver's License Reinstatement

The Drive Legal Program is designed to help you resolve your eligible criminal cases and infractions and assist you in obtaining a valid Florida Driver's License.

Drive Legal Program

- Richard E. Gerstein Justice Building
1351 NW 12 Street, Room 116
Miami, FL 33125
Monday - Friday / 9am - 4pm
(305) 548-5363
- 10710 SW 211 St., Room 1500
Miami, FL 33189
(305) 234-1436
Monday - Friday / 9am - 4pm
- 15555 Biscayne Blvd., Room 216
Miami, FL 33160
Tuesdays Only / 9am - 4 pm
(305) 354-8763
- Hialeah Court House
11 East 6 St. Room 100
Hialeah, FL 33010
Friday / 9am - 4pm

State Attorney - Child Support Enforcement Unit

If your Driver's License was suspended because you did not pay your Child Support, you must contact the State Attorney within 30 days of your release from Jail to obtain assistance in having it reinstated.
Miami-Dade State Attorney's Office
100 S. Biscayne Boulevard #3100
Miami, FL 33131
(305) 530-2600
www.miamisao.com

Driver's License Replacement/ Renewal

U.S. citizens and immigrants whose citizenship status is on their driver record may apply for a replacement license on line or at their local driver license office. To replace an ID card, apply on line or in person at a Florida driver license office. The fastest way to get a replacement license or ID card is to go to your local driver license office and apply for a replacement. You must present two forms of identification and proof of residence and pay the replacement fee.
1 (850) 617-3003
www.GatherGoGet.com

Personal Identification Card

Homeless persons can obtain a free "Camillus House" picture ID.

Camillus House

726 NE 1st Avenue
Miami, FL 33132
(305) 374-1065
www.camillushouse.org

Government Assistance

ACTION STEPS

- ✓ Know how to register for government benefits through the Florida Department of Children and Families.
 - ✓ Contact the Miami-Dade Community Action and Human Services Department.
-

Florida Department of Children and Families (DCF)

401 NW 2 Ave
Miami, FL 33128
(305) 377-5080
(866) 762-2237
www.dcf.state.fl.us

CONNECT

You can contact the Florida Department of Children and Families through the Internet, by telephone, or in person at one of their offices. Families that need help with their food, financial or medical needs may apply for assistance:

- ✓ **Internet**
www.myflorida.com/accessflorida
 - ✓ **Telephone**
(305) 377-5080
(866) 762-2237
 - ✓ **In Person**
 - At a DCF ACCESS Florida Community Partner location. A listing of community partners can be found online at:
www.dcf.state.fl.us/access/CPSLookup/search.aspx.
 - At a DCF ACCESS Florida Customer Service Center. A listing of Customer Service Centers can be found online at: www.dcf.state.fl.us/regions.
-

DCF ACCESS Florida Program

The ACCESS Florida Program is responsible for public assistance eligibility determination and ongoing case management of Food Assistance, Temporary Cash Assistance and Medicaid.

FOOD ASSISTANCE

Helps low-income individuals and families buy the food they need for good health.

TEMPORARY CASH ASSISTANCE

Provides short-term cash benefits to families with children under the age of 18, or under age 19 if full time secondary school students, as well as pregnant women during in their last trimester.

MEDICAID

Provides medical coverage to low income individuals and families through a variety of eligibility categories.

REFUGEE ASSISTANCE

Refugee Services helps refugees and entrants into the United States become self-sufficient. Refugee Services assists newly-arrived eligible clients in obtaining employment, learning English, acquiring job skills and overcoming legal or medical difficulties.

Miami-Dade Community Action and Human Services Department

This department provides a variety of social services to economically disadvantaged individuals and families interested in achieving self-sufficiency. Additional information regarding Community Service Centers and the programs and services is available by contacting the center directly or by calling (786) 469-4600.

COMMUNITY SERVICE CENTERS

Culmer Community Service Center

1600 NW 3 Avenue
Miami, FL 33136
(305) 438-4161
(305) 576-8640 Fax

Edison Community Service Center

150 NW 79 Street
Miami, FL 33150
(305) 758-9662
(305) 795-1502 Fax

Wynwood Community Service Center

2905 NW 2nd Avenue
Miami, FL 33127
(305) 438-8614

Florida City/Homestead Community Service Center

1600 NW 6 Court
Florida City, FL 33034
(305) 247-2068
(305) 242-7909 Fax

Caleb Community Service Center

5400 NW 22 Avenue #306
Miami, FL 33147
(305) 636-2300

Perrine Community Service Center

17801 Homestead Avenue
Miami, FL 33157
(305) 254-5804

Opa Locka Community Center

16405 NW 25 Avenue #102
Miami, FL 33054
(305) 623-6500

Hialeah Community Service Center

300 E. 1 Avenue
Miami, FL 33010
(305) 884-4801
(305) 888-1616 Fax

Frankie Shannon Community Service Center

3750 S Dixie Hwy
Miami, FL 33133
(305) 446-3311
(305) 693-3583 Fax

Miami Beach Community Service Center

833 Sixth Street
Miami Beach, FL 33139
(305) 672-1705
(305) 535-4237 Fax

Liberty City Community Service Center

6100 NW 7 Ave
Miami, FL 33127
(305) 756-2830
(305) 795-1523 Fax

Sweetwater Community Service Center

250 SW 114th Avenue
Miami, FL 33174
(305) 207-5377

Accion Community Service Center

858 West Flagler Street
Miami, FL 33130
(305) 547-4892
(305) 545-3658 Fax

Isaac Withers Community Service Center

21300 S.W. 122 Avenue
Miami, FL 33170
(305) 233-2121
(305) 254-5819 Fax

General Assistance

ACTION STEPS

- ✓ Seek assistance with legal issues, civil rights restoration, immigration concerns, financial services.
- ✓ Continue your education or learn a trade.
- ✓ Consider faith-based organizations for aftercare help.
- ✓ Comply with probation requirements.

Civil Rights Restoration

In Florida, persons with past felony convictions lose the right to vote, serve on a jury, and hold public office. For assistance in restoring your civil rights contact:

Office of Executive Clemency

4070 Esplanade Way
Tallahassee, FL 32399-2450
(850) 488-2952
www.fpc.state.fl.us/Clemency.htm

Florida Rights Restoration Coalition

4500 Biscayne Blvd., Suite 340
Miami, FL 33137
(877) 826-8682
www.restorerights.org

Seal and Expunge a Criminal Record

Florida Statutes, s.943.0585 and s.943.059, set forth the criteria that must be met in order to be eligible to have a criminal history record sealed or expunged. In addition, these statutes also state that in order to have a criminal history record sealed or expunged within the State of Florida, an individual must first make application to the FDLE for a Certificate of Eligibility.

Florida Department of Law Enforcement

Post Office Box 1489
Tallahassee, FL 32302-1489
Attention: Expunge Section
(850) 410-7870 Expunge Section
www.fdle.state.fl.us

Law Offices of the Public Defender

Eleventh Judicial Circuit of Florida
1320 NW 14th St.,
Miami, FL 33125

Seal and Expunge Helpline

(305) 545-1616

Immigration/ Family Issues Assistance

Americans For Immigrant Justice

AFIJ's Immigration Unit provides free legal assistance in immigration matters to poor and vulnerable immigrants, primarily those fleeing persecution, those with complex legal cases and disabilities or families at risk of separation.

3000 Biscayne Boulevard, Suite 400
Miami, FL 33137
(305) 573-1106
(305) 576-6273 Fax
www.fiacfla.org

Legal Services of Greater Miami

Legal Services of Greater Miami provides free civil legal services to the neediest individuals in our community with problems relating to housing, health care, education, disability benefits, family issues, and employment.

3000 Biscayne Blvd. Suite 500
Miami, FL 33137
(305) 576-0080
www.lsgmi.org

Catholic Charities - Legal Services

Catholic Charities Legal Services, Archdiocese of Miami, Inc. (CCLS) provides professional immigration services and attorney representation before the Citizenship and Immigration Service, the Immigration Courts and the Board of Immigration Appeals. CCLS provides pro bono services to individuals and family to those who qualify based on income, eligibility status, and the availability of resources.

25 SE 2 Avenue, Suite 200
Miami, FL 33131
(305) 373-1073
www.cclsiami.org

Financial Services

United Way Center for Financial Stability

Houses a full range of services such as credit and debt counseling, financial coaching, employment assistance and free tax preparation for those who qualify.

11500 Northwest 12th Avenue
Miami, Florida 33168-6217
(305) 688-3551
(305) 688-3556 Fax
www.miamifinancialstability.org

Education Resources

The Miami-Dade County Public Schools Adult and Career Technical Education Programs offers highly qualified instructors in a state-of-the-art lab. Faculty and staff are committed to preparing students for the workforce by providing training and hands-on experiences for individuals looking to upgrade their skills through career counseling, courses and programs that are tailored to meet the needs of South Florida's job market. In addition, MDCPS offers financial assistance for those who qualify.

Lindsey Hopkins Technical Education Center

750 Northwest 20th Street
Miami, FL 33127-4692
(305) 324-6070 ext. 7038
<http://lindsey.dadeschools.net>

Main Office

5780 NW 158 St.
Miami Lakes, FL 33014
(305) 558-8000
www.jobtrainingclasses.net

Faith-Based Assistance

South Florida Urban Ministries

Empowers people to move from poverty to prosperity through holistic youth development, small business development and hunger relief ministries.

2850 SW 27th Avenue

Miami, FL 33133

(305) 442-8306

(305) 442-9726 Fax

www.sflum.org

Compassion in Action Ministries

Recovery support services to achieve spiritual growth and freedom of addictive, compulsive and dysfunctional behaviors.

5603 NW 159 Street

Miami, FL 33014

(786) 942-9836

(305) 652-2051 Fax

<http://ciaministries.com/>

Archdiocese of Miami

Office of the Detention Ministry

(305) 762-1093

(305) 758-2027 Fax

<http://www.detentionministry.com>

Email: efarias@theadom.org

Prison Fellowship

Operates in prisons throughout Florida.

Raeanne Hance, Executive Director

(954) 315-2213

www.pfm.org

Hope for Miami

Faith-Based Information and Referral Directory is designed to assist you in identifying and connecting to faith-based social services and other helpful resources that exist in Miami-Dade County.

5911 West Flagler Street,

Miami, FL 33144

(786) 388-3000 Office

(786) 388-3007 Fax

www.fcfcfl.org

Trinity Church

Peacemakers Family Center (PFC) provides job development services for youth and adults. PFC case management staff will assist job seekers with preparing their resume' and cover letter, as well as assisting them with on-line job search.

655 NW 125th St.,

N. Miami, FL 33168

(305) 685-8577

(305) 688-9129 - Fax

www.peacemakers.com

New Birth Employment Services

8400 Northeast 2nd Avenue

Miami, FL 33138-3804

(305) 757-2199

www.nbbcmiami.org

Christian Coalition Against Domestic Abuse

Mailing Address:

850 Ives Dairy Road T-57/409

Miami, FL 33179

www.ccada.org

Aftercare Assistance

Advocate Program

The Advocate Program, Inc. is a private not-for-profit agency offering structured probation, traditional probation, diversion and community service programs to the Courts of the Eleventh Judicial Circuit (Miami-Dade County, Florida), both adult and juvenile.

1200 N.W. 78th Ave., Suite 100
Doral, FL. 33126
(305) 468-4100, ext. 100
www.advocateprogram.com

Switchboard of Miami

Switchboard of Miami, Inc. established in 1968, is a private, nonprofit organization that provides the Miami-Dade County community with comprehensive telephone crisis counseling, suicide prevention, information and referral services 24 hours a day, 7 days a week, 365 days a year.

(305) 358-HELP (4357)
2-1-1
www.switchboardmiami.org

Volunteers of America

A national nonprofit, spiritually-based organization providing local human service programs and the opportunity for individual and community involvement.

www.voa.org

- Miami Main Office
2501 Northwest 7th Street.
Miami, FL 33135
(305) 541-6006
- Fort Lauderdale Main Office
4700 N State Road 7
Lauderdale Lakes, FL 33319
(954) 735-5068

- Key West Main Office
1619 Truesdale Court, Apt. 6
Key West, FL 33040
(305) 293-0109

Camillus House and Health Concern

- Homeless Services
726 NE 1 Ave.
Miami FL 33132
- Health Services
336 NW 5 St.
Miami FL 33128
(305) 374-1065
(305) 372-1402 Fax
www.camillushouse.org

Greater Miami Service Corps

The mission of the Greater Miami Service Corps is to transform the lives of young people through education and service activities that improve our communities and strengthen our local workforce.

810 N.W. 28th Street
Miami, FL 33127
(305) 638-4672
(305) 633-5319 Fax
TTY: (305) 637-3297
www.gmscmiami.com

Florida Department of Probation and Parole

Probation officers supervise offenders in the community who have been placed on probation or community control by the court and offenders who have been released from prison with post-release supervision. Offenders who desire to relocate outside of Miami-Dade County must report to the Miami Intake Office for reporting instructions. (305) 693-2320.

MIAMI-DADE COUNTY

7900 N.W. 27 Avenue
149 North Court, Suite D-6
Miami, Florida 33147
(305) 693-2320
(305) 693-2324 Fax

Food Banks

Feeding South Florida provides an Agency Locator on their web site which you can utilize to find local food banks in Miami-Dade, Broward, and Monroe counties. www.feedingsouthflorida.org

Dade Distribution Center

5850 NW 32 Avenue
Miami, FL 33142
(305) 633-9861
(305) 633-0036 Fax

Health Care

ACTION STEPS

- ✓ Connect with community based health providers.
- ✓ Download and Print Resource Material.
- ✓ Seek treatment for substance abuse/addiction.

Prescription Medication Assistance

MIAMI-DADE COUNTY

Jackson Memorial Hospital

1611 NW 12th Avenue

Miami, FL 33136

(305) 585-1111

Patient must be financially assessed before receiving services.

Camillus House and Health Concern

336 NW 5 St.

Miami, FL 33128

(305) 374-1065

(305) 372-1402 Fax

www.camillus.org

INTERNET RESOURCE

RxAssist is a nationally recognized, web based medication assistance resource center. RxAssist gives providers, advocates, consumer and caregivers comprehensive, up-to-date information in an easy to use format.

For more information call or

email: info@rxassist.org

1 (800) 769-3880

www.rxassist.org

General Health Care

MIAMI-DADE COUNTY

Download a list of free clinics for Miami-Dade County at:
<http://comprehensivehealthservices.dadeschools.net/>

FREE HEALTHCARE

Open Door Health Center

1350 SW 4th Street

Homestead, FL 33030

(305) 246-2400

(305) 246-5010 Fax

www.opendoorhc.org

League Against Cancer

2180 Southwest 12th Avenue

Miami, FL 33129-2615

(305) 856-4914

(305) 858-8050

(305) 856-8172 Fax

www.ligacontraelcancer.org/

Good News Health Care Center

101 South Redland Road

Florida City, FL 33034

(305) 246-2844

(305) 246-2822 Fax

South Miami Children's Clinic

6701 Southwest 58th Place

South Miami, FL 33143-3699

(305) 662-5988

www.southmiamichildrensclinic.com

St. John Bosco Clinic

730 NW 34 Street,

Miami, FL 33127

(305) 635-1335

Miami Rescue Mission Clinic

2015 NW 1st Ave.

Miami, FL 33127

(305) 572-2026

www.miamirescuemission.com/clinic.htm

Jackson Health System

www.jhsmiami.org

The Jackson Health System provides a wide variety of services to residents located throughout Miami. In addition to their full-service hospitals, Jackson offers a children's hospital, rehabilitation hospital and primary care facilities scattered around the region. Bascom Palmer Eye Institute is located at Jackson Memorial Hospital.

Jackson's three main campuses are:

- **Jackson Memorial Hospital**

1611 NW 12th Avenue

Miami

(305) 585-1111

- **Jackson South Community Hospital**

9333 SW 152nd Street

Miami

(305) 256-5102

- **Jackson North Medical Center**

160 NW 170th Street

North Miami Beach)

(305) 651-1100

(888) 651-1100

South Florida AIDS Network (SFAN)

MIAMI-DADE COUNTY

Established by Jackson Memorial Hospital in 1986, the South Florida AIDS Network (SFAN) was the first organization in Miami-Dade County to provide client advocacy/case management and related support services to people with HIV/AIDS. SFAN is now the single largest comprehensive HIV/AIDS service provider in Miami-Dade County.

email: aidsinfo@jhsmiami.org

CONNECT

- ✓ Download this resource:
Miami-Dade County Ryan White Program 2011
<http://www.aidsnet.org/newmain/providers/providerbrochure.pdf>

Eligibility

Individuals seeking to enroll in the SFAN program and become eligible for services must meet the following criteria:

- Proof of Miami-Dade County residency
- Proof of HIV/AIDS status (Elisa and Western Blot test results)
- Proof of income
- Picture identification

Medical case managers at the South Florida AIDS Network (SFAN) assess a client's medical, financial, educational, psychosocial and referral needs, and then develop an individualized plan of care to meet those needs.

**SFAN - Jackson Memorial Hospital
(Main Campus)**

1611 N.W. 12th Avenue
ACC-East/First Floor
Miami, FL 33136
(305) 585-5241

SFAN - Hialeah

240 East 1st Avenue, Suite 101
Hialeah, FL 33010
(305) 888-8582
(305) 828-2270 Fax

SFAN - Florida City

1600 N.W. 6th Court,
Florida City, FL 33034
(305) 246-2247
(305) 246-2246 Fax

**South Florida AIDS Network
(SFAN) Providers:****Borinquen Health Care Center, Inc.**

3601 Federal Highway
Miami, FL 33137-3795
(305) 576-6611
www.borinquenhealth.org

Children's Home Society

800 Northwest 15th Street,
Miami, FL 33136
(305) 755-6500
www.chsfl.org

Care Resource

3510 Biscayne Blvd # 3
Miami, FL 33137
(305) 576-1234
www.careresource.org

Jessie Trice Community Health Center

5361 NW 22nd Ave
Miami, Florida 33142
(305) 637-6400
www.jtchc.org

Community Health of South Florida

10300 SW 216th Street
Cutler Bay, FL 33190-1099
(305) 253-5100
www.chisouthfl.org

Helen B Bentley Family Health Center

3090 SW 37 Ave.
Coconut Grove, FL 33133-4311
(305) 447-4950

Jackson Long Term Care Center

2500 N.W. 22nd Avenue
Miami, FL 33142
(786) 466-3000
www.jhsmiami.org

Jefferson Reaves Sr. Health Center

1009 N.W. Fifth Avenue
Miami, FL 33136
(786) 466-4100

Miami Beach Community Health Center

710 Alton Road
Miami Beach, FL 33139-5564
(305) 538-8835
www.miamibeachhealth.org

North Dade Health Center

16555 N.W. 25th Avenue
Miami Gardens, FL 33054
(786) 466-1500

PET Center

615 Collins Avenue
Miami Beach, FL 33139
(305) 535-5540

Dr. Rafael A. Peñalver Clinic

971 NW 2nd Street
Miami, FL 33128-1205
(305) 545-7737
www.drpenalverclinic.org

University of Miami

Comprehensive AIDS Program

1800 NW 10th Avenue, Suite 2016
Miami, FL 33136
(305) 243-8126
www.umiamihospital.com

The Village South, Inc.

400 Northeast 31st Street
Miami, FL 33137
(305) 573-3784
www.villagesouth.com

Better Way of Miami, Inc

800 NW 28th Street
Miami, FL 33127
(305) 634-3409
www.betterwaymiami.org

Citrus Health Network

4125 West 20th Avenue
Hialeah, FL 33012
(305) 825-0300
www.citrushealth.com

Mental Health Care

MIAMI-DADE COUNTY

Jackson Mental Health Hospital

Jackson Behavioral Health Services provides a full continuum of care for children, adolescents, adults and seniors. Jackson Behavioral Health offers services and programs at three facilities conveniently located throughout Miami-Dade County.

Jackson Mental Health Hospital

Main Campus
1611 N.W. 12th Avenue
Miami, FL 33136
(305) 585-1111
www.jhsmiami.org

Jackson South Community Hospital

9333 S.W. 152nd Street
Miami, FL 33157
(305) 251-2500
www.jhsmiami.org

Jackson North Community Mental Health Center

160 N.W. 170th Street
North Miami Beach, FL 33169
(305) 956-9222
www.jhsmiami.org

Other Mental Health Care Providers

Bayview Center For Mental Health

Case Management
633 NE 167 ST Suite #801
North Miami Beach, FL 33162
(305) 892-4747
www.bayviewcenter.com

**New Horizons Community
Mental Health Center, Inc.**

1469 NW 36th St.
Miami, FL 33142
(305) 635-0366
(305)635-6378 Fax
www.nhcmhc.org

Miami Behavioral Health Center

11031 NE 6th Ave
Miami, FL 33161
(305) 757-0602
www.mbhcc.org

Douglas Gardens CMHC

5200 NE 2nd Avenue
Miami, FL 33137
1 (866) 537-4145
www.mjhha.org

Citrus Health Network

4175 West 20 Ave
Hialeah, FL 33012
(305) 825-0300
(305) 424-3184 Fax
www.citrushealth.com

Better Way of Miami

800 NW 28 St
Miami, FL 33127
(305) 634-3409
(305) 779-0682 Fax
www.betterwaymiami.org

**Substance Abuse Treatment/
Sobriety Assistance****Alcoholics Anonymous**

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is the desire to stop drinking.

CONNECT

Go to these websites to find local meetings.

Miami-Dade County

(305) 461-2425
www.aamiami.org

MIAMI-DADE COUNTY**Community Action and Human Services
Department (CAHSD)**

CAHSD provides comprehensive substance abuse treatment and intervention services countywide through evaluation and referral, residential and transitional living treatment programs (community services).

Central Intake Unit

2500 NW 22 Ave
Miami, FL 33142
(786) 466-3020
<http://www.miamidade.gov/socialservices>

**Other Substance Abuse
Treatment Programs:**

The Village South

3050 Biscayne Blvd. 9th Floor
Miami, FL 33137
(800) 443-3784
(305) 573-DRUG
www.villagesouth.com

Better Way of Miami, Inc.

800 NW 28th Street
Miami, FL 33127
(305) 634-409
(305) 779-0682 Fax
www.betterwaymiami.org

Catholic Charities

St. Luke's Center

7707 NW 2nd Avenue
Miami, FL 33150
(305) 795-0077
www.ccadm.org/contactus/

Concept House Inc

162 NE 49th Street
Miami FL 33137
(305) 751-6501 ext. 22
(305) 756-8906 Fax
www.concepthouse.org

New Hope CORPS

1020 North Krome Avenue
Homestead, FL 33257
(786) 246-1003
(786) 243-0503 Fax
www.newhopecorp.org

New Horizons Community CMHC

1469 NW 36th Street
Miami, FL 33142
(305) 635-0366
www.nhcmhc.org

Salvation Army

Miami Adult Rehabilitation Center
2236 NW Miami Ct
Miami, FL 33127-4981
(305) 573-4200
www.uss.salvationarmy.org

**Jewish Community Services
of Aventura**

735 NE 125 St
North Miami, FL 33161
(305) 576-6550
www.jcsfl.org

CONNECT

Find the right drug abuse or alcohol abuse treatment program with the Substance Abuse Treatment Facility Locator Sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA).
(800) 662-4357 (HELP)
www.findtreatment.samhsa.gov

Veteran Services

ACTION STEPS

- ✓ Contact the Veterans Justice Outreach Coordinator for Palm Beach, Broward, and Miami Dade counties for reentry assistance and access to services for veterans.
Giovanna Delgado, Psy. D.
Veterans Justice Outreach Coordinator
Miami VA Healthcare System
(786) 348-8666
Email: Giovanna.Delgado@va.gov

CONNECT

- ✓ Visit the walk-in clinic for homeless veterans. This location is open Monday – Friday, 8:00am – 4:00pm.
Department of Veterans Affairs
Homeless Outreach Program
Miami VAMC Health Care For Homeless Veterans Outreach
1492 West Flagler Street
Miami, FL 33135
(305) 541-8435
- ✓ See all South Florida Service Locations at: <http://www.miami.va.gov/locations/index.asp>

MIAMI-DADE COUNTY

Veterans Services Program Community Action and Human Services Department

Provides assistance to veterans, as well as children, widows, parents of veterans, retired veterans and their families regarding claims to the United States (US) Department of Veterans Affairs.
11025 SW 84th St., Bldg 2
Miami, FL 33173
(305) 270-2940
(305) 273-6922 Fax

Caleb Center

5400 NW 22 Avenue, Room 706
Miami, FL 33142
8:00 a.m. - 5:00 p.m.
Monday through Friday
(305) 636-2295

City of Hialeah

300 East 1st Avenue
Hialeah, FL 33010
8:00a.m. - 5:00 p.m.
Thursday Only
(305) 883-6970

South Dade Government Center

10710 SW 211 Street, Room 205,
Miami, FL 33189
(305) 252-3262

VA Healthcare System

Miami Veterans Administration Healthcare System

Bruce W. Carter Department of
Veterans Affairs Medical Center
1201 N.W. 16th St.
Miami, FL 33125
(305) 575-7000
(888) 276-1785

Veteran's Link-Up

Veterans Link-Up conducts outreach,
intake, case management, and
eligibility screening for all supportive
services for Veteran participants.
11285 SW 211 Street
Suite 208
Miami, FL 33189
(786) 566-0638
www.veteranslinkup.org

Florida Department of Veterans' Affairs

Seeks to help Florida veterans, their
families and survivors to improve their
health and economic well-being through
quality benefits information, advocacy,
education and long term health services.
www.floridavets.org

United States Department of Veterans Affairs

National Call Center for Homeless
Veterans is a telephone hotline to
provide emergency support and resources
for homeless veterans. Family members,
workers at community agencies and
non-VA providers also may call the hotline
at 1 (877) 4AID-VET (1-877-424-3838)
to find out about the many programs
and services available to assist
homeless veterans.
www.va.gov

Reentry Hotlines

INMATE NOTICE — REENTRY ASSISTANCE

Offenders in the Miami-Dade County Corrections and Rehabilitation Department may use the Inmate Telephone System, Speed Dial, to contact these agencies and obtain assistance in planning for release from jail. There is no cost for making these calls from inside a Miami-Dade County Corrections and Rehabilitation Department jail cell.

Speed Dial Call Instructions:

Enter the * sign followed by the four digit Speed Dial code followed by the # sign. The call will be connected like a traditional direct dialed call.

Speed Dial #	Agency	Service Provided
*9022#	Rape Treatment Center	Sexual Assault Treatment
*9021#	Miami-Dade County Homeless Trust	Emergency Shelter
*9020#	National Call Center for Homeless Veterans	Assistance for Veterans
*9019#	Substance Abuse and Mental Health Services Administration	Referral Service
*9018#	Florida Relay Service Individuals	Assist Hearing Impaired
*9017#	Employ Florida Helpline	Employment
*9016#	Social Security Administration	SS Card / Disability
*9014#	MDPD Homeland Security	Report Security Threats
*9013#	Crime Stoppers	Report Criminal Activity
*9012#	Florida Coalition Against Domestic Violence	Counseling Services
*9011#	United States Department of Justice	Information Service
*9010#	United States Citizenship and Immigration Services	Immigration Assistance

Additional Resource Guides

Health Care for Reentry Veterans Program

www.va.gov/HOMELESS/docs/Reentry/09_fl.pdf

Florida Department of Corrections – Statewide Resource Directory

www.dc.state.fl.us/reentry/resources.shtml

Reentry Service Directories by State

www.csgjusticecenter.org/jc/category/reentry/nrrc

Carlos Gimenez
Mayor



Board of County Commissioners

Rebeca Sosa
Chairwoman

Lynda Bell
Vice Chair

Barbara J. Jordan
District 1

Lynda Bell
District 8

Jean Monestime
District 2

Dennis C. Moss
District 9

Audrey M. Edmonson
District 3

Senator Javier D. Souto
District 10

Sally A. Heyman
District 4

Juan C. Zapata
District 11

Bruno A. Barreiro
District 5

José "Pepe" Díaz
District 12

Rebeca Sosa
District 6

Esteban Bovo, Jr.
District 13

Xavier L. Suarez
District 7

Harvey Ruvin
Clerk of Courts

Carlos Lopez-Cantera
Property Appraiser

Robert A. Cuevas, Jr.
County Attorney

Timothy P. Ryan
Director
Corrections and Rehabilitation

Miami-Dade County provides equal access and equal opportunity
in employment and services and does not discriminate
on the basis of disability.

"It is the policy of Miami-Dade County to comply with all of
the requirements of the Americans with Disabilities Act."