



Frequently Asked Questions

What type of degree programs does University of Phoenix offer?

We offer degree programs from the associate to doctoral level in a range of high-demand fields, including business, education, nursing and technology.* Our degree programs are designed in collaboration with academic and industry professionals to ensure quality, relevance and rigor. We also offer professional development and continuing education courses.

What if I already have some college credits, training or certifications?

If you already have college credits, you may be able to earn your degree faster and save on tuition by applying your eligible credits toward an undergraduate program with University of Phoenix. You can also explore our Prior Learning Assessment program to see if your workplace knowledge or training will transfer into college credit.**

How long does it take to complete a degree?

Our students typically complete their undergraduate degree in four years or less, depending on the number of previously earned and applicable credits. In general, students can earn their graduate degree within 18-24 months. Your Enrollment Advisor will be able to offer you a more accurate estimate of the time required to complete a specific degree program. University of Phoenix offers continuous enrollment, meaning you can enroll year-round. Many courses start every week.

Is University of Phoenix an accredited university?

Yes. We hold the same institutional accreditation as many top universities. We have been accredited since 1978 by The Higher Learning Commission (ncahlc.org) and are a member of the North Central Association.

Is University of Phoenix an online university only?

Many people think of University of Phoenix as only an online university, but on-campus programs are a major part of our offerings. You can attend classes at one of our campuses and learning centers throughout the country. Whether you take classes online or at a campus location near you, you'll receive the same high-quality education.

What financial benefits are available to me as a Miami-Dade County employee?

As part of the commitment Miami-Dade County has made to employee development, all Miami-Dade County employees are eligible for a special **6% tuition reduction** when enrolling in any degree program, certificate program or individual course at University of Phoenix.

What if I am already a University of Phoenix student? Are the same benefits available to me?

Absolutely. If you are currently a University of Phoenix student you can easily identify yourself using the University of Phoenix eCampus site. To receive the tuition reduction, just log into eCampus, select the Account tab, and click on the Employer/Tribal Academic Partnership Program link. Select Miami-Dade County (of FL) and answer the questions.

Where can I get more information?

If you have any questions, call 866.354.1800 or visit phoenix.edu/miamidadecounty for more information.

* While widely available, not all programs are available in all locations or in both online and on-campus formats. Please check with a University Enrollment Advisor.

** Certain states limit cumulative degree program credits awarded through Prior Learning Assessment. The PLA process applies only to associate or bachelor's degree candidates and awarded credits are limited to elective or general education requirements.