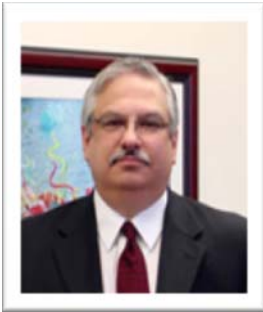


Greetings from Angel Petisco, Interim Director

Welcome to the Enterprise Technology Services Department web site.



The Enterprise Technology Services Department (ETSD) is Miami Dade County's steward of existing and emerging technologies in support of the County government operations and services to the public.

Technology sees no end on the horizon and, as a result, ETSD continues to increase the level of innovative improvements to County services. Since its inception, our department has undergone substantial changes in scope, direction and complexity. It continues to emerge in line with technology's best practices. It is no simple task to maintain an effective enterprise environment in an organization as large and complex as our County government. ETSD continuously strives to enable successful enterprise solutions while moving forward with an improved level of productivity and the deliverance of excellent services to our customers every day.

I hope you take the opportunity to visit our website and familiarize yourself with the many online services being offered to the public.



Vision: Deliver innovative technology leadership and value.

Mission: Enable Service Excellence to our community through information, communication and technology solutions.