

# DISASTER ASSISTANCE EMPLOYEES (DAE) PROGRAM

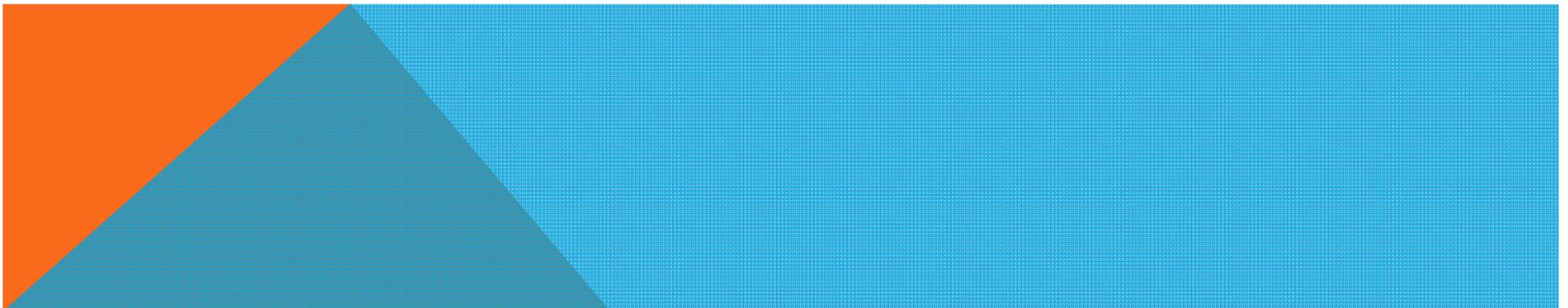
CAHSD SHUTTERING TRAINING



# AGENDA

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- Brief overview of DAE Program
- CAHSD Shuttering Program
- Personal Preparedness
- Questions



# TRADITIONAL GOVERNMENTAL RESPONSE

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Historically, post-disaster governmental response focused on police, fire, medical emergencies, roads, debris.

# DAE PROGRAM

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- Miami-Dade County Ordinance 8B-11 and 12
- Created to address a multitude of disaster service activities
- County Departments assigned Disaster Roles

# JOB DESCRIPTIONS

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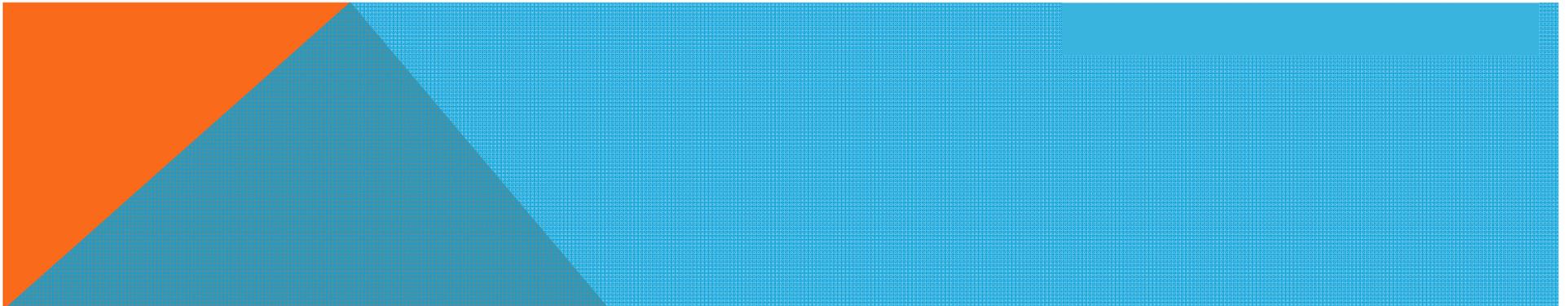
## Pre-Disaster

- Hurricane Evacuation Centers (Shelters)
- Shutter Homes

## Post-Disaster

- Points of Distribution (POD)
- Disaster Assistance Centers (DAC)
- Employee Volunteer Staging Areas (EVSA)
- Employee Wellness Teams (EWT)

???????????? - Whatever is necessary



# DAE ADMINISTRATION

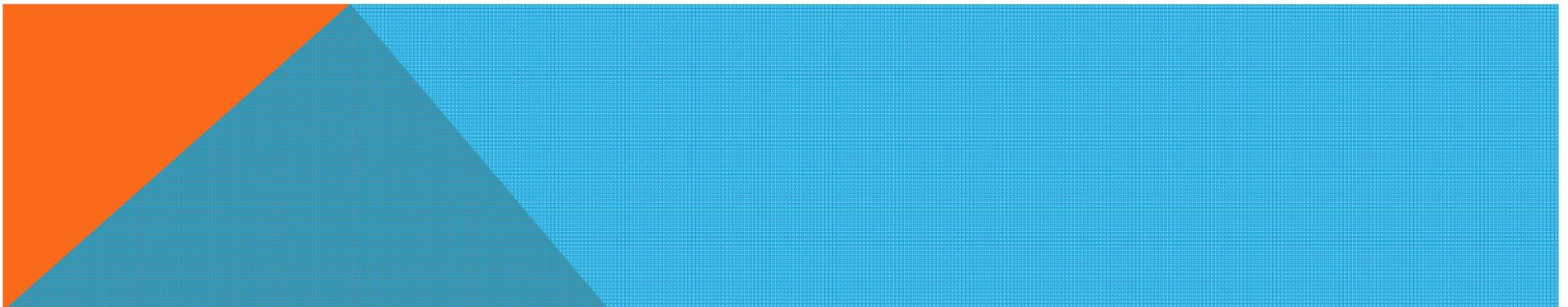
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## Departments provide administrative support

- For better supervision
- Troubleshoot assignment problems, staffing shortages, field issues

## Miami-Dade Emergency Management

- Train DAE staff
- Coordinate operations during times of activation



# DAE PROGRAM AND CAHSD



- Shuttering
- Mobile Assistance Teams (MAT)
- Disaster Assistance Centers (DAC)



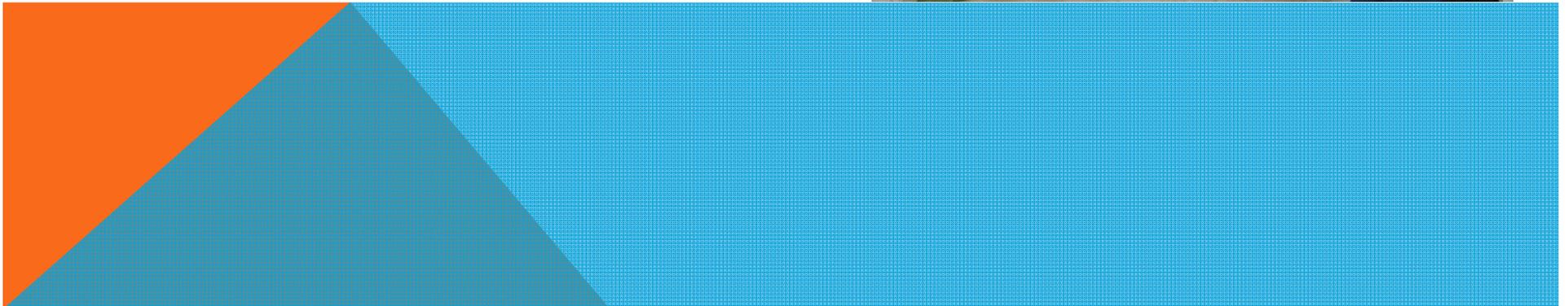
# POTENTIAL THIS SEASON



# RESIDENTIAL SHUTTERING PROGRAM

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- Facilitated by CAHSD
- Head of household – 65 years or older
- Total household income cannot exceed \$21,000
- Single family detached home
- Homes outside Storm Surge planning zones

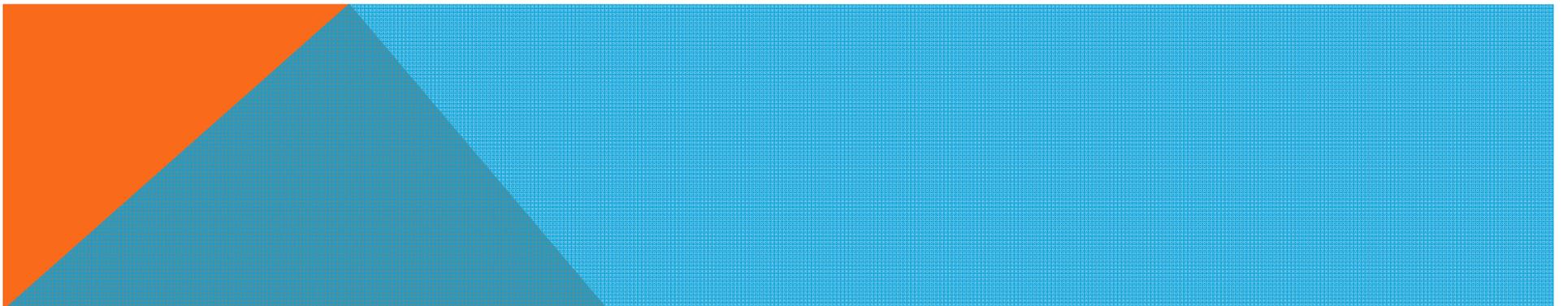


# CLIENTS

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## Typically:

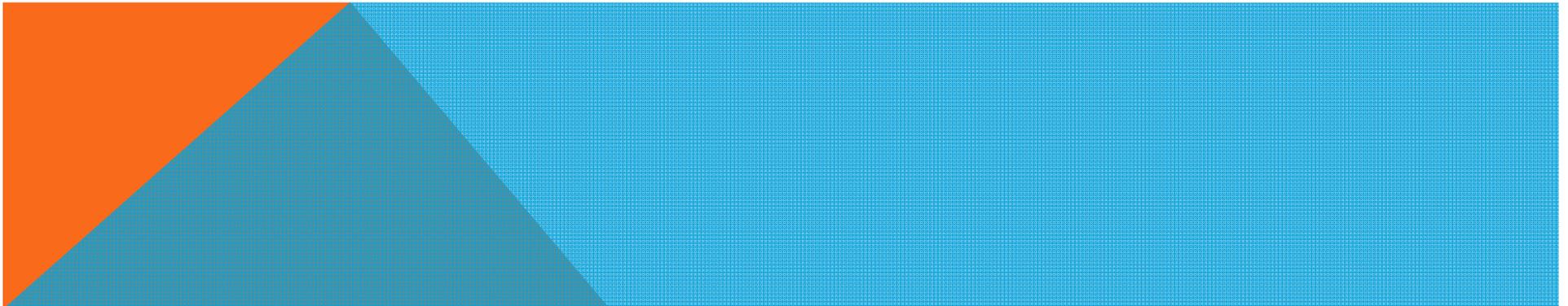
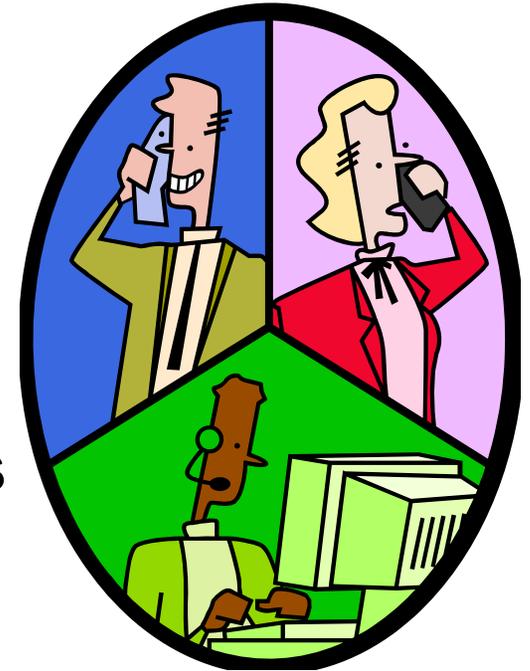
- Elderly
- Handicapped
- Alone
- No one to turn to
- Scared



# DAE SHUTTER PROGRAM

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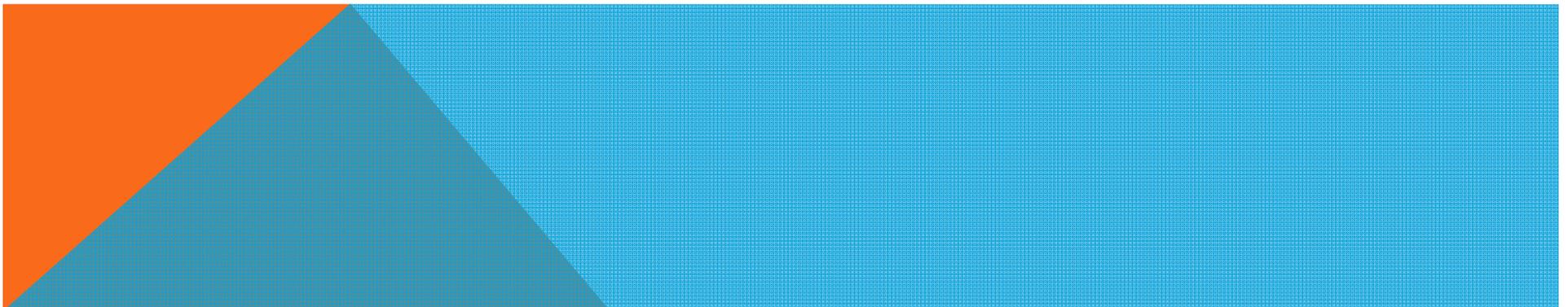
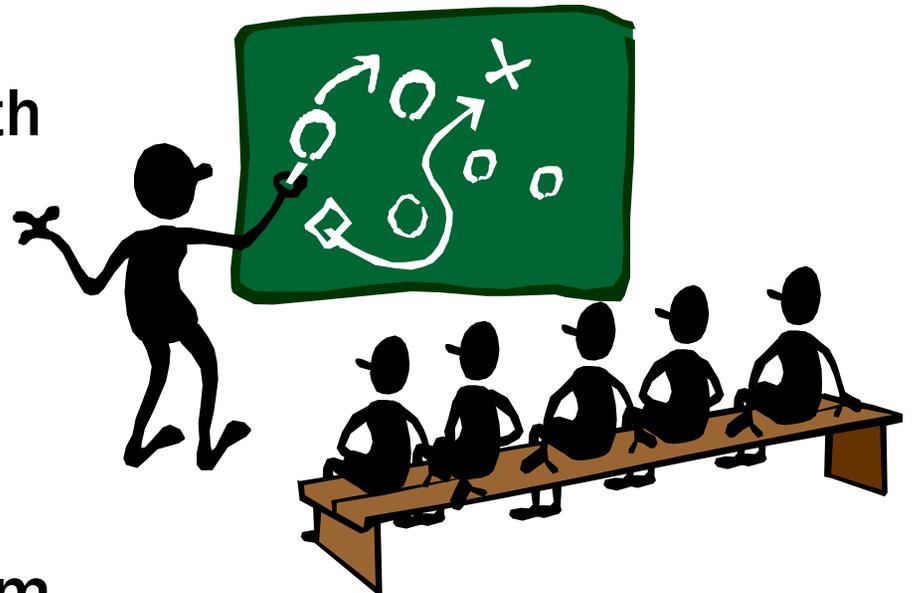
- Activated pre and post storm
- Blast email/call down
- Released prior to other County Employees, upon supervisor's approval
- Assigned "Teams" with specific residences
  - Current total number of clients: 60



# SHUTTERING TEAM STRUCTURE

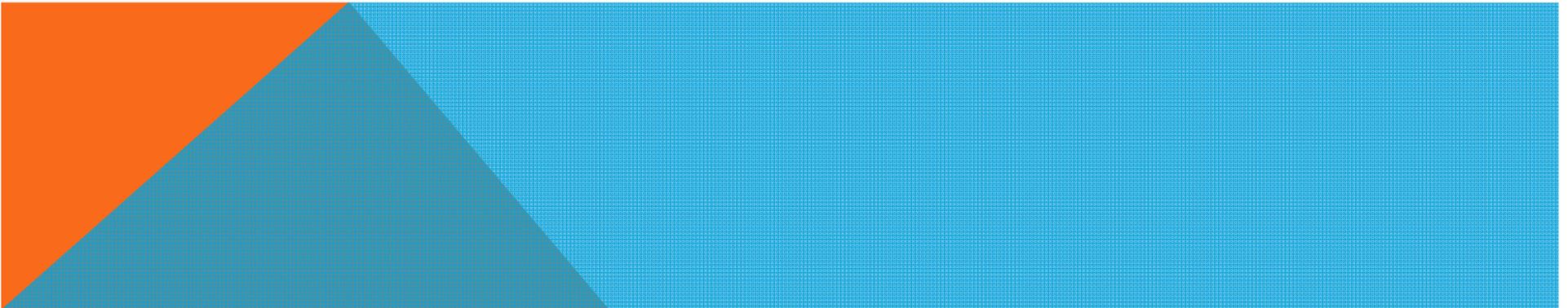
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- Total of 26 Shuttering Teams (1-3 per team)
- Teams divided into 8 zones with 1 back up team (4 teams per zone)
- Each zone assigned a Team Captain
- 1 to 3 clients assigned per team



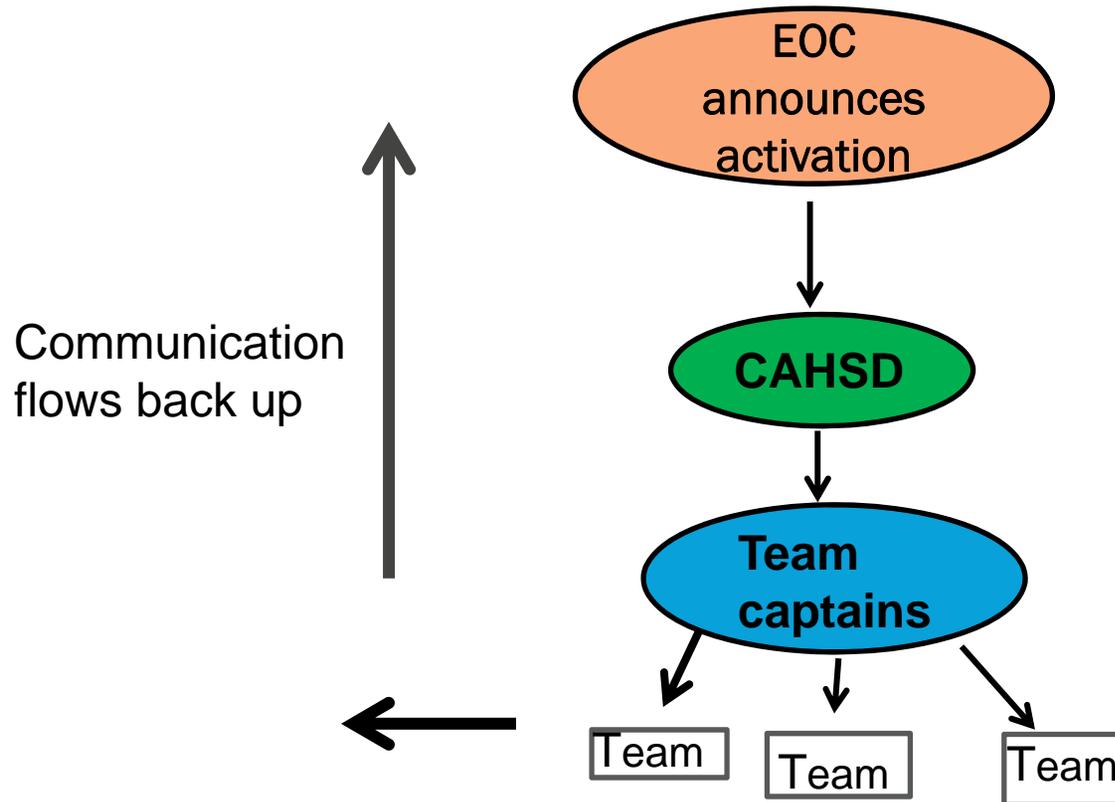
# SHUTTERING TEAM STRUCTURE

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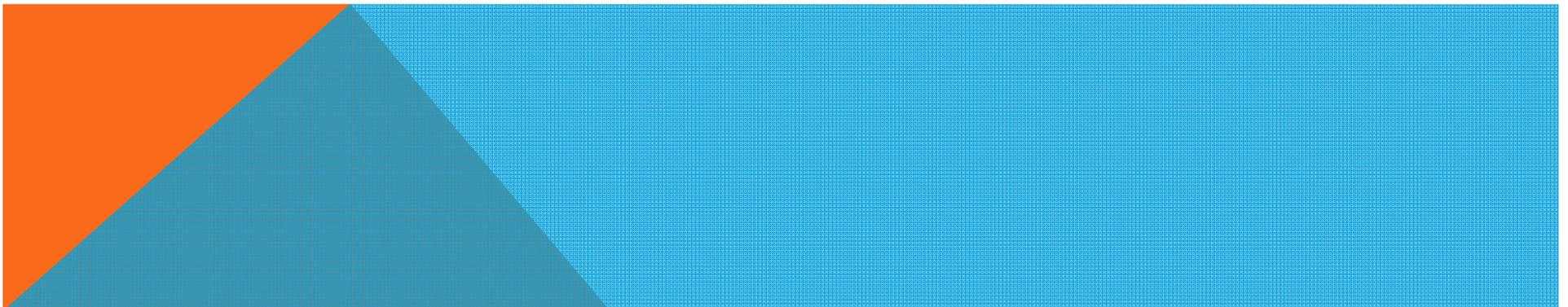


# FLOW OF COMMUNICATION DURING ACTIVATIONS

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**\*\* Contact DAE Program Coordinator directly ONLY if Team Captain cannot be reached**



# WHY ASSESSMENT OF A CLIENT'S HOME IS IMPORTANT?

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Determine the level of work



More personnel may be needed to shutter homes



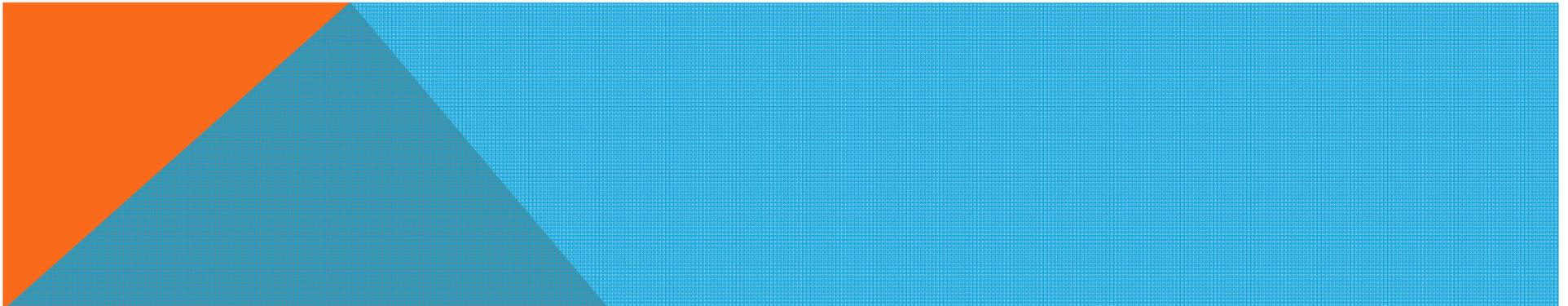
Home may be abandoned

## RESPONSIBILITIES CONT'D

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### **Call your Team Captain immediately:**

- Encounter personal safety issues
- Cannot complete assignment due to unforeseen circumstances
- Report issues with installation



# PERSONAL DISASTER PLAN

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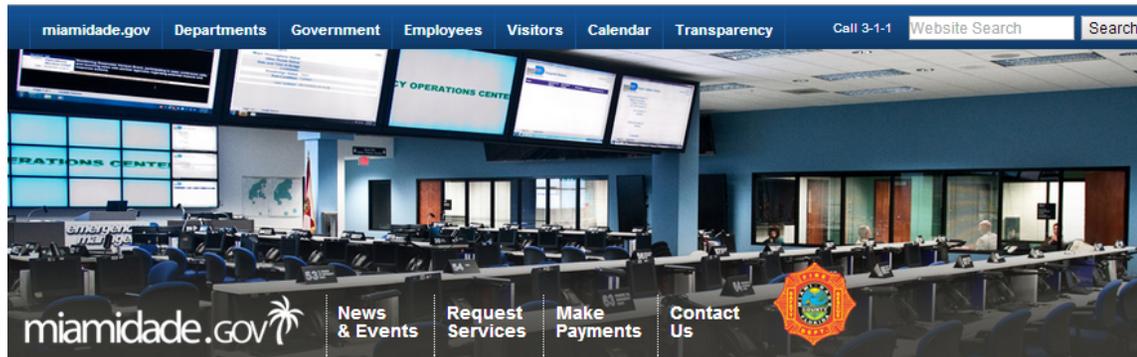
- **Employees need to take care of themselves and their families before being able to respond to community needs.**



*Steps to*  
**PREPAREDNESS.**

# OEM WEBSITE

## WWW.MIAMIDADE.GOV/OEM



### Fire Rescue

Last Visited » Emergency Management

- Emergency Response
- Emergency Management**
- Business Recovery
- Comprehensive Emergency Management Plan
- Community Emergency Response Team
- Emergency & Evacuation Assistance Program
- Evacuations
- Local Mitigation Strategy
- Municipalities
- Personal Preparedness
- Phases of Emergency Management
- Sheltering in Place
- Snapshot Program
- Turkey Point
- Fire Permits and Inspections
- Community Outreach
- Jobs & Employment
- Records and Billing

A promotional banner with a purple background and a yellow sticky note graphic. The text on the banner reads: 'Sign Up For Miami-Dade Emergency Alerts to stay "In the know" on local emergencies.' The sticky note contains the text: 'Get Miami-Dade Emergency Alerts www.miamidade.gov/alerts' and the Miami-Dade County logo.

### Emergency Management

Learn more about the Office of Emergency Management, including the phases of emergency management, governmental affairs, activation levels and the comprehensive emergency management plan.

#### 2014 Hurricane Season

The 2014 Hurricane Season is here. Do you live in a Storm Surge Zone? The projected areas of the county that are at risk for a storm surge are a significant change from what we have been used to for the last 10 years. Find out more [information](#) about your area and check out the list of [Hurricane Evacuation Centers](#).

> [The Office of Emergency Management \(OEM\) prepares for the 2014 Hurricane Season](#)

### Hurricane Information



[2014 Hurricane Guide](#)  
[List of Hurricane Evacuation Centers](#)  
[Map: Storm Surge Planning Zones](#)

# STORM SURGE ZONES (EVAC.) LOCATOR TOOL

Services Near You  
**miamidade.gov**  
MIAMI-DADE COUNTY

Back to Services

Search By  
**Address** Intersection Landmark

Enter the address and click Locate. Use the Tab key to switch between fields or click using the mouse.

House Number:   
Direction:   
Street Name:   
Street Type:   
Zip Code (opt):

Locate

What is my...?  
[Census Information](#)  
[Community Council](#)  
[Community Development Block Grant Area](#)  
[Community Development District](#)  
[Community Redevelopment Area](#)  
[County Commission District](#)  
[County Police District and Grid](#)  
[Empowerment Zone](#)  
[Enterprise Zone](#)  
[FEMA Flood Zone](#)  
[Garbage Pickup Days](#)  
[Municipality](#)  
[Neighborhood Revitalization Strategy Area](#)  
[Recycling Pickup Days](#)

### Storm Surge Planning Zones Map

ACTIVE TOOL: ZOOM IN

Legend

Storm Surge Planning Zone

- A
- B
- C
- D
- E
- Highway

Other GIS Map Services

- [My Neighborhood](#)
- [Property Search](#)
- [Public Notification](#)
- [eMaps](#)
- [Artificial Reefs](#)
- [Sexual Offender/Predator](#)
- [Residence Search](#)

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# WWW.READYSOUTHFLORIDA.ORG

The screenshot shows the homepage of Ready South Florida. At the top, there is a navigation bar with links for Home, Business, Pets, Tourists, Vulnerable Population, and Resources. Below this is a large banner with the text "GET A KIT. MAKE A PLAN. STAY INFORMED. GET INVOLVED." and "SOUTH FLORIDA". A secondary navigation bar includes "Stay Informed", "Make a Plan", "Get a Kit", "Get Involved", and "Ready SFL Kids". The main content area features a large green banner for "Resolve to Be Ready #Prepared2014". Below this are several article snippets, including "The Importance of Flood Insurance" and "We are seeking assistance and participation in the 2014 Miami-Dade County Community Preparedness". A sidebar on the right contains a "MULTI TWITTER" section, "UPCOMING EVENTS" (listing "America's PrepareAthon! Event - Miami-Dade Emergency Management" and "2014 SKYWARN Spotter Training - Miami"), "STORM SURGE INFORMATION BY COUNTY" (listing Palm Beach, Broward, Miami-Dade, and Monroe), and "PET FRIENDLY EVACUATION SHELTERS BY COUNTY" (listing Palm Beach, Broward, Miami-Dade, and Monroe). A red circle highlights the "PET FRIENDLY EVACUATION SHELTERS BY COUNTY" section.

This screenshot shows the "Pet Friendly Shelter" registration page for Palm Beach County. The header includes the Palm Beach County logo and the slogan "The Best of Everything". Navigation links for "Divisions", "Lost, Found, and Adoptable", and "Departments" are visible. The main content area is titled "Pet Friendly Shelter" and provides instructions for registration. It offers two options: "Option 1: Online Registration" and "Option 2: Mail In Pet Friendly Shelter Registration Form". A link for "Pet Friendly Shelter Map" is also provided.

This screenshot shows the "A-Z Hurricane Guide" page from Broward.org. The page features a search bar and a navigation menu with links for "Government", "Residents", "Business", "Visitors", "Employees", "Resources", and "Careers". The main content area is titled "Animals" and includes sub-sections for "Before The Event", "During The Event", "After The Event", and "Resources". A "Before the Event" section provides advice on preparing for an emergency event, such as ensuring proper identification and creating a shelter plan.

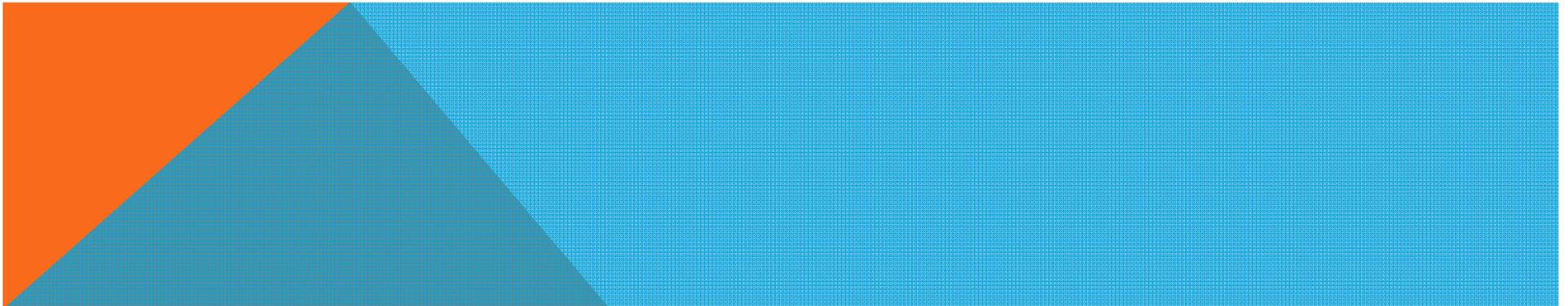
This screenshot shows the "Pet Shelters" page from Monroe County Florida. The page includes a search bar and a navigation menu with links for "County Commission", "Divisions", "Residents", "Visitors", "Programs", and "Services". The main content area is titled "Pet Shelters" and includes a "RESOURCES" section and a "Pet Sheltering" section. A "BE PREPARED WITH A PLAN" section provides information on the importance of having a disaster plan for pets.

# LEARN MORE

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Learn more  
about the DAE  
program via  
Enet

The screenshot shows the enet website interface. At the top, the logo reads "enet Delivering Excellence Every Day". Below the logo are two tabs: "Enterprise" (selected) and "Discounts". The main content area is divided into two columns. The left column, titled "Popular Links", contains a list of links: "County Holidays", "Jobs", "Pay Plan", "Training & Development", "Webmail", "ePar (Peoplesoft)", "ImPress", "eDesktop", "Testing Job Analysis", and "Disaster Assistance Employees". The "Disaster Assistance Employees" link is circled in red. The right column, titled "Limited Time Offers", features a promotional banner for "CELEBRATING 70 YEARS OF DADE COUNTY CREDIT" with a large "70" and "MAY 1" text. Below the banner, it says "Stop by any of DCFU's 13 branch locations c".



# POINTS OF CONTACT

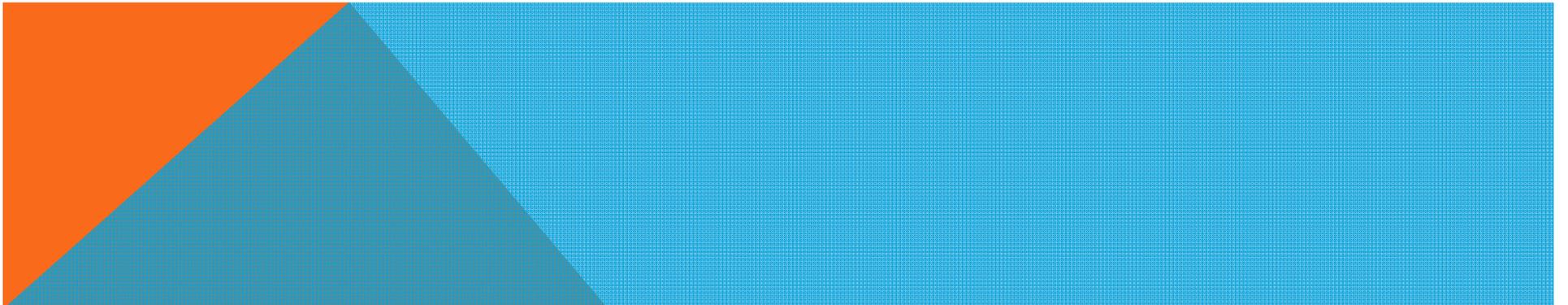
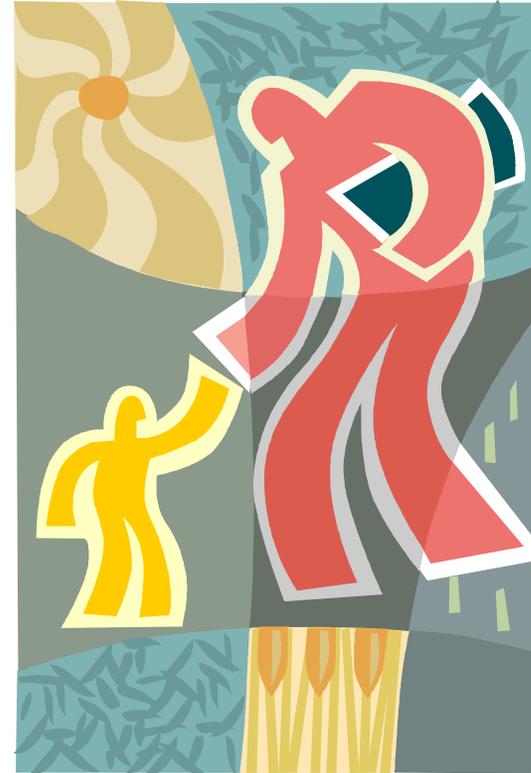
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## CAHSD POC

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# QUESTIONS/IDEAS

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