

Miami- Dade Transit

General

- The County Manager reintegrated OPTM and MDT into one functioning and integrated unit; appointed a Surface Transportation Manager (reporting directly to the County Manager) with responsibility for the implementation of the entire PTP, with supervision of MDT, CITT, MPO and the PTP projects in DPW as well as liaison to MDX and SFRTA; and provided the CITT with staff that focuses on the Trust's responsibilities and activities.

Goal #1: Implement goals of Peoples' Transportation Plan

Status:

To continue implementation on-schedule, MDT has:

- Transmitted to CITT Secretariat the agreement to lease an additional bus garage in order to provide for additional space for our new buses that are beginning to arrive; to be considered by CITT's Budget and Finance Committee and CITT Board in November.
- Began work on the RFP for the Program Management Consultant for the implementation of the PTP's capital projects.
- Received BCC approval on the 11th Supplemental Agreement for the FEIS for the Earlington Heights Extension to MIC project.
- Received FY 03 Urbanized Formula and Fixed Guideway Modernization grants from Federal Transit Administration (FTA) for \$52.6 million.
- Met with the Federal Transportation Administration's Regional Administrator and his staff to conduct our quarterly review of the major capital projects in the PTP.

Goal #2: Recreate Department's image through futuristic designs and facilities integrated into the system

Status:

- Installed the first of 3,000 new, attractive bus passenger shelters at the Central Business District's Bus Terminal. These solar paneled shelters will be installed at bus stops in unincorporated Miami-Dade County.
- Transmitted to CITT Secretariat for their consideration the RFP for 400 small, low floor buses approved by BCC on September 9, 2003, RFP encourages unique and innovative designs and features that are modern, aerodynamic, futuristic with up-to-date, innovative passenger accommodations and appealing in appearance.

Goal #3: Improve the system's reliability

Status

- Implementing new bus and rail line-up scheduled for December 7. Service frequency will be increased on 11 Metrobus routes; run times will be improved on 29 routes; trips will be added or span of service extended on 6 routes; and 4 routes will be extended or realigned. Two low ridership routes will be converted from full-sized buses to minibuses; and the Route 52 through Coral Gables will become minibus Route 152. AM peak period service on Metrorail will be extended from 9 to 9:30 a.m.

Goal #4: Improve the courtesy and customer service provided

Status:

- Initiated process to place MDT employees in Team Metro Centers as part of MDT's Outreach Program. These MDT employees will have responsibility for Golden Passport and STS applicants, bike permits, transit employment opportunities, trip planning, transit concerns and community outreach, as well as any other transit-related issues.

AVIATION

Goal #1: Determine governance structure for MIA

Status:

- On September 12, 2003, the Aviation Ad Hoc Committee concluded its initial work on the proposed Aviation Authority Ordinance for the governance of Miami-Dade County's airport system and on September 23, 2003; the Board considered and approved the ordinance on first reading. Chairperson Carey-Shuler also extended the sunset date of the Committee through October 14, 2003 in order for the Committee to finalize its work. The public hearing date for the ordinance is scheduled for November 4, 2003.

The Committee has since scheduled two additional meetings on October 1, 2003 and October 10, 2003 in order to fine-tune the ordinance prior to the public hearing date. The Committee is scheduled to conclude its work on October 10, 2003 and present a substitute ordinance to the Board on November 4, 2003.

Goal #2: Expediting the Capital Improvement Program (CIP)

Status:

- The success of the CIP continues to rely on effective communication between MDAD, stakeholders, state and federal regulatory agencies, other County departments and the building, trades and engineering communities.

Of the \$4.8 billion CIP, \$1.42 billion has been completed including the new Runway and two new Fire Rescue facilities. Projects in construction phase total approximately \$2.46 billion and include North Terminal Development, South Terminal Development, Central Collection Plaza, Central Chiller Plant, Midfield Apron Taxiway Improvements, Miscellaneous Security Improvements, and Airport Operations Information Systems (AOIS).

During the first six months of the calendar year 2003, \$242 million dollars worth of CIP related design, construction, and quality assurance activities were completed and paid for by MDAD. The pace of CIP implementation is projected to be more than \$50 million per month for the next 12 months.

A major objective is to enhance our competitiveness by maximizing grant opportunities and reducing reliance on dept funding for CIP projects that would result in a lower cost per enplaned passenger. MDAD staff is continuously working on this objective and has made substantial gains in this regard to increase grants from FAA, TSA and FDOT. These efforts and results will be highlighted in future reports and Transportation Committee briefings at MIA.

Goal #3: Bring final resolution to the noise problem

Status:

MIA's aircraft noise mitigation program continues with good progress on many fronts:

- Completed Phase 1 of the Environmental Assessment (EA) for Operational Procedure Changes at MIA and awaiting FAA approval to implement Phase 1 changes.
- Phase 2 of Operational Procedure Changes to begin upon FAA approval of Phase 1.
- Produced School Noise Insulation Program (SNIP) report. Consultant selection to begin in Fall 2003.
- Completed EA for Noise Mitigation Procedures at Opa-locka Airport (OPF)
- Implementing OPF procedure changes.
- Installation work continues on six to ten additional Permanent Aircraft Noise Monitors around MDAD operated airports.
- Continue to evaluate the Part 150 issue.

Goal # 4: Reversing the passenger traffic lost by making significant in-roads into new markets, including low-fare carriers, Europe, Africa, etc.

Status:

- Low-cost carriers: Presentation conducted to one low-cost carrier during September 2003. Follow-up and dialogue now in process.
- Presentation to second low-cost carrier scheduled for late October 2003.
- Europe: Presentations were conducted to carriers in Ireland and Belgium during June 2003. Follow-up and dialogue now in process. Should airlines decide on Miami, service start-up might occur during 2004 for Ireland and 2005 for Belgium.

- Middle East: Presentation scheduled for major Middle East carrier in December 2003.
- Africa: Individual presentations were conducted between February and June 2003 to airlines in Senegal, Kenya, Nigeria and South Africa. A joint presentation combining routes to Nigeria, Kenya and South Africa will be conducted in October/November 2003 to a major US carrier. Status of the African studies is as follows:
 - Senegal: Private airline interested in Miami service is pursuing financing in order to wet-lease aircraft for the route.
 - Kenya: Nation is under a Category II rating by the FAA. Cannot initiate new service to the US until a Category I rating is achieved. Government is pursuing this goal with the FAA for upgrade in 2004.
 - Nigeria: There is interest in Miami from three private airlines. Nation is also under Category II restraints and needs to pursue FAA upgrade for its airlines to fly to the US.
 - South Africa: Follow-up work and dialogue now in process.
 - Asia: Presentations scheduled for September 2003 to airlines in Hong Kong, Singapore and Japan postponed until Spring 2004. Due to effects of SARS, some Asian markets have experienced 40% decreases in airline traffic.

Consumer Services

Goal #1: Complete implementation of the Limousine Ordinance

Status:

- Conducted the Transportation Initiative for Professional Service (TIPS) program, a required apprentice and training program for initial limousine chauffeurs. The 4-day classes take place once per month. To date, 383 new limousine chauffeurs have completed the program.
- Administered 54 payment plans associated with settlement agreements of luxury limousine sedan licenses that were issued to operators providing service prior to January 1, 1999. Settlement agreements required payments of \$500/vehicle/year for each year of illegal operations.
- Initiated a review of limousine minimum rates due to an adjustment in taximeter rates that became effective October 1, 2003. Limousine rates are required to be 3.3 times the taximeter waiting time.
- Continued to finalize the luxury sedan limousine lottery. The lottery application period closed December 9, 2002. Applications have been reviewed for eligibility. Final denial letters were mailed Oct. 6, 2003 and the appeal period closed Oct. 20,

2003. Auditors have completed their review of the submitted applications. The lottery is projected for later this year.

Goal #2: Further the transition to owner-operator Taxi Cab System.

Status:

The Taxi Ordinance was adopted July 9, 1998. A central goal was to create a system of owner-drivers.

- Since adoption of the Taxi Ordinance, 110 lottery licenses have been issued to owner operators. 32 additional licenses will be issued in the final lottery in November 2003. This lottery will award the first 20 Wheelchair Accessible Cabs (WAC). Currently, Miami Dade County has no wheelchair accessible taxicabs. These vehicles were part of the County's commitment to the ADA Community during the 1998 Taxi Reform.
- License transfers must be to taxicab chauffeurs, with certain exceptions. 161 taxi licenses have been transferred to owner-operators since adoption. The chauffeur must drive the vehicle one of two shifts five days per week.
- Two revoked licenses have been sold to owner-operators at public auction.
- In June 2004, the taxicab growth mechanism reverts to 1:1000 in population. CSD is presently meeting with the taxicab advisory group to review the growth mechanism scheduled for 2004.
- The 1998 ordinance created a required apprentice and training program for new taxi chauffeurs. This 7-day program is offered twice per month. To date, 1,604 taxi chauffeurs have completed the program.
- The Chauffeur Incentive Program, including Chauffeur of the Quarter and Year, was reactivated. The Chauffeur of the Quarter for April – June, 2003 was awarded to driver Luiz Ferrar at the October 16, 2003 Transportation Committee.
- There are 381 of 1,934 taxi licenses (19.7%) held by owner-operators.

Goal #3: Continue to improve consumer protection services.

Status:

- The Consumer Services Department collaborated with the consumer affairs divisions in Palm Beach and Broward Counties to develop and celebrate Tri-County Consumer Protection Week from October 19-25, 2003. Numerous consumer education programs were conducted to alert consumers on how to best protect themselves during the holiday season. A holiday sales receipt storage envelope was jointly prepared to provide consumers with a place to organize their receipts. A highlight of the week was the production of a television program "Consumer Showdown", an educational game show that pitted the "Seasoned Seniors" against the "Savvy Students" on their knowledge of consumer protection issues. The show was produced live with an intergenerational studio audience and hosted by Miami-

Dade Consumer Advocate Leonard Elias. Florida Attorney General Charlie Crist provided opening remarks. The program was replayed on cable television systems in all three counties.

- A Communications Services Provider registration was granted to the City of Homestead for the installation of a fiber optic ring in South Miami-Dade County.
- CSD continued to monitor Comcast Communications cable system upgrade occurring in the Carol City and Aventura areas. Comcast is providing daily updates to the County regarding its construction and is currently on schedule to meet its construction deadlines.
- Implementation continued on the licensing and regulation of towers pursuant an ordinance adopted by the Board on July 22, 2003. As of October 17, 2003, 85 of an expected 470 towers had applied. The licensing deadline is November 22, 2003.
- Enforcement staff from the Passenger Transportation Regulatory Division worked with local organizers of the American Society of Travel Agent (ASTA) Convention to monitor taxi operations, provide taxi starter service at the Miami Beach Convention Center, and create temporary taxi stands at all of their Gala Events.

Goal #4: Institute a streamlined process to license passenger motor carriers, non-emergency vehicles and private school buse

Status:

- CSD has been embarking on an industry-by-industry review of regulations and reform measures. CSD is presently drafting revisions to Passenger Motor Carrier code sections. This section of the Code regulates services such as tour vans, contract carriers, and jitneys. An initial draft ordinance was circulated to industry and a workshop was held on May 12, 2003. Additional revisions are now being made based upon feedback obtained from industry and other interested parties.

Seaport

Goal #1: Maintaining market share and attracting new business.

Status:

- For the fourth year in a row, the Dante B. Fascell Port of Miami-Dade has posted record numbers. As anticipated, the Port's TEU (twenty-foot equivalent units) figures surpassed the one million mark. A record of 1,041,483 TEUs moved through the "Number One Container Port in Florida". Cargo tonnage figures also rose 3.7%, raising the Port's throughput to 9,002,359 tons. During Fiscal Year 2003, The HomePort-of-Call remained the undisputed Cruise capital of the World, experiencing an 8.7% increase in cruise passenger traffic, with 3,960,614 vacationers sailing through the Port. Again, this growth, in part, is attributable to an aggressive volume incentive program as well as agreements with major carriers and on-going negotiations with other lines. Furthermore, the Port's aggressive Capital

Improvement Program will ensure that this transportation hub will be more than ready to meet the future challenges and demands facing the maritime industry in order stay competitive and continue being a true world-class seaport.

- In addition, Oceania Cruises, the newest luxury cruise operator, will make her maiden call in Miami on November 26, 2003; at which time, Oceania Cruises' *Regatta* will host its Inaugural Ceremony.

Goal #2: Advancing the Infrastructure Program.

Status:

- The P&O/Seaport Fast Track Development Program for 33 projects has completed more than 97% of all design requirements and executed 25 project GMPs (Guaranteed Maximum Price) totaling \$82 million of which 7 projects have been completed. Overall completion of this program is scheduled for December 2004.
- The Seaport Expedite Program for two (2) new cruise terminals (\$60 million) and multiple infrastructure projects (\$40 million), including crane electrification, marine mooring improvements, container yard development and INS lease improvements to cruise terminal 7 are now ready for Initial GMP execution and currently scheduled for an 18 month completion.
- The Department has been successful in working with state and federal agencies to secure grant funds for security infrastructure projects. These projects are being integrated into the capital development program. Toward this end, the Department recommended to the Transportation Committee an amendment to the P&O Development Agreement at its July 2003 meeting. The Committee favorably recommended the item for County Commission review and the Board approved it at its September 9, 2003 meeting.

Goal #3: Agreeing on a feasible plan to improve traffic flow on and off Port.

Status:

- On-Port: Within the Infrastructure Program, construction continues to implement new roads that will ultimately separate cargo and cruise traffic on the Port. In addition to being a new security measure, this separation of vehicles is anticipated to ease traffic flow within the Port.
- Off-Port: The primary route to and from the Port is from I-395 entering/exiting from N.E. 1st and 2nd Avenues. The first step the Port has undertaken in improving off-Port access is to perform road improvements on N.E. 1st and 2nd Avenues from I-395 to 5th and 6th Streets. These improvements include resurfacing, drainage, and right-of-way acquisition (completed) for wider turning lanes for truck traffic, in which the required permits have been obtained. The Public Works Department, on the Port's behalf, is expected to commence construction of these improvements in 2004.

With the increasing redevelopment in the downtown area, traffic is expected to increase in the vicinity of the Port. The second step the Port has undertaken is to improve off-Port access to seek an alternate route to the interstate system. For travel north on I-95, downtown and Port traffic have two options: (1) the I-95 ramp at N.W. 8th Street and (2) I-395/2nd Avenue. If vehicles need to go west on 836, the primary entry point is I-395/1st Avenue. As a result, the Port is working with the Florida Department of Transportation (FDOT) in FDOT's PD&E evaluation for a new ramp at N.W. 6th Street westbound 836 with entry point at I-95 and N.W. 6th Street. The Port will be responsible for road improvements along 5th and 6th Streets similar in nature to those being performed on N.E. 1st and 2nd Avenues. At the October 23, 2003 MPO meeting an item went to the Board to request that this phase of the project be moved from the unfunded to a funded status in the TIP, which was unanimously approved by the Board. Although, community interest groups have raised concerns regarding this Project the Port of Miami is addressing them through a series of meetings with the interested parties.

Also, the Department continues to work with the appropriate state and federal agencies to move forward with the Port Tunnel project.

Goal #4: Beginning the development process for Maritime Center (i.e. office space, hotel, restaurants, etc.)

Status:

- At this time, the Seaport Department has developed a maritime center mixed-use concept with preliminary site layouts as a working tool for further marketing and feasibility analyses.