

Memorandum

Date: December 18, 2007
To: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners
From: George M. Burgess
County Manager
Subject: Reappointment of the Miami-Dade County Health Department Director

Agenda Item No. 12(A)(1)

This item is placed on the Board of County Commissioner agenda at the request of the Miami-Dade County Health Department.

Attached please find a request from the State Surgeon General to appoint the Miami-Dade County Health Department Administrator. Florida Statutes 154.04(1)(b) requires the concurrence of the Board.


Assistant County Manager



Charlie Crist
Governor

Ana M. Viamonte Ros, M.D., M.P.H.
State Surgeon General

December 10, 2007

Honorable Bruno Barreiro
Chairman
Miami-Dade County Board of County Commissioners
111 NW 1st Street
Miami, Florida 33126

Dear Chairman Barreiro:

This is to request that the Board of County Commissioners concurs with the appointment of Lillian Rivera, R.N., MSN, PhD as the Miami-Dade County Health Department Administrator.

As you know, Ms. Rivera was the Administrator of the Miami-Dade County Health Department for almost four years and worked closely with the Commission, the Mayor and other County officials. Ms. Rivera was appointed as Deputy State Health Officer in June 2007. In this position she worked closely with me on issues concerning the State.

We have determined that Ms. Rivera can best serve the Florida Department of Health in Miami-Dade County. After a careful review of all applicants we have determined that Ms. Rivera is the individual with the knowledge and expertise to continue to lead the Miami-Dade County Health Department.

The Commission ratified her appointment in 2003 and I respectfully request that the Commission concur with her appointment now. I also request that this be expedited to be completed before the December Commission recess.

I have included Ms. Rivera's resume and she is available to provide you with any additional information you might need. I will also be available to answer any questions. You can contact us by contacting Olga Connor, Director of Communication and Legislative Affairs, Miami-Dade County Health Department at 305-970-2556 (mobile) or 786-336-1276 (office)

Respectfully yours,

A handwritten signature in cursive script that reads "Ana Maria Viamonte Ros".

Ana Viamonte Ros, M.D., M.P.H.
State Surgeon General

Cc. Honorable Carlos Alvarez, Mayor, Miami-Dade County
Olga Connor, Miami-Dade County Health Department

2

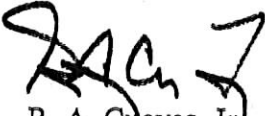


MEMORANDUM

(Revised)

TO: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

DATE: December 18, 2007

FROM: 
R. A. Cuevas, Jr.
County Attorney

SUBJECT: Agenda Item No. 12(A)(1)

Please note any items checked.

- "4-Day Rule" ("3-Day Rule" for committees) applicable if raised
- 6 weeks required between first reading and public hearing
- 4 weeks notification to municipal officials required prior to public hearing
- Decreases revenues or increases expenditures without balancing budget
- Budget required
- Statement of fiscal impact required
- Bid waiver requiring County Manager's written recommendation
- Ordinance creating a new board requires detailed County Manager's report for public hearing
- Housekeeping item (no policy decision required)
- No committee review

Approved _____ Mayor

Agenda Item No. 12(A)(1)

Veto _____

12-18-07

Override _____

RESOLUTION NO. _____

RESOLUTION CONCURRING WITH THE
REAPPOINTMENT OF THE MIAMI-DADE COUNTY
HEALTH DEPARTMENT DIRECTOR

WHEREAS, this Board desires to accomplish the purposes outlined in the accompanying letter, a copy of which is incorporated herein by reference,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that this Board concurs with the reappointment of Lillian Rivera, RN, MS, as the Miami-Dade County Health Department Administrator. This Resolution is pursuant to Chapter 154 of the Florida Statutes which requires Commission concurrence for the appointment to this position. The Miami-Dade County Health Department is an arm of the Florida Department of Health but works closely with Miami-Dade County in promoting and protecting the health of Miami-Dade County residents and visitors.

The foregoing resolution was offered by Commissioner
who moved its adoption. The motion was seconded by Commissioner
and upon being put to a vote, the vote was as follows:

Bruno A. Barreiro, Chairman
Barbara J. Jordan, Vice-Chairwoman

Jose "Pepe" Diaz	Audrey M. Edmonson
Carlos A. Gimenez	Sally A. Heyman
Joe A. Martinez	Dennis C. Moss
Dorrin D. Rolle	Natacha Seijas
Katy Sorenson	Rebeca Sosa
Sen. Javier D. Souto	

The Chairperson thereupon declared the resolution duly passed and adopted this 18th day of December, 2007. This resolution shall become effective ten (10) days after the date of its adoption unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this Board.

MIAMI-DADE COUNTY, FLORIDA
BY ITS BOARD OF COUNTY
COMMISSIONERS

HARVEY RUVIN, CLERK

By: _____
Deputy Clerk

Approved by County Attorney as
to form and legal sufficiency. ES
Eugene Shy

5

LILLIAN RIVERA, RN, MSN, Ph.D

14620 S.W. 150th Street - Miami, Fl 33186

Home: (305) 256-4237

lillianriv@gmail.com

Cell: (305) 970-2507

Healthcare Executive

Public Health - Public Sector - Development of High Performance Organizations

Over thirty years of progressive leadership and administrative experience in government and private health care setting. Experience in hospitals and strong background in large public health departments, organizing, planning, coordinating, directing and evaluation of health care, client services, management and operational systems, staff development program as well as facilities expansion and renovation. Well versed in interdisciplinary project management, problem solving and communication. Knowledgeable about standards, medico legal considerations and performance improvement processes.

- Nursing/Public Health Science
- Sterling Management System
- Strategic agility
- Building effective teams through collaboration

CAREER ACCOMPLISHMENTS

Some highlight achievements at the Miami-Dade County Health Department:

- The Miami-Dade County Health Department was awarded the 2006 Governor's Sterling Award recipient for the second time, as the first award was earned in 2002.
- The Sterling Performance Score has increased 154%. From 226 in 1999-2000 to 575 in 2004-2005.
- The Administrative Rate has been reduced 22%. From 17.7% in 2001-2002 to 13.8% (September, 2006).
- The Turnover Rate has been reduced 32%. From 11.4% in 2001-2002 to 7.7% in 2005-2006.
- Employee Satisfaction Survey. The overall satisfaction score increased 18%. From 59% in 2002 to 77% in 2006.
- The external customer satisfaction survey increased 3.4%. From 87% customers satisfied in 2001 to 90% customers satisfied in 2006.
- Founding participant leader in the development of the Florida Association of Public Health Nurses.
- Founding participant leader of the Florida Public Health Institute formerly known as the Miami-Dade County Health Department Institute of Public Health.
- Maternal Child Health work at Jackson Health System (formally known as Jackson Memorial Hospital). Opening of two maternity centers for the hospital.
- Development and improving access to healthcare services Department of Health, Puerto Rico.

6

PROFESSIONAL EXPERIENCE

STATE OF FLORIDA

Deputy State Health Officer

June 2007 – Present

Oversee all functions of the Florida Department of Health that relates to 67 County Health Departments.

Administrator, Miami-Dade County Health Department

July 2003 – June 2007

Chief Executive Officer overseeing a budget of \$67 million and approximately 1,000 employees. Responsible for multiple core public health programs and two community consortiums: Consortium for a Healthier Miami-Dade and Hospital Consortium for Miami-Dade.

Executive Community Health Nursing Director

December 2000- July 2003

Executive Director of Public Health Institute

Operational responsibility for multiple public health services in addition to Nursing. Planning, organizing, coordinating, directing and evaluation of services. Oversight of policies and procedures and practice standards for the department. Co-Founder of Public Health Institute of Miami-Dade County Health Department, Inc. a new non-profit organization.

Acting Executive Administrator

April 2000-December 2000

Chief Executive Officer of a large urban health department. Budget of \$56 million and approximately 1,000 FTE's.

Deputy Administrator/Executive Nursing Director

March 9, 1993 – April 2000

Responsible for acting in capacity of Executive Administrator in her absence. Chief Operations Officer for the Miami-Dade County Health Department.

Director of Office of Quality Management

October 1996 – March 9, 1998

Executive Community Health Nursing Director

Responsible for the establishment of a Quality Management Program for a large urban health department. Responsible for implementation of the Sterling Model for Organizational Excellence. Responsible for the administration of nursing, organizational performance and management activities including professional practice, performance standards, policies, procedures, protocols, professional development/education and health and safety, medical records/utilization review and credentialing. Responsible for nursing practice. Development of new Strategic Planning Process for the organization.

Department of Health and Rehabilitative Services

Dade County Public Health Unit, State of Florida

Acting Senior Administrator

May 1993 – October 1996

Executive Community Health Nursing Director

Responsible for administration and coordination of all public health operations.

Senior Executive Community Health Nursing Director

June 1990 – May 1993

Responsible for the administration and coordination of all public health nursing operations including: Healthy Start, High-Risk Children's program, School Health and Nursing Education. Acted as a consultant to STD, TB, HIV/AIDS, Immunizations, Refugee Center and Community Health Action Teams. Planned and developed program budgets and participated in the development of local, state and federal funding requests for essential and expanded services.

Coordinated on-going quality improvement activities and status report as well as the oversight of policies, procedures, protocols and practice standards for the Department.

PROFESSIONAL EXPERIENCE

(Continued)

JACKSON MEMORIAL MEDICAL CENTER

June 1988 – June 1990

Assistant / Head Nurse / Director of Nursing

- Jackson North Maternity Center
Responsible for the 24-hours operation of labor, delivery, surgical and neonatal birthing facility of a large teaching hospital.

Jackson Memorial Medical Center

Perdue Maternity Center

Responsible for the operations of a maternity center of a large teaching hospital.

Associate Head Nurse

Responsible of High Risk Obstetric, Gynecology, Special Internal Medicine specialty clinics for a large training hospital.

EDUCATION

Warren National University (unaccredited)

Doctor of Philosophy Health Administration, 2007

NATIONAL PUBLIC HEALTH LEADERSHIP INSTITUTE

CDC/University of Chapel Hill, 2005

ROBERT WOOD JOHNSON

Executive Nurse Fellows Program, 2003

University of Phoenix

Doctor of Management, 2001 Total Cum Credits 15

UNIVERSITY OF PUERTO RICO, Medical Sciences Campus

Master Degree in Science of Nursing, 1983

UNIVERSITY OF PUERTO RICO, Medical Sciences Campus

Bachelor Degree in Science of Nursing, 1976

LA MILAGROSA HIGH SCHOOL, Rio Piedras, Puerto Rico

High School Diploma, 1972

LICENSURE

- Professional Nurse Licensure in Florida

CERTIFICATIONS

- Healthcare Risk Management

ASSOCIATIONS AND AFFILIATIONS

- Florida Public Health Association
- Florida Nurses Association
- Florida Association of Public Health Nurses

Recognition

Carlos Albizu University

Doctor of Humane Letters in Behavioral Sciences, Honoris Causa, 2007