

GO

Agenda Item No.

8(A)

March 10, 2009

Departmental Budget Presentations

Government Operations Committee

Americans with Disability Act Coordination

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Americans with Disabilities Act Coordination

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$239	\$263	\$363	\$504	\$391	\$344	\$335	\$369
UMSA	General Fund UMSA	\$129	\$124	\$170	\$226	\$167	\$147	\$143	\$158
PROP	Carryover	\$1,658	\$1,686	\$179	\$202	\$231	\$267	\$327	\$305
PROP	Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PROP	Municipal Fines	\$314	\$289	\$301	\$301	\$290	\$289	\$305	\$271
TOTAL REVENUE		\$2,340	\$2,362	\$1,013	\$1,233	\$1,079	\$1,047	\$1,110	\$1,103
EXPENDITURES									
	Salary	\$296	\$278	\$411	\$418	\$311	\$336	\$316	\$367
	Overtime Salary	0	0	0	0	0	0	0	0
	Fringe	\$61	\$59	\$81	\$72	\$74	\$85	\$89	\$107
	Overtime Fringe	0	0	0	0	0	0	0	0
	Other Operating	\$278	\$306	\$316	\$402	\$367	\$614	\$388	\$627
	Capital	\$19	\$1	\$3	\$0	\$0	\$12	\$12	\$2
TOTAL OPERATING EXPENDITURES		\$654	\$644	\$811	\$892	\$752	\$1,047	\$805	\$1,103
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	Transfers	\$0	\$1,539	\$0	\$0	\$0	\$0	\$0	\$0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0	\$1,539	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL EXPENDITURES		\$654	\$2,183	\$811	\$892	\$752	\$1,047	\$805	\$1,103
REVENUES LESS EXPENDITURES		\$1,686	\$179	\$202	\$341	\$327	\$0	\$305	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	12	10	10	10	9	4	4	4
Full-Time Positions Filled =		9	9	8	8		4	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

Activity: ADA Coordination

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$239	\$263	\$363	\$504	\$391	\$344	\$335	\$369
General Fund UMSA	\$129	\$124	\$170	\$226	\$167	\$147	\$143	\$158
Carryover	\$1,658	\$1,686	\$179	\$202	\$231	\$267	\$327	\$305
Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Municipal Fines	\$314	\$289	\$301	\$301	\$290	\$289	\$305	\$271
TOTAL REVENUE	\$2,340	\$2,362	\$1,013	\$1,233	\$1,079	\$1,047	\$1,110	\$1,103
EXPENDITURES								
Salary	\$296	\$278	\$411	\$418	\$311	\$336	\$316	\$367
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	\$61	\$59	\$81	\$72	\$74	\$85	\$89	\$107
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$278	\$306	\$316	\$402	\$367	\$614	\$388	\$627
Capital	\$19	\$1	\$3	\$0	\$0	\$12	\$12	\$2
TOTAL OPERATING EXPENDITURES	\$654	\$644	\$811	\$892	\$752	\$1,047	\$805	\$1,103
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Transfers	\$0	\$1,539	\$0	\$0	\$0	\$0	\$0	\$0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$654	\$2,183	\$811	\$892	\$752	\$1,047	\$805	\$1,103
REVENUES LESS EXPENDITURES	\$1,686	\$179	\$202	\$341	\$327	\$0	\$305	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	12	10	10	10	9	4	4	4
Full-Time Positions Filled =		9	9	8	8		4	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
ADA training sessions for County ADA Coordinators	N/A	8	4	3	5	3	4	5	ES5-1
Comments/Justification: Number of scheduled attendance and training sessions for Miami-Dade County ADA Coordinators									
ADA training sessions to County departments and municipalities	N/A	60	40	38	37	36	36	40	ES5-1
Comments/Justification: Individually developed ADA Training Curriculum for County Departments, municipalities, and other entities									
Percentage of plans reviewed within three business days for ADA compliance	N/A	n/a	93%	93%	95%	90%	93%	93%	ES6-1
Comments/Justification: Review plans for all county owned and/or funded facilities that are submitted to the County Building Department for ADA Compliance									
Number of ADA barrier removal projects completed	N/A	9	10	N/A	14	8	11	3	ES6-1
Comments/Justification: Bring construction projects to a completion level at which they can be utilized for their intended purpose									
Number of Commission on Disability Issues (CODI) meetings held.			17	14	14	12	12	13	ES1-4
Comments/Justification: Plan, schedule and develop minutes for all monthly meetings, serve a liaison between CODI, Board of County Commissioners and County Administrative staff; follow up on CODI's initiatives and requests.									
Number of Municipalities Receiving Reimbursements from Muni Parking Fines Program	7	7	7	7	17	23	23	25	ES9-3
Comments/Justification: The Office of ADA Coordination administers the Municipal Parking Fines Reimbursement Program which refunds to the municipalities fines imposed on persons violating accessible ("handicapped") parking laws. The refunded monies must be used to improve accessibility and equal opportunity to qualified persons who have disabilities in the municipality and to conduct disability public awareness programs. It is our goal to increase participation in the program in order to get these monies back into the communities where they can be used to fund programs for persons with disabilities. Additionally, it is hoped that more reimbursements create additional incentives to enforce the accessible parking laws, thus freeing up more spaces for those who are entitled to use them									
Meet with Departments and Review Barrier Removal Plans and/or Policies/Services/Programs	0	0	0	0	0	9	9	9	ES6-1
Comments/Justification: Increase awareness of Offices resources and services through fostering partnerships with County Departments in order to enhance access to County Facilities, Services and Programs									

PAYMENTS TO AND FROM OTHER DEPARTMENTS
Department: Americans with Disabilities Act Coordination

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM AMERICANS WITH DISABILITIES ACT COORDINATION

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
General Services Administration	General Services Administration - Administrative Support	No	\$15	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Total Transfer to other Departments			\$15	\$15	\$15	\$15	\$15	\$15	\$15	\$15

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO AMERICANS WITH DISABILITIES ACT COORDINATION

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS
Department: Americans with Disabilities Act Coordination

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Sign Language Interpreting Services	11502	\$0	\$4	\$4	\$4	\$4	\$7	\$6	\$8
Travel	31210	\$0	\$1	\$1	\$1	\$3	\$2	\$3	\$3
Contract Temporary Employees	21510	\$0	\$0	\$0	\$0	\$12	\$0	\$9	\$0

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Americans with Disabilities Act Coordination

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
County Bonds/Debt										
Building Better Communities GOB Program	0	4,122	200	1,096	999	1,121	2,462	0	0	10,000
Capital Asset Acquisition Bond 2004B Proceeds	0	3,533	0	0	0	0	0	0	0	3,533
Total:	0	7,655	200	1,096	999	1,121	2,462	0	0	13,533
Department Total:	0	7,655	200	1,096	999	1,121	2,462	0	0	13,533

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Enabling Strategies

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
ADA Accessibility Improvements									
AMERICANS WITH DISABILITIES ACT BARRIER REMOVAL	3,533	0	0	0	0	0	0	0	3,533
AMERICANS WITH DISABILITIES ACT BARRIER REMOVAL PROJECTS - BUILDING BETTER COMMUNITIES BOND PROGRAM	4,122	200	1,096	999	1,121	2,462	0	0	10,000
Department Total:									
	7,655	200	1,096	999	1,121	2,462	0	0	13,533

Building Department

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Building

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
PROP	Building Administrative Fees	\$410	\$399	\$397	\$344	\$346	\$309	\$309	\$294
PROP	Carryover	\$6,426	\$9,272	\$11,990	\$14,583	\$8,503	\$10	\$250	\$-1,110
PROP	Interest Income	\$121	\$202	\$525	\$531	\$156	\$0	\$12	\$0
PROP	Intradepartmental Transfers	\$0	\$0	\$0	\$219	\$-219	\$0	\$0	\$0
PROP	Permitting Trades Fees	\$31,125	\$34,884	\$36,107	\$25,526	\$20,615	\$24,692	\$21,773	\$20,695
PROP	Unsafe Structure Collections	\$1,007	\$1,555	\$2,175	\$2,514	\$1,937	\$2,553	\$2,382	\$2,262
INTERTRNF	Interagency Transfers	\$229	\$121	\$147	\$0	\$0	\$0	\$0	\$0
INTERTRNF	Transfer from Capital Outlay Reserve	\$1,150	\$1,200	\$1,150	\$1,146	\$1,150	\$1,150	\$1,150	\$1,150
TOTAL REVENUE		\$40,468	\$47,633	\$52,491	\$44,863	\$32,488	\$28,714	\$25,876	\$23,291
EXPENDITURES									
	Salary	\$17,641	\$19,453	\$19,677	\$20,874	\$19,166	\$17,007	\$16,399	\$15,209
	Overtime Salary	\$466	\$699	\$1,304	\$803	\$238	\$150	\$145	\$145
	Fringe	\$4,636	\$5,373	\$6,218	\$6,633	\$5,921	\$5,433	\$5,362	\$5,007
	Overtime Fringe	\$116	\$174	\$0	\$0	\$0	\$27	\$0	\$27
	Other Operating	\$7,954	\$9,756	\$10,233	\$7,608	\$6,889	\$5,987	\$5,080	\$4,897
	Capital	\$364	\$185	\$234	\$434	\$17	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES		\$31,177	\$35,640	\$37,666	\$36,352	\$32,231	\$28,604	\$26,986	\$25,285
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	\$19	\$0	\$242	\$8	\$6	\$110	\$0	\$0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$19	\$0	\$242	\$8	\$6	\$110	\$0	\$0
TOTAL EXPENDITURES		\$31,196	\$35,640	\$37,908	\$36,360	\$32,237	\$28,714	\$26,986	\$25,285
REVENUES LESS EXPENDITURES		\$9,272	\$11,993	\$14,583	\$8,503	\$251	\$0	\$-1,110	\$-1,994

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	325	347	344	356	241	234	201	201
Full-Time Positions Filled =	334	319	305	325	0		0	
Part-time FTEs Budgeted =	1	1	0	0	0	0	0	0
Temporary FTEs Budgeted =	8	8	9	0	1	0	0	0

Activity: Administrative Services Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Building Administrative Fees	\$410	\$399	\$397	\$344	\$346	\$309	\$309	\$294
Carryover	\$6,426	\$9,272	\$11,990	\$14,583	\$8,503	\$10	\$250	\$-1,110
Interest Income	\$121	\$202	\$525	\$531	\$156	\$0	\$12	\$0
Intrdepartmental Transfers	\$0	\$0	\$0	\$219	\$-219	\$0	\$0	\$0
Permitting Trades Fees	\$0	\$0	\$0	\$0	\$0	\$4,157	\$0	\$4,943
TOTAL REVENUE	\$6,957	\$9,873	\$12,912	\$15,677	\$8,786	\$4,476	\$571	\$4,127
EXPENDITURES								
Salary	\$2,175	\$2,241	\$2,248	\$2,445	\$2,074	\$1,873	\$1,873	\$1,843
Overtime Salary	\$2	\$4	\$4	\$9	\$1	\$1	\$1	\$1
Fringe	\$577	\$647	\$712	\$786	\$662	\$617	\$620	\$600
Overtime Fringe	\$0	\$1	\$0	\$0	\$0	\$0	\$0	\$1
Other Operating	\$250	\$1,725	\$2,381	\$308	\$926	\$1,978	\$1,743	\$1,682
Capital	\$36	\$30	\$35	\$55	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$3,040	\$4,648	\$5,380	\$3,603	\$3,663	\$4,469	\$4,237	\$4,127
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$19	\$0	\$0	\$8	\$4	\$7	\$0	\$0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$3,059	\$4,648	\$5,380	\$3,611	\$3,667	\$4,476	\$4,237	\$4,127
REVENUES LESS EXPENDITURES	\$3,898	\$5,225	\$7,532	\$12,066	\$5,119	\$0	\$-3,666	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	39	44	42	44	28	28	25	25
Full-Time Positions Filled =	43	40	39	40	0		0	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	2	1	3	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Process and pay invoices within 45 days of receipt	N/A	N/A	96%	95%	95%	85%	90%	90%	ES8-3

Comments/Justification:

Activity: Information and Permit Support

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Permitting Trades Fees	\$0	\$0	\$0	\$0	\$0	\$4,329	\$0	\$4,337
Unsafe Structure Collections	\$0	\$0	\$0	\$0	\$0	\$1,075	\$0	\$790
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$5,404	\$0	\$5,127
EXPENDITURES								
Salary	\$2,682	\$2,980	\$3,244	\$3,468	\$2,896	\$2,743	\$2,691	\$2,636
Overtime Salary	\$7	\$25	\$40	\$17	\$5	\$5	\$0	\$0
Fringe	\$862	\$1,034	\$1,219	\$1,323	\$1,093	\$1,059	\$1,063	\$1,029
Overtime Fringe	\$2	\$6	\$0	\$0	\$0	\$1	\$0	\$0
Other Operating	\$2,057	\$2,212	\$2,302	\$2,727	\$2,509	\$1,575	\$1,376	\$1,462
Capital	\$135	\$65	\$147	\$266	\$17	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$5,745	\$6,322	\$6,952	\$7,801	\$6,520	\$5,383	\$5,130	\$5,127
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$2	\$21	\$0	\$0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$5,745	\$6,322	\$6,952	\$7,801	\$6,522	\$5,404	\$5,130	\$5,127
REVENUES LESS EXPENDITURES	\$-5,745	\$-6,322	\$-6,952	\$-7,801	\$-6,522	\$0	\$-5,130	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	70	80	79	85	54	54	50	50
Full-Time Positions Filled =	79	73	77	79	0		0	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	5	5	4	0	1	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Departmental website hits (visits)	6,020,982	12,679,328	14,583,610	6,089,304	6,089,304	8,000,000	8,000,000	8,000,000	NU2-2
Comments/Justification:									
Permits issued*	100,300	117,094	70,681	53,754	53,754	52,000	52,000	55,000	ES9-3
Comments/Justification: Estimated number of permits issued take into account the decline in the construction industry.									
Permits per FTE per day	1.1	1.3	0	0	0	0	0	0	ES9-3
Comments/Justification:									

Activity: Permitting

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Permitting Trades Fees	\$31,125	\$34,884	\$36,107	\$25,526	\$20,615	\$16,206	\$21,773	\$11,415
TOTAL REVENUE	\$31,125	\$34,884	\$36,107	\$25,526	\$20,615	\$16,206	\$21,773	\$11,415
EXPENDITURES								
Salary	\$11,760	\$12,885	\$12,850	\$13,545	\$12,930	\$11,150	\$10,531	\$9,437
Overtime Salary	\$411	\$605	\$1,148	\$731	\$226	\$132	\$132	\$132
Fringe	\$2,798	\$3,255	\$3,763	\$3,981	\$3,687	\$3,288	\$3,177	\$2,881
Overtime Fringe	\$103	\$151	\$0	\$0	\$0	\$24	\$0	\$24
Other Operating	\$4,763	\$4,917	\$4,081	\$3,318	\$2,143	\$1,533	\$1,120	\$935
Capital	\$167	\$72	\$40	\$64	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$20,002	\$21,885	\$21,882	\$21,639	\$18,986	\$16,127	\$14,960	\$13,409
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$242	\$0	\$0	\$79	\$0	\$0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$20,002	\$21,885	\$22,124	\$21,639	\$18,986	\$16,206	\$14,960	\$13,409
REVENUES LESS EXPENDITURES	\$11,123	\$12,999	\$13,983	\$3,887	\$1,629	\$0	\$6,813	\$-1,994

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	186	190	188	190	135	128	103	103
Full-Time Positions Filled =	187	174	156	171	0		0	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	0	1	1	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of residential plan reviews completed within 20 days	99.8%	99.9%	99.9%	99.8%	99.8%	100%	99.9%	100%	ED4-2
Comments/Justification: Continue to track plans with daily notification of supervisory staff for non-compliance.									
Percentage of commercial plan reviews completed within 24 days	99.5%	99.2%	98.4%	99.7%	99.7%	100%	99.7%	100%	ED4-2
Comments/Justification: Continue to track plans with daily notification of supervisory staff for non-compliance.									
Average number of carryover inspections per inspector per day	0.32	3.97	0.33	0.05	0.05	0.50	0.50	0.50	NU4-1
Comments/Justification: Upgrade and maintain the current mobile inspection system for the management of inspection staff and entry of results.									
Number of Building Code Workshops offered to the construction industry and general public	11	12	14	19	19	12	12	12	NU4-3
Comments/Justification: Offering workshops to the construction industry and general public in order to inform patrons of recent changes to the Building Code.									
Percentage of field inspections rejected	N/A	N/A	27%	25%	25%	25%	25%	25%	NU4-1
Comments/Justification: Continue to track the rejection rate of field inspections (sortie)									
Average days to process residential permit applications	N/A	N/A	N/A	25	25	24	24	24	NU4-1
Comments/Justification: Continue to track plans with daily notification of supervisory staff for non-compliance									
Average days to process commercial permit applications	N/A	N/A	N/A	21	21	41	41	41	NU4-1
Comments/Justification: Continue to track plans with daily notification of supervisory staff for non-compliance									

Activity: Unsafe Structures/Enforcement

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Unsafe Structure Collections	\$1,007	\$1,555	\$2,175	\$2,514	\$1,937	\$1,478	\$2,382	\$1,472
Interagency Transfers	\$229	\$121	\$147	\$0	\$0	\$0	\$0	\$0
Transfer from Capital Outlay Reserve	\$1,150	\$1,200	\$1,150	\$1,146	\$1,150	\$1,150	\$1,150	\$1,150
TOTAL REVENUE	\$2,386	\$2,876	\$3,472	\$3,660	\$3,087	\$2,628	\$3,532	\$2,622
EXPENDITURES								
Salary	\$1,024	\$1,347	\$1,335	\$1,416	\$1,266	\$1,241	\$1,304	\$1,293
Overtime Salary	\$46	\$65	\$112	\$46	\$6	\$12	\$12	\$12
Fringe	\$399	\$437	\$524	\$543	\$479	\$469	\$502	\$497
Overtime Fringe	\$11	\$16	\$0	\$0	\$0	\$2	\$0	\$2
Other Operating	\$884	\$902	\$1,469	\$1,255	\$1,311	\$901	\$841	\$818
Capital	\$26	\$18	\$12	\$49	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$2,390	\$2,785	\$3,452	\$3,309	\$3,062	\$2,625	\$2,659	\$2,622
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$0	\$3	\$0	\$0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$2,390	\$2,785	\$3,452	\$3,309	\$3,062	\$2,628	\$2,659	\$2,622
REVENUES LESS EXPENDITURES	\$-4	\$91	\$20	\$351	\$25	\$0	\$873	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	30	33	35	37	24	24	23	23
Full-Time Positions Filled =	25	32	33	35	0		0	
Part-time FTEs Budgeted =	1	1	0	0	0	0	0	0
Temporary FTEs Budgeted =	1	1	1	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Average days to respond to citizens complaints	16	14	15	3	3	10	10	10	NU4-2

Comments/Justification: The Department re-designed the in-house Unsafe Structures Building Support System, the process was streamlined by automating routine clerical tasks and complaint intake.

Process unsafe structures cases within 240 days.	445	250	244	0	0	0	0	0	NU4-2
--	-----	-----	-----	---	---	---	---	---	-------

Comments/Justification: The Department's in-house automated complaint intake system is scheduling follow-up activities with built-in escalation notices for past due activities. This is the first year the system will be working at 100%.

Percentage of cases closed prior to ticket issuance	71%	69%	78%	67%	67%	75%	75%	75%	NU4-1
---	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification: Percentage of "Work Without Permit" and "Lack of Maintenance" cases closed prior to ticket issuance.

Percentage of expired permit cases closed prior to ticket issuance	90%	94%	94%	95%	95%	90%	90%	90%	NU4-1
--	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification: Percentage of Expired Permit cases that were closed prior to ticket issuance.

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Building

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM BUILDING

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Government Information Center	GIC - Promotional Spots Program	No	\$85	\$85	\$85	\$85	\$0	\$0	\$0	\$0
Government Information Center	GIC - Community Periodical Program	No	\$30	\$30	\$30	\$30	\$29	\$30	\$30	\$30
Board of County Commissioners	Salary Reimbursement - OCA and OIA	No	\$70	\$70	\$70	\$70	\$0	\$0	\$0	\$0
Total Transfer to other Departments			\$185	\$185	\$185	\$185	\$29	\$30	\$30	\$30

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO BUILDING

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS

Department: Building

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Contract Temporary Employees	21510	\$294	\$218	\$364	\$100	\$40	\$0	\$34	\$0
Rent	26012	\$2,167	\$2,328	\$2,695	\$2,591	\$2,798	\$2,054	\$1,873	\$1,779
Administrative Reimbursement	26240	\$935	\$1,003	\$1,214	\$1,233	\$1,224	\$803	\$803	\$794
Travel	31210	\$10	\$5	\$1	\$12	\$1	\$0	\$0	\$0

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Building

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Other County Sources										
Capital Outlay Reserve	0	0	1,150	0	0	0	0	0	0	1,150
Total:	0	0	1,150	0	0	0	0	0	0	1,150
Department Total:	0	0	1,150	0	0	0	0	0	0	1,150

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Neighborhood and Unincorporated Area Municipal Services

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Nuisance Control									
UNSAFE STRUCTURES DEMOLITION	0	1,150	0	0	0	0	0	0	1,150
Department Total:									
	0	1,150	0	0	0	0	0	0	1,150

Building Code Compliance

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Building Code Compliance

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
PROP	Board Fees and Book Sales	\$191	\$231	\$310	\$148	\$201	\$230	\$145	\$162
PROP	Carryover	\$8,200	\$8,902	\$9,216	\$11,653	\$10,937	\$7,297	\$9,875	\$5,770
PROP	Code Compliance Fees	\$2,855	\$3,611	\$3,725	\$3,112	\$3,069	\$2,500	\$2,300	\$2,101
PROP	Code Fines / Lien Collections	\$183	\$176	\$209	\$145	\$164	\$151	\$602	\$149
PROP	Contractor's Licensing and Enforcement Fees	\$1,793	\$1,756	\$2,490	\$2,311	\$2,173	\$1,891	\$1,727	\$1,885
PROP	Fees and Charges	\$539	\$310	\$418	\$584	\$571	\$415	\$420	\$400
PROP	Interest Earnings	\$83	\$148	\$335	\$478	\$301	\$396	\$232	\$147
PROP	Product Control Certification Fees	\$1,746	\$1,849	\$3,273	\$3,222	\$3,226	\$2,500	\$2,600	\$2,200
TOTAL REVENUE		\$15,590	\$16,983	\$19,976	\$21,653	\$20,642	\$15,380	\$17,901	\$12,814
EXPENDITURES									
	Salary	\$3,406	\$3,826	\$4,164	\$5,155	\$5,784	\$6,374	\$6,368	\$6,403
	Overtime Salary	\$0	\$6	\$35	\$53	\$32	\$33	\$23	\$25
	Fringe	\$870	\$1,012	\$1,146	\$1,436	\$1,620	\$1,812	\$1,838	\$1,993
	Overtime Fringe	\$0	\$0	\$5	\$8	\$4	\$5	\$3	\$3
	Other Operating	\$2,366	\$2,874	\$2,855	\$4,018	\$3,226	\$5,073	\$3,755	\$3,436
	Capital	\$46	\$51	\$118	\$46	\$101	\$213	\$144	\$52
TOTAL OPERATING EXPENDITURES		\$6,688	\$7,769	\$8,323	\$10,716	\$10,767	\$13,510	\$12,131	\$11,912
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	\$0	\$0	\$0	\$0	\$0	\$1,870	\$0	\$902
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$1,870	\$0	\$902
TOTAL EXPENDITURES		\$6,688	\$7,769	\$8,323	\$10,716	\$10,767	\$15,380	\$12,131	\$12,814
REVENUES LESS EXPENDITURES		\$8,902	\$9,214	\$11,653	\$10,937	\$9,875	\$0	\$5,770	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	67	74	75	88	93	93	93	93
Full-Time Positions Filled =	61	63	72	76	87		90	
Part-time FTEs Budgeted =	2	1	0	0	0	0	0	0
Temporary FTEs Budgeted =	4	4	8	6	3	6	3	4

Activity: Administrative Services

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Board Fees and Book Sales	\$190	\$231	\$310	\$148	\$201	\$230	\$145	\$162
Carryover	\$8,200	\$8,902	\$9,216	\$11,653	\$10,937	\$7,297	\$9,875	\$5,770
Interest Earnings	\$83	\$148	\$335	\$478	\$301	\$396	\$232	\$147
TOTAL REVENUE	\$8,473	\$9,281	\$9,861	\$12,279	\$11,439	\$7,923	\$10,252	\$6,079
EXPENDITURES								
Salary	\$935	\$1,024	\$1,133	\$1,394	\$1,562	\$1,713	\$1,677	\$1,751
Overtime Salary	\$0	\$6	\$5	\$9	\$4	\$7	\$5	\$5
Fringe	\$224	\$278	\$324	\$408	\$445	\$426	\$489	\$542
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$818	\$516	\$578	\$749	\$864	\$1,157	\$906	\$894
Capital	\$14	\$5	\$21	\$20	\$64	\$95	\$59	\$23
TOTAL OPERATING EXPENDITURES	\$1,991	\$1,829	\$2,061	\$2,580	\$2,939	\$3,398	\$3,136	\$3,215
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$0	\$1,870	\$0	\$902
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,991	\$1,829	\$2,061	\$2,580	\$2,939	\$5,268	\$3,136	\$4,117
REVENUES LESS EXPENDITURES	\$6,482	\$7,452	\$7,800	\$9,699	\$8,500	\$2,655	\$7,116	\$1,962

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	19	21	22	24	25	25	25	25
Full-Time Positions Filled =	17	17	22	20	23		24	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	1	0	1	1	1	1	1	1

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Publish Cornerstone newsletter each quarter		1	3	3	3	3	3	3	NU2-2
Comments/Justification: Improve community access to information and services.									
Percentage of invoices processed within 21 calendar days		N/A	41%	78	86	85%	85%	85	ES1-1
Comments/Justification: Clearly defined performance expectations and standards									
Percent of buck slips completed on time				0	0	90%	100%	90%	ES9-4
Comments/Justification:									
Percent of performance evaluations completed on time				0	0	100%	74.2%	75%	ED1-1
Comments/Justification:									
Percent of variance between budgeted and actual revenues				0	0	0%	18%	0	ED1-1
Comments/Justification:									
Percent of variance between budgeted and actual expenditures				0	0	0%	25%	0	ED1-1
Comments/Justification:									

Activity: Code Compliance

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Code Compliance Fees	\$2,855	\$3,611	\$3,725	\$3,112	\$3,069	\$2,500	\$2,300	\$2,101
Code Fines / Lien Collections	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$2,855	\$3,611	\$3,725	\$3,112	\$3,069	\$2,500	\$2,300	\$2,101
EXPENDITURES								
Salary	\$682	\$923	\$969	\$1,132	\$1,202	\$1,388	\$1,364	\$1,383
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	\$157	\$207	\$228	\$276	\$287	\$363	\$342	\$377
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$421	\$709	\$604	\$1,109	\$498	\$985	\$750	\$706
Capital	\$15	\$15	\$65	\$0	\$10	\$47	\$16	\$4
TOTAL OPERATING EXPENDITURES	\$1,275	\$1,854	\$1,866	\$2,517	\$1,997	\$2,783	\$2,472	\$2,470
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,275	\$1,854	\$1,866	\$2,517	\$1,997	\$2,783	\$2,472	\$2,470
REVENUES LESS EXPENDITURES	\$1,580	\$1,757	\$1,859	\$595	\$1,072	\$-283	\$-172	\$-369

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	10	12	12	14	14	14	14	14
Full-Time Positions Filled =	9	10	11	11	12		13	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	0	1	1	1	1	1	1	1.5

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Average number of field observations per Code Specialist.	10	13	13	N/A	N/A	N/A	N/A	N/A	NU3-1
Comments/Justification: Residents and business voluntary compliance with County Codes. Consistent interpretation of enforcement practices. Replaced with "Overall number of inspections and plan review observations" measure.									
Industry liaison participation meetings per year. Code Specialist will provide two industry meetings per year.	N/A	N/A	N/A	83	58	20	20	30	NU3-1
Comments/Justification: Residents and business voluntary compliance with County Codes. Consistent interpretation of enforcement practices. Allow easier access to plans examiners (CMO Priority - Permitting Process Implementation Plan) (15)									
Florida Building Code seminars developed	N/A	N/A	2	37	20	16	16	16	NU4-3
Comments/Justification: Residents and business voluntary compliance with County Codes. Consistent interpretation of enforcement practices.									
Average quarterly workshop hours conducted on the Florida Building Code	N/A	N/A	28	27	23	20	23	20	NU4-3
Comments/Justification: Residents and business voluntary compliance with County Codes. Consistent interpretation of enforcement practices. Allow easier access to plans examiners (CMO Priority - Permitting Process Implementation Plan) (15)									
Number of municipality visits to provide guidance and assistance per quarter.	N/A	N/A	117	127	126	120	125	120	NU3-3
Comments/Justification: Consistent interpretation of enforcement practices									
Percentage of BORA Staff Opinions provided for Board Appeals within seven days	N/A	N/A	100%	92%	93%	90%	90%	90%	NU3-3
Comments/Justification: Consistent interpretation of enforcement practices.									
Number of credit hours of Florida Building Code training provided per year	158	150	142	132	132	130	130	130	NU3-3
Comments/Justification: Consistent interpretation and application of enforcement practices									
Percentage of certification applications processed within seven days.	N/A	100%	100%	100%	100%	95%	100%	95%	NU3-3
Comments/Justification: Consistent interpretation of enforcement practices									
Number of inspections and plans review observation. (Replaced the prior measure of Average number of field observations per Code Specialist in FY 06-07. Replaced in FY 07-08 by new measure "Ensure the performance of quality field inspections".)	N/A	N/A	N/A	1365	N/A	N/A	N/A	N/A	NU3-1
Comments/Justification: Residents and business voluntary compliance with County Codes. Consistent interpretation of enforcement practices. Replaced previous measure>									
Number of field inspections conducted as 'quality' inspection per quarter	N/A	N/A	N/A	N/A	90	90	92	90	NU4-3
Comments/Justification: Consistent interpretation and application of enforcement practices.									

Activity: Contractor Licensing, Enforcement and Construction Trades Qualifying Board (CTQB)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Board Fees and Book Sales	\$1	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Carryover	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Code Compliance Fees	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Code Fines / Lien Collections	\$183	\$176	\$209	\$145	\$164	\$151	\$602	\$149
Contractor's Licensing and Enforcement Fees	\$1,793	\$1,756	\$2,490	\$2,311	\$2,173	\$1,891	\$1,727	\$1,885
TOTAL REVENUE	\$1,977	\$1,932	\$2,699	\$2,456	\$2,337	\$2,042	\$2,329	\$2,034
EXPENDITURES								
Salary	\$953	\$1,037	\$1,066	\$1,263	\$1,534	\$1,606	\$1,679	\$1,651
Overtime Salary	\$0	\$0	\$30	\$44	\$28	\$26	\$18	\$20
Fringe	\$274	\$306	\$327	\$397	\$501	\$559	\$556	\$594
Overtime Fringe	\$0	\$0	\$5	\$8	\$4	\$5	\$3	\$3
Other Operating	\$692	\$983	\$1,080	\$1,563	\$1,420	\$2,016	\$1,375	\$1,139
Capital	\$5	\$25	\$13	\$8	\$16	\$60	\$60	\$17
TOTAL OPERATING EXPENDITURES	\$1,924	\$2,351	\$2,521	\$3,283	\$3,503	\$4,272	\$3,691	\$3,424
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,924	\$2,351	\$2,521	\$3,283	\$3,503	\$4,272	\$3,691	\$3,424
REVENUES LESS EXPENDITURES	\$53	\$-419	\$178	\$-827	\$-1,166	\$-2,230	\$-1,362	\$-1,390

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	23	24	24	28	32	32	32	32
Full-Time Positions Filled =	21	21	23	26	32		31	
Part-time FTEs Budgeted =	1	1	0	0	0	0	0	0
Temporary FTEs Budgeted =	1	1	3	2	1	2	1	1.5

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of licensing applications submitted and reviewed within 10 business days	N/A	N/A	75	90	93	80%	81%	80%	ED4-2
Comments/Justification: Customer-friendly environment for regulated businesses and entities doing business with Miami-Dade County.									
Percent of unlicensed contractors who become licensed after receiving a citation	45%	36%	37%	24%	19%	50%	22%	50%	NU4-2
Comments/Justification: Timely identification of remediation of nuisances. The performance goal requires some buy-in by contractors. While those elements are not within BCCO's full control, the measure represents a goal which emphasizes the focus on licensure and enforcement.									
Percentage of contractor complaints responded to within 48 hours	N/A	92%	67%	81%	100%	80%	85%	80%	NU4-2
Comments/Justification: Timely identification of remediation of nuisances.									
Percentage of unlicensed contractor activities responded to within 24 hours	N/A	78%	68%	85%	97%	80%	85%	80%	NU4-2
Comments/Justification: Timely identification of remediation of nuisances.									
Number of vehicle checkpoints conducted	N/A	N/A	4	4	3	3	3.5	3	NU4-2
Comments/Justification: Timely identification of remediation of nuisances.									

Activity: Product Control

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Fees and Charges	\$539	\$310	\$418	\$584	\$571	\$415	\$420	\$400
Product Control Certification Fees	\$1,746	\$1,849	\$3,273	\$3,222	\$3,226	\$2,500	\$2,600	\$2,200
TOTAL REVENUE	\$2,285	\$2,159	\$3,691	\$3,806	\$3,797	\$2,915	\$3,020	\$2,600
EXPENDITURES								
Salary	\$836	\$842	\$996	\$1,366	\$1,486	\$1,667	\$1,648	\$1,618
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	\$215	\$221	\$267	\$355	\$387	\$464	\$451	\$480
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$435	\$666	\$593	\$597	\$444	\$915	\$724	\$697
Capital	\$12	\$6	\$19	\$18	\$11	\$11	\$9	\$8
TOTAL OPERATING EXPENDITURES	\$1,498	\$1,735	\$1,875	\$2,336	\$2,328	\$3,057	\$2,832	\$2,803
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,498	\$1,735	\$1,875	\$2,336	\$2,328	\$3,057	\$2,832	\$2,803
REVENUES LESS EXPENDITURES	\$787	\$424	\$1,816	\$1,470	\$1,469	\$-142	\$188	\$-203

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	15	17	17	22	22	22	22	22
Full-Time Positions Filled =	14	15	16	19	20		22	
Part-time FTEs Budgeted =	1	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	2	2	3	2	0	2	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of applications with technical review completed in 45 days. (This measure will be superseded by FY08-09 measure reducing review time to 30 days)		N/A	N/A	N/A	0	80%	80%	0	ED4-2
Comments/Justification: Customer-friendly environment for regulated businesses and entities with Miami-Dade County									
Percentage of applications with technical review completed in 60 days. (This measure was superseded by FY05-06 measure reducing review time to 45 days)		63%	89%	N/A	N/A	N/A	N/A	N/A	ED4-2
Comments/Justification: Customer-friendly environment for regulated businesses and entities with Miami-Dade County Add Edit Delete									
Percentage of eligible plant inspections conducted for issuance of certificates of competency. (This measure is superseded by measure Certificate of Competency Plant Audits)		71%	30%	N/A	N/A	N/A	N/A	N/A	ED4-2
Comments/Justification: Customer-friendly environment for regulated businesses and entities with Miami-Dade County.									
Percentage of manufacturers and laboratories audited for quality*		71%	30%	90%	70%	80%	85%	80%	NU4-3
Comments/Justification: Residents and business voluntary compliance with County Codes. Consistent interpretation of enforcement practices.									
Percentage of applications with technical review completed in 30 days.		N/A	N/A	N/A	N/A	80%	80%	80%	ED4-2
Comments/Justification: Customer-friendly environment for regulated businesses and entities with Miami-Dade County.									
Percentage of Certificate of Competency (CC) plants audited*		N/A	30%	91%	70%	80%	80%	80%	ED4-2
Comments/Justification: Customer-friendly environment for regulated businesses and entities with Miami-Dade County.									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Building Code Compliance

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM BUILDING CODE COMPLIANCE

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Board of County Commissioners	Salary Reimbursement	No	\$77	\$77	\$77	\$77	\$0	\$77	\$0	\$0
Government Information Center	GIC - Community Periodical Program	No	\$0	\$30	\$0	\$35	\$30	\$35	\$15	\$15
Total Transfer to other Departments			\$77	\$107	\$77	\$112	\$30	\$112	\$15	\$15

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO BUILDING CODE COMPLIANCE

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS
Department: Building Code Compliance

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Administrative Reimbursement	26240, 53231	\$376	\$395	\$428	\$428	\$395	\$406	\$406	\$415
Contract Temporary Employees	21510	\$110	\$127	\$191	\$259	\$101	\$242	\$136	\$152
Rent	25190	\$198	\$303	\$283	\$328	\$340	\$706	\$711	\$697
Travel	31210, 31215	\$70	\$58	\$70	\$51	\$82	\$117	\$118	\$115

Consumer Services

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Consumer Services

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$1,819	\$1,504	\$2,156	\$2,322	\$1,981	\$1,035	\$1,035	\$1,454
PROP	Carryover	\$1,866	\$1,428	\$1,505	\$2,521	\$3,372	\$2,233	\$2,834	\$2,339
PROP	Code Fines / Lien Collections	\$755	\$915	\$951	\$1,137	\$998	\$856	\$744	\$667
PROP	Fees and Charges	\$5,263	\$6,008	\$6,264	\$7,227	\$6,192	\$7,876	\$7,496	\$6,620
PROP	Interest Earnings	\$0	\$4	\$26	\$27	\$4	\$0	\$0	\$0
PROP	Miscellaneous Non-Operating Revenue	\$0	\$0	\$0	\$0	\$338	\$405	\$352	\$405
PROP	Local Business Tax Receipt	\$471	\$471	\$471	\$471	\$471	\$471	\$471	\$471
PROP	Other Revenues	\$0	\$0	\$384	\$205	\$0	\$0	\$0	\$0
PROP	Transfer From Other Funds	\$0	\$43	\$0	\$0	\$0	\$0	\$0	\$0
INTERTRNF	Interagency Transfers	\$215	\$103	\$164	\$159	\$223	\$441	\$491	\$484
INTERTRNF	Transfer From Other Funds	\$279	\$0	\$0	\$0	\$11	\$0	\$0	\$0
TOTAL REVENUE		\$10,668	\$10,476	\$11,921	\$14,069	\$13,590	\$13,317	\$13,423	\$12,440
EXPENDITURES									
	Salary	\$4,950	\$5,678	\$5,872	\$6,376	\$6,728	\$7,230	\$6,771	\$6,741
	Overtime Salary	\$58	\$75	\$66	\$68	\$71	\$82	\$18	\$21
	Fringe	\$1,297	\$1,499	\$1,698	\$1,966	\$2,025	\$2,285	\$2,309	\$2,422
	Overtime Fringe	\$18	\$25	\$19	\$11	\$11	\$0	\$0	\$3
	Other Operating	\$3,579	\$1,673	\$1,777	\$2,231	\$1,606	\$3,273	\$1,671	\$2,830
	Capital	\$281	\$21	\$52	\$45	\$37	\$42	\$14	\$18
TOTAL OPERATING EXPENDITURES		\$10,183	\$8,971	\$9,484	\$10,697	\$10,478	\$12,912	\$10,783	\$12,035
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	0	0	0	0	0	0	0	0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	\$0	\$0	\$0	\$0	\$278	\$405	\$300	\$405
TOTAL NON OPERATING EXPENDITURES		\$0	\$0	\$0	\$0	\$278	\$405	\$300	\$405
TOTAL EXPENDITURES		\$10,183	\$8,971	\$9,484	\$10,697	\$10,756	\$13,317	\$11,083	\$12,440
REVENUES LESS EXPENDITURES		\$485	\$1,505	\$2,437	\$3,372	\$2,834	\$0	\$2,340	\$0

50

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	124	122	122	125	131	124	124	115
Full-Time Positions Filled =	120	116	96	124	130		115	
Part-time FTEs Budgeted =	0.75	0.75	0.75	1.55	1.55	1.55	0.75	0.75
Temporary FTEs Budgeted =	1	0	0	0	0	0	0	0

Activity: Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$200	\$224	\$407	\$608	\$202	\$164	\$164	\$403
Carryover	\$41	\$168	\$91	\$32	\$126	\$224	\$245	\$44
Fees and Charges	\$15	\$13	\$10	\$93	\$78	\$20	\$23	\$20
TOTAL REVENUE	\$256	\$405	\$508	\$733	\$406	\$408	\$432	\$467
EXPENDITURES								
Salary	\$745	\$899	\$960	\$1,080	\$1,072	\$1,060	\$1,053	\$1,084
Overtime Salary	\$7	\$9	\$4	\$0	\$7	\$0	\$0	\$0
Fringe	\$174	\$208	\$258	\$330	\$266	\$319	\$303	\$329
Overtime Fringe	\$2	\$3	\$1	\$0	\$0	\$0	\$0	\$0
Other Operating	\$96	\$62	\$110	\$56	\$118	\$120	\$120	\$123
Capital	\$6	\$0	\$10	\$8	\$0	\$0	\$2	\$2
TOTAL OPERATING EXPENDITURES	\$1,030	\$1,181	\$1,343	\$1,474	\$1,463	\$1,499	\$1,478	\$1,538
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,030	\$1,181	\$1,343	\$1,474	\$1,463	\$1,499	\$1,478	\$1,538
REVENUES LESS EXPENDITURES	\$-774	\$-776	\$-835	\$-741	\$-1,057	\$-1,091	\$-1,046	\$-1,071

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	12	12	12	14	14	12	12	12
Full-Time Positions Filled =	12	10		14	14		12	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Collection files acted on within 10 days of receipt (Goal => 90%)	84%	51%	83%	99%	99%	=>90%	95%	95%	ES1-1
Comments/Justification: Collections unit response time.									
Collection files that receive follow-up actions within 60 days (Goal =>90%)	51%	70%	99%	98%	98%	=>90%	=>95%	95%	ES1-1
Comments/Justification: Collections unit to collect departmental bad debt.									
Consumer education programs conducted, community events attended, and press releases issued	89	101	122	354	362	450	450	500	ED2-3
Comments/Justification: Increased focus on community outreach.									
Unique visitor website hits	35,000	55,646	62,568	90,000	90,000	80,000	80,000	75,000	NU2-2
Comments/Justification: In FY 7/8 changes were made by Webtrends in how visits are calculated by the County resulting in a lowering of the total number of hits per year.									

Activity: Consumer Protection - Cable TV Access Programming

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$642	\$363	\$414	\$189	\$137	\$0	\$0	\$0
Carryover	\$581	\$94	\$92	\$751	\$572	\$115	\$179	\$116
Code Fines / Lien Collections	\$0	\$46	\$0	\$5	\$0	\$0	\$0	\$0
Interest Earnings	\$0	\$4	\$26	\$27	\$4	\$0	\$0	\$0
Miscellaneous Non-Operating Revenue	\$0	\$0	\$0	\$0	\$338	\$405	\$352	\$405
Other Revenues	\$0	\$0	\$384	\$205	\$0	\$0	\$0	\$0
Transfer From Other Funds	\$0	\$43	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$1,223	\$550	\$916	\$1,177	\$1,051	\$520	\$531	\$521
EXPENDITURES								
Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$882	\$458	\$249	\$605	\$137	\$0	\$0	\$116
Capital	\$248	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$1,130	\$458	\$249	\$605	\$137	\$0	\$0	\$116
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	\$0	\$0	\$0	\$0	\$278	\$405	\$300	\$405
TOTAL EXPENDITURES	\$1,130	\$458	\$249	\$605	\$415	\$405	\$300	\$521
REVENUES LESS EXPENDITURES	\$93	\$92	\$667	\$572	\$636	\$115	\$231	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	0	0	0
Full-Time Positions Filled =	0	0	0	0	0		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

Activity: Consumer Protection Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$234	\$98	\$439	\$518	\$628	\$0	\$0	\$0
Carryover	\$628	\$883	\$835	\$975	\$1,316	\$1,142	\$1,476	\$1,170
Code Fines / Lien Collections	\$305	\$414	\$430	\$561	\$596	\$407	\$342	\$285
Fees and Charges	\$1,806	\$1,946	\$1,826	\$2,214	\$1,985	\$2,483	\$2,386	\$2,411
Local Business Tax Receipt	\$471	\$471	\$471	\$471	\$471	\$471	\$471	\$471
Transfer From Other Funds	\$279	\$0	\$0	\$0	\$11	\$0	\$0	\$0
TOTAL REVENUE	\$3,723	\$3,812	\$4,001	\$4,739	\$5,007	\$4,503	\$4,675	\$4,337
EXPENDITURES								
Salary	\$1,293	\$1,695	\$1,692	\$1,879	\$2,039	\$1,913	\$1,887	\$1,969
Overtime Salary	\$22	\$24	\$3	\$8	\$4	\$10	\$4	\$4
Fringe	\$349	\$463	\$498	\$587	\$638	\$735	\$684	\$754
Overtime Fringe	\$7	\$8	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$1,155	\$361	\$398	\$516	\$433	\$1,377	\$468	\$1,086
Capital	\$14	\$5	\$14	\$12	\$18	\$13	\$7	\$12
TOTAL OPERATING EXPENDITURES	\$2,840	\$2,556	\$2,605	\$3,002	\$3,132	\$4,048	\$3,050	\$3,825
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$2,840	\$2,556	\$2,605	\$3,002	\$3,132	\$4,048	\$3,050	\$3,825
REVENUES LESS EXPENDITURES	\$883	\$1,256	\$1,396	\$1,737	\$1,875	\$455	\$1,625	\$512

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	35	34	35	36	39	35	35	35
Full-Time Positions Filled =	35	34	21	36	39		34	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percent of all customer complaint and inquiry calls answered within 30 seconds	86%	90%	90%	80%	91%	94%	91%	90%	NU2-3
Comments/Justification: Six Consumer Protection Investigative Analysts that answer calls, investigate, and mediate consumer complaints.									
Average number of days to close consumer complaints	N/A	25	26	38	30	28	36	30	NU2-3
Comments/Justification: Projection due to new staff becoming familiar with procedures of the Mediation Center and completion of State of Florida certification.									
Average customer satisfaction rating from consumers who filed complaints (Rating 1 thru 5)	N/A	N/A	4.3	4.44	4.25	4.60	4.50	4.30	NU2-3
Comments/Justification: Follow-up with consumers who file complaints with the Mediation Center									
Regulated business customer satisfaction rating of field inspections and enforcement activities	N/A	N/A	4.9	4.87	4.8	4.8	4.8	4.8	NU4-3
Comments/Justification: Follow-up with regulated business owners/managers whose business was inspected									
Regulated business customer satisfaction rating of the license renewal process	N/A	N/A	4.87	4.78	4.8	4.8	4.8	4.8	ED4-2
Comments/Justification: Follow-up with regulated business owners/managers who submitted renewal applications									
Percent of compliance inspections conducted within 10 days of Licensing Section referral	N/A	90%	97%	99%	99%	100%	99%	99%	ES1-1
Comments/Justification: To ensure an expeditious registration process for businesses requiring inspection prior to the issuance of a license									
Percent of unlicensed business follow-up inspections conducted within 6 days of warning	89%	98%	94%	100%	91%	100%	97%	97%	NU4-3
Comments/Justification: To ensure that unlicensed regulated businesses come into compliance within the established deadline									
Percent of renewal licenses processed and issued within 14 calendar days following receipt of completed application	N/A	N/A	N/A	97%	97%	100%	97%	97%	ED4-2
Comments/Justification: To ensure an expeditious registration process									
Percent of consumer complaint inspections completed within 5 days	N/A	90%	90%	100%	95%	100%	90%	95%	ES1-1
Comments/Justification: To ensure that consumer complaints are investigated within a reasonable amount of time									
Total dollar amount of consumer reimbursements achieved in the form of cash, goods or services as a result of the department's investigation and mediation activities (In thousands)	N/A	\$661	\$643	\$1,078	\$1,254	\$1,200	\$1,254	\$1,260	NU2-3
Comments/Justification: Projection based on average of past 9 quarters.									
Combined customer satisfaction rating of licensing and inspection activities (Scale of 1-5)				4.81	4.80	4.50	4.80	4.80	ED1-1

59

Comments/Justification:

Number of consumer complaints received	N/A	N/A	4868	3344	3,129	3,130	3,130	3,130	ED1-1
--	-----	-----	------	------	-------	-------	-------	-------	-------

Comments/Justification: Number of complaints received and handled by the mediation center

Activity: Cooperative Extension Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$743	\$819	\$896	\$1,007	\$1,014	\$871	\$871	\$1,051
Carryover	\$83	\$94	\$38	\$1	\$64	\$101	\$101	\$23
Interagency Transfers	\$165	\$103	\$110	\$110	\$160	\$391	\$391	\$384
TOTAL REVENUE	\$991	\$1,016	\$1,044	\$1,118	\$1,238	\$1,363	\$1,363	\$1,458
EXPENDITURES								
Salary	\$615	\$665	\$702	\$756	\$795	\$879	\$846	\$900
Overtime Salary	\$0	\$0	\$0	\$0	\$1	\$2	\$2	\$2
Fringe	\$137	\$149	\$172	\$194	\$206	\$241	\$286	\$314
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$139	\$163	\$159	\$90	\$123	\$179	\$156	\$154
Capital	\$6	\$1	\$10	\$14	\$12	\$12	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$897	\$978	\$1,043	\$1,054	\$1,137	\$1,313	\$1,290	\$1,370
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$897	\$978	\$1,043	\$1,054	\$1,137	\$1,313	\$1,290	\$1,370
REVENUES LESS EXPENDITURES	\$94	\$38	\$1	\$64	\$101	\$50	\$73	\$88

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	24	24	23	23	25	24	24	24
Full-Time Positions Filled =	23	23	23	23	24		22	
Part-time FTEs Budgeted =	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
# of participants attending educational programs for youth and volunteers about leadership and life skills.	N/A	N/A	N/A	N/A	5,136	2,400	2,400	2,400	HH3-3
Comments/Justification: Enrollment during the course of the year.									
# of participants attending educational programs for residents, the marine industry, agricultural, commercial, and public sector employees about appropriate plant selection and maintenance, resource management, and using pesticides safely.	N/A	N/A	N/A	N/A	3,540	3,060	3,060	3,060	NU3-1
Comments/Justification: Enrollment during the course of the year.									
Cooperative Extension educational and outreach programs				0	0	320	320	320	ED1-1
Comments/Justification: The elimination of the Expanded Food & Nutrition Program agent positions in the 2008-09 budget and forward will reduce number of programs offered and associated attendance.									
Florida Yards & Neighborhoods Irrigation Retrofit Homeowner Associations participating in program.	N/A	N/A	N/A	N/A	N/A	25	25	25	NU3-1
Comments/Justification: Limited by WASD funds per year.									

Activity: Passenger Transportation Regulatory Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$533	\$189	\$449	\$762	\$1,294	\$651	\$833	\$986
Code Fines / Lien Collections	\$450	\$455	\$521	\$571	\$402	\$449	\$402	\$382
Fees and Charges	\$3,442	\$4,049	\$4,428	\$4,920	\$4,129	\$5,373	\$5,087	\$4,189
Interagency Transfers	\$50	\$0	\$54	\$49	\$63	\$50	\$100	\$100
TOTAL REVENUE	\$4,475	\$4,693	\$5,452	\$6,302	\$5,888	\$6,523	\$6,422	\$5,657
EXPENDITURES								
Salary	\$2,297	\$2,419	\$2,518	\$2,661	\$2,822	\$3,378	\$2,985	\$2,788
Overtime Salary	\$29	\$42	\$59	\$60	\$59	\$70	\$12	\$15
Fringe	\$637	\$679	\$770	\$855	\$915	\$990	\$1,036	\$1,025
Overtime Fringe	\$9	\$14	\$18	\$11	\$11	\$0	\$0	\$3
Other Operating	\$1,307	\$629	\$861	\$964	\$795	\$1,597	\$927	\$1,351
Capital	\$7	\$15	\$18	\$11	\$7	\$17	\$5	\$4
TOTAL OPERATING EXPENDITURES	\$4,286	\$3,798	\$4,244	\$4,562	\$4,609	\$6,052	\$4,965	\$5,186
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$4,286	\$3,798	\$4,244	\$4,562	\$4,609	\$6,052	\$4,965	\$5,186
REVENUES LESS EXPENDITURES	\$189	\$895	\$1,208	\$1,740	\$1,279	\$471	\$1,457	\$471

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	53	52	52	52	53	53	53	44
Full-Time Positions Filled =	50	49	52	51	53		47	
Part-time FTEs Budgeted =	0	0	0	0.8	0.8	0.8	0	0
Temporary FTEs Budgeted =	1	0	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Continue to reduce waiting time at the for-hire vehicle inspection station	N/A	<90	50	18	18	<25	18	20	ED4-2
Comments/Justification: During the last two years the Division has considerably reduced the waiting time at the inspection station by creating an express re-inspection lane and the increase of the inspection staff from 3 to 5 inspectors.									
Percent of chauffeur applicants appointed to training class within 30 days of application	100	100	100	99	99	95	93	95	ED4-2
Comments/Justification: All new for-hire chauffeurs must attend training. All renewal chauffeurs with the exception of school bus drivers must attend training every two years. The goal is to schedule most drivers within 30 days of application									
Average number of for-hire vehicle and chauffeur contacts per enforcement officer per day	20	26	24	29	29	28	31	30	ES1-1
Comments/Justification: Enf. officers conduct field inspections to ensure that drivers and vehicles meet Code requirements including esthetics and safety related items.									
Number of for-hire training days	N/A	N/A	N/A	239	239	239	233	233	ED4-2
Comments/Justification: This includes the total number of training days offered to for-hire chauffeurs. New taxi drivers attend a six-day course, new limo drivers attend a two-day course and all renewal drivers attend a one-day class									
Customer satisfaction with the For-Hire Vehicle Inspection Station (Scale of 1-5)	N/A	N/A	N/A	4.00	4.00	4.30	4.4	4.3	ED1-1
Comments/Justification:									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Consumer Services

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM CONSUMER SERVICES

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Capital Outlay Reserve	Capital Outlay Reserve - MDTV capital purchases	No	\$397	\$397	\$324	\$210	\$278	\$405	\$301	\$405
Total Transfer to other Departments			\$397	\$397	\$324	\$210	\$278	\$405	\$301	\$405

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO CONSUMER SERVICES

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Seaport	For-Hire Enforcement and Starter Service	Yes	\$50	\$0	\$57	\$49	\$63	\$100	\$100	\$100
Solid Waste Management	Florida Yards and Neighborhoods Program	Yes	\$18	\$18	\$18	\$18	\$18	\$27	\$27	\$28
Environmental Resources Management	Florida Yards and Neighborhoods Program; environmental education	Yes	\$78	\$85	\$92	\$92	\$92	\$123	\$123	\$111
Water and Sewer	Florida Yards and Neighborhoods Program	Yes	\$0	\$0	\$0	\$0	\$50	\$241	\$241	\$245
Transit	To cover a portion of the salary of a trainer for the STS program	Yes	\$0	\$0	\$7	\$29	\$36	\$31	\$36	\$38
Total Transfer from other Departments			\$146	\$103	\$174	\$188	\$259	\$522	\$527	\$522

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS

Department: Consumer Services

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Rent	25190	\$233	\$235	\$221	\$225	\$229	\$241	\$234	\$280
Travel	31210/31220/31215	\$11	\$14	\$12	\$7	\$4	\$15	\$6	\$7
Administrative Reimbursement	26240	\$121	\$122	\$127	\$200	\$181	\$239	\$196	\$174

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Consumer Services

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Other County Sources										
Capital Outlay Reserve	0	0	309	0	0	0	0	0	0	309
Total:	0	0	309	0	0	0	0	0	0	309
Department Total:	0	0	309	0	0	0	0	0	0	309

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Transportation

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Facility Improvements									
ASPHALT RESURFACING INSPECTION STATION	0	45	0	0	0	0	0	0	45
BRAKE TESTING MACHINE	0	94	0	0	0	0	0	0	94
EXTENSION OF SECURITY BARRIERS AT INSPECTION STATION	0	5	0	0	0	0	0	0	5
NEW FENCING FOR INSPECTION STATION AND OUTSIDE LIGHTING	0	25	0	0	0	0	0	0	25
NEW SECURITY SYSTEM FOR INSPECTION STATION	0	11	0	0	0	0	0	0	11
SIDESLIP (ALIGNMENT) TESTING MACHINE	0	15	0	0	0	0	0	0	15
Improvements to County Processes									
LIVE SCAN FINGERPRINTING SYSTEM	0	14	0	0	0	0	0	0	14

Economic Development

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Facility Improvements									
RECONFIGURATION OF OFFICE SPACE	0	50	0	0	0	0	0	0	50
Improvements to County Processes									
AUTOMATIC DESKTOP MAILING SYSTEM	0	10	0	0	0	0	0	0	10
Other									
AGRICULTURAL CENTER DEMO LANDSCAPE/GROVE IRRIGATION SYSTEM REPLACEMENT	0	40	0	0	0	0	0	0	40

Department Total:	0	309	0	0	0	0	0	0	309
--------------------------	----------	------------	----------	----------	----------	----------	----------	----------	------------

Elections

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Elections

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$16,706	\$19,249	\$14,544	\$17,877	\$27,994	\$21,684	\$21,684	\$19,514
PROP	Municipal Reimbursement	\$0	\$0	\$958	\$561	\$1,069	\$155	\$155	\$365
STATE	State Grants	\$307	\$0	\$442	\$308	\$0	\$320	\$320	\$100
TOTAL REVENUE		\$17,013	\$19,249	\$15,944	\$18,746	\$29,063	\$22,159	\$22,159	\$19,979
EXPENDITURES									
	Salary	\$6,855	\$6,945	\$7,345	\$8,377	\$12,295	\$8,135	\$8,135	\$8,561
	Overtime Salary	\$1,507	\$1,746	\$973	\$1,173	\$2,365	\$1,005	\$1,005	\$1,015
	Fringe	\$1,381	\$1,639	\$2,104	\$2,300	\$3,069	\$2,481	\$2,481	\$2,699
	Overtime Fringe	\$187	\$248	\$0	\$0	\$0	\$182	\$182	\$84
	Other Operating	\$6,939	\$8,109	\$5,155	\$6,500	\$11,049	\$9,287	\$9,287	\$6,643
	Capital	\$144	\$562	\$367	\$396	\$285	\$1,069	\$1,069	\$977
TOTAL OPERATING EXPENDITURES		\$17,013	\$19,249	\$15,944	\$18,746	\$29,063	\$22,159	\$22,159	\$19,979
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	0	0	0	0	0	0	0	0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0							
TOTAL EXPENDITURES		\$17,013	\$19,249	\$15,944	\$18,746	\$29,063	\$22,159	\$22,159	\$19,979
REVENUES LESS EXPENDITURES		\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	94	102	120	120	120	118	118	118
Full-Time Positions Filled =	87	95	120	117	0		0	
Part-time FTEs Budgeted =	0	0	1	0	0	1	0	0
Temporary FTEs Budgeted =								

Activity: Elections Operations

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$2,471	\$3,161	\$1,844	\$3,272	\$3,239	\$2,638	\$2,638	\$2,443
Municipal Reimbursement	\$0	\$0	\$230	\$101	\$120	\$25	\$25	\$25
TOTAL REVENUE	\$2,471	\$3,161	\$2,074	\$3,373	\$3,359	\$2,663	\$2,663	\$2,468
EXPENDITURES								
Salary	\$1,189	\$1,479	\$971	\$1,144	\$1,708	\$1,136	\$1,136	\$1,107
Overtime Salary	\$440	\$615	\$128	\$118	\$213	\$168	\$168	\$160
Fringe	\$134	\$331	\$268	\$298	\$412	\$307	\$307	\$330
Overtime Fringe	\$44	\$99	\$0	\$0	\$0	\$30	\$30	\$12
Other Operating	\$664	\$591	\$707	\$1,452	\$1,026	\$641	\$641	\$478
Capital	\$0	\$46	\$0	\$361	\$0	\$381	\$381	\$381
TOTAL OPERATING EXPENDITURES	\$2,471	\$3,161	\$2,074	\$3,373	\$3,359	\$2,663	\$2,663	\$2,468
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$2,471	\$3,161	\$2,074	\$3,373	\$3,359	\$2,663	\$2,663	\$2,468
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	14	14	16	16	16	16	16	16
Full-Time Positions Filled =	13	12	16	16	0		0	
Part-time FTEs Budgeted =	0	0	1	0	0	1	0	0
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of voters who voted by absentee ballot	0	0	0	33	35	35	30	35	ES10-2
Comments/Justification:									
Percentage of public service requests processed within 5 days	n/a	n/a	n/a	94%	97%	97%	95%	97%	ES10-2
Comments/Justification:									
Voters satisfied with voting experience (independently conducted survey)	0	0	0	0	80%	80%	N/A	80%	ES10-2
Comments/Justification:									
Percentage of voters voting absentee	0	0	0	0	22%	22%	20%	22%	ES10-2
Comments/Justification:									
Average business days for public records requests	0	0	0	0	7	7	2.5	7	ES10-5
Comments/Justification:									
Average business days for public records requests	0	0	0	0	7	7	2.5	7	ES10-5
Comments/Justification:									

Activity: Electronic Voting

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$2,749	\$2,150	\$2,795	\$2,862	\$4,999	\$6,524	\$6,524	\$5,131
Municipal Reimbursement	\$0	\$0	\$200	\$106	\$118	\$50	\$50	\$50
State Grants	\$0	\$0	\$87	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$2,749	\$2,150	\$3,082	\$2,968	\$5,117	\$6,574	\$6,574	\$5,181
EXPENDITURES								
Salary	\$1,519	\$1,091	\$1,204	\$1,214	\$1,667	\$1,409	\$1,409	\$1,606
Overtime Salary	\$260	\$123	\$107	\$144	\$311	\$168	\$168	\$250
Fringe	\$274	\$178	\$295	\$330	\$413	\$369	\$369	\$423
Overtime Fringe	\$10	\$12	\$0	\$0	\$0	\$30	\$30	\$19
Other Operating	\$678	\$746	\$1,172	\$1,241	\$2,446	\$3,940	\$3,940	\$2,317
Capital	\$8	\$0	\$304	\$39	\$280	\$658	\$658	\$566
TOTAL OPERATING EXPENDITURES	\$2,749	\$2,150	\$3,082	\$2,968	\$5,117	\$6,574	\$6,574	\$5,181
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$2,749	\$2,150	\$3,082	\$2,968	\$5,117	\$6,574	\$6,574	\$5,181
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	14	15	18	18	18	18	18	18
Full-Time Positions Filled =	13	13	18	16	0		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of absentee ballots tabulated by 7p.m. on election night for all countywide elections*	n/a	n/a	n/a	100%	95%	95%	99%	95%	ES10-2
Comments/Justification:									
Percent of election results available in a timely fashion	n/a	100%	100%	100%	100%	100%	100%	100%	ES10-3
Comments/Justification:									
Percent of absentee ballots tabulated by 7:30pm on election night for all municipal elections	n/a	n/a	n/a	98%	99%	99%	90%	99%	ES10-2
Comments/Justification:									
Percentage of accuracy achieved in countywide elections through the performance of Logic and Accuracy testing	0	0	0	0	100%	100%	100%	100%	ES10-3
Comments/Justification:									

Activity: Finance & Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$4,208	\$5,904	\$2,550	\$2,089	\$2,582	\$2,658	\$2,658	\$2,698
Municipal Reimbursement	\$0	\$0	\$0	\$91	\$195	\$10	\$10	\$50
TOTAL REVENUE	\$4,208	\$5,904	\$2,550	\$2,180	\$2,777	\$2,668	\$2,668	\$2,748
EXPENDITURES								
Salary	\$1,265	\$874	\$923	\$920	\$961	\$851	\$851	\$912
Overtime Salary	\$173	\$140	\$68	\$44	\$59	\$55	\$55	\$50
Fringe	\$307	\$274	\$422	\$410	\$452	\$509	\$509	\$572
Overtime Fringe	\$19	\$19	\$0	\$0	\$0	\$10	\$10	\$5
Other Operating	\$2,320	\$4,081	\$1,116	\$806	\$1,300	\$1,213	\$1,213	\$1,179
Capital	\$124	\$516	\$21	\$0	\$5	\$30	\$30	\$30
TOTAL OPERATING EXPENDITURES	\$4,208	\$5,904	\$2,550	\$2,180	\$2,777	\$2,668	\$2,668	\$2,748
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$4,208	\$5,904	\$2,550	\$2,180	\$2,777	\$2,668	\$2,668	\$2,748
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	17	17	18	18	18	14	14	14
Full-Time Positions Filled =	16	17	18	17	0		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percent of campaign compliance audits completed within established time frame	n/a	2%	10%	100%	100%	100%	99%	100%	ES10-5
Comments/Justification:									
Number of monthly financial reports produced	0	6	12	12	12	12	12	12	ES10-1
Comments/Justification:									
Percentage of Treasurers' reports audited within 15 calendar days	0	0	0	0	100%	100%	100%	100%	ES10-5
Comments/Justification:									
Percentage of Treasurers' reports posted on website within 5 calendar days	0	0	0	0	100%	100%	100%	100%	ES10-5
Comments/Justification:									
Public request responses provided in 3 business days*	0	0	0	0	450	450	490	450	ES10-5
Comments/Justification:									

Activity: Logistics & Support

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$855	\$1,894	\$1,755	\$2,876	\$5,531	\$3,022	\$3,022	\$2,867
Municipal Reimbursement	\$0	\$0	\$200	\$87	\$179	\$30	\$30	\$200
TOTAL REVENUE	\$855	\$1,894	\$1,955	\$2,963	\$5,710	\$3,052	\$3,052	\$3,067
EXPENDITURES								
Salary	\$368	\$972	\$1,102	\$1,725	\$2,495	\$1,518	\$1,518	\$1,635
Overtime Salary	\$260	\$411	\$338	\$417	\$877	\$279	\$279	\$200
Fringe	\$43	\$221	\$280	\$410	\$652	\$437	\$437	\$471
Overtime Fringe	\$49	\$53	\$0	\$0	\$0	\$51	\$51	\$22
Other Operating	\$135	\$237	\$193	\$415	\$1,686	\$767	\$767	\$739
Capital	\$0	\$0	\$42	\$-4	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$855	\$1,894	\$1,955	\$2,963	\$5,710	\$3,052	\$3,052	\$3,067
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$855	\$1,894	\$1,955	\$2,963	\$5,710	\$3,052	\$3,052	\$3,067
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	10	12	21	21	21	23	24	24
Full-Time Positions Filled =	9	11	21	21	0		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Days to collect equipment and supplies from polling places (goal is 5 days)	n/a	n/a	n/a	1	3	3	5	3	ES10-2
Comments/Justification:									
Number of polling places that had errors in delivery of election supplies - 527 polling locations	n/a	n/a	n/a	1	2	2	3	2	ES1-2
Comments/Justification:									
Percentage of public service requests processed within 5 days	n/a	n/a	n/a	94%	97%	97%	97	97%	ES10-2
Comments/Justification:									
Number of polling places in compliance with the American Disability Act (total polling places: 527)	0	185	235	527	527	527	527	527	ED1-1
Comments/Justification:									
Percentage of polling places that are permanently ADA compliant	0	0	0	75%	75%	75%	54%	75%	ES10-2
Comments/Justification:									
Calendar days prior to countywide election that voting equipment is delivered	0	0	0	4	4	4	4	4	ES10-2
Comments/Justification:									
Percentage of time that polling place change notice is mailed out at least 14 calendar days prior to an election	0	0	0	100%	100%	100%	100%	100%	ES10-2
Comments/Justification:									

Activity: Office of the Supervisor of Elections

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$1,639	\$1,907	\$1,209	\$972	\$1,082	\$1,133	\$1,133	\$1,060
State Grants	\$0	\$0	\$190	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$1,639	\$1,907	\$1,399	\$972	\$1,082	\$1,133	\$1,133	\$1,060
EXPENDITURES								
Salary	\$717	\$721	\$736	\$513	\$511	\$545	\$545	\$571
Overtime Salary	\$20	\$18	\$16	\$11	\$11	\$10	\$10	\$10
Fringe	\$175	\$132	\$136	\$120	\$119	\$133	\$133	\$144
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$2	\$2	\$0
Other Operating	\$727	\$1,036	\$511	\$328	\$441	\$443	\$443	\$335
Capital	0	0	0	0	0	0	0	0
TOTAL OPERATING EXPENDITURES	\$1,639	\$1,907	\$1,399	\$972	\$1,082	\$1,133	\$1,133	\$1,060
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,639	\$1,907	\$1,399	\$972	\$1,082	\$1,133	\$1,133	\$1,060
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	7	7	5	5	5	5	5	5
Full-Time Positions Filled =	7	7	5	5	0		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Number of registered voters in Miami-Dade County (in thousands)	933	1,000	1,075	1068	1090	1,090	1070	1090	ES2-2
Comments/Justification:									
Number of election related media interviews	n/a	n/a	n/a	79	50	50	70	50	ED2-2
Comments/Justification:									
Percent of buck slips completed on time	0	0	0	0	100%	100%	86%	100%	ES2-1
Comments/Justification:									
Percent of performance evaluations completed on time	0	0	0	0	0	0	0	0	ES2-1
Comments/Justification:									
Percent variance in actual and projected revenue	0	0	0	0	0	0	0	0	ES2-1
Comments/Justification:									
Percent variance in actual and projected expenditures	0	0	0	0	0	0	0	0	ES2-1
Comments/Justification:									

Activity: Voter Outreach & Training

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$2,761	\$2,943	\$2,123	\$2,897	\$5,727	\$3,474	\$3,474	\$3,125
Municipal Reimbursement	\$0	\$0	\$198	\$148	\$379	\$10	\$10	\$10
State Grants	\$307	\$0	\$165	\$308	\$0	\$320	\$320	\$100
TOTAL REVENUE	\$3,068	\$2,943	\$2,486	\$3,353	\$6,106	\$3,804	\$3,804	\$3,235
EXPENDITURES								
Salary	\$906	\$1,098	\$1,216	\$1,415	\$2,500	\$1,384	\$1,384	\$1,418
Overtime Salary	\$167	\$257	\$157	\$163	\$333	\$180	\$180	\$200
Fringe	\$211	\$333	\$350	\$331	\$489	\$331	\$331	\$349
Overtime Fringe	\$32	\$36	\$0	\$0	\$0	\$33	\$33	\$15
Other Operating	\$1,752	\$1,219	\$763	\$1,444	\$2,784	\$1,876	\$1,876	\$1,253
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$3,068	\$2,943	\$2,486	\$3,353	\$6,106	\$3,804	\$3,804	\$3,235
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$3,068	\$2,943	\$2,486	\$3,353	\$6,106	\$3,804	\$3,804	\$3,235
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	17	17	18	18	18	18	18	18
Full-Time Positions Filled =	16	15	18	18	0		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Community events held annually to promote voter education	0	1,223	484	680	650	650	1,607	650	ES10-1
Comments/Justification:									
Number of Poll Worker certification classes held	n/a	n/a	n/a	n/a	15	15	15	15	ED1-1
Comments/Justification:									
Percentage of poll workers trained in new optical scan equipment	0	0	0	0	100%	100%	100%	100%	ES5-3
Comments/Justification:									
Poll workers recruited	0	0	0	0	11,000	11,000	14,598	11,000	ES5-3
Comments/Justification:									

Activity: Voter Services/Registration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$2,023	\$1,290	\$2,268	\$2,909	\$4,834	\$2,235	\$2,235	\$2,190
Municipal Reimbursement	\$0	\$0	\$130	\$28	\$78	\$30	\$30	\$30
TOTAL REVENUE	\$2,023	\$1,290	\$2,398	\$2,937	\$4,912	\$2,265	\$2,265	\$2,220
EXPENDITURES								
Salary	\$891	\$710	\$1,193	\$1,446	\$2,453	\$1,292	\$1,292	\$1,312
Overtime Salary	\$187	\$182	\$159	\$276	\$561	\$145	\$145	\$145
Fringe	\$237	\$170	\$353	\$401	\$532	\$395	\$395	\$410
Overtime Fringe	\$33	\$29	\$0	\$0	\$0	\$26	\$26	\$11
Other Operating	\$663	\$199	\$693	\$814	\$1,366	\$407	\$407	\$342
Capital	\$12	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$2,023	\$1,290	\$2,398	\$2,937	\$4,912	\$2,265	\$2,265	\$2,220
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$2,023	\$1,290	\$2,398	\$2,937	\$4,912	\$2,265	\$2,265	\$2,220
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	15	20	24	24	24	24	23	23
Full-Time Positions Filled =	13	20	24	24	0		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percent of voters who voted early (countywide elections)	0	0	15%	11%	20%	20%	17%	20%	ED1-1
Comments/Justification:									
New voter registrations	0	0	0	0	50,000	50,000	159,578	50,000	ES10-2
Comments/Justification:									
Total registered voters (in thousands)*	0	0	0	0	1279	1,279	1,279	1279	ES10-2
Comments/Justification:									
Early voting locations available to the public for general countywide elections	0	0	0	0	20	20	20	20	ES10-2
Comments/Justification:									
Percentage of voters voting early	0	0	0	0	0	15%	16%	15%	ES10-2
Comments/Justification:									
Administration cost per voter registration/change	0	0	0	0	0	\$3.11	\$2.56	\$3.11	ES10-2
Comments/Justification:									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Elections

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM ELECTIONS

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Government Information Center	GIC - Promotional Spots Program	Yes	\$0	\$45	\$45	\$45	\$0	\$0	\$0	\$0
Government Information Center	GIC Department - Translation Services	Yes	\$0	\$50	\$50	\$50	\$0	\$50	\$0	\$50
Total Transfer to other Departments			\$0	\$95	\$95	\$95	\$0	\$50	\$0	\$50

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO ELECTIONS

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS

Department: Elections

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Employee Overtime	00160	\$1,507	\$1,746	\$973	\$1,172	\$0	\$1,005	\$2,366	\$0
Vacation Relief and Seasonal Staff	00113	\$2,009	\$2,092	\$1,331	\$1,949	\$0	\$1,059	\$4,698	\$0
Postage	26051	\$923	\$313	\$844	\$1,113	\$0	\$806	\$716	\$0
Printing	26050;31510	\$275	\$419	\$1,080	\$1,062	\$0	\$1,470	\$1,848	\$0
Travel	31210/31215/31220	\$21	\$19	\$30	\$22	\$0	\$37	\$28	\$0
Poll workers	00114;33085	\$1,526	\$1,481	\$906	\$1,723	\$0	\$1,470	\$2,286	\$0

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT:

Elections

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Other County Sources										
Capital Outlay Reserve	788	1,470	2,245	160	160	0	0	0	0	4,035
Total:	788	1,470	2,245	160	160	0	0	0	0	4,035
Department Total:	788	1,470	2,245	160	160	0	0	0	0	4,035

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Enabling Strategies

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
ADA Facilities Improvements									
ADA CONSTRUCTION FOR POLLING LOCATIONS	0	1,000	0	0	0	0	0	0	1,000
Computer and Systems Automation									
ACQUIRE SIGNATURE VERIFICATION MODULE RELIA-VOTE	0	500	0	0	0	0	0	0	500
ACQUISITION OF ON-LINE PRINTER AND FAIL-OVER SERVER	320	160	160	160	0	0	0	0	800
Departmental Information Technology Projects									
ELECTRONIC DOCUMENT MANAGEMENT SYSTEM (EDMS)	575	0	0	0	0	0	0	0	575
Equipment Acquisition									
ACQUIRE THREE ADDITIONAL TABULATORS	225	0	0	0	0	0	0	0	225
Facility Improvements									
INSTALL LIGHTING THOROUGHOUT THE ELECTION WAREHOUSE	0	110	0	0	0	0	0	0	110
RECONFIGURE PETITION ROOM AND ACQUIRE ONE HIGH SPEED SCANNER	0	95	0	0	0	0	0	0	95
WAREHOUSE RACKING SYSTEM AND ASSET MANAGEMENT	250	0	0	0	0	0	0	0	250
Other									
IMPLEMENT ASSET MANAGEMENT SYSTEM	0	150	0	0	0	0	0	0	150
RECONFIGURE WAREHOUSE SPACE DUE TO OPTICAL SCAN EQUIPMENT	0	230	0	0	0	0	0	0	230
REPLACEMENT OF SUPPLY TRANSFER CASES FOR POLLING SITES	100	0	0	0	0	0	0	0	100
Department Total:									
	1,470	2,245	160	160	0	0	0	0	4,035

Enterprise Technology Services

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Enterprise Technology Services

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$21,789	\$20,947	\$23,521	\$27,754	\$25,595	\$28,293	\$27,436	\$27,435
UMSA	General Fund UMSA	\$11,732	\$9,857	\$11,064	\$11,892	\$11,512	\$12,114	\$11,759	\$11,757
PROP	Proprietary Fees	\$1,122	\$1,011	\$934	\$938	\$1,018	\$591	\$587	\$4,468
PROP	Recording Fee for Court Technology	\$0	\$1,500	\$4,605	\$5,006	\$3,611	\$5,000	\$3,500	\$0
PROP	Traffic Violation Surcharge	\$0	\$1,320	\$1,000	\$1,386	\$1,481	\$1,000	\$1,300	\$1,000
INTERTRNF	Interagency Transfers	\$81,132	\$82,880	\$78,744	\$87,981	\$94,571	\$94,207	\$95,179	\$93,240
TOTAL REVENUE		\$115,775	\$117,515	\$119,868	\$134,957	\$137,788	\$141,205	\$139,761	\$137,900
EXPENDITURES									
	Salary	\$44,274	\$47,411	\$50,601	\$51,373	\$51,729	\$53,822	\$51,410	\$54,479
	Overtime Salary	\$1,190	\$1,821	\$523	\$1,700	\$1,491	\$1,619	\$1,581	\$1,640
	Fringe	\$10,407	\$11,013	\$12,956	\$14,103	\$14,345	\$14,748	\$13,352	\$15,552
	Overtime Fringe	\$95	\$145	\$76	\$227	\$312	\$298	\$7	\$176
	Other Operating	\$51,463	\$49,239	\$48,972	\$54,248	\$57,698	\$59,879	\$62,403	\$58,459
	Capital	\$7,658	\$5,819	\$3,431	\$9,972	\$9,012	\$7,171	\$6,121	\$5,400
TOTAL OPERATING EXPENDITURES		\$115,087	\$115,448	\$116,559	\$131,623	\$134,587	\$137,537	\$134,874	\$135,706
	Debt Services	\$0	\$2,067	\$3,309	\$3,334	\$3,222	\$3,668	\$3,363	\$2,194
	Reserves	0	0	0	0	0	0	0	0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0	\$2,067	\$3,309	\$3,334	\$3,222	\$3,668	\$3,363	\$2,194
TOTAL EXPENDITURES		\$115,087	\$117,515	\$119,868	\$134,957	\$137,809	\$141,205	\$138,237	\$137,900
REVENUES LESS EXPENDITURES		\$688	\$0	\$0	\$0	\$-21	\$0	\$1,524	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	649	645	647	636	630	597	605	605
Full-Time Positions Filled =	625	616	640	594	535		567	
Part-time FTEs Budgeted =	4	5	0	0	0	1	0	0
Temporary FTEs Budgeted =	43	26	0	0	0	0	0	0

Activity: Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$1,416	\$1,458	\$264	\$1,286	\$110	\$208	\$1,067	\$564
General Fund UMSA	\$666	\$686	\$124	\$550	\$49	\$87	\$458	\$242
Proprietary Fees	\$0	\$0	\$0	\$0	\$0	\$0	\$72	\$333
Interagency Transfers	\$0	\$321	\$4,151	\$5,399	\$6,161	\$6,195	\$6,759	\$7,343
TOTAL REVENUE	\$2,082	\$2,465	\$4,539	\$7,235	\$6,320	\$6,490	\$8,356	\$8,482
EXPENDITURES								
Salary	\$1,351	\$1,697	\$1,505	\$1,184	\$1,271	\$1,581	\$3,221	\$2,914
Overtime Salary	\$0	\$23	\$0	\$43	\$2	\$10	\$47	\$16
Fringe	\$366	\$436	\$523	\$1,213	\$1,573	\$806	\$1,207	\$1,208
Overtime Fringe	\$0	\$0	\$0	\$8	\$0	\$2	\$0	\$2
Other Operating	\$365	\$307	\$1,537	\$3,633	\$3,700	\$4,091	\$4,162	\$4,342
Capital	\$0	\$2	\$974	\$21	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$2,082	\$2,465	\$4,539	\$6,102	\$6,546	\$6,490	\$8,637	\$8,482
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$2,082	\$2,465	\$4,539	\$6,102	\$6,546	\$6,490	\$8,637	\$8,482
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$1,133	\$-226	\$0	\$-281	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	28	28	27	22	26	23	43	43
Full-Time Positions Filled =	27	27	27	16	25		37	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	0	0	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Prepare monthly financial reports no later than the 15th of each month	100%	100%	100%	0	0	100%	100%	100%	ES1-1
Comments/Justification:									
Finalize all panel documents within 3 business days after interviews.	100%	100%	100%	0	0	100	100%	100%	ES1-1
Comments/Justification:									

Activity: Customer Funded Project Pass-thru Charges

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Interagency Transfers	\$0	\$0	\$0	\$9,946	\$13,690	\$14,940	\$0	\$0
TOTAL REVENUE	\$0	\$0	\$0	\$9,946	\$13,690	\$14,940	\$0	\$0
EXPENDITURES								
Salary	0	0	0	0	0	0	0	0
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	0	0	0	0	0	0	0	0
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$0	\$0	\$0	\$4,279	\$7,775	\$9,740	\$0	\$0
Capital	\$0	\$0	\$0	\$5,667	\$6,209	\$5,200	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$9,946	\$13,984	\$14,940	\$0	\$0
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$9,946	\$13,984	\$14,940	\$0	\$0
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$-294	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	0	0	0
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

Activity: Customer Services Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$1,334	\$1,234	\$1,255	\$1,448	\$1,376	\$896	\$0	\$0
General Fund UMSA	\$628	\$581	\$591	\$621	\$618	\$382	\$0	\$0
Proprietary Fees	\$441	\$418	\$400	\$337	\$341	\$25	\$0	\$0
Interagency Transfers	\$0	\$189	\$662	\$85	\$1,035	\$384	\$0	\$0
TOTAL REVENUE	\$2,403	\$2,422	\$2,908	\$2,491	\$3,370	\$1,687	\$0	\$0
EXPENDITURES								
Salary	\$1,983	\$1,796	\$2,082	\$1,899	\$1,420	\$1,100	\$0	\$0
Overtime Salary	\$0	\$13	\$0	\$1	\$27	\$5	\$0	\$0
Fringe	\$344	\$425	\$565	\$478	\$374	\$321	\$0	\$0
Overtime Fringe	\$0	\$0	\$0	\$0	\$6	\$1	\$0	\$0
Other Operating	\$266	\$167	\$254	\$576	\$1,058	\$260	\$0	\$0
Capital	\$4	\$21	\$7	\$1	\$1	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$2,597	\$2,422	\$2,908	\$2,955	\$2,886	\$1,687	\$0	\$0
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$2,597	\$2,422	\$2,908	\$2,955	\$2,886	\$1,687	\$0	\$0
REVENUES LESS EXPENDITURES	\$-194	\$0	\$0	\$-464	\$484	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	27	23	25	22	15	16	0	0
Full-Time Positions Filled =	27	23	25	18	14		0	
Part-time FTEs Budgeted =	3	4	0	0	0	0	0	0
Temporary FTEs Budgeted =	2		0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Average monthly contact volume*	N/A	N/A	N/A	0	0	11,001	10,000	11000	ES4-3
Comments/Justification: New system and policy implementations will drive the contact volume for the help desk on an upward trend									
Percentage of calls to Help Desk resolved on first contact	N/A	N/A	N/A	0	0	85%	75%	70%	ES4-3
Comments/Justification: The Customer Service Center was significantly reduced and this will have an impact on the first contact resolution. In addition, there are new systems and policies being implemented that will have a significant impact to the success of resolving calls at first contact. This will drive the cost upward as we escalate contacts to more expensive resources (level 2&3). With the staffing levels remaining constant and as the call volume increases, there will be a significant reduction of First Contact Resolution (FCR)									
Average customer satisfaction with the Help Desk	0	0	0	0	0	85%	85%	80%	ES4-3
Comments/Justification: The reduction of staff in our inability to respond to customers request on a timely basis has already impacted customer satisfaction survey results (currently on a downward trend). With the staffing levels remaining the same and the contact volume increasing, response and resolution levels will be impacted. These are two key drivers for customers satisfaction in addition to quality of service									
Percentage of contacts answered within threshold	0	0	0	0	0	90%	85%	80%	ES4-3
Comments/Justification: Email and Web request have increased response time. We expect this to continue; therefore, the percentage of contacts answered within the threshold will be reduced to 85%									

Activity: Data Center Services

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$3,496	\$4,316	\$5,122	\$5,347	\$6,900	\$7,755	\$9,277	\$7,300
General Fund UMSA	\$1,645	\$2,031	\$2,409	\$2,291	\$3,100	\$3,322	\$3,976	\$3,128
Proprietary Fees	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,500
Recording Fee for Court Technology	\$0	\$1,500	\$3,564	\$3,564	\$2,585	\$5,000	\$3,500	\$0
Interagency Transfers	\$6,502	\$9,393	\$5,251	\$5,292	\$3,941	\$2,056	\$4,083	\$4,053
TOTAL REVENUE	\$11,643	\$17,240	\$16,346	\$16,494	\$16,526	\$18,133	\$20,836	\$17,981
EXPENDITURES								
Salary	\$4,703	\$6,525	\$5,996	\$6,070	\$6,159	\$6,777	\$7,037	\$6,994
Overtime Salary	\$0	\$36	\$52	\$36	\$52	\$51	\$73	\$66
Fringe	\$1,126	\$1,533	\$1,554	\$1,585	\$1,587	\$1,828	\$1,816	\$1,991
Overtime Fringe	\$0	\$0	\$6	\$6	\$11	\$9	\$7	\$7
Other Operating	\$5,967	\$7,955	\$7,449	\$6,551	\$6,692	\$6,959	\$10,304	\$8,850
Capital	\$4	\$237	\$15	\$1,024	\$1,603	\$1,206	\$16	\$71
TOTAL OPERATING EXPENDITURES	\$11,800	\$16,286	\$15,072	\$15,272	\$16,104	\$16,830	\$19,253	\$17,979
Debt Services	\$0	\$1,134	\$1,274	\$1,337	\$1,189	\$1,303	\$1,303	\$2
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$11,800	\$17,420	\$16,346	\$16,609	\$17,293	\$18,133	\$20,556	\$17,981
REVENUES LESS EXPENDITURES	\$-157	\$-180	\$0	\$-115	\$-767	\$0	\$280	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	87	81	82	80	77	78	82	82
Full-Time Positions Filled =	84	79	80	78	0		79	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	1	1	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Production Systems Availability	99%	99%	99%	0	0	99%	99%	99%	ES4-2
Comments/Justification:									
Percent success rate of production batch jobs	97%	98%	99%	0	0	99%	99%	0	ES4-2
Comments/Justification:									
Mainframe production jobs (in millions)				0	0	1.4	2.24	2.94	ES4-2
Comments/Justification:									
Mainframe On-line transactions (in billions)				0	0	1.8	2.17	2.51	ES4-2
Comments/Justification:									
Percentage of effective mainframe capacity utilized*	0	0	0	0	0	79%	71%	79%	ES4-2
Comments/Justification: New equipment, Central Processing Unit (CPU). Installed January 2009									
Cost per print image (in cents)	0	0	0	0	0	3.10	3.04	3.50	ES4-2
Comments/Justification:									
UNIX processors supported per FTE	0	0	0	0	0	36	38	58	ES4-2
Comments/Justification: Forecast includes new equipment for ERP/HR and for enterprise systems being requested via the FY09-10 capital request process									

Activity: Enterprise Applications Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$4,332	\$4,759	\$8,267	\$9,145	\$6,946	\$9,021	\$8,284	\$8,558
General Fund UMSA	\$2,038	\$2,239	\$3,888	\$3,919	\$3,121	\$3,864	\$3,550	\$3,667
Recording Fee for Court Technology	\$0	\$0	\$1,041	\$1,442	\$1,026	\$0	\$0	\$0
Interagency Transfers	\$13,367	\$12,784	\$10,970	\$14,474	\$13,633	\$13,896	\$12,543	\$13,860
TOTAL REVENUE	\$19,737	\$19,782	\$24,166	\$28,980	\$24,726	\$26,781	\$24,377	\$26,085
EXPENDITURES								
Salary	\$14,278	\$14,650	\$16,651	\$17,790	\$17,278	\$18,000	\$16,603	\$17,166
Overtime Salary	\$0	\$2	\$0	\$1	\$0	\$0	\$1	\$0
Fringe	\$3,170	\$3,197	\$3,953	\$4,381	\$4,214	\$4,591	\$4,009	\$4,599
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$2,445	\$1,902	\$3,430	\$5,714	\$5,313	\$4,175	\$4,271	\$4,320
Capital	\$0	\$31	\$132	\$88	\$134	\$15	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$19,893	\$19,782	\$24,166	\$27,974	\$26,939	\$26,781	\$24,884	\$26,085
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$19,893	\$19,782	\$24,166	\$27,974	\$26,939	\$26,781	\$24,884	\$26,085
REVENUES LESS EXPENDITURES	\$-156	\$0	\$0	\$1,006	\$-2,213	\$0	\$-507	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	190	201	187	195	178	173	167	167
Full-Time Positions Filled =	183	188	187	189	175		162	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	20	11	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Average calendar days to resolve reported problems	0	0	0	0	0	10	12	12	ES4-3
Comments/Justification:									
Average calendar days to complete service requests	0	0	0	0	0	62	65	65	ES4-3
Comments/Justification:									
Percentage of batch jobs completed successfully	0	0	0	0	0	99.3%	99.2%	99.2%	ES4-3
Comments/Justification:									

Activity: Enterprise Programs Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$3,791	\$4,180	\$4,045	\$6,574	\$6,147	\$6,469	\$4,922	\$4,856
General Fund UMSA	\$3,263	\$1,967	\$1,903	\$2,817	\$2,774	\$2,771	\$2,109	\$2,081
Interagency Transfers	\$4,700	\$1,977	\$5,079	\$5,855	\$8,244	\$10,190	\$8,930	\$8,854
TOTAL REVENUE	\$11,754	\$8,124	\$11,027	\$15,246	\$17,165	\$19,430	\$15,961	\$15,791
EXPENDITURES								
Salary	\$4,441	\$4,589	\$4,864	\$6,066	\$6,953	\$7,556	\$5,332	\$6,251
Overtime Salary	\$0	\$21	\$0	\$1	\$3	\$0	\$9	\$0
Fringe	\$1,056	\$1,011	\$1,259	\$1,529	\$1,736	\$1,932	\$1,300	\$1,675
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$3,021	\$2,256	\$4,067	\$6,766	\$8,263	\$9,772	\$9,015	\$7,746
Capital	\$2,070	\$247	\$837	\$445	\$594	\$170	\$170	\$119
TOTAL OPERATING EXPENDITURES	\$10,588	\$8,124	\$11,027	\$14,807	\$17,549	\$19,430	\$15,826	\$15,791
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$10,588	\$8,124	\$11,027	\$14,807	\$17,549	\$19,430	\$15,826	\$15,791
REVENUES LESS EXPENDITURES	\$1,166	\$0	\$0	\$439	\$-384	\$0	\$135	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	55	73	76	76	90	75	64	64
Full-Time Positions Filled =	55	73	75	64	83		58	
Part-time FTEs Budgeted =				0	0	1	0	0
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Work orders - Electronic Asset Management System (EAMS)	0	0	0	0	0	540,000	163,000	250,000	ES4-6
Comments/Justification: Increase expected in FY08-09 due to WASD implementation of EAMS									
System users - EAMS	0	0	0	0	0	2,500	1,592	2,100	ES4-6
Comments/Justification:									
Assets tracked (in thousands)- EAMS	0	0	0	0	0	1,200	109,000	125,000	ES4-6
Comments/Justification:									
System objects (in thousands)- Electronic Document Management Systems (EDMS)	0	0	0	0	0	38,000	31,000	33,000	ES4-6
Comments/Justification:									
System users - EDMS	0	0	0	0	0	4,000	4,100	4,200	ES4-6
Comments/Justification:									
New system users - EDMS	0	0	0	0	0	400	580	750	ES4-6
Comments/Justification:									
Users with access to financials - Enterprise Resource Planning (ERP)	0	0	0	0	0	8,700	9,600	9,675	ES4-6
Comments/Justification:									
Users with access to human resources - ERP	0	0	0	0	0	48,000	52,000	55,000	ES4-6
Comments/Justification:									
Applications for employment via the eRecruiting system - ERP	0	0	0	0	0	300,000	315,500	340,000	ES4-6
Comments/Justification:									
Visits to GIS applications (in thousands)	0	0	0	0	0	3,500	3,321	3,500	ES4-6
Comments/Justification:									
Street segments and address ranges maintained - GIS	0	0	0	0	0	103,000	102,844	103,000	ES4-6
Comments/Justification:									
Condominium addresses maintained	0	0	0	0	0	315,000	305,500	310,000	ES4-6
Comments/Justification:									

Activity: Field Services

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$224	\$0	\$0	\$0	\$0	\$0	\$0
General Fund UMSA	\$0	\$105	\$0	\$0	\$0	\$0	\$0	\$0
Interagency Transfers	\$12,087	\$12,695	\$11,418	\$9,958	\$11,068	\$10,650	\$14,392	\$14,670
TOTAL REVENUE	\$12,087	\$13,024	\$11,418	\$9,958	\$11,068	\$10,650	\$14,392	\$14,670
EXPENDITURES								
Salary	\$3,561	\$5,003	\$5,007	\$5,756	\$6,254	\$6,174	\$5,894	\$6,772
Overtime Salary	\$1,190	\$1,262	\$190	\$1,112	\$949	\$870	\$871	\$841
Fringe	\$1,109	\$1,384	\$1,480	\$1,721	\$1,755	\$1,911	\$1,830	\$2,159
Overtime Fringe	\$95	\$145	\$28	\$135	\$199	\$160	\$0	\$90
Other Operating	\$4,573	\$4,968	\$4,487	\$2,108	\$922	\$1,500	\$3,152	\$4,686
Capital	\$1,498	\$262	\$226	\$279	\$67	\$35	\$193	\$122
TOTAL OPERATING EXPENDITURES	\$12,026	\$13,024	\$11,418	\$11,111	\$10,146	\$10,650	\$11,940	\$14,670
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$12,026	\$13,024	\$11,418	\$11,111	\$10,146	\$10,650	\$11,940	\$14,670
REVENUES LESS EXPENDITURES	\$61	\$0	\$0	\$-1,153	\$922	\$0	\$2,452	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	79	75	93	93	93	93	98	98
Full-Time Positions Filled =	75	71	93	92	91		94	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	8	6	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of computer equipment repairs completed within 48 hours	90%	90%	90%	0	0	90%	94%	90%	ES4-3
Comments/Justification:									
Percentage of telephone equipment repairs completed within 48 hours	90%	90%	90%	0	0	90%	90%	90%	ES4-3
Comments/Justification:									

Activity: Office of the Director

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$1,872	\$3,460	\$2,298	\$1,258	\$1,150	\$306	\$358	\$634
General Fund UMSA	\$881	\$1,629	\$1,081	\$539	\$517	\$130	\$154	\$272
Interagency Transfers	\$1,129	\$1,825	\$6,485	\$3,281	\$2,257	\$1,107	\$1,109	\$1,778
TOTAL REVENUE	\$3,882	\$6,914	\$9,864	\$5,078	\$3,924	\$1,543	\$1,621	\$2,684
EXPENDITURES								
Salary	\$2,379	\$3,485	\$6,195	\$3,016	\$2,685	\$1,091	\$1,751	\$1,719
Overtime Salary	\$0	\$0	\$0	\$1	\$0	\$0	\$3	\$0
Fringe	\$633	\$725	\$1,461	\$703	\$629	\$259	\$362	\$406
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$685	\$1,534	\$1,447	\$1,181	\$631	\$193	\$192	\$559
Capital	\$0	\$294	\$564	\$211	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$3,697	\$6,038	\$9,667	\$5,112	\$3,945	\$1,543	\$2,308	\$2,684
Debt Services	\$0	\$0	\$197	\$147	\$0	\$0	\$0	\$0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$3,697	\$6,038	\$9,864	\$5,259	\$3,945	\$1,543	\$2,308	\$2,684
REVENUES LESS EXPENDITURES	\$185	\$876	\$0	-\$181	-\$21	\$0	-\$687	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	24	44	37	29	30	9	14	14
Full-Time Positions Filled =	22	40	37	21	29		13	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Develop IT Systems Patching Policy	N/A	N/A	N/A	0	0	N/A	100%	100%	ES4-2
Comments/Justification: The Goal is to establish a patching strategy for IT systems to help decrease the risk of security breaches and significant infrastructure failure									
Implement County Standards to secure the desktop environment	N/A	N/A	N/A	0	0	95%	10%	25%	ES4-2
Comments/Justification: The Goal is to implement new standardized secure desktop image County PCs. The development of a standardized image has been completed, however due to delays in obtaining security funding the deployment of the standard desktop image has been delayed									
Implement County Standards for IT Data Loss Prevention	N/A	N/A	N/A	0	0	100%	15%	100%	ES4-2
Comments/Justification: The Goal is to implement systems necessary to identify critical and confidential information (security, customer data, public safety data, financial data, HIPPA data) which is inadvertently or intentionally being made available in an unsecure/unauthorized fashion to external or internal entities. This project was delayed due to the availability of Phase 2 security funding for FY08/09. Planned implementation for FY09/10 is based on full funding availability.									

Activity: Radio Services Division

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$680	\$0	\$0	\$0	\$0	\$0
General Fund UMSA	\$0	\$0	\$320	\$0	\$0	\$0	\$0	\$0
Interagency Transfers	\$11,965	\$8,015	\$9,322	\$8,167	\$9,147	\$8,354	\$12,246	\$11,986
TOTAL REVENUE	\$11,965	\$8,015	\$10,322	\$8,167	\$9,147	\$8,354	\$12,246	\$11,986
EXPENDITURES								
Salary	\$3,604	\$3,533	\$3,991	\$3,550	\$3,677	\$4,454	\$4,200	\$4,460
Overtime Salary	\$0	\$280	\$281	\$264	\$216	\$368	\$285	\$383
Fringe	\$887	\$941	\$1,089	\$980	\$991	\$1,286	\$1,110	\$1,364
Overtime Fringe	\$0	\$0	\$42	\$40	\$45	\$68	\$0	\$41
Other Operating	\$2,727	\$2,932	\$5,323	\$2,173	\$2,104	\$2,298	\$3,889	\$3,842
Capital	\$1,502	\$1,649	\$596	\$493	\$234	\$490	\$3,087	\$2,513
TOTAL OPERATING EXPENDITURES	\$8,720	\$9,335	\$11,322	\$7,500	\$7,267	\$8,964	\$12,571	\$12,603
Debt Services	\$0	\$0	\$0	\$81	\$361	\$390	\$390	\$383
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$8,720	\$9,335	\$11,322	\$7,581	\$7,628	\$9,354	\$12,961	\$12,986
REVENUES LESS EXPENDITURES	\$3,245	\$-1,320	\$-1,000	\$586	\$1,519	\$-1,000	\$-715	\$-1,000

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	66	65	60	53	54	61	62	62
Full-Time Positions Filled =	64	63	56	51	52		52	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	7	2	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of improvements to interoperable radio system communication capability project	N/A	N/A	N/A	0	0	35%	30%	10%	ES4-2
Comments/Justification:									
Develop financial model to implement radio network architecture and design	N/A	N/A	N/A	0	0	100%	75%	10%	ES8-1
Comments/Justification: No change pending final Rebanding plan									
Percentage of FCC Required 800 MHz Radio System Frequency Rebanding completed	0	0	0	0	0	35%	30%	10%	ES4-2
Comments/Justification:									

Activity: Telecom Pass Thru Costs

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Interagency Transfers	\$20,987	\$18,822	\$18,930	\$18,747	\$18,189	\$19,563	\$19,750	\$19,041
TOTAL REVENUE	\$20,987	\$18,822	\$18,930	\$18,747	\$18,189	\$19,563	\$19,750	\$19,041
EXPENDITURES								
Salary	0	0	0	0	0	0	0	0
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	0	0	0	0	0	0	0	0
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$20,620	\$17,889	\$17,092	\$16,876	\$16,333	\$17,588	\$17,525	\$17,232
Capital	\$0	\$0	\$0	\$102	\$47	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$20,620	\$17,889	\$17,092	\$16,978	\$16,380	\$17,588	\$17,525	\$17,232
Debt Services	\$0	\$933	\$1,838	\$1,769	\$1,672	\$1,975	\$1,670	\$1,809
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$20,620	\$18,822	\$18,930	\$18,747	\$18,052	\$19,563	\$19,195	\$19,041
REVENUES LESS EXPENDITURES	\$367	\$0	\$0	\$0	\$137	\$0	\$555	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	0	0	0
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

Activity: Telecommunications Network

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$5,548	\$1,316	\$1,590	\$2,696	\$2,966	\$3,638	\$3,528	\$5,523
General Fund UMSA	\$2,611	\$619	\$748	\$1,155	\$1,333	\$1,558	\$1,512	\$2,367
Proprietary Fees	\$681	\$593	\$534	\$601	\$677	\$566	\$515	\$635
Interagency Transfers	\$10,395	\$16,859	\$6,476	\$6,777	\$7,206	\$6,872	\$15,367	\$11,655
TOTAL REVENUE	\$19,235	\$19,387	\$9,348	\$11,229	\$12,182	\$12,634	\$20,922	\$20,180
EXPENDITURES								
Salary	\$7,974	\$6,133	\$4,310	\$6,042	\$6,032	\$7,089	\$7,372	\$8,203
Overtime Salary	\$0	\$184	\$0	\$241	\$242	\$315	\$292	\$334
Fringe	\$1,716	\$1,361	\$1,072	\$1,513	\$1,486	\$1,814	\$1,718	\$2,150
Overtime Fringe	\$0	\$0	\$0	\$38	\$51	\$58	\$0	\$36
Other Operating	\$10,794	\$9,329	\$3,886	\$4,391	\$4,907	\$3,303	\$9,893	\$6,882
Capital	\$2,580	\$3,076	\$80	\$1,641	\$123	\$55	\$2,655	\$2,575
TOTAL OPERATING EXPENDITURES	\$23,064	\$20,083	\$9,348	\$13,866	\$12,841	\$12,634	\$21,930	\$20,180
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$23,064	\$20,083	\$9,348	\$13,866	\$12,841	\$12,634	\$21,930	\$20,180
REVENUES LESS EXPENDITURES	\$-3,829	\$-696	\$0	\$-2,637	\$-659	\$0	\$-1,008	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	93	55	60	66	67	69	75	75
Full-Time Positions Filled =	88	52	60	65	66		72	
Part-time FTEs Budgeted =	1	1	0	0	0	0	0	0
Temporary FTEs Budgeted =	5	6	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Provide Enterprise back up services to all departments	N/A	N/A	50%	0	0	100%	100%	100%	ES4-2
Comments/Justification: The enterprise backup infrastructure is currently in place and backing up all enterprise systems as well as departmental systems as requested									
Improve network infrastructure, reliability, and interoperability	N/A	85%	90%	0	0	95%	95%	98%	ES4-2
Comments/Justification: Overall network infrastructure and reliability for all major facilities including SPCC, ETSD, WASD, MDR, MDPIC, OVT, 311, Seaport, and MDAD at 98% availability.									
911 availability	0	0	0	0	0	99.9%	99.9%	99.9%	ES4-2
Comments/Justification: Continued improvements to the 911 environment have helped maintain an average network and telephone availability of 99.9%									
Data Center Network availability	0	0	0	0	0	99.2%	99.3%	99.5%	ES4-2
Comments/Justification: Data Center Networks redesign have helped increase availability to 99.5%									
Core Network availability	0	0	0	0	0	99.7%	99.8%	100%	ES4-2
Comments/Justification: Core Network availability has achieved 100% over the past year due to the redundancy engineered into the network									

Activity: Traffic Ticket Surcharge Pass-Thru

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Traffic Violation Surcharge	\$0	\$1,320	\$1,000	\$1,386	\$1,481	\$1,000	\$1,300	\$1,000
TOTAL REVENUE	\$0	\$1,320	\$1,000	\$1,386	\$1,481	\$1,000	\$1,300	\$1,000
EXPENDITURES								
Salary	0	0	0	0	0	0	0	0
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	0	0	0	0	0	0	0	0
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Capital	0	0	0	0	0	0	0	0
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
REVENUES LESS EXPENDITURES	\$0	\$1,320	\$1,000	\$1,386	\$1,481	\$1,000	\$1,300	\$1,000

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	0	0	0
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Enterprise Technology Services

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM ENTERPRISE TECHNOLOGY SERVICES

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer to other Departments			N/A	N/A						

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO ENTERPRISE TECHNOLOGY SERVICES

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS
Department: Enterprise Technology Services

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Contractual Professional Services	obj-215, 22430	\$5,699	\$1,607	\$3,009	\$7,391	\$6,675	\$4,935	\$3,929	\$3,713
Travel and Seminar Fees	obj. 312	\$190	\$114	\$299	\$209	\$66	\$230	\$85	\$128
In-Service Training	32010	\$359	\$297	\$340	\$52	\$107	\$100	\$79	\$85
Educational Seminars	32020	\$381	\$328	\$262	\$40	\$15	\$50	\$50	\$30

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Enterprise Technology Services Department

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
County Bonds/Debt										
Capital Asset Acquisition Bond 2007 Proceeds	0	5,000	0	0	0	0	0	0	0	5,000
Future Financing	0	6,391	0	0	0	0	0	0	0	6,391
Sunshine State Financing	0	12,000	0	0	0	0	0	0	0	12,000
Total:	0	23,391	0	0	0	0	0	0	0	23,391
Other County Sources										
Capital Outlay Reserve	6,123	6,123	17,735	4,940	2,574	2,214	52	0	0	33,638
Interest Earnings	0	1,000	0	0	0	0	0	0	0	1,000
Total:	6,123	7,123	17,735	4,940	2,574	2,214	52	0	0	34,638
Department Total:	6,123	30,514	17,735	4,940	2,574	2,214	52	0	0	58,029

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Enabling Strategies

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
--	-------	---------	---------	---------	---------	---------	---------	--------	-------

Computer and Systems Automation

BUSINESS INTELLIGENCE INFRASTRUCTURE	0	435	0	0	0	0	0	0	435
PEOPLESFT ERP ARCHIVING FOR MDAD, WASD AND HR	0	819	0	0	0	0	0	0	819

Computer Equipment

CORE OPTICAL NETWORK UPGRADES	623	0	0	0	0	0	0	0	623
DATABASE ORACLE SEQUEL GROWTH REQUIREMENTS	546	0	0	0	0	0	0	0	546
DATABASE ORACLE SEQUEL SERVER REPLACEMENT	192	0	0	0	0	0	0	0	192
DOTNET SERVER REPLACEMENT AND MIGRATION TO BLADES	0	346	0	78	0	0	0	0	424
ELECTRONIC DOCUMENT MANAGEMENT SYSTEM (EDMS) REPLACEMENT	0	1,085	0	78	0	0	0	0	1,163
GIS EQUIPMENT REFRESH	0	531	0	0	0	0	0	0	531
GLOBAL PARALLEL FILESYSTEMS	0	112	0	0	23	23	0	0	158
HTTP SERVERS FOR WEBSHERE AT ETSO	0	50	0	0	0	0	0	0	50
MAINFRAME REPLACEMENT	4,547	0	0	0	0	0	0	0	4,547
METRONET EDGE SWITCH UPGRADE, WIRELESS LAN RE-ENGINEERING AND NETWORK ACCESS CONTROL	0	2,791	1,430	1,310	1,310	0	0	0	6,841
MOSS 2007 ENTERPRISE IMPLEMENTATION	0	545	88	90	91	0	0	0	814
POWER 6 SQUADRON	0	2,198	0	0	0	0	0	0	2,198
REPLACEMENT OF LASER PRINT TECHNOLOGY	0	229	29	29	29	29	0	0	345
TIVOLI INFRASTRUCTURE UPGRADE	0	74	88	112	131	0	0	0	405
UPGRADE FILE AND PRINT SERVICES FOR STEPHEN P. CLARK CENTER CAMPUS	215	0	0	0	0	0	0	0	215

Departmental Information Technology Projects

CYBER SECURITY	14,391	0	0	0	0	0	0	0	14,391
----------------	--------	---	---	---	---	---	---	---	--------

Facility Expansion

ELECTRONIC ASSET MANAGEMENT SYSTEM (EAMS) SITE DIVERSITY	0	238	120	197	0	0	0	0	555
--	---	-----	-----	-----	---	---	---	---	-----

Improvements to County Processes

ERP COUNTY ROLLOUT OF TIME & LABOR TIMESHEETS	0	2,289	1,725	0	0	0	0	0	4,014
---	---	-------	-------	---	---	---	---	---	-------

Infrastructure Improvements

COUNTYWIDE RADIO SYSTEM TOWER AND FACILITY IMPROVEMENTS	4,000	6,000	0	0	0	0	0	0	10,000
---	-------	-------	---	---	---	---	---	---	--------

Telecommunications Equipment

REPLACEMENT OF SPCC CAMPUS TELEPHONE SYSTEM AND CONSOLIDATION OF VOICE MESSAGING SYSTEMS	0	5,993	1,460	680	630	0	0	0	8,763
--	---	-------	-------	-----	-----	---	---	---	-------

Department Total:	24,514	23,735	4,940	2,574	2,214	52	0	0	58,029
--------------------------	---------------	---------------	--------------	--------------	--------------	-----------	----------	----------	---------------

Fair Employment Practices

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Fair Employment Practices

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$364	\$492	\$510	\$540	\$564	\$880	\$691	\$833
UMSA	General Fund UMSA	\$172	\$232	\$218	\$243	\$253	\$377	\$296	\$357
TOTAL REVENUE		\$536	\$724	\$728	\$783	\$817	\$1,257	\$987	\$1,190
EXPENDITURES									
	Salary	\$382	\$476	\$559	\$563	\$608	\$937	\$740	\$871
	Overtime Salary	0	0	0	0	0	0	0	0
	Fringe	\$113	\$132	\$141	\$141	\$162	\$261	\$200	\$260
	Overtime Fringe	0	0	0	0	0	0	0	0
	Other Operating	\$25	\$116	\$24	\$75	\$47	\$58	\$44	\$58
	Capital	\$16	\$0	\$4	\$4	\$0	\$1	\$3	\$1
TOTAL OPERATING EXPENDITURES		\$536	\$724	\$728	\$783	\$817	\$1,257	\$987	\$1,190
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	0	0	0	0	0	0	0	0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL EXPENDITURES		\$536	\$724	\$728	\$783	\$817	\$1,257	\$987	\$1,190
REVENUES LESS EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	6	8	8	8	8	11	11	11
Full-Time Positions Filled =	6	6	6	7	7		11	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

Activity: Fair Employment Practices

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$364	\$492	\$510	\$540	\$564	\$880	\$691	\$833
General Fund UMSA	\$172	\$232	\$218	\$243	\$253	\$377	\$296	\$357
TOTAL REVENUE	\$536	\$724	\$728	\$783	\$817	\$1,257	\$987	\$1,190
EXPENDITURES								
Salary	\$382	\$476	\$559	\$563	\$608	\$937	\$740	\$871
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	\$113	\$132	\$141	\$141	\$162	\$261	\$200	\$260
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$25	\$116	\$24	\$75	\$47	\$58	\$44	\$58
Capital	\$16	\$0	\$4	\$4	\$0	\$1	\$3	\$1
TOTAL OPERATING EXPENDITURES	\$536	\$724	\$728	\$783	\$817	\$1,257	\$987	\$1,190
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$536	\$724	\$728	\$783	\$817	\$1,257	\$987	\$1,190
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	6	8	8	8	8	11	11	11
Full-Time Positions Filled =	6	6	6	7	7		11	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Number of County executives trained in diversity and fair employment*	0	0	0	0	80	50	50	50	ES5-3
Comments/Justification: Provide access to training to County executives over a five year period.									
Number of employees trained in diversity and fair employment	0	0	0	223	10112	10,000	10,000	10,000	ES5-3
Comments/Justification: Expand access to equal employment opportunity and diversity training to all County employees with Internet access at a lower cost than traditional in-class programs.									
New cases			122	135	132	120	137	140	ES5-4
Comments/Justification:									
Percent of cases reviewed within 60 days			72%	100%	100%	100%	100%	100%	ES5-4
Comments/Justification:									
Percent of cases reviewed within 30 days				60%	100%	65%	65%	80%	ES5-4
Comments/Justification:									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Fair Employment Practices

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM FAIR EMPLOYMENT PRACTICES

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer to other Departments			N/A	N/A						

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO FAIR EMPLOYMENT PRACTICES

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS
Department: Fair Employment Practices

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Travel	31210/31215/31220	\$0	\$6	\$1	\$6	\$2	\$6	\$6	\$6

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Fair Employment Practices

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Other County Sources										
Capital Outlay Reserve	0	243	0	0	0	0	0	0	0	243
Total:	0	243	0	243						
Department Total:	0	243	0	243						

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Enabling Strategies

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Departmental Information Technology Projects									
FAIR EMPLOYMENT CASE TRACKING	143	0	0	0	0	0	0	0	143
FAIR EMPLOYMENT ON-LINE TRAINING FOR COUNTY EMPLOYEES	100	0	0	0	0	0	0	0	100
Department Total:									
	243	0	0	0	0	0	0	0	243

General Services Administration

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: General Services Administration

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$15,562	\$17,359	\$19,880	\$25,133	\$33,082	\$34,878	\$34,878	\$36,589
UMSA	General Fund UMSA	\$1,488	\$632	\$8,434	\$10,775	\$14,125	\$14,948	\$14,948	\$15,682
PROP	Carryover	\$10,779	\$15,293	\$23,370	\$25,632	\$23,650	\$12,271	\$30,939	\$24,838
PROP	External Fees	\$712	\$1,157	\$2,178	\$5,563	\$6,374	\$7,141	\$7,802	\$8,663
PROP	Proprietary Fees	\$0	\$0	\$865	\$0	\$0	\$0	\$0	\$0
PROP	Rentals	\$0	\$0	\$0	\$0	\$0	\$30	\$23	\$23
INTERTRNF	Documentary Stamp Surtax	\$0	\$0	\$0	\$0	\$580	\$513	\$513	\$0
INTERTRNF	Interagency Transfers	\$5,463	\$4,500	\$0	\$1,204	\$0	\$0	\$0	\$0
INTERTRNF	Internal Service Charges	\$152,970	\$170,518	\$187,653	\$227,449	\$228,159	\$268,136	\$268,658	\$270,814
INTERTRNF	Miscellaneous	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$729
TOTAL REVENUE		\$186,974	\$209,459	\$242,380	\$295,756	\$305,970	\$337,917	\$357,761	\$357,338
EXPENDITURES									
	Salary	\$34,864	\$38,544	\$40,907	\$44,878	\$48,589	\$53,535	\$52,627	\$55,369
	Overtime Salary	\$2,881	\$3,020	\$3,008	\$2,682	\$2,230	\$2,086	\$2,196	\$2,201
	Fringe	\$10,246	\$10,959	\$12,878	\$14,646	\$14,523	\$16,988	\$16,965	\$18,709
	Overtime Fringe	\$451	\$472	\$491	\$825	\$476	\$661	\$737	\$761
	Other Operating	\$99,049	\$105,858	\$126,821	\$151,701	\$172,243	\$198,543	\$207,592	\$220,057
	Capital	\$13,129	\$23,834	\$22,324	\$38,411	\$15,239	\$31,629	\$22,976	\$15,331
TOTAL OPERATING EXPENDITURES		\$160,620	\$182,687	\$206,429	\$253,143	\$253,300	\$303,442	\$303,093	\$312,428
	Debt Services	\$427	\$461	\$4,487	\$15,938	\$21,228	\$24,138	\$26,504	\$28,323
	Reserves	\$0	\$0	\$0	\$0	\$3	\$7,884	\$926	\$14,037
	Transfers	\$13,225	\$6,386	\$3,596	\$253	\$500	\$2,453	\$2,400	\$2,550
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$13,652	\$6,847	\$8,083	\$16,191	\$21,731	\$34,475	\$29,830	\$44,910
TOTAL EXPENDITURES		\$174,272	\$189,534	\$214,512	\$269,334	\$275,031	\$337,917	\$332,923	\$357,338
REVENUES LESS EXPENDITURES		\$12,702	\$19,925	\$27,868	\$26,422	\$30,939	\$0	\$24,838	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	770	805	815	834	870	883	879	879
Full-Time Positions Filled =	749	772	654	812	836		876	
Part-time FTEs Budgeted =	12	18	14	21	23	24	28	31
Temporary FTEs Budgeted =	0	3	25	34.09	33.79	32.93	31.12	30.76

Activity: Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$491	\$854	\$1,733	\$2,551	\$2,911	\$2,178	\$3,460	\$1,439
Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Internal Service Charges	\$2,867	\$4,329	\$3,696	\$6,300	\$7,169	\$6,925	\$6,855	\$7,274
TOTAL REVENUE	\$3,358	\$5,183	\$5,429	\$8,851	\$10,080	\$9,103	\$10,315	\$8,713
EXPENDITURES								
Salary	\$2,723	\$2,782	\$2,649	\$2,798	\$3,075	\$3,581	\$3,528	\$3,692
Overtime Salary	\$20	\$32	\$24	\$37	\$54	\$43	\$38	\$44
Fringe	\$732	\$735	\$782	\$832	\$929	\$1,076	\$1,052	\$1,180
Overtime Fringe	\$3	\$4	\$8	\$10	\$18	\$17	\$13	\$16
Other Operating	\$849	\$1,167	\$1,392	\$1,892	\$1,978	\$2,814	\$2,815	\$2,889
Capital	\$161	\$566	\$244	\$118	\$66	\$295	\$414	\$17
TOTAL OPERATING EXPENDITURES	\$4,488	\$5,286	\$5,099	\$5,687	\$6,120	\$7,826	\$7,860	\$7,838
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$0	\$1,124	\$916	\$625
Transfers	\$337	\$604	\$400	\$253	\$500	\$153	\$100	\$250
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$4,825	\$5,890	\$5,499	\$5,940	\$6,620	\$9,103	\$8,876	\$8,713
REVENUES LESS EXPENDITURES	\$-1,467	\$-707	\$-70	\$2,911	\$3,460	\$0	\$1,439	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	54	55	57	59	59	61	61	61
Full-Time Positions Filled =	54	55	55	57	57		61	
Part-time FTEs Budgeted =	2	2	2	2	3	5	3	6
Temporary FTEs Budgeted =	0	0	0	0	0	0.13	0.14	0.14

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of customers satisfied with parking services and facilities	N/A	90%	92%	88	88	95%	93%	90	ES1-4
Comments/Justification: Parking customers are the reason we exist in this business; if they are dissatisfied with our service, then we must either correct that dissatisfaction or leave the business. We want to 'Deliver Excellence Every Day' so we annually survey of patrons and respond to their concerns.									
Establish and increase reserves (\$'000) for facility improvements or acquisition	N/A	N/A	N/A	0	0	\$1050	\$915	\$590	ES6-4
Comments/Justification: Many of our facilities are in need of repair. Funds are being set aside to accomplish that as well as to provide seed money for the replacement of lost capacity.									
Replace parking and accounting equipment - percent of equipment replaced	N/A	N/A	N/A	10	10	100%	75%	100	ES6-4
Comments/Justification: Prudent fiscal management requires that steps be taken to assure all revenues earned are in fact collected. Current equipment does little to inspire such confidence. Without good activity reporting, management cannot produce the level of reports required for planning and budgeting.									
Percent of information requests from citizens completed within 21 days	N/A	N/A	75%	89	89	85%	85%	85	ES2-1
Comments/Justification:									
Percentage of information technology service calls completed within 24 hours	N/A	55%	70%	100	100	90%	100%	100	ES4-3
Comments/Justification: Many calls to the IT Service Desk can be resolved within 24 business hours. Our goal is to remotely resolve as many calls as possible thereby increasing staff efficiency and minimizing user downtime.									
Increase user satisfaction with IT services - percent of users stating that they are satisfied with IT services	N/A	N/A	N/A	98%	98%	90%	90%	93%	ES4-1
Comments/Justification: IT services the department in a multiplicity of roles. It is important to know that those services are being well received and that they are what the customers want. Users will be surveyed to determine their satisfaction level and corrective measures taken as appropriate.									
Expedite Tables of Organization to divisions - number of business days	N/A	9	7	17	17	10	14	10	ES5-1
Comments/Justification: Recruitment is a lengthy process Countywide. If we speed up vacancy information to the divisions, they could shave a few days off each recruitment thereby hastening the hiring of qualified personnel.									
Create and implement an online employee satisfaction survey - percent of system completed	N/A	N/A	N/A	0	0	100%	75%	0	ES5-2
Comments/Justification: The retention of good employees is a goal of every employer. A Succession Planning Program will help to identify employees with promotable potential and will assist in their development and retention.									
Develop a Succession Planning Program so that skills and talents cultivated and retained in the department - percent of program completed	N/A	N/A	N/A	0	0	100%	50%	0	ES5-2
Comments/Justification:									
Percentage of invoices paid within 30 calendar days of receipt	N/A	75%	85%	86	86	92%	86%	93	ES8-3
Comments/Justification: Vendors rely on the Prompt Payment Act and County contract terms to receive timely payments of their invoices. It is hoped that									

rapid turnaround time of their invoices will reduce their cost of capital and lower their bid prices on subsequent contracts.

Average number of days to process an invoice*	N/A	21	12.8	10	10	7	7	5	ES8-3
---	-----	----	------	----	----	---	---	---	-------

Comments/Justification: Paying invoices within 30 days helps vendors and the County and may lower contract prices.

Reduce prior year's accounts receivable by 80% - percent of receivables reduced	N/A	N/A	N/A	98	98	85%	80%	90	ES8-3
---	-----	-----	-----	----	----	-----	-----	----	-------

Comments/Justification: Revenue collections are very important to cashflow. Failure to collect receivables can lead to debt write-offs and inefficient cash management.

Activity: Design & Construction Services

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$3,464	\$2,336	\$1,539	\$1,471	\$2,590	\$1,463	\$-1,245	\$-639
Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Internal Service Charges	\$26,531	\$21,099	\$27,859	\$47,293	\$25,510	\$48,576	\$45,358	\$49,253
TOTAL REVENUE	\$29,995	\$23,435	\$29,398	\$48,764	\$28,100	\$50,039	\$44,113	\$48,614
EXPENDITURES								
Salary	\$5,360	\$5,723	\$6,278	\$7,636	\$8,552	\$10,817	\$10,302	\$11,266
Overtime Salary	\$177	\$172	\$172	\$179	\$94	\$123	\$103	\$102
Fringe	\$1,618	\$1,643	\$2,065	\$2,517	\$2,571	\$3,284	\$3,147	\$3,621
Overtime Fringe	\$26	\$26	\$50	\$54	\$28	\$40	\$30	\$32
Other Operating	\$19,164	\$13,638	\$18,339	\$34,855	\$16,668	\$31,372	\$27,881	\$31,510
Capital	\$251	\$97	\$351	\$159	\$142	\$2,082	\$2,004	\$315
TOTAL OPERATING EXPENDITURES	\$26,596	\$21,299	\$27,255	\$45,400	\$28,055	\$47,718	\$43,467	\$46,846
Debt Services	\$0	\$0	\$0	\$325	\$1,290	\$1,285	\$1,285	\$1,285
Reserves	\$0	\$0	\$0	\$0	\$0	\$1,036	\$0	\$483
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$26,596	\$21,299	\$27,255	\$45,725	\$29,345	\$50,039	\$44,752	\$48,614
REVENUES LESS EXPENDITURES	\$3,399	\$2,136	\$2,143	\$3,039	\$-1,245	\$0	\$-639	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	114	116	122	133	141	157	157	157
Full-Time Positions Filled =	114	116	122	133	141		157	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =			23	25	25	25	21	21

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Customer satisfaction level with service provided by Project Managers to User Agencies. Percent of satisfied customers.	N/A	N/A	N/A	97%	97%	85%	80%	95%	ES1-4
Comments/Justification: Survey of User Agency to occur after completion of each project to rate quality of work and quality of Project Manager performance.									
Creation and implementation of WEB based Customer Satisfaction survey - percent complete	N/A	N/A	N/A	80%	80%	100%	98%	99%	ES6-1
Comments/Justification: Finalize survey contents. Process is completed. Work with MIS to improve system for client usage. Continuing to monitor results for staff evaluation.									
Identify User Agency satisfaction with work and Project Manager performance. Percent of users stating they are satisfied.	N/A	N/A	N/A	97%	97%	80%	75%	95%	ES6-1
Comments/Justification: Survey of User Agency to occur after completion of each project to rate quality of work and quality of Project Manager performance. Percent of users stating they are satisfied.									
Customer satisfaction level with service provided by Project Managers to User Agencies. Percent of customers stating they are satisfied.	N/A	N/A	N/A	97%	97%	85%	85%	95%	ES1-4
Comments/Justification: Survey of User Agency to occur after completion of each project to rate quality of work and quality of Project Manager performance.									
Customer satisfaction level with service provided by Project Managers to User Agencies. Percent of satisfied customers.	N/A	N/A	N/A	97%	97%	80%	80%	95%	ES1-4
Comments/Justification: Survey of User Agency to occur after completion of each project to rate quality of work and quality of Project Manager performance.									
Number of Service Tickets Completed by Renovation Services.	3,476	3,875	3,756	4199	4199	4,000	4,200	4300	ES6-1
Comments/Justification: Approximately 3,500 to 4,500 service ticket work requests are called into the Renovation Services Section on a yearly basis for emergency, hurricane, preventive maintenance and repair work. Not all service tickets can be completed or completed timely. There were 763 service tickets completed in the first quarter.									

Number of Libraries under construction as part of the Library Capital Plan	N/A	N/A	N/A	4	4	4	5	4	ES6-2
--	-----	-----	-----	---	---	---	---	---	-------

Comments/Justification: The construction of the International Mall Library and Kendale Lakes completed in 2008. The Naranja Library is under construction and also to be completed in 2008-09. Major renovation's at Kendall, Shenandoah, Miami Springs, So. Miami; the new construction of North East Branch Lib.

Number of Libraries in the Design phase.	N/A	1	4	6	6	5	5	6	ES6-2
--	-----	---	---	---	---	---	---	---	-------

Comments/Justification: Design phases of North East Branch, So. Miami, Shenandoah, Miami Gardens, Miami Springs, Miami Lakes will continue in design and construction into FY 09-10.

Number of projects assigned per project manager.	N/A	N/A	N/A	27	27	10	25	18	ES6-3
--	-----	-----	-----	----	----	----	----	----	-------

Comments/Justification: The current ratio of project assignments per project manager is 22 to 1. Management worked with ERD on compensation reviews to retain and acquire qualified professional staff. Permission to acquire additional staff will assist in reducing current workload.

Customer satisfaction with design and construction project managers	0	0	0	97%	97%	80%	83%	95%	ES6-1
---	---	---	---	-----	-----	-----	-----	-----	-------

Comments/Justification: Monitor client responses to improve staff ratings. Continuing to monitor results for staff evaluation.

Number of service tickets and work orders completed	5234	5228	5787	5,648	5,648	5,500	5,500	6,000	ES6-1
---	------	------	------	-------	-------	-------	-------	-------	-------

Comments/Justification: Completed number of work orders and service tickets.

Average daily work orders and service tickets assigned per project manager*	0	0	0	50	50	10	50	30	ES6-1
---	---	---	---	----	----	----	----	----	-------

Comments/Justification: Recent staff additions should help begin to reduce individual project workload.

Number of ongoing construction projects (\$amount listed below)	209	378	357	353	353	350	350	375	ES6-1
---	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification: Number of construction projects ongoing, as of end of previous fiscal year. Monetary value of projects stated below.

Total dollar value of projects in progress.	\$102,062,225	\$148,985,700	\$227,485,400	\$269,377,500	\$269,377,500	\$250,000,000	\$275,000,000	\$300,000,000	ES6-1
---	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	-------

Comments/Justification: Stated monetary value of projects being worked on by DCS staff at fiscal year end. Number of projects counted above.

Activity: Facilities & Utilities Management

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$15,562	\$17,359	\$19,880	\$24,971	\$32,333	\$34,685	\$34,685	\$36,398
General Fund UMSA	\$1,488	\$632	\$8,434	\$10,702	\$13,857	\$14,862	\$14,862	\$15,600
Carryover	\$164	\$-200	\$1,344	\$347	\$-198	\$3,918	\$6,446	\$7,641
External Fees	\$712	\$1,157	\$2,178	\$5,563	\$6,374	\$7,141	\$7,802	\$8,663
Rentals	\$0	\$0	\$0	\$0	\$0	\$30	\$23	\$23
Interagency Transfers	\$5,463	\$4,500	\$0	\$0	\$0	\$0	\$0	\$0
Internal Service Charges	\$14,349	\$16,319	\$19,567	\$29,535	\$51,518	\$57,389	\$56,922	\$57,364
TOTAL REVENUE	\$37,738	\$39,767	\$51,403	\$71,118	\$103,884	\$118,025	\$120,740	\$125,689
EXPENDITURES								
Salary	\$6,756	\$7,557	\$7,615	\$8,360	\$9,209	\$10,121	\$9,988	\$10,710
Overtime Salary	\$429	\$447	\$431	\$559	\$558	\$491	\$553	\$552
Fringe	\$1,820	\$2,046	\$2,435	\$2,639	\$2,911	\$3,278	\$3,254	\$4,006
Overtime Fringe	\$67	\$68	\$54	\$175	\$181	\$153	\$198	\$205
Other Operating	\$24,504	\$28,508	\$35,672	\$43,115	\$65,211	\$75,502	\$73,776	\$79,429
Capital	\$316	\$256	\$103	\$1,463	\$88	\$1,539	\$1,185	\$5,222
TOTAL OPERATING EXPENDITURES	\$33,892	\$38,882	\$46,310	\$56,311	\$78,158	\$91,084	\$88,954	\$100,124
Debt Services	\$427	\$461	\$4,487	\$15,613	\$19,280	\$21,779	\$24,145	\$25,479
Reserves	\$0	\$0	\$0	\$0	\$0	\$5,162	\$0	\$86
Transfers	\$6,151	\$790	\$0	\$0	\$0	\$0	\$0	\$0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$40,470	\$40,133	\$50,797	\$71,924	\$97,438	\$118,025	\$113,099	\$125,689
REVENUES LESS EXPENDITURES	\$-2,732	\$-366	\$606	\$-806	\$6,446	\$0	\$7,641	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	164	172	172	185	188	182	182	182
Full-Time Positions Filled =	164	173	165	185	180		180	
Part-time FTEs Budgeted =	8	15	9	15	16	15	21	21
Temporary FTEs Budgeted =	0	3	2	3	3	2	3.5	3.5

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percent variance of GSA building operating expense per square foot above or below(-) comparable private sector buildings.	4.70%	-1.75%	-1.75%	-1.09%	-6.96%	-1.00%	-21.20%	-1.00%	ES8-1
Comments/Justification: Compares operating cost in GSA office buildings with similar private sector buildings, as reported by Building Owners and Managers International (BOMI). Reported once, during the first quarter of each fiscal year.									
Number of emergency power generators tested with external resistive battery load banks	N/A	17	3	18	30	28	28	28	ES6-1
Comments/Justification: Emergency generators are sized for electrical loads larger than can be simulated during routine checks. The failure to fully "load" generators periodically increases the likelihood of failure during actual emergency or heavy load conditions. By running a generator at its maximum load for several hours, 'load bank' tests help to remove the damaging carbon deposits and improve overall reliability.									
Number of days for issuance of elevator new installation permits	N/A	N/A	58	39	39	25	30	25	ED4-2
Comments/Justification: Increase satisfaction of private elevator companies by minimizing processing time for elevator equipment installation permits. Faster processing will speed private construction projects. Planned system improvements will improve processing times.									
Percentage of regulated elevators with valid current Certificates of Operation.	N/A	N/A	92%	77%	77%	85%	82%	92%	NU4-1
Comments/Justification: The Certificate year runs 7/1 through 6/31 each year. Numbers reported are for the certificate year ending 07/31 (not FY). A valid, current certificate is the best indicator of a safe elevator/escalator unit. Increased outreach, easy access to GSA-OES services, and fair but firm punitive action for violations will encourage more voluntary compliance.									
Training Hours	N/A	N/A	N/A	0	0	2500	1,500	0	ES5-4
Comments/Justification: Increased proficiencies and competencies will enhance staff's ability and motivation to deliver excellent service to customers and citizens.									
Rentable square footage maintained per maintenance employee	72,904	70,832	59,454	58,825	67,842	65,000	74,671	65,000	ES6-4
Comments/Justification: The private sector, as reported by the Building Owners and Managers Association (BOMA), maintains roughly 52,000 - 66,100 square feet (averaged annually) per maintenance staff person (varies by year and number of buildings reporting). This measure should be evaluated in relation to Customer Satisfaction Rating. (The goal should be to maintain as high a ratio as possible, but not at the expense of customer satisfaction.)									
Percentage of Memoranda of Agreement or Space Use Agreements executed with Client Agencies.	N/A	N/A	N/A	0	0	50	25	50	ES1-4
Comments/Justification: Better manage expectations of customers by clarifying services to be provided, fees to be charged, service quality expectations, and other relevant issues.									
Number of major projects completed under GSA Enhanced Maintenance & Repair (Sparkle) Program*	N/A	N/A	N/A	0	0	15	12	10	ES6-4
Comments/Justification: Tracks extraordinary facility refurbishment initiatives performed by in-house staff through Preventive Maintenance & Repair Program at various GSA facilities.									
Percent completed of the integration of the New Equipment permit application process with Elevator Tracking System.	N/A	N/A	N/A	0	0	100%	50%	100%	ED4-2
Comments/Justification: Modify Elevator Tacking System (ETS) to integrate permit application records - currently maintained in a database separate from ETS. Will result in the automated issuance of State serial numbers and permits for Elevator New Installation projects, both of which are currently done									

manually. By automating this process, the Division will ultimately save approximately \$50,000 per year.

Percent completed of online inspection report capability to Elevator Tracking System.	N/A	N/A	N/A	0	0	50%	50%	100	NU4-1
---	-----	-----	-----	---	---	-----	-----	-----	-------

Comments/Justification: Streamline process for private sector inspectors to submit all mandated elevator inspection reports to the Office of Elevator Safety. Electronic data submittal will reduce overall processing time over conventional hard copy delivery methods and data entry by staff. However, the lack of sufficient programming support will delay this project beyond FY09.

Number of inspections completed by GSA Security Supervisors of contract security sites	N/A	N/A	N/A	0	0	8,000	7,500	0	ES6-1
--	-----	-----	-----	---	---	-------	-------	---	-------

Comments/Justification: Workload measure to quantify the volume of field visits made by County monitoring staff, under the assumption that increased site visits will induce greater contract compliance by vendors.

Complete chilled water district cooling loop expansion by interconnecting former-TECO and County distribution loops. Numbers represent percent of completion.	N/A	N/A	N/A	0	5%	50%	50%	100%	ES8-1
---	-----	-----	-----	---	----	-----	-----	------	-------

Comments/Justification: The chilled water plant and district cooling loop purchased in 2006 must be expanded and connected to the County's existing loop in the Downtown Government Center. The newer and more efficient equipment at the new plant will provide chilled water for County loop at lesser expense. The project is being completed in two phases: (a) an initial expansion of the ice plant, and (b) an second expansion and interconnection of the 2 loops.

Percent of customers stating they are satisfied with GSA Security Management services.	N/A	N/A	86%	94%	94%	95%	95%	95%	ES6-1
--	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification:

Rentable square footage maintained per maintenance employee				0	0	69,000	69,374	0	ES6-4
---	--	--	--	---	---	--------	--------	---	-------

Comments/Justification:

Percentage GSA building operating expense per square foot from comparable private sector buildings				0	0	9.14%	8.82%	0	ES6-4
--	--	--	--	---	---	-------	-------	---	-------

Comments/Justification:

Emergency generator load bank tests performed				0	0	28	30	0	ES6-4
---	--	--	--	---	---	----	----	---	-------

Comments/Justification:

Percentage of regulated elevators with valid Certificates of Operation				0	0	90%	54%	0	ES6-4
--	--	--	--	---	---	-----	-----	---	-------

Comments/Justification:

Average calendar days to issue new elevator installation permits				0	0	28	39	0	ES6-4
--	--	--	--	---	---	----	----	---	-------

Comments/Justification:

Percent of customers satisfied with the quality of service provided by contract security firms								75%	ES6-1
--	--	--	--	--	--	--	--	-----	-------

Comments/Justification: New survey tool will be developed during FY2009 and a baseline established for FY2010 that measures customer satisfaction with security vendor performance on contract administered by GSA.

Percentage of contracted emergency generators preventive									
--	--	--	--	--	--	--	--	--	--

maintenance visits performed by staff

85%

ES6-4

Comments/Justification: This is a new performance measure for FY2010. The Emergency Generator Team has annual contracts with County agencies to maintain their generators. Depending on the contracted service level, GSA performs weekly, biweekly, and monthly inspections. This statistic will measure the actual % of scheduled / expected maintenance visits made by staff.

Activity: Fleet Management

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$6,950	\$13,281	\$18,522	\$21,092	\$18,223	\$4,009	\$20,965	\$15,287
Internal Service Charges	\$77,091	\$94,208	\$98,454	\$108,326	\$105,820	\$111,609	\$117,311	\$113,664
TOTAL REVENUE	\$84,041	\$107,489	\$116,976	\$129,418	\$124,043	\$115,618	\$138,276	\$128,951
EXPENDITURES								
Salary	\$11,055	\$12,311	\$12,814	\$13,672	\$14,678	\$15,115	\$15,402	\$15,500
Overtime Salary	\$2,144	\$2,259	\$2,233	\$1,790	\$1,297	\$1,300	\$1,350	\$1,351
Fringe	\$3,649	\$3,739	\$4,230	\$4,808	\$4,163	\$5,116	\$5,356	\$5,334
Overtime Fringe	\$336	\$355	\$355	\$567	\$211	\$431	\$471	\$483
Other Operating	\$36,788	\$45,410	\$52,221	\$51,135	\$67,969	\$65,956	\$81,298	\$84,355
Capital	\$12,278	\$22,793	\$21,531	\$36,571	\$14,757	\$27,414	\$19,102	\$9,516
TOTAL OPERATING EXPENDITURES	\$66,250	\$86,867	\$93,384	\$108,543	\$103,075	\$115,332	\$122,979	\$116,539
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$3	\$286	\$10	\$12,412
Transfers	\$4,577	\$2,210	\$265	\$0	\$0	\$0	\$0	\$0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$70,827	\$89,077	\$93,649	\$108,543	\$103,078	\$115,618	\$122,989	\$128,951
REVENUES LESS EXPENDITURES	\$13,214	\$18,412	\$23,327	\$20,875	\$20,965	\$0	\$15,287	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	260	259	257	272	273	274	274	274
Full-Time Positions Filled =	246	247	239	258	263		274	
Part-time FTEs Budgeted =	1		0	0	0	0	0	0
Temporary FTEs Budgeted =				5	5	5	6	6

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Cumulative number of VIT cardless transmitter installations on new vehicles.	N/A	266	946	3713	3713	3,880	3,439	3,439	ES7-1
Comments/Justification: By the end of FY 08/09, 3,439 vehicle information transmitter installations (cardless technology) are projected. The projected number for 09/10 remains the same since there will be no additional vehicles purchased.									
Identify, procure and implement fleet management software that will replace the current mainframe Equipment Management System. The new software will not only provide the same services as EMS but also include a motor pool and vehicle replacement module, in a web based, customer friendly, platform. PERCENT COMPLETED.	N/A	N/A	N/A	0	0	60%	60%	100%	ES1-4
Comments/Justification: The goal of this measure is to ensure that a new fleet management software is purchased and implemented by the end of FY 09/10.									
Average miles of retired vehicles	N/A	N/A	N/A	0	0	100,000	97,516	100,000	ES1-4
Comments/Justification: The goal of this measure is to ensure that County vehicles are retired at a minimum of 100,000 miles, whenever economically feasible.									
Monitor and compare performance on select light equipment repairs with the Mitchel Book of industry standards. Meet or exceed industry standards on specific repairs 50% of the time.	N/A	N/A	N/A	0	0	65%	65%	70%	ES1-4
Comments/Justification: Through this initiative we will monitor the performance of our Light Equipment production employees for certain repairs versus current industry standards. We will also look at the savings associated with completing these repairs faster than the industry time.									
Monitor Light Equipment employees' productivity to maintain competitive rates. Percent of billable time vs. available time.	N/A	N/A	N/A	0	0	98%	95%	97%	ED1-4
Comments/Justification: Fleet Management will monitor production employee productivity by comparing billable versus available hours.									
Monitor Heavy Equipment employees' productivity to maintain competitive rates. Percent of billable time vs. available time.	N/A	N/A	N/A	0	0	98%	98%	98%	ES1-4
Comments/Justification: Fleet Management will monitor production employee productivity by comparing billable versus available hours.									
Develop and monitor performance standards. Percent of program completed.	N/A	N/A	N/A	0	0	100%	75%	100%	ES1-4
Comments/Justification: Develop and monitor performance standards for Heavy Equipment production employees as it relates to maintenance and repairs.									
Shop 1 Replacement - Capital Funds spent for this project, (\$'000)		\$54	\$42	\$14	\$86	\$1,400	\$1600	\$150	ES7-1
Comments/Justification: Shop 1 Design Consultant is working on drawings. DCS projects drawings will be completed by the end of 08/09. Project is going out for construction bids in 09/10.									
Shop 3C Additional service bays - Capital Funds spent for this project, (\$'000).		\$253	\$22	\$10	\$10	\$1,000	\$315	\$550	ES7-1
Comments/Justification: Shop 3C design consultant has been officially removed from the project for refusal to perform primary function. DCS has taken									

over the design and sent drawings for permit dry-run. The project is going out for bids in 08/09 and construction is expected to begin in 09/10.

Fuel tank replacements. Measured by sites completed.	17	19	21	26	26	28	37	41	ED1-1
Comments/Justification: By the end of FY 09/10 all single-wall tanks will be converted to double-wall tanks in compliance with EPA regulations throughout all 28 fueling facilities.									
Emergency Bulk Fuel Storage. Measured % complete.			10%	0	0	100%	100%	N/A	ED1-1
Comments/Justification: Increased Countywide fuel reserves for emergency usage by 120,000 gallons diesel and 108,000 gallons unleaded at 3 locations throughout the County.									
Average miles of retired vehicles				0	0	100,000	98,565	0	ES8-1
Comments/Justification:									
Monitor and compare Fleet Management labor rates to private sector rates (percent difference of Fleet Management rates vs. average industry rate).						-27.5%	-25%	-25%	ED1-1
Comments/Justification: Through this initiative we will monitor our hourly labor rate for light equipment repairs vs. the average industry rate.									
Monitor and compare Fleet Management labor rates to private sector rates (percent difference of Fleet Management rates vs. average industry rates).						-37%	-35%	-35%	ED1-1
Comments/Justification: Through this initiative we will monitor our hourly labor rate for heavy equipment repairs vs. the average industry rate.									

Activity: Materials Management

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$-334	\$-924	\$-400	\$-67	\$217	\$0	\$384	\$724
Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Internal Service Charges	\$16,682	\$18,563	\$19,034	\$17,827	\$18,916	\$23,393	\$22,623	\$22,300
TOTAL REVENUE	\$16,348	\$17,639	\$18,634	\$17,760	\$19,133	\$23,393	\$23,007	\$23,024
EXPENDITURES								
Salary	\$2,397	\$2,618	\$2,709	\$2,832	\$2,859	\$3,060	\$3,067	\$3,115
Overtime Salary	\$104	\$97	\$143	\$113	\$220	\$119	\$144	\$144
Fringe	\$675	\$767	\$845	\$917	\$927	\$1,027	\$1,035	\$1,084
Overtime Fringe	\$16	\$15	\$23	\$19	\$38	\$20	\$25	\$25
Other Operating	\$11,504	\$11,376	\$12,438	\$13,361	\$14,010	\$15,683	\$14,560	\$14,583
Capital	\$15	\$48	\$57	\$22	\$37	\$53	\$78	\$128
TOTAL OPERATING EXPENDITURES	\$14,711	\$14,921	\$16,215	\$17,264	\$18,091	\$19,962	\$18,909	\$19,079
Debt Services	\$0	\$0	\$0	\$0	\$658	\$1,074	\$1,074	\$1,559
Reserves	\$0	\$0	\$0	\$0	\$0	\$57	\$0	\$86
Transfers	\$2,160	\$2,782	\$2,225	\$0	\$0	\$2,300	\$2,300	\$2,300
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$16,871	\$17,703	\$18,440	\$17,264	\$18,749	\$23,393	\$22,283	\$23,024
REVENUES LESS EXPENDITURES	\$-523	\$-64	\$194	\$496	\$384	\$0	\$724	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	55	56	55	54	55	55	55	55
Full-Time Positions Filled =	55	56	54	52	52		54	
Part-time FTEs Budgeted =	1	1	3	4	4	4	4	4
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Reduce the amount of stock on hand - number of inventory items	N/A	252,600	204,642	N/A	N/A	185,000	N/A	N/A	ES3-1
Comments/Justification: In FY 04-05, this effort resulted in a stock reduction of 19%. Measure is number of units of sale, not dollars.									
Increase the output of the number of color digital impressions produced	N/A	12,000	27,000	587,584	587,584	1,000,000	600,000	600,000	ES2-1
Comments/Justification: With the acquisition of a second color copier, we'll now be able to meet demand.									
Conduct customer satisfaction surveys - percent of satisfied customers	N/A	N/A	N/A	92%	92%	96%	90%	90%	ES1-4
Comments/Justification: Customer satisfaction surveys will be sent with each order delivered for a period of two months. This process will be repeated in six months. Our goal is to attain an 85% or greater response of "somewhat agree" or better.									
Reduce backorders - number of backordered line items	N/A	N/A	93	0	0	60	10%	10%	ED1-1
Comments/Justification: At the end of FY05, there were on average, 93 line items on backorder to our customers. Our goal is to reduce the average number of line items on backorder to 60. Note: Effective 10/1/06, this measure will reflect the average number of line items on backorder. Effective FY08-09 the measure will reflect the ratio of supply line items delivered versus supply line items on backorder									
Moving Crew Production	N/A	N/A	400	576	576	500	500	500	ED1-1
Comments/Justification: This measure will monitor the number of jobs performed by the Moving Crew.									
Revenue returned to departments from surplus property sales.	\$2,733,000	\$2,160,000	\$2,782,000	\$3,052,059	\$3,052,059	\$2,300,000	\$2,300,000	\$2,300,000	ED1-1
Comments/Justification: This measure will reflect the funds returned to departments from the sale of surplus property, on an annual basis.									
Processed outgoing U.S. Mail - millions of pieces processed	N/A	N/A	2,745,900	2,281,142	2,281,142	2,800,000	2,200,000	2,200,000	ED1-1
Comments/Justification: This measure will report on the number of pieces of processed outgoing U.S. Mail.									
Training/Seminars	N/A	N/A	N/A	676	676	500	500	500	ED1-1
Comments/Justification: To provide at least 30 hours of training per quarter to the Graphic Design staff.									
Business services to non-County entities - number of entities doing business with Materials Management Division	N/A	N/A	32	34	34	40	30	30	ED1-1
Comments/Justification: This measure will report, on an annual basis, the number of non-County entities that Materials Management provided business services to.									
Business Supply Orders Filled	20,567	20,079	19,089	15,991	15,991	19,000	16,000	16,000	ED1-1
Comments/Justification: This measure will monitor the number of regular business supply requests received and filled on a quarterly basis.									
Special Orders for business supplies	N/A	813	840	1,501	1,501	1,100	1,400	1,400	ED1-1
Comments/Justification: This measure will quantify the number of special orders processed on a quarterly basis.									

Average number of days to deliver supply requests	N/A	N/A	5	4	4	4.0	5	5	ED1-1
---	-----	-----	---	---	---	-----	---	---	-------

Comments/Justification: This measure will report on the average delivery time for business supplies to our customers. The current average delivery time is 5 days.

Customer satisfaction with Materials Management				92%	92%	100%	90%	90%	ES3-3
---	--	--	--	-----	-----	------	-----	-----	-------

Comments/Justification:

Average business days to deliver supply orders				0	0	3.0	2.8	0	ES3-3
--	--	--	--	---	---	-----	-----	---	-------

Comments/Justification:

Activity: Real Estate Development

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$0	\$162	\$749	\$193	\$193	\$191
General Fund UMSA	\$0	\$0	\$0	\$73	\$268	\$86	\$86	\$82
Carryover	\$0	\$0	\$645	\$0	\$57	\$703	\$926	\$386
Proprietary Fees	\$0	\$0	\$865	\$0	\$0	\$0	\$0	\$0
Documentary Stamp Surtax	\$0	\$0	\$0	\$0	\$580	\$513	\$513	\$0
Interagency Transfers	\$0	\$0	\$0	\$1,204	\$0	\$0	\$0	\$0
Internal Service Charges	\$0	\$0	\$2,734	\$1,911	\$1,986	\$2,082	\$2,035	\$2,084
Miscellaneous	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$729
TOTAL REVENUE	\$0	\$0	\$4,244	\$3,350	\$3,640	\$3,577	\$3,753	\$3,472
EXPENDITURES								
Salary	\$0	\$112	\$1,240	\$1,740	\$1,845	\$1,949	\$1,948	\$2,076
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	\$0	\$24	\$345	\$488	\$504	\$529	\$535	\$601
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$0	\$4	\$1,037	\$1,020	\$237	\$884	\$745	\$435
Capital	\$0	\$1	\$21	\$45	\$128	\$178	\$139	\$102
TOTAL OPERATING EXPENDITURES	\$0	\$141	\$2,643	\$3,293	\$2,714	\$3,540	\$3,367	\$3,214
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$0	\$37	\$0	\$258
Transfers	\$0	\$0	\$706	\$0	\$0	\$0	\$0	\$0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$141	\$3,349	\$3,293	\$2,714	\$3,577	\$3,367	\$3,472
REVENUES LESS EXPENDITURES	\$0	\$-141	\$895	\$57	\$926	\$0	\$386	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =		18	23	3	26	26	26	26
Full-Time Positions Filled =		1		3	24		26	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =				0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Complete and present the Asset Management and County-wide Real Estate Master Plan Report - percent of inventory completed	N/A	N/A	N/A	0	0	25%	50%	100%	ES6-1
Comments/Justification:									
Number of business days to complete projects to lease private property or building space	144	168	257	120	120	120	120	120	ES1-4
Comments/Justification: Average of all new leases completed during the measurement period, from date of request to BCC meeting.									
Number of business days to complete projects to acquire private property or buildings	369	420	222	300	300	365	300	300	ES1-4
Comments/Justification: Average of all acquisitions completed during the measurement period, from date of request to BCC meeting.									
Number of surplus County-owned parcels sold or conveyed for Infill or Affordable Housing development	88	108	98	39	39	39	39	39	ES8-1
Comments/Justification: The County has made available surplus property for the development of affordable housing in the infill area. The inventory of surplus property has been significantly reduced.									

Activity: Risk Management

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$44	\$-54	\$-13	\$238	\$-150	\$0	\$3	\$0
Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Internal Service Charges	\$15,450	\$16,000	\$16,309	\$16,257	\$17,240	\$18,162	\$17,554	\$18,875
TOTAL REVENUE	\$15,494	\$15,946	\$16,296	\$16,495	\$17,090	\$18,162	\$17,557	\$18,875
EXPENDITURES								
Salary	\$6,573	\$7,441	\$7,602	\$7,840	\$8,371	\$8,892	\$8,392	\$9,010
Overtime Salary	\$7	\$13	\$5	\$4	\$7	\$10	\$8	\$8
Fringe	\$1,752	\$2,005	\$2,176	\$2,445	\$2,518	\$2,678	\$2,586	\$2,883
Overtime Fringe	\$3	\$4	\$1	\$0	\$0	\$0	\$0	\$0
Other Operating	\$6,240	\$5,755	\$5,722	\$6,323	\$6,170	\$6,332	\$6,517	\$6,856
Capital	\$108	\$73	\$17	\$33	\$21	\$68	\$54	\$31
TOTAL OPERATING EXPENDITURES	\$14,683	\$15,291	\$15,523	\$16,645	\$17,087	\$17,980	\$17,557	\$18,788
Debt Services	0	0	0	0	0	0	0	0
Reserves	\$0	\$0	\$0	\$0	\$0	\$182	\$0	\$87
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$14,683	\$15,291	\$15,523	\$16,645	\$17,087	\$18,162	\$17,557	\$18,875
REVENUES LESS EXPENDITURES	\$811	\$655	\$773	\$-150	\$3	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	123	129	129	128	128	128	124	124
Full-Time Positions Filled =	116	124	19	124	119		124	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =				1.09	0.79	0.8	0.48	0.12

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of employees using online beneficiary designation form.	N/A	N/A	N/A	N/A	N/A	20%	20%	50%	ES4-6
Comments/Justification: The use of online beneficiary designations will allow employees to review and update forms at any time. Due to programming challenges, the program did not go live until Oct. 2008, making it impossible to achieve our 07/08 goal. Therefore, our 08/09 goal is to meet the 20% target and we plan to increase targeted communications to employees to raise awareness.									
Increase subrogation recoveries - (\$'000)	N/A	\$2,069	\$1,819	\$1,892	\$1,892	\$1,680	\$1,680	\$1,680	ES8-1
Comments/Justification: We have been successful in increasing subrogation recoveries. Our goal is \$420,000 per quarter.									
Implement County-wide Safety Awards/Rewards Program				0	0	0	0	0	ES1-4
Comments/Justification: Introduce County-wide safety awards program.									
Maintain availability of financial planning seminars.				57	57	45	45	45	ES1-4
Comments/Justification: Maintain employee awareness of financial resources available to them to assist in long term and retirement planning.									
Improve Workers' Compensation claims management process by utilizing performance measures			88	87%	87%	80%	80%	80%	ES8-1
Comments/Justification: New Best Practice Guidelines were implemented in October 2008 to ensure consistency in claims handling. Guidelines are included for investigation; evaluation; indemnity, medical and legal management; file direction and control; customer service and compliance.									
Improve Workers' Compensation claims management process by reducing number of penalties imposed by State of Florida.			\$16,800	\$19,500	\$19,500	\$15,200	\$15,200	\$15,200	ES8-1
Comments/Justification: Increased emphasis on performance measures and training will insure timely responses by staff and reduce financial penalties to the County.									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: General Services Administration

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM GENERAL SERVICES ADMINISTRATION

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
County Attorney's Office	County Attorney's Office – Legal Services	No	\$3,900	\$4,100	\$4,100	\$4,100	\$4,100	\$4,100	\$3,986	\$3,800
Public Works	Public Works Department - Safety Improvements	No	\$346	\$368	\$390	\$409	\$409	\$399	\$420	\$421
Human Resources	Department of Human Resources - Payroll Support	No	\$257	\$346	\$327	\$315	\$315	\$315	\$315	\$315
Total Transfer to other Departments			\$4,503	\$4,814	\$4,817	\$4,824	\$4,824	\$4,814	\$4,721	\$4,536

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO GENERAL SERVICES ADMINISTRATION

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS
Department: General Services Administration

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Fuel and Lubricants	Object 410	\$18,348	\$25,609	\$30,940	\$29,926	\$44,706	\$42,847	\$56,251	\$56,271
Contract Temporary Employees	Object 215	\$1,449	\$1,384	\$1,317	\$2,097	\$1,749	\$1,936	\$1,815	\$1,390
Travel	Object 312	\$43	\$68	\$74	\$84	\$68	\$154	\$162	\$174
Rent	25511	\$2,058	\$2,198	\$2,899	\$3,248	\$5,106	\$5,927	\$5,848	\$6,162
Electricity	22010	\$6,540	\$6,611	\$8,928	\$10,234	\$11,671	\$12,703	\$12,984	\$13,969
Security Services	22310/22490	\$5,732	\$5,624	\$6,303	\$6,568	\$6,514	\$6,189	\$6,572	\$6,443
Janitorial Services	22341	\$5,715	\$5,901	\$6,305	\$7,612	\$8,155	\$8,127	\$8,101	\$8,783

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: General Services Administration

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
County Bonds/Debt										
Building Better Communities GOB Program	178	37,139	17,205	20,931	7,825	8,520	5,200	51,570	0	148,390
Capital Asset Acquisition Bond 2004B Proceeds	0	15,000	0	0	0	0	0	0	0	15,000
Capital Asset Acquisition Bond 2007 Proceeds	0	68,564	0	0	0	0	0	0	0	68,564
Future Capital Asset Acquisition Bond	20,500	23,200	83,517	0	0	0	0	0	0	106,717
Future Financing	0	0	5,000	5,000	5,000	0	0	0	0	15,000
Other - County Bonds/Debt	0	1,379	0	0	0	0	0	0	0	1,379
Special Revenue Backed Financing	0	0	4,100	0	0	0	0	0	0	4,100
Total:	20,678	145,282	109,822	25,931	12,825	8,520	5,200	51,570	0	359,150

Federal Government										
FEMA Hazard Mitigation Grant	0	0	1,948	0	0	0	0	0	0	1,948
Total:	0	0	1,948	0	0	0	0	0	0	1,948

Other County Sources										
Capital Outlay Reserve	0	797	2,300	0	0	0	0	0	0	3,097
Department Operating Revenue	6,332	11,808	806,125	17,860	19,430	12,915	9,275	0	0	877,413
Interest Earnings	0	462	0	0	0	0	0	0	0	462
Operating Revenue	1,163	1,339	200	0	0	0	0	0	0	1,539
Parking Lot/Garage Revenue	0	0	0	250	0	0	0	0	0	250
Sale of Surplus Property	0	933	0	0	0	0	0	0	0	933
Total:	7,495	15,339	808,625	18,110	19,430	12,915	9,275	0	0	883,694

State of Florida										
Florida Inland Navigational District	0	2,178	0	0	0	0	0	0	0	2,178
Total:	0	2,178	0	2,178						

Department Total:	28,173	162,799	920,395	44,041	32,255	21,435	14,475	51,570	0	1,246,970
--------------------------	---------------	----------------	----------------	---------------	---------------	---------------	---------------	---------------	----------	------------------

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Enabling Strategies

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Court Facilities									
DADE COUNTY COURTHOUSE FACADE INSPECTION AND REPAIRS	9,088	10,912	5,000	5,000	0	0	0	0	30,000
Departmental Information Technology Projects									
EQUIPMENT MANAGEMENT SYSTEM CONVERSION	500	2,000	1,500	0	0	0	0	0	4,000
Environmental Projects									
AMELIA EARHART FUELING FACILITY UNDERGROUND STORAGE TANK REPLACEMENT	0	350	0	0	0	0	0	0	350
CRANDON PARK FUELING FACILITY UNDERGROUND STORAGE TANK REPLACEMENT	369	0	0	0	0	0	0	0	369
DOWNTOWN MOTOR POOL SHOP UNDERGROUND FUEL STORAGE TANK REPLACEMENT	333	0	0	0	0	0	0	0	333
EMERGENCY BULK FUEL STORAGE PROJECT	2,700	0	0	0	0	0	0	0	2,700
FLEET SHOP 3A UNDERGROUND FUEL STORAGE TANK REPLACEMENTS	508	0	0	0	0	0	0	0	508
LARRY AND PENNY THOMPSON PARK FUELING FACILITY	0	350	0	0	0	0	0	0	350
SHOP 1 FUEL STORAGE TANK REPLACEMENT	670	0	0	0	0	0	0	0	670
Equipment Acquisition									
MODERNIZE HICKMAN PARKING GARAGE ELEVATORS	428	0	0	0	0	0	0	0	428
Facility Improvements									
ABATEMENT OF HAZARDOUS MATERIALS IN COUNTY BUILDINGS - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	100	720	180	0	200	0	1,200
BENNETT H. BRUMMER PUBLIC DEFENDER BUILDING FACILITY REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	91	25	434	450	100	0	0	0	1,100
BUILDING ENERGY MANAGEMENT FOR GOVERNMENT FACILITIES AND COURTHOUSES - BUILDING BETTER COMMUNITIES BOND PROGRAM	1,507	2,147	2,073	912	0	0	1,561	0	8,200
CENTRAL SUPPORT FACILITY CHILLER - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	0	0	3,500	0	3,500
CULTURAL PLAZA RENOVATION AND REHABILITATION - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	0	0	700	0	700
CULTURAL PLAZA SECURITY OPERATIONS ENHANCEMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	10	0	0	0	0	0	590	0	600
DADE COUNTY COURTHOUSE ELECTRICAL SYSTEM REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	115	2,685	0	0	0	0	2,800
DADE COUNTY COURTHOUSE FACILITY REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	500	300	0	0	800
DADE COUNTY COURTHOUSE HEATING, VENTILATING, AND AIR CONDITIONING (HVAC) REPAIRS OR REPLACEMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	120	300	4,060	1,220	0	0	0	0	5,700
DADE COUNTY COURTHOUSE PLUMBING RISER REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	20	2,430	1,500	5,650	0	9,600
DADE COUNTY COURTHOUSE REFURBISH EMERGENCY SYSTEMS - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	10	80	400	310	0	800
DATA PROCESSING AND COMMUNICATIONS CENTER FIRE SUPPRESSION - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	0	0	1,000	0	1,000
DATA PROCESSING CENTER FACILITY REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	1,552	1,798	302	0	0	0	0	0	3,652
DOWNTOWN GOVERNMENT CENTER FIRE ALARM SYSTEM - BUILDING BETTER COMMUNITIES BOND PROGRAM	822	615	483	280	0	0	0	0	2,200
E.R. GRAHAM BUILDING EXTERIOR REPAIRS - BUILDING BETTER COMMUNITIES BOND PROGRAM	322	178	0	0	0	0	0	0	500
FIRE CODE REQUIREMENTS - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	0	0	1,400	0	1,400
FLEET CENTRALIZED VEHICLE RECEIVING CENTER RENOVATION	1,000	800	800	4,400	7,365	5,535	0	0	19,900

FLEET FACILITIES ON-GOING MAINTENANCE AND IMPROVEMENTS	260	200	300	0	0	0	0	0	760
FLEET SHOP 1 IMPROVEMENTS	2,000	150	12,010	12,010	500	0	0	0	26,670
FLEET SHOP 3 RENOVATION	1,165	1,135	0	0	0	0	0	0	2,300
FLEET SHOP 3C - ADDITIONAL SERVICE BAYS	665	550	2,700	0	0	0	0	0	3,915
HARDEN 311/ELECTIONS BUILDING	0	2,008	0	0	0	0	0	0	2,008
HARDEN DATA PROCESSING AND COMMUNICATION CENTER	0	589	0	0	0	0	0	0	589
HEAVY EQUIPMENT FLEET FACILITY IN HOMESTEAD AIR RESERVE BASE RENOVATION	810	590	550	3,020	5,050	3,740	0	0	13,760
JOSEPH CALEB CENTER ADDITIONAL PARKING AND FACILITY IMPROVEMENTS - BUILDING BETTER COMMUNITIES BOND PROGRAM	108	700	3,700	6,200	2,292	0	0	0	13,000
JOSEPH CALEB CENTER FACILITY REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	300	300	0	0	0	0	0	0	600
MEDICAL EXAMINER BUILDING - BUILDING BETTER COMMUNITIES BOND PROGRAM	229	361	10	200	550	500	1,350	0	3,200
METRO FLAGLER BUILDING RENOVATIONS - BUILDING BETTER COMMUNITIES BOND PROGRAM	113	1,362	1,225	0	0	0	0	0	2,700
NORTH DADE JUSTICE CENTER FACILITY REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	246	0	254	0	0	0	0	0	500
RICHARD E. GERSTEIN JUSTICE BUILDING ELEVATOR ADDITION - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	1,520	1,480	0	0	0	3,000
RICHARD E. GERSTEIN JUSTICE BUILDING HEATING, VENTILATION AND AIR CONDITIONING (HVAC) REPAIRS - BUILDING BETTER COMMUNITIES BOND PROGRAM	220	1,636	2,044	0	0	0	0	0	3,900
RICHARD E. GERSTEIN JUSTICE BUILDING MODERNIZE SECURITY AND ELEVATOR SYSTEMS - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	1,800	0	0	0	1,800
SOUTH DADE GOVERNMENT CENTER FACILITY REFURBISHMENT - BUILDING BETTER COMMUNITIES BOND PROGRAM	734	66	0	0	0	0	0	0	800
STEPHEN P. CLARK CENTER - REPLACE SYSTEMS FURNITURE	0	1,300	0	0	0	0	0	0	1,300
STEPHEN P. CLARK CENTER FACILITY REFURBISHMENT - LIFE SAFETY - BUILDING BETTER COMMUNITIES BOND PROGRAM	289	891	652	140	28	0	0	0	2,000
STEPHEN P. CLARK CENTER FACILITY SYSTEMS REFURBISHMENT - VARIOUS - BUILDING BETTER COMMUNITIES BOND PROGRAM	321	1,378	975	204	522	0	0	0	3,400
STRUCTURAL REPAIRS TO MIAMI-DADE FLAGLER BUILDING GARAGE	0	200	250	0	0	0	0	0	450
Improvements to County Processes									
RISK MANAGEMENT CLAIMS MANAGEMENT SYSTEM	0	800,000	0	0	0	0	0	0	800,000
New Facilities									
ACQUIRE OR CONSTRUCT FUTURE MULTI-PURPOSE FACILITIES IN THE UNINCORPORATED MUNICIPAL SERVICE AREA - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	0	0	5,490	0	5,490
ACQUIRE OR CONSTRUCT MULTI-PURPOSE FACILITIES - BUILDING BETTER COMMUNITIES BOND PROGRAM	23,782	0	0	0	0	0	10,218	0	34,000
ACQUIRE OR CONSTRUCT MULTI-PURPOSE FACILITIES IN COMMISSION DISTRICT 05 - BUILDING BETTER COMMUNITIES BOND PROGRAM	10	990	2,000	0	0	0	0	0	3,000
ACQUIRE OR CONSTRUCT MULTI-PURPOSE FACILITIES IN COMMISSION DISTRICT 06 - BUILDING BETTER COMMUNITIES BOND PROGRAM	1,520	480	1,500	1,000	1,400	2,500	6,600	0	15,000
ACQUIRE OR CONSTRUCT MULTI-PURPOSE FACILITIES IN COMMISSION DISTRICT 09 - BUILDING BETTER COMMUNITIES BOND PROGRAM	0	0	0	0	0	0	4,500	0	4,500
FIT UP AND PURCHASE OF OVERTOWN TOWER 2	1,501	111,245	235	0	0	0	0	0	112,981
NEW NORTH DADE GOVERNMENT CENTER - BUILDING BETTER COMMUNITIES BOND PROGRAM	10	990	0	0	0	0	6,500	0	7,500
NEW TRADE SHOP FACILITY	10,068	11,349	383	0	0	0	0	0	21,800
PURCHASE AND BUILD UP TECO CHILLER PLANT	19,100	4,100	0	0	0	0	0	0	23,200
WEST LOT MULTI-USE FACILITY	500	23,000	0	0	0	0	0	0	23,500
Pedestrian Paths and Bikeways									
BAYWALK BIKE PATH - BUILDING BETTER COMMUNITIES BOND PROGRAM	5,399	1,020	0	0	0	0	0	0	6,419

Department Total:	89,370	986,065	43,655	39,991	24,277	14,475	49,569	0	1,247,402	

Government Information Center

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Government Information Center

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$2,191	\$2,496	\$8,275	\$7,441	\$9,684	\$11,845	\$11,329	\$12,440
UMSA	General Fund UMSA	\$93	\$117	\$0	\$0	\$3,690	\$5,076	\$4,852	\$5,329
PROP	Carryover	\$0	\$0	\$0	\$1,421	\$0	\$0	\$21	\$0
PROP	Fees for Services	\$0	\$0	\$0	\$0	\$21	\$15	\$55	\$50
INTERTRNF	Interagency Transfers	\$626	\$686	\$1,267	\$1,099	\$3,826	\$4,141	\$4,148	\$4,228
TOTAL REVENUE		\$2,910	\$3,299	\$9,542	\$9,961	\$17,221	\$21,077	\$20,405	\$22,047
EXPENDITURES									
	Salary	\$1,754	\$2,219	\$5,101	\$6,296	\$11,203	\$13,403	\$13,175	\$14,211
	Overtime Salary	\$46	\$54	\$132	\$52	\$182	\$75	\$177	\$78
	Fringe	\$534	\$677	\$1,586	\$2,006	\$3,597	\$4,444	\$4,207	\$4,851
	Overtime Fringe	\$0	\$0	\$0	\$0	\$33	\$13	\$31	\$13
	Other Operating	\$800	\$471	\$1,725	\$1,452	\$2,025	\$2,965	\$2,698	\$2,730
	Capital	\$2	\$16	\$101	\$155	\$160	\$177	\$117	\$164
TOTAL OPERATING EXPENDITURES		\$3,136	\$3,437	\$8,645	\$9,961	\$17,200	\$21,077	\$20,405	\$22,047
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	0	0	0	0	0	0	0	0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL EXPENDITURES		\$3,136	\$3,437	\$8,645	\$9,961	\$17,200	\$21,077	\$20,405	\$22,047
REVENUES LESS EXPENDITURES		\$-226	\$-138	\$897	\$0	\$21	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	29	51	149	192	215	236	236	236
Full-Time Positions Filled =								
Part-time FTEs Budgeted =	0	0	0	0	8	8	8	8
Temporary FTEs Budgeted =								

Activity: 1 - Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$1,038	\$1,112	\$1,072	\$710	\$735	\$767
General Fund UMSA	\$0	\$0	\$0	\$0	\$0	\$304	\$315	\$329
TOTAL REVENUE	\$0	\$0	\$1,038	\$1,112	\$1,072	\$1,014	\$1,050	\$1,096
EXPENDITURES								
Salary	\$0	\$0	\$733	\$824	\$746	\$729	\$738	\$770
Overtime Salary	\$0	\$0	\$0	\$7	\$6	\$2	\$6	\$3
Fringe	\$0	\$0	\$158	\$197	\$201	\$192	\$185	\$219
Overtime Fringe	\$0	\$0	\$0	\$0	\$1	\$0	\$1	\$0
Other Operating	\$0	\$0	\$142	\$66	\$118	\$91	\$120	\$102
Capital	\$0	\$0	\$5	\$18	\$0	\$0	\$0	\$2
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$1,038	\$1,112	\$1,072	\$1,014	\$1,050	\$1,096
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$1,038	\$1,112	\$1,072	\$1,014	\$1,050	\$1,096
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	17	7	9	9	9	9
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Invoices paid within 45 calendar days	0	0	0	0	0	85%	90%	95%	ES9-3
Comments/Justification:									
Recruitments processed within 45 calendar days of OSBM approval	0	0	0	0	0	80%	75%	80%	ES9-3
Comments/Justification:									

Activity: 1 - eGov Solutions

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$0	\$0	\$0	\$0	\$689	\$710
General Fund UMSA	\$0	\$0	\$0	\$0	\$0	\$0	\$295	\$304
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$0	\$984	\$1,014
EXPENDITURES								
Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$655	\$647
Overtime Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$2	\$2
Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$187	\$202
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$0	\$0	\$0	\$0	\$0	\$0	\$100	\$113
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$40	\$50
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$984	\$1,014
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$984	\$1,014
REVENUES LESS EXPENDITURES	\$0	\$0						

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	0	7	7
Full-Time Positions Filled =								
Part-time FTEs Budgeted =	0	0	0	0	0	0	2	2
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Number of links forwarded by users to others.							30000	30000	ES2-1

Comments/Justification: The volume of links being forwarded from county portal by users to others establishes level of virality as it self propogates.

Activity: 1 - Strategic Customer Research & Development

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$0	\$0	\$0	\$0	\$652	\$676
General Fund UMSA	\$0	\$0	\$0	\$0	\$0	\$0	\$279	\$289
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$0	\$931	\$965
EXPENDITURES								
Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$609	\$604
Overtime Salary	0	0	0	0	0	0	0	0
Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$178	\$187
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$0	\$0	\$0	\$0	\$0	\$0	\$139	\$154
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$5	\$20
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$931	\$965
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$931	\$965
REVENUES LESS EXPENDITURES	\$0	\$0						

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	0	8	8
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Customer Service Satisfaction with departmental services							80%	80%	ES1-4
Comments/Justification: Deploy annual customer satisfaction surveys to departments that have been provided with services by GIC.									

Activity: 2 - 311 Answer Center

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$1,907	\$2,223	\$7,237	\$5,057	\$4,824	\$5,586	\$5,062	\$5,991
General Fund UMSA	\$0	\$0	\$0	\$0	\$2,067	\$2,395	\$2,169	\$2,568
Carryover	\$0	\$0	\$0	\$1,421	\$0	\$0	\$21	\$0
Interagency Transfers	\$0	\$0	\$90	\$0	\$2,539	\$2,808	\$2,808	\$2,888
TOTAL REVENUE	\$1,907	\$2,223	\$7,327	\$6,478	\$9,430	\$10,789	\$10,060	\$11,447
EXPENDITURES								
Salary	\$947	\$1,323	\$3,215	\$3,963	\$6,126	\$7,028	\$6,477	\$7,419
Overtime Salary	\$46	\$54	\$132	\$26	\$158	\$60	\$147	\$60
Fringe	\$313	\$431	\$1,115	\$1,382	\$2,148	\$2,492	\$2,276	\$2,757
Overtime Fringe	\$0	\$0	\$0	\$0	\$29	\$11	\$27	\$11
Other Operating	\$595	\$243	\$1,368	\$1,098	\$941	\$1,153	\$1,108	\$1,165
Capital	\$2	\$16	\$75	\$9	\$7	\$45	\$25	\$35
TOTAL OPERATING EXPENDITURES	\$1,903	\$2,067	\$5,905	\$6,478	\$9,409	\$10,789	\$10,060	\$11,447
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,903	\$2,067	\$5,905	\$6,478	\$9,409	\$10,789	\$10,060	\$11,447
REVENUES LESS EXPENDITURES	\$4	\$156	\$1,422	\$0	\$21	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	29	51	102	142	140	147	147	147
Full-Time Positions Filled =								
Part-time FTEs Budgeted =			0	0	2	2	2	2
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Call volume (in millions)	N/A	1.0	1.6	0	0	2.4	2.5	2.5	NU2-2
Comments/Justification: Number of annual calls answered by the 311 Answer Center. Calls are handled by a call specialist to provide the caller with information in accordance with the knowledge base or open a service request based on the caller's need.									
Average call wait time (in seconds)*	N/A	N/A	40	0	0	90	90	90	NU2-2
Comments/Justification: The average time that a caller has to wait to speak with a 311 call specialist after choosing the language of preference.									
Average customer satisfaction with 311 Answer Center	N/A	N/A	86%	0	0	80%	80%	80%	NU2-2
Comments/Justification: FIU Secret Shop program to evaluate satisfaction levels with 3-1-1 customer service, measured in a percentage value. Secret shops are conducted monthly and reported to management; measurement used the overall satisfaction level of the caller.									

Activity: 2 - ServiceDirect - Outreach

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$0	\$0	\$0	\$1,334	\$969	\$1,210
General Fund UMSA	\$0	\$0	\$0	\$0	\$0	\$572	\$415	\$518
Fees for Services	\$0	\$0	\$0	\$0	\$0	\$0	\$40	\$40
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$1,906	\$1,424	\$1,768
EXPENDITURES								
Salary	\$0	\$0	\$0	\$0	\$0	\$968	\$859	\$977
Overtime Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$11	\$0
Fringe	\$0	\$0	\$0	\$0	\$0	\$363	\$291	\$336
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$2	\$0
Other Operating	\$0	\$0	\$0	\$0	\$0	\$575	\$261	\$455
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$1,906	\$1,424	\$1,768
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$1,906	\$1,424	\$1,768
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	17	17	17
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Direct sale transactions	0	0	0	0	0	49,182	49,636	0	NU2-1
Comments/Justification:									
Expansion of outreach access points for citizens							75%	100%	ES2-1
Comments/Justification: Increase the number of access points (in public or private venues) for citizens to obtain county information and services. Measure is based on percent of increase based on the baseline of five regional offices in FY 08/09.									

Activity: 3 - Campaign Support Services

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$0	\$0	\$0	\$0	\$1,033	\$1,007
General Fund UMSA	\$0	\$0	\$0	\$0	\$0	\$0	\$442	\$431
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$0	\$1,475	\$1,438
EXPENDITURES								
Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$933	\$869
Overtime Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$1	\$2
Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$291	\$289
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$0	\$0	\$0	\$0	\$0	\$0	\$228	\$256
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$22	\$22
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$1,475	\$1,438
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$1,475	\$1,438
REVENUES LESS EXPENDITURES	\$0	\$0						

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	0	14	14
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Customer Service Satisfaction with departmental services							80%	80%	ES1-4

Comments/Justification: Deploy annual customer satisfaction surveys to departments that have been provided with services by GIC.

Activity: 3 - Miami-Dade TV

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$81	\$0	\$0	\$1,425	\$1,520	\$1,560	\$1,539
General Fund UMSA	\$0	\$34	\$0	\$0	\$611	\$651	\$668	\$659
Fees for Services	\$0	\$0	\$0	\$0	\$21	\$15	\$15	\$10
TOTAL REVENUE	\$0	\$115	\$0	\$0	\$2,057	\$2,186	\$2,243	\$2,208
EXPENDITURES								
Salary	\$291	\$323	\$415	\$0	\$1,307	\$1,370	\$1,438	\$1,398
Overtime Salary	\$0	\$0	\$0	\$0	\$6	\$5	\$6	\$5
Fringe	\$77	\$86	\$110	\$0	\$377	\$402	\$409	\$426
Overtime Fringe	\$0	\$0	\$0	\$0	\$1	\$1	\$1	\$1
Other Operating	\$0	\$0	\$0	\$0	\$366	\$403	\$384	\$373
Capital	\$0	\$0	\$0	\$0	\$0	\$5	\$5	\$5
TOTAL OPERATING EXPENDITURES	\$368	\$409	\$525	\$0	\$2,057	\$2,186	\$2,243	\$2,208
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$368	\$409	\$525	\$0	\$2,057	\$2,186	\$2,243	\$2,208
REVENUES LESS EXPENDITURES	\$-368	\$-294	\$-525	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	19	20	18	16	16	16
Full-Time Positions Filled =								
Part-time FTEs Budgeted =	0	0	0	0	2	2	2	2
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of Board of County Commissioners' meetings successfully broadcast on Miami-Dade TV	N/A	N/A	N/A	0	0	99%	100%	99%	NU2-1

Comments/Justification:

Percentage of Board of County Commissioners' meetings successfully webcast	N/A	N/A	N/A	0	0	90%	93%	90%	NU2-1
--	-----	-----	-----	---	---	-----	-----	-----	-------

Comments/Justification:

New Miami-Dade Now and Miami-Dade Ahora episodes	0	0	0	0	0	20	19	20	NU2-1
--	---	---	---	---	---	----	----	----	-------

Comments/Justification:

Activity: 3 - Online Services - Formerly Customer Service Development

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$284	\$192	\$0	\$1,272	\$2,363	\$2,695	\$629	\$540
General Fund UMSA	\$93	\$83	\$0	\$0	\$1,012	\$1,154	\$269	\$231
Interagency Transfers	\$626	\$686	\$1,177	\$1,099	\$1,287	\$1,333	\$1,340	\$1,340
TOTAL REVENUE	\$1,003	\$961	\$1,177	\$2,371	\$4,662	\$5,182	\$2,238	\$2,111
EXPENDITURES								
Salary	\$516	\$573	\$738	\$1,509	\$3,024	\$3,308	\$1,466	\$1,527
Overtime Salary	\$0	\$0	\$0	\$19	\$12	\$8	\$4	\$6
Fringe	\$144	\$160	\$203	\$427	\$871	\$995	\$390	\$435
Overtime Fringe	\$0	\$0	\$0	\$0	\$2	\$1	\$0	\$1
Other Operating	\$205	\$228	\$215	\$288	\$600	\$743	\$358	\$112
Capital	\$0	\$0	\$21	\$128	\$153	\$127	\$20	\$30
TOTAL OPERATING EXPENDITURES	\$865	\$961	\$1,177	\$2,371	\$4,662	\$5,182	\$2,238	\$2,111
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$865	\$961	\$1,177	\$2,371	\$4,662	\$5,182	\$2,238	\$2,111
REVENUES LESS EXPENDITURES	\$138	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	11	23	48	47	18	18
Full-Time Positions Filled =								
Part-time FTEs Budgeted =	0	0	0	0	4	4	2	2
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Visits to the Internet portal (in millions)	0	0	0	0	0	8.0	7.5	8.0	ES2-1
Comments/Justification: Annual visits to the web portal									
Average customer satisfaction with County's Internet portal	0	0	0	0	0	80%	85%	85%	ES1-4
Comments/Justification:									
Average monthly portal subscribers	0	0	0	0	0	27,000	58,000	75,000	ES2-1
Comments/Justification: Monthly subscribers to the county's web portal.									
Secret shops of County departments**	0	0	0	0	0	725	495	1065	ES9-4
Comments/Justification: In-person and phone secret shops conducted by an independent vendor. Annual shops of a number of departments									
Secret shopper recommendation reports delivered**	0	0	0	0	0	8	1	7	ES9-4
Comments/Justification: Number of reports prepared annually - new program beginning FY 08/09 is a three year, phased in program so reports will be gradually increase throughout the 3 year program.									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Government Information Center

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM GOVERNMENT INFORMATION CENTER

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer to other Departments			N/A	N/A						

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO GOVERNMENT INFORMATION CENTER

Department (from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Transit	Transit - Call Center Integration to 311 Answer Center	No	\$0	\$0	\$0	\$0	\$2,539	\$2,808	\$2,808	\$2,888
Total Transfer from other Departments			\$0	\$0	\$0	\$0	\$2,539	\$2,808	\$2,808	\$2,888

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS
Department: Government Information Center

(\$ in 000s)

Line Item Highlight	Subject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Contract Temporary Employees	21510, 21599	\$0	\$14	\$371	\$318	\$564	\$130	\$368	\$105
Rent	25190	\$54	\$56	\$56	\$27	\$30	\$34	\$34	\$82
Travel	31210;31211;31215	\$18	\$19	\$22	\$10	\$26	\$23	\$21	\$21

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Government Information Center

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Other County Sources										
Capital Outlay Reserve	565	1,591	1,149	0	0	0	0	0	0	2,740
Total:	565	1,591	1,149	0	0	0	0	0	0	2,740
Department Total:	565	1,591	1,149	0	0	0	0	0	0	2,740

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Enabling Strategies

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Capacity-Improving Projects									
WEBCASTING THIRD CHANNEL	0	85	0	0	0	0	0	0	85
Equipment Acquisition									
VIDEO PRODUCTION EQUIPMENT FOR MIAMI-DADE TV	1,431	0	0	0	0	0	0	0	1,431
Infrastructure Improvements									
IMPLEMENTATION OF SKILL ASSESSMENT TOOLS ON ENET	0	384	0	0	0	0	0	0	384
MIAMI-DADE TV CONTROL ROOM TECHNOLOGY REPLACEMENT	0	400	0	0	0	0	0	0	400
TEAMSITE	0	50	0	0	0	0	0	0	50
Other									
EMERGENCY ALERTS	0	150	0	0	0	0	0	0	150
MIAMI-DADE TV - LIGHTING CONTROL SYSTEM FOR BCC CHAMBERS (SPCC)	0	80	0	0	0	0	0	0	80
WEBCASTING SOLUTION	160	0	0	0	0	0	0	0	160
Department Total:									
	1,591	1,149	0	0	0	0	0	0	2,740

Human Resources

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Human Resources

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$5,545	\$5,825	\$6,450	\$7,763	\$7,287	\$8,021	\$7,778	\$8,021
UMSA	General Fund UMSA	\$2,986	\$2,741	\$2,766	\$3,489	\$3,123	\$3,438	\$3,336	\$3,438
INTERTRNF	Interagency Transfers	\$2,186	\$2,826	\$3,295	\$1,975	\$2,486	\$1,448	\$1,564	\$1,467
TOTAL REVENUE		\$10,717	\$11,392	\$12,511	\$13,227	\$12,896	\$12,907	\$12,678	\$12,926
EXPENDITURES									
	Salary	\$7,391	\$7,780	\$8,265	\$8,287	\$8,571	\$8,505	\$8,356	\$8,457
	Overtime Salary	\$199	\$306	\$367	\$276	\$184	\$193	\$193	\$193
	Fringe	\$2,027	\$2,170	\$2,305	\$2,427	\$2,375	\$2,522	\$2,475	\$2,663
	Overtime Fringe	\$30	\$46	\$56	\$49	\$30	\$36	\$31	\$31
	Other Operating	\$1,003	\$917	\$1,401	\$2,068	\$1,680	\$1,619	\$1,591	\$1,550
	Capital	\$67	\$173	\$117	\$120	\$56	\$32	\$32	\$32
TOTAL OPERATING EXPENDITURES		\$10,717	\$11,392	\$12,511	\$13,227	\$12,896	\$12,907	\$12,678	\$12,926
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	0	0	0	0	0	0	0	0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0							
TOTAL EXPENDITURES		\$10,717	\$11,392	\$12,511	\$13,227	\$12,896	\$12,907	\$12,678	\$12,926
REVENUES LESS EXPENDITURES		\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	144	151	159	158	142	142	142	140
Full-Time Positions Filled =	135	142	158	158	0		140	
Part-time FTEs Budgeted =	0	0	0	0	1	1	1	1
Temporary FTEs Budgeted =	0	0	0	0	0	0	0	0

Activity: Career Development

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$700	\$468	\$478	\$1,375	\$1,061	\$1,141	\$1,094	\$1,102
General Fund UMSA	\$300	\$202	\$206	\$618	\$454	\$489	\$469	\$472
Interagency Transfers	\$805	\$1,227	\$1,492	\$708	\$554	\$368	\$428	\$368
TOTAL REVENUE	\$1,805	\$1,897	\$2,176	\$2,701	\$2,069	\$1,998	\$1,991	\$1,942
EXPENDITURES								
Salary	\$1,310	\$1,358	\$1,363	\$1,443	\$1,277	\$1,122	\$1,120	\$1,069
Overtime Salary	\$2	\$4	\$2	\$2	\$1	\$0	\$0	\$0
Fringe	\$319	\$323	\$370	\$402	\$355	\$310	\$310	\$306
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$174	\$212	\$438	\$846	\$429	\$566	\$561	\$567
Capital	\$0	\$0	\$3	\$8	\$7	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$1,805	\$1,897	\$2,176	\$2,701	\$2,069	\$1,998	\$1,991	\$1,942
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,805	\$1,897	\$2,176	\$2,701	\$2,069	\$1,998	\$1,991	\$1,942
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	27	31	26	25	15	15	15	13
Full-Time Positions Filled =	22	26	25	25	0		15	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Number of county employees trained	N/A	N/A	16,101	15,806	9,610	8,000	8,000	8000	ES5-4
Comments/Justification: Total number of employees trained (outsourced and by Human Resources)									
Customer satisfaction with training	N/A	N/A	N/A	N/A	N/A	80%	98.5%	80%	ES5-4
Comments/Justification: Overall satisfaction assesement immediately after training (New Employee Orientation and Supervisory Certification courses)									
Percentage of employees who completed New Employee Orientation within two weeks of date of hire	N/A	N/A	N/A	N/A	91.3%	95%	91.3%	95%	ES5-4
Comments/Justification: This ensures that new employees are promptly educated in areas of concern to the employees and the County i.e. Results Oriented Government, mission, vision, etc									

Activity: Labor Management

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$439	\$444	\$497	\$529	\$710	\$933	\$874	\$752
General Fund UMSA	\$188	\$190	\$213	\$238	\$304	\$401	\$375	\$323
Interagency Transfers	\$65	\$82	\$79	\$87	\$66	\$65	\$65	\$65
TOTAL REVENUE	\$692	\$716	\$789	\$854	\$1,080	\$1,399	\$1,314	\$1,140
EXPENDITURES								
Salary	\$515	\$563	\$628	\$677	\$899	\$1,095	\$1,030	\$887
Overtime Salary	\$0	\$21	\$0	\$0	\$0	\$0	\$0	\$0
Fringe	\$108	\$121	\$154	\$169	\$170	\$289	\$268	\$239
Overtime Fringe	\$0	\$3	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$69	\$8	\$7	\$8	\$11	\$15	\$16	\$14
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$692	\$716	\$789	\$854	\$1,080	\$1,399	\$1,314	\$1,140
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$692	\$716	\$789	\$854	\$1,080	\$1,399	\$1,314	\$1,140
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	8	8	8	8	11	11	11	9
Full-Time Positions Filled =	7	7	8	8	0		10	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of disciplinary appeals sustained by the County Manager	N/A	N/A	N/A	N/A	97%	99%	97%	97%	ES1-1
Comments/Justification: Percentage of appeals upheld by the County Manager in agreement with Human Resources									
Percentage of employee physicals results processed within five business days	N/A	N/A	N/A	N/A	81.75%	90%	81.75%	90%	ES1-1
Comments/Justification: This measure helps to expedite the recruitment process, helps to determine the ability of an employee to return to work after annual physicals, and meet Department of Transportation requirements.									
Percentage of collective bargaining grievances at step four that are resolved prior to arbitration	N/A	N/A	N/A	42%	78%	50%	78%	78%	ES1-1
Comments/Justification: This measure identifies how effective the Labor Unit negotiates Collective bargaining grievances at department director's level prior to arbitration									

Activity: Office of the Director

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$833	\$837	\$1,051	\$1,160	\$969	\$1,034	\$995	\$1,357
General Fund UMMA	\$356	\$358	\$451	\$521	\$416	\$442	\$427	\$583
Interagency Transfers	\$0	\$0	\$0	\$38	\$19	\$0	\$56	\$0
TOTAL REVENUE	\$1,189	\$1,195	\$1,502	\$1,719	\$1,404	\$1,476	\$1,478	\$1,940
EXPENDITURES								
Salary	\$558	\$615	\$727	\$652	\$824	\$568	\$570	\$849
Overtime Salary	\$2	\$2	\$3	\$1	\$0	\$0	\$0	\$0
Fringe	\$402	\$362	\$212	\$214	\$258	\$208	\$208	\$305
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Other Operating	\$222	\$214	\$515	\$800	\$319	\$668	\$668	\$754
Capital	\$5	\$2	\$45	\$52	\$3	\$32	\$32	\$32
TOTAL OPERATING EXPENDITURES	\$1,189	\$1,195	\$1,502	\$1,719	\$1,404	\$1,476	\$1,478	\$1,940
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,189	\$1,195	\$1,502	\$1,719	\$1,404	\$1,476	\$1,478	\$1,940
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	9	9	7	8	6	6	6	10
Full-Time Positions Filled =	8	8	8	8	0		6	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	0	0	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Overall Department of Human Resources satisfaction rating from annual survey (goal is a rating of 4.5 on a scale of 1 to 5)	4.33	4.46	4.55	N/A	N/A	4.5	4.5	4.5	ES5-1

Comments/Justification: Currently, HR is looking into alternative surveying tools; as new programs are introduced it is important to allow time for participants to understand the program and this way the data resulting from surveys can be used more effectively; this tool is projected to be implemented by September 2009.

Activity: Payroll and Records Management

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$1,937	\$2,160	\$2,361	\$2,490	\$2,686	\$2,898	\$2,851	\$2,923
General Fund UMSA	\$1,442	\$1,170	\$1,012	\$1,119	\$1,151	\$1,242	\$1,223	\$1,252
Interagency Transfers	\$372	\$557	\$779	\$353	\$420	\$250	\$250	\$250
TOTAL REVENUE	\$3,751	\$3,887	\$4,152	\$3,962	\$4,257	\$4,390	\$4,324	\$4,425
EXPENDITURES								
Salary	\$2,590	\$2,580	\$2,663	\$2,678	\$2,973	\$3,030	\$2,980	\$3,086
Overtime Salary	\$185	\$266	\$344	\$246	\$174	\$193	\$193	\$193
Fringe	\$578	\$681	\$785	\$827	\$852	\$1,007	\$996	\$1,009
Overtime Fringe	\$28	\$41	\$53	\$44	\$28	\$36	\$31	\$31
Other Operating	\$341	\$281	\$299	\$164	\$209	\$124	\$124	\$106
Capital	\$29	\$38	\$8	\$3	\$21	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$3,751	\$3,887	\$4,152	\$3,962	\$4,257	\$4,390	\$4,324	\$4,425
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$3,751	\$3,887	\$4,152	\$3,962	\$4,257	\$4,390	\$4,324	\$4,425
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	52	52	63	62	65	65	65	65
Full-Time Positions Filled =	51	51	63	62	0		65	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Accuracy of HR payroll and paycheck processing	N/A	98%	98%	98.44%	98.46%	98%	98.46%	98%	ES9-5
Comments/Justification: This measure keeps track of errors made by the payroll process to assist streamlining of process									
Percentage of completed tuition reimbursement packets processed within 30 days of receipt	N/A	N/A	N/A	N/A	100%	100%	100%	100%	ES9-5
Comments/Justification: This measure ensures all tuition reimbursement requests are processed timely									
Percentage of new personnel documents received, scanned, and audited into the Electronic Document Management System within two pay periods	N/A	N/A	N/A	N/A	N/A	100%	100%	100%	ES9-5
Comments/Justification: This measure keeps track of scanning all new personnel files into the Electronic Document Management System to facilitate easy retrieval									

Activity: Recruitment and Compensation

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$1,636	\$1,916	\$2,063	\$2,209	\$1,861	\$2,015	\$1,964	\$1,887
General Fund UMSA	\$700	\$821	\$884	\$993	\$798	\$864	\$842	\$808
Interagency Transfers	\$944	\$960	\$945	\$789	\$1,427	\$765	\$765	\$784
TOTAL REVENUE	\$3,280	\$3,697	\$3,892	\$3,991	\$4,086	\$3,644	\$3,571	\$3,479
EXPENDITURES								
Salary	\$2,418	\$2,664	\$2,884	\$2,837	\$2,598	\$2,690	\$2,656	\$2,566
Overtime Salary	\$10	\$13	\$18	\$27	\$9	\$0	\$0	\$0
Fringe	\$620	\$683	\$784	\$815	\$740	\$708	\$693	\$804
Overtime Fringe	\$2	\$2	\$3	\$5	\$2	\$0	\$0	\$0
Other Operating	\$197	\$202	\$142	\$250	\$712	\$246	\$222	\$109
Capital	\$33	\$133	\$61	\$57	\$25	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$3,280	\$3,697	\$3,892	\$3,991	\$4,086	\$3,644	\$3,571	\$3,479
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$3,280	\$3,697	\$3,892	\$3,991	\$4,086	\$3,644	\$3,571	\$3,479
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	48	51	55	55	45	45	45	43
Full-Time Positions Filled =	47	50	54	55	0		44	
Part-time FTEs Budgeted =	0	0	0	0	1	1	1	1
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Average recruitment time (in calendar days)	N/A	N/A	93	59	43	45	43	45	ES5-1
Comments/Justification: This measure is calculated from the time a department enters a job opening in PeopleSoft to hiring the new employee									
Percentage of appealed classification decisions in which the decisions are sustained	N/A	N/A	77%	90%	97%	100%	97%	97%	ES5-2
Comments/Justification: This measure tracks how effective compensation studies are, when challenged by the compensation appeal process									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Human Resources

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM HUMAN RESOURCES

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer to other Departments			N/A	N/A						

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO HUMAN RESOURCES

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Aviation	Testing & Validation	No	\$73	\$83	\$62	\$62	\$56	\$56	\$26	\$26
Americans with Disabilities Act Coordination	ADA Outreach Program	No	\$0	\$0	\$145	\$127	\$113	\$0	\$0	\$0
Non-Departmental	MDCU New Employee Orientation and Supervisory Certification Program Inter-departmental transfers.	No	\$1,229	\$1,666	\$1,482	\$679	\$554	\$368	\$428	\$368
Transit	Testing & Validation	No	\$150	\$203	\$176	\$176	\$176	\$199	\$199	\$199
Police	Testing & Validation	No	\$113	\$150	\$134	\$154	\$154	\$218	\$218	\$218
Fire Rescue	Testing & Validation	No	\$132	\$180	\$154	\$154	\$191	\$120	\$120	\$120
Corrections and Rehabilitation	Testing & Validation	No	\$62	\$83	\$72	\$72	\$92	\$126	\$126	\$126
Non-Departmental	Testing & Validation	No	\$81	\$53	\$40	\$40	\$131	\$25	\$29	\$30
General Services Administration	Unemploment compensation payroll process	No	\$65	\$65	\$65	\$65	\$65	\$65	\$65	\$65
General Services Administration	Payroll Preparation	No	\$192	\$281	\$262	\$250	\$250	\$250	\$250	\$250
Water and Sewer	Payroll Preparation	No	\$89	\$62	\$62	\$0	\$50	\$21	\$21	\$0
Non-Departmental	Recruitment advertismen ad reimbursements	No	\$0	\$0	\$0	\$0	\$629	\$0	\$600	\$0
Non-Departmental	Misc reimbursements related to HR expenses eligble for reimbursement from user departments (testing, recruitment, payroll, labor management, etc)	No	\$0	\$0	\$0	\$0	\$25	\$0	\$0	\$65
Total Transfer from other Departments			\$2,186	\$2,826	\$2,654	\$1,779	\$2,486	\$1,448	\$2,082	\$1,467

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS

Department: Human Resources

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Travel	31210; 31211; 31215	\$5	\$5	\$3	\$8	\$34	\$43	\$43	\$43
Contract Temporary Employees	22430	\$32	\$0	\$332	\$813	\$284	\$510	\$510	\$510

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Human Resources

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Other County Sources										
Capital Outlay Reserve	295	688	295	295	97	0	0	0	0	1,375
Total:	295	688	295	295	97	0	0	0	0	1,375
Department Total:	295	688	295	295	97	0	0	0	0	1,375

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Enabling Strategies

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
--	-------	---------	---------	---------	---------	---------	---------	--------	-------

Computer and Systems Automation

CONTINUE PERSONNEL RECORD SCANNING BACKLOG	688	295	295	97	0	0	0	0	1,375
---	-----	-----	-----	----	---	---	---	---	-------

Department Total:	688	295	295	97	0	0	0	0	1,375
--------------------------	------------	------------	------------	-----------	----------	----------	----------	----------	--------------

Neighborhood Compliance

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Office of Neighborhood Compliance

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
CW	General Fund Countywide	\$0	\$0	\$0	\$0	\$0	\$131	\$131	\$200
UMSA	General Fund UMSA	\$0	\$0	\$0	\$0	\$0	\$5,878	\$5,878	\$8,750
PROP	Code Fines / Lien Collections	\$0	\$0	\$0	\$0	\$0	\$5,360	\$3,905	\$3,910
PROP	Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$662	\$662	\$662
PROP	Miscellaneous Revenues	\$0	\$0	\$0	\$0	\$0	\$0	\$63	\$0
TOTAL REVENUE		\$0	\$0	\$0	\$0	\$0	\$12,031	\$10,639	\$13,522
EXPENDITURES									
	Salary	\$0	\$0	\$0	\$0	\$0	\$8,271	\$8,904	\$8,613
	Overtime Salary	\$0	\$0	\$0	\$0	\$0	\$40	\$56	\$100
	Fringe	\$0	\$0	\$0	\$0	\$0	\$2,728	\$2,943	\$2,960
	Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$10	\$14	\$18
	Other Operating	\$0	\$0	\$0	\$0	\$0	\$982	\$1,612	\$1,828
	Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$11	\$3
TOTAL OPERATING EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$12,031	\$13,540	\$13,522
	Debt Services	0	0	0	0	0	0	0	0
	Reserves	0	0	0	0	0	0	0	0
	Transfers	0	0	0	0	0	0	0	0
	Other Non-Operating	0	0	0	0	0	0	0	0
TOTAL NON OPERATING EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$12,031	\$13,540	\$13,522
REVENUES LESS EXPENDITURES		\$0	\$0	\$0	\$0	\$0	\$0	\$-2,901	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	138	138	138
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

Activity: Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$0	\$0	\$0	\$131	\$131	\$200
Code Fines / Lien Collections	\$0	\$0	\$0	\$0	\$0	\$1,885	\$1,672	\$2,363
Miscellaneous Revenues	\$0	\$0	\$0	\$0	\$0	\$0	\$63	\$0
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$2,016	\$1,866	\$2,563
EXPENDITURES								
Salary	\$0	\$0	\$0	\$0	\$0	\$1,421	\$1,857	\$1,483
Overtime Salary	\$0	\$0	\$0	\$0	\$0	\$0	\$8	\$5
Fringe	\$0	\$0	\$0	\$0	\$0	\$429	\$550	\$571
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$0	\$2	\$1
Other Operating	\$0	\$0	\$0	\$0	\$0	\$166	\$880	\$503
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$4	\$0
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$2,016	\$3,301	\$2,563
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$2,016	\$3,301	\$2,563
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$-1,435	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	20	20	20
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Monthly Turnover Percentage	n/a	n/a	n/a	n/a	n/a	1.5%	1.5%	1.5%	ES5-2

Comments/Justification: The departmental monthly turnover rate calculated by dividing the number of separations by the total number of positions.

Telephone Recognition Program	n/a	n/a	n/a	n/a	n/a	80%	80%	80%	NU2-1
-------------------------------	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification: The department continues to administer the quality telephone recognition program. The program is implemented and coordinated through Administration. The monthly telephone program is designed to positively impact employee telephone interactions with our customers. Each division is audited monthly and rated on ten separate dimensions. This program is expected to result in a positive customer perception of the department (ONC).

Compliance Officer Performance Index by Month (individual Performance Reporting)	n/a	n/a	n/a	n/a	n/a	80%	80%	80%	NU4-3
--	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification: The Individual Performance Reporting (IPR) system is implemented and coordinated through Administration. This IPR performance index measure is the summary of the weighted individual scores accumulated by the code enforcement staff. This performance measure represents an average rating of neighborhood compliance officers monthly performance.

Customer Satisfaction Survey Results	n/a	n/a	n/a	n/a	n/a	85%	80%	80%	NU2-1
--------------------------------------	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification: The department plans to conduct an annual customer satisfaction survey in order to identify customers needs and requirements. Due to the transition to ONC, the department's goal is a rating of 80% overall customer satisfaction.

Activity: Code Enforcement

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund Countywide	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
General Fund UMMA	\$0	\$0	\$0	\$0	\$0	\$5,878	\$5,878	\$8,750
Code Fines / Lien Collections	\$0	\$0	\$0	\$0	\$0	\$3,475	\$2,233	\$1,547
Interagency Transfers	\$0	\$0	\$0	\$0	\$0	\$662	\$662	\$662
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$10,015	\$8,773	\$10,959
EXPENDITURES								
Salary	\$0	\$0	\$0	\$0	\$0	\$6,850	\$7,047	\$7,130
Overtime Salary	\$0	\$0	\$0	\$0	\$0	\$40	\$48	\$95
Fringe	\$0	\$0	\$0	\$0	\$0	\$2,299	\$2,393	\$2,389
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$10	\$12	\$17
Other Operating	\$0	\$0	\$0	\$0	\$0	\$816	\$732	\$1,325
Capital	\$0	\$0	\$0	\$0	\$0	\$0	\$7	\$3
TOTAL OPERATING EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$10,015	\$10,239	\$10,959
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$10,015	\$10,239	\$10,959
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$-1,466	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	0	0	0	0	0	118	118	118
Full-Time Positions Filled =								
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =								

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Average days from receipt of zoning complaint to first inspection*	0	0	0	0	0	5	4	4	NU4-1
Comments/Justification:									
Average days from first zoning (chapter 33) inspection to issuance of a warning letter*	0	0	0	0	0	25	19	8	NU4-1
Comments/Justification:									
Average days from first zoning (chapter 33) inspection to compliance with civil violation notice (CVN)*	0	0	0	0	0	100	105	100	NU4-1
Comments/Justification:									
Average days from receipt of exterior property maintenance (chapter 19) complaint to first inspection*	0	0	0	0	0	5	5	5	NU4-1
Comments/Justification:									
Average days from first property (chapter 19) inspection to issuance of a warning letter*	0	0	0	0	0	35	29	18	NU4-1
Comments/Justification:									
Average days from first property inspection with exterior property maintenance (chapter 19) to compliance with civil violation notice (CVN)*	0	0	0	0	0	100	102	100	NU4-1
Comments/Justification:									
Number of Cases Opened by Neighborhood Compliance Officers (NCOs)	0	0	0	0	0	67535	66700	66700	NU4-1
Comments/Justification:									
Number of cases enforcement closed	0	0	0	0	0	66875	60000	60000	NU4-1
Comments/Justification:									
Number of Cases Liened	0	0	0	0	0	3200	3500	3500	NU4-1
Comments/Justification: Although the lien activity trend has significantly increased in the last few years, the dollar value of liens settled has dropped off sharply.									
Number of liens settled/collected	0	0	0	0	0	1500	1200	1100	NU4-1
Comments/Justification:									
Average days from warning letter deadline to issuance of CVN: Non-compliance reaction time	n/a	n/a	n/a	n/a	n/a	n/a	35	35	NU4-1
Comments/Justification:									
Percentage of cases closed as a result of a warning letter	n/a	n/a	n/a	n/a	n/a	n/a	65%	65%	NU4-1
Comments/Justification:									

Percentage of cases closed as a result of a civil violation notice

n/a

n/a

n/a

n/a

n/a

n/a

65%

65%

NU4-1

Comments/Justification:

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Office of Neighborhood Compliance

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM OFFICE OF NEIGHBORHOOD COMPLIANCE

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer to other Departments			N/A	N/A						

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO OFFICE OF NEIGHBORHOOD COMPLIANCE

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Community and Economic Development	Code Enforcement & Graffiti	No	\$0	\$0	\$0	\$0	\$0	\$662	\$662	\$662
Total Transfer from other Departments			\$0	\$0	\$0	\$0	\$0	\$662	\$662	\$662

may include capital funds as well

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Neighborhood Compliance

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Other County Sources										
Capital Outlay Reserve	212	247	341	0	0	0	0	0	0	588
Total:	212	247	341	0	0	0	0	0	0	588
Department Total:	212	247	341	0	0	0	0	0	0	588

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Neighborhood and Unincorporated Area Municipal Services

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Nuisance Control									
ABANDONED VEHICLE REMOVAL IN THE UNINCORPORATED MUNICIPAL SERVICE AREA	24	8	0	0	0	0	0	0	32
UNSAFE STRUCTURES BOARD-UP AND DEMOLITION	223	333	0	0	0	0	0	0	556
Department Total:	247	341	0	0	0	0	0	0	588

Solid Waste Management

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Solid Waste Management

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
UMSA	General Fund UMSA	\$1,686	\$1,686	\$1,686	\$1,686	\$0	\$0	\$0	\$0
PROP	Carryover	\$62,670	\$67,532	\$80,300	\$89,434	\$105,107	\$95,646	\$109,526	\$93,325
PROP	Collection Fees and Charges	\$123,240	\$124,753	\$127,591	\$142,406	\$143,894	\$136,097	\$144,207	\$136,332
PROP	Disposal Fees and Charges	\$102,995	\$123,147	\$150,819	\$128,533	\$123,473	\$127,371	\$120,047	\$116,417
PROP	Interest/ Rate Stabilization Reserve	\$1,050	\$2,055	\$3,597	\$8,022	\$5,420	\$8,755	\$5,198	\$5,198
PROP	Recyclable Material Sales	\$705	\$1,066	\$1,193	\$984	\$1,184	\$503	\$775	\$801
PROP	Resource Recovery Energy Sales	\$16,593	\$17,138	\$23,110	\$23,704	\$28,001	\$27,845	\$30,682	\$29,918
PROP	Transfer Fees	\$7,439	\$7,265	\$8,058	\$7,819	\$7,732	\$8,148	\$7,593	\$7,484
PROP	Utility Service Fee	\$15,798	\$16,329	\$18,743	\$17,852	\$18,067	\$18,171	\$18,849	\$18,426
PROP	Reimbursements from Outside Agencies	\$0	\$0	\$0	\$18,036	\$0	\$0	\$0	\$0
STATE	State Grants	\$260	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE		\$332,436	\$360,971	\$415,097	\$438,476	\$432,878	\$422,536	\$436,877	\$407,901
EXPENDITURES									
	Salary	\$45,226	\$44,950	\$42,188	\$46,421	\$47,709	\$50,862	\$48,758	\$50,488
	Overtime Salary	\$4,692	\$7,175	\$8,326	\$3,606	\$3,962	\$4,610	\$3,922	\$4,441
	Fringe	\$13,378	\$16,526	\$17,640	\$19,132	\$19,171	\$21,682	\$20,727	\$22,781
	Overtime Fringe	\$706	\$1,090	\$1,282	\$630	\$702	\$864	\$664	\$810
	Other Operating	\$170,757	\$183,923	\$225,021	\$201,983	\$204,903	\$219,873	\$221,048	\$218,931
	Capital	\$3,436	\$671	\$4,553	\$12,098	\$6,306	\$7,729	\$15,483	\$16,871
TOTAL OPERATING EXPENDITURES		\$238,195	\$254,335	\$299,010	\$283,870	\$282,753	\$305,620	\$310,602	\$314,322
	Debt Services	\$20,734	\$23,865	\$24,414	\$25,196	\$24,549	\$26,051	\$24,930	\$24,602
	Reserves	\$0	\$0	\$0	\$0	\$0	\$82,466	\$0	\$55,519
	Transfers	\$3,460	\$2,471	\$2,239	\$23,900	\$2,000	\$8,399	\$8,018	\$13,458
	Other Non-Operating	\$2,515	\$0	\$0	\$403	\$14,050	\$0	\$0	\$0
TOTAL NON OPERATING EXPENDITURES		\$26,709	\$26,336	\$26,653	\$49,499	\$40,599	\$116,916	\$32,948	\$93,579
TOTAL EXPENDITURES		\$264,904	\$280,671	\$325,663	\$333,369	\$323,352	\$422,536	\$343,550	\$407,901
REVENUES LESS EXPENDITURES		\$67,532	\$80,300	\$89,434	\$105,107	\$109,526	\$0	\$93,327	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	1071	1041	998	989	1011	1012	1012	1012
Full-Time Positions Filled =	1057	1102	976	997	941		943	
Part-time FTEs Budgeted =	16	8	9	8	1	9	8	8
Temporary FTEs Budgeted =	86	73	66	68	0	28	47	47

Activity: Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$44,644	\$46,645	\$57,208	\$69,319	\$85,023	\$95,646	\$109,526	\$93,325
Collection Fees and Charges	\$14,018	\$9,062	\$18,353	\$25,936	\$13,505	\$4,745	\$14,689	\$3,707
Disposal Fees and Charges	\$34,015	\$45,075	\$57,914	\$50,493	\$50,257	\$17,193	\$7,450	\$2,974
Interest/ Rate Stabilization Reserve	\$1,050	\$2,055	\$3,597	\$8,022	\$5,420	\$8,755	\$5,198	\$5,198
Reimbursements from Outside Agencies	\$0	\$0	\$0	\$18,036	\$0	\$0	\$0	\$0
State Grants	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$93,727	\$102,837	\$137,072	\$171,806	\$154,205	\$126,339	\$136,863	\$105,204
EXPENDITURES								
Salary	\$6,415	\$5,831	\$5,786	\$6,165	\$7,168	\$7,289	\$7,167	\$7,389
Overtime Salary	\$451	\$140	\$132	\$67	\$52	\$128	\$107	\$103
Fringe	\$1,570	\$1,899	\$2,154	\$2,316	\$2,319	\$2,942	\$2,872	\$3,001
Overtime Fringe	\$7	\$21	\$13	\$11	\$9	\$23	\$19	\$19
Other Operating	\$11,695	\$11,936	\$32,781	\$28,519	\$14,415	\$21,206	\$20,963	\$22,402
Capital	\$82	\$239	\$211	\$237	\$201	\$635	\$620	\$513
TOTAL OPERATING EXPENDITURES	\$20,220	\$20,066	\$41,077	\$37,315	\$24,164	\$32,223	\$31,748	\$33,427
Debt Services	\$0	\$0	\$4,322	\$5,081	\$4,465	\$4,833	\$4,833	\$4,489
Reserves	\$0	\$0	\$0	\$0	\$0	\$82,466	\$0	\$55,519
Transfers	\$3,460	\$2,471	\$2,239	\$23,900	\$2,000	\$8,399	\$8,018	\$13,458
OthNonOper	\$2,515	\$0	\$0	\$403	\$14,050	\$0	\$0	\$0
TOTAL EXPENDITURES	\$26,195	\$22,537	\$47,638	\$66,699	\$44,679	\$127,921	\$44,599	\$106,893
REVENUES LESS EXPENDITURES	\$67,532	\$80,300	\$89,434	\$105,107	\$109,526	\$-1,582	\$92,264	\$-1,689

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	107	104	98	103	105	102	103	103
Full-Time Positions Filled =	95	96	90	95	93		99	
Part-time FTEs Budgeted =	1	1	0	0	1	1	1	1
Temporary FTEs Budgeted =	7	5	4	4	0	1	13	9

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Disposal System Level of Service (LOS: Years of remaining disposal capacity)	NA	12	12	7	7	5	6	5	NU6-3

Comments/Justification:

Curbside recycling complaints per 10,000 participating households*	N/A	N/A	N/A	2	1	3	4	3	NU5-1
--	-----	-----	-----	---	---	---	---	---	-------

Comments/Justification:

Activity: Collection Operation

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Collection Fees and Charges	\$34,215	\$35,121	\$29,122	\$33,517	\$37,827	\$39,000	\$35,979	\$36,364
TOTAL REVENUE	\$34,215	\$35,121	\$29,122	\$33,517	\$37,827	\$39,000	\$35,979	\$36,364
EXPENDITURES								
Salary	\$4,877	\$6,137	\$6,327	\$7,256	\$7,888	\$8,831	\$8,274	\$8,536
Overtime Salary	\$2,488	\$3,133	\$2,223	\$1,177	\$952	\$990	\$837	\$816
Fringe	\$2,046	\$2,327	\$2,686	\$2,998	\$3,353	\$3,933	\$3,774	\$4,058
Overtime Fringe	\$373	\$472	\$344	\$206	\$175	\$182	\$146	\$150
Other Operating	\$24,172	\$23,030	\$20,534	\$21,452	\$20,591	\$21,883	\$20,467	\$22,027
Capital	\$259	\$22	\$8	\$428	\$4,868	\$2,493	\$2,481	\$777
TOTAL OPERATING EXPENDITURES	\$34,215	\$35,121	\$32,122	\$33,517	\$37,827	\$38,312	\$35,979	\$36,364
Debt Services	\$0	\$0	\$0	\$0	\$0	\$688	\$0	\$0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$34,215	\$35,121	\$32,122	\$33,517	\$37,827	\$39,000	\$35,979	\$36,364
REVENUES LESS EXPENDITURES	\$0	\$0	\$-3,000	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	201	162	164	196	194	194	194	194
Full-Time Positions Filled =	198	138	146	159	182		184	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	18	8	11	11	0	7	6	8

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Bulky waste trash tons collected (in thousands)	92	97	130	76	49	64	64	67	NU5-1
Comments/Justification:									
Trash and Recycling Center tons collected (in thousands)	204	176	155	193	175	189	175	166	NU5-1
Comments/Justification:									
Garbage complaints received per 10,000 households served	N/A	N/A	N/A	4	3	4	3	3	NU5-1
Comments/Justification:									
Bulky waste complaints per 1,000 regular bulky waste orders created	N/A	N/A	N/A	9	4	7	4	6	NU5-1
Comments/Justification:									
Average bulky waste response time (in calendar days)	N/A	N/A	N/A	8	7	8	7	8	NU5-1
Comments/Justification:									
Average illegal dumping pick-up response time (in calendar days)	N/A	N/A	N/A	0	4	8	8	8	NU5-1
Comments/Justification:									
Enforcement related complaints responded to within two business days	N/A	N/A	N/A	0	98%	100%	98%	100%	NU5-1
Comments/Justification:									
Scheduled illegal dumping piles picked-up within eight calendar days	N/A	N/A	N/A	0	96%	99%	96%	99%	NU5-1
Comments/Justification:									
Percentage of manual garbage routes completed on time	N/A	N/A	N/A	0	97%	96%	97%	98%	NU5-1
Comments/Justification:									
Percentage of automated garbage routes completed on time	N/A	N/A	N/A	99%	98%	98%	98%	98%	NU5-1
Comments/Justification:									

Activity: Compliance Development and Countywide Recycling

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Disposal Fees and Charges	\$0	\$0	\$0	\$197	\$0	\$1,098	\$0	\$0
Utility Service Fee	\$3,849	\$3,824	\$4,047	\$4,063	\$4,924	\$7,813	\$8,618	\$8,641
State Grants	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$3,849	\$3,824	\$4,047	\$4,260	\$4,924	\$8,911	\$8,618	\$8,641
EXPENDITURES								
Salary	\$892	\$861	\$865	\$1,012	\$1,089	\$1,845	\$1,825	\$1,841
Overtime Salary	\$20	\$57	\$60	\$25	\$28	\$239	\$149	\$131
Fringe	\$287	\$238	\$290	\$368	\$396	\$699	\$693	\$810
Overtime Fringe	\$3	\$9	\$9	\$4	\$5	\$43	\$26	\$24
Other Operating	\$2,598	\$2,652	\$2,822	\$2,831	\$3,406	\$6,047	\$5,988	\$5,799
Capital	\$49	\$7	\$1	\$20	\$0	\$38	\$38	\$36
TOTAL OPERATING EXPENDITURES	\$3,849	\$3,824	\$4,047	\$4,260	\$4,924	\$8,911	\$8,719	\$8,641
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$3,849	\$3,824	\$4,047	\$4,260	\$4,924	\$8,911	\$8,719	\$8,641
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$0	\$-101	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	12	12	15	16	27	29	27	27
Full-Time Positions Filled =	11	14	14	14	24		19	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	0	0	0	0	0	0	3	3

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percent of FDEP reporting deadlines met	n/a	n/a	n/a	100%	100%	100%	100%	100%	NU3-1
Comments/Justification:									
Recycling tons at Disposal Facilities (in thousands)	214	209	127	160	166	229	228	189	NU3-1
Comments/Justification: Includes metals and biomass from Resources Recovery.									

Activity: Disposal Operations

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$18,026	\$20,887	\$23,092	\$20,115	\$20,084	\$0	\$0	\$0
Disposal Fees and Charges	\$51,559	\$61,269	\$73,724	\$50,671	\$51,334	\$85,517	\$87,550	\$88,627
Resource Recovery Energy Sales	\$16,593	\$17,138	\$23,110	\$23,704	\$28,001	\$27,845	\$30,682	\$29,918
Utility Service Fee	\$11,949	\$12,505	\$14,696	\$13,789	\$13,143	\$10,358	\$10,231	\$9,785
State Grants	\$260	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$98,387	\$111,799	\$134,622	\$108,279	\$112,562	\$123,720	\$128,463	\$128,330
EXPENDITURES								
Salary	\$3,566	\$3,941	\$4,156	\$4,062	\$4,325	\$4,569	\$4,301	\$4,613
Overtime Salary	\$225	\$361	\$455	\$312	\$429	\$366	\$412	\$378
Fringe	\$1,183	\$1,438	\$1,581	\$1,600	\$1,697	\$1,840	\$1,855	\$2,080
Overtime Fringe	\$35	\$56	\$70	\$55	\$75	\$84	\$72	\$69
Other Operating	\$73,442	\$84,909	\$102,938	\$79,285	\$85,822	\$96,103	\$97,521	\$99,322
Capital	\$1,910	\$207	\$2,330	\$2,850	\$130	\$660	\$4,205	\$1,755
TOTAL OPERATING EXPENDITURES	\$80,361	\$90,912	\$111,530	\$88,164	\$92,478	\$103,622	\$108,366	\$108,217
Debt Services	\$18,026	\$20,887	\$20,092	\$20,115	\$20,084	\$20,098	\$20,097	\$20,113
Reserves	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$98,387	\$111,799	\$131,622	\$108,279	\$112,562	\$123,720	\$128,463	\$128,330
REVENUES LESS EXPENDITURES	\$0	\$0	\$3,000	\$0	\$0	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	95	94	96	100	99	94	96	96
Full-Time Positions Filled =	90	96	88	90	90		85	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	6	5	8	10	0	10	12	13

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Disposal Revenue Garbage Tons Processed (in thousands)	1035	1058	1123	1145	1172	1179	1178	1179	NU6-3
Comments/Justification:									
Trash Tons Processed (in thousands)	758	968	1420	708	612	680	679	573	NU6-3
Comments/Justification:									
Disposal tons accepted at full fee (in millions)	N/A	N/A	N/A	1.854	1.784	1.845	1.784	1.752	NU5-1
Comments/Justification:									
Average loads per transfer vehicle driver per day	N/A	N/A	N/A	4.6	4.6	4.9	4.7	4.9	NU6-3
Comments/Justification:									
Tons transferred within the disposal system	N/A	N/A	N/A	707,642	649,721	698,568	640,982	643,335	NU6-3
Comments/Justification:									

Activity: Garbage Collection

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund UMSA	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Collection Fees and Charges	\$62,859	\$67,013	\$66,953	\$67,950	\$70,919	\$76,316	\$71,922	\$79,418
Interest/ Rate Stabilization Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
TOTAL REVENUE	\$62,859	\$67,013	\$66,953	\$67,950	\$70,919	\$76,316	\$71,922	\$79,418
EXPENDITURES								
Salary	\$17,666	\$17,179	\$15,719	\$16,469	\$15,124	\$15,630	\$14,729	\$15,044
Overtime Salary	\$668	\$1,637	\$2,575	\$896	\$727	\$601	\$732	\$779
Fringe	\$4,435	\$6,765	\$6,852	\$7,125	\$6,442	\$6,846	\$6,685	\$6,923
Overtime Fringe	\$100	\$246	\$398	\$157	\$127	\$110	\$128	\$143
Other Operating	\$37,282	\$38,114	\$41,403	\$43,294	\$48,476	\$51,791	\$47,135	\$46,737
Capital	\$0	\$94	\$6	\$9	\$23	\$906	\$2,513	\$9,792
TOTAL OPERATING EXPENDITURES	\$60,151	\$64,035	\$66,953	\$67,950	\$70,919	\$75,884	\$71,922	\$79,418
Debt Services	\$2,708	\$2,978	\$0	\$0	\$0	\$432	\$0	\$0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$62,859	\$67,013	\$66,953	\$67,950	\$70,919	\$76,316	\$71,922	\$79,418
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	452	410	367	315	314	320	319	319
Full-Time Positions Filled =	461	499	390	389	306		299	
Part-time FTEs Budgeted =	15	7	9	8	0	8	7	7
Temporary FTEs Budgeted =	50	51	36	36	0	3	4	7

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Garbage Tons Collected (in thousands)	453	466	481	447	492	515	513	450	NU5-1

Comments/Justification:

Percentage of daily Garbage Routes completed on time	n/a	n/a	96%	97%	98%	97%	98%	98%	NU5-1
--	-----	-----	-----	-----	-----	-----	-----	-----	-------

Comments/Justification: Projection based on YTD actual.

Activity: Transfer Operations

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Disposal Fees and Charges	\$17,421	\$16,803	\$19,181	\$27,172	\$21,882	\$23,563	\$25,047	\$24,816
Transfer Fees	\$7,439	\$7,265	\$8,058	\$7,819	\$7,732	\$8,148	\$7,593	\$7,484
TOTAL REVENUE	\$24,860	\$24,068	\$27,239	\$34,991	\$29,614	\$31,711	\$32,640	\$32,300
EXPENDITURES								
Salary	\$9,581	\$8,449	\$7,350	\$9,004	\$9,223	\$9,664	\$9,281	\$9,469
Overtime Salary	\$625	\$1,467	\$2,329	\$977	\$1,590	\$2,095	\$1,485	\$1,967
Fringe	\$3,101	\$2,949	\$3,297	\$3,746	\$3,755	\$4,147	\$3,580	\$4,304
Overtime Fringe	\$155	\$227	\$360	\$171	\$278	\$385	\$238	\$356
Other Operating	\$10,263	\$10,874	\$11,906	\$12,539	\$13,689	\$12,423	\$12,430	\$12,206
Capital	\$1,135	\$102	\$1,997	\$8,554	\$1,079	\$2,997	\$5,626	\$3,998
TOTAL OPERATING EXPENDITURES	\$24,860	\$24,068	\$27,239	\$34,991	\$29,614	\$31,711	\$32,640	\$32,300
Debt Services	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$24,860	\$24,068	\$27,239	\$34,991	\$29,614	\$31,711	\$32,640	\$32,300
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	146	201	200	198	197	198	198	198
Full-Time Positions Filled =	145	201	191	191	184		186	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	4	2	4	4	0	5	4	4

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Total Garbage Tons Transferred in (in thousands)	486	491	531	538	496	505	498	499	NU6-3
Comments/Justification:									
Total Trash Tons Transferred in (in thousands)	252	194	206	170	153	194	187	144	NU6-3
Comments/Justification:									
Average Daily Transfer Loads per driver (systemwide. Actuals based on 11 months.	n/a	n/a	4.4	4.6	4.6	4.9	4.9	4.9	NU6-3
Comments/Justification:									

Activity: UMSA Enforcement Litter & Illegal Dumping

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
General Fund UMSA	\$1,686	\$1,686	\$1,686	\$1,686	\$0	\$0	\$0	\$0
Collection Fees and Charges	\$2,682	\$3,501	\$3,033	\$3,808	\$5,076	\$5,990	\$6,684	\$7,459
TOTAL REVENUE	\$4,368	\$5,187	\$4,719	\$5,494	\$5,076	\$5,990	\$6,684	\$7,459
EXPENDITURES								
Salary	\$1,990	\$2,338	\$1,834	\$2,318	\$2,706	\$2,834	\$3,135	\$3,521
Overtime Salary	\$215	\$380	\$552	\$152	\$184	\$188	\$200	\$267
Fringe	\$661	\$823	\$716	\$917	\$1,126	\$1,192	\$1,246	\$1,572
Overtime Fringe	\$33	\$59	\$88	\$26	\$33	\$36	\$35	\$49
Other Operating	\$1,468	\$1,587	\$1,529	\$2,081	\$1,022	\$1,740	\$2,068	\$2,050
Capital	\$1	\$0	\$0	\$0	\$5	\$0	\$0	\$0
TOTAL OPERATING EXPENDITURES	\$4,368	\$5,187	\$4,719	\$5,494	\$5,076	\$5,990	\$6,684	\$7,459
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$4,368	\$5,187	\$4,719	\$5,494	\$5,076	\$5,990	\$6,684	\$7,459
REVENUES LESS EXPENDITURES	\$0							

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	56	56	56	59	73	73	73	73
Full-Time Positions Filled =	55	56	55	57	60		69	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	1	2	3	3	0	2	5	3

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Number of illegal dumping tons collected (in thousands)	2	2	2.8	3.1	2.2	3.2	3.2	2.3	NU5-1
Comments/Justification: Illegally dumped tires not included.									
Number of Residential Enforcement actions undertaken (in thousands)	n/a	n/a	19	50	49	45	45	40	NU5-1
Comments/Justification:									
Number of litter pick-ups (in thousands)	4.9	6.5	7	7.3	5.2	8.3	7.8	6	NU5-1
Comments/Justification:									
Number of litter tons collected (in thousands)	1.1	1.1	1.2	1.3	1.2	1.4	1.3	1.2	NU5-1
Comments/Justification:									

Activity: UMSA Recycling

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Collection Fees and Charges	\$9,466	\$10,056	\$10,130	\$11,195	\$16,567	\$10,046	\$14,933	\$9,384
Interest/ Rate Stabilization Reserve	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Recyclable Material Sales	\$705	\$1,066	\$1,193	\$984	\$1,184	\$503	\$775	\$801
TOTAL REVENUE	\$10,171	\$11,122	\$11,323	\$12,179	\$17,751	\$10,549	\$15,708	\$10,185
EXPENDITURES								
Salary	\$239	\$214	\$151	\$135	\$186	\$200	\$46	\$75
Overtime Salary	\$0	\$0	\$0	\$0	\$0	\$3	\$0	\$0
Fringe	\$95	\$87	\$64	\$62	\$83	\$83	\$22	\$33
Overtime Fringe	\$0	\$0	\$0	\$0	\$0	\$1	\$0	\$0
Other Operating	\$9,837	\$10,821	\$11,108	\$11,982	\$17,482	\$8,680	\$14,476	\$8,388
Capital	0	0	0	0	0	0	0	0
TOTAL OPERATING EXPENDITURES	\$10,171	\$11,122	\$11,323	\$12,179	\$17,751	\$8,967	\$14,544	\$8,496
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$10,171	\$11,122	\$11,323	\$12,179	\$17,751	\$8,967	\$14,544	\$8,496
REVENUES LESS EXPENDITURES	\$0	\$0	\$0	\$0	\$0	\$1,582	\$1,164	\$1,689

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	2	2	2	2	2	2	2	2
Full-Time Positions Filled =	2	2	2	2	2		2	
Part-time FTEs Budgeted =	0	0	0	0	0	0	0	0
Temporary FTEs Budgeted =	0	0	0	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Curbside Recycling Tons Collected (in thousands.	36	35	34	30	46	31	30	65	NU5-1

Comments/Justification: Tonnage under the New recycling program as of July 2008 is 17,320. Tonnages under the old recycling program was 29,369.

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Solid Waste Management

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM SOLID WASTE MANAGEMENT

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Board of County Commissioners	Board of County Commissioners - Office of Commission Auditor	No	\$17	\$17	\$17	\$17	\$17	\$17	\$17	\$17
Environmental Resources Management	Community-based Organizations	No	\$132	\$164	\$172	\$171	\$137	\$220	\$220	\$220
County Attorney's Office	County Attorney's Office - Legal Services	No	\$200	\$200	\$200	\$0	\$0	\$0	\$0	\$0
Consumer Services	Consumer Services Department - Florida Yards and Neighborhoods Program	No	\$18	\$18	\$18	\$18	\$18	\$27	\$27	\$28
Board of County Commissioners	Board of County Commissioners - Office of Intergovernmental Affairs	No	\$81	\$91	\$81	\$0	\$0	\$0	\$0	\$0
Police	Police Department - Illegal Dumping Enforcement	No	\$1,178	\$1,178	\$1,178	\$1,178	\$1,941	\$1,800	\$1,800	\$1,800
Communications	Communications Department - Community Periodical Program	No	\$10	\$30	\$27	\$28	\$0	\$0	\$0	\$0
Audit and Management Services	Audit and Management services provided for Fund 470 and 490	No	\$0	\$110	\$110	\$110	\$110	\$110	\$110	\$110
Inspector General	Inspector General services provided for Fund 470 and 490	No	\$0	\$0	\$89	\$70	\$100	\$0	\$0	\$0
Public Works	Litter collection crews	No	\$0	\$138	\$152	\$155	\$150	\$150	\$150	\$150
Community Action Agency	Litter collection crews (Greater Miami Service Corps)	No	\$208	\$192	\$192	\$176	\$192	\$192	\$192	\$192
Corrections and Rehabilitation	Litter collection crews	No	\$458	\$440	\$440	\$440	\$440	\$440	\$440	\$440
Community Action Agency	Lot clearing crews (Greater Miami Service Corps)	No	\$0	\$0	\$0	\$382	\$384	\$0	\$0	\$0
Total Transfer to other Departments			\$2,302	\$2,578	\$2,676	\$2,745	\$3,489	\$2,956	\$2,956	\$2,957

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO SOLID WASTE MANAGEMENT

Department (from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Park and Recreation	Loan repayment for 58th St Property Purchase (Soccer Park)	No	\$0	\$0	\$0	\$0	\$1,000	\$169	\$169	\$169
Total Transfer from other Departments			\$0	\$0	\$0	\$0	\$1,000	\$169	\$169	\$169

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS
Department: Solid Waste Management

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Curbside Recycling Contract and Cart Debt Service	22430 in SWECORECURB0	\$9,510	\$10,502	\$10,886	\$11,268	\$0	\$9,907	\$11,763	\$0
Contract Temporary Employees	21510 & 21511	\$2,403	\$2,422	\$3,801	\$1,994	\$0	\$1,105	\$1,513	\$0
Employee Overtime	00160	\$4,246	\$7,175	\$8,738	\$3,759	\$0	\$4,610	\$4,038	\$0
Administrative Reimbursement	26240	\$3,736	\$4,008	\$4,196	\$4,347	\$0	\$4,701	\$4,788	\$0

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Solid Waste Management

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
County Bonds/Debt										
Bond Anticipation Notes	0	348	0	0	0	0	0	0	0	348
Building Better Communities GOB Program	750	1,108	572	3,745	5,825	0	0	0	0	11,250
Future Solid Waste Disp. Notes/Bonds	0	0	0	20,965	0	2,200	457	13,301	34,994	71,917
Solid Waste System Rev. Bonds 1998	0	45	0	0	0	0	0	0	0	45
Solid Waste System Rev. Bonds Series 2001	0	6,684	0	0	0	0	0	0	0	6,684
Solid Waste System Revenue Bonds, Series 2005	0	36,473	0	0	0	0	0	0	0	36,473
Total:	750	44,658	572	24,710	5,825	2,200	457	13,301	34,994	126,717
County Proprietary Operations										
Waste Collection Operating Fund	420	503	1,890	2,185	477	200	200	200	0	5,655
Waste Disposal Operating Fund	6,895	9,912	11,568	4,657	3,001	470	588	2,059	5,180	37,435
Total:	7,315	10,415	13,458	6,842	3,478	670	788	2,259	5,180	43,090
Other County Sources										
Capital Outlay Reserve	0	0	50	0	0	0	0	0	0	50
Total:	0	0	50	0	0	0	0	0	0	50
Department Total:	8,065	55,073	14,080	31,552	9,303	2,870	1,245	15,560	40,174	169,857

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Neighborhood and Unincorporated Area Municipal Services

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Equipment Acquisition									
BUS STOP LITTER BIN REPLACEMENT	0	50	0	0	0	0	0	0	50
Facility Improvements									
3A NEW FACILITY BUILDING	200	1,680	670	0	0	0	0	0	2,550
58 STREET BUILDING RENOVATION	0	600	50	0	0	0	0	0	650
Waste Collection									
COLLECTION FACILITY IMPROVEMENTS	0	100	100	100	100	100	100	0	600
TRASH AND RECYCLING CENTER IMPROVEMENTS	0	100	100	100	100	100	100	0	600
WEST/SOUTHWEST TRASH AND RECYCLING CENTER	353	240	1,160	277	0	0	0	0	2,030
Waste Collection and Disposal									
58 STREET TRUCKWASH FACILITY	95	25	880	0	0	0	0	0	1,000
Waste Disposal									
58 STREET HOME CHEMICAL COLLECTION CENTER AND AREA DRAINAGE IMPROVEMENTS	321	160	29	0	0	0	0	0	510
CENTRAL FACILITY COMPACTOR REPLACEMENT	2,893	15	796	496	0	0	0	0	4,200
DISPOSAL FACILITIES IMPROVEMENTS	0	200	100	100	100	100	100	0	700
DISPOSAL FACILITY EXIT SCALES	0	75	0	75	0	0	0	0	150
DISPOSAL SYSTEM FACILITIES BACKUP POWER GENERATORS	228	150	0	0	0	0	0	0	378
NEW ACCESS ROAD TO HOME CHEMICAL COLLECTION 2 CENTER AND PARKS SOCCER FIELDS	100	200	50	0	0	0	0	0	350
NORTHEAST TRANSFER STATION COMPACTORS REPLACEMENT	1,951	1,000	19	0	0	0	0	0	2,970
NORTHEAST TRANSFER STATION SURGE PIT TIPPING FLOOR ROOF	94	630	26	0	0	0	0	0	750
NORTHEAST TRANSFER STATION TUNNEL ROOF	107	443	50	0	0	0	0	0	600
REPLACEMENT OF SCALES AT DISPOSAL FACILITIES	350	50	50	50	50	50	0	0	600
RESOURCES RECOVERY CELL 20 CONSTRUCTION	165	285	1,910	1,490	0	0	0	0	3,850
SCALEHOUSE EXPANSION PROJECT	172	300	428	0	0	0	0	0	900
SOUTH MIAMI-DADE LANDFILL CELL 5 CONSTRUCTION	1,108	572	3,745	7,490	0	0	0	0	12,915
WEST MIAMI-DADE TRANSFER STATION TIPPING FLOOR	235	415	0	0	0	0	0	0	650
Waste Disposal Environmental Projects									
ENVIRONMENTAL IMPROVEMENTS	0	100	100	100	100	100	100	0	600
NORTH MIAMI-DADE LANDFILL EAST CELL CLOSURE	0	0	0	0	0	100	400	19,424	19,924
NORTH MIAMI-DADE LANDFILL GAS EXTRACTION SYSTEM - PHASE II	983	200	105	305	105	105	105	257	2,165
NORTH MIAMI-DADE LANDFILL GROUNDWATER REMEDIATION	0	80	1,220	50	50	50	50	0	1,500
RESOURCES RECOVERY - CAPITAL IMPROVEMENT PROJECTS	1,900	600	500	0	0	0	0	0	3,000
RESOURCES RECOVERY ASH LANDFILL CELL 19 CLOSURE	0	0	0	250	2,200	500	50	0	3,000
RESOURCES RECOVERY ASH LANDFILL CELL 20 CLOSURE	0	0	0	0	0	0	0	5,000	5,000
RESOURCES RECOVERY CELLS 17 AND 18 CLOSURE	1,628	3,100	272	0	0	0	0	0	5,000
SOUTH MIAMI-DADE LANDFILL CELL 3 CLOSURE	11,678	1,860	192	0	0	0	0	0	13,730
SOUTH MIAMI-DADE LANDFILL CELL 4 CLOSURE	0	0	0	0	0	0	14,600	0	14,600
SOUTH MIAMI-DADE LANDFILL CELL 4 GAS EXTRACTION AND ODOR CONTROL	300	700	100	140	100	100	50	10	1,500
SOUTH MIAMI-DADE LANDFILL CELL 5 CLOSURE	0	0	0	0	0	0	0	15,730	15,730
SOUTH MIAMI-DADE LANDFILL GROUNDWATER REMEDIATION	490	150	50	30	20	10	10	10	770
VIRGINIA KEY LANDFILL STUDY AND CLOSURE GRANT	28,540	200	17,465	45	50	35	0	0	46,335
Department Total:									
	53,891	14,280	30,167	11,098	2,975	1,350	15,665	40,431	169,857

Water and Sewer

GENERAL DEPARTMENTAL FINANCIAL SUMMARY

Department: Water and Sewer

(\$ in 000s)

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

		FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
		Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE									
PROP	Carryover	\$37,687	\$37,538	\$43,682	\$48,812	\$53,242	\$55,046	\$55,046	\$58,666
PROP	Delinquency, Billing, and Service Charges	\$9,070	\$8,844	\$9,058	\$9,742	\$10,594	\$9,980	\$10,326	\$10,757
PROP	Fire Protection and Fire Hydrant Fees	\$4,235	\$4,339	\$4,436	\$4,542	\$4,558	\$4,645	\$4,686	\$4,733
PROP	Maintenance Fees	\$185	\$190	\$245	\$251	\$245	\$242	\$246	\$249
PROP	Miscellaneous Non-Operating Revenue	\$19,742	\$14,132	\$35,814	\$34,728	\$39,036	\$17,557	\$17,993	\$11,340
PROP	Miscellaneous Revenues	\$2,698	\$3,601	\$3,895	\$5,192	\$5,118	\$3,984	\$5,005	\$5,881
PROP	Septic Tanks and High Strength Sewage	\$2,708	\$2,599	\$2,817	\$2,728	\$2,412	\$2,710	\$2,583	\$2,609
PROP	Transfer From Other Funds	\$47,889	\$27,454	\$41,394	\$0	\$0	\$24,088	\$41,698	\$36,455
PROP	Wastewater Revenue	\$206,816	\$212,128	\$232,845	\$228,086	\$236,844	\$246,051	\$245,170	\$254,627
PROP	Water Revenue	\$159,861	\$160,259	\$187,020	\$178,079	\$177,705	\$211,708	\$208,186	\$214,161
PROP	Rock Mining Mitigation Fees	\$0	\$0	\$0	\$4,997	\$4,501	\$5,000	\$5,000	\$5,000
TOTAL REVENUE		\$490,891	\$471,084	\$561,206	\$517,157	\$534,255	\$581,011	\$595,939	\$604,478
EXPENDITURES									
	Salary	\$77,490	\$89,172	\$95,517	\$118,980	\$127,664	\$129,081	\$129,081	\$135,796
	Overtime Salary	\$6,550	\$8,627	\$9,851	\$7,313	\$9,488	\$7,252	\$7,252	\$9,126
	Fringe	\$40,935	\$54,321	\$49,871	\$42,001	\$43,892	\$43,905	\$43,905	\$50,221
	Overtime Fringe	0	0	0	0	0	0	0	0
	Other Operating	\$107,938	\$106,260	\$137,649	\$142,333	\$140,919	\$171,763	\$161,203	\$175,248
	Capital	\$48,938	\$26,039	\$53,210	\$21,798	\$2,568	\$38,690	\$40,350	\$39,550
TOTAL OPERATING EXPENDITURES		\$281,851	\$284,419	\$346,098	\$332,425	\$324,531	\$390,691	\$381,791	\$409,941
	Debt Services	\$110,386	\$115,282	\$113,398	\$114,767	\$124,404	\$126,154	\$149,982	\$127,305
	Reserves	\$0	\$0	\$0	\$0	\$0	\$58,666	\$58,666	\$61,732
	Transfers	\$61,116	\$27,701	\$22,868	\$4,997	\$4,501	\$5,500	\$5,500	\$5,500
	Other Non-Operating	\$0	\$0	\$30,030	\$11,726	\$0	\$0	\$0	\$0
TOTAL NON OPERATING EXPENDITURES		\$171,502	\$142,983	\$166,296	\$131,490	\$128,905	\$190,320	\$214,148	\$194,537

783

TOTAL EXPENDITURES	\$453,353	\$427,402	\$512,394	\$463,915	\$453,436	\$581,011	\$595,939	\$604,478
REVENUES LESS EXPENDITURES	\$37,538	\$43,682	\$48,812	\$53,242	\$80,819	\$0	\$0	\$0

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	2568	2749	2604	2702	2702	2672	2672	2672
Full-Time Positions Filled =	2436	2416	2419	2427	2558		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	46	30	68	0	37	0	0	0

Activity: Administration

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Water Revenue	\$0	\$0	\$0	\$0	\$0	\$500	\$0	\$0
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$500	\$0	\$0
EXPENDITURES								
Salary	\$77,490	\$89,172	\$95,517	\$19,052	\$20,042	\$19,218	\$19,218	\$20,851
Overtime Salary	\$6,550	\$8,627	\$9,851	\$453	\$378	\$449	\$449	\$438
Fringe	\$40,935	\$54,321	\$49,871	\$9,964	\$10,534	\$10,988	\$10,988	\$11,140
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$12,104	\$13,587	\$26,529	\$40,348	\$37,556	\$41,226	\$41,172	\$44,743
Capital	0	0	0	0	0	0	0	0
TOTAL OPERATING EXPENDITURES	\$137,079	\$165,707	\$181,768	\$69,817	\$68,510	\$71,881	\$71,827	\$77,172
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	\$37,899	\$27,701	\$22,868	\$0	\$0	\$500	\$500	\$500
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$174,978	\$193,408	\$204,636	\$69,817	\$68,510	\$72,381	\$72,327	\$77,672
REVENUES LESS EXPENDITURES	\$-174,978	\$-193,408	\$-204,636	\$-69,817	\$-68,510	\$-71,881	\$-72,327	\$-77,672

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	339	393	365	408	406	391	395	395
Full-Time Positions Filled =	307	335	334	374	385		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	17	10	8	0	7	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Capital Improvement Expenditure Ratio (in Percent).	46%	54%	45%	68%	61%	68%	68%	68%	ES8-2

Comments/Justification: This indicator is designed to measure and allow comparisons of how effectively budgeted capital improvements are realized. (%) = (100) Actual Capital Improvements/Capital Improvements Budget. The capital expenditure ratio is based on two components: 1. - Capital Infrastructure Improvements Ratio: This ratio has been improving 3 fold based on process and procedures changes implemented by senior management in Engineering and Construction and 2. - Capital Purchases Expenditures Ratio: FYTD basis are \$5,683,372 and will be realized over the next 2 quarters. This ratio will be improving over the next two quarters. *Historical data represents total capital expenditure ratio.

WASD Efficiency Projects Savings	\$1,899,541	\$794,184	\$781,254	\$4,486,795	3,675,355	\$1,283,000	\$1,600,000	\$1,600,000	ES9-5
----------------------------------	-------------	-----------	-----------	-------------	-----------	-------------	-------------	-------------	-------

Comments/Justification: The POWER Efficiency Program continues to generate efficiency savings. WASD Managers and Partnership Optimizing WASD Efficiency & Re-engineering (POWER) Team identified other opportunities for improvement, including reducing overtime utilization, reducing vendor cost, and reduced use of consultants. The target was reduced from \$3.6 FY08-09 to \$2 million FY09-10, due to all progress made with 10 years of a very active efficiency program that saved over \$32 million dollars.

Training Hours per Employee				20	18	20	20	20	ES5-4
-----------------------------	--	--	--	----	----	----	----	----	-------

Comments/Justification: Represents the number of formal training hours completed by all WASD employees; training hours per employee = total of qualified formal training hours for all employees divided by total full time equivalents (FTE) worked by employees during the reporting period. FTE is the allocation of employee time equal to 2080 hours per year. AWWA Benchmarking Performance Indicator used by WASD as a benchmark since FY-07. AWWA Benchmarking Performance Indicator for Utilities with Combined Operations (designated as providing both water and wastewater) FY-06 Training Hours per Employees Top Quartile: 34.9 Median: 22.5 Bottom Quartile: 12.7

WASD Percentage of Buck-slips responded within three weeks.				100%	99%	100%	100%	100%	NU2-2
---	--	--	--	------	-----	------	------	------	-------

Comments/Justification: New measure since FY-07 as per ACM request. The source of the data is the Buck Slip Timely response report assigned to WASD from the CMO's Document Tracking System. The percentages are calculated by the ASE system.

WASD Percentage of Buck-slips Responded to within two weeks.				79%	97%	90%	90%	90%	NU2-2
--	--	--	--	-----	-----	-----	-----	-----	-------

Comments/Justification: New measure since FY-07 as per ACM request. The source of the data is the Buck Slip Timely response report assigned to WASD from the CMO's Document Tracking System. The percentages are calculated by the ASE system.

Capital Infrastructure Improvement Ratio (in Percent) General Obligation Bonds (GOB) Funds					57%	45%	45%	45%	ES8-2
--	--	--	--	--	-----	-----	-----	-----	-------

Comments/Justification: Performance Measure since FY07-08. This measure reflects GOB funding used towards Capital Infrastructure Improvements to include the basic facilities services and installations needed for the functioning of the WASD such as construction of water and wastewater plants, pump stations, transmission mains, sewer collections systems for the sewer and water systems. This indicator measures how effectively capital infrastructure budget is realized using GOB funding. FY 2007-2008 variance based on input from the GOB project managers in FY07-08 approximately 70% of the GOB projects were in the Design phase and entered into the Procurement process which was anticipated to take between 90 and 120 days before going to bid. The Procurement phase took longer than planned and subsequently construction start dates were delayed. In addition, two major GOB projects were placed on hold one for \$15M and the other for \$3.4M dollars. This significantly impacted the Department's ability to meet its target ratio. WASD adjusted the target ratio from 90% to 45% FY 2008-09 (Budget) and FY 2009-10 (Projection) to reflect the historical trends for only GOB related projects and modifying it with input from the GOB project managers. Taking into consideration projects will now be entering construction phase infrastructure expenditures should be increasing WASD in projecting infrastructure expenditures of approximately \$2.6M in Water and \$1M in Sewer for FY 08-09. In FY 08-09, \$15M dollars of GOB projects will be delayed by one or two fiscal years per Office of Capital Improvement (OCI) request. One site #73030 is completed, but was projected to spend \$1.6M in FY 08-09 therefore expenditures are overstated by \$1.6M this year.

Activity: Engineering and Construction

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
EXPENDITURES								
Salary	\$0	\$0	\$0	\$8,816	\$11,599	\$11,024	\$11,024	\$11,517
Overtime Salary	\$0	\$0	\$0	\$116	\$135	\$471	\$471	\$306
Fringe	\$0	\$0	\$0	\$2,518	\$3,174	\$3,253	\$3,253	\$3,652
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$3,807	\$4,192	\$702	\$1,385	\$1,103	\$1,453	\$1,428	\$2,266
Capital	0	0	0	0	0	0	0	0
TOTAL OPERATING EXPENDITURES	\$3,807	\$4,192	\$702	\$12,835	\$16,011	\$16,201	\$16,176	\$17,741
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$3,807	\$4,192	\$702	\$12,835	\$16,011	\$16,201	\$16,176	\$17,741
REVENUES LESS EXPENDITURES	\$-3,807	\$-4,192	\$-702	\$-12,835	\$-16,011	\$-16,201	\$-16,176	\$-17,741

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	266	292	268	277	290	285	282	282
Full-Time Positions Filled =	253	248	256	254	272		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	1	2	4	0	6	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of CD/SA (2009) and County Economic Stimulus Ordinance(ESO) Projects on schedule	0	0	0	0	100%	100%	90%	90%	NU6-2
<p>Comments/Justification: Percent completion of EPA Consent Decree projects required to be placed into service by December 31, 2008, Pump stations 534, 641, 663, 741, 748, 1004, 1015, 1021, 1079. EPA deadlines established as Calendar Year, 100% represents completion for this stage of the project. 2009 Percentage on schedule of EPA Consent Decree projects required to be certified to EPA by December 31, 2009, include six pump stations 046, 057, 372, 451, 667, 720, and two pump stations 743 and 552 in the Economic Stimulus Plan (ESO).</p>									
Percentage of GOB Wastewater Projects included in the County Stimulus Ordinance on schedule						90%	90%	90%	NU6-2
<p>Comments/Justification: New performance measure since July 2008. Comprises the Building Better General Obligation Bond (GOB) wastewater projects included in the Economic Stimulus Ordinance. Projects included MISC-12 Pump Station, Perrine/Culter Ridge Basin B Pump Station.</p>									
Percentage of GOB Water Projects included in the County Economic Stimulus Ordinance on schedule						80%	80%	80%	NU3-1
<p>Comments/Justification: New performance measure since July 2008. Comprises the Building Better General Obligation Bond (GOB) water projects included in the Economic Stimulus Ordinance. Projects include QN-26A, UWMR-90, UWMR-97, NC-27A&B&C.</p>									

Activity: Finance and Customer Service

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
TOTAL REVENUE	\$0							
EXPENDITURES								
Salary	\$0	\$0	\$0	\$19,660	\$21,626	\$22,398	\$22,398	\$23,352
Overtime Salary	\$0	\$0	\$0	\$294	\$244	\$297	\$297	\$347
Fringe	\$0	\$0	\$0	\$6,382	\$6,900	\$6,539	\$6,539	\$8,225
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$20,581	\$18,651	\$15,049	\$8,152	\$5,357	\$7,168	\$5,952	\$6,454
Capital	0	0	0	0	0	0	0	0
TOTAL OPERATING EXPENDITURES	\$20,581	\$18,651	\$15,049	\$34,488	\$34,127	\$36,402	\$35,186	\$38,378
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$20,581	\$18,651	\$15,049	\$34,488	\$34,127	\$36,402	\$35,186	\$38,378
REVENUES LESS EXPENDITURES	\$-20,581	\$-18,651	\$-15,049	\$-34,488	\$-34,127	\$-36,402	\$-35,186	\$-38,378

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	507	514	509	469	468	467	466	466
Full-Time Positions Filled =	484	475	477	434	452		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	3	7	3	0	2	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Bond rating evaluation by Fitch	0	0	A+	A+	A+	A+	A+	A+	ES8-2

Comments/Justification: In August 2007, the Department's bond ratings from two of the rating agencies were upgraded when the "outlook" was revised from negative to Stable. There have been no changes since then.

Average call wait time (in minutes)*	0	0	6.74	1.7	0.8	1.0	1.0	0.8	NU2-2
--------------------------------------	---	---	------	-----	-----	-----	-----	-----	-------

Comments/Justification: The Retail Customer Service Division reduced the average call waiting time by enhancing the Symposium call center management system and providing intensive customer service cross training for all representatives. The implementation of an enhanced interactive voice response unit will allow to electronically handling more customer calls and to better route calls to selected representatives skill sets.

Percentage of calls answered within the two-minute threshold (monthly).	0	0	0	71.23%	84.37%	80%	80%	85%	NU2-2
---	---	---	---	--------	--------	-----	-----	-----	-------

Comments/Justification: Actual FY values calculated as average monthly percent calls answered within the two-minutes threshold during reported Fiscal Year.

Percentage of non-emergency requests dispatched within three business days	65.43%	50.98%	78%	97%0	88%	95%	95%	95%	NU2-2
--	--------	--------	-----	------	-----	-----	-----	-----	-------

Comments/Justification: Percent of non-emergency requests/calls dispatched within 3 business days. Comprises the time it takes the Complaint Unit to research, validate service area, determine department responsibility, and dispatch non-billing and non-emergency complaints made by customers. During FY 08 performance results decreased due to a combination of the following: vacancies and recent loss of dedicated Complaint Unit staff has caused a delay in processing construction related complaints and a higher abandoned call rate.

Bond rating evaluation by Standard and Poor's			A+	A+	A+	A+	A+	A+	ES8-2
---	--	--	----	----	----	----	----	----	-------

Comments/Justification: In August 2007, the Department's bond ratings from two of the rating agencies were upgraded when the "outlook" was revised from negative to Stable. There have been no changes since then.

Bond rating evaluation by Moody's			A1	A1	A1	A1	A1	A1	ES8-2
-----------------------------------	--	--	----	----	----	----	----	----	-------

Comments/Justification: In August 2007, the Department's bond ratings from two of the rating agencies were upgraded when the "outlook" was revised from negative to Stable. There have been no changes since then.

Activity: Regulatory Compliance, Quality Assurance and Priority Capital Projects

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
TOTAL REVENUE	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
EXPENDITURES								
Salary	\$0	\$0	\$0	\$3,051	\$3,475	\$4,116	\$4,116	\$3,756
Overtime Salary	\$0	\$0	\$0	\$10	\$1	\$14	\$14	\$14
Fringe	\$0	\$0	\$0	\$833	\$928	\$1,132	\$1,132	\$1,052
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$1,089	\$1,525	\$518	\$343	\$421	\$6,013	\$5,283	\$6,010
Capital	0	0	0	0	0	0	0	0
TOTAL OPERATING EXPENDITURES	\$1,089	\$1,525	\$518	\$4,237	\$4,825	\$11,275	\$10,545	\$10,832
Debt Services	0	0	0	0	0	0	0	0
Reserves	0	0	0	0	0	0	0	0
Transfers	0	0	0	0	0	0	0	0
OthNonOper	0	0	0	0	0	0	0	0
TOTAL EXPENDITURES	\$1,089	\$1,525	\$518	\$4,237	\$4,825	\$11,275	\$10,545	\$10,832
REVENUES LESS EXPENDITURES	\$-1,089	\$-1,525	\$-518	\$-4,237	\$-4,825	\$-11,275	\$-10,545	\$-10,832

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	48	57	53	62	56	61	61	61
Full-Time Positions Filled =	47	51	52	57	59		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	0	0	1	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of compliance with 20-Year Water Use Permit (WUP) as scheduled	0	0	0	0	100%	100%	100%	100%	NU3-1
<p>Comments/Justification: Indicator quantifies compliance with 20-YR Water Use Permit(WUP) limiting conditions in effect since 11/15/2007 for MDWASD's water supply system. The indicator is expressed as the percentage of time each month the water supply system is in full compliance with the limiting conditions in the permit.</p>									
(%) Percent of CDMP comments submitted timely					100%	98%	98%	98%	NU3-3
<p>Comments/Justification: New performance measure as of FY 07-08 The CDMP water and sewer assessment includes points of connection and infrastructure needed for the proposed use of each application. Cost estimates for water and sewer infrastructure in the public right of way, connection fees, O&M cost, atlas sheets and water conservation comments are submitted for each application as well.</p>									
(%) Percent of DIC comments provided timely					100%	98%	98%	98%	NU3-3
<p>Comments/Justification: New performance measure as of FY07-08. Water and sewer comments provided to zoning applications selected to be reviewed by the County's Development of Impact Committee (DIC). Comments provided include points of connection, plant providing the service, and water conservation.</p>									
Percent (%) completion of Water Facilities Master Plan					32%	100%	100%	0	NU6-2
<p>Comments/Justification: New performance measure as of FY07-08. To prepare a Water Facilities Master Plan through year 2030 including the evaluation of existing water infrastructure in comparison to nominal 20 year planning horizon to identify projects for inclusion in the Capital Improvement Program. Completion expected by FY08-09 therefore, no target specified for FY 09-10. Implementation begins FY09-10, not included in this measure.</p>									
Percentage (%) of HLD Program on schedule (Sortie)					15%	25%	25%	48%	NU6-2
<p>Comments/Justification: High Level Disinfection Program(HLD)- South District Wastewater Treatment Plant (SDWWTP)-FDEP Consent Order approved by the BCC in 2003 requires that a High Level Disinfection process be added to the SDWWTP. HLD Project consisting of 14 construction contracts, design, construction management and all other costs.</p>									

Activity: Wastewater Collection and Treatment

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$20,275	\$20,729	\$24,030	\$26,178	\$27,977	\$29,108	\$29,108	\$30,810
Delinquency, Billing, and Service Charges	\$4,468	\$4,607	\$4,815	\$5,242	\$5,724	\$5,295	\$5,519	\$5,757
Maintenance Fees	\$185	\$190	\$245	\$251	\$245	\$242	\$246	\$249
Miscellaneous Non-Operating Revenue	\$10,284	\$10,875	\$24,084	\$19,828	\$22,536	\$8,926	\$8,372	\$5,045
Miscellaneous Revenues	\$1,305	\$1,531	\$1,431	\$1,603	\$1,707	\$1,607	\$2,299	\$2,932
Septic Tanks and High Strength Sewage	\$2,708	\$2,599	\$2,817	\$2,728	\$2,412	\$2,710	\$2,583	\$2,609
Transfer From Other Funds	\$43,809	\$26,075	\$32,572	\$0	\$0	\$26,188	\$44,184	\$30,601
Wastewater Revenue	\$206,816	\$212,128	\$232,845	\$228,086	\$236,844	\$246,051	\$245,170	\$254,627
TOTAL REVENUE	\$289,850	\$278,734	\$322,839	\$283,916	\$297,445	\$320,127	\$337,481	\$332,630
EXPENDITURES								
Salary	\$0	\$0	\$0	\$40,947	\$41,127	\$42,441	\$42,441	\$44,380
Overtime Salary	\$0	\$0	\$0	\$4,400	\$6,518	\$3,689	\$3,689	\$5,600
Fringe	\$0	\$0	\$0	\$13,421	\$12,861	\$13,000	\$13,000	\$15,177
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$43,811	\$41,353	\$50,938	\$48,729	\$45,165	\$54,122	\$52,694	\$50,890
Capital	\$33,754	\$18,228	\$32,572	\$0	\$0	\$19,140	\$19,536	\$19,370
TOTAL OPERATING EXPENDITURES	\$77,565	\$59,581	\$83,510	\$107,497	\$105,671	\$132,392	\$131,360	\$135,417
Debt Services	\$78,792	\$81,499	\$78,951	\$74,828	\$84,093	\$85,088	\$104,588	\$85,430
Reserves	\$0	\$0	\$0	\$0	\$0	\$30,810	\$30,810	\$32,515
Transfers	0	0	0	0	0	0	0	0
OthNonOper	\$0	\$0	\$0	\$10,065	\$0	\$0	\$0	\$0
TOTAL EXPENDITURES	\$156,357	\$141,080	\$162,461	\$192,390	\$189,764	\$248,290	\$266,758	\$253,362
REVENUES LESS EXPENDITURES	\$133,493	\$137,654	\$160,378	\$91,526	\$107,681	\$71,837	\$70,723	\$79,268

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	918	975	913	785	786	802	803	803
Full-Time Positions Filled =	874	854	859	726	758		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	13	1	32	0	0	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of compliance with wastewater effluent limits	0	0	100%	100%	100%	100%	100%	100%	NU6-2

Comments/Justification: Regulatory requirements thus compliance must be 100% on monthly average standards for the following: CBOD5, 20 mg/l ; TSS, 20 mg/l, and Fecal Coliform 200/ml.

Sewer Overflow Rate per 100 miles of pipe	0	0	3.3	2.5	4	6	6	6	NU6-2
---	---	---	-----	-----	---	---	---	---	-------

Comments/Justification: This indicator provides a measure of collection system piping condition and the effectiveness of routine maintenance by quantifying the number of sewer overflows per 100 miles of collection piping. December, 2007, AWWA Benchmarking Summary reports Sewer Overflow Rate, Top Quartile: 1.04 and Median Quartile: 2.73 and Bottom Quartile: 7.56 for utilities with Combined Operations (designated as providing both water and wastewater services). During the past two years, the Wastewater Collection and Transmission Line Division has operated with a large number of vacancies and with maintenance-prone equipment which it has been trying to replace for some time. These facts, coupled with certain budgetary reductions and with the age and deteriorating conditions of the existing pipes in the ground, all have contributed to the increased number of SSOs. Given adequate resources, performance results can and will be improved.

Collection System failure rate	0	28.6	26.61	19.59	16.13	19	19	19	NU6-2
--------------------------------	---	------	-------	-------	-------	----	----	----	-------

Comments/Justification: This indicator provides a measure of the condition of a sewage collection system. AWWA QualServe Performance Indicators Water and Wastewater Utilities Survey Benchmark Summary issued December, 2007, reports Top Quartile: 2.3; Median Quartile: 10.3 and Bottom quartile 30.2 for utilities with Combined Operations (designated as providing both water and wastewater services). The 2007 WASD Sanitary Sewer Overflow Report indicates that grease blockages in primarily residential areas cause the greatest number of SSOs incidents. Unlike commercial and industrial establishments, for which grease discharges are regulated, reducing the number of grease blockages in residential areas requires an effective routine maintenance program, that includes regular pipe cleaning operations, along with an aggressive, multi-agency public education campaign. Budgetary restrictions, together with maintenance-prone equipment which the Department has been trying to replace for some time, has affected our ability to conduct a pipe cleaning operation commensurate with the systems conditions. Regarding public education efforts, during the last Fiscal Year, the Department created Public Service Announcements which have aired in MDTV and other media outlets. In addition, WASD is working with the Department of Environmental Resources Management in an effort to expand the public education campaign.

Percentage of pumps in service	0	99.08%	99.17%	99%	99%	99%	99%	99%	NU6-2
--------------------------------	---	--------	--------	-----	-----	-----	-----	-----	-------

Comments/Justification:

Average response time to sewage overflows (in minutes)	0	49.5	47.7	53	50	55	55	55	NU2-2
--	---	------	------	----	----	----	----	----	-------

Comments/Justification: Average emergency call response time in minutes (spills only) to sewer overflows.

Wastewater mainline valves exercised	0	4,404	5,149	6,625	7,653	6,000	6,000	6,000	NU6-2
--------------------------------------	---	-------	-------	-------	-------	-------	-------	-------	-------

Comments/Justification: The crews involved in the valve exercising program have been reassigned to complete the system repairs required under the Wellfield Protection Ordinance. As it is, the performance goal has been adjusted.

Activity: Water Production and Distribution

A) OPERATING BUDGET - REVENUES AND EXPENDITURES

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
REVENUE								
Carryover	\$17,412	\$16,809	\$19,652	\$22,634	\$25,265	\$25,938	\$25,938	\$27,856
Delinquency, Billing, and Service Charges	\$4,602	\$4,237	\$4,243	\$4,500	\$4,870	\$4,685	\$4,807	\$5,000
Fire Protection and Fire Hydrant Fees	\$4,235	\$4,339	\$4,436	\$4,542	\$4,558	\$4,645	\$4,686	\$4,733
Miscellaneous Non-Operating Revenue	\$9,458	\$3,257	\$11,730	\$14,900	\$16,500	\$8,631	\$9,621	\$6,295
Miscellaneous Revenues	\$1,393	\$2,070	\$2,464	\$3,589	\$3,411	\$2,377	\$2,706	\$2,949
Rock Mining Mitigation Fees	\$0	\$0	\$0	\$4,997	\$4,501	\$5,000	\$5,000	\$5,000
Transfer From Other Funds	\$4,080	\$1,379	\$8,822	\$0	\$0	\$-2,100	\$-2,486	\$5,854
Water Revenue	\$159,861	\$160,259	\$187,020	\$178,079	\$177,705	\$211,208	\$208,186	\$214,161
TOTAL REVENUE	\$201,041	\$192,350	\$238,367	\$233,241	\$236,810	\$260,384	\$258,458	\$271,848
EXPENDITURES								
Salary	\$0	\$0	\$0	\$27,454	\$29,795	\$29,884	\$29,884	\$31,940
Overtime Salary	\$0	\$0	\$0	\$2,040	\$2,212	\$2,332	\$2,332	\$2,421
Fringe	\$0	\$0	\$0	\$8,883	\$9,495	\$8,993	\$8,993	\$10,975
Overtime Fringe	0	0	0	0	0	0	0	0
Other Operating	\$26,546	\$26,952	\$43,913	\$43,376	\$51,317	\$61,781	\$54,674	\$64,885
Capital	\$15,184	\$7,811	\$20,638	\$21,798	\$2,568	\$19,550	\$20,814	\$20,180
TOTAL OPERATING EXPENDITURES	\$41,730	\$34,763	\$64,551	\$103,551	\$95,387	\$122,540	\$116,697	\$130,401
Debt Services	\$31,594	\$33,783	\$34,447	\$39,939	\$40,311	\$41,066	\$45,394	\$41,875
Reserves	\$0	\$0	\$0	\$0	\$0	\$27,856	\$27,856	\$29,217
Transfers	\$23,217	\$0	\$0	\$4,997	\$4,501	\$5,000	\$5,000	\$5,000
OthNonOper	\$0	\$0	\$30,030	\$1,661	\$0	\$0	\$0	\$0
TOTAL EXPENDITURES	\$96,541	\$68,546	\$129,028	\$150,148	\$140,199	\$196,462	\$194,947	\$206,493
REVENUES LESS EXPENDITURES	\$104,500	\$123,804	\$109,339	\$83,093	\$96,611	\$63,922	\$63,511	\$65,355

B) POSITIONS

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10
	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base
Full-Time Positions Budgeted =	490	518	496	701	696	666	665	665
Full-Time Positions Filled =	471	453	441	582	632		0	
Part-time FTEs Budgeted =								
Temporary FTEs Budgeted =	12	10	20	0	22	0	0	0

D) PERFORMANCE INFORMATION FOR THIS ACTIVITY (AT BASE LEVEL)

	FY 2003-04	FY 2004-05	FY 2005-06	FY 2006-07	FY 2007-08	FY 2008-09	FY 2008-09	FY 2009-10	Desired Outcomes
Description	Actual	Actual	Actual	Actual	Actual	Budget	Projection	Base Budget Submission	
Percentage of compliance with drinking water standards	0	0	100%	100%	100%	100%	100%	100%	NU3-1
Comments/Justification: Regulatory requirement, compliance cannot be less than 100%.									
Percent primary distribution system maintaining 35 lbs.psi.	0	0	99.50%	99.75%	99.75%	99%	99%	99%	NU3-1
Comments/Justification: Monitors pressure leaving plants and at the distribution system points: N.W. 209 St.& 7 Ave.N.E.; 161 St.&10 Ct.; Normandy Isle and Goulds Perrine. This measure meets and exceeds Florida Department of Environmental Regulation 62-555-320 (Minimum of 20 psi).									
Estimated gallons of water saved per day (GPD) through the Water Use Efficiency Program (in thousands)	0	0	0	1,156	1,776	1,158	1,158	1,158	NU3-1
Comments/Justification: The Water Use Efficiency Program (WUEP) was approved by the BCC in 2006 - The plan is being implemented through five Best Management Practices (BMP) with nine individual projects. Each project will account for a specific amount of gallons of water saved through the implementation of the following BMPs; Landscape Irrigation Evaluations, High-Efficiency Cloth washer Rebates, High Efficiency Toilets Retrofit and Vouchers, Showerheads/Conservation Kits distribution, Industrial, Commercial and Institutional Evaluations, and Retrofit and the Green Lodging and Restaurant Program. Resolution numbers Green Lodging -R-1041-06; Water Use Efficiency Plan -R-468-06.									
Water distribution integrity rate	0	0	0	52.67	46	50	50	50	NU3-1
Comments/Justification: This indicator quantifies the condition of the water distribution system expressing the total annual number (FYTD) of leaks and pipelines breaks per 100 miles of distribution piping. Metric definitions, calculations, and purpose statements originate from AWWA Key Performance Indicators Benchmarking Survey Report. The Water Distribution System Integrity Rate Top Quartile: 16.6 Median: 41.9 Bottom Quartile: 101.2 WASD 2007 QualServe Report on Water Distribution System Integrity Rate (%) was for FY-06 51.2									
Water Distribution Valves Exercised	21,309	21,627	16,599	16,690	18,019	18,500	18,500	18,500	NU6-2
Comments/Justification: Number of water distribution valves exercised to reduce water loss during repairs. Planned exercising of valves verifies valve location, determines whether or not the valve works, and extends valve life by helping to clean encrustations from the valve seats and gates. Any valves that do not completely close or open should be replaced. Valves that leak around the stems should be repacked. To determine that a valve is closed, an aquaphone or other listening device can be used. Valves should be exercised in both directions (fully closed and fully opened) and the number of turns and direction of operation recorded. Valves operating in a direction opposite to that which is standard for the system need to be identified and this fact recorded. The condition of the valve packing, stem, stem nut, and gearing should be noted. A timely maintenance program has been in place to correct any problems found during the inspection and exercising. The valve exercise program will meet the requirements from Florida Department of Environmental Protection, Florida Administrative Code 62-555.350(2).									

PAYMENTS TO AND FROM OTHER DEPARTMENTS

Department: Water and Sewer

(\$ in 000s)

PAYMENTS TO BE MADE TO OTHER DEPARTMENTS FROM WATER AND SEWER

Department(to)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Non-Departmental	Administrative Reimbursement	No	\$11,091	\$11,052	\$13,737	\$13,790	\$14,984	\$14,380	\$14,380	\$15,000
Consumer Services	Consumer Services - Florida Yards and Neighborhoods Program	No	\$18	\$0	\$0	\$27	\$50	\$50	\$50	\$60
Community Action Agency	Total Plumbing Fixture Retrofit Seniors and Low-Income Customers Project	No	\$0	\$0	\$0	\$0	\$330	\$288	\$288	\$300
Consumer Services	Consumer Services - Landscape irrigation evaluations. Water Conservation	No	\$0	\$0	\$0	\$0	\$0	\$160	\$160	\$180
Audit and Management Services	Audit and Management Services Department - Auditing Services	No	\$400	\$440	\$440	\$440	\$440	\$440	\$440	\$440
Consumer Services	Consumer Services - Rain-Barrel Educational Training Program	No	\$0	\$0	\$0	\$0	\$0	\$14	\$14	\$14
Community Action Agency	Community Action Agency - Life Support Initiative Program	No	\$0	\$0	\$0	\$0	\$0	\$500	\$500	\$500
Environmental Resources Management	Community-based Organizations - Environmental Education	No	\$201	\$250	\$250	\$250	\$250	\$250	\$250	\$250
Total Transfer to other Departments			\$11,710	\$11,742	\$14,427	\$14,507	\$16,054	\$16,082	\$16,082	\$16,744

PAYMENTS TO BE MADE FROM OTHER DEPARTMENTS TO WATER AND SEWER

Department(from)	Reason and Source	Confirmed?	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Budget Submission
Total Transfer from other Departments			N/A	N/A						

may include capital funds as well

SELECTED LINE ITEM HIGHLIGHTS

Department: Water and Sewer

(\$ in 000s)

Line Item Highlight	Subobject(s)	FY 2003-04 Actual	FY 2004-05 Actual	FY 2005-06 Actual	FY 2006-07 Actual	FY 2007-08 Actual	FY 2008-09 Budget	FY 2008-09 Projection	FY 2009-10 Base Submission
Chemicals and Lime		\$9,996	\$12,340	\$12,136	\$13,695	\$0	\$17,052	\$16,079	\$21,222
Electricity		\$21,770	\$24,801	\$27,573	\$29,262	\$0	\$33,551	\$26,500	\$29,219
Insurance		\$5,069	\$4,629	\$7,395	\$6,393	\$0	\$5,442	\$3,890	\$4,254
Natural Gas		\$4,566	\$6,068	\$7,449	\$6,126	\$0	\$7,557	\$6,280	\$6,996
Security Services		\$6,026	\$6,346	\$4,950	\$9,066	\$0	\$11,994	\$8,555	\$13,142
Travel		\$61	\$70	\$76	\$101	\$0	\$239	\$135	\$276
Contract Temporary Employees		\$770	\$885	\$760	\$1,001	\$0	\$1,238	\$780	\$1,025
Administrative Reimbursement	Administrative Reimbursement	\$11,091	\$11,052	\$13,737	\$13,790	\$0	\$14,380	\$14,984	\$15,000

CAPITAL FUNDED REQUESTS REVENUE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

DEPARTMENT: Water and Sewer

	2008-09	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
County Bonds/Debt										
Building Better Communities GOB Program	15,972	32,549	33,236	10,727	4,788	7,064	7,116	25,209	86,031	206,720
Future WASD Revenue Bonds	0	0	0	718,707	737,395	670,517	662,257	1,147,580	4,832,581	8,769,037
State Revolving Loan Wastewater Program	10,000	10,000	10,000	5,000	5,000	0	0	0	0	30,000
WASD Revenue Bonds Sold	0	173,759	0	0	0	0	0	0	0	173,759
WASD Wastewater Commercial Paper	0	0	155,285	0	0	0	0	0	0	155,285
WASD Water Commercial Paper	0	0	42,666	0	0	0	0	0	0	42,666
Total:	25,972	216,308	241,187	734,434	747,183	677,581	669,373	1,172,789	4,918,612	9,377,467

County Proprietary Operations										
Fire Hydrant Fund	2,813	14,368	1,467	1,458	1,448	1,436	1,424	1,411	1,430	24,442
HLD Special Construction Fund	0	57,696	0	0	0	0	0	0	0	57,696
Wastewater Construction Fund	0	906	0	0	0	0	0	0	0	906
Wastewater Renewal Fund	27,785	88,078	78,362	54,826	38,756	39,089	34,867	32,658	30,675	397,311
Wastewater Special Construction Fund	0	5,691	0	0	0	0	0	0	0	5,691
Water Construction Fund	0	31,297	0	0	0	0	0	0	0	31,297
Water Renewal and Replacement Fund	56,958	137,916	48,303	42,440	37,258	34,788	33,622	29,047	29,046	392,420
Water Special Construction Fund	0	3,468	0	0	0	0	0	0	0	3,468
Total:	87,556	339,420	128,132	98,724	77,462	75,313	69,913	63,116	61,151	913,231

Federal Government										
EPA Grant	0	3,880	0	0	0	0	0	0	0	3,880
Total:	0	3,880	0	3,880						

Impact Fees/Exactions										
Wastewater Connection Charges	12,775	118,519	8,478	8,492	3,273	355	33	0	0	139,150
Water Connection Charges	9,882	52,214	9,540	11,136	10,824	1,121	0	0	0	84,835
Total:	22,657	170,733	18,018	19,628	14,097	1,476	33	0	0	223,985

306

State of Florida											
Rock Mining Mitigation Fees	5,000	13,966	5,000	5,000	4,034	0	0	0	0	0	28,000
Total:	5,000	13,966	5,000	5,000	4,034	0	0	0	0	0	28,000
Department Total:	141,185	744,307	392,337	857,786	842,776	754,370	739,319	1,235,905	4,979,763		10,546,563

CAPITAL FUNDED REQUESTED EXPENDITURE SUMMARY

(\$ in 000s)

2009-10 Proposed Capital Budget and Multi-Year Capital Plan

Neighborhood and Unincorporated Area Municipal Services

	PRIOR	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	FUTURE	TOTAL
Wastewater Projects									
BISCAYNE BAY COASTAL WETLANDS REHYDRATION (52 MGD)	0	0	0	0	0	0	621,000	0	621,000
CENTRAL DISTRICT UPGRADES - WASTEWATER TREATMENT PLANT	2,928	12,333	45,083	27,789	3,662	6,373	2,390	0	100,558
CENTRAL MIAMI-DADE WASTEWATER TRANSMISSION MAINS AND PUMP STATION IMPROVEMENTS	3,526	6,518	28,650	20,080	28,000	0	0	0	86,774
CORROSION CONTROL FACILITIES IMPROVEMENTS	10,971	1,202	2,060	3,069	1,500	1,500	1,500	1,370	23,172
GRAVITY SEWER RENOVATIONS	34,493	14,146	15,280	10,936	9,953	2,621	400	1,321	89,150
LIFT STATION UPGRADES AND STRUCTURAL MAINTENANCE IMPROVEMENTS	4,646	4,218	3,328	4,328	5,877	6,865	6,865	3,961	40,088
MIAMI SPRINGS SEWER SYSTEM	350	425	325	300	100	0	0	0	1,500
NORTH DISTRICT UPGRADES - WASTEWATER TREATMENT PLANT	1,775	3,283	9,145	35,558	42,904	17,152	7,898	0	117,715
NORTH MIAMI-DADE WASTEWATER TRANSMISSION MAINS AND PUMP STATIONS IMPROVEMENTS	3,331	1,740	590	2,550	0	0	0	0	8,211
OUTFALL LEGISLATION	0	699	6,238	3,091	29,015	62,654	69,006	2,160,414	2,331,117
PEAK FLOW MANAGEMENT FACILITIES	11,620	15,960	93,993	91,495	191,102	303,729	220,362	1,330,469	2,258,730
PUMP STATION GENERATORS AND MISCELLANEOUS UPGRADES	175	1,425	12,260	6,680	9,680	5,280	5,280	4,800	45,580
PUMP STATION IMPROVEMENTS PROGRAM	30,539	11,600	14,250	13,000	8,000	3,000	0	0	80,389
SANITARY SEWER SYSTEM EXTENSION	23,298	20,449	9,703	8,589	5,476	4,887	8,807	59,433	140,642
SANITARY SEWER SYSTEM IMPROVEMENTS	899	1,709	2,226	709	709	709	709	710	8,380
SOUTH DISTRICT UPGRADES - WASTEWATER TREATMENT PLANT	5,151	6,166	14,906	11,161	2,879	1,279	1,279	0	42,821
SOUTH DISTRICT WASTEWATER TRANSMISSION MAINS AND PUMP STATIONS IMPROVEMENTS	0	3,180	4,373	2,097	0	0	0	0	9,650
SOUTH DISTRICT WASTEWATER TREATMENT PLANT - HIGH LEVEL DISINFECTION	105,005	147,572	201,577	76,926	40,275	19,798	0	0	591,153
SOUTH DISTRICT WASTEWATER TREATMENT PLANT EXPANSION - PHASE III	777	1,773	2,185	4,688	3,656	5,229	11,572	5,666	35,546
WASTEWATER ENGINEERING STUDIES	6,390	1,658	500	100	0	0	0	0	8,648
WASTEWATER EQUIPMENT AND VEHICLES	12,879	7,644	8,575	8,575	8,575	8,574	8,575	8,575	71,972
WASTEWATER GENERAL MAINTENANCE AND OFFICE FACILITIES	264	7,800	16,875	19,775	9,875	6,300	4,700	8,022	73,611
WASTEWATER SYSTEM MAINTENANCE AND UPGRADES	15,537	10,600	10,417	10,416	10,417	10,416	10,417	10,416	88,636
WASTEWATER TELEMETERING SYSTEM	4,158	3,726	2,726	0	0	0	0	0	10,610
WASTEWATER TREATMENT PLANT AUTOMATION ENHANCEMENTS	6,450	1,637	2,338	1,273	3,731	1,827	0	0	17,256
WASTEWATER TREATMENT PLANTS EFFLUENT REUSE	9,874	33,907	123,911	209,719	121,690	66,517	112,473	1,267,437	1,945,528
WASTEWATER TREATMENT PLANTS MISCELLANEOUS UPGRADES	0	659	3,955	2,954	984	3,097	2,869	0	14,518
WASTEWATER TREATMENT PLANTS REPLACEMENT AND RENOVATION	5,573	14,454	4,288	4,289	4,289	4,289	4,288	4,289	45,759

Water Projects

AQUIFER STORAGE RECOVERY - WELLFIELDS	4,578	1,806	3,543	0	0	0	0	0	9,927
AUTOMATION OF WATER TREATMENT PLANTS	350	350	350	0	0	0	0	0	1,050
CENTRAL MIAMI-DADE WATER TRANSMISSION MAINS IMPROVEMENTS	3,993	49	0	0	1,121	2,604	9,101	6,175	23,043
NORTH MIAMI-DADE WATER TRANSMISSION MAIN IMPROVEMENTS	2,332	8,959	5,340	4,407	1,397	258	1,413	1,336	25,442
SAFE DRINKING WATER ACT MODIFICATIONS-SWT RULE AND D-DBP	6,155	15,494	34,968	86,488	137,972	127,245	46,548	0	454,870
SOUTH MIAMI HEIGHTS WATER TREATMENT PLANT AND WELLFIELD	19,336	16,573	34,618	23,989	1,000	0	0	0	95,516
SOUTH MIAMI-DADE WATER TRANSMISSION MAINS IMPROVEMENTS	0	0	1,006	5,511	5,288	0	0	0	11,805
WATER DISTRIBUTION SYSTEM EXTENSION ENHANCEMENTS	68,289	21,984	29,103	26,218	11,472	15,753	27,450	79,933	280,202
WATER ENGINEERING STUDIES	5,851	1,406	125	25	0	0	0	0	7,407
WATER EQUIPMENT AND VEHICLES	13,394	6,468	7,085	7,085	7,084	7,085	7,085	7,085	62,371

WATER GENERAL MAINTENANCE AND OFFICE FACILITIES	7,059	4,875	12,540	12,908	3,025	1,550	4,100	5,186	51,243
WATER MAIN EXTENSIONS	1,046	350	350	351	350	530	351	140	3,468
WATER SYSTEM FIRE HYDRANT INSTALLATION	8,195	4,172	2,875	1,575	1,575	1,575	1,575	1,500	23,042
WATER SYSTEM MAINTENANCE AND UPGRADES	29,734	19,304	13,980	13,980	11,755	11,755	11,754	11,755	124,017
WATER TELEMETERING SYSTEM ENHANCEMENTS	3,849	600	433	433	433	433	433	433	7,047
WATER TREATMENT PLANT - ALEXANDER ORR, JR EXPANSION	4,423	10,254	22,291	33,162	5,610	1,200	0	0	76,940
WATER TREATMENT PLANT - FLORIDIAN REVERSE OSMOSIS	13,451	10,803	30,548	9,424	1,348	7,383	4,085	6,099	83,141
WATER TREATMENT PLANT - HIALEAH/PRESTON IMPROVEMENTS	3,861	5,963	21,325	19,227	9,781	15,588	7,442	0	83,187
WATER TREATMENT PLANTS MISCELLANEOUS UPGRADES	3,964	4,426	12,788	1,510	1,501	250	0	0	24,439
WATER TREATMENT PLANTS REPLACEMENT AND RENOVATIONS	11,814	8,365	8,032	8,555	7,033	4,782	4,782	4,781	58,144
WELLFIELD IMPROVEMENTS	3,273	8,925	69,500	34,000	14,350	1,500	0	0	131,548
Department Total:	515,556	487,609	950,557	868,995	764,444	741,587	1,226,509	4,991,306	10,546,563