

Memorandum



Date: May 5, 2009

To: Honorable Chairman Dennis C. Moss
and Members, Board of County Commissioners

From: George M. Burgess
County Manager

Subject: Supplement to Contract Award Recommendation for Electronic Monitoring
Devices and Related Services Contract No. RFP647

Supplement to
Agenda Item No.
8(O)1(E)

This supplement is presented to report that during the bid protest period, Sentinel Offender Services (Sentinel), the third lowest proposer, filed a bid protest on March 4, 2009 regarding the subject contract award. In accordance with the bid protest procedures, a hearing examiner was appointed and a hearing was conducted on March 25, 2009. The Hearing Examiner upheld the County Manager's recommendation.

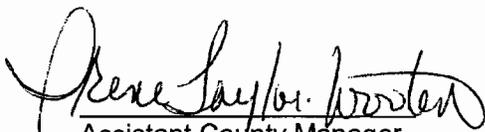
The solicitation was advertised on September 9, 2008. Six proposals were received on October 20, 2008. The Evaluation/Selection Committee evaluated the proposals and recommended negotiations with G4S, the highest ranked proposer. After successful negotiations, award was recommended to G4S.

Sentinel protested the award recommendation based on the following three claims:

1. G4S did not meet the bid specifications which require a GPS solution with Radio Frequency (RF). G4S's proposal to use Advanced Forward Link Trilateration (AFLT) as a substitute or alternative for RF does not meet the mandatory RFP requirements.
2. Sentinel argued that G4S did not meet the bid specifications because their product lacked a two-way communication feature.
3. The scoring process was skewed, unfair and ambiguous.

Hearing Examiner, Loree Schwartz Feiler, concluded that the County Manager's recommendation was appropriate and should be upheld. There was no evidence that the County acted in bad faith or that public officials involved were influenced by fraud or corruption. The Protester failed to prove that the County acted illegally, arbitrarily, dishonestly, or fraudulently. It is the competitive nature of the process that has produced G4S as the highest ranked proposer. For these reasons, it was recommended that the bid protest filed by Sentinel be denied and that the award be made to G4S, the highest ranked responsive and responsible proposer.

Copies of the Sentinel protest, the County Attorney's filing, and the Hearing Officer's Report are attached.


Assistant County Manager



March 4, 2009

Ms. Melissa Adames, Senior Procurement Contracting Officer
Miami-Dade County Department of Procurement Management
111 NW 1st Street, Suite 1300
Miami, FL 33128

Re: RFP #647, Electronic Monitoring Devices and Related Services

Dear Ms. Adames:

Please accept this letter as an official protest from Sentinel Offender Services LLC, in regard to Miami-Dade County Corrections & Rehabilitation Department's intent to award a contract to G4S Justice Services Inc. in connection with RFP #647 "Electronic Monitoring Devices and Related Services". It is our contention that G4S Justice Services should not be awarded a contract for the reasons discussed specifically herein. We also respectfully request reconsideration of our proposal with regard to intent to award.

The basis of our protest is as follows:

1. **Lack of a Home Based Unit:** G4S Justice Services did not meet the bid specifications in regards to Section 2.3.3, which specifically requires a radio frequency component. In section 2.3.3 the RFP states, *"The proposed system shall provide MDCR with the ability to setup different modes for participants in the system. The various modes, at a minimum, should be active GPS tracking, passive GPS tracking, radio frequency and hybrid."* The fact is the subcontracted equipment proposed by G4S Justice Services does not include an RF component that is one of the required elements of 2.3.3. In addition, G4S did not include any pricing for RF monitoring in appendix B-1 which further proves the point that G4S had no intention of including the RF component. The facts mandate that the bid submitted by G4S be rendered null and void.

The RFP goes on to specifically state in Section 2.4.3: *"The Home Base Device should be located in the participant's home"*, and goes on to address this component in some detail with 11 specific requirements. Item (d) of this section specifically addresses the County's desire to have a minimum of a 48-hour backup battery. This requirement is repeated in Addendum #3, written on September 29, 2008. In this addendum, Miami-Dade County Corrections & Rehabilitation Department (MDCR) responded to several questions relating to the requirements for a home-based unit. Both the RFP and Addendum #3 also discuss the radio frequency range of this home-based device. We



would also argue that this is not a trivial requirement, as a home-based unit adds significant value in areas with poor cellular coverage by providing a redundant means of detecting an offender's presence or absence from the home. There are several other questions in Addendum #3 (Questions 11, 20, 21 and 22) that affirm the requirement for a home based unit. Detailed requirements in the RFP, combined with affirmation of a home-based unit in Addendum #3 strongly suggests that the most qualified vendor should be able to provide a home-based unit. The device proposed by G4S Justice Services is clearly not able to meet the specifications of a home-based unit, because G4S Justice Services offered a one-piece GPS tracking device, and did not include any detailed discussion of a home-based unit in its proposal. This is evident in two places in the proposal provided by G4S Justice Services: 1) There are no detailed answers to the requirements listed for Section 2.4.3, and; 2) The Price Proposal Schedule (Form B-1) lists "N/A" as the proposed replacement cost of the GPS Home Based Device.

2. **Lack of Two-Way Communication:** G4S Justice Services did not meet the bid specifications as regarding Section 2.4.1, which lists specific requirements for the GPS Portable Tracking Device (PTD). Item (j) of the original RFP states: *"The device should allow MDCR to conduct one way oral/text communication with the participant at any time at no additional cost."* This requirement was changed in Addendum #3. We are providing the verbatim question and response to Question #19 of Addendum #3 as follows:

19. Q: Section 2.4.1.J. "The device should allow MDCR to conduct one way oral/text communication with the participant at any time at no additional cost." Industry standard devices should allow two-way communication for maximum effectiveness. Will the County consider revising the requirement to say: "The device should allow MDCR to conduct one way or two way oral/text communication with the participant at any time at no additional cost"?

A: Yes, the device should allow for two way communication between MDCR and the inmate.

We would reiterate here that the answer to Question #19 of Addendum #3 specifically states: *"Yes, the device should allow for two-way communication between MDCR and the inmate."* The product proposed by G4S Justice Services does not provide for two-way communication with the offender. The initial RFP also called for oral communication between MDCR and the inmate, and the final specification was never clarified regarding a requirement for voice communication. We respectfully submit that our device, which does provide two-way voice communication, meets and exceeds all of the stated requirements for Item (j), making the PTD device offered by Sentinel Offender Services technically superior to that offered by G4S Justice Services. It our understanding that the product offered by G4S Justice Services does not allow for two-way communication of any kind with the inmate, let alone two-way voice communication. Therefore, we submit that G4S Justice Services did not meet the specifications of the RFP for Section 2.4.1.J.



We would respectfully submit that we are the best qualified vendor as touching on this important feature, adding that this two-way communication with offenders is not a trivial requirement. We make special note of the fact that MDCR changed its original requirement after agreeing that "industry standard devices should allow two-way communication for maximum effectiveness."

3. **Ambiguous Final Scoring:** Sentinel Offender Services would seek clarification on how our proposal can receive the overall highest score in the preliminary round of the evaluation process, yet score third in the same evaluated categories in the final scoring process. The results of the preliminary evaluation concluded that Sentinel Offender Services was the highest ranking respondent to the solicitation. The following categories were evaluated per the Evaluation Criteria listed in Section 4.2 of the solicitation.

Experience and Qualifications; Past Performance = 15 points
Experience of Key Individuals and Subcontractors = 15 points
Installation of Devices = 10 points
Transition Plan = 10 points
Repair and Maintenance = 10 points
Training of Staff = 5 points
Monitoring Devices = 10 points
Monitoring Services = 10 points
Reports = 10 points
Archival System/Security = 10 points
Price = 20 points

Sentinel Offender Services scored 72 points higher than the second-place vendor, BI Incorporated, and 83 points higher than the selected vendor, G4S Justice Services. The criteria evaluated in the final scoring round were the same criteria used in the preliminary scoring. We question how categories such as experience, installation of devices, transition plan, monitoring services, price, and repair and maintenance can be evaluated differently in the final scoring. We did not change our pricing, experience, or other criteria listed above prior to the oral presentation. We also assume that, after the preliminary round was complete, other vendors were not allowed to change their information for these categories

Conclusion

Based on the points listed above, Sentinel Offender Services, LLC requests that we be awarded the contract based on the preliminary scoring and on the facts presented here, demonstrating that G4S Justice Services did not meet important RFP specifications.



We have attached, as Attachment A, the preliminary scoring sheet. Also attached, listed as Attachment B, is the final scoring sheet for your review. We have also attached, as Attachment C, a copy of the proposal submitted by G4S Justice Services. This copy was provided to Sentinel Offender Services by the Miami-Dade County Department of Procurement Management as the result of a request for public information.

We appreciate your willingness to allow us the opportunity to clarify our concerns and look forward to hearing from you on this matter.

Respectfully Submitted,

A handwritten signature in black ink, which appears to read 'Tim Bartrum'. The signature is written in a cursive style with a long horizontal line extending from the top of the first letter.

Tim Bartrum
Vice President of Sales and Marketing
Sentinel Offender Services

Experience, Qualifications, Past Performance	15	7	7	7	5	2	13
Relevant experience & qualifications of key individuals and subcontractors	15	7	7	7	5	2	13
Proposers Approach							
Installation of devices	10	5	6	6	5	5	8
Transition Plan	10	5	5	5	5	3	9
Repair/replacement	10	4	5	5	5	3	7
Training of Staff	5	3	2	3	3	2	3
Program Design							
Monitoring Devices	10	5	9	9	5	2	9
Monitoring Services	10	7	7	5	5	2	7
Reports	10	5	7	7	5	2	8
Archival System/Security	10	5	5	5	5	5	5
Total Technical	105	53	60	59	48	28	82
Price	20	15	15	10	15	15	13
Total	125	68	75	69	63	43	95

Experience, Qualifications, Past Performance	15	9	7	10	7	0	14
Relevant experience & qualifications of key individuals and subcontractors	15	9	7	10	7	0	14
Proposers Approach							
Installation of devices	10	5	6	7	5	0	10
Transition Plan	10	5	6	6	6	0	10
Repair/replacement	10	5	5	5	3	0	9
Training of Staff	5	5	5	5	3	0	5
Program Design							
Monitoring Devices	10	4	5	5	4	0	9
Monitoring Services	10	5	5	5	4	0	10
Reports	10	7	5	5	4	0	9
Archival System/Security	10	6	5	8	5	0	10
Total Technical	105	60	56	66	48	0	100
Price	20	5	2	2	2	0	9
Total	125	65	58	68	50	0	109

Experience, Qualifications, Past Performance	15	12	11	10	11	0	13
Relevant experience & qualifications of key individuals and subcontractors	15	12	11	10	11	0	13
Proposers Approach							
Installation of devices	10	8	9	9	9	0	9
Transition Plan	10	8	8	7	8	0	9
Repair/replacement	10	8	8	8	8	0	8
Training of Staff	5	3	3	3	3	0	5
Program Design							
Monitoring Devices	10	6	6	7	6	0	8
Monitoring Services	10	7	6	6	5	0	8
Reports	10	6	7	8	5	0	7
Archival System/Security	10	7	7	6	6	0	7
Total Technical	105	77	76	74	72	0	87
Price	20	14	14	12	14	0	15
Total	125	91	90	86	86	0	102

Experience, Qualifications, Past Performance	15	13	13	11	13	3	13
Relevant experience & qualifications of key individuals and subcontractors	15	13	13	11	12	3	10
Proposers Approach							
Installation of devices	10	8	9	8	7	5	8
Transition Plan	10	8	8	6	5	4	8
Repair/replacement	10	8	8	6	6	4	7
Training of Staff	5	4	3	3	3	3	3
Program Design							
Monitoring Devices	10	7	8	7	7	5	8
Monitoring Services	10	8	8	7	4	4	8
Reports	10	8	8	7	7	5	8
Archival System/Security	10	8	9	5	6	5	8
Total Technical	105	85	87	71	70	41	81
Price	20	17	18	10	16	10	14
Total	125	102	105	81	86	51	95

	1st Rank	2nd Rank	3rd Rank	4th Rank	5th Rank	6th Rank	7th Rank
Experience, Qualifications, Past Performance	15	13	14	12	11	0	15
Relevant experience & qualifications of key individuals and subcontractors	15	13	15	14	9	0	15
Proposers Approach							
Installation of devices	10	8	9	7	7	0	9
Transition Plan	10	10	10	6	5	0	8
Repair/replacement	10	9	8	6	5	0	9
Training of Staff	5	5	5	4	2	0	5
Program Design							
Monitoring Devices	10	9	8	7	7	0	9
Monitoring Services	10	9	7	9	7	0	10
Reports	10	9	9	7	6	0	10
Archival System/Security	10	9	9	7	5	0	9
Total Technical	105	94	94	79	64	0	99
Price	20	18	5	0	13	0	10
Total	125	112	99	79	77	0	109

2nd Rank 3rd Rank

1st Rank

Project No. RFP 647
 Title: Electronic Monitoring Devices and Related Services
 INDIVIDUAL SCORES

CRITERIA	Max Points	PROPOSER		
		BI Incorporated	G4S Justice Services	Sentinel Offenders Services
Proposer's experience, qualifications, and past performance in providing the type of services requested in this Solicitation	15	5	15	7
2. Relevant experience and qualifications of key individuals, including key individuals of subcontractors, that will be assigned to this project and experience and qualifications of subcontractors	15	5	14	10
3. Proposer's approach to provide the type of services requested in this RFP solicitation		5	10	10
a. Installation of devices	10	3	10	6
b. Transition Plan	10	5	10	7
c. Repair/Replacement	10	4	10	6
d. Training of Staff	5	5	4	4
4. Proposer's Program Design				
a. Monitoring Devices (Equipment)	10	3	10	5
b. Monitoring Services (including software)	10	5	10	6
c. Reports	10	4	10	7
d. Archival System/ Security	10	4	10	5
TECHNICAL SCORE	105			
5. Proposer's proposed price for the electronic monitoring devices and related services as described in Section 2.0	20	5 N/A	10 ³ N/A	10 ⁵ N/A
TOTAL SCORE	125			

Voting Member Name: M. Dominguez

Signature: [Handwritten Signature]

Date: 11/27/08

Project No. RFP 647
 Title: Electronic Monitoring Devices and Related Services
 INDIVIDUAL SCORES

CRITERIA	Max Points	PROPOSER		
		BI Incorporated	G4S Justice Services	Sentinel Offenders Services
1. Proposer's experience, qualifications, and past performance in providing the type of services requested in this Solicitation	15	10	15	10
2. Relevant experience and qualifications of key individuals, including key individuals of subcontractors, that will be assigned to this project and experience and qualifications of subcontractors	15	10	15	10
3. Proposer's approach to provide the type of services requested in this RFP solicitation				
a. Installation of devices	10	5	10	7
b. Transition Plan	10	5	9	7
c. Repair/Replacement	10	5	9	7
d. Training of Staff	5	3	5	3
4. Proposer's Program Design				
a. Monitoring Devices (Equipment)	10	5	10	5
b. Monitoring Services (including software)	10	5	10	5
c. Reports	10	5	10	5
d. Archival System/ Security	10	5	10	5
TECHNICAL SCORE	105			
5. Proposer's proposed price for the electronic monitoring devices and related services as described in Section 2.0	20	7	20	10
REVISION	125			

20

21

3

20

Voting Member Name: Donald E. Coffey
 Signature: [Handwritten Signature]

(65)
 Date: 11/20/08

(123)

(74)

Project No. RFP 647
 Title: Electronic Monitoring Devices and Related Services
 INDIVIDUAL SCORES

41

CRITERIA	Max Points	PROPOSER		
		BI Incorporated	G4S Justice Services	Sentinel Offenders Services
Proposer's experience, qualifications, and past performance in providing the type of services requested in this Solicitation	15	11	13	11
2. Relevant experience and qualifications of key individuals, including key individuals of subcontractors, that will be assigned to this project and experience and qualifications of subcontractors	15	11	13	11
3. Proposer's approach to provide the type of services requested in this RFP solicitation				
a. Installation of devices	10	8	9	8
b. Transition Plan	10	8	8	8
c. Repair/Replacement	10	8	8	8
d. Training of Staff	5	4	4	4
4. Proposer's Program Design				
a. Monitoring Devices (Equipment)	10	6	8	7
b. Monitoring Services (including software)	10	7	8	6
c. Reports	10	6	8	6
d. Archival System/ Security	10	7	7	6
AVG TECHNICAL SCORE	105			
5. Proposer's proposed price for the electronic monitoring devices and related services as described in Section 2.0	20	14	17	12
GRAND TOTAL	125			

Voting Member Name: John Boyce

Signature: 

Date: 11/20/08

Project No. RFP 647
 Title: Electronic Monitoring Devices and Related Services
 INDIVIDUAL SCORES

CRITERIA	Max Points	PROPOSER		
		BI Incorporated	G4S Justice Services	Sentinel Offenders Services
Proposer's experience, qualifications, and past performance in providing the type of services requested in this Solicitation	15	13	15	14
2. Relevant experience and qualifications of key individuals, including key individuals of subcontractors, that will be assigned to this project and experience and qualifications of subcontractors	15	13	15	14
3. Proposer's approach to provide the type of services requested in this RFP solicitation				
a. Installation of devices	10	8	10	8
b. Transition Plan	10	10	10	8
c. Repair/Replacement	10	9	9	8
d. Training of Staff	5	5	5	5
4. Proposer's Program Design				
a. Monitoring Devices (Equipment)	10	8	10	8
b. Monitoring Services (including software)	10	8	10	8
c. Reports	10	9	10	9
d. Archival System/ Security	10	9	10	9
TOTAL TECHNICAL SCORE	105			
5. Proposer's proposed price for the electronic monitoring devices and related services as described in Section 2.0	20	10	18	5
TOTAL SCORE	125			

Voting Member Name: James Vasa 97 102 122 96
 Signature: James Vasa Date: 11-20-08

Project No. RFP 647
 Title: Electronic Monitoring Devices and Related Services
 INDIVIDUAL SCORES

CRITERIA	Max. Points	PROPOSER		
		BI Incorporated	G4S Justice Services	Sentinel Offenders Services
Proposer's experience, qualifications, and past performance in providing the type of services requested in this Solicitation	15	13	14	13
2. Relevant experience and qualifications of key individuals, including key individuals of subcontractors, that will be assigned to this project and experience and qualifications of subcontractors	15	13	13	10
3. Proposer's approach to provide the type of services requested in this RFP solicitation		8 RGT	8 RGT	8 RGT
a. Installation of devices	10	8 7 RGT	8 10 RGT	7
b. Transition Plan	10	8	8	8
c. Repair/Replacement	10	8	9	7
d. Training of Staff	5	4	3	3
4. Proposer's Program Design		8 RGT	8 RGT	8 RGT
a. Monitoring Devices (Equipment)	10	7	10	6
b. Monitoring Services (including software)	10	7	10	6
c. Reports	10	7	10	6
d. Archival System/ Security	10	7	10	6
5. Proposer's proposed price for the electronic monitoring devices and related services as described in Section 2.0	20	17	19	13
	1025			

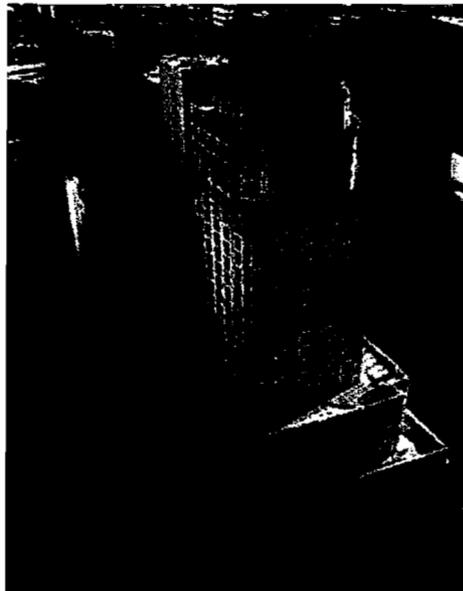
Voting Member Name: Robert Tralbi
 Signature: [Handwritten Signature]

Date: 11/1/2018



Submitted by G4S Justice Services, Inc.

**Proposal for
Miami-Dade County, Florida
Corrections and Rehabilitation Department**



**Response to RFP No. 647
Electronic Monitoring Devices and Related Services**

Due: October 20, 2008 at 2:00PM

Company Contact

**Leo Carson, Vice President, Strategic Sales
30201 Aventura
Rancho Santa Margarita, CA 92688
Phone: 1-888-843-5590
Fax: 1-800-327-1178
Email: leo.carson@us.g4s.com**



G4S Justice Services, Inc.
30201 Aventura
Rancho Santa Margarita, CA 92688

Telephone: 888-296-8291
Fax: 888-296-8290
www.g4s.com

October 16, 2008

Miami-Dade County Corrections and Rehabilitation Department
Clerk of the Board
Stephen P. Clark Center
111 NW 1st Street, 17th Floor, Suite 202
Miami, FL 33128-1983

Re: RFP # 647 for *"Electronic Monitoring Devices and Related Services"*

Clerk of the Board:

G4S Justice Services, Inc. (G4S) is pleased to submit this proposal outlining our equipment and services for Electronic Monitoring Devices and Related Services as the best solution to address your requirements for electronic home monitoring of offenders. As the world's largest provider of Security Solutions, we feel confident that we have the ability and expertise needed to partner successfully with the Miami-Dade County Corrections and Rehabilitation Department (MDCR) to provide the most cost effective and comprehensive electronic monitoring services.

G4S management has carefully reviewed the RFP and all Addendum 1 through 3 for Miami-Dade County and agrees to comply with all terms and conditions. As directed by Ms. Adams at the RFP pre-proposal conference, with regard to Miami-Dade County's "Draft form of Agreement," G4S respectfully requests to negotiate the terms of Article 39 with the County post award to define and quantify specific terms for damages and acceptance and to document key performance indicators that can mutually monitored to enforce liquidated damages. The technology detailed in this proposal is the latest technology available on the market will serve to provide the lowest cost of ownership to Miami-Dade Count and meets and in many cases exceeds the requirements of the RFP. This technology has been proven throughout South Florida in G4S' contract with the Department of Homeland Security, referenced herein as per Addendum 3, answers to questions 1 and 30. G4S has identified numerous areas throughout our proposal where G4S' proposed technology utilizes more advanced methodology than required by the RFP, to accomplish MDCR's objectives.

In the attached response, we have detailed an efficient, cost effective solution that will serve to exceed the monitoring needs of Miami-Dade County Department of Corrections and Rehabilitation (MDCR). As a wholly-owned subsidiary of G4S plc, based in Santa Rancho Margarita, California, and headquartered in Atlanta Georgia, we have the corporate infrastructure, financial resources, experience and expertise to uniquely support Miami-Dade County in reaching its objectives on this contract. One of the additional benefits we offer our customers is the timely availability of new technology based on our ability to continually reinvest our revenues into Research and Development (R&D).

As the prime contractor, G4S will directly provide all Monitoring Services and Help Desk operations, training, support and overall project and contract management for all elements of this MDCR contract.

These operations will be provided from the G4S Justice Services corporate operations facility located in Orange County, California. This facility houses all G4S contract operations as well as our national monitoring center, the largest monitoring center in the U.S. with over 25,000 participants monitored daily. G4S proposes Omnilink Systems, Inc. (Omnilink) as sub-contractor providing GPS tracking equipment, software, redundant data and storage center, spares, ad hoc reports, training and support per the requirements of the MDCR. All subcontracted items will be coordinated directly through G4S as the prime contractor delivering all services to MDCR. Please refer to the letter of commitment from executives at Omnilink pledging their commitment to G4S to ensure MDCR's satisfaction with this new contract.

We are pleased to propose the Omnilink one-piece, latest technology GPS tracking unit. G4S is an authorized partner of Omnilink Systems, Inc. located in Georgia and will partner with Omnilink to provide the latest technology GPS tracking unit. G4S and Omnilink offer exciting new state-of-the-art hardware and software enhancements for greater ease of use, efficiency and effectiveness while maintaining their strong commitments to public safety. G4S will be the prime contractor for this contract and Omnilink will be the subcontractor. Additionally, we are please to propose our VI-CAP™ Alcohol Monitoring Solution and an optional SpeakerID™ voice verification product to complement the GPS services offered.

G4S would be pleased to provide a demonstration of our equipment to the Miami-Dade County Corrections and Rehabilitation Department at no charge for evaluation and discuss the benefits of working with our experienced staff. As a company, G4S offers the following advantages to MDCR:

Local Preference: In early 2007, G4S was awarded one of the world's largest GPS contracts from the Homeland Security, Immigration and Customs Enforcement (ICE) for the Office of Detention and Removal. This major Federal contract incorporates contractor full case management at locally procured G4S facilities in 27 major U.S. cities. One of these full time G4S offices is located at 150 SE 2nd Ave, Suite 1-R, Miami, Florida 33131 housing operations for approximately 17 full-time G4S staff presently delivering services to approximately 250 participants throughout Miami and South Florida using the same GPS, RF, and voice verification technologies proposed herein to MDCR. Please refer to G4S' Local Preference Form A-4 enclosed herein where G4S has applied accordingly for local preference with the Miami-Dade County.

Stability: As a subsidiary of one of the world's leading security solutions providers, G4S Justice Services has a strong parent company and qualified resources to draw upon when needed. Our parent company employs 500,000 staff in 110 countries and had annual revenues of almost \$8.9 billion in 2007. As a financially sound and stable Delaware incorporated company, G4S is dedicated to providing the best equipment and services to our customers. We provide one of the largest monitoring centers in the U.S. with over 25,000 participants monitored daily. Our contracts range in size from some of the largest domestic contracts to small local contracts designed to meet specific agency needs. Our monitoring center and field services staff understand the need to address our customers' specific needs in the delivery of our services. In addition, our back-up monitoring center in Georgia offers unparalleled stability for our customers. We understand the importance of our role in the delivery of public safety services and have invested considerably in this state-of-the-art redundant site to ensure our customers' access to continuous monitoring.

Expertise: G4S has provided electronic monitoring for over 11 years and as previously stated monitors over 25,000 active daily participants. The G4S management team has over 150 years of combined electronic monitoring experience, primarily derived from U.S. operations. In addition, a number of our managers have prior experience working within Government corrections/probation agencies. Our

international footprint and broad experience of correctional services in and outside the U.S. allows us to share best practices from a diverse group of Government agencies. This allows better understanding of agency needs and incorporates those needs into our service delivery.

Unique and Proven Alliance between G4S and Omnilink Systems: G4S is the single largest customer to Omnilink Systems. The G4S/Omnilink relationship has been in place for well over a year and proven through the delivery services to such esteemed customers as the U.S. Department of Homeland Security and others referenced herein. This relationship has warranted G4S having the only "private label" arrangement for purchased Omnilink equipment. Additionally, G4S has more staff who have achieved Omnilink certified training than any other electronic monitoring manufacturer. Of significant importance and of benefit to MDCR is that G4S and Omnilink have committed to integrate the Omnilink FocalPoint GPS application with G4S' **WEB PATROL II™** web-based application. This will result in one web-based application and a consistent report format for all information, for all technologies, thereby providing unparalleled continuity of information for MDCR officers. Upon the basis of these points, G4S is qualified and second to none in delivering Omnilink technology and services.

Leading Edge Technology: G4S was the first company to introduce a web-based information system that is broadly utilized across the nation by more than 1,000 users every day. As the designer, manufacturer and service provider for the majority of our systems and equipment, we are responsive in making changes that will improve the services offered to our customers and are continuously improving our software, hardware and operational systems. Our integration of third-party products into our own systems allows us to achieve the best of both worlds. We can offer our customers choice in the hardware they use while still having access to the world leading web-enabled software developed by G4S. We offer a full continuum of electronic monitoring products including RF monitoring (landline and cellular), active, passive and hybrid GPS, voice verification, alcohol monitoring, case management, install/retrieval and offender pay programs.

Quality of Service: We are dedicated to delivering quality services, equipment and software. Our equipment is deployed internationally and domestically, and has to meet stringent U.S. and international standards for performance and reliability. G4S Justice Services is the only U.S. based company whose equipment has been able to meet the most stringent of standards with over 7,500 units deployed and operating internationally. In addition, G4S was the first company to introduce an online Ticket Management System (TMS) that allows customers to make inquiries, complaints or suggestions in a formal and measured way. We have excellent target response times for all TMS inquiries and are able to proactively track trends across our customer base.

Additionally, our solution offers a truly unique optional capability to Miami-Dade County. This one-of-kind domestic violence/restraining order compliance solution has the ability to alert victims, County administration/management staff, judges, witnesses, or other people or agencies of interest in real time about the proximity of a participant to any other individual deemed by the County to be in danger by comparing the location of a separate tracking unit carried in a purse or pocket by the victim or person of interest relative to the participant's ankle bracelet. Our monitoring center has the ability to notify and alert the victim via their own cell phone through a voice call and/or SMS text message of the offender's location. The location of the offender would also be sent by phone to officers, including turn by turn directions to get to the offender. This dramatically increase the odds that an officer will see the participant before the participant locates the victim.

The Contractor shall be responsible for assuring that the insurance certificates required in conjunction with this Section remain in force for the duration of the contractual period of the Contract, including any and all option years or extension periods that may be granted by the County. If insurance certificates are scheduled to expire during the contractual period, the Contractor shall be responsible for submitting new or renewed insurance certificates to the County at a minimum of thirty (30) calendar days in advance of such expiration. In the event that expired certificates are not replaced with new or renewed certificates which cover the contractual period, the County shall suspend the Agreement until such time as the new or renewed certificates are received by the County in the manner prescribed herein; provided, however, that this suspended period does not exceed thirty (30) calendar days. Thereafter, the County may, at its sole discretion, terminate this contract.

ARTICLE 11. MANNER OF PERFORMANCE

- a) The Contractor shall provide the Services described herein in a competent and professional manner satisfactory to the County in accordance with the terms and conditions of this Agreement. The County shall be entitled to a satisfactory performance of all Services described herein and to full and prompt cooperation by the Contractor in all aspects of the Services. At the request of the County the Contractor shall promptly remove from the project any Contractor's employee, subcontractor, or any other person performing Services hereunder. The Contractor agrees that such removal of any of its employees does not require the termination or demotion of any employee by the Contractor.
- b) The Contractor agrees to defend, hold harmless and indemnify the County and shall be liable and responsible for any and all claims, suits, actions, damages and costs (including attorney's fees and court costs) made against the County, occurring on account of, arising from or in connection with the removal and replacement of any Contractor's personnel performing services hereunder at the behest of the County. Removal and replacement of any Contractor's personnel as used in this Article shall not require the termination and or demotion of such Contractor's personnel.
- c) The Contractor agrees that at all times it will employ, maintain and assign to the performance of the Services a sufficient number of competent and qualified professionals and other personnel to meet the requirements to which reference is hereinafter made. The Contractor agrees to adjust its personnel staffing levels or to replace any its personnel if so directed upon reasonable request from the County, should the County make a determination, in its sole discretion that said personnel staffing is inappropriate or that any individual is not performing in a manner consistent with the requirements for such a position.
- d) The Contractor warrants and represents that its personnel have the proper skill, training, background, knowledge, experience, rights, authorizations, integrity, character and licenses as necessary to perform the Services described herein, in a competent and professional manner.
- e) The Contractor shall at all times cooperate with the County and coordinate its respective work efforts to most effectively and efficiently maintain the progress in performing the Services.
- f) The Contractor shall comply with all provisions of all federal, state and local laws, statutes, ordinances, and regulations that are applicable to the performance of this Agreement.

ARTICLE 12. EMPLOYEES ARE THE RESPONSIBILITY OF THE CONTRACTOR

All employees of the Contractor shall be considered to be, at all times, employees of the Contractor under its sole direction and not employees or agents of the County. The Contractor shall supply competent employees. Miami-Dade County may require the Contractor to remove an employee it deems careless, incompetent, insubordinate or otherwise objectionable and whose continued employment on County property is not in the best interest of the County. Each employee shall have and wear proper identification.

ARTICLE 13. INDEPENDENT CONTRACTOR RELATIONSHIP

The Contractor is, and shall be, in the performance of all work services and activities under this Agreement, an independent contractor, and not an employee, agent or servant of the County. All persons engaged in any of the work or services performed pursuant to this Agreement shall at all times, and in all places, be subject to the Contractor's sole direction, supervision and control. The Contractor shall exercise control over the means and manner in which it and its employees perform the work, and in all respects the Contractor's relationship and the relationship of its employees to the County shall be that of an independent contractor and not as employees and agents of the County.

The Contractor does not have the power or authority to bind the County in any promise, agreement or representation other than specifically provided for in this Agreement.

ARTICLE 14. AUTHORITY OF THE COUNTY'S PROJECT MANAGER

- a) The Contractor hereby acknowledges that the County's Project Manager will determine in the first instance all questions of any nature whatsoever arising out of, under, or in connection with, or in any way related to or on account of, this Agreement including without limitations: questions as to the value, acceptability and fitness of the Services; questions as to either party's fulfillment of its obligations under the Contract; negligence, fraud or misrepresentation before or subsequent to acceptance of the Proposal; questions as to the interpretation of the Scope of Services; and claims for damages, compensation and losses.
- b) The Contractor shall be bound by all determinations or orders and shall promptly obey and follow every order of the Project Manager, including the withdrawal or modification of any previous order and regardless of whether the Contractor agrees with the Project Manager's determination or order. Where orders are given orally, they will be issued in writing by the Project Manager as soon thereafter as is practicable.
- c) The Contractor must, in the final instance, seek to resolve every difference concerning the Agreement with the Project Manager. In the event that the Contractor and the Project Manager are unable to resolve their difference, the Contractor may initiate a dispute in accordance with the procedures set forth in this Article. Exhaustion of these procedures shall be a condition precedent to any lawsuit permitted hereunder.
- d) In the event of such dispute, the parties to this Agreement authorize the County Manager or designee, who may not be the Project Manager or anyone associated with this Project, acting personally, to decide all questions arising out of, under, or in connection with, or in any way related to or on account of the Agreement (including but not limited to claims in the nature of breach of contract, fraud or misrepresentation arising either before or subsequent to execution hereof) and the decision of each with respect to matters within the County Manager's purview as set forth above shall be conclusive, final and binding on parties. Any such dispute shall be brought, if at all, before the County Manager within 10 days of the occurrence, event or act out of which the dispute arises.
- e) The County Manager may base this decision on such assistance as may be desirable, including advice of experts, but in any event shall base the decision on an independent and objective determination of whether Contractor's performance or any Deliverable meets the requirements of this Agreement and any specifications with respect thereto set forth herein. The effect of any decision shall not be impaired or waived by any negotiations or settlements or offers made in connection with the dispute, whether or not the County Manager participated therein, or by any prior decision of others, which prior decision shall be deemed subject to review, or by any termination or cancellation of the Agreement. All such disputes shall be submitted in writing by the Contractor to the County Manager for a decision, together with all evidence and other pertinent information in regard to such questions, in order that a fair and impartial decision may be made. Whenever the County Manager is entitled to exercise discretion or judgement or to make a determination or form an opinion pursuant to the provisions of this Article, such action

shall be fair and impartial when exercised or taken. The County Manager, as appropriate, shall render a decision in writing and deliver a copy of the same to the Contractor. Except as such remedies may be limited or waived elsewhere in the Agreement, Contractor reserves the right to pursue any remedies available under law after exhausting the provisions of this Article.

ARTICLE 15. MUTUAL OBLIGATIONS

- a) This Agreement, including attachments and appendixes to the Agreement, shall constitute the entire Agreement between the parties with respect hereto and supersedes all previous communications and representations or agreements, whether written or oral, with respect to the subject matter hereto unless acknowledged in writing by the duly authorized representatives of both parties.
- b) Nothing in this Agreement shall be construed for the benefit, intended or otherwise, of any third party that is not a parent or subsidiary of a party or otherwise related (by virtue of ownership control or statutory control) to a party.
- c) In those situations where this Agreement imposes an indemnity obligation on the Contractor, the County may, at its expense, elect to participate in the defense if the County should so choose. Furthermore, the County may at its own expense defend or settle any such claims if the Contractor fails to diligently defend such claims, and thereafter seek indemnity for costs from the Contractor.

ARTICLE 16. QUALITY ASSURANCE/QUALITY ASSURANCE RECORD KEEPING

The Contractor shall maintain, and shall require that its subcontractors and suppliers maintain, complete and accurate records to substantiate compliance with the requirements set forth in the Scope of Services. The Contractor and its subcontractors and suppliers, shall retain such records, and all other documents relevant to the Services furnished under this Agreement for a period of three (3) years from the expiration date of this Agreement and any extension thereof.

ARTICLE 17. AUDITS

The County, or its duly authorized representatives or governmental agencies shall, until the expiration of three (3) years after the expiration of this Agreement and any extension thereof, have access to and the right to examine and reproduce any of the Contractor's books, documents, papers and records and of its subcontractors and suppliers which apply to all matters of the County. Such records shall subsequently conform to Generally Accepted Accounting Principles requirements, as applicable, and shall only address those transactions related to this Agreement.

Pursuant to County Ordinance No. 03-2, the Contractor will grant access to the Commission Auditor to all financial and performance related records, property, and equipment purchased in whole or in part with government funds. The Contractor agrees to maintain an accounting system that provides accounting records that are supported with adequate documentation, and adequate procedures for determining the allowability and allocability of costs.

ARTICLE 18. SUBSTITUTION OF PERSONNEL

In the event the Contractor wishes to substitute personnel for the key personnel identified by the Contractor's Proposal, the Contractor must notify the County in writing and request written approval for the substitution at least ten (10) business days prior to effecting such substitution.

ARTICLE 19. CONSENT OF THE COUNTY REQUIRED FOR ASSIGNMENT

The Contractor is prohibited from assigning, transferring, conveying, subletting, or otherwise disposing of this agreement or its rights, title or interest therein or its power to execute such agreement to any other person, company or corporation without the prior consent and approval in writing by the County.

ARTICLE 20. SUBCONTRACTUAL RELATIONS

- a) If the Contractor will cause any part of this Agreement to be performed by a Subcontractor, the provisions of this Agreement will apply to such Subcontractor and its officers, agents and employees in all respects as if it and they were employees of the Contractor; and the Contractor will not be in any manner thereby discharged from its obligations and liabilities hereunder, but will be liable hereunder for all acts and negligence of the Subcontractor, its officers, agents, and employees, as if they were employees of the Contractor. The services performed by the Subcontractor will be subject to the provisions hereof as if performed directly by the Contractor.
- b) The Contractor, before making any subcontract for any portion of the services, will state in writing to the County the name of the proposed Subcontractor, the portion of the Services which the Subcontractor is to do, the place of business of such Subcontractor, and such other information as the County may require. The County will have the right to require the Contractor not to award any subcontract to a person, firm or corporation disapproved by the County.
- c) Before entering into any subcontract hereunder, the Contractor will inform the Subcontractor fully and completely of all provisions and requirements of this Agreement relating either directly or indirectly to the Services to be performed. Such Services performed by such Subcontractor will strictly comply with the requirements of this Contract.
- d) In order to qualify as a Subcontractor satisfactory to the County, in addition to the other requirements herein provided, the Subcontractor must be prepared to prove to the satisfaction of the County that it has the necessary facilities, skill and experience, and ample financial resources to perform the Services in a satisfactory manner. To be considered skilled and experienced, the Subcontractor must show to the satisfaction of the County that it has satisfactorily performed services of the same general type which is required to be performed under this Agreement.
- e) The County shall have the right to withdraw its consent to a subcontract if it appears to the County that the subcontract will delay, prevent, or otherwise impair the performance of the Contractor's obligations under this Agreement. All Subcontractors are required to protect the confidentiality of the County's and County's proprietary and confidential information. Contractor shall furnish to the County copies of all subcontracts between Contractor and Subcontractors and suppliers hereunder. Within each such subcontract, there shall be a clause for the benefit of the County permitting the County to request completion of performance by the Subcontractor of its obligations under the subcontract, in the event the County finds the Contractor in breach of its obligations, the option to pay the Subcontractor directly for the performance by such subcontractor. Notwithstanding, the foregoing shall neither convey nor imply any obligation or liability on the part of the County to any subcontractor hereunder as more fully described herein.

ARTICLE 21. ASSUMPTION, PARAMETERS, PROJECTIONS, ESTIMATES AND EXPLANATIONS

The Contractor understands and agrees that any assumptions, parameters, projections, estimates and explanations presented by the County were provided to the Contractor for evaluation purposes only. However, since these assumptions, parameters, projections, estimates and explanations represent predictions of future events the County makes no representations or guarantees; and the County shall not be responsible for the accuracy of the assumptions presented; and the County shall not be responsible for conclusions to be drawn therefrom; and any assumptions, parameters, projections, estimates and explanations shall not form the basis of any claim by the Contractor. The Contractor accepts all risk associated with using this information.

ARTICLE 22. SEVERABILITY

If this Agreement contains any provision found to be unlawful, the same shall be deemed to be of no effect and shall be deemed stricken from this Agreement without affecting the binding force of this Agreement as it shall remain after omitting such provision.

ARTICLE 23. TERMINATION FOR CONVENIENCE AND SUSPENSION OF WORK

- a) The County may terminate this Agreement if an individual or corporation or other entity attempts to meet its contractual obligation with the County through fraud, misrepresentation or material misstatement.
- b) The County may, as a further sanction, terminate or cancel any other contract(s) that such individual or corporation or other entity has with the County and that such individual, corporation or other entity shall be responsible for all direct and indirect costs associated with such termination or cancellation, including attorney's fees.
- c) The foregoing notwithstanding, any individual, corporation or other entity which attempts to meet its contractual obligations with the County through fraud, misrepresentation or material misstatement may be debarred from County contracting for up to five (5) years in accordance with the County debarment procedures. The Contractor may be subject to debarment for failure to perform and all other reasons set forth in Section 10-38 of the County Code.

In addition to cancellation or termination as otherwise provided in this Agreement, the County may at any time, in its sole discretion, with or without cause, terminate this Agreement by written notice to the Contractor and in such event:

- d) The Contractor shall, upon receipt of such notice, unless otherwise directed by the County:
 - i. stop work on the date specified in the notice ("the Effective Termination Date");
 - ii. take such action as may be necessary for the protection and preservation of the County's materials and property;
 - iii. cancel orders;
 - iv. assign to the County and deliver to any location designated by the County any noncancelable orders for Deliverables that are not capable of use except in the performance of this Agreement and has been specifically developed for the sole purpose of this Agreement and not incorporated in the Services;
 - v. take no action which will increase the amounts payable by the County under this Agreement; and
- e) In the event that the County exercises its right to terminate this Agreement pursuant to this Article the Contractor will be compensated as stated in the payment Articles, herein, for the:
 - i. portion of the Services completed in accordance with the Agreement up to the Effective Termination Date; and
 - ii. noncancelable Deliverables that are not capable of use except in the performance of this Agreement and has been specifically developed for the sole purpose of this Agreement but not incorporated in the Services.
- f) All compensation pursuant to this Article are subject to audit.

ARTICLE 24. EVENT OF DEFAULT

- a) An Event of Default shall mean a breach of this Agreement by the Contractor. Without limiting the generality of the foregoing and in addition to those instances referred to herein as a breach, an Event of Default, shall include the following:
- i. the Contractor has not delivered Deliverables on a timely basis.
 - ii. the Contractor has refused or failed, except in case for which an extension of time is provided, to supply enough properly skilled Staff Personnel;
 - iii. the Contractor has failed to make prompt payment to subcontractors or suppliers for any Services;
 - iv. the Contractor has become insolvent (other than as interdicted by the bankruptcy laws), or has assigned the proceeds received for the benefit of the Contractor's creditors, or the Contractor has taken advantage of any insolvency statute or debtor/creditor law or if the Contractor's affairs have been put in the hands of a receiver;
 - v. the Contractor has failed to obtain the approval of the County where required by this Agreement;
 - vi. the Contractor has failed to provide "adequate assurances" as required under subsection "b" below;
 - vii. the Contractor has failed in the representation of any warranties stated herein.
- b) When, in the opinion of the County, reasonable grounds for uncertainty exist with respect to the Contractor's ability to perform the Services or any portion thereof, the County may request that the Contractor, within the time frame set forth in the County's request, provide adequate assurances to the County, in writing, of the Contractor's ability to perform in accordance with terms of this Agreement. Until the County receives such assurances the County may request an adjustment to the compensation received by the Contractor for portions of the Services which the Contractor has not performed. In the event that the Contractor fails to provide to the County the requested assurances within the prescribed time frame, the County may:
- i. treat such failure as a repudiation of this Agreement;
 - ii. resort to any remedy for breach provided herein or at law, including but not limited to, taking over the performance of the Services or any part thereof either by itself or through others.
- c) In the event the County shall terminate this Agreement for default, the County or its designated representatives, may immediately take possession of all applicable equipment, materials, products, documentation, reports and data.

ARTICLE 25. NOTICE OF DEFAULT - OPPORTUNITY TO CURE /TERMINATION

If an Event of Default occurs, in the determination of the County, the County may so notify the Contractor ("Default Notice"), specifying the basis for such default, and advising the Contractor that such default must be cured immediately or this Agreement with the County may be terminated. Notwithstanding, the County may, in its sole discretion, allow the Contractor to rectify the default to the County's reasonable satisfaction within a thirty (30) day period. The County may grant an additional period of such duration as the County shall deem appropriate without waiver of any of the County's rights hereunder, so long as the Contractor has commenced curing such default and is effectuating a cure with diligence and continuity during such thirty (30) day period or any other period which the County prescribes. The default notice shall specify the date the Contractor shall discontinue the Services upon the Termination Date.

ARTICLE 26. REMEDIES IN THE EVENT OF DEFAULT

If an Event of Default occurs, the Contractor shall be liable for all damages resulting from the default, including but not limited to:

- a) lost revenues;
- b) the difference between the cost associated with procuring Services hereunder and the amount actually expended by the County for reprourement of Services, including procurement and administrative costs; and,
- c) such other direct damages.

The Contractor shall also remain liable for any liabilities and claims related to the Contractor's default. The County may also bring any suit or proceeding for specific performance or for an injunction.

ARTICLE 27. PATENT AND COPYRIGHT INDEMNIFICATION

- a) The Contractor warrants that all Deliverables furnished hereunder, including but not limited to: equipment programs, documentation, software, analyses, applications, methods, ways, processes, and the like, do not infringe upon or violate any patent, copyrights, service marks, trade secret, or any other third party proprietary rights.
- b) The Contractor shall be liable and responsible for any and all claims made against the County for infringement of patents, copyrights, service marks, trade secrets or any other third party proprietary rights, by the use or supplying of any programs, documentation, software, analyses, applications, methods, ways, processes, and the like, in the course of performance or completion of, or in any way connected with, the Work, or the County's continued use of the Deliverables furnished hereunder. Accordingly, the Contractor at its own expense, including the payment of attorney's fees, shall indemnify, and hold harmless the County and defend any action brought against the County with respect to any claim, demand, cause of action, debt, or liability.
- c) In the event any Deliverable or anything provided to the County hereunder, or portion thereof is held to constitute an infringement and its use is or may be enjoined, the Contractor shall have the obligation to, at the County's option to (i) modify, or require that the applicable subcontractor or supplier modify, the alleged infringing item(s) at its own expense, without impairing in any respect the functionality or performance of the item(s), or (ii) procure for the County, at the Contractor's expense, the rights provided under this Agreement to use the item(s).
- d) The Contractor shall be solely responsible for determining and informing the County whether a prospective supplier or subcontractor is a party to any litigation involving patent or copyright infringement, service mark, trademark, violation, or proprietary rights claims or is subject to any injunction which may prohibit it from providing any Deliverable hereunder. The Contractor shall enter into agreements with all suppliers and subcontractors at the Contractor's own risk. The County may reject any Deliverable that it believes to be the subject of any such litigation or injunction, or if, in the County's judgment, use thereof would delay the Work or be unlawful.
- e) The Contractor shall not infringe any copyright, trademark, service mark, trade secrets, patent rights, or other intellectual property rights in the performance of the Work.

ARTICLE 28. CONFIDENTIALITY

- a) All County employee information and monitored release participant information shall be considered confidential information and shall be subject to all the requirements stated herein. Neither the Contractor nor its employees, agents, subcontractors or suppliers may sell, transfer, publish, disclose, display, license or otherwise make available to others any part of such Confidential Information without the prior written consent of the County. Additionally, the Contractor expressly agrees to be bound by and to defend, indemnify and hold harmless the

County, and their officers and employees from the breach of any federal, state or local law in regard to the privacy of individuals.

- b) The Contractor shall advise each of its employees, agents, subcontractors and suppliers who may be exposed to such Confidential Information of their obligation to keep such information confidential and shall promptly advise the County in writing if it learns of any unauthorized use or disclosure of the Confidential Information by any of its employees or agents, or subcontractor's or supplier's employees, present or former. In addition, the Contractor agrees to cooperate fully and provide any assistance necessary to ensure the confidentiality of the Confidential Information.
- c) It is understood and agreed that in the event of a breach of this Article damages may not be an adequate remedy and the County shall be entitled to injunctive relief to restrain any such breach or threatened breach. Unless otherwise requested by the County, upon the completion of the Services performed hereunder, the Contractor shall immediately turn over to the County all such Confidential Information existing in tangible form, and no copies thereof shall be retained by the Contractor or its employees, agents, subcontractors or suppliers without the prior written consent of the County. A certificate evidencing compliance with this provision and signed by an officer of the Contractor shall accompany such materials.

ARTICLE 29. PROPRIETARY INFORMATION

As a political subdivision of the State of Florida, Miami-Dade County is subject to the stipulations of Florida's Public Records Law.

The Contractor acknowledge that all computer software in the County's possession may constitute or contain information or materials which the County has agreed to protect as proprietary information from disclosure or unauthorized use and may also constitute or contain information or materials which the County has developed at its own expense, the disclosure of which could harm the County's proprietary interest therein.

During the term of the contract, the Contractor will not use directly or indirectly for itself or for others, or publish or disclose to any third party, or remove from the County's property, any computer programs, data compilations, or other software which the County has developed, has used or is using, is holding for use, or which are otherwise in the possession of the County (hereinafter "Computer Software"). All third-party license agreements must also be honored by the contractors and their employees, except as authorized by the County and, if the Computer Software has been leased or purchased by the County, all hired party license agreements must also be honored by the contractors' employees with the approval of the lessor or Contractors thereof. This includes mainframe, minis, telecommunications, personal computers and any and all information technology software.

The Contractor will report to the County any information discovered or which is disclosed to the Contractor which may relate to the improper use, publication, disclosure or removal from the County's property of any information technology software and hardware and will take such steps as are within the Contractor's authority to prevent improper use, disclosure or removal.

ARTICLE 30. PROPRIETARY RIGHTS

- a) The Contractor hereby acknowledges and agrees that the County retains all rights, title and interests in and to all materials, data, documentation and copies thereof furnished by the County to the Contractor hereunder or furnished by the Contractor to the County and/or created by the Contractor for delivery to the County, even if unfinished or In process, as a result of the Services the Contractor performs in connection with this Agreement, including all copyright and other proprietary rights therein, which the Contractor as well as its employees, agents, subcontractors and suppliers may use only in connection of the performance of Services under this Agreement. The Contractor shall not, without the prior written consent of the County, use such documentation on any other project in which the Contractor or its employees, agents, subcontractors or suppliers are or may become engaged. Submission or distribution by the Contractor to meet official regulatory requirements or for other purposes in connection with the performance of Services under this Agreement shall not be construed as publication in derogation of the County's copyrights or other proprietary rights.

- b) All rights, title and interest in and to certain inventions, ideas, designs and methods, specifications and other documentation related thereto developed by the Contractor and its subcontractors specifically for the County, hereinafter referred to as "Developed Works" shall become the property of the County.
- c) Accordingly, neither the Contractor nor its employees, agents, subcontractors or suppliers shall have any proprietary interest in such Developed Works. The Developed Works may not be utilized, reproduced or distributed by or on behalf of the Contractor, or any employee, agent, subcontractor or supplier thereof, without the prior written consent of the County, except as required for the Contractor's performance hereunder.
- d) Except as otherwise provided in subsections a, b, and c above, or elsewhere herein, the Contractor and its subcontractors and suppliers hereunder shall retain all proprietary rights in and to all Licensed Software provided hereunder, that have not been customized to satisfy the performance criteria set forth in the Scope of Services. Notwithstanding the foregoing, the Contractor hereby grants, and shall require that its subcontractors and suppliers grant, if the County so desires, a perpetual, irrevocable and unrestricted right and license to use, duplicate, disclose and/or permit any other person(s) or entity(ies) to use all such Licensed Software and the associated specifications, technical data and other Documentation for the operations of the County or entities controlling, controlled by, under common control with, or affiliated with the County, or organizations which may hereafter be formed by or become affiliated with the County. Such license specifically includes, but is not limited to, the right of the County to use and/or disclose, in whole or in part, the technical documentation and Licensed Software, including source code provided hereunder, to any person or entity outside the County for such person's or entity's use in furnishing any and/or all of the Deliverables provided hereunder exclusively for the County or entities controlling, controlled by, under common control with, or affiliated with the County, or organizations which may hereafter be formed by or become affiliated with the County. No such License Software, specifications, data, documentation or related information shall be deemed to have been given in confidence and any statement or legend to the contrary shall be void and of no effect.

ARTICLE 31. VENDOR REGISTRATION AND FORMS/CONFLICT OF INTEREST

a) Vendor Registration

The Contractor shall be a registered vendor with the County – Department of Procurement Management, for the duration of this Agreement. In becoming a Registered Vendor with Miami-Dade County, the Contractor confirms its knowledge of and commitment to comply with the following:

- | | |
|--|---|
| <p>1. Miami-Dade County Ownership Disclosure Affidavit
(Section 2-8.1 of the County Code)</p> | <p>6. Miami-Dade County Vendor Obligation to County Affidavit
(Section 2-8.1 of the County Code)</p> |
| <p>2. Miami-Dade County Employment Disclosure Affidavit (Section 2-8-1(d)(2) of the County Code)</p> | <p>7. Miami-Dade County Code of Business Ethics Affidavit
(Section 2-8.1(i) and 2-11(b)(1) of the County Code through (6) and (9) of the County Code and Section 2-11.1(c) of the County Code)</p> |
| <p>3. Miami-Dade Employment Drug-free Workplace Certification
(Section 2-8.1.2(b) of the County Code)</p> | <p>8. Miami-Dade County Family Leave Affidavit
(Article V of Chapter 11 of the County Code)</p> |
| <p>4. Miami-Dade Disability and Nondiscrimination Affidavit
(Section 2-8.1.5 of the County Code)</p> | <p>9. Miami-Dade County Living Wage Affidavit
(Section 2-8.9 of the County Code)</p> |
| <p>5. Miami-Dade County Debarment Disclosure Affidavit
(Section 10.38 of the County Code)</p> | <p>10. Miami-Dade County Domestic Leave and Reporting Affidavit</p> |

(Article 8, Section 11A-60 11A-67 of the County Code)

11. Subcontracting Practices
(Ordinance 97-35)

12. Subcontractor /Supplier Listing
(Section 2-8.8 of the County Code)

13. Environmentally Acceptable Packaging
(Resolution R-738-92)

14. W-9 and 8109 Forms
(as required by the Internal Revenue Service)

15. FEIN Number or Social Security Number
In order to establish a file, the Contractor's Federal Employer Identification Number (FEIN) must be provided. If no FEIN exists, the Social Security Number of the owner or individual must be provided. This number becomes Contractor's "County Vendor Number". To comply with Section 119.071(5) of the Florida Statutes relating to the collection of an individual's Social Security Number, be aware that the County requests the Social Security Number for the following purposes:

- Identification of individual account records
- To make payments to individual/Contractor for goods and services provided to Miami-Dade County
- Tax reporting purposes
- To provide a unique identifier in the vendor database that may be used for searching and sorting departmental records

16. Office of the Inspector General
(Section 2-1076 of the County Code)

17. Small Business Enterprises
The County endeavors to obtain the participation of all small business enterprises pursuant to Sections 2-8.2, 2-8.2.3 and 2-8.2.4 of the County Code and Title 49 of the Code of Federal Regulations.

18. Antitrust Laws
By acceptance of any contract, the Contractor agrees to comply with all antitrust laws of the United States and the State of Florida.

b) Conflict of Interest

Section 2-11.1(d) of Miami-Dade County Code as amended by Ordinance 00-1, requires any county employee or any member of the employee's immediate family who has a controlling financial interest, direct or indirect, with Miami-Dade County or any person or agency acting for Miami-Dade County from competing or applying for any such Agreement as it pertains to this solicitation, must first request a conflict of interest opinion from the County's Ethic Commission prior to their or their immediate family member's entering into any Agreement or transacting any business through a firm, corporation, partnership or business entity in which the employee or any member of the employee's immediate family has a controlling financial interest, direct or indirect, with Miami-Dade County or any person or agency acting for Miami-Dade County and that any such contract, agreement or business engagement entered in violation of this subsection, as amended, shall render this Agreement voidable. For additional information, please contact the Ethics Commission hotline at (305) 579-2593.

ARTICLE 32. INSPECTOR GENERAL REVIEWS

Independent Private Sector Inspector General Reviews

Pursuant to Miami-Dade County Administrative Order 3-20, the County has the right to retain the services of an Independent Private Sector Inspector General (hereinafter "IPSIG"), whenever the County deems it appropriate to do so. Upon written notice from the County, the Contractor shall make available to the IPSIG retained by the County, all requested records and documentation pertaining to this Agreement for inspection and reproduction. The County shall be responsible for the payment of these IPSIG services, and under no circumstance shall the Contractor's prices and any changes thereto approved by the County, be inclusive of any charges relating to these IPSIG services. The terms of this provision herein, apply to the Contractor, its officers, agents, employees, subcontractors and assignees. Nothing contained in this provision shall impair any independent right of the County to conduct an audit or investigate the operations, activities and performance of the Contractor in connection with this Agreement. The terms of this Article shall not impose any liability on the County by the Contractor or any

third party.

Miami-Dade County Inspector General Review

According to Section 2-1076 of the Code of Miami-Dade County, as amended by Ordinance No. 99-63, Miami-Dade County has established the Office of the Inspector General which may, on a random basis, perform audits on all County contracts, throughout the duration of said contracts, except as otherwise provided below. The cost of the audit for this Agreement shall be one quarter (1/4) of one (1) percent of the total Agreement amount which cost shall be included in the total Agreement amount. The audit cost will be deducted by the County from progress payments to the Contractor. The audit cost shall also be included in all change orders and all Agreement renewals and extensions.

Exception: The above application of one quarter (1/4) of one percent fee assessment shall not apply to the following contracts: (a) IPSIG contracts; (b) contracts for legal services; (c) contracts for financial advisory services; (d) auditing contracts; (e) facility rentals and lease agreements; (f) concessions and other rental agreements; (g) insurance contracts; (h) revenue-generating contracts; (i) contracts where an IPSIG is assigned at the time the Agreement is approved by the Commission; (j) professional service agreements under \$1,000; (k) management agreements; (l) small purchase orders as defined in Miami-Dade County Administrative Order 3-2; (m) federal, state and local government-funded grants; and (n) interlocal agreements. ***Notwithstanding the foregoing, the Miami-Dade County Board of County Commissioners may authorize the inclusion of the fee assessment of one quarter (1/4) of one percent in any exempted Agreement at the time of award.***

Nothing contained above shall in any way limit the powers of the Inspector General to perform audits on all County contracts including, but not limited to, those contracts specifically exempted above. The Miami-Dade County Inspector General is authorized and empowered to review past, present and proposed County and Public Health Trust contracts, transactions, accounts, records and programs. In addition, the Inspector General has the power to subpoena witnesses, administer oaths, require the production of records and monitor existing projects and programs. Monitoring of an existing project or program may include a report concerning whether the project is on time, within budget and in conformance with plans, specifications and applicable law. The Inspector General is empowered to analyze the necessity of and reasonableness of proposed change orders to the Contract. The Inspector General is empowered to retain the services of independent private sector inspectors general (IPSIG) to audit, investigate, monitor, oversee, inspect and review operations, activities, performance and procurement process, including but not limited to project design, specifications, proposal submittals, activities of the Contractor, its officers, agents and employees, lobbyists, County staff and elected officials to ensure compliance with Agreement specifications and to detect fraud and corruption.

Upon written notice to the Contractor from the Inspector General or IPSIG retained by the Inspector General, the Contractor shall make all requested records and documents available to the Inspector General or IPSIG for inspection and copying. The Inspector General and IPSIG shall have the right to inspect and copy all documents and records in the Contractor's possession, custody or control which, in the Inspector General's or IPSIG's sole judgment, pertain to performance of the contract, including, but not limited to original estimate files, change order estimate files, worksheets, proposals and agreements form and which successful and unsuccessful subcontractors and suppliers, all project-related correspondence, memoranda, instructions, financial documents, construction documents, proposal and Agreement documents, back-charge documents, all documents and records which involve cash, trade or volume discounts, insurance proceeds, rebates, or dividends received, payroll and personnel records, and supporting documentation for the aforesaid documents and records.

ARTICLE 33. LOCAL, STATE, AND FEDERAL COMPLIANCE REQUIREMENTS

Contractor agrees to comply, subject to applicable professional standards, with the provisions of any and all applicable Federal, State and the County orders, statutes, ordinances, rules and regulations which may pertain to the Services required under this Agreement, including but not limited to:

- a) Equal Employment Opportunity (EEO), in compliance with Executive Order 11246 as amended and applicable to this Contract.

- b) Miami-Dade County Florida, Department of Small Business Development Participation Provisions, as applicable to this Contract.
- c) Environmental Protection Agency (EPA), as applicable to this Contract.
- d) Miami-Dade County Code, Chapter 11A, Article 3. All contractors and subcontractors performing work in connection with this Agreement shall provide equal opportunity for employment because of race, religion, color, age, sex, national origin, sexual preference, disability or marital status. The aforesaid provision shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Contractor agrees to post in conspicuous place available for employees and applicants for employment, such notices as may be required by the Dade County Fair Housing and Employment Commission, or other authority having jurisdiction over the work setting forth the provisions of the nondiscrimination law.
- e) "Conflicts of Interest" Section 2-11 of the County Code, and Ordinance 01-199.
- f) Miami-Dade County Code Section 10-38 "Debarment".
- g) Miami-Dade County Ordinance 99-5, codified at 11A-60 et. seq. of Miami-Dade Code pertaining to complying with the County's Domestic Leave Ordinance.
- h) Miami-Dade County Ordinance 99-152, prohibiting the presentation, maintenance, or prosecution of false or fraudulent claims against Miami-Dade County.

Notwithstanding any other provision of this Agreement, Contractor shall not be required pursuant to this Agreement to take any action or abstain from taking any action if such action or abstention would, in the good faith determination of the Contractor, constitute a violation of any law or regulation to which Contractor is subject, including but not limited to laws and regulations requiring that Contractor conduct its operations in a safe and sound manner.

ARTICLE 34. NONDISCRIMINATION

During the performance of this Contract, Contractor agrees to: not discriminate against any employee or applicant for employment because of race, religion, color, sex, handicap, marital status, age or national origin, and will take affirmative action to ensure that they are afforded equal employment opportunities without discrimination. Such action shall be taken with reference to, but not limited to: recruitment, employment, termination, rates of pay or other forms of compensation, and selection for training or retraining, including apprenticeship and on the job training.

By entering into this Agreement with the County, the Contractor attests that it is not in violation of the Americans with Disabilities Act of 1990 (and related Acts) or Miami-Dade County Resolution No. R-385-95. If the Contractor or any owner, subsidiary or other firm affiliated with or related to the Contractor is found by the responsible enforcement agency or the County to be in violation of the Act or the Resolution, such violation shall render this Agreement void. This Agreement shall be void if the Contractor submits a false affidavit pursuant to this Resolution or the Contractor violates the Act or the Resolution during the term of this Contract, even if the Contractor was not in violation at the time it submitted its affidavit.

ARTICLE 35. CONFLICT OF INTEREST

The Contractor represents that:

- a) No officer, director, employee, agent, or other consultant of the County or a member of the immediate family or household of the aforesaid has directly or indirectly received or been

promised any form of benefit, payment or compensation, whether tangible or intangible, in connection with the grant of this Agreement.

- b) There are no undisclosed persons or entities interested with the Contractor in this Agreement. This Agreement is entered into by the Contractor without any connection with any other entity or person making a proposal for the same purpose, and without collusion, fraud or conflict of interest. No elected or appointed officer or official, director, employee, agent or other consultant of the County, or of the State of Florida (including elected and appointed members of the legislative and executive branches of government), or a member of the immediate family or household of any of the aforesaid:
 - i) is interested on behalf of or through the Contractor directly or indirectly in any manner whatsoever in the execution or the performance of this Agreement, or in the services, supplies or work, to which this Agreement relates or in any portion of the revenues; or
 - ii) is an employee, agent, advisor, or consultant to the Contractor or to the best of the Contractor's knowledge any subcontractor or supplier to the Contractor.
- c) Neither the Contractor nor any officer, director, employee, agency, parent, subsidiary, or affiliate of the Contractor shall have an interest which is in conflict with the Contractor's faithful performance of its obligation under this Agreement; provided that the County, in its sole discretion, may consent in writing to such a relationship, provided the Contractor provides the County with a written notice, in advance, which identifies all the individuals and entities involved and sets forth in detail the nature of the relationship and why it is in the County's best interest to consent to such relationship.
- d) The provisions of this Article are supplemental to, not in lieu of, all applicable laws with respect to conflict of interest. In the event there is a difference between the standards applicable under this Agreement and those provided by statute, the stricter standard shall apply.
- e) In the event Contractor has no prior knowledge of a conflict of interest as set forth above and acquires information which may indicate that there may be an actual or apparent violation of any of the above, Contractor shall promptly bring such information to the attention of the County's Project Manager. Contractor shall thereafter cooperate with the County's review and investigation of such information, and comply with the instructions Contractor receives from the Project Manager in regard to remedying the situation.

ARTICLE 36. PRESS RELEASE OR OTHER PUBLIC COMMUNICATION

Under no circumstances shall the Contractor without the express written consent of the County:

- a) Issue or permit to be issued any press release, advertisement or literature of any kind which refers to the County, or the Work being performed hereunder, unless the Contractor first obtains the written approval of the County. Such approval may be withheld if for any reason the County believes that the publication of such information would be harmful to the public interest or is in any way undesirable; and
- b) Communicate in any way with any contractor, department, board, agency, commission or other organization or any person whether governmental or private in connection with the Services to be performed hereunder except upon prior written approval and instruction of the County; and
- c) Except as may be required by law, the Contractor and its employees, agents, subcontractors and suppliers will not represent, directly or indirectly, that any product or service provided by the Contractor or such parties has been approved or endorsed by the County.

ARTICLE 37. BANKRUPTCY

The County reserves the right to terminate this contract, if, during the term of any Agreement the Contractor has with the County, the Contractor becomes involved as a debtor in a bankruptcy proceeding, or becomes involved in a reorganization, dissolution, or liquidation proceeding, or if a trustee or receiver is appointed over all or a substantial portion of the property of the Contractor under federal bankruptcy law or any state insolvency law.

ARTICLE 38. GOVERNING LAW

This Contract, including appendices, and all matters relating to this Agreement (whether in contract, statute, tort (such as negligence), or otherwise) shall be governed by, and construed in accordance with, the laws of the State of Florida.

ARTICLE 39. LIQUIDATED DAMAGES

The Contractor acknowledges that time is of the essence in the performance of the services required and that damage in the event of the delays and disruptions set forth below will be difficult to ascertain. The Contractor agrees that the amounts set forth below are fair and reasonable as liquidated damages, as a result of the delays described below:

1. In the event the testing of each device, training of staff, equipment transfers and implementation are not completed by the timeframe set forth in Implementation Schedule, herein attached as Exhibit A, Contractor shall be assessed liquidated damages in an amount equal to \$1000.00 per day for each day until testing of each module, training of the test group, data conversion and testing is successfully completed.
2. In the event the Contractor's monitoring services and associated equipment does not successfully complete satisfactory performance as illustrated in the scope of services, herein attached as Appendix A, Contractor shall be assessed liquidated damages in an amount equal to \$1000.00 per day for each day until the monitoring services and devices are fully operational and working as prescribed.
3. In the event the County does not accept the monitoring devices and related services because the monitoring devices and associated services does not perform as stipulated in the Scope of Services, the Contractor shall refund all dollars paid to the Contractor, less any amounts paid for Liquidated Damages.

ARTICLE 40. COUNTY USER ACCESS PROGRAM (UAP)

a) User Access Fee

Pursuant to Miami-Dade County Budget Ordinance No. 03-192, this Agreement is subject to a user access fee under the County User Access Program (UAP) in the amount of two percent (2%). All sales resulting from this Contract, or any Agreement resulting from this solicitation and the utilization of the County Agreement price and the terms and conditions identified herein, are subject to the two percent (2%) UAP. This fee applies to all Agreement usage whether by County Departments or by any other governmental, quasi-governmental or not-for-profit entity.

The Contractor providing goods or services under this Agreement shall invoice the Agreement price and shall accept as payment thereof the Agreement price less the 2% UAP as full and complete payment for

the goods and/or services specified on the invoice. The County shall retain the 2% UAP for use by the County to help defray the cost of the procurement program. Vendor participation in this invoice reduction portion of the UAP is mandatory.

b) Joint Purchase

Only those entities that have been approved by the County for participation in the County's Joint Purchase and Entity Revenue Sharing Agreement are eligible to utilize or receive County Agreement pricing and terms and conditions. The County will provide to approved entities a UAP Participant Validation Number. The Contractor must obtain the participation number from the entity prior to filling any order placed pursuant to this section. Contractor participation in this joint purchase portion of the UAP, however, is voluntary. The Contractor shall notify the ordering entity, in writing, within 3 work days of receipt of an order, of a decision to decline the order.

For all ordering entities located outside the geographical boundaries of Miami-Dade County, the Contractor shall be entitled to ship goods on an "FOB Destination, Prepaid and Charged Back" basis. This allowance shall only be made when expressly authorized by a representative of the ordering entity prior to shipping the goods.

The County shall have no liability to the Contractor for the cost of any purchase made by an ordering entity under the UAP and shall not be deemed to be a party thereto. All orders shall be placed directly by the ordering entity with the Contractor and shall be paid by the ordering entity less the 2% UAP.

c) Contractor Compliance

If a Contractor fails to comply with this Article, that Contractor may be considered in default by the County in accordance with Article 24 of this Contract.

ARTICLE 40. SURVIVAL

The parties acknowledge that any of the obligations in this Agreement will survive the term, termination and cancellation hereof. Accordingly, the respective obligations of the Contractor and the County under this Agreement, which by nature would continue beyond the termination, cancellation or expiration thereof, shall survive termination, cancellation or expiration hereof.

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IN WITNESS WHEREOF, the parties have executed this Agreement effective as of the Agreement date herein set forth below.

Contractor

Miami-Dade County

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____

Attest: _____
Corporate Secretary/Notary Public

Attest: _____
Clerk of the Board

Corporate Seal/Notary Seal

Approved as to form
and legal sufficiency

Assistant County Attorney

Miami-Dade County

Bid Number: _____



MIAMI-DADE COUNTY, FLORIDA

INVITATION TO BID

Bid Number: _____

Title: _____

Procurement Agent: _____

Bids will be accepted until _____ p.m. on _____ 20__

At the:

**CLERK OF THE BOARD
Stephen P. Clark Center
111 N.W. 1st Street, 17th Floor, Suite 202
Miami, Florida 33128-1983**

Bids will be publicly opened. The County provides equal access and does not discriminate on the basis of disability in its programs or services. It is our policy to make all communication available to the public, including those who may be visually or hearing impaired. If you require information in a non-traditional format please call 305-375-5278.

Instructions: Each Bid submitted to the Department of Procurement Management shall have the following information clearly marked on the face of the envelope: the Bidders name, return address, Bid number, opening date of the Bid and the title of the Bid. Included in the envelope shall be an original and three copies of the Bid proposal, plus attachments if applicable. Failure to comply with this requirement may result in your Bid not being considered for award.

All Bids must be submitted in a sealed envelope or container and will be opened promptly at the time indicated. Any Bid received after the first Bid has been opened will be returned to the Bidder unopened. The County does not accept responsibility for delays, natural or otherwise.

NOTICE TO ALL BIDDERS: FAILURE TO SIGN THE BID PROPOSAL FORM WILL RENDER YOUR BID NON-RESPONSIVE.

SECTION 1 GENERAL TERMS AND CONDITION

1.1 DEFINITIONS

Bid – shall refer to any offer(s) submitted in response to this solicitation.

Bidder – shall refer to anyone submitting a Bid in response to this solicitation.

Bid Solicitation – shall mean this solicitation documentation, including any and all addenda.

Bid Proposal Form – defines the requirement of items to be purchased, and must be completed and submitted with Bid. The Bidder should indicate its name in the appropriate space on each page.

County – shall refer to Miami-Dade County, Florida

DPM – shall refer to Miami-Dade County's Department of Procurement Management, Bids and Contracts Division.

Enrolled Vendor – **EFFECTIVE JULY 8, 2002**, shall refer to a firm that has completed the necessary documentation in order to receive Bid notifications from the County, but has not yet registered.

Registered Vendor – shall refer to a firm that has completed the Miami-Dade County Business Entity Registration Application and has satisfied all requirements to enter in to business agreements with the County.

Please visit our web site at www.miamidade.gov and click on "Business" for additional information on how to do business with Miami-Dade County, Department of Procurement Management. Should you prefer to speak with one of our representatives, please call our Vendor Information Center at 305-375-5773, or visit us at our downtown office on the ground floor of the Stephen P. Clark Center, 111 N.W. First Street, Miami, Florida 33128.

Effective July 8, 2002 vendors will be able to enroll online so that the County can inform them, via e-mail, of upcoming Bid Solicitations issued by the Department of Procurement Management (DPM). Vendors who are already "registered" with the County will be automatically notified of upcoming Bid Solicitations and need not enroll. Registration is not necessary to receive Bid Announcements, or to submit Bid Proposals. "Registration" is required only at the time of contract award.

1.2 INSTRUCTIONS TO BIDDERS

A. Bidder Qualification

It is the policy of the County to encourage full and open competition among all available qualified vendors. All vendors regularly engaged in the type of work specified in the Bid Solicitation are encouraged to submit Bids. Vendors may enroll with the County to be included on a mailing list for selected categories of goods and services. To be eligible for award of a contract (including small purchase orders), Bidders must complete a "Miami-Dade County Business Entity Registration Application". Only Registered Vendors can be awarded County contracts. Vendors are encouraged to register with the County anytime by contacting the Vendor Information Center at 305-375-5773. The County endeavors to obtain the participation of all qualified minority and disadvantaged business enterprises. For information and to apply for certification, contact the Department of Business Development, at 175 N.W. 1st Avenue, 28th Floor, Miami, FL 33123-1844, or telephone at 305-349-5960. County employees wishing to do business with the County are referred to Section 2-11.1(d) of the Miami-Dade County Code.

B. Vendor Registration

To be recommended for award the County requires that vendors complete a Miami-Dade County Business Entity Registration Application with all required disclosure affidavits. The Miami-Dade County Business Entity Registration Application must be

returned to the Department of Procurement Management (DPM), Bids and Contracts Division within ten (10) working days of notification of the intent to recommend for award. In the event the Miami-Dade County Business Entity Registration Application is not properly completed and returned within the specified time, the County may award to next lowest responsive Bidder. The Bidder is responsible for obtaining the Miami-Dade County Business Entity Registration Application and all affidavits by downloading from DPM's website at <http://www.co.miami-dade.fl.us/dpm> or from the Vendor Information Center, located in the lobby of the Stephen P. Clarke Center at 111 N.W. 1st Street, Miami, FL. In becoming a Registered Vendor with Miami-Dade County, the vendor confirms its knowledge of and commitment to comply with the following:

1. Disclosure of Employment – pursuant to Section 2-8.1(d) of the County Code.
2. Disclosure of Ownership Affidavit – pursuant to Section 2-8.1(d) of the County Code.
3. Drug-Free Affidavit – pursuant to Section 2-8.1.2(b) of the County Code.
4. W-9 and 8109 Forms – The vendor must furnish these forms as required by the Internal Revenue Service.
5. Social Security Number – The vendor must provide a copy of the primary owner's social security card if the social security number is being used in lieu of the Federal Identification Number (F.E.I.N.).
6. Americans with Disabilities Act (A.D.A.) Affidavit – It is the policy of the County to comply with all requirements of County Resolution R182-00 and the A.D.A.
7. Collection of Fees, Taxes and Parking Tickets Affidavit – pursuant to Section 2-8.1 (c) of the County Code.
8. Conflict of Interest and Code of Ethics – pursuant to Sections 2-11.1 of the County Code.
9. Code of Business Ethics – pursuant to Section 2-8.1(i) of the County Code.
10. Debarment Disclosure Affidavit – pursuant to County Code 10-38.
11. Office of the Inspector General Pursuant to Section 2-1076 of the County Code.
12. Minority and Disadvantaged Business Enterprises. The County endeavors to obtain the participation of all minority and disadvantaged business enterprises pursuant to Sections 2-8.2, 2-8.2.3 and 2-8.2.4 of the County Code and Title 49 of the Code of Federal Regulations.
13. Individuals and Entities Doing Business with the County not current in their obligations to the County – pursuant to Sections 2-8.1 (h) and 2-11.1(b)(8) of the County Code.
14. Nondiscrimination pursuant to Section 2-8.1.5 of the County Code.
15. Family Leave - Pursuant to Section 11A-30 of the County Code.
16. Living Wage – Pursuant to Section 2-8.9 of the County Code.
17. Domestic Leave – Pursuant to Section 11A-60 of the County Code.
18. Antitrust Laws – By acceptance of any contract, the vendor agrees to comply with all antitrust laws of the United States and the State of Florida.

C. PUBLIC ENTITY CRIMES

To be eligible for award of a contract, firms wishing to do business with the County must comply with the following:

Pursuant to Section 287.133(2)(a) of the Florida Statutes, a person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a Bid on a contract to provide any goods or services to a public entity, may not submit a Bid on a contract with a public entity for the construction or repair of a public building or public work, may not submit Bids on leases of real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in

excess of the threshold amount provided in Section 287.017 of the Florida Statutes, for CATEGORY TWO for a period of 36 months from the date of being placed on the convicted vendor list.

D. Request for Additional Information

1. Pursuant to Section 2-11.1(t) of the County Code, all Bid Solicitations, once advertised and until an award recommendation has been forwarded to the appropriate authority are under the "Cone of Silence". Any communication or inquiries, except for clarification of process or procedure already contained in the solicitation, are to be made in writing to the attention of the Procurement Agent identified on the FIRST page of the solicitation. Such inquiries or request for information shall be submitted to the procurement agent in writing and shall contain the requester's name, address, and telephone number. If transmitted by facsimile, the request should also include a cover sheet with Bidder's facsimile number. The requestor must also file a copy of this written request with the Clerk of the Board, 111 NW 1st Street, 17th Floor, suite 202, Miami, Florida 33128-1983 or email clerkbcc@miamidade.gov.

2. The Department of Procurement Management may issue an addendum in response to any inquiry received, prior to Bid opening, which changes, adds to or clarifies the terms, provisions or requirements of the solicitation. The Bidder should not rely on any representation, statement or explanation whether written or verbal, other than those made in this Bid Solicitation document or in any addenda issued. Where there appears to be a conflict between this Bid Solicitation and any addenda, the last addendum issued shall prevail.

1. It is the Bidder's responsibility to ensure receipt of all addenda, and any accompanying documentation. The Bidder is required to submit with its Bid a signed "Acknowledgment of Addenda" form, when any addenda have been issued.

E. Contents of Bid Solicitation and Bidders Responsibilities

1. It is the responsibility of the Bidder to become thoroughly familiar with the Bid requirements, terms and conditions of this solicitation. Pleas of ignorance by the Bidder of conditions that exist or that may exist will not be accepted as a basis for varying the requirements of the County, or the compensation to be paid to the Bidder.

2. This solicitation is subject to all legal requirements contained in the applicable County Ordinances, Administrative Orders, and Resolutions, as well as all applicable State and Federal Statutes. Where conflict exist between this Bid Solicitation and these legal requirements, the authority shall prevail in the following order: Federal, State and local.

F. Change or Withdrawal of Bids

1. Changes to Bid - Prior to the scheduled Bid opening a Bidder may change its Bid by submitting a new Bid, (as indicated on the cover page) with a letter in writing on the firms letterhead, signed by an authorized agent stating that the new submittal replaces the original submittal. The new submittal shall contain the letter and all information as required for submitting the original Bid. No changes to a Bid will be accepted after the Bid has been opened.

2. Withdrawal of Bid - A Bid shall be irrevocable unless the Bid is withdrawn as provided herein. Only written a letter received by the DPM Bids and Contracts Division prior to the Bid opening date may withdraw a bid. A bid may also be withdrawn ninety (90) days after the Bid has been opened and prior to award, by submitting a letter to the contact person identified on the front cover of this Bid Solicitation. The withdrawal letter must be on company letterhead and signed by an authorized agent of the Bidder.

G. Conflicts Within The Bid Solicitation

Where there appears to be a conflict between the General Terms and Conditions, Special Conditions, the Technical Specifications, the Bid Proposal Section, or any addendum issued, the order of precedence shall be: the last addendum issued, the Bid Proposal

Section, the Technical Specifications, the Special Conditions, and then the General Terms and Conditions.

H. Prompt Payment Terms

1. It is the policy of Miami-Dade County that payment for all purchases by County agencies and the Public Health Trust shall be made in a timely manner and that interest payments be made on late payments. In accordance with Florida Statutes, Section 218.74 and Section 2-8.1.4 of the Miami-Dade County Code, the time at which payment shall be due from the County or the Public Health Trust shall be forty-five (45) days from receipt of a proper invoice. The time at which payment shall be due to small businesses and minority and women business enterprises shall be thirty (30) days from receipt of a proper invoice. All payments due from the County or the Public Health Trust, and not made within the time specified by this section, shall bear interest from thirty (30) days after the due date at the rate of one percent (1%) per month on the unpaid balance. Further, proceedings to resolve disputes for payment of obligations shall be concluded by final written decision of the County Manager, or his or her designee(s), not later than sixty (60) days after the date on which the proper invoice was received by the County or the Public Health Trust.

2. The Bidder may offer cash discounts for prompt payments; however, such discounts will not be considered in determining the lowest price during bid evaluation. Bidders are requested to provide prompt payment terms in the space provided on the Bid proposal signature page of the solicitation.

I.3 PREPARATION OF BIDS

A. The Bid proposal form defines requirements of items to be purchased, and must be completed and submitted with the Bid. Use of any other form will result in the rejection of the Bidder's offer.

B. The Bid proposal form must be legible. Bidders shall use typewriter, computer or ink. All changes must be crossed out and initialed in ink. Failure to comply with these requirements may cause the Bid to be rejected.

C. An authorized agent of the Bidder's firm must sign the Bid proposal form. **FAILURE TO SIGN THE BID PROPOSAL FORM SHALL RENDER THE BID NON-RESPONSIVE.**

D. The Bidder may be considered non-responsive if bids are conditioned to modifications, changes, or revisions to the terms and conditions of this solicitation.

E. The Bidder may submit alternate Bid(s) for the same solicitation provided that such offer is allowable under the terms and conditions. The alternate Bid must meet or exceed the minimum requirements and be submitted on a separate Bid proposal marked "Alternate Bid".

F. When there is a discrepancy between the unit prices and any extended prices, the unit prices will prevail.

I.4 CANCELLATION OF BID SOLICITATION

Miami-Dade County reserves the right to cancel, in whole or in part, any Invitation to Bid when it is in the best interest of the County.

I.5 AWARD OF BID SOLICITATION

A. This Bid may be awarded to the responsible Bidder meeting all requirements as set forth in the solicitation. The County reserves the right to reject any and all Bids, to waive irregularities or technicalities and to re-advertise for all or any part of this Bid Solicitation as deemed in its best interest. The County shall be the sole judge of its best interest.

B. When there are multiple line items in a solicitation, the County reserves the right to award on an individual item basis, any combination of items, total low Bid or in whichever manner deemed in the best interest of the County.

C. The County reserves the right to reject any and all Bids if it is determined that prices are excessive, best offers are determined to

be unreasonable, or it is otherwise determined to be in the County's best interest to do so.

D. The County reserves the right to negotiate prices with the low bidder, provided that the scope of work of this solicitation remain the same.

E. Award of this Bid Solicitation will only be made to firms that have completed the Miami-Dade County Business Entity Registration Application and that satisfy all necessary legal requirements to do business with Miami-Dade County. Firms domiciled in Miami-Dade County must present a copy of their Miami-Dade County issued Occupational License.

F. Pursuant to County Code Section 2-8.1(g), the Bidder's performance as a prime contractor or subcontractor on previous County contracts shall be taken into account in evaluating the Bid received for this Bid Solicitation.

G. To obtain a copy of the Bid tabulation, Bidder(s) shall enclose an appropriately sized self-addressed stamped envelope. Bid results will not be given by telephone or facsimile. Please allow ten (10) calendar days after Bid opening for mailing.

H. The Bid Solicitation, any addenda and/or properly executed modifications, the purchase order, and any change order(s) shall constitute the contract.

I. In accordance with Resolution R-1574-88 the Director of Bids and Contracts Division will decide all tie Bids.

J. Award of this Bid may be predicated on compliance with and submittal of all required documents as stipulated in the Bid Solicitation.

1.6 CONTRACT EXTENSION

A. The County reserves the right to exercise its option to extend a contract for up to ninety (90) calendar days beyond the current contract period. In such event, the County will notify the successful Bidder(s) in writing of such extensions.

B. This contract may be extended beyond the initial ninety (90) day extension upon mutual agreement between the County and the successful Bidder(s).

1.7 WARRANTY

All warranties, express and implied, shall be made available to the County for goods and services covered by this Bid Solicitation. All goods furnished shall be fully guaranteed by the successful Bidder against factory defects and workmanship. At no expense to the County, the successful Bidder shall correct any and all apparent and latent defects that may occur within the manufacturer's standard warranty. The Special Conditions of the Bid Solicitation may supersede the manufacturer's standard warranty.

1.8 ESTIMATED QUANTITIES

Estimated quantities or dollars are for Bidder's guidance only. No guarantee is expressed or implied as to quantities or dollars that will be used during the contract period. The County is not obligated to place any order for a given amount subsequent to the award of this Bid Solicitation. Estimates are based on the County's actual needs and/or usage during a previous contract period. The County may use these estimates to determine the low Bidder.

1.9 NON-EXCLUSIVITY

It is the intent of the County to enter into an agreement with the successful Bidder that will satisfy its needs as describe herein. However, the County reserves the right as deemed in its best interest to perform, or cause to be performed, the work and services, or any portion thereof, herein described in any manner it sees fit, including but not limited to: award of other contracts, use of any contractor, or perform the work with its own employees.

1.10 LOCAL PREFERENCE

In accordance with County Ordinance No. 01-21 (except where Federal or State law mandates to the contrary) preference will be given to a local business. Local shall mean the vendor has a valid occupational license issued by Miami-Dade County at least one year prior to Bid submittal.

1.11 PURCHASES BY OTHER PUBLIC OR NOT-FOR PROFIT ENTITIES

A. Purchases under the contract to be awarded may be made by other public, not-for-profit agencies or political subdivisions within the State of Florida. Such entities purchases shall be governed by the same terms and conditions stated herein and subject to a 2% user surcharge fee.

B. Each governmental, not-for-profit or quasi-governmental entity that uses this contract shall provide to the DPM a report of purchases made under this contract on a quarterly basis as outlined in the attached "Quarterly Agency Report" form.

1.12 CONTINUATION OF WORK

Any work that commences prior to and will extend beyond the expiration date of the current contract period shall, unless terminated by mutual written agreement between the County and the successful Bidder, continue until completion at the same prices, terms and conditions.

1.13 BID PROTEST

A. A recommendation for contract award or rejection of award may be protested by a Bidder in accordance with the procedures contained in Sections 2-8.3 and 2-8.4 of the County Code, as amended, and as established in Administrative Order No.3-21.

B. To initiate a Bid protest, the protester shall present to the Clerk of the Board a non-refundable filing fee, payable to the Clerk of the Board, in accordance with the schedule provided below:

<u>Award Amount</u>	<u>Filing Fee</u>
\$25,000-\$100,000	\$500
\$100,001-\$500,000	\$1,000
\$500,001-\$5 million	\$3,000
Over \$5 million	\$5,000

In the event a Bidder wishes to protest any part of the General Conditions, Special Conditions and/or Technical Specifications contained in the Bid Solicitation it must file a notice of protest in writing with the issuing department no later than 48 hours prior to the Bid opening date and hour specified in the solicitation. Failure to file a timely notice of protest will constitute a waiver of proceedings.

C. For award recommendations greater than \$100,000 the following shall apply:

When a letter of intent to award a Bid Solicitation has been communicated (mail, faxed or emailed) to each competing Bidder and filed with the Clerk of the Board, a Bidder wishing to protest said award recommendation shall file a protest with the clerk of the Board within ten (10) working days of the date of award recommendation letter. Within two (2) days of that filing, the protester shall provide the County Attorney and each Bidder with a copy of each document that was filed with the protest. Failure to timely file the written protest shall constitute a waiver of the right to protest the award recommendation.

D. For award recommendations from \$25,000 to \$100,000 the following shall apply:

Each Monday, in the lobby of the Stephen P. Clark Center, located at 111 N.W. 1st Street, award recommendations are posted. Participants may also call the Awards Line at 305-375-4724, or 800-510-4724, or the contact person as identified on the cover page of the Bid Solicitation. Any Bidder wishing to protest such recommendations shall file a protest with the Clerk of the Board within five (5) working days of the posting and submit a \$500 non-refundable filing fee.

1.14 RULES, REGULATIONS AND LICENSES

The successful Bidder shall comply with all laws and regulations applicable to provide the goods and/or services specified in this Bid Solicitation. The Bidder shall be familiar with all federal, state and local laws that may in affect the goods and/or services offered.

1.15 PACKAGING

Unless otherwise specified in the Special Conditions or Technical Specifications, all containers shall be suitable for shipment and/or storage and comply with Resolution No. 738-92.

1.16 SUBCONTRACTING

Unless otherwise specified in this Bid Solicitation, the successful Bidder shall not subcontract any portion of the work without the prior written consent of the County. The ability to subcontract may be further limited by the Special Conditions. Subcontracting without the prior consent of the County may result in termination of the contract for default. When Subcontracting is allowed the Bidder shall comply with County Resolution No. 1634-93, Section 10-34 of the County Code and County Ordinance No. 97-35.

1.17 ASSIGNMENT

The successful Bidder shall not assign, transfer, hypothecate, or otherwise dispose of this contract, including any rights, title or interest therein, or its power to execute such contract to any person, company or corporation without the prior written consent of the County.

1.18 DELIVERY

Unless otherwise specified in the Bid Solicitation, prices quoted shall be F.O.B. Destination. Freight shall be included in the proposed price.

1.19 RESPONSIBILITY AS EMPLOYER

The employee(s) of the successful Bidder shall be considered to be at all times its employee(s), and not an employee(s) or agent(s) of the County or any of its departments. The successful Bidder shall provide competent and physically employee(s) capable of performing the work as required. The County may require the successful Bidder to remove any employee it deems unacceptable. All employees of the successful Bidder shall wear proper identification.

1.20 INDEMNIFICATION

The successful Bidder shall indemnify and hold harmless the County and its officers, employees, agents and instrumentalities from any and all liability, losses or damages, including attorney's fees and costs of defense, which the County or its officers, employees, agents or instrumentalities may incur as a result of claims, demands, suits, causes of actions or proceedings of any kind or nature arising out of, relating to or resulting from the performance of the agreement by the successful Bidder or its employees, agents, servants, partners, principals or subcontractors. The successful Bidder shall pay all claims and losses in connection therewith, and shall investigate and defend all claims, suits or actions of any kind or nature in the name of the County, where applicable, including appellate proceedings, and shall pay all costs, judgments, and attorney's fees which may be incurred thereon. The successful Bidder expressly understands and agrees that any insurance protection required by this Agreement or otherwise provided by the successful Bidder shall in no way limit the responsibility to indemnify, keep and save harmless and defend the County or its officers, employees, agents and instrumentalities as herein provided.

1.21 COLLUSION

Where two (2) or more related parties, as defined herein, each submit a Bid or proposal for any contract, such Bids shall be presumed to be collusive. The foregoing presumption may be rebutted by the presentation of evidence as to the extent of ownership, control and management of such related parties in preparation and submittal of such Bids. Related parties shall mean Bidder or the principals thereof which have a direct or indirect ownership interest in another Bidder for the same contract or in which a parent company or the principals thereof of one (1) Bidder have a direct or indirect ownership interest in another Bidder for the same contract. Furthermore, any prior understanding, agreement, or connection between two or more corporations, firms,

or persons submitting a bid for the same materials, supplies, services, or equipment shall also be presumed to be collusive. Bids found to be collusive shall be rejected. Bidders who have been found to have engaged in collusion may be considered non-responsible, and may be suspended or debarred, and any contract resulting from collusive Bidding may be terminated for default.

1.22 MODIFICATION OF CONTRACT

The contract may be modified by mutual consent, in writing through the issuance of a modification to the contract, purchase order, change order or award sheet, as appropriate.

1.23 TERMINATION FOR CONVENIENCE

The County, at its sole discretion, reserves the right to terminate this contract without cause upon thirty (30) days written notice. Upon receipt of such notice, the successful Bidder shall not incur any additional costs under this contract. The County shall be liable only for reasonable costs incurred by the successful Bidder prior to notice of termination. The County shall be the sole judge of "reasonable costs."

1.24 TERMINATION FOR DEFAULT

The County reserves the right to terminate this contract, in part or in whole, or place the vendor on probation in the event the successful Bidder fails to perform in accordance with the terms and conditions stated herein. The County further reserves the right to suspend or debar the successful Bidder in accordance with the appropriate County ordinances, resolutions and/or administrative orders. The vendor will be notified by letter of the County's intent to terminate. In the event of termination for default, the County may procure the required goods and/or services from any source and use any method deemed in its best interest. All reprocurement cost shall be borne by the successful Bidder.

1.25 FRAUD AND MISREPRESENTATION

Pursuant to Section 2-8.1.4 of the Miami-Dade County Code, any individual, corporation or other entity that attempts to meet its contractual obligations with the County through fraud, misrepresentation or material misstatement, may be debarred for up to five (5) years. The County as a further sanction may terminate or cancel any other contracts with such individual, corporation or entity. Such individual or entity shall be responsible for all direct or indirect costs associated with termination or cancellation, including attorney's fees.

1.26 ACCESS TO RECORDS

The County reserves the right to require the Contractor to submit to an audit by Audit and Management Services or other auditor of the County's choosing at the Contractor's expense. The Contractor shall provide access to all of its records, which relate directly or indirectly to this Agreement at its place of business during regular business hours. The Contractor shall retain all records pertaining to this Agreement and upon request make them available to the County for three years following expiration of the Agreement. The Contractor agrees to provide such assistance as may be necessary to facilitate the review or audit by the County to ensure compliance with applicable accounting and financial standards.

1.27 OFFICE OF THE INSPECTOR GENERAL

Miami-Dade County has established the Office of the Inspector General, which is authorized and empowered to review past, present, and proposed County and Public Health Trust programs, contracts, transactions, accounts, records and programs. The Inspector General (IG) has the power to subpoena witnesses, administer oaths, require the production of records and monitor existing projects and programs. The Inspector General may, on a random basis, perform audits on all County contracts. The cost of random audits shall be incorporated into the contract price of all contracts and shall be one quarter (1/4) of one (1) percent of the contract price, except as otherwise provided in Section 2-1076(c)(8) of the County Code.

Miami-Dade County

Bid Number: _____

1.28 PRE-AWARD INSPECTION

The County may conduct a pre-award inspection of the bidder's site or hold a pre-award qualification hearing to determine if the bidder is capable of performing the requirements of this bid solicitation.

1.29 PROPRIETARY/CONFIDENTIAL INFORMATION

Bidders are hereby notified that all information submitted as part of, or in support of proposals will be available for public inspection after opening of proposals in compliance with Chapter 119 of the Florida Statutes, popularly known as the "Public Record Law." The bidder shall not submit any information in response to this invitation which the bidder considers to be a trade secret, proprietary or confidential. The submission of any information to the County in connection with this invitation shall be deemed conclusively to be a waiver of any trade secret or other protection, which would otherwise be available to the bidder. In the event that the bidder submits information to the County in violation of this restriction, either inadvertently or intentionally, and clearly identifies that information in the bid as protected or confidential, the County shall endeavor to redact and return that information to the bidder as quickly as possible, and if appropriate, evaluate the balance of the bid. The redaction or return of information pursuant to this clause may render a bid nonresponsive.



G4S Justice Services, Inc.

**G4S Justice Services, Inc.
30201 Aventura
Rancho Santa Margarita, CA 92688**

**Leo Carson, Vice President, Strategic Sales
Phone: 1-888-843-5590
Fax: 1-800-327-1178
Email: leo.carson@us.g4s.com**

As Vice President of Strategic Sales, I am authorized to represent the company on all matters relating to this proposal and Peter Loughlin Vice President of Business Analysis is authorized to bind the company to contract. Please contact me directly at 1-888-843-5590, by facsimile at 1-800-327-1178 or via email at leo.carson@us.g4s.com to address any questions with our proposal or our final contract. G4S would welcome the opportunity to expand the provision of G4S technology and services to Miami-Dade County Corrections and Rehabilitation.

Sincerely,



Leo Carson
Vice President of Strategic Sales

Peter Loughlin
Vice President of Business Analysis



Friday, October 17, 2008

Mr. Leo Carson, Vice President of Strategic Sales
G4S Justice Services, Inc.
30201 Aventura
Rancho Santa Margarita, CA 92688

Subject: Letter of Commitment – Miami-Dade County Department of Corrections and Rehabilitation RFP 647 "ELECTRONIC MONITORING DEVICES AND RELATED SERVICES"

Dear Leo:

Omnilink Systems, Inc. (Omnilink) is pleased to have the opportunity to participate in the Miami-Dade County Department of Corrections and Rehabilitation invitation for Request for Proposals (RFP) as sub-contractor with G4S Justice Services, Inc (G4S) acting as the prime contractor. We are prepared to provide our GPS tracking system, software, data and storage center, spares, ad hoc reports, training and support per the requirements of the RFP and we are prepared to work with G4S to ensure MDCR's requirements are met to their satisfaction

Omnilink is the one of the world's most innovative providers of GPS tracking technology and services for criminal justice applications. We presently track more than 6,000 offenders nationwide including but, not limited to agencies referenced in our proposal. Omnilink is confident that our unique indoor tracking capability, robust battery life, no-need for home unit / phone lines, will make a tremendous impact on MDCR's program. Additionally, Omnilink meets and in many cases exceeds MDCR's RFP requirements – Example: In addition to GPS, every Omnilink GPS device has secondary tracking technology capable of tracking participants in locations where GPS alone can NOT (indoors, underground, etc). This unique secondary tracking is in each Omnilink device at no additional cost, thereby locating participants and eliminating the cost and need for officers to "Drive by" (MDCR RFP requirement). Our unique technology and experience qualifies Omnilink to provide tracking county-wide in Miami-Dade County. As G4S' subcontractor, Omnilink is committed to providing G4S with the technology and support required for a successful contract and a world-class program for Miami-Dade County Department of Corrections and Rehabilitation

Should you or anyone at the MDCR have any questions relating to our proposed technology, please have them contact me directly at (678) 624-5900 or via e-mail at cpearson@omnilinksystems.com.

We look forward to working with you and G4S to expand the delivery of Omnilink Systems technology to the Miami-Dade County Department of Corrections and Rehabilitation.

Omnilink Systems, Inc.


Charles Pearson
Vice President - Finance



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Miami-Dade County
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COVER PAGE (FORM A-1)
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT

Form A-I

PROPOSER'S NAME (Name of firm, entity or organization): G4S Justice Services, Inc.		
FEDERAL EMPLOYER IDENTIFICATION NUMBER: 33-098-3972		
NAME AND TITLE OF PROPOSER'S CONTACT PERSON: Name: <u>Leo Carson</u> Title: <u>Vice President of Strategic Sales</u>		
MAILING ADDRESS: Street Address: <u>30201 Aventura</u> City, State, Zip: <u>Rancho Santa Margarita, CA 92688</u>		
TELEPHONE: <u>(800) 859-6003</u>	FAX: <u>(800) 327-1178</u>	E-MAIL ADDRESS: <u>Leo.carson@us.g4s.com</u>
PROPOSER'S ORGANIZATION STRUCTURE: <input checked="" type="checkbox"/> Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Proprietorship <input type="checkbox"/> Joint Venture <input type="checkbox"/> Other (Explain): _____		
IF CORPORATION, Date Incorporated/Organized: <u>October 9, 2001</u> State Incorporated/Organized: <u>Delaware</u> State registered in as foreign corporation: <u>Florida and many other states</u>		
PROPOSER'S SERVICE OR BUSINESS ACTIVITIES OTHER THAN WHAT THIS SOLICITATION REQUESTS FOR: <u>Security Solutions</u>		
LIST NAMES OF PROPOSER'S SUBCONTRACTORS OR SUBCONSULTANTS FOR THIS PROJECT: <u>Omnalink Solutions, Inc.</u>		
CRIMINAL CONVICTIONS DISCLOSURE: Pursuant to Miami-Dade County Ordinance No. 94-34, any individual who has been convicted of a felony during the past ten years and any corporation, partnership, joint venture or other legal entity having an officer, director, or executive who has been convicted of a felony during the past ten years shall disclose this information prior to entering into a contract with or receiving funding from the County. <input type="checkbox"/> Place a checkmark here only if Proposer has such conviction to disclose to comply with this requirement.		
PROPOSER'S AUTHORIZED SIGNATURE The undersigned hereby certified that this proposal is submitted in response to this solicitation. Signed By: _____ Date: <u>October 16, 2008</u> Print Name: <u>Peter Loughlin</u> Title: <u>Vice President of Business Analysis</u>		

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**PROPOSER INFORMATION
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT**

MINIMUM VENDOR QUALIFICATION REQUIREMENTS

1. PROVIDE DOCUMENTATION THAT DEMONSTRATES THE PROPOSER'S ABILITY TO SATISFY ALL THE MINIMUM QUALIFICATIONS REQUIREMENTS. PROPOSER'S WHO DO NOT MEET THE MINIMUM QUALIFICATION REQUIREMENTS OR WHO FAIL TO PROVIDE SUPPORTING DOCUMENTATION MAY BE DEEMED NON-RESPONSIVE. THE MINIMUM QUALIFICATION REQUIREMENTS FOR THIS SOLICITATION ARE:

- **PROPOSERS MUST HAVE AT LEAST (3) THREE YEARS OF EXPERIENCE UTILIZING GPS TRACKING FOR INDIVIDUALS**
- **PROPER MUST HAVE AT LEAST (5) FIVE YEARS EXPERIENCE CONDUCTING ELECTRONIC MONITORING SERVICES WITH A LAW ENFORCEMENT AGENCY, CORRECTIONAL FACILITY AND/OR INMATES.**

G4S was the first electronic monitoring provider worldwide to achieve the prestigious ISO 9001-2000 accreditation and is the only leading publicly-owned company that is both an equipment manufacturer and monitoring services' provider. As a company we:

- Have over 11 years of electronic monitoring experience.
- Have over 5 years of providing global positioning tracking
- Currently monitor over 25,000 active daily participants.
- Offer Miami-Dade Corrections and Rehabilitation Department unparalleled confidence in our ability to serve its specialized needs with our industry leading financial stability.
- Employ the most qualified and educated staff in the industry.

If G4S is selected for this contract, we will work with Miami-Dade County to continually recognize its changing needs. We consistently demonstrate to our customers that we are a good partner by assisting them in achieving their goals, ensuring that we consistently deliver high quality service and meeting their obligations to public safety. The following table shows the core values that are fundamental to the success of our company. These elements, along with the Company's quality assurance, policies and procedures will provide the foundation for operating this contract.

G4S Core Values

Value	Evidence
Integrity	We can always be trusted to do the right thing
Customer Focus	We have close, open relationships with our customers that generate trust and we work in partnership for the mutual benefit of our organizations
Best People	We always take care to employ the best people, develop their competence, provide opportunity and inspire them to live our values
Performance	We challenge ourselves to improve performance year-on-year to create long term sustainability
Teamwork and Collaboration	We collaborate for the benefit of the Program, its stakeholders and G4S as a whole
Expertise	We develop and demonstrate our expertise through our innovative and leading edge approach to creating and delivering the right solution

VENDOR EXPERIENCE AND PAST PERFORMANCE

2. DESCRIBE THE PROPOSER'S PAST PERFORMANCE AND EXPERIENCE AND STATE THE NUMBER OF YEARS THAT THE PROPOSER HAS BEEN IN EXISTENCE, THE CURRENT NUMBER OF EMPLOYEES, AND THE PRIMARY MARKETS SERVED.

G4S Justice Services, Inc. is a wholly-owned subsidiary of G4S, plc, a global leader in security solutions with operations in 110 countries on 6 continents and over 500,000 employees worldwide (50,000 in North America).



**PROPOSER INFORMATION
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CORRECTIONS AND REHABILITATION DEPARTMENT**

The group of companies operates in two key sectors: (1) Security Services, including Manned Security, Security Systems and Justice Services; and (2) Cash Services. The introduction of the new G4S icon marks a significant step in our brand development and is supported by our value statement, "A World of Security Solutions". This summarizes our companies' capabilities, our global coverage and the vast amount of expertise our company has across the security sector, allowing us to understand our customer's needs and develop solutions to solve their risk and security issues.



G4S' experience includes electronic monitoring, GPS tracking, prison management, transportation of prisoners, secure transportation of valuables, juvenile rehabilitation and treatment programs. G4S Justice Services is committed to ensuring that the programs operated on behalf of Federal, State and local agencies support the customer's goal of protecting public safety. Having a strong corporate foundation allows our staff to focus on providing the most accurate, timely and reliable information to our customers. We take the time to understand the security needs of our customers and have the skills and expertise to provide solutions that deliver business benefits for them.

The G4S Justice Services staff, currently 355 employees, embodies a wealth of knowledge and a diverse background of management experience within the technology industry and, more importantly, private sector experience in working with the government. Management team members have over 150 years combined tenure and experience in domestic and international correctional services and electronic monitoring (see biographical sketches below in the *KEY PERSONNEL* Section of our proposal). In addition, executive management has been actively involved for many years with both the American Correctional Association (ACA) and American Probation and Parole Association (APPA).

G4S Justice Services Financial Stability

As previously mentioned, G4S Justice Services, Inc. is a wholly-owned subsidiary of G4S plc. For the year ended December 31, 2007, G4S plc had revenues of almost \$8.9 billion and provides unparalleled corporate stability to sustain the anticipated term of this contract.

For detailed financial information, the Annual Reports of the Company may be viewed online at the G4S website:

http://www.g4s.com/home/investor_relations/investor_relations-reports_accounts.htm

G4S confidently believes that our company offers the optimum corporate stability necessary to deliver and support this contract. We look forward to successfully working with Miami-Dade Corrections and Rehabilitation Department to provide cost-effective alternatives to incarceration with public safety in mind.

- 3. Provide a detailed description of comparable contracts (similar in scope of services to those requested herein) which the Proposer has either ongoing or completed with the past three years. The description should identify for each project: (i) client, (ii) description of work, (iii) total dollar value of the contract, (iv) dates covering the term of the contract, (v) client contact person and phone number, (vi) statement of whether the Proposer was the prime contractor or the subcontractor, and (vii) the results of the project. Where possible, list and describe those projects performed for government clients or similar size private entities (excluding any work performed for the County).**

G4S currently contracts with many Federal, State and Local law enforcement agencies. These agencies can include Pretrial, Probation/Parole, Work Release along with many additional program types such as Sentencing Alternative and Sanctioning programs that can be created within all levels of government.



**PROPOSER INFORMATION
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CORRECTIONS AND REHABILITATION DEPARTMENT**

Many of the contracts that G4S has in place include a continuum of products that meet the various needs of each agency including GPS, Alcohol Monitoring, Voice Verification and traditional Electronic Monitoring. Many of the contracts are 3 to 5 years in length.

Our company is now the leader in retention of government procurements for electronic monitoring. We were awarded the national contract for the Administrative Office of the U.S. Courts (Federal Probation and Pretrial Services), a multi-technology, multi-vendor contract that represents the single largest contract in the electronic monitoring industry and the largest volume of offender fee collections processed by any vendor contract in the industry. This contract with G4S has now been renewed 4 times and extends through December 2008.

**G4S has an unrivalled
geographic footprint**
Find out more about G4S Worldwide

In 2007, G4S was awarded the Homeland Security, Immigration and Customs Enforcement (ICE) contract for the Office of Detention and Removal. This major Federal contract incorporates full case management at locally procured G4S facilities in 27 major cities throughout the U.S., using RF, GPS and voice verification electronic monitoring, equipment installation and removal, participant court appearance enforcement, and travel documentation, case management, and deportation escort. G4S was chosen from a list of industry leaders for this award, identifying our commitment to excellence, industry expertise and world class service.

In addition to these Federal contracts, G4S provides electronic monitoring to several large, complex State programs, including California Department of Corrections and Rehabilitation, Nevada Probation and Parole (P&P), Iowa Department of Corrections, Virginia Department of Corrections, Connecticut Judicial, Connecticut Department of Corrections, Connecticut Adult and Juvenile Probation and Parole, Arkansas Department of Corrections, Missouri Department of Corrections, North Carolina Department of Corrections, Mississippi Department of Corrections, Louisiana Department of Corrections, South Dakota Judicial, Kentucky Department of Corrections, Hawaii Department of Public Safety, Tennessee Youth Services, Texas Department of Criminal Justice, Wyoming Department of Corrections and Idaho Department of Corrections as well as hundreds of local county contracts throughout the Midwest.

G4S has been providing electronic monitoring services for over 11 years throughout the United States and internationally and has been providing GPS under contract for over the past 5 years. The variety of contracts for Electronic Monitoring, GPS Services and Alcohol Monitoring deployed attest to G4S' proven ability to manufacture equipment to stringent timescales, deploy staff, implement programs, develop innovative information systems and transition more monitoring units in a shorter period of time than has ever been accomplished by any electronic monitoring vendor in the history of this industry.

With regard to the RFP's item 3 requirement for comparable contracts, G4S has listed government agencies in response to item 4 below that also address the requirements for item 3 comparable contracts including contract dates, overview on contract services, and contact information for these users. NOTE: These are also existing G4S customers and can be reached directly to address any additional enquiries you may have regarding G4S and items 3 and 4 of the RFP.

- 4. Please provide four (4) references from similar jurisdiction sizes and participation levels. At least two (2) of the references shall be customers who are currently using or have used the equipment monitoring services proposed in your response.**

References Must Include:

- Name of the Agency**
- Name of the Contact Person**
- Contact Person's Phone Number**
- Contact Person's Email Address**
- Type of Equipment Utilized**
- Type of Monitoring Provided**
- Time Period Equipment was Utilized**



PROPOSER INFORMATION
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT

G4S is committed to ensuring that the programs operated on behalf of local, state and federal agencies support their goal of protecting public safety by providing quality service and innovative solutions. G4S strives to develop and maintain strong relationships with our customers based upon integrity, openness, and accountability and understands the need for officers to receive prompt, accurate information following any violation and that such communication is critical to the value of an electronic monitoring program. By providing a range of technology and services, G4S has established a strong presence and proven track record with corrections agencies all across the United States.

G4S is pleased to provide the following references, which meet the requirements for comparable, fully operational programs using the technologies presented in this proposal.

U.S. Department of Homeland Security Immigrations and Customs Enforcement, Nationwide
(ESR – Enhanced Supervision and Reporting Program)

425 I Street NW

Washington, DC 20536

Mr. Anthony Max Gomez, Jr., Special Assistant, Compliance and Removals Division

Telephone: 202-307-6108 / 202-437-3912

Email: anthony.gomez@dhs.gov

IMPORTANT G4S ADVANTAGE:

G4S is presently delivering the proposed Omnilink GPS, RF Patrol™ and SpeakerID™ Voice Verification/Tracking proposed herein to the ICE office in Miami, Florida – please also contact the following local Miami ICE contact is:

Miami District Office - U.S. Department of Homeland Security Immigrations and Customs Enforcement, Nationwide (ESR – Enhanced Supervision and Reporting Program)

Mr. Garrett Ripa

ATD Supervisor

18201 SW 12 St.

Miami, FL 33194

Telephone: 305-207-5063

Mobile: 305-986-9276

Email: garrett.ripa@dhs.gov

Mr. Juan Aviles

Deportation Officer, CAP

18201 SW 12 St.

Miami, FL 33194

Mobile: 305-762-3347

Email: juan.aviles@dhs.gov

In 2007, G4S was awarded the Homeland Security, Immigration and Customs Enforcement (ICE) contract for the Office of Detention and Removal. This major Federal contract incorporates full case management at locally procured G4S facilities in 27 major cities throughout the U.S., using RF, GPS and voice verification electronic monitoring, equipment installation and removal, participant court appearance enforcement, and travel documentation, case management, and deportation escort. G4S was chosen from a list of industry leaders for this award, identifying our commitment to excellence, industry expertise and world class service. This contract utilizes approximately 2,000 participants on Omnilink GPS exclusively as well **RF Patrol™** and **SpeakerID™** Voice Verification tracking. **IMPORTANT G4S ADVANTAGE:** One of these full time G4S offices is located at **150 SE 2nd Ave, Suite 1-R, Miami, Florida 33131** housing operations for approximately seventeen full-time G4S staff, for over one year, presently delivering services to approximately **250 participants throughout Miami and South Florida** using the same GPS, RF, and voice verification technologies proposed herein to MDCR. Please refer to G4S' Local Preference Form A-4 enclosed herein where G4S has applied accordingly for local preference with the Miami-Dade County.



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Kentucky Department of Corrections

275 East Main Street
Frankfort, KY 40602
Ms. Kim Potter-Blair, Assistant Commissioner
Telephone: 502-229-3733
Email: Kimberly.Potter-Blair@ky.gov

Kentucky DOC began contracting with G4S in 2005 through the Western States Contracting Alliance (WSCA) and continues today. G4S currently provides a complete continuum of technology in a state-wide basis that includes over 300 **RF Patrol™ Landline** units and **RF Patrol™ Cellular** units and 100 Omnilink GPS units. In addition, G4S provides Local Kentucky-based G4S case workers that provide Participant Orientation, Equipment Installation, Fee Collections from Participants (Partially Offender Funded Program), Equipment/Monitoring Services/Field Services, and Equipment Retrieval statewide.

Administrative Office of the U.S. Courts Office of Probation and Pretrial, Nationwide

1 Columbus Circle 3rd Floor PMD Washington DC 20544
Mr. Trent Cornish, Probation and Pretrial Services Administrator
Telephone: (202) 502-2763
Email: Trent_Cornish@ao.uscourts.gov

IMPORTANT G4S ADVANTAGE:

G4S is presently delivering the proposed **RF Patrol™** proposed herein to the U.S. Probation Office in Miami, Florida – please also contact the following local Miami contact for this contract: **Miami District Office:**

Mr. Robert Posada, Supervising U.S. Probation Officer
U.S. Probation, Southern District of Florida
Miami Lakes Business Park West, 1st Floor
14601 Oak Lane
Miami, FL 33016-1515
Telephone: (305) 512-1818
Email: Robert_Posada@flsp.uscourts.gov

Approximately 800 RF and GPS units – Offender Funded / Government Funded. Contract was awarded February 2002 and continues today for a broad menu of technologies including but are not limited to: **RF Patrol™ Landline**, **RF Patrol™ Cellular**, 1-piece and 2-piece Active and Passive GPS (Omnilink and Pro Tech), Breath Alcohol Testing (**VI-CAP™**) and Voice Verification (**SpeakerID™**). Contract required rapid widespread nationwide deployment of large volumes of equipment and training to large volumes of Federal program staff. **IMPORTANT G4S ADVANTAGE:** G4S staff presently delivers technology and services to approximately **225 participants throughout Miami and South Florida** through U.S. Probation, Southern District of Florida using many of the same technologies proposed herein to MDCR. Please refer to G4S' Local Preference Form A-4 enclosed herein where G4S has applied accordingly for local preference with the Miami-Dade County.

Connecticut Judicial Branch / Board of Parole / Department of Corrections, CT

936 Silas Deane Hwy, 4th Floor
Wethersfield, CT 06109
Mr. Michael Aiello, Deputy Director
Telephone: 860-721-2185 / 860-721-2125
Email: michael.aiello@jud.ct.gov



**PROPOSER INFORMATION
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT**

Connecticut Department of Corrections, CT
300 Sheldon St.
Hartford CT 06106
Mr. Eric Ellison, Parole Supervisor
Telephone: 860-297-4407/860-250-3276
Email: eric.ellison@po.state.ct.us

G4S was awarded a five year joint contract that started in April 1998, was re-competed and re-awarded to G4S in March 2003 for an additional five years, and was re-competed and re-awarded to G4S in August 2008 for an additional five years. NOTE: This contract represents GPS under contract with G4S since April 2003 (over 5 years providing GPS). G4S currently provides a complete continuum of technology in a state-wide basis that includes over 900 traditional RF landline units and RF Cellular units, 200 GPS Active and Passive GPS Devices, with plans to continue to expand based on recent legislation that requires the use of GPS. In addition, G4S provides Local Connecticut-based G4S case workers that provide Participant Orientation, Equipment Installation, Fee Collections from Participants (Partially Offender Funded Program), Equipment/Monitoring Services/Field Services, and Equipment Retrieval statewide to all major corrections agencies in the State including: The Judicial Branch (adult and juvenile), Board of Parole, and Community Corrections. Contract technologies include but are not limited to: **WATCH PATROL RF™**, **RF Patrol™ Landline**, **RF Patrol™ Cellular**, 1-piece and 2-piece Active and Passive GPS from Omnilink and Pro Tech, and **VI-CAP™** Breath Alcohol Testing.

Mississippi Department Corrections
723 North President Street, Jackson, MS 39202
Ms. Beverly Walters, Director of Electronic Monitoring / ISP
Telephone: 601-359-5677
Email: bwalters@mdoc.state.ms.us

Contract began February 1999 and continues today. Conducted evaluation and field testing of all major EM vendors and award to G4S, current user w/1200+ RF units **WEB PATROL®** in use in Administration and Statewide by EM field officers. Mississippi Department of Corrections' program is unique in that participants are considered "inmate status" requiring intensive officer response to violation and complex notification requirements. Mississippi Department of Corrections was one of the first customers to participate in use of the **Patrol Suite™ RF Patrol™** as well as Omnilink demonstrations. Mississippi Department of Corrections adopted the Western State Contracting Alliance to continue contracting with G4S in lieu of conducting another RFP.

- 5. List all contracts which the Proposer has performed for Miami-Dade County. The County will review all contract the Proposer has performed for the County in accordance with Section 2-8.1(g) of the Miami-Dade County Code, which requires that "a Bidder's or Proposer's past performance on County Contracts be considered in the selection of Consultants and Contractors for future County Contracts." As such the Proposer must list and describe all work performed for Miami-Dade County and include for each project: (i) name of the County Department which administers or administered the contract, (ii) description of work, (iii) total dollar value of the contract, (iv) dates covering the term of the contract, (v) County contact person and phone number, (vi) statement of whether Proposer was the prime contractor or the subcontractor, and (vii) the results of the project.**

G4S Justice Services has one contract with Miami-Dade County as detailed on the next page:



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Client/Contract: Miami-Dade Corrections and Rehabilitation Services through Western States Contracting Alliance (WSCA) - Contract 14600c

Description of Work: Provides RF Monitoring, Drive-by, Breath Alcohol Testing

Total \$ Value of Contract: Estimated annual value for MDCR participation (based on average of 200 RF units in use) approximately \$169,360 per year

Dates: Original contract began April 19, 2005 for approximately two years when MDCR made programmatic change to move all participants from RF monitoring to GPS satellite tracking exclusively thus eliminating G4S participation as the WSCA contractor for RF monitoring. To our knowledge this was a programmatic decision by MDCR and not performance related. G4S welcomes the opportunity to provide MDCR with GPS, RF, and Alcohol Monitoring under this new contract.

Contact Person/Phone: For MDCR:
Ms. Melissa Adames Phone: (305) 375-4029
Lt. Mariette Dominguez Phone: (786)263-4826

For G4S:
Mr. Leo Carson Phone: (888)843-5590

Prime Contractor/
Subcontractor: G4S Justice Services as the Prime Contractor (NOTE: At that time, prior to corporate re-branding in 2005, G4S Justice Services, Inc. went by company name "Securicor EMS, Inc.")

Results of the Project: Successful: MDCR made programmatic change to move all participants from RF monitoring to GPS satellite tracking exclusively thus eliminating G4S participation as the WSCA contractor for RF monitoring. To our knowledge this was a programmatic decision by MDCR and not performance related. G4S welcomes the opportunity to provide MDCR with GPS, RF, and Alcohol Monitoring under this new contract.

KEY PERSONNEL AND SUBCONTRACTORS PERFORMING SERVICES

6. Provide an organization chart showing all key personnel, including their titles, to be assigned to this project. This chart must clearly identify the Proposer's employees and those of the subcontractors or subconsultants and shall include the functions to be performed by the key personnel. All key personnel include all partners, managers, seniors and other professional staff that will perform work and/or services in this project.

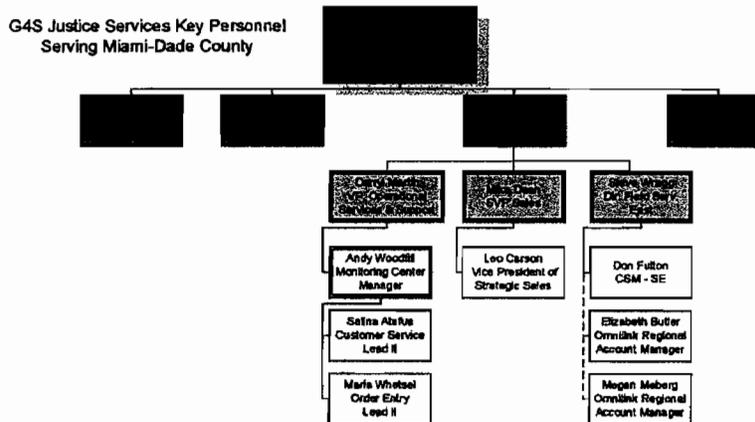
PROJECT TEAM

G4S is capable of offering superior service to its clients in part because of a business structure that fully supports and facilitates the collaboration of the Sales and Operations for all of its business units. As the prime contractor, G4S will directly provide all Monitoring Services and Help Desk operations, training, support and overall project and contract management for all elements of this MDCR contract. These operations will be provided from the G4S Justice Services corporate operations facility located in Orange County, California. This facility houses all G4S contract operations as well as our national monitoring center, the largest monitoring center in the U.S. with over 25,000 participants monitored daily. G4S proposes Omnilink Systems, Inc. (Omnilink) as sub-contractor providing GPS tracking equipment,



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software, redundant data and storage center, spares, ad hoc reports, training and support per the requirements of the MDCR. All subcontracted items will be coordinated directly through G4S as the prime contractor delivering all services to MDCR. Please refer to the letter of commitment from executives at Omnilink pledging their commitment to G4S to ensure MDCR's satisfaction with this new contract. G4S' successful relationship with its subcontractor, Omnilink, will allow for a cohesive cross-functional business team as shown in the Organizational Chart below. In addition, all team members will continually work in conjunction with staff to ensure the necessary training, orientation, post award support and customer service levels to successfully implement and manage this GPS Electronic Monitoring Program regardless of the time commitment required.



Our company strives to consistently recruit, employ, and retain the best people and provide equal opportunity at all levels. G4S also provides expert field personnel whose experience includes contract management on Federal, State and local levels. Current G4S account managers provide an extensive criminal justice and corrections background that enhances communication between the officers and the field technical staff.

Leo Carson, Vice President Strategic Sales will be Project Manager for the Contract and Transition phases of this new MDCR contract. Mr. Carson brings over 20 years of electronic monitoring experience to G4S and he has been involved with the prior incumbent G4S/MDCR program through the WSCA contract. Mr. Carson will be joined by Steve Wragg, Director of Field Services. Steve will be responsible for the overall satisfaction of the MDCR account throughout all phases of this contract (from Transition throughout the Performance Phase) of this potential 5 year contract term. Additionally, reporting to Steve Wragg will be Don Fulton serving as Customer Service Manager to MDCR. Mr. Fulton has a thorough understanding of G4S products and services. This strong presence of qualified G4S staff will ensure that Miami Dade's needs are met satisfactorily and expediently guaranteeing the highest possible quality of service for the duration of this contract. Please see the G4S Management Team's biographical sketches below in response to item 9 of this same section for more detailed information on Mr. Carson, Mr. Wragg, Mr. Fulton and other senior staff that will be working on this MDCR contract for G4S.

G4S requires each employee to read and sign a Non Disclosure Agreement, addressing the privacy and security of officers and participant monitoring information (see copy of agreement in the Exhibits Section of this proposal). G4S also requires employment applicants to provide detailed background information which is reviewed in the evaluation process. To ensure maintaining the utmost ethical standards and security for our corrections customers, G4S requires all employees to pass Federal and State criminal background checks as well as G4S' own rigorous screening requirements. Due to the sensitive nature of products and services, G4S does not employ individuals with felony records.



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7. LIST THE NAMES AND ADDRESSES OF ALL FIRST TIER SUBCONTRACTORS, AND DESCRIBE THE EXTENT OF WORK TO BE PERFORMED BY EACH FIRST TIER SUBCONTRACTOR. DESCRIBE THE EXPERIENCE, QUALIFICATIONS AND OTHER VITAL INFORMATION, INCLUDING RELEVANT EXPERIENCE ON PREVIOUS SIMILAR PROJECTS, OF THE SUBCONTRACTORS WHO WILL BE ASSIGNED TO THIS PROJECT.

As previously disclosed, G4S will subcontract with Omnilink Systems, Inc. (Omnilink) for provision of the recommended GPS equipment. G4S is pleased to offer the Omnilink OM 210 through our alliance and partnership with Omnilink located at 6120 Windward Parkway Suite 100, Alpharetta Georgia. G4S will be the prime contractor for this contract and will subcontract with Omnilink.

Omnilink is a rapidly growing Offender Management technology and services provider that currently monitors approximately 6,000 offenders in 40 states and 3 countries outside the U.S. They were incorporated in 2004 with the objective of making an offender monitoring technology system that provides true public safety eliminating the need for compliance on behalf of the offender that is being monitored. Their technology helps customers provide the offenders they monitor with the needed structure and services to help them succeed under supervision while ensuring continued protection to the general population.

G4S is the single largest customer to Omnilink Systems. The G4S/Omnilink relationship has been in place for well over a year and proven through the delivery services to such esteemed customers as the U.S. Department of Homeland Security and others referenced herein (Please see references herein identifying that G4S presently tracks over 250 participants on Omnilink GPS throughout Miami and South Florida on this ICE contract.) This relationship has warranted G4S having the only "private label" arrangement for purchased Omnilink equipment. Additionally, G4S has more staff who have achieved Omnilink certified training than any other electronic monitoring manufacturer. Of significant importance and benefit to MDCR is that G4S and Omnilink have committed to integrate the Omnilink FocalPoint™ GPS application with G4S' **WEB PATROL II™** web-based application. This will result in one web-based application and a consistent report format for all information, for all technologies, thereby providing unparalleled continuity of information for MDCR officers. Upon the basis of these points, G4S is qualified and second to none in delivering Omnilink technology and services.

As the prime contractor, G4S will directly provide all Monitoring Services and Help Desk operations, training, support and overall project and contract management for all elements of this MDCR contract. These operations will be provided from the G4S Justice Services corporate operations facility located in Orange County, California. This facility houses all G4S contract operations as well as our national monitoring center, the largest monitoring center in the U.S. with over 25,000 participants monitored daily. G4S proposes Omnilink Systems, Inc. (Omnilink) as sub-contractor providing GPS tracking equipment, software, redundant data and storage center, spares, ad hoc reports, training and support per the requirements of the MDCR. All subcontracted items will be coordinated directly through G4S as the prime contractor delivering all services to MDCR. Please refer to the letter of commitment from executives at Omnilink pledging their commitment to G4S to ensure MDCR's satisfaction with this new contract.

To ensure continuity of services, all GPS monitoring services will be coordinated through the G4S monitoring center. G4S monitoring center is trained and data access to all G4S customers on Omnilink GPS.

8. DESCRIBE THE EXPERIENCE, QUALIFICATIONS AND OTHER VITAL INFORMATION, INCLUDING RELEVANT EXPERIENCE ON PREVIOUS SIMILAR PROJECTS, OF ALL KEY PERSONNEL, INCLUDING THOSE OF THE SUBCONTRACTORS, WHO WILL BE ASSIGNED TO THIS PROJECT.

G4S Justice Services, Inc. has a proven track record of providing excellent performance and flexibility to our customers and will commit this same dedication to Miami-Dade Corrections and Rehabilitation Department. Our management team has extensive experience in the start-up of new contracts and the transition of contracts from one provider to another.



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IMPORTANT G4S ADVANTAGES:

- **150 Years of Combined Experience:** The G4S executive team has tenure and experience in domestic and international correctional services and electronic monitoring for a **combined length of term in excess of 150 years**, bringing together a diverse background of senior level management experience within the technology industry and, more importantly, private sector experience in working with the government. G4S executive management includes a long affiliation with both ACA and APPA.
- **Local Preference:** In early 2007, G4S was awarded one of the world's largest GPS contracts from the Homeland Security, Immigration and Customs Enforcement (ICE) for the Office of Detention and Removal. This major Federal contract incorporates contractor full case management at locally procured G4S facilities in 27 major U.S. cities. One of these full time G4S offices is located at 150 SE 2nd Ave, Suite 1-R, Miami, Florida 33131 housing operations for approximately seventeen full-time G4S staff presently delivering services to approximately 250 participants throughout Miami and South Florida using the same GPS, RF, and voice verification technologies proposed herein to MDCR. Please refer to G4S' Local Preference Form A-4 enclosed herein where G4S has applied accordingly for local preference with the Miami-Dade County.
- **Experience directly to MDCR and throughout South Florida:**
 - ✓ As RF contractor for the WSCA contract, G4S is experienced providing RF technology and services to MDCR from April 2005 for approximately 2 years when MDCR made a programmatic decision to transition all participants to GPS. G4S is the contractor to many of the world's most demanding contracts including GPS, RF, Alcohol Testing, Voice Verification and we look forward to utilizing our prior experience serving MDCR to deliver this menu of advanced technologies under this new contract.
 - ✓ In addition to G4S' Miami office experience tracking 250 GPS participants for ICE (as referenced above), G4S also provides technology and services to over 225 South Florida participants for the U.S. Probation, Southern District of Florida (see reference herein.) This attributes to approximately 500 participants presently under supervision by G4S throughout South Florida.
- **Industry Leading Momentum at G4S:** As a further indication of the momentum at G4S, key staff members have left competing EM vendors to join G4S over the past 2 years. These staff members have extensive knowledge and experience with this agency and the program.

Experiences and qualifications of project staff are shown in biographical sketches detailed in Section 9 below. This staff will be available to ensure that all services provided will meet the Department's objectives.

9. PROVIDE RESUMES, IF AVAILABLE WITH JOB DESCRIPTIONS AND OTHER DETAILED INFORMATION ON ALL KEY PERSONNEL WHO WILL BE ASSIGNED TO THIS PROJECT, INCLUDING ANY KEY PERSONNEL OF SUBCONTRACTORS.

Project Key Personnel:

Leo Carson, Vice President Strategic Sales: As Vice President, Strategic Sales since 1997, Mr. Carson brings over 20 years of electronic monitoring experience to G4S and he has been involved with the prior incumbent G4S/MDCR program through the WSCA contract. Mr. Carson was a South Florida resident for 23 years and currently resides in Charlotte North Carolina in close proximity and with ready access into South Florida. Mr. Carson will be Project Manager for the Contract and Transition phases of this new MDCR contract. Prior to joining G4S, he was the Interim President and Vice President of Sales for Digital Technologies 2000, formerly Digital Products Corporation (DPC), a provider of electronic monitoring equipment to the government sector. At DPC his responsibilities included the development of



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sales and marketing strategy, product demonstration, management of the RFP process, account management/implementation and management of the company's sales force and nationwide VAR network. Mr. Carson held various sales and management positions within the high tech industry prior to joining G4S.

Mike Dean, Senior Vice President, Sales: For the past 18 years, Mr. Dean has been working with government, law enforcement, parole/probation and criminal justice agencies helping to develop specific strategies to control and monitor offenders released back into the community. As Regional Manager for Guardian Technologies, he led sales efforts within the Northeast Region. In 1994, Mr. Dean joined BI Incorporated (BI). During his 11 years with BI, he was promoted to Regional Manager of Business Development for the Eastern United States and National Sales Manager with a focus on managing and overseeing a team dedicated to supporting and increasing BI's Offender Monitoring Business. Mr. Dean joined G4S Justice Services in 2005 as Vice President of Sales for the Eastern USA. He is a skilled problem-solver, creative in developing innovative solutions to the unique challenges faced by today's government agencies. Mr. Dean earned an Associate's degree in Law Enforcement and his BS degree in Criminal Justice and Criminology from the University of Cincinnati in Ohio.

Steve Wragg, Director Field Services, Eastern USA: Mr. Wragg joined G4S Justice Services, Inc. in 2007 having served with a G4S affiliate for the last several years. Mr. Wragg has extensive experience in law enforcement and security which includes service with the British Metropolitan Police Department, liaison with many governments and intelligence agencies and as such was a consultant for the Israeli government and airlines/airports following the Pan Am 103 disaster and aviation security for Pakistan authorities during first Gulf War. Mr. Wragg has headed numerous start-up companies and conducted security training including personal security, fraudulent documentation and profiling. Mr. Wragg's security expertise spans over 20 years with 10 years in North America.

Don Fulton, Client Services Manager: Mr. Fulton joined G4S in September 2007 and will serve as the Client Service Manager for the Miami Dade County Corrections and Rehabilitation contract. Mr. Fulton will be the primary Client Services Manager for this Miami-Dade contract with G4S. Mr. Fulton resides in the Atlanta Georgia area in close proximity and with ready access into South Florida. Mr. Fulton is responsible and experienced in serving G4S accounts throughout South Florida, including U.S. Probation Southern District of Florida in Miami Lakes. Prior to joining G4S he was employed with Sentinel Offender Services, serving as an EM Program Administrator, Quality Control Specialist, Inventory Control Specialist, Regional Warehouse Manager, Regional Customer Service Manager and Project Director for the EM Hardware National Repair Center. Mr. Fulton has been employed in the electronic monitoring industry since 1994. He attended the University of Tennessee at Chattanooga and graduated from Kennesaw State University with a BS in Business Management.

Elizabeth Butler, Omnilink Regional Account Manager: Ms. Butler brings more than 12 years of judicial experience to her role at Omnilink Systems where she is a Regional Account Manager. She gained her judicial experience through employment with the Las Vegas Metropolitan Police Department as a Correctional Officer and Corrections Sergeant. Her many years in law enforcement have provided her with the foundation to understand the needs of both Judicial and Commercial clients. Ms. Butler brings with her the skills to successfully support her clients and the desire to provide excellent customer service.

Megan Meberg, Omnilink Regional Account Manager: Ms. Meberg, Regional Account Manager is responsible for managing and supporting Omnilink Systems, Inc accounts in the Southeast U.S. She brings over 6 years experience in account management and customer service. She supported over 400 customers (local, state and federal levels) relying on GPS and RF based technology services. She has trained over 80 accounts and agencies in GPS based systems as well as the software platform that supports the technology. Previous to her roles in Account Management, Ms. Meberg served in Operation Iraqi Freedom as well as Operation Noble Eagle as a military police officer. She obtained her Bachelor's Degree in Psychology and has completed graduate coursework in Psychology.



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G4S Management Team:

Fiona Walters, Chief Marketing Officer: Ms. Walters has over 13 years of experience in international correctional services with a specific expertise in electronic monitoring and community corrections, having been responsible for the successful implementation and operation of several new electronic monitoring programs and applications, both in the United States and internationally. She is responsible for the development of G4S Justice Services in the United States and sits on the Board of G4S Youth Services. Prior to joining G4S, plc, Ms. Walters gained broad commercial experience working for several international blue chip companies and has had a long affiliation with correctional services through volunteering in juvenile community programs. She is an active member of both the ACA and the APPA.

Blake Beach, Chief Executive Officer: Mr. Beach joined G4S in 1995 after graduating from the Pamplin School of Business at Virginia Tech with a BS in Finance. He is also a graduate of the G4S executive leadership program, in cooperation with The Manchester School of Business in Manchester, England. Starting with the Company as a management trainee in the Aviation Services Division, Mr. Beach remained upwardly mobile while holding leadership positions in key areas of the Company's U.S. Security and Transportation Organizations, ultimately serving as President and COO of those product lines. He previously served as Chief Services Officer for G4S Justice Services, ensuring that the strategic and tactical functions of the Company translate directly into world class service delivery for its customers and is now serving as Chief Executive Officer.

Al Seidl, Chief Technology Officer: Mr. Seidl has over 23 years of information technology experience encompassing an extensive background with experience both in consulting and private industry. He has been with G4S since 1998 and became an employee in 2002. Prior to joining G4S, he served as a Principal with a mid-tier consulting firm and held responsibility for several offices operating in multiple states. Mr. Seidl is currently responsible for overall technology development and carries a GIAC GSEC certification in information security.

Darryl Martin, Vice President of Monitoring Operations: Mr. Martin has over 17 years of direct experience within electronic monitoring, is a graduate of Chapman University and received his MBA from the University of Redlands. His prior experience includes 8 years with Digital Products in Florida and 9 years at Sentinel Offender Services where he served as Vice President and General Manager. He has recently joined G4S to oversee the Company's nationwide monitoring operations and provides expertise in offender management services, development of performance measurement and customer satisfaction standards, and integrated field service/technical support. Mr. Martin has a thorough understanding of current operations and procedures which uniquely qualifies him to command the G4S monitoring center, delivering services that meet and exceed our customer's needs.

Andy Woodfill, Monitoring Center Manager: Mr. Woodfill joined G4S Justice Services in 1999 as a Monitoring Center Operator and has since acquired extensive knowledge of the electronic monitoring industry and G4S products and services. Mr. Woodfill ascended to his current position in 2006 as Monitoring Center Manager after demonstrating his dedication to community corrections, public safety and G4S in all positions within the monitoring center as well as Account Manager and Customer Service Manager in the Midwest, Sales Representative, Trainer and Field Technician. Additionally, he has shown his dedication to continued education and self improvement through his expected completion of a Bachelor's Degree from Chapman University in June 2009. Mr. Woodfill will be responsible for overall monitoring center effectiveness and efficiency during the term of this contract through multiple duties including ensuring the timely notification of alerts to the appropriate parties.

Salina Atafua, Customer Service Lead II: Ms. Atafua has distinguished herself in this industry and with G4S through multiple officer and agency accreditations for effective solutions resolution and excellent customer service. Ms. Atafua joined G4S in 2005 as a Customer Service Representative and has since been promoted to Customer Service Lead II, responsible for updating offender profiles, customer service to officers in the field, technical and diagnostic troubleshooting, the creation of notification profiles, monitoring offender activity on GPS systems and communicating offender violation to officers in a timely



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manner. Ms. Atafua will serve as the main contact for Alameda County officers to assist with all monitoring related activities or resolve any technical issues.

Maria Whetsel, Order Entry Lead II: Ms. Whetsel has consistently shown her attention to detail and dedication to effective operations through her tenure at G4S. She was promoted to Order Entry Lead II in 2006 after holding positions as Monitoring Center Operator and Dispatch Operator. Prior to joining G4S, Ms. Whetsel completed the Certified Pharmacy Technician program at Lansing Community College. Ms. Whetsel will serve as the County's main contact for equipment ordering, replacement and repair as well as oversight of the process and systems required to ensure all the County's equipment needs are met in a timely manner.

10. PROVIDE THE CONTACT INFORMATION FOR THE KEY PERSONNEL ASSIGNED TO THIS PROJECT AND EXPLAIN THE ESCALATION PROCESS FOR ALL ISSUES.

NOTE: AFTER PROPOSAL SUBMISSION, BUT PRIOR TO THE AWARD OF ANY CONTRACT ISSUED AS A RESULT OF THIS SOLICITATION, THE PROPOSER HAS A CONTINUING OBLIGATION TO ADVISE THE COUNTY OF ANY CHANGES, INTENDED OR OTHERWISE, TO THE KEY PERSONNEL IDENTIFIED IN ITS PROPOSAL.

G4S can provide service response to Miami-Dade that is unmatched by any other vendor in the industry. Trained monitoring operators and technicians are available to officers 24 hours a day, 7 days a week, 365 days a year through toll-free phone access and are capable of resolving the majority of technical problems over the telephone or through remote diagnostics. In the unlikely event that problem solving requires a higher-level of involvement, G4S customer service is staffed by experienced technicians, each with diagnostic computer equipment, who have access to engineers that developed the system technology. This provides quick analysis and resolution of problems.

There is also local staff that will be dispatched to respond to service requests received at the monitoring center and they have the necessary tools and knowledge to troubleshoot problems, or to replace equipment. G4S field technicians are also available to provide any required on-site service of equipment requiring repair or replacement.

The primary contacts for services and enquiries should be made to G4S' 24/7 Monitoring Center, at telephone number 800-589-6003. As necessary, escalation would be through the following individuals:

- Don Fulton, Client Services Manager at 770-974-5548 or 678-994-4849
- Steve Wragg, the Director of Eastern Field Services at 703-226-9551
- Leo Carson, Vice President of Strategic Sales at 888-843-5590

IMPORTANT G4S ADVANTAGE

Local Preference: G4S has a local office at 150 SE 2nd Ave, Suite 1-R, Miami, Florida 33131 housing operations for approximately 17 full-time G4S staff presently delivering services to the Department of Homeland Security for approximately 250 participants throughout Miami and South Florida using the same GPS, RF, and voice verification technologies proposed herein to MDCR. In an emergency, these staff could be made readily available to assist MDCR.

PROPOSED APPROACH TO PROVIDING THE SERVICES

11. Describe Proposer's specific Project plan and procedures to be used in providing the services in the Scope of Services (Section 2.0)

2.1 INTRODUCTION

G4S is pleased to propose the Omnilink one-piece, latest technology GPS tracking unit. G4S is an authorized partner of Omnilink Systems, Inc. located in Georgia and will partner with Omnilink to provide the latest technology GPS tracking unit. G4S and Omnilink offer exciting new state-of-the-art hardware



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and software enhancements for greater ease of use, efficiency and effectiveness while maintaining their strong commitments to public safety. G4S will be the prime contractor for this contract and Omnilink will be the subcontractor. Additionally, we are please to propose our VI-CAP™ Alcohol Monitoring Solution and SpeakerID™ voice verification product to complement the GPS services offered.

2.2 BACKGROUND

G4S has thoroughly read and fully understands Miami-Dade County's RFP #647 for the provision of a Global Position System (GPS) Monitoring Devices and Related Services for the House Arrest Program for over 300 offenders. We are offering a solution that can more than handle the current 300 offenders but has the capacity to expand to monitor any anticipated increased offender population including those in Pre-trial status. We understand that the contract term resultant from this RFP is for an initial 2 year period with an option for 3 one year renewals to be offered at the sole discretion of the Miami-Dade County.

(Please Note: In order to comply with the RFP requirement for the proposal submission format as set forth on Page 1 of the Proposal Submission Package, Scope of Services Numbers 2.3 through 2.4.11 will be addressed in respective order in the Proposer's Program Design section beginning of page ?? of this proposal. Additionally, G4S has addressed the remaining Scope of Services items 2.4.12 through 2.8 in this section, Proposer Approach to Providing Services in the following order 2.6, 2.5, 2.4.12, 2.4.14, 2.4.13, 2.7, 2.8 starting below.)

2.6. PROGRAM SCHEDULE AND DELIVERY

G4S proposes the following Project Plan for consideration by Miami-Dade County in providing the services detailed in the Scope of Services detailed in Section 2.0 of the RFP. Please note that these proposed dates are based upon information provided in the RFP. G4S remains open to revisiting this schedule with Miami-Dade County following award and in advance of commencement. G4S proposes commencement within 30 days from receipt of a fully executed contract/purchase order from Miami-Dade County. In the event the contract/purchase order is delayed, this schedule will be adjusted accordingly. G4S is committed to a smooth succession/implementation/transition and is prepared to dedicate the staff, equipment and resources to the successful implementation of this contract. G4S has proven experience deploying some of the world's largest and most demanding monitoring and GPS programs fulfilling requirements for production, implementation, and transition of more monitoring/tracking units in a shorter period of time than has ever been accomplished by any monitoring/tracking vendor. G4S is prepared to accommodate the participants anticipated by Miami-Dade County for this contract and we confidently believe that our experience deploying other large contracts will be very beneficial in the transition process.

<u>Anticipated Dates</u>	<u>Events to Occur</u>
October 20, 2008 2:00 PM	Submission of Proposals
October 20 - October 24, 2008	Presentation & Equipment Acceptance Testing and Documentation
December 8, 2008	Official Notice of Award
December 15, 2008	Receipt of Fully Executed Contract
December 22, 2008	The G4S Team Initial Transition Meeting with Miami-Dade County to confirm plans for training, initial equipment volumes, deployment, agency profiling/monitoring notification, confirmation of delivery schedule



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January 15, 2009	Commencement of Initial Equipment Shipments (deliveries scheduled to coincide with locations following completion of initial training sessions)
January 16, 2009	Anticipated Date for Commencement of Services, Initial Training
February 16, 2009	Follow-up Meeting, Problem Resolution, Additional Training. On-going services per the contract, regular scheduled semi-annual meetings between G4S Client Services Manager and Miami-Dade County

G4S agrees to work in collaboration with Miami-Dade County immediately following the contract award to confirm key performance indicators as well as dates, methods, and frequencies of contract compliance reviews. Follow-up and progress review meetings will be held with Miami-Dade County and the G4S Client Services Manager to address any issues or concerns identified during implementation of the new contract, to strategize on additional requirements and to identify additional needs. Additional training sessions and/or additional progress review meetings will be coordinated with Miami-Dade County on an as-needed or semi-annual basis.

G4S is dedicated to ensuring the utmost quality in all product, technology and service offerings to our customers. Our commitment is enhanced through our successful partnership with Omnilink whose business structure supports delivering a technologically superior solution at the highest level of quality available in the marketplace. G4S and Omnilink have invested considerable time and resources to analyze the products and services offered in this proposal to ensure the effective delivery of a quality product that consistently exceeds customer requirements and expectations.

12. DESCRIBE PROPOSER'S APPROACH TO PROJECT ORGANIZATION AND MANAGEMENT, INCLUDING THE RESPONSIBILITIES OF PROPOSER'S MANAGEMENT AND STAFF PERSONNEL THAT WILL PERFORM WORK IN THIS PROJECT.

G4S can provide service response to Miami-Dade County that is unmatched by any other vendor in the industry. Trained monitoring operators and technicians are available to officers 24 hours a day, 7 days a week, 365 days a year through toll-free phone access and are capable of resolving the majority of technical problems over the telephone or through remote diagnostics. In the unlikely event that problem solving requires a higher-level of involvement, G4S customer service is staffed by experienced technicians, each with diagnostic computer equipment, who have access to engineers that developed the system technology. This provides quick analysis and resolution of problems.

There is also local staff that will be dispatched to respond to service requests received at the monitoring center and they have the necessary tools and knowledge to troubleshoot problems, or to replace equipment. G4S field technicians are also available to provide any required on-site service of equipment requiring repair or replacement.

Leo Carson, Vice President Strategic Sales will be Project Manager for the Contract and Transition phases of this new MDCR contract. Mr. Carson brings over 20 years of electronic monitoring experience to G4S and he has been involved with the prior incumbent G4S/MDCR program through the WSCA contract. Mr. Carson will be joined by Steve Wragg, Director of Field Services. Steve will be responsible for the overall satisfaction of the MDCR account throughout all phases of this contract (from Transition throughout the Performance Phase) of this potential 5 year contract term. Additionally, reporting to Steve Wragg will be Don Fulton serving as Customer Service Manager to MDCR. Mr. Fulton has a thorough understanding of G4S products and services. This strong presence of qualified G4S staff will ensure that Miami Dade's needs are met satisfactorily and expediently guaranteeing the highest possible quality of service for the duration of this contract. Please see the G4S Management Team's biographical sketches below in response to item 9 of this same section for more detailed information on Mr. Carson, Mr. Wragg, Mr. Fulton and other senior staff that will be working on this MDCR contract for G4S.



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13. PROVIDE A PROJECT SCHEDULE IDENTIFYING SPECIFIC KEY TASKS AND DURATION FOR THE TRANSITION OF EQUIPMENT AND IMPLEMENTATION OF NEW DEVICES. THIS PROJECT SCHEDULE SHOULD INCLUDE ALL TASKS REQUIRED TO HAVE THE SYSTEM FULLY OPERATIONAL.

Upon award notification, G4S will immediately initiate contract startup. We have the experience and knowledge to achieve successful transition and start-up and have new equipment available to accommodate the service level expectation of MDCR. G4S understands that the transition will take place in coordination with the MDCR field staff's coordination with program participants (Example: Over the course of two weekends.) G4S will work with Miami-Dade County to ensure that the transition is completed timely and meets the needs of the County.

The following schedule details specific key tasks and timelines for the implementation and transition of the Miami-Dade contract:

DETAILED PROJECT SCHEDULE

MILESTONE	TASKS	STAFF	DELIVERABLES	COMPLETION DATE
Contract Negotiations	<ul style="list-style-type: none"> -Schedule meeting -Determine mutually agreeable contract terms -Deliver and execute contract 	Leo Carson/ Miami-Dade County	Executed Contract	Within 1 week of award notification
Project Implementation Plan	<ul style="list-style-type: none"> -Schedule meetings of key implementation staff -Discuss program goals -Determine training needs -Agree on program milestones and expectations -Determine and resolve potential threats to successful transition -Finalize the implementation timeline 	Leo Carson / Steve Wragg / Don Fulton / County Staff as determined appropriate	Final Written Implementation Transition Plan	Within 1 week after receipt of fully executed agreement
Equipment Delivery	<ul style="list-style-type: none"> - Determine equipment needs including active and spare units - Place equipment order - Coordinate order shipping and receipt 	Leo Carson/ G4S Warehouse Staff	All necessary equipment for contract execution	Commences prior to training to be completed based on targeted timelines for transition of current Miami- Dade County participants
Staff Training	(See detailed training section below)	Don Fulton / G4S/Omnalink Training Personnel / Miami-Dade County Program Officers	Highly trained Department personnel	Commences 30 days after receipt of fully executed agreement



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MILESTONE	TASKS	STAFF	DELIVERABLES	COMPLETION DATE
Participant Transition	<ul style="list-style-type: none"> - Transition all participants to G4S equipment - Enroll all new participants - Monitor the effectiveness of transition/ implementation and host system capability hourly - Resolve any technical issues that arise 	Miami-Dade County Program Officers with support from G4S/Omnalink as necessary	Successful transition/ implementation of all participants on the Miami-Dade County to G4S Electronic Monitoring System(s)	Targeted where possible for the day following G4S training, whereby participants report to the Miami-Dade County offices for equipment exchange/ activation/ orientation
Evaluation and Follow-up	<ul style="list-style-type: none"> - Review the effectiveness and completion of the transition/ implementation - Resolve any on-going problems or questions - Highlight lessons learned and improvement methodologies - Prepare a plan to continuously evaluate and improve the program 	Steve Wragg / Don Fulton / Miami-Dade County Staff	Plan for continuous evaluation and improvement of the program	Ongoing throughout the term of the agreement

14. DESCRIBE THE PROPOSER'S APPROACH FOR TRAINING OF STAFF

2.5 TRAINING PROGRAM AND CERTIFICATION PROGRAM

G4S provides comprehensive training to agency staff in the use of our products and services. Training is presented by an experienced G4S Team with the support of G4S subcontractors and can accommodate large groups of staff for training. Officer training includes classroom, in-field and hands-on sessions. Each officer's data, contact information and notification procedures are individually profiled. Equipment operator manuals, sample reports and instructions are also distributed and discussed.

IMPORTANT G4S ADVANTAGE:

G4S has more staff who have achieved Omnilink certified training than any other electronic monitoring manufacturer, included but not limited to Don Fulton, G4S Client Service Manager for MDCR. G4S will perform training to MDCR that meets certification process standards ensuring the aptitude of those trained to operate the technology.

G4S has an initial training plan, including but not limited to, a written training curriculum for Miami-Dade to review and consider. Training will be provided to the department at no cost. The key areas of emphasis for our training will include:

- Enrollment, Installation, Monitoring of equipment
- Operation/care of equipment
- Overall system functionality including troubleshooting
- Interpretation and resolution of alarms/violations/reports

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- Accessing Internet data (including: enrollment, data changes, tracking activation and inactivation, report analysis and participant termination)
- Field installation of transmitters and receivers/monitors
- Initialization, reset, and removal of the equipment
- Instruction on use of PDA and access to system
- Diagnostics

G4S recommends 1 eight hour training class for all department staff members associated with this contract. The syllabus provided and schedule can be modified to fit the department's specific requirements. A sample training syllabus that has been successful with officers during previous training sessions is provided below.

PART ONE

Introduction
Brief Overview of Workshop Goals
Equipment and Officer Installation
Hands-on with Equipment
Participant Tracking
Tampers
Trouble Shooting

PART TWO

Notification Procedures
Schedule Changes
Tampers
Enrollments/Terminations
Agency Reports
Report Interpretation
Trouble Shooting

Training will ensure that staff has a thorough understanding of the program and equipment. Officers will fit each other with units for integrated monitoring and tracking, enroll each other on the Internet exchange via the monitoring center to test their retention of the training material and wear the units for at least one night. Additional G4S training will be available upon request of the department and scheduled at locations and times to be determined jointly by G4S and the department.

To supplement the system training, the User Manuals provided have step-by-step instructions for each system function and transaction. G4S is committed to provide the latest technology and software enhancements available to its customers. If upgrades become available or additional training is deemed necessary after each annual review, G4S will provide supplemental training at no cost to the Department.

Following completion of initial training, the G4S Team will coordinate any additional training requirements at no additional cost to the County, as well as any training needed to support any upgraded system changes that may occur during the term of contract. Steve Wragg, Director of Field Services will be the Project Manager for the program start-up. In addition, Don Fulton will be assigned as Client Service Manager and he will provide training and support to the program. Don will be accompanied by certified trainers from Omnilink Systems to assist in training MDCR.

15. PROVIDE A DETAILED DESCRIPTION OF HOW EQUIPMENT WILL BE REPAIRED AND OR REPLACEMENT THROUGHOUT THE TERM OF THE AGREEMENT.

2.4.12 MONITORING EQUIPMENT SPARE STOCK

G4S is dedicated to working with MDCR to ensure all equipment needs are satisfactorily met and will provide an adequate on-site shelf stock of 20% of the daily average of active units at no additional charge until activated. These units will be new or refurbished "like new" and act as immediate replacements for any units that may fail or as additional units in the event of sudden program expansion. G4S will



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replenish equipment as placed into use from spare inventory allowance upon receiving notice from MDCR. All equipment orders received prior to 2:00 PM EST will be processed and shipped the same day. G4S uses standard ground delivery and, in response to emergency requests from MDCR, G4S will expedite shipping in response to requests from the agency.

2.4.14 MAINTENANCE AND REPAIRS

G4S can supply, repair, and replace inoperative equipment to MDCR on an immediate basis from the 20% on-site spares. G4S will provide warranty replacements for units that fail under normal use during the contract period, and include ground shipping in both directions, all at no additional cost. G4S also agrees to shelf stock reasonable quantities of consumable pins, tools, straps, batteries and other accessories for attaching and removing participant devices.

IMPORTANT G4S ADVANTAGE: The inventory reports and maintenance can be performed through the web-base applications proposed in this solution easing the department's solution to inventory control.

G4S warehouses adequate inventory of each type of equipment to support its customers' needs so in addition to the spare allowance of equipment at each of its customers' sites, replacement equipment is immediately available.

16. Provider must detail how lost, damaged, malfunctioning, or stolen equipment by participants in the program will be handled and who will be required to pay for such losses.

2.4.13 LOST, DAMAGED, OR STOLEN EQUIPMENT

G4S will self insure with product liability insurance and provide replacements for lost, damaged and/or stolen equipment up to 15% of the units in active use. G4S requests the opportunity to work closely with the MDCR Services to ensure programmatic and participant policies achieve this level. If the Lost and Damaged equipment allotment is exceeded, G4S requests to meet with MDCR to work to implement procedures to reduce the County's losses. Per the RFP, in the event that the County is unable or unwilling to manage losses to this amount, G4S will invoice MDCR for any excess unit losses/damage above this 15% amount at the "Replacement Equipment Fees (Lost/Stolen/Absconded)" identified on G4S' "Price Proposal Schedule" included herein.

17. FULLY DESCRIBE MONITORING SERVICE OPTION (SERVICE AND SOLUTION) IF PARTICIPANT DOES NOT HAVE A PHONE AT RESIDENCE.

IMPORTANT G4S ADVANTAGES:

It is important to recognize that the 1-piece Omnilink GPS device proposed is a single unit device that is both the *receiver* of location information and the *transmitter* of status and location information. **The Omnilink device incorporates a Cellular modem and communicates information to the monitoring center over the CDMA cellular network for which coverage throughout Miami-Dade County is very robust. As such, there is no need for participant home phone lines.**

Omnalink will help MDCR eliminate the following concerns attributed to your current multi-piece GPS system with separate equipment models for Passive and Active:

- No need for participant home phone lines (The 1-piece Omnilink GPS device proposed is a single unit device that is both the *receiver* of location information and the *transmitter* of status and location information. The Omnilink device incorporates a Cellular modem and communicates information to the monitoring center over the CDMA cellular network for which coverage throughout Miami-Dade County is very robust.)
- No concern for participants with DSL or Broadband home phone service

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- No concern/need for equipment at the participant's home (The Omnilink Device is a one-piece unit device that does not require a base or docking station or landline communications. All equipment is located within the one participant ankle-worn device)
- No concern/need for participant to carry a tracking unit and keep it near themselves wherever they go
- No concern for delayed reporting of Passive GPS event only when the participant is at home with tracking unit "docked" (the Omnilink unit in Passive mode reports tampers and buffer zone breaches within the minute and all other events are reported once very hour – significantly faster notification)
- Less concern for lost/damaged/stolen equipment (all Omnilink equipment is strapped to participant's ankle)
- No concern for nuisance "Bracelet Gone" alarms (Omnilink is a one piece device)
- No concern for inventorying two separate device types for Active and Passive (Any one Omnilink device can be officer software controlled to perform in Passive or Active mode and changed by the officer as needed remotely via software without the need to change equipment or come on contact with the participant.)

As an additional option G4S has proposed RF monitoring for consideration by MDCR and also included the **RF Patrol™ Cellular** model which is a single RF home unit that reports all information through the cellular network requiring only an electrical connection at the participant's home. Please refer to the "Optional Services" section of this proposal for more detailed information on G4S **RF Patrol™ Cellular** unit.

18. IDENTIFY IF PROPOSER HAS TAKEN ANY EXCEPTION TO THE TERMS OF THIS SOLICITATION. IF SO, INDICATE WHAT ALTERNATIVE IS BEING OFFERED AND THE COST IMPLICATIONS OF THE EXCEPTION (S).

G4S management has carefully reviewed the RFP and all Addendums 1 through 3 for Miami-Dade County and agrees to comply with all terms and conditions. As directed by Ms. Adams at the RFP pre-proposal conference, with regard to Miami-Dade County's "Draft Form of Agreement," G4S respectfully requests to negotiate the terms of Article 39 with the County post award to define and quantify specific terms for damages and acceptance and to document key performance indicators that can mutually monitored to enforce liquidated damages.

As confirmed by MDCR in response to questions 1 and 30.b., G4S has proposed a more advanced methodology to accomplish the objectives as set forth in this solicitation to include the provision of a one-piece GPS device instead of an outdated multi-piece device configuration. G4S confirms that this solution meets all mandatory requirements as specified in RFP #647 for Offender Monitoring Services and believes the proposed solution will provide significant cost savings to Miami-Dade County in the form of the reduction of officer man hours on installations and training as well as savings on inventory carrying costs. The technology detailed in this proposal is the latest technology available on the market will serve to provide the lowest cost of ownership to Miami-Dade County, meets and in many cases exceeds the requirements of the RFP and have been proven throughout South Florida in G4S' contract with the Department of Homeland Security, referenced herein. Per Addendum 3, answers to questions 1 and 30, G4S has identified numerous areas throughout our proposal where G4S' proposed technology utilizes more advanced methodology than required by the RFP, to accomplish MDCR's objectives.

2.7. TECHNICAL SUPPORT SERVICES

G4S can provide service response to MDCR that is unmatched by any other vendor in the industry. Trained monitoring operators and technicians are available to officers 24 hours a day, 7 days a week, 365 days a year through toll-free phone access and are capable of resolving the majority of technical problems over the telephone or through remote diagnostics. In the unlikely event that problem solving requires a higher-level of involvement, G4S customer service is staffed by experienced technicians, each with diagnostic computer equipment and who have access to engineers that developed the system



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technology. This provides quick analysis and resolution of problems. Additionally, G4S has more staff who have achieved Omnilink certified training than any other electronic monitoring manufacturer. Upon the basis of these points, G4S is qualified and second to none in delivering Omnilink technology and services.

Additionally, G4S was the first to introduce and currently is the only company to utilize an online Ticket Management System (TMS). This system allows customers to make inquiries, complaints or suggestions in a formal and measured way. We have target response times for all TMS inquires and are able to proactively track trends across our customer base to ensure continuous improvement and optimal customer service.

2.8 FUTURE CONSIDERATIONS/OPTIONAL SERVICES

G4S has provided a full continuum of optional additional services as described behind the "Optional Services" tab of this proposal.

G4S has included an "Optional Services" section of this proposal identifying a continuum of technologies and services for consideration by MDCR, including:

- Domestic Violence Tracking ("Mobile Victim Zones) that follow the victim wherever they go, NOT simply stationary zones at home and/or at work)
- RF Monitoring
- Cellular RF Monitoring
- RF Drive by
- Voice Verification/Tracking (alternative to "Kiosk")

Please refer to the "Optional Services" section of this proposal for more detailed information on G4S *RF Patrol™ Cellular* unit.

PROPOSER'S PROGRAM DESIGN

19. PROVIDE A DETAILED OVERVIEW OF HOW THE PROPOSED MONITORING DEVICES WILL SATISFY THE REQUIREMENTS SET FORTH IN SECTION 2.0 OF THE SOLICITATION DOCUMENT.

2.3 DESCRIPTION OF TASKS/SERVICE TO BE PERFORMED

G4S is pleased to propose the Omnilink one-piece, latest technology GPS tracking unit. This device is waterproof, shock resistant, is not affected by normal human environmental conditions and does not pose a health threat to the wearer or unduly restrict the activities of the participant. G4S agrees to provide Miami-Dade County with new equipment for program start-up and certifies that all refurbished equipment supplied as replacements throughout the contract term will be certified as operationally "like new".

The unique one-piece design of this unit allows for the easiest device installation in the industry. For installation, the officers are only required to attach the device to the offender's ankle and enroll the participant on the secure web-based platform thereby eliminating to need to go to an offender's home.

G4S is an authorized partner of Omnilink Systems, Inc. located in Georgia and will partner with Omnilink to provide the latest technology GPS tracking unit. G4S and Omnilink offer exciting new state-of-the-art hardware and software enhancements for greater ease of use, efficiency and effectiveness while maintaining their strong commitments to public safety. G4S will be the prime contractor for this contract and Omnilink will be the subcontractor. As GPS tracking of offenders evolves and as criminal justice agencies provide recommendations, new enhancements will continue to be made available. Omnilink's ability and willingness to continue to develop and make enhancements to its technology is a significant reason G4S has selected them as one of our partners in the provision of Location Based GPS Tracking Technology.

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This GPS solution incorporates a secure web based software application that is easily accessible for authorized users worldwide 24 hours a day, 7 days a week, 365 days a year. **No software components, applications or client needs to be installed.** This database application is used for enrolling and maintaining offenders, activating and deactivating devices, monitoring the current and prior status of any or all offenders, current and historical location information, making real time adjustments to the monitoring of the offender, and generating all management reports.

The System has a built-in process that assists Miami-Dade County's staff to match monitoring intensity with the level of supervision needed for individual participants. Different profiles can be tailored to meet the County's monitoring needs and budget constraints. **The Department will have the capability to change the level of monitoring intensity through a web interface allowing for greater or lesser intensity monitoring in real time without interacting with the participants** including those shown below. This capability will provide tremendous cost savings to Miami-Dade County.

- Active Monitoring: riskiest defendants needing a very high level of supervision
- Passive Monitoring: defendants needing strong supervision but whose profiles are less risky

Additionally, we are please to propose our **VI-CAP™** Alcohol Monitoring Solution and an optional **SpeakerID™** voice verification product to complement the GPS services offered.

Should the need occur for testimony in court, G4S will provide on-site expert witnesses qualified to defend the integrity of G4S systems and services. G4S, with eleven years proven experience, has maintained integrity and credibility with numerous courts throughout the country on behalf of the correction agencies we service. G4S would request advance written notice from the Department of the need for such testimony and agrees to comply with the terms of payment for this service as described in the RFP. G4S agrees to ensure that all personnel respond to court orders and legal requests for information in a timely manner. G4S will also ensure that all employees comply with orders to appear as stipulated by a subpoena.

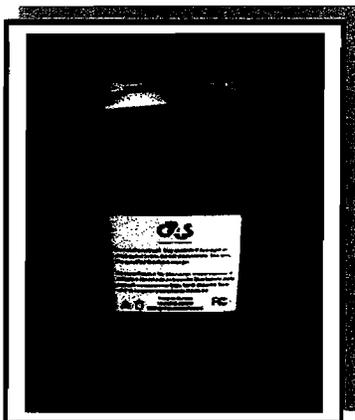
G4S certifies that all data and program participant information will be secured for confidentially and maintained in whole throughout the life of the contract. All Miami-Dade County records will be available upon request for inspection and examination throughout the life of the contract by authorized County personnel. Upon contract termination, G4S will archive this data and supply Miami-Dade with all participant records in a mutually agreed upon format.

2.4 DELIVERABLES

2.4.1. GPS PORTABLE TRACKING DEVICE (PTD)

2.4.2. GPS RADIO TRANSMITTER

2.4.3. GPS HOME BASE DEVICE



A traditional GPS monitoring challenge is the reliance on multiple devices including a transmitter, portable tracking unit and base station. One trend in this industry is the call for a dependable one-piece device. Additionally, over the past 2 years active and passive GPS location monitoring equipment has evolved and agency's now have broader choices in selecting GPS equipment to fit their needs. As confirmed by MDCR in response to questions 1 and 30.b., G4S proposes a more advanced methodology to accomplish the objectives as outlined in this RFP. **This proposal offers a state-of-the-art one piece GPS device design exceeding Miami-Dade County's stringent Location Monitoring Service needs.** As per Addendum 3, items 1 and 30, Omnilink is a one-piece device that exceeds the MDCR requirements as it provides both Passive GPS and/or Active GPS tracking without the need for separate components as items 2.4.2 "GPS Radio Transmitter" or 2.4.3 "GPS Home Base Receiver."



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G4S is pleased to propose to Miami-Dade County, the **Omnalink OM 210 device**, a **single unit device that is both the receiver of location information and the transmitter of status and location information**. The OM 210 Device incorporates a Cellular modem and communicates information to the monitoring center over the CDMA cellular network. The OM 210 Device is a one-piece unit device that does not require a base or docking station or landline communications, nor does it require the participant to carry a separate tracking unit. All equipment is incorporated into the one-piece ankle worn device worn by the participant. G4S is an authorized partner of Omnilink Systems Inc., located at 6120 Windward Parkway Suite 100, Alpharetta Georgia. G4S will be the prime contractor for this Miami-Dade County's contract and will subcontract with Omnilink.

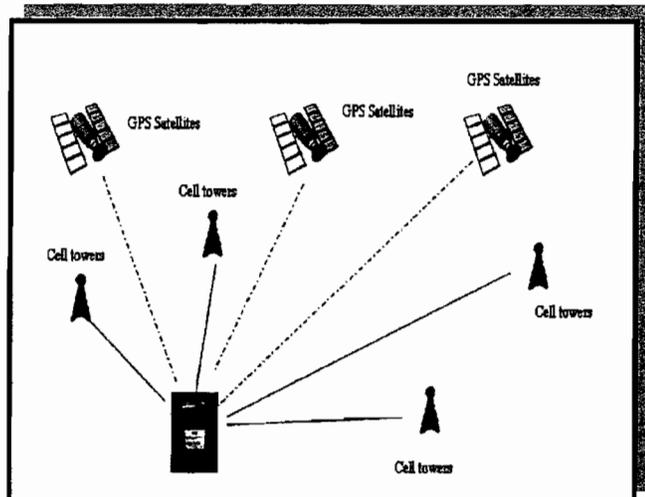
IMPORTANT G4S ADVANTAGES:

G4S' proposed Omnilink 1-piece GPS device will help MDCR eliminate the following concerns attributed to your current multi-piece GPS system that requires separate equipment models for Passive and Active:

- No need for participant home phone lines (The 1-piece Omnilink GPS device proposed is a single unit device that is both the *receiver* of location information and the *transmitter* of status and location information. The Omnilink device incorporates a Cellular modem and communicates information to the monitoring center over the CDMA cellular network for which coverage throughout Miami-Dade County is very robust.)
- No concern for participants with DSL or Broadband home phone service
- No concern/need for equipment at the participant's home (The Omnilink Device is a one-piece device that does not require a base or docking station or landline communications. All equipment is located within the one participant ankle-worn device)
- No concern/need for participant to carry a tracking unit and keep it near themselves wherever they go
- No concern for delayed reporting of Passive GPS event only when the participant is at home with tracking unit "docked" (the Omnilink unit in Passive mode reports tampers and buffer zone breaches within the minute and all other events are reported once very hour – significantly faster notification)
- Less concern for lost/damaged/stolen equipment (all Omnilink equipment is strapped to participant's ankle)
- No concern for nuisance "Bracelet Gone" alarms (Omnilink is a one piece device)
- No concern for inventorying two separate device types for Active and Passive (Any one Omnilink device can be officer software controlled to perform in Passive or Active mode and changed by the officer as needed remotely via software without the need to change equipment or come on contact with the participant.)

IMPORTANT COMPETITIVE G4S

ADVANTAGE: GPS alone does not reliably work in some impaired environments such as the participant's home, car floorboards, buildings, buses and/or other weak satellite locations. Unique to the OM 210 device is the utilization of both Advanced Forward Link Trilateration (AFLT) and GPS to locate the unit. This enhanced dual monitoring feature allows reliable location tracking from a single device even in impaired environments. AFLT triangulates utilizing ambient longitude and latitude data advertised in the environment. Sprint and Qualcomm employ this technology to locate cell phone users who dial 911. In





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ideal conditions, the OM 210 acquires GPS signal within 60 seconds. When the device registers no GPS signal, the **OM 210 device's AFLT will provide Miami-Dade County unmatched confidence that the participant's location is efficiently monitored.** (Example: In the sample Omnilink screen below, the participant is being tracked while inside a large building – commonly NOT possible for GPS alone however, the Omnilink AFLT may enable tracking in such impaired locations.



The device's dimensions are 3.5"X1.5"X1.75" and it weighs 5.3 ounces. It is hardened and waterproof in both salt water and fresh water. The unit can withstand temperatures between -20° Celsius and 60° Celsius and up to 500 Hz of random vibration 1.25 rms. It is also dishwasher safe, which is the easiest and safest way to sterilize the device. This device not affected by normal human environmental conditions and does not pose a health threat to the wearer or unduly restrict the activities of the participant.

The device's fully charged LiPoly battery, depending upon the rate plan selected, can continuously monitor for as many of 60 hours without the need to recharge and will not lose any monitoring data if the battery is depleted. The device reports to the system on whether it is being charged and emits a low battery alert and this low battery alert interval is configurable to occur between four and twelve hours of remaining power. This device boasts the industry's longest battery life and is under warranty for 5 years.

The device is attached to the offender's ankle with a reusable, adjustable and replaceable strap. The strap includes a fiber optic cable which is permanently imbedded and is fully adjustable eliminating the need for strap cutting during installation. There are 2 locking pins that connect the unit to the back plate. The officers or agency personal need **no tools** to install the device on the participant. The device is connected with the thumb and forefinger and once properly attached the device cannot be removed without detection and a reported tamper message. The OM 210 strap is designed to be cleaned and reused for multiple participants without the need for cutting or replacement.

As GPS tracking of offenders evolves and as criminal justice agencies provide recommendations, new enhancements will continue to be made available. An example is the new OM 210 devices which have a LED ("Light Emitting Diode" as "*preferred*" by MDCR in RFP item 2.4.1.e – LED is a more advanced solution over an "*LCD display*" that are commensurate with other vendor's large participant-hand-carried tracking units). The device has a multi-colored LED can be configured and programmed to illuminate under a variety of conditions. The ability to provide a device with



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vibration, tone and a button for offender acknowledgement has been identified through market research and Omnilink is currently working on these features. Omnilink's ability and willingness to continue to develop and make enhancements to its technology is a significant reason G4S has selected them as one of our partners in the provision of Location Based GPS Tracking Technology.

The OM 210's unique design will allow Miami-Dade County complete confidence that device installation is successful. Department personnel will enjoy the systems straightforward configuration process which consists of (1) adjusting strap to the offender's ankle, (2) securing it on the offender, (3) changing the status of the device to active and (4) assigning the device to the offender on the web based platform. The software recognizes the device as soon as it is activated and assigned to the participant by an authorized staff member. Enrolling an offender in the web-based software application is a quick and simple 5 to 10 minute process done by entering in basic data, assigning the device and selecting the respective case manager.

The OM 210 unit detects 3 tamper types including (1) strap tamper (2) device tamper and (3) device removal. Within 1 second of a tamper attempt, the device will communicate and send a unique alert on the device to the FocalPoint™ web interface. FocalPoint™ is entirely browser based, does NOT require software to be loaded onto MDCR computers. Of significant importance and benefit to MDCR is that G4S and Omnilink have committed to integrate the Omnilink FocalPoint GPS application with G4S' **WEB PATROL II™** web-based application. This will result in one web-based application and a consistent report format for all information, for all technologies, thereby providing unparalleled continuity of information for MDCR officers and, in response to Addendum 3 question 49, incorporates RF and GPS. Officer time and county resources are utilized to clear tamper alerts through conversations or contact with the participants. **Inherent to the state-of-the-art design of the OM 210 device is that it will not generate any false tamper alerts.** The elimination of the time and frustration associated with unnecessary false tamper alerts translates into improved officer service levels and significant added value to Miami-Dade County. The OM 210 device will automatically and instantly communicate to the FocalPoint™ software when an offender attempts to remove or tamper with the strap on the ankle bracelet. Only the appropriate authorized user can clear an alert or event.

Some key features of the OM210 DEVICE:

- The OM210 is a one-piece GPS unit thus, it does NOT require separate components for "GPS Portable Tracking Device" or "GPS Radio Transmitter" as called out in the RFP and many of the RFP requirements under these headings are not applicable to a one-piece device configuration.
- The device has enhanced active GPS with additional capability to retain tracking points should cellular coverage be lost.
- As a one-piece device it has virtually unlimited range, not limited to "50 feet" as with other multi-piece GPS units. Device range is commonly set/monitored through use of the software interface to establish zones of varying sizes and shapes
- The device has the capability to provide data transmission based on a per violation basis and can detect and log multiple event types including but not limited to loss of GPS signal and low transmitter battery.
- The device has memory to store in excess of the specified three-days data, and will store it indefinitely
- Each unit has internal and external tracking labels with a toll free number and reward information to improve recovery rates for the device.
- The device is an inconspicuous single piece ankle unit with extended length band to accommodate largest of ankles (wrist wear possible in cases warranted by medical requirements)
- Device loss rates are extremely lower because the AFLT locates discarded units.
- The device is hardened and waterproof in both salt water and fresh water.
- It is dishwasher safe for easy sterilization between installations.
- It is attached with a reusable or removable strap and no tools or cutting devices are needed during installations.



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- The unit sends alerts for 3 types of tampers with no false tamper alerts as well as curfew schedule and inclusion/exclusion zone violations.
- The unit reports to the system when it is being charged and emits a low battery alert.
- The unit has an intensive monitoring battery up-time, depending upon the rate plan selected, of up to 60 hours and is rechargeable in less than 1.5 hours.
- The unit includes wall charger with 15 foot lock-on cord.
- The unit utilizes Omnilink Systems' patented algorithm, Precision Engine, guaranteeing accurate participant location reporting.
- The unit can be paired with a cell device to send text/SMS messages to the defendant.
- The unit is FCC compliant, and surge protected, certified to UL equivalent standards, and is made of hypoallergenic material to ensure the safety and comfort of participants.
- The device communicates over a proprietary encrypted signal to prevent false communication and hacking.
- The device utilizes multiple location and transmission methods to ensure delivery and prevent signal jamming and provides a location/time/date alert when an unexpected break in signal occurs.
- The OM 210 does not lose GPS location indoors or outdoors because of its secondary redundant location technology (AFLT).
- The OM 210 one-piece device boasts an internal battery that is under warranty for 5 years.

IMPORTANT G4S ADVANTAGE: It is important to recognize that the 1-piece Omnilink GPS device proposed is a single unit device that is both the *receiver* of location information and the *transmitter* of status and location information. The Omnilink device incorporates a Cellular modem and communicates information to the monitoring center over the CDMA cellular network for which coverage throughout Miami-Dade County is very robust. As such, there is no need for participant home phone lines.

Omnilink will help MDCR eliminate the following concerns attributed to your current multi-piece GPS system with separate equipment models for Passive and Active:

- No need for participant home phone lines (The 1-piece Omnilink GPS device proposed is a single unit device that is both the *receiver* of location information and the *transmitter* of status and location information. The Omnilink device incorporates a Cellular modem and communicates information to the monitoring center over the CDMA cellular network for which coverage throughout Miami-Dade County is very robust.)
- No concern for participants with DSL or Broadband home phone service
- No concern/need for equipment at the participant's home (The Omnilink Device is a one-piece unit device that does not require a base or docking station or landline communications. All equipment is located within the one participant ankle-worn device)
- No concern/need for participant to carry a tracking unit and keep it near themselves wherever they go
- No concern for delayed reporting of Passive GPS event only when the participant is at home with tracking unit "docked" (the Omnilink unit in Passive mode reports tampers and buffer zone breaches within the minute and all other events are reported once very hour – significantly faster notification)
- Less concern for lost/damaged/stolen equipment (all Omnilink equipment is strapped to participant's ankle)
- No concern for nuisance "Bracelet Gone" alarms (Omnilink is a one piece device)
- No concern for inventorying two separate device types for Active and Passive (Any one Omnilink device can be officer software controlled to perform in Passive or Active mode and changed by the officer as needed remotely via software without the need to change equipment or come on contact with the participant.)



20. PROVIDE A DETAILED DESCRIPTION OF HOW DEVICES WORK WITH THE SOFTWARE. PLEASE PROVIDE SCREEN SHOTS OF THE PROPOSED SOFTWARE SOLUTION.

2.4.4. GPS ENROLLMENT AND MAPPING SOFTWARE

This GPS solution incorporates a secure web based software application that is easily accessible for authorized users worldwide 24 hours a day, 7 days a week, 365 days a year. **No software components, applications or client needs to be installed.** This database application is used for enrolling and maintaining offenders, activating and deactivating devices, monitoring the current and prior status of any or all offenders, current and historical location information, making real time adjustments to the monitoring of the offender, and generating all management reports.

The OM210 is one tracking device that is agile to serve the needs for varying levels of GPS intensity. The System has a built-in process that assists Miami-Dade County's staff to match monitoring intensity with the level of supervision needed for individual participants. This capability will provide tremendous cost savings to Miami-Dade County. You will have the ability to create multiple profiles including, but not limited to those shown below.

- Active Monitoring: riskiest defendants needing a very high level of supervision
- Passive Monitoring: defendants needing strong supervision but whose profiles are less risky

Different profiles can be tailored to meet the County's monitoring needs and budget constraints. **The Department will have the capability to change the level of monitoring intensity through a web interface allowing for greater or lesser intensity monitoring in real time without interacting with the participants.** Any one Omnilink device can be officer software controlled to perform in Passive or Active mode and changed by the officer as needed remotely via software without the need to change equipment or come on contact with the participant.

IMPORTANT G4S/OMNILINK ADVANTAGES: The Omnilink unit is a truly intelligent GPS unit capable of automatically changing tracking/reporting intervals based upon detection compliance/non-compliance. Regardless of the mode of operation selected (Passive, Active, other) buffer zone breaches and tamper events are reported within the minute. This is a significant advantage over other vendor's outdated multi-piece devices, especially Passive multi-piece units that can NOT report information at all until the participant arrives home and docks their device to the base unit. As with all portable GPS cellular units, reporting is reliant upon cellular coverage to report information however, Omnilink uses the CDMA network for which coverage throughout South Florida is robust, virtually mitigating coverage concerns.

The following Omnilink FocalPoint™ sample mapping screens provide the officer with the ability to track the exact location of a participant in near real-time (on-demand), multiple participants in the same location and create inclusion/exclusion zones. FocalPoint™ software enables officer direct access via the internet to create inclusion/exclusion zones, and set parameters for location data, violation alerts and reporting. G4S is proven and committed to continually advancing technology. G4S/Omnilink will soon release an advanced version of FocalPoint™ web-based GPS software that offers many advanced features to improve officer efficiency and enhance GPS information management. These advanced features will be provided at no additional cost and provide significant additional benefit to Miami-Dade County by contracting with G4S. The following are sample screen shots of a few of these advanced features:

- Capability to Validate an Address via the GPS Map
- Integrated identification of Employer(s) names as part of work schedules/zones
- Capability to set time/distance-based Buffer Zones
- Custom Scheduling with Click, Drag and Pop-up capabilities
- Support for Square Zones, Circular Zones, and Unique Polygon Zones



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omniink
FocalPoint

Leo Carson - G4S Test - switch company

Edit Zone Wizard - Step 1 of 3

Map of location history for Carson Demo. Led from 8/8/2008 7:00 PM to 8/8/2008 11:59 PM

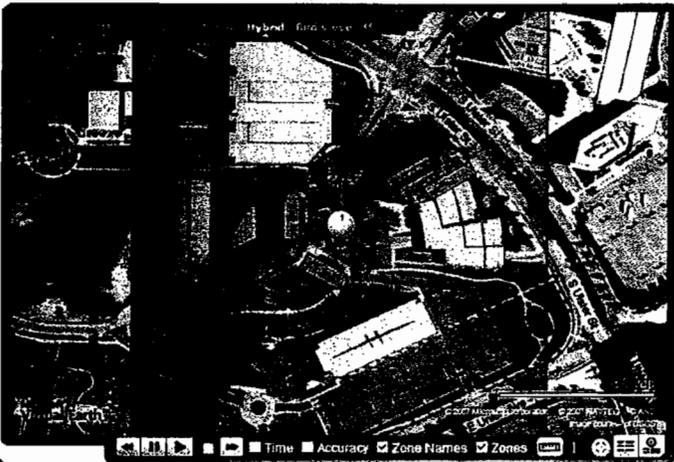
Zone Details
Use this page to modify the details of the zone.

Name:

Company:

Visibility:
 Public Allow any user of this company to view and use this zone.
 Private Hide this zone from all other users except myself

Active Status:
 Active Allow users to see this zone on management screens and in reports.
 Inactive Hide this zone from users on management screens and in reports.



name - help - logout - Support: 1 800 863 5248

omniink
FocalPoint

Leo Carson - G4S Test - switch company

Edit Zone Wizard - Step 2 of 3

Map of location history for Carson Demo. Led from 8/8/2008 7:00 PM to 8/8/2008 11:59 PM

Zone Location and Shape
Use this page to change the location, size and/or shape of the zone.

Circle Polygon

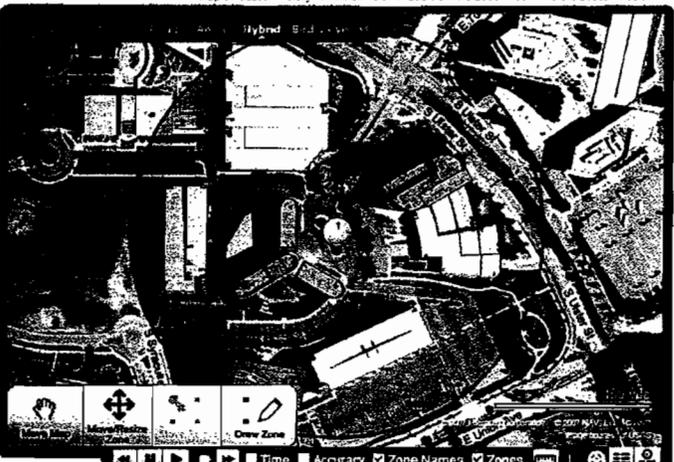
Latitude: Longitude:

Radius: ft

Address
Street:

City: Country:

State: Zip Code:

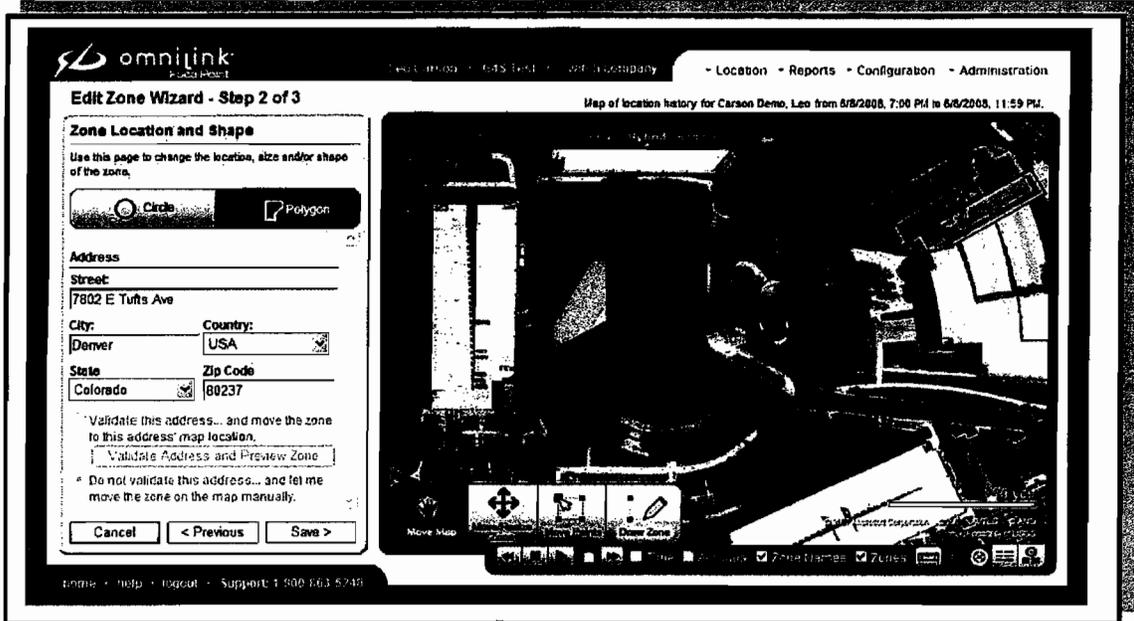


name - help - logout - Support: 1 800 863 5248

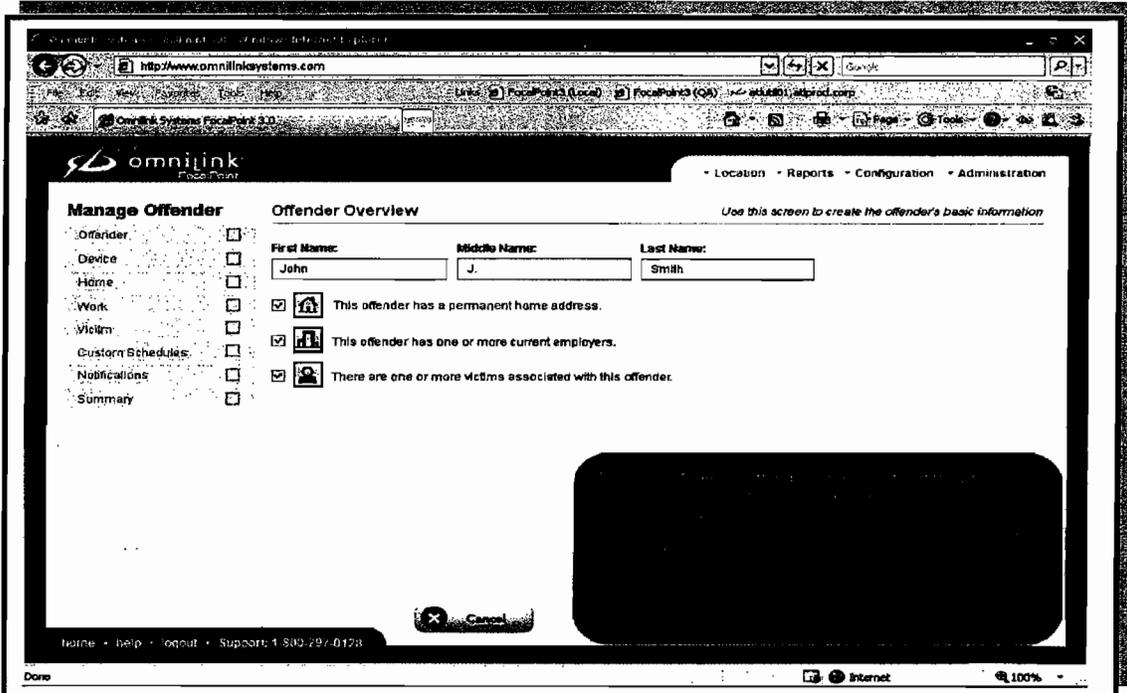
71



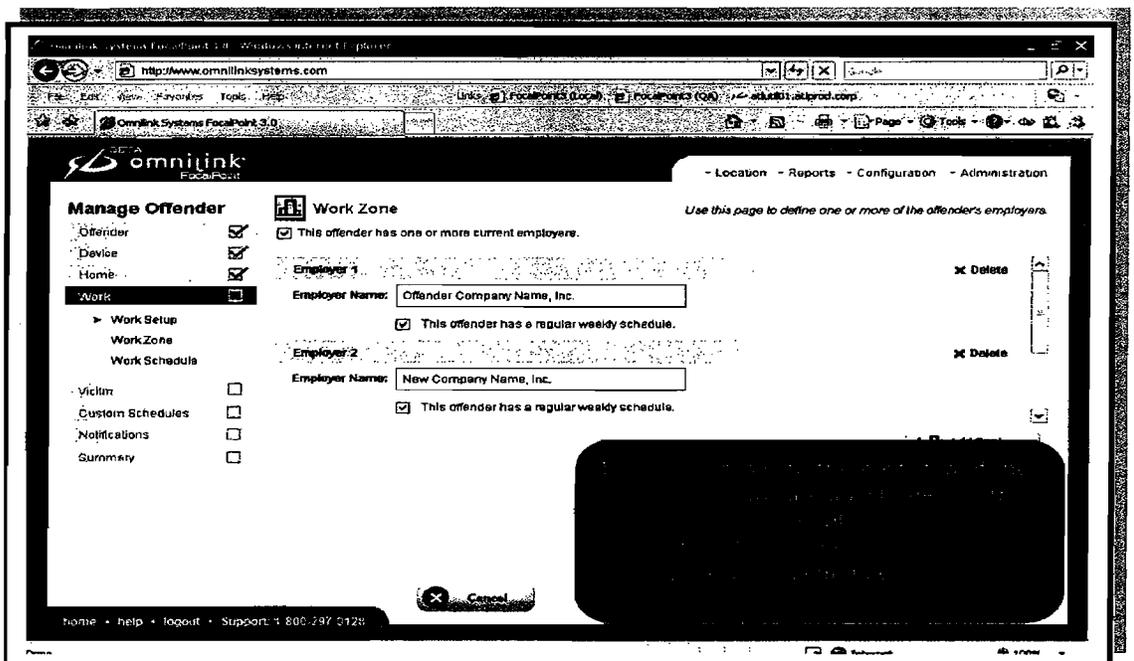
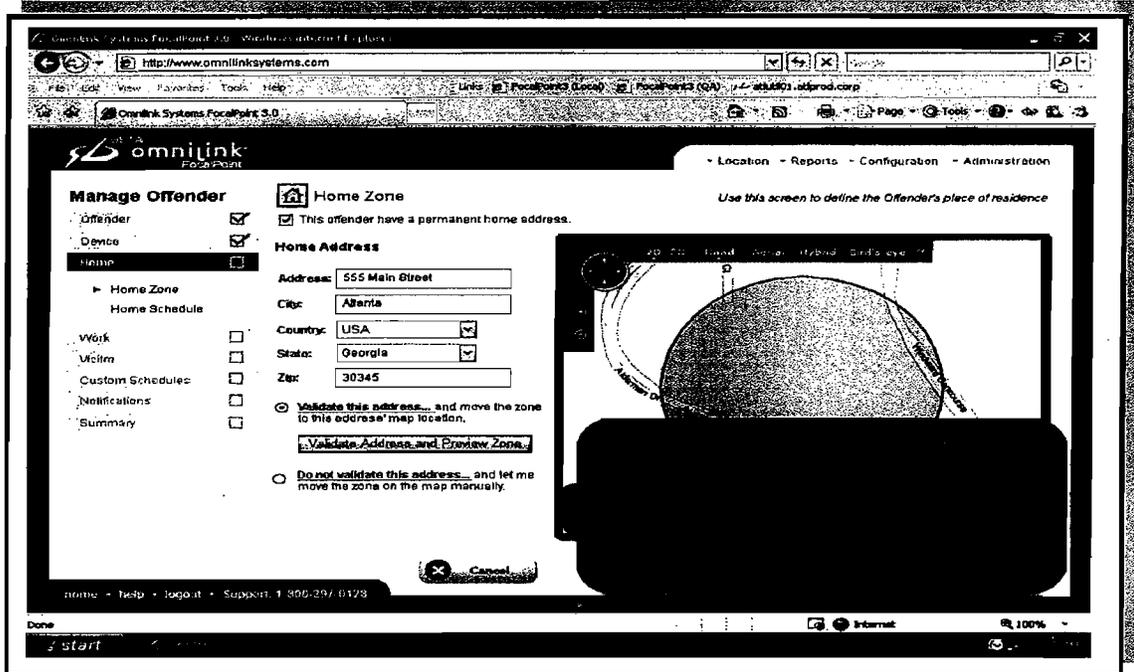
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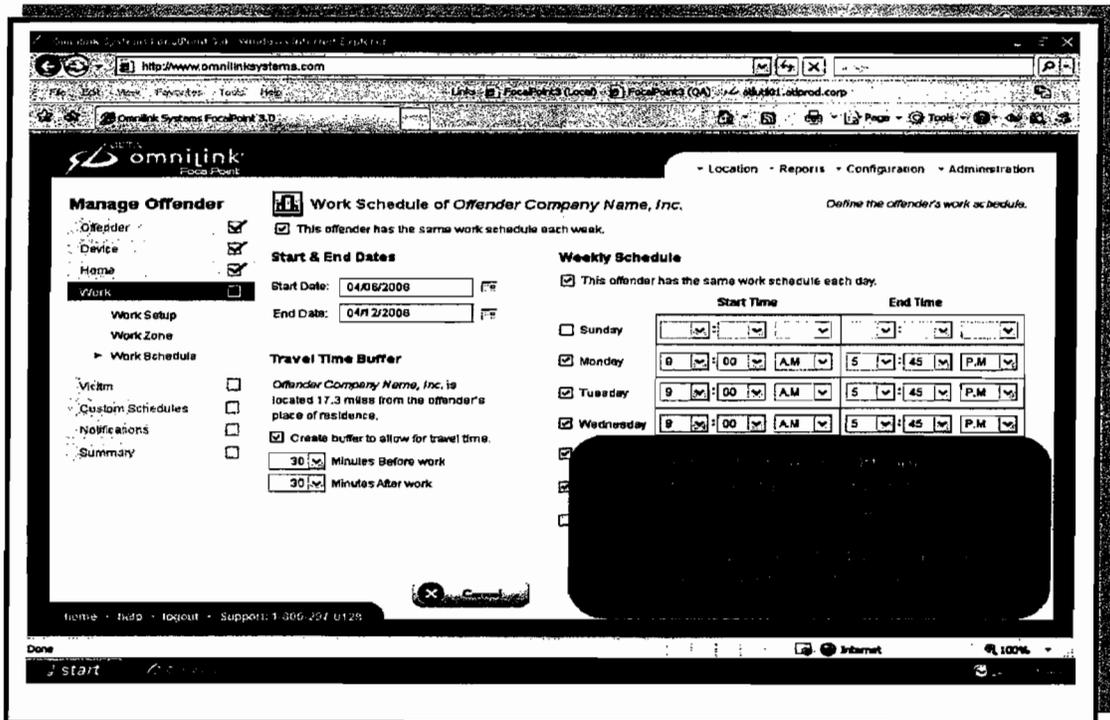
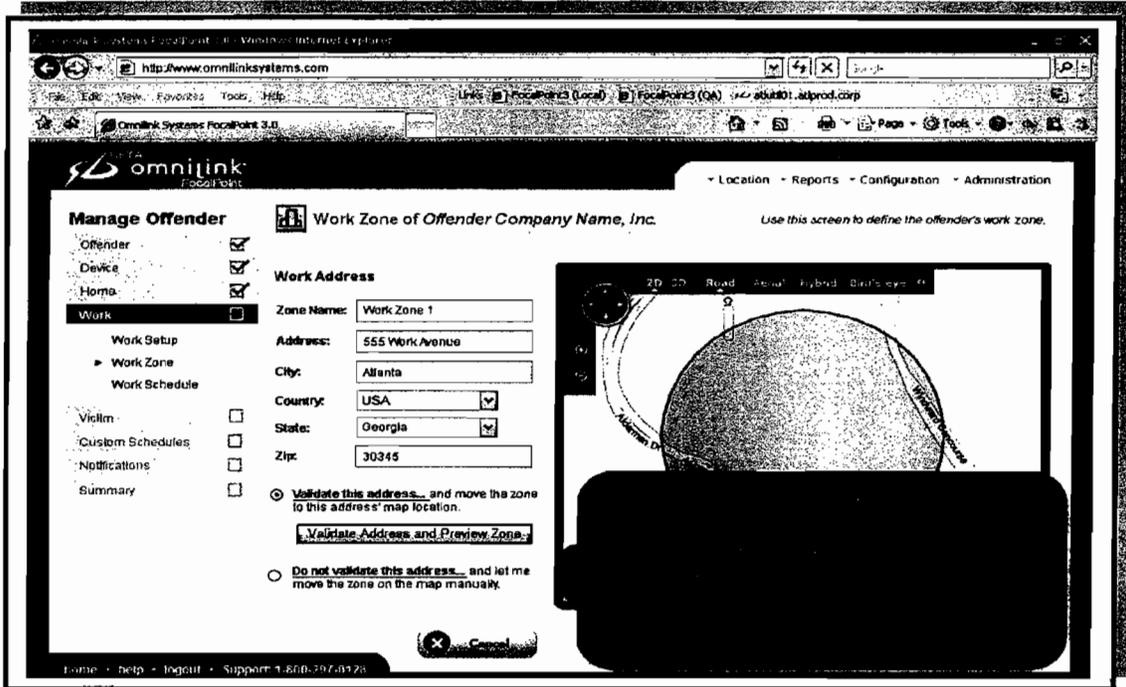


Starting below, the FocalPoint™ Monitoring software screen shots displays a walk-through of the Participant Set-Up Wizard:



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The screenshot shows the omnalink FocalPoint 3.0 web interface. The browser address bar displays <http://www.omninksystems.com>. The page title is "Omnink Systems FocalPoint 3.0". The interface includes a navigation menu with "Location", "Reports", "Configuration", and "Administration". The main content area is divided into three tabs: "Offender Information", "Scheduling", and "Devices - Activity".

Offender Information:

- Offender: John Jacob Smith
- Officer: Lt. Paul Wilson
- Company: Monitoring 123
- Device: D654980D36

Scheduling:

The scheduling grid shows a weekly view for the week of April 6-12, 2008. The time slots range from 12:00 AM to 11:00 PM. The grid is currently empty, indicating no active schedules for this offender.

Navigation links at the bottom include: home, help, logout, Support: 1 800 297 0126.

This screenshot is similar to the one above, showing the omnalink FocalPoint 3.0 web interface. The browser address bar displays <http://www.omninksystems.com>. The page title is "Omnink Systems FocalPoint 3.0". The interface includes a navigation menu with "Location", "Reports", "Configuration", and "Administration". The main content area is divided into three tabs: "Offender Information", "Scheduling", and "Devices - Activity".

Offender Information:

- Offender: John Jacob Smith
- Officer: Lt. Paul Wilson
- Company: Monitoring 123
- Device: D654980D36

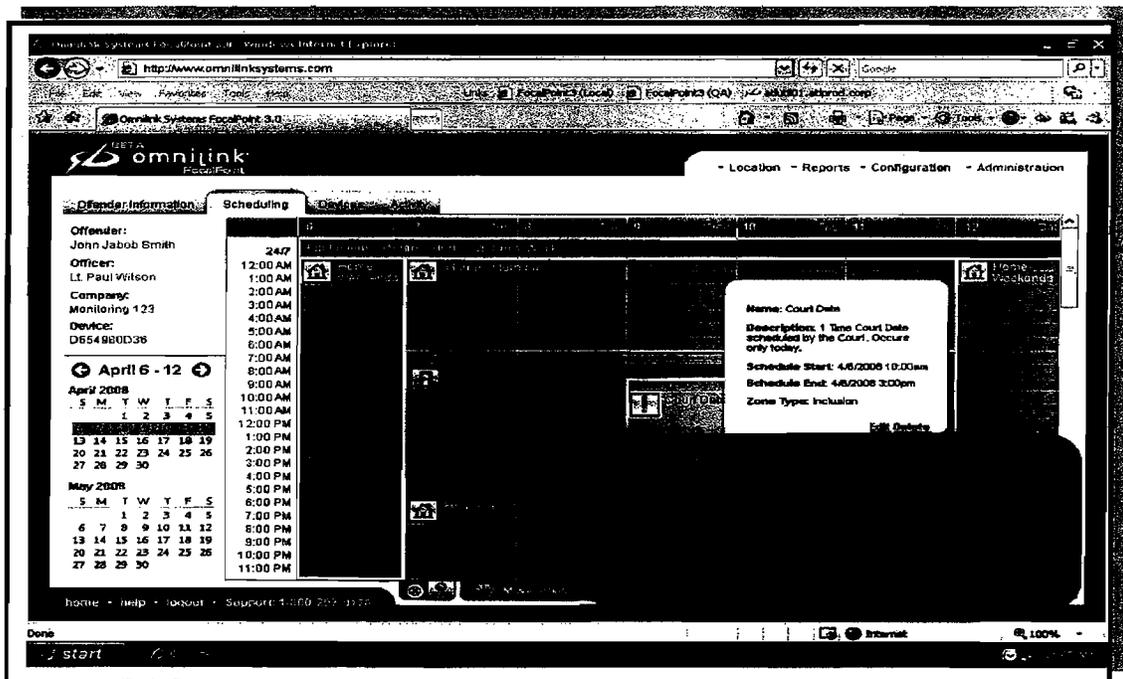
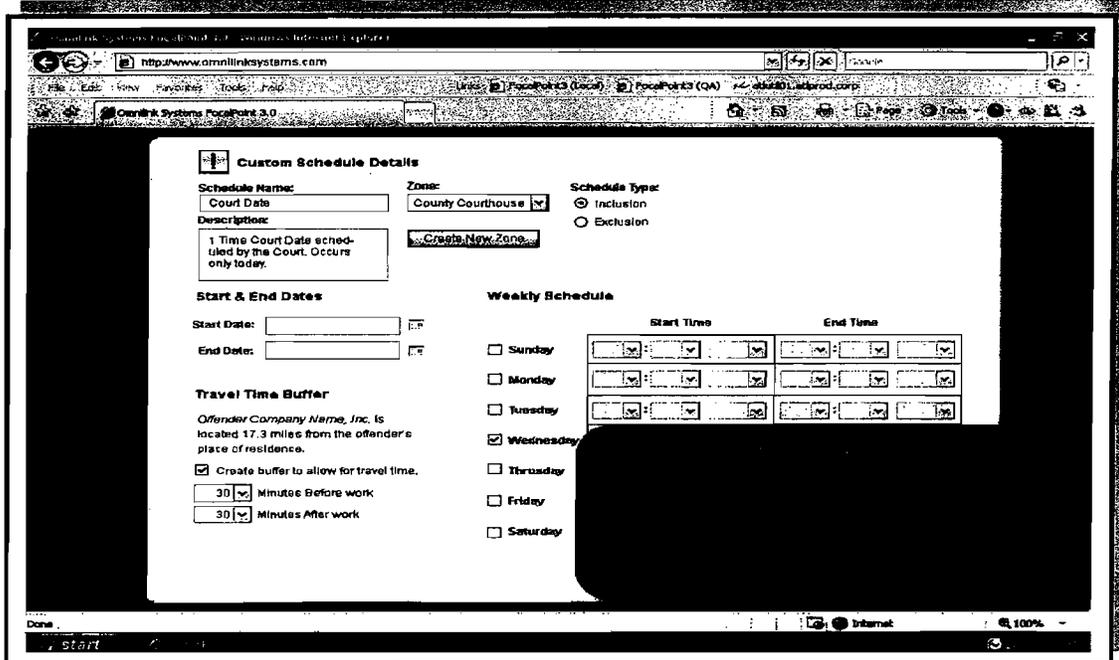
Scheduling:

The scheduling grid shows a weekly view for the week of April 6-12, 2008. The time slots range from 12:00 AM to 11:00 PM. A dialog box titled "New Custom Schedule" is open, allowing for the creation of a new schedule. The dialog box contains fields for "Name", "Start Time", and "End Time".

Navigation links at the bottom include: home, help, logout, Support: 1 800 297 0126.



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Omnilink's FocalPoint™ Software allows the user to:

- Zoom in and out on any area of the map
- Play back location history of any device (play, pause, stop, fast-forward, and rewind)
- Export all tracking and reports to Excel
- Monitor an offender in real time or history with "bread-crumbling" of previous location points
- Use historical data for crime correlation by checking the proximity of 1 or more offenders to any address at any historical time
- See any or all offenders on the same map
- Show speed, stops and movements of the offender
- Measure distances between locations on the map to correlate the offender's position relative to a main road or other marker of interest
- Print from the map or any report screen
- Scroll around the map with a computer mouse
- View and export event logs for any offender or user
- Create unlimited inclusion, exclusion and undifferentiated zones around fixed locations for entry and exit notification
- Inclusion and exclusion zones can switch during throughout the day based on rules set forth by the courts
- The user can create schedules customized for any offender around inclusion zones and exclusion zones
- Schedules can be a one-time occurrence or a repeating occurrence
- Schedules can be altered by an authorized user at any time or remotely by Omnilink Systems
- Schedules can be made around recharging the unit to ensure compliance
- Users have the ability to create zones around people; these can be mobile exclusion zones around a victim's cell phone or another offender's ankle bracelet
- The size is determined by the agency for any zone
- Ability to create buffer zones around fixed or mobile exclusion zones to alert people of an upcoming potential violation
- The ability to set up alerts for anyone over SMS/text, pager, email, voice, or fax immediately or at the end of the day
- Alerts are customizable for each user or defaulted and customizable for any offender.
- Of significant importance and benefit to MDCR is that G4S and Omnilink have committed to integrate the Omnilink FocalPoint GPS application with G4S' **WEB PATROL II™** web-based application. This will result in one web-based application and a consistent report format for all information, for all technologies, thereby providing unparalleled continuity of information for MDCR officers and, in response to Addendum 3 question 49, incorporates RF and GPS.

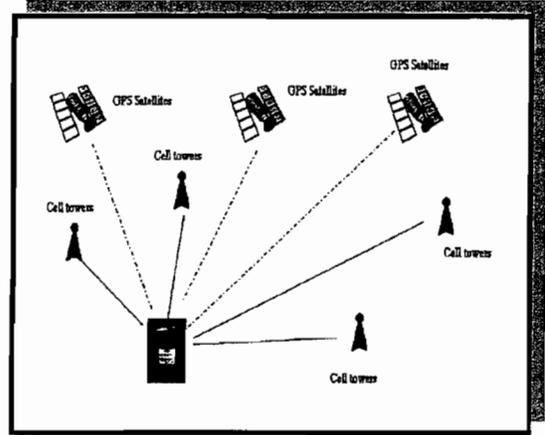
2.4.5. DRIVE BY MONITORING UNIT

As confirmed by MDCR in response to questions 1 and 30.b., G4S proposes a more advanced methodology to accomplish the objectives as outlined in this RFP. G4S/Omnilink secondary AFLT tracking exceeds the MDCR requirement for "Drive by." **This proposal offers a state-of-the-art one piece GPS device that has a secondary tracking technology (Advanced Forward Link Trilateration – "AFLT") exceeding Miami-Dade County's requirements for "Drive by."** Omnilink's secondary AFLT is capable of tracking participants in locations where GPS alone can NOT (indoors, underground, etc). This unique secondary tracking is in each and every Omnilink device at no additional cost, thereby locating participants and eliminating the cost and time involved for officers to "Drive by" (MDCR RFP requirement). As such, G4S has identified "Drive by" on page 1 of G4S' enclosed "Price Proposal Schedule" as "Included" upon the basis that all G4S GPS units will include secondary tracking to track participants indoors. G4S describes this unique secondary "AFLT" technology in detail below and we are prepared to demonstrate it to MDCR upon request.



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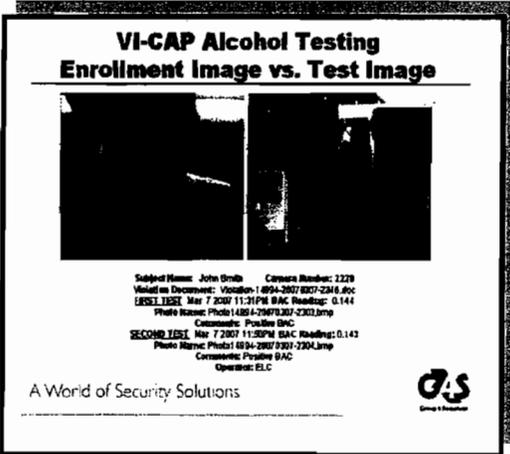
IMPORTANT COMPETITIVE G4S ADVANTAGE: GPS alone does not reliably work in some impaired environments such as the participant's home, car floorboards, buildings, buses and/or other weak satellite locations. Unique to the OM 210 device is the utilization of both Advanced Forward Link Trilateration (AFLT) and GPS to locate the unit. This enhanced dual monitoring feature allows reliable location tracking from a single device even in impaired environments. AFLT triangulates utilizing ambient longitude and latitude data advertised in the environment. Sprint and Qualcomm employ this technology to locate cell phone users who dial 911. In ideal conditions, the OM 210 acquires GPS signal within 60 seconds. When the device registers no GPS signal, the **OM 210 device's AFLT will provide Miami-Dade County unmatched confidence that the participant's location is efficiently monitored.**



2.4.6. BREATH ALCOHOL TESTING UNIT

VI-CAP™ is the latest generation integrated Random Video Verification/Breath Alcohol Testing technology available on the market. Random/scheduled and on-demand calls are placed to the participant's home with active interaction by a live monitoring center operator who has verbal interactive communications with the participant and video surveillance of the participant during the test. The test prompts the participant to activate an active color video camera located in their residence and connected to a phone line. Participant verification is absolute via a **supervised test** from the monitoring center staff using **active color video of the participant**. Monitoring Center staff compare the participant video feed during the test to the reference picture take during the participant's initial set-up on **VI-CAP™**. During the test, the G4S live monitoring center operator has multiple methods of participant verification including but

not limited to video, facial, voice, and interactive verification with the participant to ensure the designated participant takes the test and generates accurate alerts based on test results. In addition to the camera, each **VI-CAP™** includes an Intoxilyzer S-D5 alcohol testing device designed to take a deep-lung sample and identify the appropriate user's level of intoxication which is stored in the unit's memory with positive tests also stored in the video solution of the monitoring center. The device is battery powered and capable to provide in excess of the required minimum 24 hours continuous power to include two (2) alcohol tests. The G4S monitoring center maintains all information is the battery becomes fully or partially discharged. G4S coordinates rotation of devices through attrition on routine intervals in order to maintain calibration and battery replacements.



The **VI-CAP™** Breath Alcohol testing equipment is flexible enough to test participants by computer generated random tests, monitoring center, agency or officer scheduled testing and on-demand calls to the participant's location. At all times, there is active interaction with a live monitoring center operator who has verbal interactive communication and video surveillance of the participant during the test. The video snapshot from each positive test conducted is stored at the monitoring center and can be e-mailed to the supervising officer immediately or the next business day, or as preferred by



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the County/officer. This data has proven to be a viable tool for confirmation in violation hearings or as an aid to prompt admittance by the participant.

VI-CAP™ equipment is easily installed at the participant's home, in less that the specified 10 minutes, through simply connecting the camera and plugging the unit into an electrical outlet and a telephone line. Once properly installed, the participant will use a standard corded telephone for voice communications with the monitoring center. **VI-CAP™** provides a variety of methods for alcohol monitoring.

The test prompts the participant to activate an active color video camera located in their residence. Participant verification is absolute via a **supervised test** from the Monitoring Center staff using **active color video of the participant** as well as **continuous voice communications with a trained operator**. Monitoring Center staff compares the participant video feed during the test to the reference picture take during the participant's initial set-up on **VI-CAP™**.

VI-CAP™ is the only fully supervised remote alcohol test available in the industry. The participant blows into the Breathalyzer and holds up the numeric display results to the camera. The participant's face, the Breathalyzer results, and their mannerisms and actions during the test are provided in a full color image immediately and interactively at the monitoring center. The device utilizes an actual hand held Breathalyzer (deep lung sample via fuel cell = quantitative value) to measure the Blood Alcohol Content reflected in an accurate quantitative percentage rather than the unreliable pass/fail tests provided by other vendor's less sophisticated, less accurate technology.

Every test is conducted interactively with a live monitoring center operator on the line; therefore, each test actually has a witness and assistance to help ensure a valid test is completed. Prior to the test, participants are orientated to face tester toward the camera and refrain from inverting the device to view the test results. The live Monitoring Center operating reinforces this with the participant prior to each test. The participant will be instructed with each test that a violation of this condition will constitute a violation of the terms of program participation. **The video snapshot from each positive test, or any test resulting in inconclusive video verification (compared against participant test image taken at time of initial enrollment) is stored at the monitoring center and can be e-mailed to the supervising officer.** This data has proven to be a viable tool for confirmation in violation hearings or as an aid to prompt admittance by the participant. **VI-CAP™** provides a test and verification process that is simple for participants to self-administer. It provides accurate verification and accurate quantitative Blood Alcohol Test (BAT) results, a live operator as a witness to the test and a color video/snapshot as proof of the results.

VI-CAP™ provides a supervised test whereby compliance/non-compliance is detected by a live operator upon execution of each test/call. Alternatively, other vendor's un-supervised alcohol testing systems cannot report alcohol test results while the phone line is disrupted during a phone outage/disconnection or loss of cellular service. Moreover, while other vendor's un-supervised alcohol testing systems may tout battery back-up to attempt testing during a power outage, most programs and judicial/administrative sentencing authorities will not impose violation of a participant who plausibly denies the ability to locate the tester in a dark house during a commercial power outage.

All **VI-CAP™** monitoring services are provided from the same G4S National Monitoring Center utilized for GPS, RF, and Voice Verification Supervising approximately 25,000 participants. Our monitoring center is available to customers 24 hours a day, 7 days a week, 365 days a year staffed with trained and experienced personnel to provide support for **VI-CAP™** and report client violations.

G4S' multi-lingual monitoring center operators conduct each test, thus **VI-CAP™** has multi-language capabilities. G4S staff are highly trained to complete or assist customers in **all stages** of enrollment, testing schedules and changes as well as terminations. Officers can call in or fax client profile information to the G4S monitoring center. Monitoring Center staff then manually enters the data into the software application. Additionally, customers have the ability to use our **WEB PATROL™** system to directly enroll their participants into the **VI-CAP™** system.



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The G4S central computer immediately and automatically stores all of the data that is entered at the time of enrollment without the need for monitoring center staff to re-type information faxed to the center. This is a quicker, more efficient and accurate method of getting data entered into the central computer. All remote data entries are date and time stamped and identified by officer login name. If an officer in the field opts to call, fax or email the information into the monitoring center, those entries are also stored with a date and time stamp and the name of the monitoring center staff person. **WEB PATROL™** has proven to increase officer efficiency, reduce data entry time, increase accuracy, and will provide the most efficient, cost effective and virtually paperless solution to Miami-Dade County

G4S abides by the ideals of providing accurate and timely information. The **VI-CAP™** system can be designed to automate notification processes thus decreasing notification time and minimizing any potential for human error or enable the monitoring center to contact the participant and verify the alert. G4S has the ability to communicate violations via landline phone, cell phone, fax, text to mobile phone and/or email. Electronic mail, pager (numeric or alphanumeric), and/or text message to a mobile phone are the fastest and most accurate methods of notification of violations. **G4S supports these standard methods of notification and other options such as fax or manual voice phone call to the officer.** Additionally, Miami-Dade County staff can access all **VI-CAP™** violations reports via **WEB PATROL™**.

21. PROVIDE AN OVERVIEW OF THE MONITORING FACILITY AND HOW NOTIFICATIONS WILL BE ISSUED TO MDCR. PLEASE PROVIDE SCREEN SHOTS AND SAMPLES OF NOTIFICATION DOCUMENTS.

2.4.7. MONITORING SERVICES

To ensure continuity of services, all GPS monitoring services will be coordinated through the G4S monitoring center and will be described in more detail in section 2.4.8 below. The G4S Justice Services Central Monitoring Station (CMS) is available 24/7, 365 days a year to provide monitoring services and customer support. The expanded, state-of-the-art building in Orange County, California is occupied exclusively by G4S for the sole purpose of electronic monitoring and houses all G4S operations for this contract, except regional field support offices.

G4S has been providing electronic monitoring for over 11 years, and this facility presently monitors over 25,000 active daily participants. G4S invested in all-new computer networks, security devices, communications networks, and fault tolerant systems of the latest state-of-the-art technology, offering full on-site and full off-site redundancy with fault tolerant central computer systems that guarantee 99.96% uptime performance, which receive, store, and disseminate data from the field.

Our current monitoring system efficiencies will more than handle the traffic expected from this Miami-Dade County contract. Technology features of the G4S Monitoring Center include:

- T-1 telephone trunks provided from three redundant leading providers to prevent against outages.
- 336 lines, not including POTS lines.
- The AT&T telephone switch is less than 200 yards from the G4S facility.
- G4S second provider, Cox Communications, a leading provider of communications is regionally headquartered within one-eighth mile.
- Quest Communication is the third redundant carrier.
- Fiber-optic telecom cable (NOT conventional copper wire) fed directly into the G4S facility.
- Toshiba DK 480 digital phone processor provides statistical tracking of all telephone activity.
- TransNational Communications Inc. maintains service in lines and call handlers.

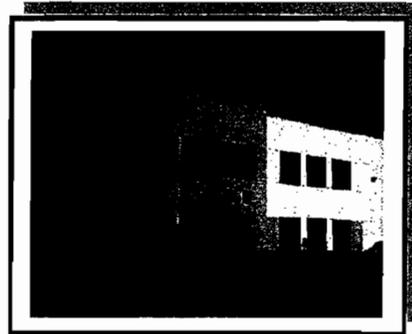
As the prime contractor, G4S will directly provide all Monitoring Services and Help Desk operations, training, support and overall project and contract management for all elements of this MDCR contract. These operations will be provided from the G4S Justice Services corporate operations facility located in Orange County, California. This facility houses all G4S contract operations as well as our national monitoring center, the largest monitoring center in the U.S. with over 25,000 participants monitored daily.



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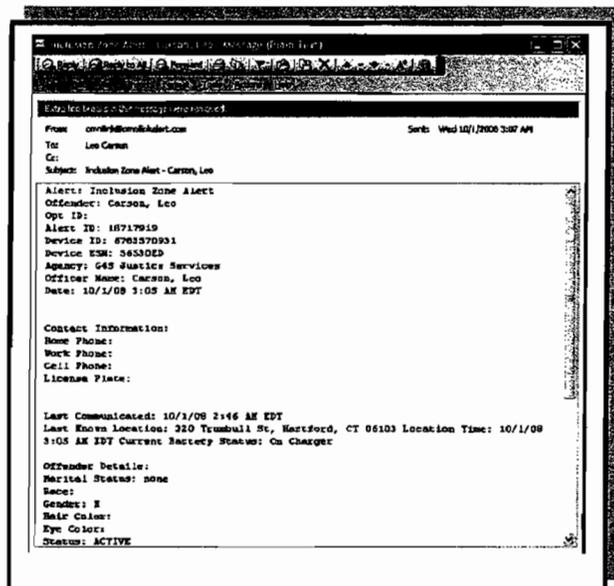
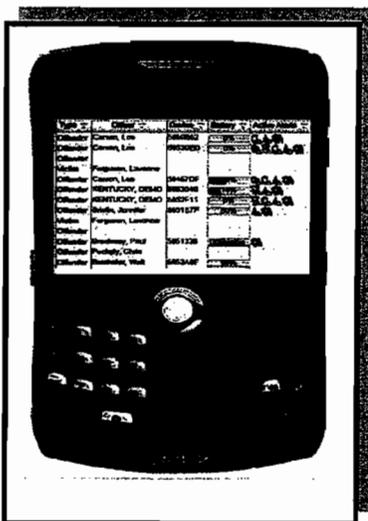
G4S proposes Omnilink Systems, Inc. (Omnilink) as sub-contractor providing GPS tracking equipment, software, redundant data and storage center, spares ad hoc reports, training and support per the requirements of the MDCR. All subcontracted items will be coordinated directly through G4S as the prime contractor delivering all services to MDCR.

The continuously staffed G4S Monitoring Center is located in an independently secured and air-conditioned facility has written Monitoring Center policies and procedures for access. To maintain monitoring center operational integrity, completion of a Facility Check List is required for each shift to ensure that systems and alarms are functional throughout the facility. Entry to the G4S Monitoring Center and access to data is restricted to authorized staff utilizing an electronic key card system and the entryways are supervised by multiple security systems including active video/audio systems, alarms systems and motion detectors. The data of the G4S Monitoring Center computer station is archived daily and stored in a secure location to protect against memory loss in case of power failure. We will discuss data archiving and our contingency plans more fully later in this proposal.



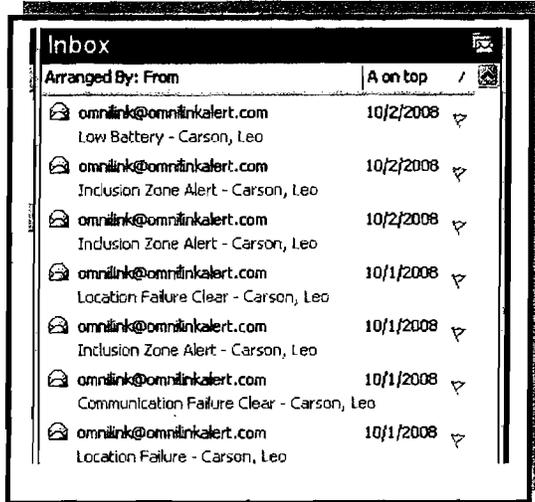
G4S monitoring center staff is trained and has data access to all G4S customers on Omnilink GPS. G4S abides by the ideals of providing accurate and timely information to its clients regarding all participant activity. This system is designed to automate the notification process thus decreasing notification time and minimizing any potential for human error. We provide several methods of automatic notification including fax, automated voice call, e-mail, pager (numeric or alphanumeric), and/or text message to a cell phone as the fastest and most accurate notification of violations. These alerts can be sent immediately or next day as a summary.

IMPORTANT G4S ADVANTAGE: Included at no additional cost, G4S is providing 20 PDA's such as the BlackBerry Curve, inclusive of both voice and data service plans from Sprint. The Omnilink FocalPoint web based software offers a unique Mobile Client application designed specifically for field officers, providing email alert notification as well as mobile web-based access to view GPS mapping of participant activities. Screens below reflect sample email notification as required by MDCR.





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The GPS software will alert designated officers when the following alerts occur on a per participant basis:

Notification Alerts and Events for Omnilink OM 210

Notification Alerts	Description
Buffer Zone Alert	Occurs when the client enters a user defined zone. This is an extra distance that can be attached to an exclusion zone and can be set at 50 ft minimum radius with no maximum limit.
Buffer Zone Clear	Occurs when a buffer zone violation has been cleared through FocalPoint™.
Communication Failure	Occurs if device is unsuccessful in communicating with FocalPoint™ at the predetermined interval. This alert clears automatically.
Device Tamper	Occurs if the client attempts to remove or tamper with the transmitter/PTU. This alert must be manually cleared through FocalPoint™.
Device Tamper Clear	Occurs after user clears Device Tamper through FocalPoint™.
Exclusion Zone Alert	Occurs when a client is in violation of his schedule by entering a zone that is prohibited. This alert must be manually cleared through FocalPoint™.
Exclusion Zone Alert Clear	Occurs when an exclusion zone violation has been cleared through FocalPoint™.
Inclusion Zone Alert	Occurs when a client leaves a user defined zone that they are to remain within during scheduled times.
Inclusion Zone Alert Clear	Occurs when an inclusion zone violation has been cleared through FocalPoint™.
Location Failure	Occurs when the device location is unknown due to loss of GPS. This alert automatically clears through FocalPoint™.
Low Battery	Occurs when battery level reaches 4 hours of remaining power.
Low Battery Clear	Occurs when the device has been recharged to 80%.
Recharge Schedule Alert	Occurs when a client misses their mandatory recharge schedule. Creating a battery recharge schedule is optional and managed by the FocalPoint™ Administrator.
Recharge Schedule Alert Clear	Occurs when a recharge schedule violation has been cleared through FocalPoint™.
Strap Tamper	Occurs when the client attempts to cut, remove or tamper with the strap attached to the device. This alert must be manually cleared in FocalPoint™.
Strap Tamper Clear	Occurs when a strap tamper is cleared by the user in FocalPoint™.

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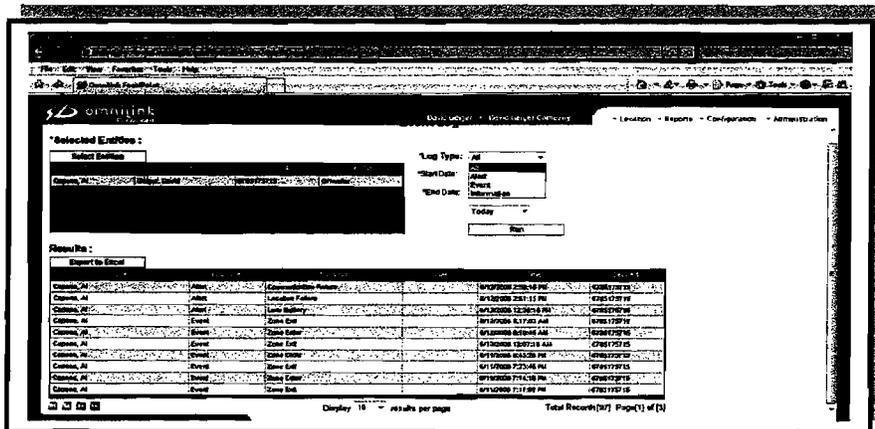
VIOLATIONS AND ALERTS

Currently there are 8 violation types tracked by the FocalPoint™ application as follows:

- (1) Fixed Exclusion Zone violation: Occurs when the participant enters a user defined zone around a fixed point. The size of this zone is customizable and can be as small as 50 feet in diameter and as big as the United States.
- (2) Fixed Buffer Zone violation: Occurs when the participant enters a user specified zone surrounding an exclusion zone known as a buffer zone. This zone is customizable and can be as small as 1 foot in diameter and as big as the United States.
- (3) Fixed Inclusion Zone violation: Occurs when the participant leaves a user defined zone around a fixed point during a time when the participant is required to be present. Times and dates are associated with the inclusion zones. Inclusion Zones can be programmed to change to exclusion zones based on the rules associated with the participants' monitoring. For example, a participant may be required to attend work Monday through Friday from 9 am to 5 pm and be excluded from the work premises on weekends or non-working hours. Additionally, one time Fixed Inclusion Zones can be created to allow for a participant to attend court dates or other required meetings.
- (4) Mobile Exclusion Zone violation: Occurs when the participant enters a user defined zone around a victim device or another participant's ankle bracelet. For instance, if the participant is ordered to stay away from someone, such as a victim, another participant, witnesses or a judge, then a violation would occur if the participant's ankle bracelet is within a preset distance of a device supplied to non-participants called the PT200 device or another Omnilink ankle bracelet.
- (5) Mobile Buffer Zone violation: Occurs when a participant enters a customizable user defined zone around a pre-defined mobile exclusion zone.
- (6) Strap Tamper violation: Occurs if the participant attempts to remove or tamper with the ankle bracelet strap.
- (7) Device Tamper violation: Occurs if the participant attempts to remove or tamper with the transmitter.
- (8) Battery Recharge violation: Occurs if the participant misses a scheduled required recharge.

The FocalPoint™ software offers a continuum of user-defined officer/user alerts and notifications. For each participant alert an unlimited number of people including administrators, officers, police, victims and judges can be sent notifications. Alerts can be delivered via SMS text message, automated voice call, page (numeric or alpha-numeric), e-mail and/or fax. Privacy rules can be configured to ensure all participant and user data is kept confidential. The agency can set instantaneous response, end of day notification summary or no notification requirements.

EVENTS HISTORY SCREENS



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G4S will work with the staff to ensure all notifications are customized to meet personnel schedules, set work day hours, off time, etc. to guarantee the appropriate response times to ensure public safety. This software 'exceptions based' architecture allows for less time spent monitoring compliant participants allowing for an added concentration of officer time on real violations. This software also allows for user access to the event history of participants via the web-based platform.

22. PLEASE PROVIDE SAMPLE REPORTS GENERATED FROM THE SOFTWARE SYSTEM ILLUSTRATING THE MAPS, PARTICIPANT INFORMATION, AND HOW TO QUERY A SIMPLE REQUEST SUCH AS PAST ACTIVITY WITHIN THE LAST TWENTY-FOUR HOURS.

The FocalPoint™ software application is a secure web based application that is easily accessible for authorized users worldwide 24 hours a day, 7 days a week, 365 days a year. **No software components, applications or client needs to be installed.** The application supports all versions and releases of Internet Explorer Web browser currently supported by Microsoft. This database application is used for enrolling and maintaining offenders, activating and deactivating devices, monitoring the current and prior status of any or all offenders, current and historical location information, making real time adjustments to the monitoring of the offender, and generating all management reports.

As shown on the next page, the home screen of the application allows for fast understanding of the status of all pertinent offenders through easy to understand alert icons and battery indicators.

COMPANY ID	Name	Type	Officer	Device	Battery	Active Alerts
G4S	Aiello, Michael	Offender	Carson, Leo	5650B52	100%	🚨🚨🚨
G4S	Carson, Leo	Offender	Carson, Leo	56530ED	100%	🚨🚨🚨
G4S	Chandler, Max	Offender				
G4S	FERGUSON, LAVONNE	Victim	Ferguson, Lavonne			
G4S	Jeffries, Bob	Offender	Carson, Leo	56457DF	0%	🚨🚨🚨
G4S	KENTUCKY, DEMO1	Offender	KENTUCKY, DEMO	5653040	18%	🚨🚨🚨
G4S	KENTUCKY, DEMO2	Offender	KENTUCKY, DEMO	5652F11	0%	🚨🚨🚨
G4S	Kentucky, Ken	Offender	Brislin, Jennifer	5651E7F	50%	🚨🚨
G4S	KING, BB	Victim	Ferguson, Lavonne			
G4S	TEST, ALICIA	Offender				
G4S	Test, Brockway	Offender	Brockway, Paul	5651338	🚨🚨🚨	🚨
G4S	Test, Chris	Offender	Pochyly, Chris			
G4S	Tester, Test	Offender	Batchelor, Walt	5652A8F	80%	

All changes to the system are auditable and traceable to the user making the changes with a date and time stamp. This software includes multi-level security access rights configurable through user roles to allow or deny access and/or updating authority to any part of the system based on agency protocol. Additionally, certain information can be made private to a particular user, for example home or device location for a victim or judge.

COMPANY ID	Name	Type	Officer	Device	Battery	Active Alerts
G4S	Aiello, Michael	Offender	Carson, Leo	5650B52	100%	🚨🚨🚨
G4S	Carson, Leo	Offender	Carson, Leo	56530ED	100%	🚨🚨🚨
G4S	Chandler, Max	Offender				
G4S	FERGUSON, LAVONNE	Victim	Ferguson, Lavonne			
G4S	Jeffries, Bob	Offender	Carson, Leo	56457DF	0%	🚨🚨🚨
G4S	KENTUCKY, DEMO1	Offender	KENTUCKY, DEMO	5653040	18%	🚨🚨🚨
G4S	KENTUCKY, DEMO2	Offender	KENTUCKY, DEMO	5652F11	0%	🚨🚨🚨
G4S	Kentucky, Ken	Offender	Brislin, Jennifer	5651E7F	50%	🚨🚨
G4S	KING, BB	Victim	Ferguson, Lavonne			
G4S	TEST, ALICIA	Offender				
G4S	Test, Brockway	Offender	Brockway, Paul	5651338	🚨🚨🚨	🚨
G4S	Test, Chris	Offender	Pochyly, Chris			
G4S	Tester, Test	Offender	Batchelor, Walt	5652A8F	80%	

Viewing past activity in the past 24 hours of activity is simple using FocalPoint. The Current Status Screen below has roll-over features whereby hovering the mouse over any participant's name prompts the user with a pop-up window and an instruction line. Click on the selection in the pop-up window labeled "Today's Location History." This prompts the officer with the mapping screen to view the tracks for the most recent twenty-four hours.

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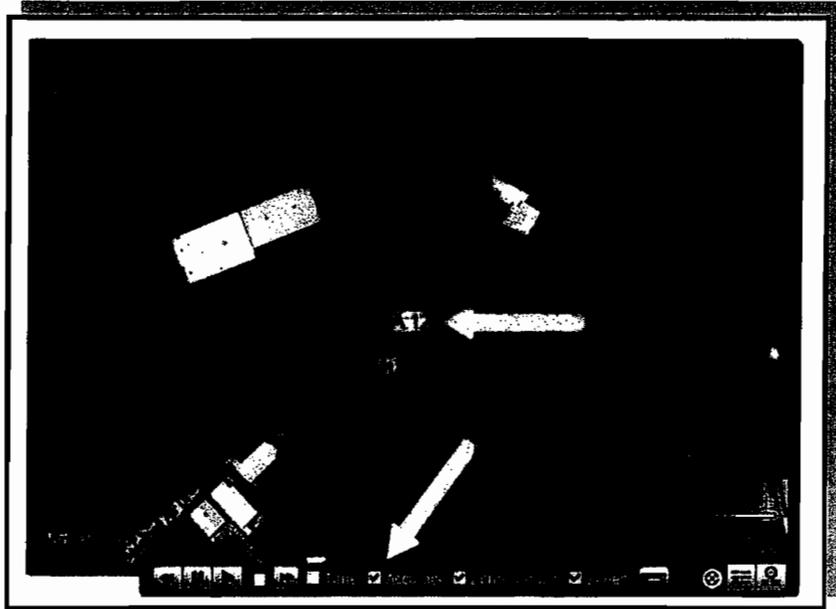
**PROPOSER INFORMATION
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Offender Name	Offender Type	Offender ID	Percentage	Icons
Aiello, Michael	Offender	Carson, Leo	0%	[Icons]
Carson, Leo	Offender	Leo	20%	[Icons]
FERGL...	Offender	n, Lavonne		[Icons]
Jeffries	Offender	Leo	30%	[Icons]
KENTU...	Offender	CKY, DEMO		[Icons]
KENTU...	Offender	CKY, DEMO		[Icons]
Kentuc...	Offender	ennifer		[Icons]
KING, B...	Offender	n, Lavonne		[Icons]
TEST, ALICIA	Offender			[Icons]
Test, Brockway	Offender	Brockway, Paul	Charging	[Icons]
Test, Chris	Offender	Pochly, Chris		[Icons]
Tector Tact	Offender	Batchelor, Walt	60%	[Icons]



IMPORTANT G4S/OMNILINK FEATURE: GPS accuracy can vary with any GPS system based on the satellite reception at any given point. Thus it is important for officer's to be able to promptly determine the accuracy of any tracking point in order to determine the basis for compliance and/or potential violation. The G4S/Omnalink mapping screen has a unique on-screen accuracy feature identified at the bottom of the screen with a check box for "Accuracy." Clicking this box adds a comment next to each tracking point referencing "A:XX." This references the accuracy at each point whereby the "XX" is the number of meters in deviance. (Example: In the screen below, the point with "A:12" is within approximately 12 meters (roughly 36 feet) of accuracy. Omnilink provides unparalleled accuracy with its primary GPS and secondary AFLT. As such, Omnilink is the only vendor we are aware of to provide its accuracy available directly to its users.

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The system provides the ability to create inclusion, exclusion or undifferentiated zones around fixed locations. These zones can overlap and change on a time basis. Through the web interface, the user can create schedules customized for any offender for his/her inclusion zones and exclusion zones. **For example a person may have to stay in the State of Florida or in the Miami-Dade County City limits (Inclusion Zone) but not be allowed near a prior victim's house or any school or park (Exclusion Zone).** The software maps these zones with the highly advanced Microsoft Map Point allowing Miami-Dade County clearer and more concise visuals than with traditional GIS systems. Time exceptions to these rules also can be created using an easy to use calendar. Additionally, monitoring changes subsequent to installation can be completed through the FocalPoint™ software and do not require interaction with the participant. Officers are alerted when participants are not where they should be during a specified time or if they get too close to an exclusion zone.

The following Omnilink FocalPoint™ sample mapping screens provide the officer with the ability to track the exact location of a participant in near real-time (on-demand), multiple participants in the same location and create inclusion/exclusion zones. FocalPoint™ software enables officer direct access via the internet to create inclusion/exclusion zones, and set parameters for location data, violation alerts and reporting. G4S is proven and committed to continually advancing technology. G4S/Omnilink will soon release an advanced version of FocalPoint™ web-based GPS software that offers many advanced features to improve officer efficiency and enhance GPS information management. These advanced features will be provided at no additional cost and provide significant additional benefit to Miami-Dade County by contracting with G4S. The following are sample screen shots of a few of these advanced features:

- Capability to Validate an Address via the GPS Map
- Support for both Polygon and Circle shaped GPS zones
- Integrated identification of Employer(s) names as part of work schedules/zones
- Capability to set time/distance-based Buffer Zones
- Custom Scheduling with Click, Drag and Pop-up capabilities
- Support for Square Zones, Circular Zones, and Unique Polygon Zones



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omniLink
FacilityPoint

100 Carson • G4S Test • switch company

Edit Zone Wizard - Step 1 of 3

Map of location history for Carson Dena. Use from 8/8/2008 1:00 PM to 8/8/2008 11:59 PM

Zone Details
Use this page to modify the details of the zone.

Name:

Company:

Visibility:

Public Allow any user of this company to view and use this zone.

Private Hide this zone from all other users except myself

Active Status:

Active Allow users to see this zone on management screens and in reports.

Inactive Hide this zone from users on management screens and in reports.

home • help • logout • Support: 1-800-863-5243

omniLink
FacilityPoint

100 Carson • G4S Test • switch company

Edit Zone Wizard - Step 2 of 3

Map of location history for Carson Dena. Use from 8/8/2008 1:00 PM to 8/8/2008 11:59 PM

Zone Location and Shape
Use this page to change the location, size and/or shape of the zone.

Circle Polygon

Latitude: Longitude:

Radius: ft

Address

Street:

City: Country:

State: Zip Code:

home • help • logout • Support: 1-800-863-5243



All reports generated by the FocalPoint™ software are designed in an easily readable, user friendly format. The software allows for unlimited reporting capability where the users can view, print or export a number of reports to Excel including movement, speeding, alerts, stops, proximity, events, messages, etc. The users can also create pre-defined reports that can be delivered to them on a regular schedule.

- **Alert Summary Report:** A statistical view of alert types by volume
- **Alert Report:** Gives users a history of all alerts associated with 1 or more entities
- **Event Log:** Gives users a history of all alerts, events and a log of information
- **Proximity Report:** Shows if a target entity was in proximity of a particular address
- **Zone Activity Report:** Shows users when an entity enters or exits any zone associated with that entity
- **Speeding Report:** Shows users when an entity exceeds the speed defined by the user over any given period of time
- **Stops Report:** Allows users to view where and how long an entity stops
- **Movement Report:** Shows a record of the devices movement including stops
- **Device Report:** Shows a view of inactive and active units
- **User Activity Report:** Determines activity in FocalPoint™

Additionally, G4S will work with the Miami-Dade Corrections and Rehabilitation Department to ensure all needed reports are provided including on-demand reports, daily, quarterly and statistical reports. G4S has provided examples of the reporting capabilities of the FocalPoint™ software below:



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ACTIVITY, ALERT SUMMARY CASE LOAD REPORTS

COMPANY ID	Name	Type	Officer	Battery	Active Alerts
G4S	Aiello, Michael	Offender	Carson, Leo	58000	0%
G4S	Carson, Leo	Offender	Carson, Leo	58530ED	0%
G4S	Chandler, Max	Offender			
G4S	FERGUSON, LAVONNE	Victim	Ferguson, Lavonne		
G4S	Jeffries, Bob	Offender	Carson, Leo	56457DF	0%
G4S	KENTUCKY, DEMO1	Offender	KENTUCKY, DEMO	5653040	18%
G4S	KENTUCKY, DEMO2	Offender	KENTUCKY, DEMO	5652F11	0%
G4S	Kentucky, Ken	Offender	Brisin, Jennifer	5651E7F	50%
G4S	KING, BB	Victim	Ferguson, Lavonne		

COMPANY ID	Name	Type	Officer	Battery	Active Alerts
G4S	Aiello, Michael	Offender	Carson, Leo	58000	0%
G4S	Carson, Leo	Offender	Carson, Leo	58530ED	0%
G4S	Chandler, Max	Offender			
G4S	FERGUSON, LAVONNE	Victim	Ferguson, Lavonne		
G4S	Jeffries, Bob	Offender	Carson, Leo	56457DF	0%
G4S	KENTUCKY, DEMO1	Offender	KENTUCKY, DEMO	5653040	18%
G4S	KENTUCKY, DEMO2	Offender	KENTUCKY, DEMO	5652F11	0%
G4S	Kentucky, Ken	Offender	Brisin, Jennifer	5651E7F	50%
G4S	KING, BB	Victim	Ferguson, Lavonne		

LOCATION HISTORY REPORTS

Authorized users at any time have the ability to view and/or print the historical locations of offenders based on user defined date and time criteria. The software system shows the participant's picture assisting officers with visual identification in the event that an officer is trying to locate the participant. Additionally, all location and report data from our database can be exported to Microsoft Excel at any time.

The screenshot displays the 'omnijink' web application interface. At the top, there are navigation tabs for 'Location', 'Reports', 'Configuration', and 'Administration'. The main content area is titled 'Location History' and shows a map of location history for 'Capone, Al' from 6/12/2008 11:00 AM to 6/12/2008 5:00 PM. On the left, there are controls for 'Last Known Location', 'Current Location', and 'Location History'. Below these are filters for 'Today', 'Yesterday', 'Last 7 Days', and 'Custom', with a date range from 6/12/2008 11 AM to 6/12/2008 1 PM. A sidebar on the left provides details for the offender 'Capone, Al', including the officer 'David Galger', device ID '878517515', and serial number '5852365'. The main map area shows a single data point for the offender's location at the specified time.

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EVENTS HISTORY REPORTS

***Selected Entities:**

Entity Name	Alert Name	Alert ID	Alert Category
Capone, AJ	Alert	6786175715	Communication Failure

Log Type: All
Start Date: Alert
End Date: Information
 Today
 Run

Results:

Entity Name	Alert Name	Alert ID	Alert Category	Time	Alert ID
Capone, AJ	Alert	6786175715	Communication Failure	07/22/2008 2:58:48 PM	6786175715
Capone, AJ	Alert	6786175715	Location Failure	07/22/2008 2:51:15 PM	6786175715
Capone, AJ	Alert	6786175715	Low Battery	07/22/2008 12:33:18 PM	6786175715
Capone, AJ	Event	6786175715	Zone Exit	07/22/2008 8:17:33 AM	6786175715
Capone, AJ	Event	6786175715	Zone Enter	07/22/2008 8:10:45 AM	6786175715
Capone, AJ	Event	6786175715	Zone Exit	07/22/2008 12:07:18 AM	6786175715
Capone, AJ	Event	6786175715	Zone Enter	07/19/2008 8:43:26 PM	6786175715
Capone, AJ	Event	6786175715	Zone Exit	07/17/2008 7:23:48 PM	6786175715
Capone, AJ	Event	6786175715	Zone Enter	07/15/2008 7:14:18 PM	6786175715
Capone, AJ	Event	6786175715	Zone Exit	07/15/2008 7:11:08 PM	6786175715

Display 10 results per page Total Records(27) Page[1] of [3]

ALERT REPORT

Inclusion Zone Alert for Mascot, Gopher

Entity ID: 66050
 Device ID: 6782626966
 Occurred Date: 8/26/2008 12:10:41 AM
 Home Phone:
 Work Phone:
 Cell Phone:
 Email:
 Schedule Name: hometime
 Start Date: 2008-08-18
 End Date: 2108-08-18
 Start Time: 12:00 AM
 End Time: 12:00 AM
 Days: Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday
 Zone Name: Royal Home
 Address: 705 S Kansas Ave Olathe KS 66061
 Radius(Feet): 0.0
 Zone Type: Inclusion
 Note:
 The client was allowed to be at a different location, officer forgot to change schedule.

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LOCATION AND PROXIMITY REPORT

2007-4-6 W, Steve 2:48 PM	34.09354322	-84.24284045	180	780 Windward Pkwy, Alpharetta, GA, 30005	6782061310
2007-4-6 W, Steve 2:15 PM	34.09352468	-84.24284748	183	757 Windward Pkwy, Alpharetta, GA, 30005	6782061310
2007-4-6 W, Steve 8:52 AM	34.09342423	-84.24279012	179	754 Windward Pkwy, Alpharetta, GA, 30005	6782061310
				750 Windward Pkwy,	

EVENT ALERT

Log					
Name	Type	Message	Time	Device ID	
Willard, Steve	Alert	Rapp home: Inclusion Zone Alert	2007-4-12 8:02 PM	6782061310	
Willard, Steve	Alert	Low Battery	2007-4-12 5:31 PM	6782061310	
Willard, Steve	Alert	Location Failure Clear	2007-4-12 12:04 PM	6782061310	
Willard, Steve	Event	Device Logged In Successfully	2007-4-12 12:03 PM	6782061310	
Willard, Steve	Alert	Communication Failure Clear	2007-4-12 12:01 PM	6782061310	
Willard, Steve	Alert	Communication Failure	2007-4-12 8:25 AM	6782061310	



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Omnilink's FocalPoint™ Software allows the user to:

- Zoom in and out on any area of the map
- Play back location history of any device (play, pause, stop, fast-forward, and rewind)
- Export all tracking and reports to Excel
- Monitor an offender in real time or history with "bread-crumbling" of previous location points
- Use historical data for crime correlation by checking the proximity of 1 or more offenders to any address at any historical time
- See any or all offenders on the same map
- Show speed, stops and movements of the offender
- Measure distances between locations on the map to correlate the offender's position relative to a main road or other marker of interest
- Print from the map or any report screen
- Scroll around the map with a computer mouse
- View and export event logs for any offender or user
- Create unlimited inclusion, exclusion and undifferentiated zones around fixed locations for entry and exit notification
- Inclusion and exclusion zones can switch during throughout the day based on rules set forth by the courts
- The user can create schedules customized for any offender around inclusion zones and exclusion zones
- Schedules can be a one-time occurrence or a repeating occurrence
- Schedules can be altered by an authorized user at any time or remotely by Omnilink Systems
- Schedules can be made around recharging the unit to ensure compliance
- Users have the ability to create zones around people; these can be mobile exclusion zones around a victim's cell phone or another offender's ankle bracelet
- The size is determined by the agency for any zone
- Ability to create buffer zones around fixed or mobile exclusion zones to alert people of an upcoming potential violation
- The ability to set up alerts for anyone over SMS/text, pager, email, voice, or fax immediately or at the end of the day
- Alerts are customizable for each user or defaulted and customizable for any offender.

2.4.8. MONITORING CENTER FACILITY

The G4S Justice Services Central Monitoring Station (CMS) is available 24/7, 365 days a year to provide monitoring services and customer support. The expanded, state-of-the-art building in Orange County, California is occupied exclusively by G4S for the sole purpose of electronic monitoring and houses all G4S operations for this contract, except regional field support offices.

G4S has been providing electronic monitoring for over 11 years, and this facility presently monitors over 25,000 active daily participants. G4S invested in all-new computer networks, security devices, communications networks, and fault tolerant systems of the latest state-of-the-art technology, offering full on-site and full off-site redundancy with fault tolerant central computer systems that guarantee 99.96% uptime performance, which receive, store, and disseminate data from the field.

Our current monitoring system efficiencies will more than handle the traffic expected from this Miami-Dade County contract. Technology features of the G4S Monitoring Center include:

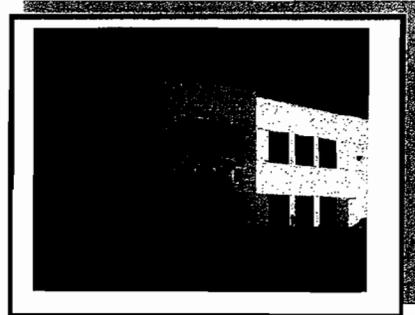


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- T-1 telephone trunks provided from three redundant leading providers to prevent against outages.
- 336 lines, not including POTS lines.
- The AT&T telephone switch is less than 200 yards from the G4S facility.
- G4S second provider, Cox Communications, a leading provider of communications is regionally headquartered within one-eighth mile.
- Quest Communication is the third redundant carrier.
- Fiber-optic telecom cable (NOT conventional copper wire) fed directly into the G4S facility.
- Toshiba DK 480 digital phone processor provides statistical tracking of all telephone activity.
- TransNational Communications Inc. maintains service in lines and call handlers.

As the prime contractor, G4S will directly provide all Monitoring Services and Help Desk operations, training, support and overall project and contract management for all elements of this MDCR contract. These operations will be provided from the G4S Justice Services corporate operations facility located in Orange County, California. This facility houses all G4S contract operations as well as our national monitoring center, the largest monitoring center in the U.S. with over 25,000 participants monitored daily. G4S proposes Omnilink Systems, Inc. (Omnilink) as sub-contractor providing GPS tracking equipment, software, redundant data and storage center, spares ad hoc reports, training and support per the requirements of the MDCR. All subcontracted items will be coordinated directly through G4S as the prime contractor delivering all services to MDCR.

The continuously staffed G4S Monitoring Center is located in an independently secured and air-conditioned facility has written Monitoring Center policies and procedures for access. To maintain monitoring center operational integrity, completion of a Facility Check List is required for each shift to ensure that systems and alarms are functional throughout the facility. Entry to the G4S Monitoring Center and access to data is restricted to authorized staff utilizing an electronic key card system and the entryways are supervised by multiple security systems including active video/audio systems, alarms systems and motion detectors. The data of the G4S Monitoring Center computer station is archived daily and stored in a secure location to protect against memory loss in case of power failure. We will discuss data archiving and our contingency plans more fully later in this proposal.



23. EXPLAIN IN DETAIL THE SECURITY MEASURES THAT HAVE BEEN IMPOSED ON YOUR SOLUTION TO MAINTAIN DATA INTEGRITY.

2.4.9. SECURITY

CONFIDENTIALITY SAFEGUARDS

The Data Centers responsible for the storage of monitoring records associated with this contract incorporates multiple confidentiality safeguards by employing not only the latest in electronic security for physical access to the Data Center but also for electronic access to the FocalPoint™ software. In addition, the server system employs the latest in intrusion detection. To ensure optimum up-time performance, G4S/Omnilink systems are supported by a fully redundant geographical server center in separate state locations.

Participant information is handled with the utmost care. All key information is backed up daily on tape and destroyed only upon request from the customer. Both written and electronic records are handled in this manner with tape and written records stored in two separate physically secure locations. Miami-Dade County will have the ability to customize permissions-based access for individual authorized users to ensure all personal information remains confidential. Also, all changes to the application are tracked with a clear audit trail for accountability. G4S agrees not to disclose any agency or participant data to any



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third party without advance written authorization of the Department or order by a court of law with verifiable jurisdiction.

G4S/Omnalink would be pleased to extend Miami-Dade County personnel an invitation for a site visit to the 24-hour Data Centers and geographically redundant server centers as part of this RFP evaluation.

2.4.10 BACK-UP SYSTEMS

REDUNDANCY

G4S/Omnalink confirm that both the prime and sub-contractor meet standard architecture requirements for safe and secure effective monitoring. The archived data for GPS participants will reside at G4S/Omnalink Data Centers which have the following features:

- Eight servers per tier on-line to provide redundancy
- Four tiers of systems for off-site and on-site backup making 32 total servers available
- Hot swappable RAID drives for database servers

The FocalPoint™ software system maintains 99.999% uptime performance and features multiple LAN channels as well as state-of-the-art constantly upgraded firewall and protection software. All computers, routers, phone systems, alarm systems and related power systems have Uninterrupted Power Supplies (UPS) capable of extended battery backup. In case of power failure, the UPS will automatically keep power to all key computers, lighting, security, network, communications and related systems. An audible alert will inform staff that the UPS systems are engaged.

For additional protection, the Data Center has gas powered generators with 1,000 hours of fuel for superior backup performance. This generator automatically begins operation if commercial power is lost for more than 2 minutes. Once started, the generator automatically ensures it is operating at sufficient capacity and then switches power from the grid to the generator. Data Center staff will conduct regular hourly inspections of the generator to ensure adequate fuel and proper operating parameters are maintained. The generator detects when the power grid resumes operation and within 5 minutes restores power from the grid and shuts down the generator. This added redundancy virtually guarantees seamless and continuous power to the Data Center providing added confidence to Miami-Dade County that public safety is ensured. In the unlikely event of an interruption of service exceeding 4 hours, G4S agrees to notify the agency by email with the required information as specified in the RFP.

DISASTER RECOVERY PLAN

The Disaster Recovery Plan establishes written guidelines for Data Center staff to follow in the event of any disaster that may impede service to customers. The term "disaster" is defined as any unforeseen circumstance that could cause loss of hardware, power or facilities, to including loss of geographic location. This plan includes a recovery schedule and task list that will serve as a guideline for execution in the unlikely event the Data Center is deemed uninhabitable. The plan leverages advanced technology and personnel to ensure a complete solution. This approach allows for the reduction of potential service interruptions or loss of data through the use of fully redundant voice, data and power systems. Through leveraging these fully redundant systems G4S/Omnalink can mitigate most potential service affecting scenarios. Each member of the center staff is trained on the execution of the plan and their role is constantly reviewed to promote execution success and efficiency. Regularly scheduled disaster recovery tests are performed to ensure quality assurance through growth and change in business operations.

Additionally, there is a written contingency plan for dealing with emergency and contingent events, both within the Center and with a diverse customer base. This includes moving operations to a secondary location if necessary. G4S/Omnalink relies on SunGard's Managed Services Facilities for co-location, high-availability and IT related managed services including data-replication, storage, and security for mission-critical technology needs. The companies both have primary data center facilities is located in



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California and Georgia with a fully redundant fail-over facilities located in Georgia and Arizona, respectively.

Data Center security protocols meet all HIPPA, ISO and SAS-70 audit requirements and include the following security levels:

- Closed circuit television cameras (CCTV)
- Biometric and Key Card secured access
- 24 hour a day, 7 day a week on-site staffing from dedicated security and storage engineers
- 15 minute notification on monitoring

CCTV systems monitor and record all activities both inside and outside the Data Center facilities which are staffed 24 hours a day, 7 days a week. Also, all access doors are monitored and alarmed for tamper protection. The access control system is operational at all times to limit access only to approved staff who are required to sign in at the security desk and use their access card when entering the building.

All of the environmental control alarms are connected to the main security panel located at the security desk and the on-site Network Operations Center (NOC). The facility is equipped with a raised floor to provide for the early detection of any water and is designed with the "n+2 redundancy" method. In addition, SunGard uses the Vesda System, an extremely sensitive air sampling system used for early warning of any smoke or very early pre-ignition conditions. All fire suppression alarms are monitored at the security panel located at the security desk.

The Data Center is staffed 24 hours a day, 7 days a week for non-stop operations and services including responding to service inquiries coming in via telephone, internet, e-mail and fax. Each phone in the center can access up to 12 phone lines for complete response. The phones have local, long distance lines, Voice Over Internet Protocol (VOIP) capability and have a cellular backup in case of emergency. This redundancy provides the ability to freely switch telephone line options as well as Internet access at any time. The primary internet system is a high speed T-1 trunk from SBC with tremendous capacity. The secondary Internet system is via wireless agreements with nearby companies along with dialup and cable options. Both incoming and outgoing calls in the Data Center, including the Director's, are recorded digitally 24 hours a day, 7 days a week. Calls records are saved monthly from a redundant hard drive to DVD for long term storage.

2.4.11. MONITORING EQUIPMENT – FCC APPROVAL

G4S certifies that all products being offered in our proposal will comply with FCC regulations. See the attached FCC certificates in the Exhibits provided.

PROPOSED PRICE FOR THE ELECTRONIC MONITORING DEVICES AND RELATED SERVICES

24. THE PROPOSER'S PRICE SHALL BE SUBMITTED ON FORM B-1 "PRICE PROPOSAL SCHEDULE", AND IN THE MANNER REQUIRED ON SAID ATTACHMENT FORM; THERE ARE NO EXCEPTIONS ALLOWED TO THIS REQUIREMENT. IF THE PROPOSER WISHES TO SUBMIT AN ALTERNATE PRICING, THE PROPOSER MUST FIRST SUBMIT PRICING IN ACCORDANCE WITH THE FORM B-1, AND THEN INCLUDE A SEPARATE ALTERNATE PRICING LABELED "ALTERNATE PRICE PROPOSAL". PROPOSERS WHO DO NOT SUBMIT PRICING WILL NOT BE SCORED FOR EVALUATION PURPOSES, BUT MAY BE CONSIDERED BY THE COUNTY IF THE PROPOSER IS SELECTED FOR NEGOTIATIONS.

G4S has complied with the above requirement and provided pricing for our proposed solution on Form B-1 "Price Proposal Schedule. Please refer to the section Tab titled "Price Proposal Schedule (Form B-1) as was specified in the Proposal Submission Instructions.



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25. ALL PRICING MUST INCLUDE ALL COST ELEMENTS INCLUDING WARRANTY, INSURANCE, SHIPPING AND HANDLING FOR EACH SPECIFIC TYPE OF MONITORING SERVICES PROVIDED. PROPOSED PRICING MUST BE FOR UNITS ACTUALLY IN USE ON A PER DAY, PER UNIT BASIS. PRICING MUST REFLECT THE COST PER UNIT, PER DAY, BASED UPON A SEVEN DAY WORK WEEK, TWENTY-FOUR (24) HOUR PER DAY MONITORING OPERATION FOR EACH TYPE OF SERVICE MONITORING PROPOSED. LOST, DAMAGED, MALFUNCTIONING, OR STOLEN EQUIPMENT – IDENTIFY THE PER UNIT FEES FOR REPLACEMENT TRANSMITTERS AND RECEIVERS.

G4S has complied with the above specification and responded to these pricing elements accordingly. Please refer to the section Tab titled "Price Proposal Schedule" (Form B-1) as was specified in the Proposal Submission Instructions.

26. THE PROPOSER SHALL PROVIDE THE VARIOUS LEVELS OF MONITORING PROPOSED FOR ACTIVE AND PASSIVE GPS TRACKING IN PART B OF FORM B-1. PROPOSERS SHALL INDICATE WHICH LEVEL OF MONITORING AND NOTIFICATION HAS BEEN PROVIDED IN THEIR OVERALL PRICE SUBMISSION.

G4S has complied with the above specification and differentiated pricing for Passive GPS versus Active GPS. Please refer to the section Tab titled "Price Proposal Schedule" (Form B-1) as was specified in the Proposal Submission Instructions.



**AFFIDAVITS/ACKNOWLEDGEMENTS
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**Form A-2
AFFIDAVIT OF MIAMI-DADE COUNTY
LOBBYIST REGISTRATION FOR ORAL PRESENTATION**

(1) Project Title: Electronic Monitoring Devices and Related Services Project No: 647
 (2) Department: Miami-Dade Corrections and Rehabilitation Department
 (3) Proposer's Name: G4S Justice Services, Inc
 Address: 30201 Aventura, Santa Ranch Margarita, CA Zip: 92688
 Business Telephone: (800) 589-6003

(4) List All Members of the Presentation Team Who Will Be Participating in the Oral Presentation:

NAME	TITLE	EMPLOYED BY	TEL. NO.
<u>Leo Carson</u>	<u>Vice President, Strategic Sales</u>	<u>G4S Justice Services, Inc</u>	<u>888-843-5590</u>

The individuals named above are Registered and the Registration Fee is not required for the Oral Presentation ONLY.

Any person who appears as a representative for an individual or firm for an oral presentation before a County certification, evaluation, selection, technical review or similar committee must be listed on an affidavit provided by the County. The affidavit shall be filed with the Clerk of the Board at the time the response is submitted. The individual or firm must submit a revised affidavit for additional team members added after submittal of the proposal with the Clerk of the Board at least two days prior to the oral presentation. Any person not listed on the affidavit or revised affidavit may not participate in the oral presentation.

Other than for the oral presentation, Proposers who wish to address the county commission, county board or county committee concerning any actions, decisions or recommendations of County personnel regarding this solicitation in accordance with Section 2-11.1(s) of the Code of Miami-Dade County MUST register with the Clerk of the Board and pay all applicable fees.

I do solemnly swear that all the foregoing facts are true and correct and I have read or am familiar with the provisions of Section 2-11.1(s) of the Code of Miami-Dade County as amended.

Signature of Authorized Representative: _____ Title: Vice President of Business Analysis
 STATE OF Georgia
 COUNTY OF City of Atlanta

The forgoing instrument was acknowledged before me 16th day of October,
 this _____,
 by Peter Loughlin, a Vice President of Business Analysis, who is personally known
 _____ (Individual, Officer, Partner or Agent) _____ (Sole Proprietor, Corporation or Partnership)
 to me or who has produced 6A DL as identification and who did/did not take an oath.

 (Signature of person taking acknowledgement)
Rosemary R OCampo
 (Name of Acknowledger typed, printed or stamped)
Notary Public
 (Title or Rank) _____ (Serial Number, if any)

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**Form A-3
ACKNOWLEDGEMENT OF ADDENDA**

Instructions: Complete Part I or Part II, whichever is applicable.

PART I: Listed below are the dates of issue for each Addendum received in connection with this solicitation.

Addendum #1, Dated	<u>September 23</u>	, 200	<u>08</u>
Addendum #2, Dated	<u>September 26</u>	, 200	<u>08</u>
Addendum #3, Dated	<u>September 29</u>	, 200	<u>08</u>
Addendum #4, Dated	_____	, 200	_____
Addendum #5, Dated	_____	, 200	_____
Addendum #6, Dated	_____	, 200	_____
Addendum #7, Dated	_____	, 200	_____
Addendum #8, Dated	_____	, 200	_____
Addendum #9, Dated	_____	, 200	_____

PART II:

No Addendum was received in connection with this solicitation.

Authorized Signature: _____ Date: *October 16, 2008*

Print Name: *Peter Loughlin* Title: *Vice President of Business Analysis*

Firm Name: *G4S Justices Services, Inc.*



**Form A-4
LOCAL BUSINESS PREFERENCE**

The evaluation of competitive solicitations is subject to Section 2-8.5 of the Miami-Dade County Code, which, except where contrary to federal or state law, or any other funding source requirements, provides that preference be given to local businesses. A local business, for the purposes of receiving the aforementioned preference above, shall be defined as a Proposer which meets all of the following.

1. Proposer has a valid Local Business Tax Receipt (formerly known as an Occupational License), issued by Miami-Dade County at least one year prior to proposal submission, that is appropriate for the goods, services or construction to be purchased.

Proposer shall attach a copy of said Miami-Dade County Local Business Tax Receipt hereto. (Note: Current and past year receipts, or occupational licenses, as may be applicable, may need to be submitted as proof that it was issued at least one year prior to the proposal due date.)

2. Proposer has a physical business address located within the limits of Miami-Dade County from which the Proposer operates or performs business. (Post Office Boxes are not verifiable and shall not be used for the purpose of establishing said physical address.)

Proposer shall state its Miami-Dade County (or Broward County if applicable, see note below) physical business address 150 SE 2nd Ave, Suite 1-R, Miami, FL 33131.

3. Proposer contributes to the economic development and well-being of Miami-Dade County in a verifiable and measurable way. This may include but not be limited to the retention and expansion of employment opportunities and the support and increase in the County's tax base. To satisfy this requirement, the Proposer shall affirm in writing its compliance with any of the following objective criteria as of the proposal submission date:

Check box, if applicable:

- a) Proposer has at least ten (10) permanent full time employees, or part time employees equivalent to 10 FTE ("full-time equivalent" employees working 40 hours per week) that live in Miami-Dade County, or at least 25% of its employees that live in Miami-Dade County.
- b) Proposer contributes to the County's tax base by paying either real property taxes or tangible personal property taxes to Miami-Dade County.
- c) Proposer contributes to the economic development and well-being of Miami-Dade County by some other verifiable and measurable contribution by The provision of local security services and immigrant monitoring for the Department of Homeland Security Immigrations and Customs Enforcement.

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Proposer shall check the box if applicable and, if checking item "c", shall provide a written statement, above, defining how Proposer meets that criteria.

By signing below, Proposer affirms that it meets the above criteria to qualify for Local Preference and has submitted the requested documents.

Note: At this time, there is an interlocal agreement in effect between Miami-Dade and Broward Counties until September 30, 2009. Therefore, a Proposer which meets the requirements of (1), (2) and (3) above for Broward County shall be considered a local business for the purposes outlined herein,

Federal Employer Identification Number: 33-098-3972
Firm Name: G4S Government Services, division of G4S Justices Services, Inc.
Address: 30201 Aventura
City/State/Zip: Rancho Santa Margarita, CA 92688

I hereby certify that to the best of my knowledge and belief all the foregoing facts are true and correct.

Signature of Authorized Representative: _____
Print Name: Fiona Walters Title: Chief Marketing Officer
Date: October 15, 2008
STATE OF Virginia
COUNTY OF City of Richmond

SUBSCRIBED AND SWORN TO (or affirmed) before me on October 14, 2008,
(Date)
by Fiona Walters. He/She is personally known to me or has
(Affiant) (Sole Proprietor, Corporation or Partnership)
presented N/A (personally known) as identification.
(Type of identification)

(Signature of Notary) (Serial Number, if any)
Janice Jones
(Print or Stamp Name of Notary) (Expiration Date)
Notary Public Virginia Notary Seal
(State)

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**AFFIDAVITS/ACKNOWLEDGEMENTS
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT**

**FORMA-5
SUBCONTRACTOR/SUPPLIER LISTING
(Ordinance 97-104)**

Name of Proposer G4S Justice Services, Inc.

This form, or a comparable listing meeting the requirements of Ordinance No. 97-104, MUST be completed by all bidders and proposers on County contracts for purchase of supplies, materials or services, including professional services which involve expenditures of \$100,000 or more, and all bidders and proposers on County or Public Health Trust construction contracts which involve expenditures of \$100,000 or more. **This form, or a comparable listing meeting the requirements of Ordinance No. 97-104, must be completed and submitted even though the bidder or proposer will not utilize subcontractors or suppliers on the contract. The bidder or proposer should enter the word "NONE" under the appropriate heading of Form A-7.1 in those instances where no subcontractors or suppliers will be used on the contract.** A bidder or proposer who is awarded the contract shall not change or substitute first tier subcontractors or direct suppliers or the portions of the contract work to be performed or materials to be supplied from those identified except upon written approval of the County.

Business Name and Address of First Tier Subcontractors/Subconsultant	Principal Owner	Scope of Work to be Performed by Subcontractor/Subconsultant	(Principal Owner)	
			Gender	Race
<i>Omnilink Systems, Inc.</i>	<i>Grotech Ventures</i>	<i>GPS Equipment Supplier</i>	*	*

* *Omnilink Systems' largest shareholder is not an individual rather, Grotech Ventures of Washington, DC, an investment corporation made up of a numbers of individuals of diverse genders and races.*

Business Name and Address of Direct Supplier	Principal Owner	Supplies/Material/Services to be Provided by Supplier	(Principal Owner)	
			Gender	Race

I certify that the representations contained in this Subcontractor/Supplier Listing are to the best of my knowledge true and accurate.

	<i>Peter Loughlin</i>	<i>Vice President of Business Analysis</i>	<i>October 16, 2008</i>
Signature of Proposer's Authorized Representative	Print Name	Print Title	Date



Form A-6

**FAIR SUBCONTRACTING POLICIES
(Ordinance 97-35)**

FAIR SUBCONTRACTING PRACTICES

In compliance with Miami-Dade County Ordinance 97-35, the Proposer submits the following detailed statement of its policies and procedures for awarding subcontracts:

G4S Justice Services, Inc. (G4S) will comply with Miami-Dade County Ordinance 97-35 regarding Fair Subcontracting Practices. Please accept this as confirmation that G4S does not discriminate based on ethnicity, gender, or age with regard to subcontracting. As identified in our proposal to Miami-Dade County, G4S proposes Omnilink Systems, Inc. as sub-contractor providing GPS tracking equipment, software, redundant data and storage center, spares ad hoc reports, training and support per the requirements of the RFP. If additional information is required regarding G4S' subcontracting, please contact Leo Carson G4S' Vice President of Strategic Sales at 888-843-5590 or leo.carson@us.g4s.com.

I hereby certify that the foregoing information is true, correct and complete.

Signature of Authorized Representative: _____
Title: Chief Marketing Officer Date: October 17, 2008
Firm Name: G4S Justice Services, Inc.

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PRICE PROPOSAL SCHEDULE (FORM B-1)
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT

FORM B-1
PRICE PROPOSAL SCHEDULE

ELECTRONIC MONITORING DEVICES AND RELATED SERVICES

INSTRUCTIONS:

The Proposer's price shall be submitted on this Form B-1 "Price Proposal Schedule", and in the manner stated herein; there is no exception allowed to this requirement. Proposer is requested to fill in the applicable blanks on this form and to make no other marks.

NOTE: Miami-Dade County is exempt from all taxes (Federal, State, and Local). Tax Exemption Certificate furnished upon request.

A. PROPOSED PRICE

The Proposer shall state its price for providing all services as stated in Section 2.0 of this RFP, excluding the "Future Considerations / Optional Services" in Section 2.8 (which are provided for in item "C"). The Proposer shall submit pricing stated as a flat, fixed price which shall include all expenses to be paid, under any contract issued as a result of this RFP. The full equipment descriptions can be found in Section 2.4.

Electronic Monitoring Devices

Requirement Number	Equipment Description	<u>A</u> Estimated Number of Units To Be In Use Per Day	<u>B</u> Unit Price Per Participant Per Day	<u>C</u> <u>Daily Grand Total Cost Per Day</u> (A X B = C)
2.4.1	GPS Portable Tracking Device (PTD) <i>Passive Tracking</i> <i>Active Tracking</i>			
A		225	\$ 4.17	\$ 969.75
B		50	\$ 6.98	\$ 349.00
2.4.5	Drive By Monitoring Unit	8	\$ Included	\$ Included
2.4.6	Breath Alcohol Testing Unit	5	\$ 4.50	\$ 22.50

• The above quantities provided are estimates based on past usage and are not binding on the County.

Related Services

Requirement Number	Description	Price
2.5	Training	\$1,000/day (estimate 2 initial days)
2.7	Technical Support Services	\$ Included

Notes:

1. ALL unit prices in Column "B" MUST be filled in for your proposal to be considered responsive to the RFP.
2. The Daily Grand Total Cost in Column "C" will be the ONLY AMOUNT used to calculate the Cost Proposal Points (See RFP Section 4.2)
3. If you offer an item free of charge you should enter "N/C" or "No Charge", do not leave the space blank.

Proposers who do not submit pricing for this Section (Proposed Price) in accordance with this Form B or who qualify or place ANY conditions on price will not receive evaluation points for the Price Portion.

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PRICE PROPOSAL SCHEDULE (FORM B-1)
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT

BREAKDOWN OF PROPOSED PRICE - ELECTRONIC MONITORING DEVICES AND RELATED SERVICES

The Proposer shall provide a breakdown of equipment and related services in relation to Section 2.0 above. At a minimum the breakdown shall include the electronic monitoring equipment, related services, equipment costs, and positions (key personnel) to be utilized and the anticipated hourly rates, and may also include administrative or other costs.

GPS PORTABLE TRACKING DEVICE /PTD)

Equipment Description	Level of Notification	Cost Per Participant Per Day
Passive Tracking	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	(Included in \$4.17 on page 1)
Equipment G4S / Omnilink Systems	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	(Included in \$4.17 on page 1)
Active Tracking	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	(Included in \$6.98 on page 1)
Equipment G4S / Omnilink Systems	Email, email/text to officer PDA/mobile phone, fax, all information accessible via web	(Included in \$6.98 on page 1)

ELECTRONIC MONITORING EQUIPMENT

Equipment Description	Level of Notification	Cost Per Participant Per Day
Drive By Monitoring Unit G4S / Omnilink Systems	Visual and audible to officer Drive by Unit	(Included as identified on page 1)
Breath Alcohol Testing G4S VI-CAP™	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	(Included in \$4.50 on page 1)

Notes:

1. This portion of the price form will be used for informational purposes only and will not be used for price scoring purposes.



PRICE PROPOSAL SCHEDULE (FORM B-1)
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT

REPLACEMENT EQUIPMENT FEES (LOST, STOLEN, ABSCONDED)

Equipment Description	Fee
GPS Portable Tracking Device (PTD)	N/A
GPS Radio Transmitter	\$ 900.00
GPS Home Base Device	N/A
Drive By Monitoring Unit	\$ 1,000.00
Breath Alcohol Testing Unit	\$ 1,500.00
Personal Digital Assistants (PDA)	\$ 400.00
Patrol Suite™/RF Patrol™ Bracelet	\$ 250.00
Patrol Suite™/RF Patrol™ Landline Home Unit	\$ 500.00
Patrol Suite™/RF Patrol™ Cellular Home Unit	\$ 1,100.00

C. FUTURE CONSIDERATION / OPTIONAL SERVICES

Equipment Description	Level of Notification	Cost Per Participant Per Day
Domestic Violence Monitoring Device G4S / Omnilink Systems	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	\$22.00 (NOTE: includes <u>both</u> Offender and Victim tracking units for "Mobile Victim Zones")
Speaker ID™ Voice Verification/Tracking G4S Speaker ID™	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	\$2.15 (includes up to 5 calls/day)
G4S RF Patrol™ Landline RF Monitoring	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	\$2.45
G4S RF Patrol™ Cellular Cellular RF Monitoring	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	\$3.55 (add to RF Patrol for participants without home phone lines)
G4S RF Patrol™ Drive-By	Email, email/text to officer PDA/ mobile phone, fax, all information accessible via web	\$2.50 (NOTE: For RF Only– NOT necessary for GPS)

(Add additional Items as required)

Notes:

1. This portion of the price form will be used for informational purposes only and will not be used for price scoring purposes.

D. COUNTY USER ACCESS PROGRAM (UAP)

Joint purchase and entity revenue sharing program

For the County's information, the Proposer is requested to indicate, at '1' and '2' below, its general interest in participating in the Joint Purchase Program of the County User Access Program (UAP) described in Section 1.0 of this Solicitation. Vendor participation in the Joint Purchase portion of the UAP is **voluntary**, and the Proposer's expression of general interest in '1' and '2' below is for the County's information only and **shall not be binding** on the Proposer.

1. If awarded a contract as a result of this Solicitation, would Proposer be interested in participating in the Joint Purchase portion of the UAP with respect to other governmental, quasi-governmental or not-for-profit entities located **within** the geographical boundaries of Miami-Dade County?

Yes No



PRICE PROPOSAL SCHEDULE (FORM B-1)
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT

2. If awarded a contract as a result of this Solicitation, would Proposer be interested in participating in the Joint Purchase portion of the UAP with respect to other governmental, quasi-governmental, or not-for-profit entities located **outside** the geographical boundaries of Miami-Dade County?

Yes No

Proposer: G4S Justice Services, Inc.

Authorized Signature: _____

Print Name and Title: Peter Loughlin, Vice President of Business Analysis

Federal Employer Identification Number: 33- 098-3972

Address: 30201 Aventura

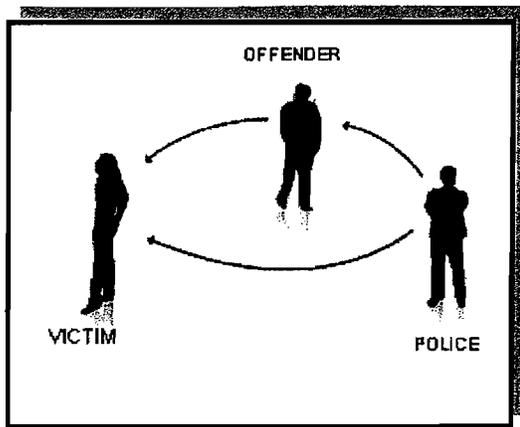
City/State/Zip: Rancho Santa Margarita, CA 92688

Telephone: (800) 589-6003 Fax: (800) 327-1178

E-Mail: peter.loughlin@us.g4s.com

DOMESTIC VIOLENCE MONITORING

Additionally, our solution offers a truly unique optional capability to Miami-Dade County. **This one-of-kind domestic violence/restraining order compliance solution has the ability to alert victims, County administration/management staff, judges, witnesses, or other people or agencies of interest in real time about the proximity of a participant to any other individual deemed by the County to be in danger by comparing the location of a separate tracking unit carried in a purse or pocket by the victim or person of interest relative to the participant's ankle bracelet.** Our system has the ability to notify and alert the victim (person in danger) via their own cell phone through a voice call and/or SMS text message of the offender's location. The location of the offender would also be sent by phone to officers, including turn by turn directions to get to the offender. This dramatically increase the odds that an officer will see the participant before the participant locates the victim.



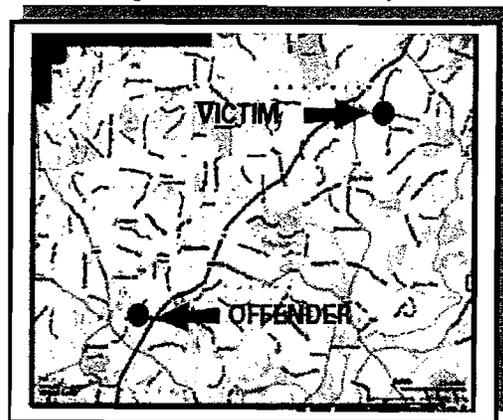
It's an all too familiar scenario for law enforcement for domestic violence offenders to be released and immediately return to abuse their victims. Protective orders are issued but the offender may still spend too much time in locations close to the victim. Officers need to know when this is happening.

The most dangerous time for a victim can be immediately after a stay away order is issued, especially if the participant's whereabouts are unknown. Too many offenders are released from jail only to seek out and abuse their victims again. With this in mind, it's time officers had 24 hour, 7 days a week visibility into offender locations and their proximity to their victims. That's what the G4S participant/victim monitoring solution is all about.

The combination of a one-piece tracking device worn by the participant plus a small secondary device carried by the victim creates a unique "Mobile Exclusion Zone" around the Victim. This system is integrated into the tracking software and can notify the victim as well as law enforcement if the participant gets too close to the victim, the victim's house or place of work.

The combination of a one-piece tracking device worn by the participant plus a small secondary device carried by the victim creates a unique "Mobile Exclusion Zone" around the Victim. This system is integrated into the tracking software and can notify the victim as well as law enforcement if the participant gets too close to the victim, the victim's house or place of work.

The G4S participant/victim tracking solution gives officers the ability to monitor a participant's proximity to their victims. The locations of the participant and the victim are recorded as historical data giving officers insight into how much time a participant is spending in the vicinity of a victim.



The system also provides the ability to create zones around fixed locations. These can be inclusion zones requiring the participant's presence, exclusion zones limiting the participant's presence and undifferentiated zones designed for notification of entry and exit without rules associated. On the map **Inclusion Zones** are green and **Exclusion Zones** are red. They can overlap and change on time basis. For example a person may have to stay in the Miami-Dade County (Inclusion Zone) but not be allowed near a prior victim's house or any school or park (Exclusion Zone). Exceptions to any Zones rules can be created using calendars and time. Inclusion and Exclusion zones can switch during throughout the day based on rules set forth by the courts. These changes are represented on the mapping software, i.e. the zone would switch from a green inclusion zone to a red exclusion zone. Data points are configurable depending on the level of intensity (configured



through the web interface). The System has a process to work with agency staff to match monitoring intensity with level of supervision needed within the field.

IMPORTANT G4S ADVANTAGE: For participant/victim tracking applications, most vendors only offer inclusion and exclusion zones around fixed locations and offer no coverage for the victim at common times when they are mobile. The G4S participant/victim tracking solution is highly unique. Miami-Dade County will have the ability to create "Mobile Victim Zones" zones around people (victims, judges, etc), not just locations. These mobile exclusion zones are established around the victim's device that is carried with them at all times. This is one truly unique capability of the G4S/Omnalink solution that can alert victims, judges, witnesses, or other people of interest **in real time** about the proximity to an defendant by tracking the victim's tracking device relative to the defendant's ankle transmitter. For example, a domestic violence or restraining order victim can opt in to the system and the software will then track the victims tracking device to provide real time alerts to the victim and law enforcement when the defendant comes within the agency defined proximity. The system can alert the officers with the location of the participant so that they alert the victim.

Miami-Dade County will have the ability to create zones around people as well as locations. The size of the "Mobile Victim Zones" is determined by the agency on an individual case-by-case basis. Additionally, Miami-Dade County will have the unique ability to create buffer zones around fixed or mobile exclusion zones to alert people of an upcoming potential violation. There are two types of mobile zone violations that can be set up to occur:

- **Mobile Exclusion Zone violation:** This occurs when the participant's ankle device enters a user defined zone around the victim's tracking device. For instance, if the participant is ordered to stay away from someone, such as a victim, witness, or former cohort, then a violation would occur if the participant's ankle bracelet came within that distance of the secondary tracking device carried at all times by the victim, witness, or cohort.
- **Mobile Buffer Zone violation:** This occurs when the participant enters a user defined zone around a pre-defined mobile exclusion zone.

PLEASE NOTE: The pricing for this option on G4S' "Price Proposal Schedule" herein includes two devices; both the offender/participant tracking unit as well as the victim tracking unit. This G4S pricing is inclusive of both.

SpeakerID™ - VOICE VERIFICATION TECHNOLOGY

G4S proposes **SpeakerID™** voice verification/tracking as a participant reporting/verification system in lieu of "Kiosk" (RFP item 2.4.4.u) as an additional option for consideration by MDCR. This item has been priced in G4S' "Price Proposal Schedule" herein.



For minimum risk participants, G4S proposes **SpeakerID™**, an innovative and effective voice verification solution to meet step-down or reduced supervision needs. **SpeakerID™** provides the latest technology, utilizing a computer to generate random or on-demand calls. The computer can also receive calls to and from authorized locations during specific time periods. The identity of the person can be confirmed and their presence at specific locations can be verified. The system uses regular telephone lines and services and doesn't require installation of additional hardware or equipment on the participant or in their homes.



SpeakerID™ identifies imposters 99.2% of the time while verifying legitimate offenders 97.6% of the time. It can distinguish between identical twins and positively verify participants with a cold. This technology incorporates several advanced design features that significantly enhance system reliability and performance.

SpeakerID™ actually provides three programs fully integrated into one comprehensive system:

- **SpeakerID™/EMS** (Electronic Monitoring System)
- **SpeakerID™/MSR** (Minimum Supervision Reporting)
- **SpeakerID™/TRK** (Tracking System)

The **SpeakerID™/EMS** system is an electronic monitoring program that uses a voice verification technology, the Public Switched Telephone Network and a standard telephone to verify the presence of an individual at a specified location or locations. The system uses a computer to generate random calls to authorized locations during specified time periods. The identity of the individual is then verified using a state-of-the-art voice verification technology. The system can also accept incoming calls from individuals that are required to report in from remote locations. On all incoming calls, the Automated Number Identification (ANI) of the originating phone number is validated in addition to the verification of the individuals' identity. By combining these two calling processes, the **SpeakerID™** system has the ability to monitor and track individuals throughout the day, even though they may be authorized to leave their permanent residence.

The **SpeakerID™/MSR** system accepts incoming calls from individuals that are required to report in from remote locations. On all incoming calls, the ANI of the originating phone number is validated, the calling party is prompted to respond to a series of individualized questions and the identity of the individual is verified using a state-of-the-art voice verification technology. When a scheduled call is not received, the voice verification fails or the originating phone number has not been authorized, an exception is created and the supervisor is automatically notified. A supervisor notification is also generated when there is a change in the status of the individual reporting; however, status changes are not necessarily treated in the same manner as exceptions.

The **SpeakerID™/TRK** system is a computerized tracking program that requires an offender to call in from remote locations during a specified scheduled time frame. Unlike the **SpeakerID™/MSR** system, an exception is created and notification is made immediately upon expiration of the call-in window. As in **SpeakerID™/MSR**, the ANI of the originating phone number is validated and the identity of the caller is verified. Should multiple exceptions be generated for a single call, only one notification is created.

If a call is placed and there is no answer or the answering party does not cooperate then it is assumed that the program participant is not at the authorized location and a verification failure is recorded. The system will automatically repeat the call-back verification attempt within a specified time frame. If consecutive attempts result in a failure, an exception is created and the program participant's supervisor is immediately notified by the system.

SpeakerID™ records and stores participant voice responses and allows officers to listen to voice messages left by MSR offenders. Officers may access the exception voice message system via internet or telephone. Officers may also view or change offender data 24/7 via internet from any computer using login and passwords.

The **SpeakerID™** system offers a very flexible and customized Call History Reporting Process. The Call History Reporting Process provides the ability to produce reports and program statistics regarding program enrollment, call generation activity and participant call verification results. There are 4 main categories of reports available: enrollee reports, date range reports, call history reports and supervisor reports.



Based on the call schedules that were entered during the pre-enrollment process, the **SpeakerID™** system generates random verification calls to the enrollee's monitoring location. Calls are generally distributed throughout the calling period based on the length of the calling period and the number of calls to be placed. Optionally, a verification call can be placed at the beginning and/or end of a call schedule (for curfew monitoring) with the remainder of the calls distributed throughout the calling period.

In addition to the scheduled calls automatically generated by the system, verification calls can be manually added for a specific time using the call maintenance facility incorporated into the system.

When a verification call is placed and answered, the system will play a brief welcome message and then instruct the answering party to "press any key to continue". The system will then prompt the enrollee to repeat 2 paired number sequences. Following the final response, the system will inform the enrollee that the verification session is completed. Verification sessions take approximately 15 seconds to complete.

The **SpeakerID™** system being proposed uses a state-of-the-art voice verification technology designed for the U.S. Defense Department. It is capable of identifying imposters 99.2% of the time while verifying legitimate offenders 97.6% of the time.

Some of the unique **SpeakerID™** design features for accurate verification include:

- Non-fixed relative threshold level based on a ratio set. This unique feature allows the system to compensate for changes in speech pattern (i.e. colds, sinus problems, etc.) and significantly enhances the reliability of the verification process.
- Continuous matching algorithm rather than end point speech utterances. As a result, the system is less susceptible to background noise and other foreign noise introduced during a verification session, thereby reducing the number of false verification rejections.
- Paired number sequences for verification prompts which virtually eliminates the ability to automatically generate verification responses.

On all incoming calls, the originating phone number (relative to location) is validated through Automated Number Identification (ANI), in addition to the verification of the individuals' identity via voice verification technology. By combining these two calling processes, the **SpeakerID™** system has the ability to monitor and track individuals throughout the day, time/date stamped, even though they may be authorized to leave their permanent residence.

There are 6 types of verification failures identified by the **SpeakerID™** system: Busy Signal, No Answer, Hang Up, Voice Failure, No Response and Bad Speech. The numbers of retries that are generated vary by enrollee and are based on the security level that has been assigned. The interval between verification attempts can also vary based on the failure type and is determined by the implementing agency.

Should verification call result in a failure, the system will automatically generate a follow-up verification attempt or retry to the enrollee.

When consecutive verification attempts fail, the system will create an exception and immediately generate a notification. The **SpeakerID™** system supports 3 different methods of alerting proper personnel of violations or exceptions: a printed exception report, a pager message and a telephone call to a specified supervisor. The system will be programmed ahead of time on ways personnel and officers will be notified.

The **SpeakerID™** system also incorporates an auto paging mechanism that can be activated to automatically communicate exceptions or violations to agency officers. The system will have the officers and their pager numbers programmed into it so the officer can be paged with the violating participant's ID number and a two-digit code designating the violation type. Multiple notification methods can be employed. For example, an Officer can receive a pager message and a printed exception report. Notification methods can also vary by supervising counselors.



In addition to the immediate notification of an exception, the **SpeakerID™** system can be configured to automatically generate an exception report every night at midnight. This report lists all of the enrollees' exceptions created and notifications generated during the previous 24 hour period.

RF PATROL™ MONITORING

Per the MDCR pre-proposal conference G4S understood that MDCR may indeed be interested in once again utilizing RF monitoring. G4S is pleased to propose **Patrol Suite™**, a multi-technology product suite with an advanced 2-way Radio Frequency (RF) link. All RF technologies we have proposed are interlinked with one web-based software platform, **WEB PATROL™**. The first two elements of **Patrol Suite™ RF Patrol™** are the Personal Transmitter Bracelet (PTX) and the Personal Home Monitoring Unit (PHMU) that make up the core, highly advanced RF system known as "**RF Patrol™**". **RF Patrol™** was developed for agencies with intensive supervision needs and heightened notification response requirements and/or the need to expand to use of additional technologies.

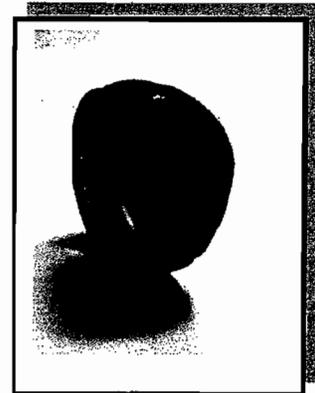
RF Patrol™ technology determines if a participant remains within a preset distance from the PHMU located in their residence. The PTX is a small, lightweight transmitter easily installed on the ankle of the participant. The PHMU is installed on the telephone line in a participant's home. In cases where the participant does not have landline telephone service, the **RF Patrol™** will monitor and communicate the presence and absence of the participant to the monitoring center via cellular network. The **RF Patrol™ Landline** and **RF Patrol™ Cellular** units are capable of continuous signaling, receiving, storing and disseminating data generated by the system to the G4S monitoring center, all without any active participation by the participant.

G4S can provide service response to the Miami-Dade County that is unmatched by any other vendor in the industry through toll-free phone access to technicians and customer service representatives, available to officers 24 hours, 7 days a week (24/7), 365 days a year. Our staff is capable of resolving the majority of technical problems over the telephone or through remote diagnostics for all devices and products proposed. In the unlikely event that problem solving requires a higher-level of involvement, G4S customer service is equipped with computer diagnostic equipment and staffed by experienced technicians, as well as the engineers who developed the system technology, who can quickly analyze and resolve the problem.

TRANSMITTER

The **RF Patrol™** Bracelet (PTX) is actually a transceiver. The PTX bracelet utilizes a two-way radio signal to communicate with the Home Monitoring Unit (PHMU) allowing the PHMU to communicate back to the PTX to confirm receipt of the signal. In contrast, other vendor's systems only offer one-way transmissions resulting in hit or miss signaling, false signals and significant delays for reporting events. G4S developed and designed this innovative state-of-the-art technology to reduce or eliminate dead zones and false alerts. This technology has improved accuracy and provided faster overall notification. The **RF Patrol™** equipment complies with all appropriate FCC regulations.

The **RF Patrol™** transmitter unit is round with a diameter of 1.75 inches and a width of 0.63 of an inch, weighs 1.2 ounces and meets all requirements as specified in the RFP. The unobtrusive, hypoallergenic and sleek PTX design makes it one of the **smallest body-worn transmitter/tracking units available on the market**. This is especially important for juveniles. It is waterproof, shock resistant, is not affected by normal human environmental conditions and does not pose a health threat to the wearer or unduly restrict the activities of the participant.



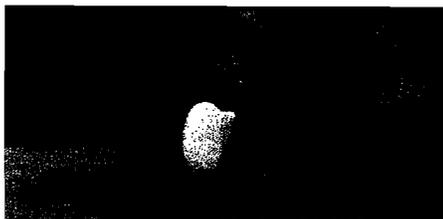


Important G4S Technology Advantage: The chart shown below highlights the technology advantage of G4S transmitters:

TRANSMITTER FEATURES	G4S – RF PATROL™
Participant Worn Device	Unique watch-size transmitter device for wrist or ankle
Participant Worn Device Specifications	Smallest and lightest available on the market at 1.75" X 1.75" X 0.7" and 1.2 oz. Waterproof
Tamper Alert	Yes, patented multiple fiber-optic circuits
Transmitter Battery Life	3 Years in-use
Memory Capacity	Memory storage capacity of 1,024 events
Activation	On-site programmable range during installation (no software required)
De-Activation	Shutdown of Transmitter via 2-way RF link
Required assembly of Transmitter	Easiest to install in the industry Transmitter is a sealed unit 4 pieces for simple installation of bracelet on participant
Transmission Signal	Transceiver technology (both a transmitter and receiver of signals) Variable transmission range of 50, 100 or 150 feet

RF Patrol™ has a highly advanced tamper detection scheme. G4S was the first to introduce its sophisticated fiber-optic strap design that uses light rather than a conductive circuit to ensure the participant cannot tamper with the unit without the generation of a tamper report. There are 16 individual tamper detection circuits embedded in the strap which send a pulse of light through the fibers at a rate faster than once every second, constantly confirming the status of the strap. Any attempts to cut the fiber-optic strap or remove the unit activates a "tamper alert" signal which is transmitted to the monitoring unit on an average of once every 18 seconds while in range. This fiber-optic circuitry in G4S transmitters has been confidently used and proven successful worldwide by corrections agencies that rely on the most accurate technology available.

Important G4S Technology Advantage: **RF Patrol™** PTX bracelets have dual tamper evident pins to secure the tamper band to the housing unit. The pin set is staple shaped for faster **one-step insertion**. A tamper evident sleeve slides on both sides of the strap and latches against the PTX completely, **sealing the pin set from view of the participant**. This provides less temptation for the participant to tamper with the bracelet and also provides additional visual tamper evident detection as the sleeve must be destroyed to remove the pins, strap and PTX. Additionally, if a participant continuously pulls on the device, the holes in the strap will elongate, creating permanent visual evidence of tampering.





When properly installed, the transmitter cannot be removed without destroying the strap and setting off the primary tamper circuits thereby producing a "tamper". Properly installed, the transmitter and strap cannot be stretched or slipped off without detection.

The **RF Patrol™** PTX emits a unique, constantly changing signal **more frequently than once every 30 seconds**. Each time the PTX transmits its signal, it reports the serial number of the PTX associated to the participant, its power status, and tamper status. **It is important to highlight that each tamper is recorded and reported as a separate event with no need to reset the device thereby alerting the Miami-Dade County of the participant's tamper frequency level.**

In order to prevent interference, tracing or duplication of the FCC approved radio frequency signal used in the **RF Patrol™** system, the composite **RF Patrol™** transmitter signal has a 64-bit data string with more than **4 million** unique combinations ensuring no duplicates or interference from other RF signals commonly found in homes. The RF transmissions are the most reliable, sophisticated, and highly encrypted in the industry and incorporate the following advanced security features:

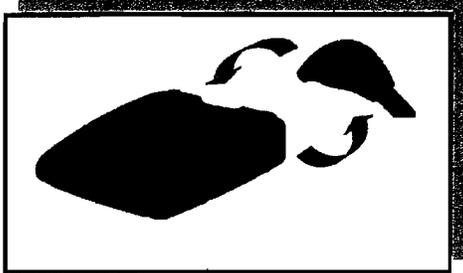
- **Frequency Alterations (RF):** The **RF Patrol™** transmitter signal features a patented circuit and is designed to discourage tracing or duplication by automatically and constantly changing the PTX transmission pulse rates (unique to each transmitter) during every other pulse to provide added protection against signal duplication and/or frequency interference.
- **Encrypted Radio Transmissions (RF):** The **RF Patrol™** transmitter has more than **4 million** unique combinations. The constantly changing pulse rate is unique for each active transmitter, making it virtually impossible to predict or duplicate via the use of counterfeit transmitters or other radio equipment. The PHMU is aware and anticipates how this one specific transmitter will vary transmissions. **No other electronic monitoring companies have currently incorporated this intelligence into their Radio Frequency Monitoring Systems units or devices.**

RF Patrol™ will detect and store, with date/time stamp, low battery condition of communication devices, including transmitter and/or receiver. The transmitter is powered by a lithium thionyl-chloride, 3.6V, 750mah (milli-amp hours) battery pack that is designed for a continuous operating life of 3 years and has a 3 year shelf life. In order to provide a reliable battery life, the **RF Patrol™** transmitter unit is manufactured as a completely sealed unit. This ensures longer battery life by prohibiting leakage and also eliminates the need for transmitter assembly by the officer. Each transmitter is interchangeable with any PHMU, as the PHMU is officer/installer programmable to match any **RF Patrol™** transmitter. The previously described feature ensures any transmitter can easily be replaced without the need for the officer to go to the participant's home or come in contact with the PHMU. G4S will provide warranty replacements for transmitters/batteries that fail under normal use during the contract period and reasonable quantities of transmitter replacements and tools, including shipping in both directions.

Important G4S Technology Advantage: The transmitter is battery powered with a battery that has a **3 year useful life.**

RECEIVER

The G4S **RF Patrol™** Personal Home Monitoring Receiver Unit (PHMU) is one of the smallest, lightest and sleekest units available on the market and contains both dual antennas and dual receivers to improve resistance to multi-path fade and null zones. It is the receiver that records and reports any entries or exits of the transmitter from the range of the PHMU to the G4S monitoring center either by telephone land line or via cellular telephone communication. The PHMU also records and reports any attempts of the participant to tamper with the transmitter, along with any disruptions to power or telephone connections to the PHMU. The transmitter communicates with, and responds to the PHMU to ensure transmissions are received. The **RF Patrol™** PHMU does not pose any known health or safety hazard in the home and functions reliably under typical use and normal household atmospheric conditions.



Dual Transceiver, 2-way RF Link Approach: G4S' unique dual transceiver approach incorporates both a transmitter and receiver in the PHMU as well as having both in the PTX bracelet. For the first time in the industry, the 2 components truly communicate with each other automatically confirming alerts in advance of reporting. RF signalling is robust, fast and intelligent. The units can complete the closed loop signal confirmation up to 3 times in 1 second resulting in the the most sophisticated and reliable signalling in the industry.

Radio Sub System:

- **Intelligent two-way transceiver technology**
- State of the art FSK transceiver based design
- Compliance with all applicable U.S. and International requirements
- Dual Transceiver with Multi-path Mitigation
- Acknowledgment of message delivery (PHMU will send Acknowledgment to PTX)
- Robust over-the-air (OTA) radio protocol, checksums and automatic retries
- Bidirectional protocol enabling "Smart" PTX to know:
 - ✓ When it's in range test mode by beeping on successful message delivery
 - ✓ When it's in range of the PHMU and conserve power when out of range
 - ✓ Information used to optimize RF communications

Important G4S Technology Advantage: By means of its unique two-way RF link, *RF Patrol™* has one of the shortest departure "leave windows" in the industry (5 minutes) allowing *RF Patrol™* to report departures and arrivals faster and more accurately than any other system available.

The *RF Patrol™* PHMU is easily installed by a trained officer in less than 5 minutes. The unit has a simplified PHMU startup, enrollment and shutdown via PHMU Officer Front Panel Menu. The PHMU is 7.5 inches x 8.6 inches x 1.7 inches and weighs less than one pound, making it one of the smallest devices on the market. The PHMU is installed in the participant's home (or applicable base monitoring location) and communicates all reports to the Monitoring Center via a landline or the cellular network.

Range testing and settings can be quickly configured and/or changed only through the front panel keypad and display when the officer is in setup mode, the key is inserted and the officer OPID transmitter is detected in range.

The *RF Patrol™* PHMU unit has a variable range with 3 settings as follows:

- Low, approximately 50 feet
- Medium, approximately 100 feet
- High, approximately 150 feet



The table as shown on the next page summarizes the unique features on the *RF Patrol™ Landline* and *RF Patrol™ Cellular* Home Monitoring Units:



**OPTIONAL SERVICES
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT**

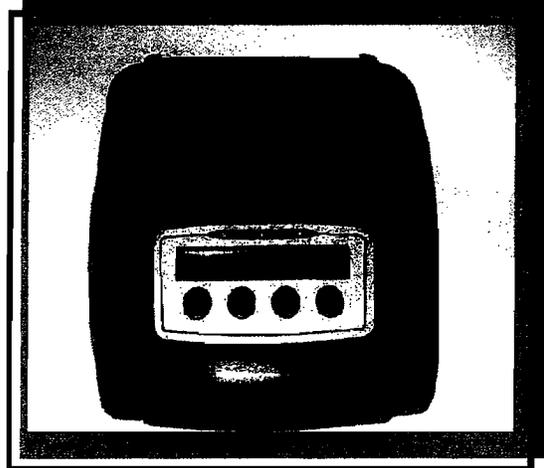
HOME MONITORING UNIT FEATURES	G4S – RF PATROL™ LANDLINE	G4S – RF PATROL™ CELLULAR
Device	Fully integrated one piece unit Dual antennas and Dual receivers	Fully integrated one piece unit Dual antennas and Dual receivers
Method of Communication to Monitoring Center	Participant home phone line (landline)	PHMU reports through the cellular network – no participant home phone line needed
HMU Specifications	Smallest and lightest available on the market at 7.5" X 8.6" X 1.7" and 16 oz. 100% humidity resistant	Smallest and lightest available on the market at 7.5" X 8.6" X 1.7" and 16 oz. 100% humidity resistant
Tamper Alert	Yes	Yes including tilt detection
Back-up Battery Life	48 hours of continuous operation	48 hours of continuous operation
Activation	Enrollment through LED display On-site programmable range during installation (no software required)	Enrollment through LED display On-site programmable range during installation (no software required)
De-Activation	Shutdown of Transmitter via 2-way RF link	Shutdown of Transmitter via 2-way RF link
Required assembly	None	None
Transmission Signal	Transceiver technology with the PTX Landline communication with the monitoring center	Transceiver technology with the PTX Wireless cellular communication with the monitoring center
Multiple Transmitters	Ability to monitor up to 50 PTXs at the same time	Ability to monitor up to 50 PTXs at the same time
Guest Detection	Detects and reports unauthorized PTX units in range	Detects and reports unauthorized PTX units in range

The landline **RF Patrol™** PHMU is installed in a central location, using a standard 2-prong AC power cord and 2 standard RJ11C connectors that are common in participant homes. These 2 connectors are universal in that either can be connected to the wall phone jack or the telephone, making it virtually impossible for the unit to be connected incorrectly. The landline **RF Patrol™** PHMU uses common telephone lines to transmit data to the central monitoring station (CMS). The landline **RF Patrol™** PHMU is programmed remotely to report over toll free telephone numbers over rotary, pulse or touch tone telephone systems.

The PHMU incorporates an Officer Setup Menu that can only be accessed with a supplied PHMU Menu Key and an Officer Personal Identification Device or a Portable Monitoring Device also known as a Drive-By unit. Other features include:

- PHMU programming is guided by easy to follow prompts on the LCD screen.
- The PHMU can be enrolled after the PTX has already been installed on the participant.

- One PHMU can monitor up to 50 PTXs at once.
- The standard leave window is 5 minutes but is easily modified upon request.
- The PHMU indicates RF signal strength during range test.
- The length of the range test is determined by the Officer.
- Information regarding the equipment's programming and monitoring status are available through the Setup Menu options.
- The PHMU records and reports any time its menu options have been accessed.
- Simple decommission procedures offer a variety of methods to power down one or both devices.
- LED lights provide a clear indication of connection and/or pending alerts to assist during programming or troubleshooting.
- A telephone line is not required to complete the enrollment process.



If the participant does not have a residential telephone line, **G4S offers optional *RF Patrol™ Cellular* Units** (at an additional cost). This is an integrated version of the PHMU that incorporates a cellular modem for reporting information to the monitoring center in lieu of using a conventional land-based phone line.

The ***RF Patrol™ Cellular*** unit is one "integrated unit," meaning that the PHMU receiver and cellular unit is an all-in-one "integrated" device requiring only a power cord for installation. The ***RF Patrol™ Cellular*** Unit is the only product in the industry with an intelligent movement sensor that can aid the officer in differentiating between momentary movement and attempted relocation of the unit. The ***G4S RF Patrol™ Cellular*** Unit is equipped with signal strength capabilities and does not permit outgoing voice communications, only data communication. The ***RF Patrol™ Cellular*** unit is superior to competitor products as it was designed specifically for the purpose of electronic monitoring and is not a modified cell phone requiring a secondary device cabled to the Home Monitoring Unit. This G4S technological advantage eliminates the need for additional device inventory and lowers the overall cost of cellular RF monitoring with fewer necessary devices. Additionally, G4S' ***RF Patrol™ Cellular*** guarantees longer operating battery charge as it is not limited by a traditional cell phone battery.



Upon initial activation/installation the ***RF Patrol™*** PHMU unit's front panel display provides the installer with visible written confirmation that Band Closure of the PTX Bracelet has been confirmed. Following this initial activation, ***RF Patrol™*** does not allow for unattended automatic resetting of tamper alarms. It does provide the capability for officer or installer inspection of the band, the dual tamper evident pins and sleeves and if determined necessary, the installer or officer can use the unique key fob to reset the transmitter once the band has been secured. It is important to recognize that this reset produces a "Restart" event for the PTX Bracelet, confirming that the device has been manually reset by an authorized officer/installer.

The PTX and PHMU are synchronized as a matched set upon activation. The PTX and PHMU are also interchangeable components enabling easy replacement of either component without replacement of the entire system. **In addition, any one PHMU can be programmed to recognize and report statuses**



from multiple transmitter units (up to 50 PTX bracelets on one PHMU), including multiple participants in the same home or guest transmitters in the vicinity of the participant.

If electrical power is lost, the PHMU will produce a red front panel indicator light to encourage the participant or other person in the home to connect the PHMU power cable. **Important G4S Technology Advantage:** The *RF Patrol*™ PHMU exceeds this RFP's requirement with built-in auto-recharging backup battery for up to 48 continuous hours of full operation in the event of a commercial power failure at the participant's home. Please note: The built-in back-up battery will provide full operation (including dialing and reporting) during continuous power outages up to 48 hours in duration. Receivers of some other manufacturers do not offer complete operation until 110 VAC power is restored, dramatically impacting response times for notification. This feature is particularly important to agencies that do not have weekend officer coverage to respond to exceptions. If the phone line and/or power outage is longer than 48 hours, the *RF Patrol*™ receiver has an internal non-volatile memory capable of storing 1,024 events, including date/time stamp. The PHMU also has internal surge protectors for the power supply and telephone line incorporated into the internal architecture. A battery back up in used in the PHMU Unit to ensure 24 hours of uninterrupted operation and reporting during disconnection or commercial power outage. If there is a power disruption, the unit retains the stored events **and reports the data upon power restoration.**

RF Patrol™ has an internal clock that stamps all participant events with a date/time stamp when the PTX is outside of the range of the PHMU. All stored events are communicated to the monitoring center upon the participant's return to PHMU range. When in range of the PHMU, the participant's events are reported regularly. With each report, the PHMU performs a sophisticated electronic security check (notifiable event) that confirms that the unit is reporting from the participant's home and NO other location. In the event of inactivity, the unit will report at least once every 4 hours to the central monitoring station. **On average, an *RF Patrol*™ PHMU will communicate with the monitoring center approximately 10 to 20 times a day.**

The G4S central computer does not need to call the PHMU or ring the participant's home telephone to verify operation and location. *RF Patrol*™ verification is completed silently by regularly scheduled calls from the PHMU to the central computer. The regularity of *RF Patrol*™ PHMU reporting is monitored by the central computer station with an internal timer unique for each PHMU enrolled. If the PHMU does not report to the central computer after 4 hours, the central monitoring station will generate an "HMU Overdue" event for notification signifying that the PHMU cannot or has not been able to report at its regular interval. The duration of the reporting interval is programmable in 1-hour increments and remotely programmable by the monitoring center via remote access with the PHMU, without the need for the officer to go to the participant's home.

If telephone service is interrupted, the PHMU will prioritize and store activity data in the PHMU internal memory holding up to 1,024 events. These statuses are automatically reported immediately upon the return of telephone service. If the PHMU needs to report a status and cannot, the PHMU will deliver courtesy beep tones to alert the participant that they should relinquish/connect the telephone line and allow the unit to report. The beep tones will repeat again in approximately 2 minutes and, if the telephone line is not remedied within approximately 2 minutes of the first message, then the PHMU generates a "Telephone Disconnect" event, which is stored in internal memory. All of this data is sent to the central monitoring station when telephone communications have been restored or the unit is retrieved from the participant's home and connected to a phone line to report.

Important G4S Technology Advantage: In addition to printing the time of event occurrence on the left, *WEB PATROL II*™ additionally identifies the reported time on the right for any event that takes longer than 15 minutes to report.

I	04:26 No Dial Tone	4/30/2008 05:35
	04:34 No Dial Tone	4/30/2008 05:35
	04:52 HMU Overdue	
	09:34 HMU Overdue	



The *RF Patrol*™ PHMU unit is designed to detect and report multiple types of tampering including but not limited to power disconnect/reconnect, phone disconnect/reconnect and attempts to open the receiver housing.

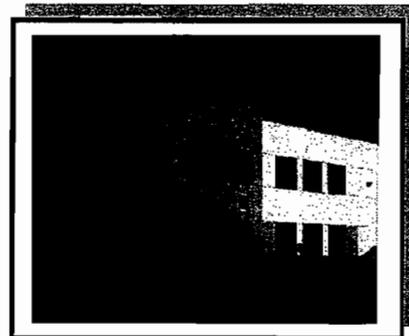
Important G4S Technology Advantage: By means of an advanced accelerometer circuit, the *RF Patrol*™ PHMU can detect and report "Tilt." The "Tilt" event is a component of the new *WEB PATROL II*™ software that can differentiate momentary movement (such as dusting) from perpetual movement common with attempted relocation of the PHMU.

11:16:31	HMU Tilt		04/10/2008 11:16:25
11:17:41	HMU Tilt		04/10/2008 11:17:43

The PHMU housing is made of high impact ABS plastic and is tamper resistant and tamper alert. The unit has non-commercially available security hardware sealed with tamper evident tape to reflect visual signs of tampering. If the case of the unit is opened, providing access to the internal circuitry, the unit's internal architecture has an internal tamper switch that will detect and report tampering of the internal PHMU.

CENTRAL MONITORING STATION (CMS):

The G4S Justice Services Central Monitoring Station (CMS) is available 24/7, 365 days a year to provide monitoring services and customer support. The expanded, state-of-the-art building in Orange County, California is occupied exclusively by G4S for the sole purpose of electronic monitoring and houses all G4S operations for this contract, except regional field support offices.



G4S has been providing electronic monitoring for over 11 years, and this facility presently monitors over 25,000 active daily participants. G4S invested in all-new computer networks, security devices, communications networks, and fault tolerant systems of the latest state-of-the-art technology, offering full on-site and full off-site redundancy with fault tolerant central computer systems that guarantee 99.96% uptime performance, which receive, store, and disseminate data from the field.

Our current monitoring system efficiencies will more than handle the traffic expected from this Miami-Dade County contract. Technology features of the G4S Monitoring Center include:

- T-1 telephone trunks provided from three redundant leading providers to prevent against outages.
- 336 lines, not including POTS lines.
- The AT&T telephone switch is less than 200 yards from the G4S facility.
- G4S second provider, Cox Communications, a leading provider of communications is regionally headquartered within one-eighth mile.
- Quest Communication is the third redundant carrier.
- Fiber-optic telecom cable (NOT conventional copper wire) fed directly into the G4S facility.
- Toshiba DK 480 digital phone processor provides statistical tracking of all telephone activity.
- TransNational Communications Inc. maintains service in lines and call handlers.

The continuously staffed G4S Monitoring Center is located in an independently secured and air-conditioned facility has written Monitoring Center policies and procedures for access. To maintain monitoring center operational integrity, completion of a Facility Check List is required for each shift to ensure that systems and alarms are functional throughout the facility. Entry to the G4S Monitoring Center and access to data is restricted to authorized staff utilizing an electronic key card system and the entryways are supervised by multiple security systems including active video/audio systems, alarms



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systems and motion detectors. The data of the G4S Monitoring Center computer station is archived daily and stored in a secure location to protect against memory loss in case of power failure. We will discuss data archiving and our contingency plans more fully later in this proposal.

G4S was the first to develop, and is the most experienced company providing Internet information exchange for monitoring and tracking information. Our proposed Internet information exchange platform, **WEB PATROL™**, has been in successful operation with G4S customers over the past 8 years and is currently used by over 1,000 officers nationwide. G4S has more officers/users profiled for Internet information exchange than all other electronic monitoring manufacturers collectively. G4S is pending release of an advanced **WEB PATROL II™**, version that will be provided upon release, included at G4S' standard offering at no additional charge.

The **WEB PATROL II™** system provides officers with real-time access to participant events, daily status and the officer's total caseload data. G4S customers have the ability to use our **WEB PATROL II™** system to directly enroll their participants into the **RF Patrol™** system. Our software system also allows for different time sensitive periods to be set on a per-participant basis for any early and/or late leaves and returns, thereby providing the capability of establishing varying offender security levels.

The G4S central computer immediately and automatically stores all of the data that is entered at the time of enrollment without the need for monitoring center staff to re-type information faxed to the center. This is a quicker, more efficient and accurate method of getting data entered into the central computer. All remote data entries are date and time stamped and identified by officer login name. If an officer in the field opts to call information into the monitoring center, those entries are also stored with a date and time stamp and the name of the monitoring center staff person. **WEB PATROL™** has proven to increase officer efficiency, reduce data entry time, increase accuracy, and will provide the most efficient, cost effective and virtually paperless solution to Miami-Dade County.

WEB PATROL™ enables all authorized users with a computer and Internet browser (home computer, office computer, other) to exchange monitoring/tracking data (including enrollment, data/curfew changes, caseload review, reports, terminations, etc.) with the G4S monitoring center via secure web site access. All **WEB PATROL™** software uses the leading Internet security features including 128-bit encryption and secure socket layer (SSL), the same security features employed by top banking and insurance institutions. **Miami-Dade County will not need to purchase any custom hardware or software.** Upon program enrollment, G4S provides security passwords and unique log-in names to **WEB PATROL™** for each Miami-Dade County user. The system has the capability to limit officer access to his or her caseload status or be flexible enough to provide tiered level access for senior level staff with all officer and participant information and statuses. **WEB PATROL™** provides officers real-time access to caseload events. The ability to control the access level of users will enable Miami-Dade County tiered availability of information based on hierarchy of officers and agency administrators. Each login name and password can provide subordinate or peer level access ensuring effective and efficient information exchange and report generation. Users have the option to view, save and/or print data and/or reports from the system. This advanced application will improve overall management of program information providing direct access to monitoring data in the hands of ALL authorized staff.

The enrollment section is divided into 3 steps: 1) Basic Participant Data, 2) Curfew Schedules and Telephone Numbers, and 3) Confirmation. In Step 1, **WEB PATROL™** enables officers to profile new participant enrollments for **RF Patrol™**. This information includes relevant personal information for each participant, including name, address, and telephone number(s). Please note that the **WEB PATROL™** system does allow for customizable fields allowing for input of additional participant information. G4S is the original developer of **WEB PATROL™** and therefore G4S engineers control the web-based data fields and report queries and will ensure Miami-Dade County's reporting needs are met. Additionally, the locally based G4S case managers and installers for these programs will ensure that data fields and reports are configured and delivered to meet the unique needs of Miami-Dade County.

WEB PATROL™

Enroll New Participant - Step 1 of 3

Please enter the following information:

First Name John	Last Name Doe	Tracking Type RF Monitoring
Start Date 10/30/2003	Address 123 Any Street	Zip 12345
City Anywhere	State CA	Home Phone (123) 555-1234
Watch serial 12345	NIKJ Serial 54321	County
Home Phone #2	Alias	Participant ID
Social Security 123-34-456	FACTS Number 9999	Legal Status / Case Type BOP
Gender Male	Date of Birth 2/2/1967	Custom Field 2
Site Type	Custom Field 1	

Step 2 >

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In Step 2, **WEB PATROL™** supports the integrated ability to enroll curfew schedules for the RF continuous signaling. "Copy/Paste" functions for quick duplication of times from previous days. These features ensure more efficient and significantly faster enrollment over the traditional method of hand writing a fax form for enrollment.

WEB PATROL™

Enroll New Participant - Step 2 of 3

Please enter watch programmed information:

Quiet Period Start: 0000 Quiet Period Length: 24

Please enter any phone number that this participant will make tracking calls from:

Phone Type	Valid Phone Number	Phone Type	Valid Phone Number

Please enter the curfew schedule that this participant will follow:

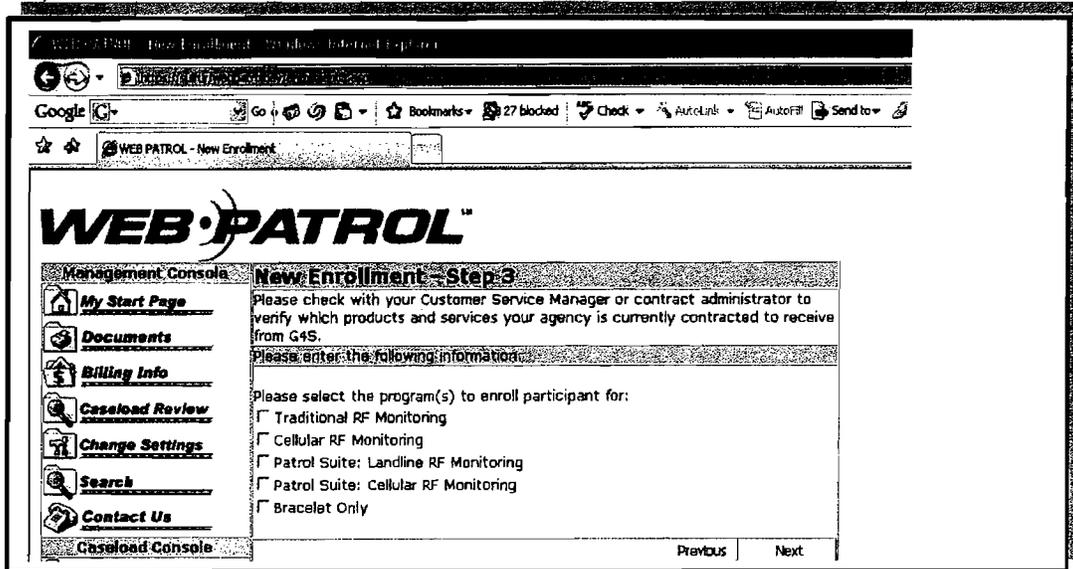
	Leave	Return	Leave	Return	Leave	Return	
Monday							Copy Paste
Tuesday							Copy Paste
Wednesday							Copy Paste
Thursday							Copy Paste
Friday							Copy Paste
Saturday							Copy Paste
Sunday							Copy Paste

Please note that all times must be entered in military time.
No leaves will be authorized unless specifically entered in this table.

Step 3 >

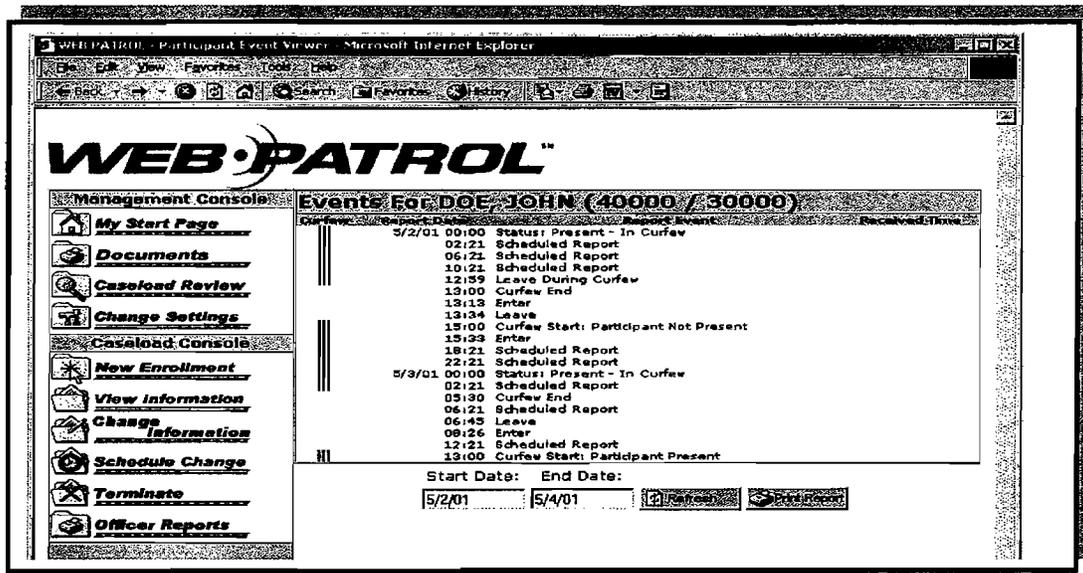


Step 3 is confirmation.



The following participant's event screen reflects events for the past 24 hours. The events are activity color-coded (red/violation, blue/compliant activity). Clicking on a red/violation will open an Incident Report, detailing the violation. By amending the "Start Date" and "End Date" at the bottom center of the screen and clicking the "Refresh" button, the user can view any/all participant history up to and including the participant's date of enrollment into the program. Additionally, Miami-Dade County staff or Monitoring Center Employees can print customizable event reports from the **WEB PATROL™** software.

Participant Events Screen: Clicking on a participant's name provides that participant's past 24 hours of activity:

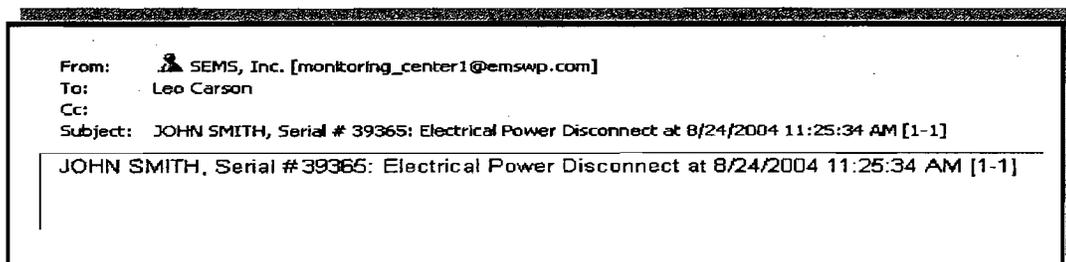


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G4S abides by the ideals of providing accurate and timely information. **WEB PATROL™** will accommodate the most efficient access to reports 24/7 and provides several methods of automatic officer notification for monitoring participants. Electronic mail, pager (numeric or alphanumeric), and/or text message to a cell phone are the fastest and most accurate methods of notification of violations. **G4S supports these standard methods of notification and other options such as fax or manual voice phone call to the officer.** The G4S Central Monitoring Station software has the ability to profile notification on a per agency, per region, per officer and per participant basis. This system can be designed to automate notification processes thus decreasing notification time and minimizing any potential for human error or enable the CMS to contact the participant and verify the alert. **Additionally, G4S can provide daily reports to Miami-Dade County via the software applications, electronic mail or fax.**

A sample text message notification from G4S is shown below:



WEB PATROL™ provides 3 Standard Reports listed below. These reports are all accessible by officers 24/7 via secure Internet access to **WEB PATROL™**. (PLEASE NOTE: All participant activity is posted in **virtually real-time basis** (browser refreshable) and viewable 24/7 by the Department using **WEB PATROL™**. Violations are viewable on-line as they occur to officers using **WEB PATROL™**. As such, **WEB PATROL™** provides reports immediately on an ongoing basis. Officers can view participant data on screen or select from a number of reports from which to print hardcopies, including but not limited to:

- **Daily Status Report:** A chronological list of all compliant and non-compliant activity including date and time of occurrence based on the report dates requested. The report shall also will include participant name, complete curfew schedule, monitoring center comments, reference to any exceptions, and equipment description.
- **Exceptions Only Report:** A roster of all active participants being electronically monitored followed by a listing of only the exceptions for those participants who had at least one violation. (No compliant data should be reflected on this report.)
- **Exceptions With Activity Report:** A similar roster and format to the Exceptions Only Report however, both compliant and non-compliant data are listed for those participants who had at least one violation.

View Information: By clicking the View Information button from the Participant Events Screen, the user is prompted with the current system data on the participant, including the most recent violation status, PHMU power condition and three weeks of color-coded curfew visibility. The participant's monitoring time frames are highlighted with green current day events, blue current week events, gray prior/past week events and red temporary schedule events. **NOTE:** All entries or changes to participant data are archived from the time of enrollment at the bottom of this screen. Each data and/or curfew change references the user making the change with a date and time (date/time) stamp when the function is performed. It is important to recognize that these are archived in an active viewer, whereby each one can be clicked to view the specific change or entry that was made on that date/time. As such, all data entry and changes are tracked and visible by **WEB PATROL™** user name. This enables any authorized individual to view past schedule changes by merely clicking the change at the bottom of the screen.



Curfew: **WEB PATROL™** supports the integrated ability to enroll curfew schedules for **RF Patrol™** continuous signaling including a "Copy/Paste" function for quick duplication of times from previous days. These features ensure more efficient and significantly faster enrollment over the traditional method of hand writing a fax form for enrollment.

Sample Screen Shot of Current Curfew Schedule

The screenshot shows the 'WEB PATROL' interface in a Microsoft Internet Explorer browser window. The page title is 'WEB PATROL - Review Participant Info'. The main content area is divided into two sections: 'Management Console' on the left and 'Participant Information' on the right.

Participant Information:

First Name	JOHN	Last Name	DOE	Home Phone	0123465789
Watch Serial	40000	HMU Serial	30000	Monitoring Type	RF
Address	123 ANY STREET	City/State	ANY CITY	Zip Code	12345

Below the participant information, there are three tables showing curfew schedules. The first table is for 'Monday' (4/23/03) to 'Sunday' (4/29/03). The second table is for 'Tuesday' (4/30/03) to 'Sunday' (5/6/03). The third table is for 'Monday' (5/13/03) to 'Sunday' (5/19/03). Each table lists 'Leave' and 'Return' times for each day, with some days marked as 'Temp' (Temporary) in red.

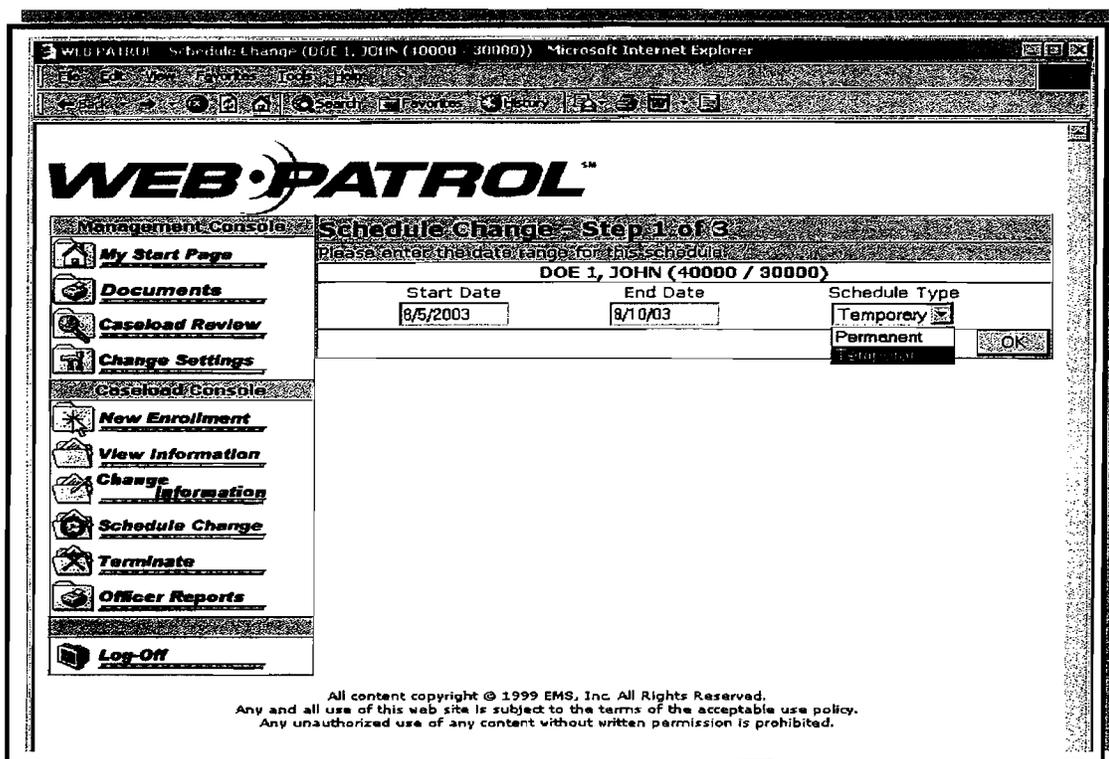
At the bottom of the screen, there is a section for 'Changes' with the following entries:

Date	Time	Change
2/18/2003	17:19	Enrollment - Entered By LOWELL KINCAID (NO CASELOAD)
2/25/2003	13:29	Add Authorized Phone Number - Entered By LOWELL KINCAID (NO CASELOAD)

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Schedule Change: Schedule Change is a 3 Step process: 1) Date Range, 2) Curfew Schedules, and 3) Confirmation. **WEB PATROL™** enables users direct access to make participant data and/or curfew changes without the need for faxing. The **WEB PATROL™** "Schedule Change - Step 1 of 3" screen reflects support for both "Temporary" and "Permanent" Schedules and the Start and End Dates when the change is in effect. Once entries are complete the user clicks the "OK" button at the lower right to proceed to the Curfew Schedule as seen in New Enrollment.

Sample Screen Shot of Schedule Change Screen



WEB PATROL™ is presently in use with the U.S. Department of Homeland Security, Immigration and Customs Enforcement and is scheduled for availability for Miami-Dade County participants following G4S' formal release. **WEB PATROL™** offers specific advanced features and benefits above and beyond all other vendors and will enhance the officer's information management by improving their access to information including but, not limited to:

- Calendar Based Scheduling
- Click Selections Replace Text Entries
- Offers "Purpose" References for Authorized Leaves
- Officer Capability to Enter Comments and/or Alert Resolution Notes Attributed to Any System Event
- Greater Access to Information - Fewer Clicks to Navigate
- Icons Replace Text for Faster Recognition, More User Friendly Operation
- Roll-Over Dialogue Boxes Increase Same-Screen Productivity

WEB PATROL™ provides Multiple Technology Support on Single Web-based Platform. The following are several sample screen shots of the **new advanced** Schedule Editor in **WEB PATROL II™**:



Start Date: End Date:

The participant will be absent for the full duration of this schedule

Days of Occurrence: Select All
(This schedule will occur on the following days of the week until the specified end date)

Sunday Monday Tuesday Wednesday
 Thursday Friday Saturday

Start Time: End Time:

Destination:

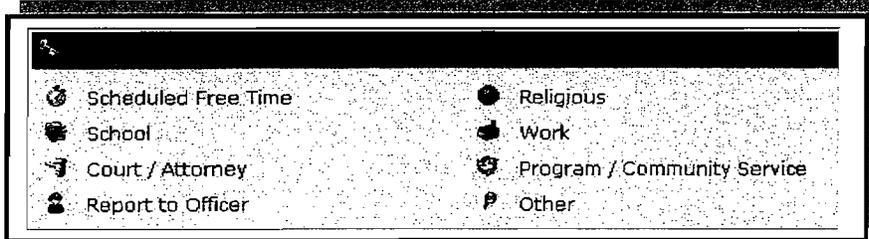
Destination Details (m):
Court / Attorney
Program / Community Service
Religious
Report to Officer
Scheduled Free Time
School
Work
Other

Mandatory Schedule
(By checking this box, the participant will be required to leave for this schedule)

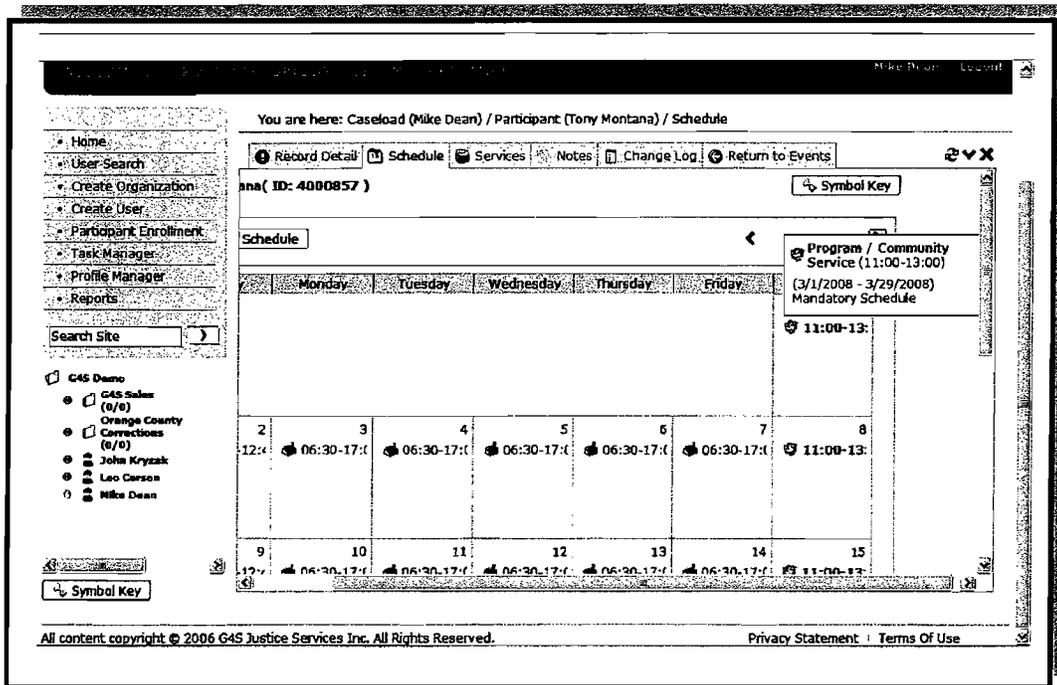
Following are some of the key features of this **WEB PATROL II™** Schedule Editor screen:

- Select the appropriate days the schedule applies to
- Choose the start and end time
- Select the destination
- Overnight schedules only require start days and start time a participant will be absent for longer than a 24 hour frame
- Check the mandatory box if the participant **MUST** be out during this time frame
- Schedules can be entered to allow participants to leave
- Permanent, temporary, and mandatory schedules may be entered
- System uses easy to view symbol keys so officers can review schedules and destinations on a monthly, weekly, or daily at a glance view
- Hovering over the icon will indicate the schedule time and destination

Web Patrol II™ Scheduling Symbol Key



Participant Schedule at a Monthly Glance Screen Shot



Participant Schedule at a Monthly Glance Screen Shot

You are here: Caseload (Mike Dean) / Participant (Tony Montana) / Schedule

Record Detail | Schedule | Services | Notes | Change Log | Return to Events

Participant: Tony Montana (ID: 4000857)

Symbol Key

Monday	Tuesday	Wednesday	Thursday	Friday
2	3	4	5	6
12:00-13:00	06:30-17:00	06:30-17:00	06:30-17:00	06:30-17:00
7	8	9	10	11
06:30-17:00	06:30-17:00	06:30-17:00	06:30-17:00	06:30-17:00
12	13	14	15	16
06:30-17:00	06:30-17:00	06:30-17:00	06:30-17:00	06:30-17:00

Program / Community Service (11:00-13:00)
(3/1/2008 - 3/29/2008)
Mandatory Schedule
11:00-13:00

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Additional Participant Schedule at a Monthly Glance Screen Shot

You are here: Caseload (Demo Officer 1) / Participant (Demo Participant 4) / Schedule

Detail Schedule Services Notes Change Log Return to Events

Demo Participant 4 (ID: 4000080)

New Schedule

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				February 1	2	3
4	5	6	7 08:00-17:00	8 08:00-17:00 19:00-21:00	9 08:00-17:00	10
11	12	13 07:00	14 03:00 08:00-17:00	15 08:00-17:00 19:00-21:00	16 08:00-17:00	17
18	19	20	21	22	23	24

Sched (19:00-21:00)
(02/08/2007 - ?)
Details:
Mandatory Schedule
19:00-21:00

Work (03:00)
(02/08/2007 - ?)
Details:
Side job

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Participant Schedule at a Weekly Glance Screen Shot

You are here: Caseload (Demo Officer 1) / Participant (Demo Participant 4) / Schedule

Detail Schedule Services Notes Change Log Return to Events

Demo Participant 4 (ID: 4000080)

New Schedule

	Sun Feb 11	Mon Feb 12	Tue Feb 13	Wed Feb 14	Fri Feb 16	Sat Feb 17
00:00						
01:00						
02:00						
03:00				Work		
04:00						
05:00						
06:00						
07:00						
08:00						
09:00		Work	Work	Work	Work	Work
10:00		Details: 321 Fair Avenue Springfield				
11:00						
12:00						
13:00						
14:00						
15:00						

Work (03:00)
(02/08/2007 - ?)
Details:
Side job

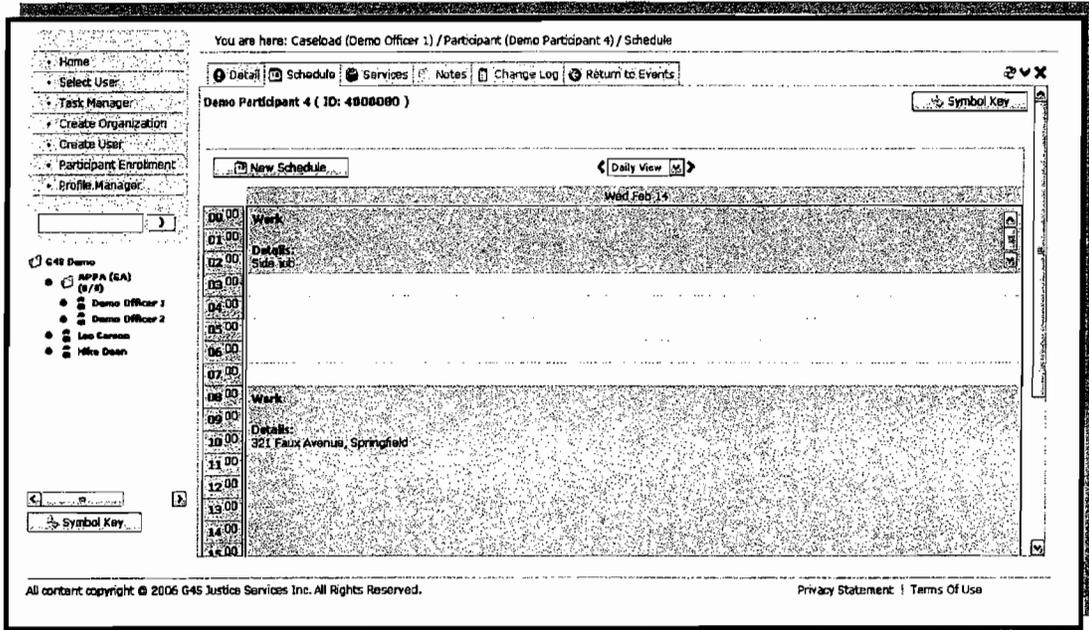
Work
Details:
Side job

Work
Details:
321 Fair Avenue
Springfield

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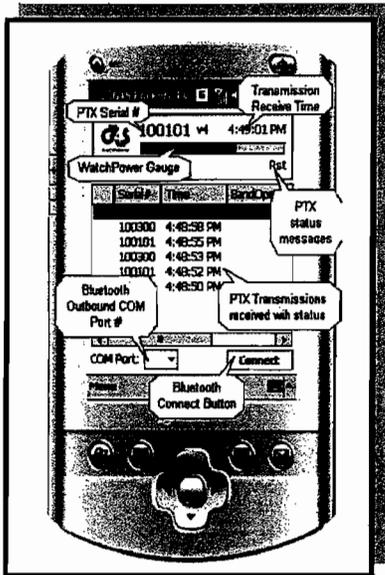


Participant Schedule at a Daily Glance Screen Shot



RF PATROL™ DRIVE-BY

G4S has proposed Drive by under "Optional Services" for use exclusively with optional RF monitoring, NOT GPS. In addition to GPS, every Omnilink GPS device has secondary tracking technology capable of tracking participants in locations where GPS alone can NOT (indoors, underground, etc). This unique secondary tracking is in each Omnilink device at no additional cost, thereby locating participants and eliminating the cost and time involved for officers to "Drive by" (MDCR RFP requirement) GPS participants.



The Drive-by offers a LCD backlit display, a handheld case, quicker signal recognition, and 300 to 500+ feet open field range. This range may vary on a case-by-case basis dependent upon location and structures located between the Drive-by and the participant's transmitter.

The Drive-by provides data prompts including transmitter serial number, confirmation of the status of the transmitter band (tamper status) and battery condition. The Drive-by has an internal memory capacity for a subsequent review of events. The unit comes complete with data cable for downloading information, including date/time stamps for detection to any Windows based computer. This unit is also capable of upload to the server to assist in preparing reports.

The unit comes with 110VAC and 12VDC charging cables. The Drive-by is capable of multiple power functions including a stand-alone rechargeable battery, a DC car cigarette lighter and an AC adaptor. The unit is also equipped with a low battery indicator.



As part of the release of G4S' **Patrol Suite™** technology platform, it will include the Portable Monitoring Device (PMD) and the Pocket PC.

The Portable Monitoring Device (PMD) is a hand-held receiver unit that detects the **RF Patrol™** PTX signals that are within range for viewing on the Pocket PC. This portable, battery operated device can be used to identify participants that are wearing an **RF Patrol™** PTX and determines the condition of the transmitter. The PMD provides a remote, discrete and safe means of verifying the transmitter's presence without interfering with the participant.

The picture shows the main screen of the G4S Pocket PTX application. The screen is divided into two parts:

- (1) The main display panel at the top of the screen
- (2) A list view in the main body

The main display panel shows information about the last transmitter transmission received by the PMD. This includes the transmitter serial number, its message version number, the time that the transmission was received, a gauge indicating the transmitter power and the **RF Patrol™** PTX status messages (Band Open, Tamper, Low battery, and Restart).

The list view displays the last 100 transmitter transmissions received with the most recent on top. Each row represents a separate transmission. The columns are PTX Serial #, Time (of transmission), Band Open, Tamper, Battery Low, Restart, Message Version, and Transmitter Power.



The following accessories are available for the PMD:

- Power Adaptor/Charger Cable
- Auto-Cigarette Lighter Charger Cable
- Pocket PC Software Application



EXHIBITS
MIAMI-DADE COUNTY
CORRECTIONS AND REHABILITATION DEPARTMENT

G4S Justice Services, Inc. Brochure
G4S Mike Dean Press Statement
G4S Darryl Martin Press Statement
G4S Non-Disclosure Agreement
G4S Certificate of Insurance
Omnalink Brochure
Omnalink ISO 9001:2000 Certificate
Omnalink FCC Certificate
Draft Form of Agreement
Bid Form



G4S Justice Services, Inc.

G4S Justice Services is a full service electronic monitoring and community supervision company, dedicated to superior customer service. With 30 locations across the country, G4S is uniquely capable of meeting customer's local requirements while leveraging its capacity at monitoring centers located in California and Georgia.

G4S is proud to be the first choice partner of many corrections and public safety agencies across the country at Federal, State and Local levels. With highly experienced management, innovative systems and products, strong partnerships with other technology providers, and processes capable of being adapted to meet individual agency needs, G4S combines value for money with a commitment to excellence. All our products and services can be billed directly to the Agency, directly to the participant, or a combination of both.

Our products and services include:

Electronic Compliance Monitoring

- Traditional "house arrest" services using RF monitoring either via a landline or cellular connection
- GPS tracking, using one or two piece devices to monitor participants continuously
- Alcohol monitoring using remote breath alcohol units located in the participants home but supervised by our agents by video
- Voice verification services using biometric voice prints to monitor participants randomly in one or more location.

Community Supervision Services

- Local installers or case workers for electronic monitoring programs
- Day reporting centers
- Community based resettlement/re-entry programs
- Case management services.



Press statement

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G4S Justice Services, Inc. announces the new appointment of Mike Dean as Vice President of Sales, Eastern USA

Rancho Santa Margarita – July 21, 2005 – G4S Justice Services Inc (formerly Securicor EMS), a wholly owned USA subsidiary of Group 4 Securicor, announced today the appointment of Mike Dean, as Vice President of Sales, Eastern USA. Following the asset purchase of ADT Offender Monitoring (ADT OM) in June, Mike joins to fill a strategically important role within the newly enlarged company. As a result of this appointment, Leo Carson will become Vice President of Sales Western USA.

Mike, who lives near Cincinnati, Ohio, has over 16 years of experience in the industry. Mike has an excellent track record working with government, law enforcement, parole and probation, and criminal justice agencies delivering needs-specific strategies to monitor offenders released into the community. Mike said, "This is a very exciting opportunity. The momentum at G4S both in the USA and internationally, coupled with the introduction of new technologies and services made the timing right for me to join the team at G4S Justice Services Inc."

Fiona Walters, Chief Executive of G4S Justice Services Inc, said "After eleven years with BI, culminating as National Sales Manager, Mike was responsible for driving electronic monitoring sales across the USA and has a very impressive track record. We are delighted that someone of his renown and calibre is joining us at this important time in our development. As the new market leader in the United States, we need to ensure that we have the best people and products to support the important work of our customers."

[Message Ends]

Contact:
Lulu Medina
G4S Justice Services Inc
USA Press Office
Tel: +1 949 635 1600 x 326

Notes to Editor

1. G4S Justice Services Inc is an operating company of Group 4 Securicor, the global leader in the provision of security solutions. Group 4 Securicor is listed on the London and Copenhagen Stock Exchanges (ticker: GFS).
2. G4S Justice Services (formerly Securicor EMS) has been providing offender monitoring services in the USA since it's acquisition by Securicor in November 2001. Prior to that EMS Inc had been providing services to this market since 1996.
3. G4S Justice Services directly monitors approximately 27,000 participants from its monitoring centers in California and Chicago. Globally, G4S monitors approximately 35,000 participants.
4. More information about Group 4 Securicor can be found at www.group4securicor.com



G4S Justice Services, Inc.
30201 Aventura
Rancho Santa Margarita
California 92688
USA

Telephone: 949.635.1600 x310
Fax: 800.327.1178
www.group4securicor.ca

Appointment of Darryl R Martin as Vice President, Monitoring Operations

G4S Justice Services, Inc., a leading provider of offender monitoring services and equipment manufacturer, is pleased to announce the appointment of Darryl R. Martin as Vice President, Monitoring Operations.

Mr. Martin joins us after an illustrious career in offender monitoring and related services. He has worked previously with Sentinel Offender Services where he concluded his employment as Vice President & General Manager, Western USA. Prior to that Darryl had been Director of Operations with Digital Products Corporation for several years.

Darryl brings significant expertise in performance management, customer service and satisfaction improvement, process improvement and development of policy and procedure to support monitoring center and field operations. Further Mr Martin has significant staff management expertise, having been responsible for large monitoring center operations as well as field services in the Western USA.

Fiona Walters, CEO of G4S Justice Services, Inc. commented, "We are delighted to have attracted someone of Darryl's caliber to the company for this critical role. He will contribute significantly to continuing improvement in customer service and satisfaction and his experience of integrating diverse manufacturers' equipment into a monitoring center will prove invaluable as we move forward with our growth plans."

Darryl Martin, commenting on his appointment, said, "I am excited about joining an organization and management team that is committed to providing leading edge technology and focused on delivering high quality customer service. I look forward to making a contribution which is consistent with the goals, continued growth, and success of the company."

Press Office: +1 949 635 1600 x 310

Notes to Editor

1. G4S Justice Services is a wholly owned subsidiary of Group 4 Securicor, a World Leading Security Solutions Company headquartered in the United Kingdom and listed on the London and Copenhagen Exchanges.
2. G4S Justice Services (formerly Securicor EMS) has been providing offender-monitoring services in the USA since its acquisition by Securicor in November 2001. Prior to that EMS Inc had been providing services to this market since 1996.
3. G4S monitors approximately 35,000 participants worldwide, with approximately 70% of this population monitored in the USA.
4. More information about Group 4 Securicor can be found at www.group4securicor.com

G4S Justice Services, Inc.
USA Press Office
Telephone: +1 949.635.1600 x310
Fax: 800.327.1178
www.group4securicor.ca

**G4S Justice Services Inc
NON-DISCLOSURE AGREEMENT**

This is an Agreement, effective *[insert date]*, between the G4S Justice Services Inc (hereinafter referred to as "G4S") and *[Insert Party]* (hereinafter referred to as "Party"). It is recognized that it may be necessary or desirable to exchange information between G4S and the Party for the purpose of *[insert purpose]*.

It may be necessary for either Party to provide proprietary information to the other. With respect to such information, the Parties agree as follows:

(1) "Proprietary Information" shall include, but not be limited to, performance, sales, financial, contractual and special marketing information, ideas, technical data and concepts originated by the disclosing Party, not previously published or otherwise disclosed to the general public, not previously available without restriction to the receiving Party or others, nor normally furnished to others without compensation, and which the disclosing Party desires to protect against unrestricted disclosure or competitive use, and which is furnished pursuant to this Non-Disclosure Agreement and appropriately identified as being proprietary when furnished.

(2) In order for proprietary information disclosed by one Party to the other to be protected in accordance with this Non-Disclosure Agreement, it must be: (a) in writing; (b) clearly identified as proprietary information at the time of its disclosure by each page thereof being marked with an appropriate legend indicating that the information is deemed proprietary by the disclosing Party; and (c) delivered by letter of transmittal to the individual designated in Paragraph 3 below, or his designee. Where the proprietary information has not been or cannot be reduced to written form at the time of disclosure and such disclosure is made orally and with prior assertion of proprietary rights therein, such orally disclosed proprietary information shall only be protected in accordance with this Non-Disclosure Agreement provided that complete written summaries of all proprietary aspects of any such oral disclosures shall have been delivered to the individual identified in Paragraph 3 below, within 20 calendar days of said oral disclosures. Neither Party shall identify information as proprietary which is not in good faith believed to be confidential, privileged, a trade secret, or otherwise entitled to such markings or proprietary claims.

(3) In order for either Party's proprietary information to be protected as described herein, it must be submitted in written form as set forth in Paragraph (2) above to the individuals identified below:

Name: _____
G4S Justice Services Inc
30201 Aventura
Rancho Santa Margarita
CA 92688
Email: _____

Name: _____
"Party"
Email: _____

(4) Each Party covenants and agrees that it will, notwithstanding that this Non-Disclosure Agreement may have terminated or expired, keep in confidence, and prevent the disclosure to any person or persons outside its organization or to any unauthorized person or persons, any and all information which is received from the other under this Non-Disclosure Agreement and has been protected in accordance with paragraphs 2 and 3 hereof; provided however, that a receiving Party shall not be liable for disclosure of any such information if the same:

- A. Was in the public domain at the time it was disclosed, or
- B. Becomes part of the public domain without breach of this Agreement, or
- C. Is disclosed with the written approval of the other Party, or
- D. Is disclosed after 3 years from receipt of the information, or
- E. Was independently developed by the receiving Party, or
- F. Is or was disclosed by the disclosing Party to a third Party without restriction, or
- G. Is disclosed pursuant to the provisions of a court order.

As between the Parties hereto, the provisions of this Paragraph 4 shall supersede the provisions of any inconsistent legend that may be affixed to said data by the disclosing Party, and the inconsistent provisions of any such legend shall be without any force or effect. Any protected information provided by one Party to the other shall be used only in furtherance of the purposes described in this Agreement, and shall be, upon request at any time, returned to the disclosing Party. If either Party loses or makes unauthorized disclosure of the other Party's protected information, it shall notify such other Party immediately and take all steps reasonable and necessary to retrieve the lost or improperly disclosed information.

(5) The standard of care for protecting Proprietary Information imposed on the Party receiving such information, will be that degree of care the receiving Party uses to prevent disclosure, publication or dissemination of its own proprietary information.

(6) Neither Party shall be liable for the inadvertent or accidental disclosure of Proprietary Information if such disclosure occurs despite the exercise of the same degree of care as such Party normally takes to preserve its own such data or information.

(7) In providing any information hereunder, each disclosing Party makes no representations, either express or implied, as to the information's adequacy, sufficiency, or freedom from defect of any kind, including freedom from any patent infringement that may result from the use of such information, nor shall either Party incur any liability or obligation whatsoever by reason of such information, except as provided under Paragraph 4, hereof.

(8) Notwithstanding the termination or expiration of any other Agreement executed in conjunction with this Agreement, the obligations of the Parties with respect to proprietary information shall continue to be governed by this Non-Disclosure Agreement.

(9) This Non-Disclosure Agreement contains the entire agreement relative to the protection of information to be exchanged hereunder, and supersedes all prior or contemporaneous oral or written understandings and agreements regarding this issue. This Non-Disclosure Agreement shall not be modified or amended, except in a written instrument executed by the Parties.

(10) Nothing contained in this Non-Disclosure Agreement shall, by express grant, implication, estoppels or otherwise, create in either Party any right, title, interest, or license in or to the

inventions, patents, technical data, computer software, or software documentation of the other Party.

(11) Nothing contained in this Non-Disclosure Agreement shall grant to either Party the right to make commitments of any kind for or on behalf of any other Party without the prior written consent of that other Party.

(12) Exports of data exchanged under the Agreement may be subject to the export laws of the United States including, but not limited to, the U.S. International Traffic in Arms Regulations (ITAR) and the Export Administration Regulations (EAR). The Parties shall not export, disclose or transfer any such data directly or indirectly without compliance with these and any other applicable laws and regulations.

(13) The effective date of this Non-Disclosure Agreement shall be the date stipulated at the beginning of this Agreement.

(14) This Non-Disclosure Agreement shall be governed and construed in accordance with the laws of the State of California.

IN WITNESS WHEREOF, the Parties represent and warrant that this Agreement is executed by duly authorized representatives of each Party as set forth below on the date first stated above.

By:

Name: _____

G4S Justice Services Inc
30201 Aventura
Rancho Santa Margarita
CA 92688

Name: _____

"Party"

ACORDDATE (MM/DD/YY)
10/30/2007

PRODUCER

Serial # A14254

AON RISK SERVICES, INC. OF FLORIDA
1001 BRICKELL BAY DRIVE
MIAMI, FL 33131
(305) 961-6130

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

COMPANIES AFFORDING COVERAGE

COMPANY A ACE AMERICAN INSURANCE COMPANY

COMPANY B HARTFORD CASUALTY INSURANCE COMPANY

COMPANY C HARTFORD UNDERWRITERS INSURANCE COMPANY

COMPANY D

INSURED

G4S JUSTICE SERVICES, INC.
30201 AVENTURA
RANCHO SANTA MARGARITA, CA 92688

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

CO LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
A	GENERAL LIABILITY	G2384994A	10/01/07	10/01/08	GENERAL AGGREGATE \$ 5,000,000
	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY				PRODUCTS - COMP/OP AGG \$ 5,000,000
	<input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR				PERSONAL & ADV INJURY \$
	<input type="checkbox"/> OWNER'S & CONTRACTOR'S PROT				EACH OCCURRENCE \$ 3,000,000
					FIRE DAMAGE (Any one fire) \$
					MED EXP (Any one person) \$
B	AUTOMOBILE LIABILITY	21UECIT1095	10/01/07	10/01/08	COMBINED SINGLE LIMIT \$ 2,000,000
	<input checked="" type="checkbox"/> ANY AUTO				BODILY INJURY (Per person) \$
	<input type="checkbox"/> ALL OWNED AUTOS				BODILY INJURY (Per accident) \$
	<input type="checkbox"/> SCHEDULED AUTOS				PROPERTY DAMAGE \$
	<input checked="" type="checkbox"/> HIRED AUTOS				
<input type="checkbox"/> NON-OWNED AUTOS					
	GARAGE LIABILITY				AUTO ONLY - EA ACCIDENT \$
	<input type="checkbox"/> ANY AUTO				OTHER THAN AUTO ONLY:
					EACH ACCIDENT \$
					AGGREGATE \$
	EXCESS LIABILITY				EACH OCCURRENCE \$
	<input type="checkbox"/> UMBRELLA FORM				AGGREGATE \$
	<input type="checkbox"/> OTHER THAN UMBRELLA FORM				\$
C	WORKER'S COMPENSATION AND EMPLOYERS' LIABILITY	21WECRW3175	10/01/07	10/01/08	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER
	THE PROPRIETOR/PARTNERS/EXECUTIVE OFFICERS ARE: <input type="checkbox"/> INCL <input type="checkbox"/> EXCL				EL EACH ACCIDENT \$ 1,000,000
					EL DISEASE - POLICY LIMIT \$ 1,000,000
					EL DISEASE - EA EMPLOYEE \$ 1,000,000
	OTHER				

DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/SPECIAL ITEMS

CERTIFICATE HOLDER IS IS ADDITIONAL INSURED WITH RESPECTS TO GENERAL LIABILITY ONLY AS REQUIRED BY WRITTEN CONTRACT

CERTIFICATE HOLDER:

For Bid Purpose Only

CANCELLATION:

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING COMPANY WILL ENDEAVOR TO MAIL 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE COMPANY, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVE

AON RISK SERVICES, INC. OF FLORIDA

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Omnilink Judicial Solutions



Tracks offenders where GPS alone can't

Why electronic monitoring instead of jail time?

The benefits of an electronic monitoring program are clear. Drastically reduced costs for taxpayers. Relief for overcrowded prison systems. And in certain cases, the ability to supervise more dangerous criminals after they've completed their jail sentences.

Why Omnilink offender monitoring instead of a GPS-only solution?

Although certainly an advanced technology, GPS comes with a significant drawback: it can't reliably track offenders indoors. In fact, many locations like parking garages, vehicles, and buildings can block GPS signals. Additionally, most of the GPS monitoring devices on the market are multi-piece systems which are complicated to maintain and require repeated manual checking of offender whereabouts.

That is, until now. Omnilink's offender monitoring solution pairs a revolutionary one-piece monitoring device with our powerful FocalPoint™ tracking software. It gives law enforcement accurate visibility into offender whereabouts. And it's the only solution equipped with both cellular and GPS technology that tracks offenders indoors where GPS by itself cannot.

A Monitoring Solution For Multiple Judicial Programs

It's no wonder there are so many believers in the Omnilink monitoring solution. They know where their offenders are at any given moment. And it's a refreshingly simple solution for officers who need to spend their time enforcing the law, not learning complicated technology. The result is a dramatically improved success rate for a wide range of electronic monitoring programs.

Domestic Violence

Omnilink's domestic violence solution gives law enforcement visibility into an offender's

whereabouts in relation to the location of his or her victim. The combination of our one-piece electronic monitoring device, a small device carried by the victim, and our unique "Mobile Exclusion Zones" provides information on the proximity of an offender to a victim throughout the day. The system can also notify law enforcement and the victim when the monitored offender gets too close.

Sex Offender Tracking

With Omnilink's sex offender tracking solution, law enforcement can keep a vigilant tab on sex offenders from the moment they step out of jail. Because Omnilink's

solution works outdoors and indoors, it allows law enforcement to monitor offender movement throughout the day. Officers are alerted when offenders are not where they should be or if offenders get too close to a forbidden zone. Omnilink's sex offender tracking solution helps law enforcement to not lose sight of these high-risk criminals.

House Arrest

Your offender just broke house arrest and could be anywhere. Omnilink's offender monitoring solution tells you where "anywhere" is – an insight that helps you run an effective house arrest program. Further, when the

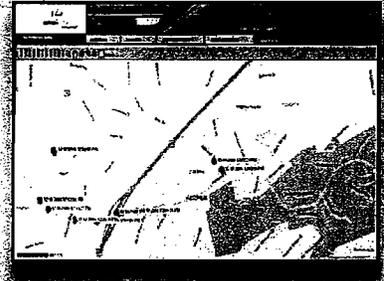
The Device

- Single unit attached to offender
- Dual GPS and cellular technology tracks outdoors and indoors
- No tools required, easy to install
- Industry's longest battery life
- 100% waterproof



The Software

- Set up offender profiles in just minutes
- Assign inclusion and exclusion zones, as well as "Mobile Exclusion Zones," which allow you to track the proximity of offenders to criminal cohorts or victims
- Receive immediate alerts of zone violations, tampers, and other non-compliant behaviors



courts see the technology works, they place more confidence in sentencing certain non-violent offenders to house arrest instead of jail. And because Omnilink's technology is a fraction of the cost of jail incarceration, your house arrest program can be fully funded by offenders instead of taxpayers.

Pre-Trial

Many times it makes economic sense to release a suspected offender rather than hold him or



her in jail for months until a hearing. With Omnilink,

you can monitor suspected offenders as part of their bond to help ensure they comply with their appearance dates. Additionally, a suspected offender will likely think twice before committing a crime while on bond when he knows you are tracking his whereabouts.

Gang Control

Keeping gang members away from each other is the best way to safeguard your community from their criminal activities. After



all, a gang isn't much of a gang if the members aren't together. Omnilink's offender monitoring solution can notify law enforcement

when monitored gang members are in proximity to each other. And gang members who want to remove themselves from the lifestyle now have an inarguable reason why they must:

they're being monitored 24/7 with a device that can't be removed.

"We are constantly impressed by Omnilink's state-of-the-art technology and outstanding customer service. When you are dealing with offenders, it is reassuring to know the professionals at Omnilink are only a phone call away."

- William Welch,
CEO of Total Sentencing Alternatives Program

"Before Omnilink's FocalPoint solution, every system I tried commonly lost people once they entered a building. Omnilink's product is revolutionary. Now, I can monitor offenders even when they are indoors."

- Bryant Ackerman,
Services Director of GA House Arrest Services, Inc.

"We are proud to support the use of Omnilink Systems' technology in the fight to better safeguard our children, and provide the necessary monitoring of convicted child sexual predators."

- Stacie D. Romo-Step,
Executive Director of Stop Child Predators

About Omnilink Systems, Inc.

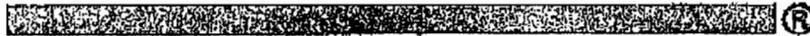
Omnalink Systems provides the real-time location of people and valuable assets through unique location-based services technology that goes beyond traditional GPS. Our judicial solutions provide officers with immediate visibility of offender locations. And through our network of expert solutions partners, our commercial solutions provide real-time location of people and critical assets when their safety and security are of paramount importance.

Winner of the 2007 Cygnus Law Enforcement Group Innovation Award for Corrections Technology, the 2007 Frost & Sullivan Mobile Vital Status Services (VSS) Award, and a "Fierce 15" member of the 2007 FierceWireless list, Omnilink is a privately held company based in Atlanta, Georgia. Learn more about our solutions at www.omnilinksystems.com. Or, call 678-624-5900.

6120 Windward Parkway, Suite 100, Alpharetta, Georgia 30005 | 678-624-5900
sales@omnilinksystems.com | www.omnilinksystems.com

JO12B07





THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and QMI

hereby certify that the organization

Omnalink Device Manufacturer

Head Quarters Office: 3939 North Fraser Way, Burnaby, British Columbia, V5J 5J2 Canada
 Mississauga Business Unit: 7075 Financial Drive, Mississauga, Ontario, L5N 6V8 Canada
 Burnaby Business Unit: 102-8977 Fraserton Court, Burnaby, British Columbia, V5J 5G1 Canada
 Vancouver Business Unit: 3905 North Fraser Way, Burnaby, British Columbia, V5J 5J2 Canada
 Toronto Business Unit: 110 Cleaga Road, Markham, Ontario, L6G 1E1 Canada

for the following field of activities

Omnalink Device Manufacturer is an electronic manufacturing service provider specializing in full turnkey assembly services for Original Equipment Manufacturers (OEMs).

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2000

Issued on: December 15, 2006

Validity date: December 14, 2009

Registration Number: CERT-0022129 - 004351, 009261, 014907, 014908, 014909



Dr. Fabio Roveresi
President of IQNet

Wendy J. Tilford
President of QMI



Management Systems Registration

IQNet Partners*:

AENOR Spain AFAQ France AIB-Vincotte International Belgium ANCE Mexico APCER Portugal CISQ Italy CQC China
 CQM China CQS Czech Republic DQS Germany DS Denmark ELOT Greece FCAV Brazil FONDONORMA Venezuela
 HKQAA Hong Kong ICONTEC Colombia IMNC Mexico IRAM Argentina JQA Japan KEMA Netherlands KFG Korea MSZT Hungary
 Nemko Certification Norway NSAI Ireland OQS Austria PCBC Poland PSB Certification Singapore QMI Canada RR Russia
 SAI Global Australia SFB Finland SII Israel SIQ Slovenia SGS Switzerland SRAC Romania TEST St. Petersburg, Russia

IQNet is represented in the USA by the following partners: AFAQ, AIB-Vincotte International, CISQ, DQS, KEMA, NSAI, QMI and SAI Global
 * The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

TCB

GRANT OF EQUIPMENT
AUTHORIZATION

TCB

Certification
Issued Under the Authority of the
Federal Communications Commission
By:

Nemko Canada Inc.
303 River Road
Ottawa, Ontario, K1V 1H2
Canada

Date of Grant: 03/08/2006
Application Dated: 03/08/2006

Sendum Wireless Corp.
4500 Beedie Street
Burnaby, V5J5L2
Canada

Attention: Henry Seto , Engineer

NOT TRANSFERABLE

EQUIPMENT AUTHORIZATION is hereby issued to the named GRANTEE, and is VALID ONLY for the equipment identified hereon for use under the Commission's Rules and Regulations listed below.

FCC IDENTIFIER: [REDACTED]
Name of Grantee: [REDACTED]
Equipment Class: PCS Licensed Transmitter worn on body
Notes: Wireless Tracking Device

<u>Grant Notes</u>	<u>FCC Rule Parts</u>	<u>Frequency Range (MHZ)</u>	<u>Output Watts</u>	<u>Frequency Tolerance</u>	<u>Emission Designator</u>
	24E	1851.25 - 1998.75	0.2	2.5 PM	1M28F9W
	22H	824.7 - 848.3	0.23	2.5 PM	1M28F9W

Power listed is EIRP for part 24 and ERP for part 22. This equipment must not be co-located or operating in conjunction with any other antenna or transmitter. SAR compliance for body-worn operating configurations is limited to the specific configurations tested for this filing. End-users must be informed of the body-worn operating requirements for satisfying RF exposure compliance. The highest reported SAR values are: Body: 1.175 W/kg



Draft Form of Agreement

G4S generally agrees to all terms and conditions as specified Miami-Dade County's "Draft Form of Agreement" and respectfully requests to negotiate the terms of Article 39 with the County post award to define and quantify specific terms for damages and acceptance and to document key performance indicators that can mutually monitored to enforce liquidated damages.

(This is the draft form of Agreement the County anticipates awarding to the selected Proposer.)

ELECTRONIC MONITORING DEVICES AND RELATED SERVICES

AGREEMENT NO. RFP647

THIS AGREEMENT ("AGREEMENT") IS MADE AND ENTERED INTO BY AND BETWEEN MIAMI-DADE COUNTY, A POLITICAL SUBDIVISION OF THE STATE OF FLORIDA, HAVING ITS PRINCIPAL OFFICE AT 111 N.W. 1ST STREET, MIAMI, FLORIDA 33128 (HEREINAFTER REFERRED TO AS THE "COUNTY"), AND _____, A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF _____, HAVING ITS PRINCIPAL OFFICE AT _____ (HEREINAFTER REFERRED TO AS THE "CONTRACTOR").

WITNESSETH:

WHEREAS, the Contractor has offered to provide Electronic Monitoring Devices and Related Services, that shall conform to the Scope of Services (Appendix A); Miami-Dade County's Request for Proposals (RFP) No. 647 and all associated addenda and attachments, incorporated herein by reference; and the requirements of this Agreement; and,

WHEREAS, the Contractor has submitted a written proposal dated _____, hereinafter referred to as the "Contractor's Proposal" which is incorporated herein by reference; and,

WHEREAS, the County desires to procure from the Contractor such Electronic Monitoring Devices and Related Services for the County, in accordance with the terms and conditions of this Agreement;

NOW, THEREFORE, in consideration of the mutual covenants and agreements herein contained, the parties hereto agree as follows:

ARTICLE 1. DEFINITIONS

The following words and expressions used in this Agreement shall be construed as follows, except when it is clear from the context that another meaning is intended:

- a) The words "Agreement" or "Agreement Documents" or "Agreement" to mean collectively these terms and conditions, the Scope of Services (Appendix A), RFP No. 647 and all associated addenda and attachments, the Contractor's Proposal, and all other attachments hereto and all amendments issued hereto.
- b) The words "Agreement Date" to mean the date on which this Agreement is effective.
- c) The words "Agreement Manager" to mean Miami-Dade County's Director, Department of Procurement Management, or the duly authorized representative designated to manage the Contract.

- d) The word "Contractor" to mean _____ and its permitted successors and assigns.
- e) The word "Days" to mean Calendar Days.
- f) The word "Deliverables" to mean all documentation and any items of any nature submitted by the Contractor to the County's Project Manager for review and approval pursuant to the terms of this Agreement.
- g) The words "directed", "required", "permitted", "ordered", "designated", "selected", "prescribed" or words of like import to mean respectively, the direction, requirement, permission, order, designation, selection or prescription of the County's Project Manager; and similarly the words "approved", "acceptable", "satisfactory", "equal", "necessary", or words of like import to mean respectively, approved by, or acceptable or satisfactory to, equal or necessary in the opinion of the County's Project Manager.
- h) The words "Change Order" or "Extra Work" or "Additional Work" resulting in additions or deletions or modifications to the amount, type or value of the Work and Services as required in this Contract, as directed and/or approved by the County.
- i) The words "Project Manager" to mean the County Manager or the duly authorized representative designated to manage the Project.
- k) The words "Scope of Services" to mean the document appended hereto as Appendix A, which details the work to be performed by the Contractor.
- l) The word "subcontractor" or "subconsultant" to mean any person, entity, firm or corporation, other than the employees of the Contractor, who furnishes labor and/or materials, in connection with the Work, whether directly or indirectly, on behalf and/or under the direction of the Contractor and whether or not in privity of Agreement with the Contractor.
- m) The words "Work", "Services" "Program", or "Project" to mean all matters and things required to be done by the Contractor in accordance with the provisions of this Contract.

ARTICLE 2. ORDER OF PRECEDENCE

If there is a conflict between or among the provisions of this Agreement, the order of precedence is as follows: 1) these terms and conditions, 2) the Scope of Services (Appendix A), 3) the Miami-Dade County's RFP No. 647 and any associated addenda and attachments thereof, and 4) the Contractor's Proposal.

ARTICLE 3. RULES OF INTERPRETATION

- a) References to a specified Article, section or schedule shall be construed as reference to that specified Article, or section of, or schedule to this Agreement unless otherwise indicated.
- b) Reference to any agreement or other instrument shall be deemed to include such agreement or other instrument as such agreement or other instrument may, from time to time, be modified, amended, supplemented, or restated in accordance with its terms.
- c) The terms "hereof", "herein", "hereinafter", "hereby", "herewith", "hereto", and "hereunder" shall be deemed to refer to this Agreement.
- d) The titles, headings, captions and arrangements used in these Terms and Conditions are for convenience only and shall not be deemed to limit, amplify or modify the terms of this Contract,

nor affect the meaning thereof.

ARTICLE 4. NATURE OF THE AGREEMENT

- a) This Agreement incorporates and includes all prior negotiations, correspondence, conversations, agreements, and understandings applicable to the matters contained in this Agreement. The parties agree that there are no commitments, agreements, or understandings concerning the subject matter of this Agreement that are not contained in this Agreement, and that this Agreement contains the entire agreement between the parties as to all matters contained herein. Accordingly, it is agreed that no deviation from the terms hereof shall be predicated upon any prior representations or agreements, whether oral or written. It is further agreed that any oral representations or modifications concerning this Agreement shall be of no force or effect, and that this Agreement may be modified, altered or amended only by a written amendment duly executed by both parties hereto or their authorized representatives.
- b) The Contractor shall provide the services set forth in the Scope of Services, and render full and prompt cooperation with the County in all aspects of the Services performed hereunder.
- c) The Contractor acknowledges that this Agreement requires the performance of all things necessary for or incidental to the effective and complete performance of all Work and Services under this Contract. All things not expressly mentioned in this Agreement but necessary to carrying out its intent are required by this Agreement, and the Contractor shall perform the same as though they were specifically mentioned, described and delineated.
- d) The Contractor shall furnish all labor, materials, tools, supplies, and other items required to perform the Work and Services that are necessary for the completion of this Contract. All Work and Services shall be accomplished at the direction of and to the satisfaction of the County's Project Manager.
- e) The Contractor acknowledges that the County shall be responsible for making all policy decisions regarding the Scope of Services. The Contractor agrees to provide input on policy issues in the form of recommendations. The Contractor agrees to implement any and all changes in providing Services hereunder as a result of a policy change implemented by the County. The Contractor agrees to act in an expeditious and fiscally sound manner in providing the County with input regarding the time and cost to implement said changes and in executing the activities required to implement said changes.

ARTICLE 5. AGREEMENT TERM

The Agreement shall become effective on the date that is it is signed by the County, and shall be for the duration of two (2) year(s). The County, at its sole discretion, reserves the right to exercise the option to renew this Agreement for a period of three (3) additional years on a year-to-year basis.

The County also reserves the right to exercise its option to extend this Agreement for up to one hundred-eighty (180) calendar days beyond the current Agreement period or beyond any of the renewals.

The County will notify the Contractor in writing of the extension. This Agreement may be further extended beyond the initial one hundred-eighty (180) calendar day extension period by mutual agreement between the County and the Contractor, upon approval by the Board of County Commissioners.

ARTICLE 6. NOTICE REQUIREMENTS

All notices required or permitted under this Agreement shall be in writing and shall be deemed sufficiently served if delivered by Registered or Certified Mail, with return receipt requested; or delivered personally; or delivered via fax or e-mail (if provided below) and followed with delivery of hard copy; and in any case addressed as follows:

(1) To the County:

a) to the Project Manager:

Miami-Dade County
Corrections and Rehabilitation Department
Monitored Release Program
2525 NW 62nd Street
Miami, FL 33147

Attention: Lieutenant Marriette Dominguez
Phone: (786) 263-4829
Fax: (786) 263-6134
E-Mail: m0941@miamidade.gov

and,

b) to the Agreement Manager:

Miami-Dade County
Department of Procurement Management
111 N.W. 1st Street, Suite 1300
Miami, FL 33128-1974

Attention: Melissa Adames
Phone: (305) 375-4029
Fax: (305) 375-5688

(2) To the Contractor

Attention:
Phone:
Fax:
E-mail:

Either party may at any time designate a different address and/or contact person by giving notice as provided above to the other party. Such notices shall be deemed given upon receipt by the addressee.

ARTICLE 7. PAYMENT FOR SERVICES/AMOUNT OBLIGATED

The Contractor warrants that it has reviewed the County's requirements and has asked such questions and conducted such other inquiries as the Contractor deemed necessary in order to determine the price the Contractor will charge to provide the Work and Services to be performed under this Contract. The compensation for all Work and Services performed under this Contract, including all costs associated with such Work and Services, shall be in the total amount of _____ (\$_____). The County shall have no obligation to pay the Contractor any additional sum in excess of this amount, except for a change and/or modification to the Contract, which is approved and executed in writing by the County and the Contractor.

All Services undertaken by the Contractor before County's approval of this Agreement shall be at the Contractor's risk and expense.

With respect to travel costs and travel related expenses, the Contractor agrees to adhere to Section 112.061 of the Florida Statutes as they pertain to out-of-pocket expenses including employee lodging,

transportation, per diem, and all miscellaneous cost-and fees. The County shall not be liable for any such expenses that have not been approved in advance, in writing, by the County.

ARTICLE 8. PRICING

Prices shall remain firm and fixed for the term of the Contract, including any option or extension periods; however, the Contractor may offer incentive discounts to the County at any time during the Agreement term, including any renewal or extension thereof.

- a) With respect to prices for device hardware and monitoring services the prices shall be those set forth in Appendix B "Price Schedule".

- b) Contractor represents that all prices, warrants, benefits and other terms being provided hereunder are equal to or better than the terms being offered by the Contractor to its current customers, ordering similar volumes of Equipment, Software and services. If during the term of this Agreement the Contractor enters into an agreement with any other customer providing such customer with more favorable terms, then this Agreement will be deemed appropriately amended to provide such terms to the County.

ARTICLE 9. METHOD AND TIMES OF PAYMENT

The Contractor agrees that under the provisions of this Agreement, as reimbursement for those actual, reasonable and necessary costs incurred by the Contractor, which are directly attributable or properly allocable to the Services, the Contractor may bill the County periodically, but not more than once per month, upon invoices certified by the Contractor pursuant to Appendix B – Price Schedule. All invoices shall be taken from the books of account kept by the Contractor, shall be supported by copies of payroll distribution, receipt bills or other documents reasonably required by the County, shall show the County's Agreement number, and shall have a unique invoice number assigned by the Contractor. It is the policy of Miami-Dade County that payment for all purchases by County agencies and the Public Health Trust shall be made in a timely manner and that interest payments be made on late payments. In accordance with Florida Statutes, Section 218.74 and Section 2-8.1.4 of the Miami-Dade County Code, the time at which payment shall be due from the County or the Public Health Trust shall be forty-five days from receipt of a proper invoice. The time at which payment shall be due to small businesses shall be thirty (30) days from receipt of a proper invoice. All payments due from the County or the Public Health Trust, and not made within the time specified by this section shall bear interest from thirty (30) days after the due date at the rate of one percent (1%) per month on the unpaid balance. Further, proceedings to resolve disputes for payment of obligations shall be concluded by final written decision of the County Manager, or his or her designee(s), not later that sixty (60) days after the date on which the proper invoice was received by the County or the Public Health Trust.

Invoices and associated back-up documentation shall be submitted in duplicate by the Contractor to the County as follows:

Miami-Dade County
Corrections and Rehabilitation Department
Monitored Release Program
2525 NW 62nd Street
Miami, FL 33147

Attention: Accounts Payable

The County may at any time designate a different address and/or contact person by giving written notice to the other party.

ARTICLE 10. INDEMNIFICATION AND INSURANCE

Proposer shall indemnify and hold harmless the County and its officers, employees, agents and instrumentalities from any and all liability, losses or damages, including attorneys' fees and costs of defense, which the County or its officers, employees, agents or instrumentalities may incur as a result of claims, demands, suits, causes of actions or proceedings of any kind or nature arising out of, relating to or resulting from the performance of this Agreement by the Proposer or its employees, agents, servants, partners principals or subcontractors. Proposer shall pay all claims and losses in connection therewith and shall investigate and defend all claims, suits or actions of any kind or nature in the name of the County, where applicable, including appellate proceedings, and shall pay all costs, judgments, and attorney's fees which may issue thereon. Proposer expressly understands and agrees that any insurance protection required by this Agreement or otherwise provided by Proposer shall in no way limit the responsibility to indemnify, keep and save harmless and defend the County or its officers, employees, agents and instrumentalities as herein provided.

The Proposer shall furnish to the Vendor Assistance Section, Department of Procurement Management, Administration Division, 111 NW 1st Street, Suite 1300, Miami, Florida 33128, Certificate(s) of Insurance which indicate that insurance coverage has been obtained which meets the requirements as outlined below:

- A. Worker's Compensation Insurance for all employees of the vendor as required by Florida Statute 440.
- B. Commercial General Liability Insurance on a comprehensive basis in an amount not less than \$300,000 combined single limit per occurrence for bodily injury and property damage. **Miami-Dade County must be shown as an additional insured with respect to this coverage.**
- C. Automobile Liability Insurance covering all owned, non-owned and hired vehicles used in connection with the work, in an amount not less than \$300,000 combined single limit per occurrence for bodily injury and property damage.

All insurance policies required above shall be issued by companies authorized to do business under the laws of the State of Florida, with the following qualifications:

The company must be rated no less than "B" as to management, and no less than "Class V" as to financial strength, by the latest edition of Best's Insurance Guide, published by A.M. Best Company, Oldwick, New Jersey, or its equivalent, subject to the approval of the County Risk Management Division.

or

The company must hold a valid Florida Certificate of Authority as shown in the latest "List of All Insurance Companies Authorized or Approved to Do Business in Florida" issued by the State of Florida Department of Insurance and are members of the Florida Guaranty Fund.

Certificates will indicate no modification or change in insurance shall be made without thirty (30) days in advance notice to the certificate holder.

NOTE: DADE COUNTY AGREEMENTNUMBER AND TITLE MUST APPEAR ON EACH CERTIFICATE.

**CERTIFICATE HOLDER MUST READ: MIAMI-DADE COUNTY
111 NW 1ST STREET
SUITE 2340
MIAMI, FL 33128**

Compliance with the foregoing requirements shall not relieve the vendor of his liability and obligation under this section or under any other section of this agreement.

**CLERK OF THE
BOARD OF COUNTY COMMISSIONERS
MIAMI-DADE COUNTY, FLORIDA**

In re: Bid Protest
Miami-Dade County Procurement Department
RFP No. 647
Electronic Monitoring Devices and Related Services

**MIAMI-DADE COUNTY'S OPPOSITION TO
SENTINEL OFFENDER SERVICES' BID PROTEST**

Sentinel Offender Services ("Sentinel") filed a bid protest of Miami-Dade County's (the "County") recommendation to award the contract for the Miami-Dade County Corrections and Rehabilitation Department's ("Corrections Department") Electronic Monitoring Devices and Related Services RFP 647 (the "Contract") to G4S Justice Services ("G4S"). Sentinel argues that G4S' proposal did not comply with the bid specifications of the Request for Proposals ("RFP") because the proposal did not include a separate home-based device, a radio frequency (RF) component, and two-way communication. In addition, Sentinel argues that the final scoring was "ambiguous" and requests that it be awarded the Contract. Sentinel's protest should be denied because G4S' submission is responsive and in compliance with the requirements of the RFP and the final scoring performed by the selection committee was properly conducted and in accordance with the RFP.

Background

The County, through the Department of Procurement Management ("Procurement Department") and the Corrections Department issued an RFP to obtain Global Positioning System ("GPS") based monitoring devices and related services for its "House Arrest Program."

See, RFP, attached as Ex. 1, p. 2-5. This program's goal is to supervise individuals who are released from the custody of the Corrections Department either because they are in pretrial stages or are in parole. Id. The program allows the Corrections Department to monitor and verify the participants' locations, ensuring, for example, that they remain at home during certain times or that they do not flee the jurisdiction. In certain cases, individuals may be restricted from entering specific geographical zones and the proposed device should allow the Corrections Department to verify whether the individual has entered such a zone.

An RFP, the method of procurement employed by the County here, allows the County more flexibility than other methods such as an ITB (invitation to bid). An ITB is generally used when the County knows exactly what product it is looking for and the issue is really just one of who can provide the product at the lowest price. Acela, Inc. v. Sarasota County, 993 So.2d 1035, 1040 (Fla. 2d DCA 2008). In the typical ITB all of the minimum specs are known and are more likely to be part of some mandatory requirements. On the other hand, an RFP is used when the County has a general idea of what it needs but it is not sure of what is available in the marketplace and the focus is on the overall quality or scope of the products or services offered. Id. An RFP may include certain mandatory requirements, but for the most part RFP requirements are much more general than an ITB's. The reason for this is that with an RFP the County is looking for a solution and not one specific product. For this reason, this RFP gave the proposers certain latitudes with the requirements.

Argument

Sentinel argues that G4S did not comply with the bid requirements because of "lack of a home-based unit" and that "the device proposed by G4S Justice Services is clearly not able to provide a home-based unit." See, Ex. 2, p.2. Section 2.4.3 of the RFP outlines the requirements

of a home-based unit. See, Ex. 1, p.8. Traditionally, GPS monitoring devices required multiple devices including a separate home based unit. See, G4S' Proposal, attached as Ex. 3, p.24-25. However, newer technology has made it possible to have single unit devices that perform the functions of multi-piece units and do not require a separate home-based device. Id. G4S' device is a single unit that incorporates all of the separate components into one unit. Id. at 25. Thus, through the use of a single unit, G4S' device met the requirements of the County.

The RFP and the addendums to the RFP specifically allowed a proposer to propose devices that are more technologically advanced, such as single unit device, as long as the device met the County's requirements. For example, in Question #1 of Addendum #3 to the RFP, the County was asked whether it would "rewrite the hardware and software requirements of the RFP to enable more providers of GPS location based offender monitoring, products and services to submit proposals that could include single unit designed or multi-piece designed products. See, Addendum #3, attached as Ex. 4, p.1. The County's response was that while it would not rewrite the hardware and software, "the solution that is presented to the County regardless whether it is a single unit or multi-piece designed product is not of importance as long as the GPS unit can meet the requirements and needs of MDCR." Id. Clearly, a separate home-based device was not a mandatory requirement since it was not important to the County whether it was a single unit or multi-piece as long as the requirements of the County were met.

In addition, in the Comment to Question #1 of Addendum #3, a vendor expressed concern about how the RFP's specifications required three separate components and that as a result the County may be restricted to proposals using older technology. Id. In response, the County referred the vendor to the answer to Question #1 where it indicated that it was of no importance to the County that the device proposed was a single or multi-piece unit. Id. Also, in

Question #30 of Addendum #3, the County was asked the following: will the County evaluate proposals with more advanced methodology, if so should those proposers indicated in their proposals that they are proposing more advanced methodology, and to confirm whether the use of the word “should” in the RFP does not mean mandatory and that as such the County is open to proposals for more advanced technology? Id. at p. 7-8. The County responded with the following: it would evaluate all responsive proposals, ‘yes’ the vendor should indicate in its RFP that it is proposing more advanced methodology in order to accomplish the RFP’s objective, and that “RFP requirements” listed as “should” are NOT mandatory.” Id. Clearly, the County was open to proposals with more advanced methodology and any use of the word “should,” including in section 2.4.3 of the RFP, did not denote a mandatory requirement.

Furthermore, in Question #35 of Addendum #3, a vendor asked the County to “confirm as per the pre-proposal conference that, MDCR will accept and evaluate proposals (not reject upon receipt) for one-piece GPS systems that meet the overall objective of the RFP but, do so with different methodology whereby the GPS Portable Tracking Device (PTD), Radio Transmitter and GPS Home Base Device are all in one ankle worn device?” See, Ex. 4, p.9. In response, the County stated to please “refer to the response for Question #1. Proposal responses must include a detailed methodology on how this equipment meets our criteria and requirements.” Id. Once again, the response to Question #1 was that to the County it was not important whether the product was a single or multi-piece unit as long as it met the requirements of the RFP. The device proposed by G4S is more advanced than the minimum requirements of the RFP and integrates the 3 pieces into one single device. See, Ex. 3, p.24-25. The County made it clear through the answers listed above in the addendums to the RFP that it would accept more technologically advanced devices as long as they met the County’s requirements. Furthermore,

whether the device was in the form of a single unit or multiple pieces was not important as long as the requirements were met. As a result, the fact that G4S submitted a proposal that included a single unit device and not a multiple unit device with a separate home-based component did not render the proposal invalid.

Sentinel also argues that G4S' proposal does not comply with the RFP requirements because "it did not meet the bid specifications in regards to Section 2.33 which specifically require a radio frequency component" and that as a result it should be "rendered null and void." See, Ex. 2, p.1. In Section 2.33, the RFP states that "the proposed System shall provide MDCR with the ability to set up different modes for participants in the program. See, Ex. 1, p.5. The various modes, at a minimum, should be Active GPS tracking, Passive GPS tracking, Radio Frequency, and Hybrid." See, Ex. 1, p.5. Sentinel's argument fails because in Addendum #1, the County clearly indicated that Radio Frequency was not a requirement but is instead an option. See, Addendum #1, attached as Ex. 5, p1. In question #8 of that addendum, a vendor asked "Will RF (Radio Frequency) option be considered by MDCR?" Id. The County responded "Yes, as an optional service." Id. Clearly, Radio Frequency was not a requirement if the County indicated in an addendum that it would be considered as an option. Furthermore, as was explained already, the use of the word "should" in the RFP does not denote a mandatory requirement. See, Ex. 4, p.8. Furthermore, G4S' proposal in fact included a Radio Frequency component as an option. See, Ex. 1, p.65. As a result, this argument also fails.

Sentinel also argues that G4S' proposal did not meet the bid requirements because it did not include "two-way communication." See, Ex. 2, p.2. Section 2.4.1(j) of the RFP states that "the device should allow MDCR to conduct one-way oral/text communication with the participant at any time at no additional cost." See, Ex.1, p.6. In Addendum #3, it appears that the

County modified this requirement by adding that the device “should allow for two-way communication between MDCR and the inmate.” See, Ex.4, p.4. Once again, the language of the RFP and the accompanying addendums make clear that the word “should,” which was used when describing the requirement here, did not mean that it was mandatory. Thus, whether or not G4S’ device allows for two-way communication does not render the proposal invalid, as long as the requirements of the County are met. G4S’ proposal does allow for at least one-way communication because the product may be “paired with a cell device to send/text/SMS messages to the defendant.” See, Ex. 3, p.28.

The RFP also states that proposers “may take exceptions to any of the terms of this Solicitation unless the Solicitation specifically states where exceptions may not be taken.” See, Ex. 1, p.2. In Section 2, for example, the RFP states that “[a]ll electronic monitoring equipment proposed must be URL certified. There are no exceptions to this requirement.” See, Ex.1, p.7. Also, in Addendum #3 in response to a question about whether or not the County will accept a proposal without Breath Alcohol Testing, the County made clear that it would not accept a proposal without Breath Alcohol Testing. See, Ex. 4, p.1-2. However, the RFP does not state that exceptions could not be taken for radio frequency, home-based device, or one or two-way communications. In fact, as has been explained already, the language of the RFP and the addendums make clear that these requirements were not mandatory.

Sentinel also questions the final scoring. Specifically, they ask how they could have received the highest score in the preliminary round but not in the final round. See, Ex. 2, p.3. However, the RFP clearly provided that after the preliminary scoring, the selection committee could choose to conduct an oral presentation after which the selection committee would “re-evaluate, re-rate and re-rank the proposals remaining in consideration based upon the written

documents combined with the oral presentation.” See, Ex. 1, p.18. The selection committee did in fact conduct an oral presentation after which they did re-evaluate, re-rate and re-rank the proposals based on the both the written documents and the oral presentation. See, Ex. 6. In the final ranking, as Sentinel indicated, Sentinel was ranked third and G4S first. Sentinel has provided no evidence that the committee committed any wrongdoing in how it selected G4S as the highest ranked proposer. The simple fact that Sentinel received a different ranking in the final ranking does not constitute grounds for overturning the decision of the selection committee.

Furthermore, the RFP clearly states that any “question, issue, objection or disagreement concerning, generated by, or arising from the published requirements, terms conditions or processes contained or described in the solicitation documents shall be deemed waived by the protester” unless it was brought to the attention of the County at least 2 days prior to the due date of the proposal submission. See, Ex. 1, p.19. Sentinel appears to be taking issue with this process and there is no evidence or allegation that the protester brought this issue to the attention of the County within the time frame provided for in the RFP. As a result, this argument also fails and should also be denied.

Governmental decisions in the field of competitive procurement are to be given wide deference. As the Florida Supreme Court stated, “[i]n Florida... a public body has wide discretion in soliciting and accepting bids for public improvements and its decision, when based on an honest exercise of this discretion will not be overturned by a court even if it may appear erroneous and even if reasonable persons disagree. *Liberty County v. Baxter’s Asphalt & Concrete, Inc.*, 421 So.2d 505, 507 (Fla. 1982) (Finding that there was no illegality, fraud, oppression or misconduct on the part of the government entity, the Court found that “it was clearly within the commission’s discretion to award the subject bid....” Id. Furthermore, “only a

showing of clear illegality will entitle an aggrieved bidder to judicial relief.... Judicial intervention in an agency decision ... is limited to those few occasions where fraud or corruption has influenced the conduct of officials.” *Department of Transportation v. Groves-Watkins Constructors*, 530 So.2d 912, 913-914 (Fla. 1988). As such, the scope of review of a government’s action with regards to competitive bidding is “limited to whether the purpose of competitive bidding has been subverted. In short, the hearing officer’s sole responsibility is to ascertain whether the agency acted fraudulently, arbitrarily, illegally or dishonestly.” Id.

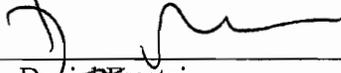
There is simply no evidence that in recommending award of this Contract to G4S the County acted fraudulently, arbitrarily, illegally or dishonestly. Absent a finding of any of these, the decision of the County should not be overturned, even if reasonable people could disagree on the decision of the County. It is clear from the facts of this case that the County acted well within its authority in recommending the award of the Contract to G4S, the company which the County’s selection committee ranked as the highest proposer pursuant to the procedures outlined in the RFP and the accompanying addendums.

Conclusion

WHEREFORE, for the reasons described above, the County respectfully requests that the Hearing Examiner dismiss Sentinel’s protest, or, in the alternative, deny the protest and fully affirm the County’s recommended contract award for the project titled Electronic Monitoring Devices and Related Services RFP 647 to G4S Justice Services.

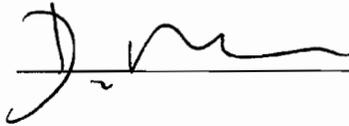
Respectfully submitted,

R. A. CUEVAS, JR.
Miami-Dade County Attorney
Stephen P. Clark Center
111 N.W. 1st Street, Suite 2810
Miami, Florida 33128

By: 
Daniel Frastai
Assistant County Attorney
Florida Bar No. 0666041
Telephone: (305) 375-5480
Facsimile: (305) 375-5634

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing was filed with the Clerk of the Board and was sent via facsimile and mail this 23rd, 2009 to: Tim Barttrum, and Michael Elchenko, Sentinel Offender Services, 220 Technology Drive, Suite 200, Irvine, CA, 92618.





Harvey Ruvin
CLERK OF THE CIRCUIT AND COUNTY COURTS
Miami-Dade County, Florida

CLERK OF THE BOARD OF COUNTY COMMISSIONERS
STEPHEN P. CLARK MIAMI-DADE GOVERNMENT CENTER

SUITE 17-202
111 N.W. 1st Street
Miami, FL 33128-1983
Telephone: (305) 375-5126
Fax: (305) 375-2484

March 31, 2009

Mr. Tim Barttrum
Vice President of Sales and Marketing
Sentinel Offender Services
220 Technology Drive, Suite 200
Irvine, CA 92618

Re: Bid Protest – RFP No. 647
Electronic Monitoring Devices and Related Services

Dear Mr. Barttrum:

Pursuant to Section 2-8.4 of the Code and Implementing Order 3-21, forwarded for your information is a copy of the Findings and Recommendation filed by the hearing examiner in connection with the foregoing bid protest which was held on March 25, 2009.

Should you have any questions regarding this matter, please do not hesitate to contact this office.

Sincerely,
HARVEY RUVIN, Clerk
Circuit and County Courts

By

Kay Sullivan, Director
Clerk of the Board Division

KMS:fed
Attachments

cc: George Burgess, County Manager (via email)
Alina T. Hudak, Assistant County Manager (via email)
Hugo Benitez, Assistant County Attorney (via email)
Daniel Frastai, Assistant County Attorney (via email)
Miriam Singer, Director, Department of Procurement Management (via email)
Melissa Adames, Senior Procurement Contracting Officer, DPM (via email)
Walter Fogarty, DPM (via email)
Timothy P. Ryan, Director, Miami-Dade Corrections and Rehabilitation (via email)
Donald Coffey, Project Manager, Miami-Dade Corrections and Rehabilitation (via email)
Mariette Dominguez, Project Manager, Miami-Dade Corrections and Rehabilitation (via email)
All Bidders in the bidding process (via US Mail)

CLERK OF THE BOARD

2009 MAR 31 PM 3:38

CLERK OF THE BOARD OF COUNTY COMMISSIONERS
MIAMI-DADE COUNTY, FLORIDA

**CLERK OF THE BOARD OF COUNTY COMMISSIONERS
MIAMI-DADE COUNTY, FLORIDA**

**In Re: Bid Protest
Miami-Dade County Procurement Dept.
RFP No. 647
Electronic Monitoring Devices and Related Services**

FINDINGS OF FACT AND RECOMMENDATIONS OF HEARING EXAMINER

This matter came before me, the undersigned Hearing Examiner on March 25, 2009 at 9:30a.m. at the Stephen P. Clark Center, Miami, Florida, pursuant to Section 2-10.4 of the Code of Miami-Dade County, on the Bid Protest filed by Sentinel Offender Services, (hereinafter referred to as "Sentinel") challenging Miami-Dade County's (hereinafter referred to as "the County") decision to recommend award of the contract for Electronic Monitoring Devices and Related Services to G4S Justice Services ("G4S"). Having reviewed the Request for Proposal, the Bid Protest and accompanying documents filed by Sentinel, the Memorandum in Opposition to Sentinel's Bid Protest, having heard testimony of all witnesses, reviewed the evidence presented at the protest hearing, the closing memorandum filed by the parties, and being otherwise fully advised, I find as follows:

Background and Findings of Fact

Miami-Dade County through the Corrections and Rehabilitation Department issued a Request for Proposal (RFP No. 647) to provide the County with Global Positioning System Monitoring Devices (GPS) and Related Services for the House Arrest Program. As part of the House Arrest Program, the Corrections Department is required to monitor certain individuals who have been released from the custody of the Corrections Department.

RFP's are a method of competitive procurement typically used when an agency desires a particular ultimate goal but is unable to specifically outline to proposers how to "perform toward achieving that goal." *System Development Corp. v. Dep't. of Health and Rehabilitative Serv's*, 423 So.2d 433, 434 (Fla. 1st DCA 1982). This differs from the Invitation For Bid (IFB) where the scope of work is specifically defined and outlined, is rigid and identifies with exactness, details and specificity, the goals and solutions sought in the IFB. In contrast, the "RFP is flexible, identifies a problem, and requests a solution. Consideration of a response to an IFB is controlled by cost, that is the lowest and best bid, whereas consideration of an offer to an RFP is controlled by technical excellence as well as cost." *Id.* Simply put, the IFB, is detailed and specific in design and scope and awarded to the lowest, responsive bidder. On the other hand, the RFP provides a general outline, frequently with bare minimum standards and requirements for certain needs and goals, with the means to achieve those needs and goals, more flexible and open in its methodology and technology and is generally awarded to the top bidder based upon technology, cost and performance.

Pursuant to the RFP, a selection committee evaluated the proposals submitted and performed a preliminary scoring of all responsive proposers. At the conclusion of this scoring, Sentinel received the highest ranking, followed by BI Inc. and G4S Justice Services. Additionally, the RFP provided the selection committee the option to require responsive proposers to participate in oral presentations after which the selection committee would re-rank, re-rate and re-evaluate the proposals. This re-evaluation would be done based on both the oral presentation and written proposals.

The committee did conduct oral interviews with the top three ranked proposers and as the testimony from all parties indicated, the interview included a hands on presentation of the proposed technology. At the conclusion of all the oral interviews and presentations, the committee did re-evaluate and re-rank the proposers. In the final scoring G4S was the highest ranked proposer and as a result, the County is recommending the award of the RFP to G4S.

At the bid protest hearing, all parties indicated that at the oral interview and presentation of Sentinel, there was some problem with the product and technology proposed by Sentinel. The County presented undisputed testimony that based upon the

product performance at the oral presentation, the selection committee members changed their scores of Sentinel, thereby causing them to fall to the position of the third ranked proposer.

Sentinel and BI Inc. proposed a two piece unit and G4S proposed a one piece unit. Sentinel's product included a separate home based unit and a Radio Frequency (RF) component and the ability to provide two-way communication. G4S proposed a one piece unit which provided for Advance Forward Link Trilateration (AFLT) as an alternative to RF with an RF option at an additional cost. In fact all the responsive bidders but G4S proposed a two piece unit with RF.

Issues Raised by Bid Protest

Sentinel raises three primary issues.

1. That G4S did not meet the bid specifications which require a GPS solution with Radio Frequency (RF). Further that G4S's proposal to use AFLT as a substitute or alternative for RF does not meet the mandatory RFP requirements.

2. Sentinel argues that G4S did not meet the bid specifications because their product lacked a two-way communication with the offender and Sentinel's product met or exceeded the requirements and expectations of the RFP.

3. That the scoring process was skewed, unfair and ambiguous.

Findings Of Fact

The RFP and the addendums make clear that a separate home-based device was not a mandatory requirement. In Question #1 to Addendum #3, on page 1, the County was asked whether it would rewrite the requirements of the RFP in order to allow proposals for "single unit" or multi-piece units. The County responded that while it would not rewrite the requirements, "[t]he solution that is presented to the County regardless whether it is a single unit or multi-piece designed product is not of importance as long as the GPS unit can meet the requirements and needs of MDCR." Additionally, Question #35 to Addendum #3, on page 9, asked almost the same question regarding multiple units and single units and the County's response was to refer the vendor to the response to Question #1 and that "[p]roposal responses must include a detailed methodology on how this equipment meets our criteria and requirements."

The evidence and testimony presented by the County at the bid protest hearing was that the G4S single unit device does meet the requirements of the County. The testimony presented clearly indicated that the County was not "married" to any specific product or methodology so long as it met the needs of the County. In a Comment to Question #1 to Addendum #3, on page 1, a vendor went into further detail, commenting that the specifications of the County's RFP were unique and restrictive to the products of a small number of vendors in the industry. The County responded to the comment by referring to the answer to Question #1 which clearly indicated that the County was not married to a specific product such as a multi-piece device and that it was not important if the device was a single or a multi-piece device as long as the requirements of the County were met.

Furthermore, in Question #30 to Addendum #3, on page 7, a vendor asked a similar question. According to that vendor, the scope of services was specific to one vendor's more outdated methodology and as a result the vendor inquired as to whether or not the County would accept proposals with more advanced methodology. If so, the vendor asked should the vendor say so in its proposal. The County responded that it would evaluate all responsive proposals and that "[y]es" the proposer should say in its proposal if it would be utilizing more advanced methodology. G4S indicated on pages 24-25 of its proposal that its proposal was utilizing more advanced methodology in accordance with questions #1 and #30 to Addendum #3.

The issue Sentinel really raises in their bid protest is more specific. The issue is whether RF is a requirement or was an alternative or substitute methodology permitted under the RFP? The issue is not a one piece versus two piece unit, but was RF required as part of the methodology for redundancy. Clearly G4S did not propose the use of RF in their primary unit, but provided for it as an option. What G4S did was to propose a one piece unit with AFLT, and indicated that it was a more advanced methodology in accordance with Questions #1 and #30 to Addendum #3.

In Question #30 to Addendum #3, on pages 7- 8, the County was asked whether or not the use of the word "should" was mandatory or would the County "be open to proposals for more advanced methods of operation than those specified so long as they meet the overall objective of the RFP." The County responded that "RFP requirements

listed as "should" ... are NOT mandatory." Clearly the requirement of a separate home-based device was not a mandatory requirement and G4S proposal should not be rejected because it was a single unit.

Sentinel's argument that G4S' proposal should be rejected because it did not include two-way communication should also be rejected because the language of the RFP (Section 2.4.1, letter j., on page 6) and Addendum #3 (Question #19, on page 4) employ the term "should" when referring to this requirement. Since use of the word should did not denote a mandatory requirement, a two-way communication capability was not a mandatory requirement.

Sentinel's argument that G4S' proposal should be rejected because it did not include an RF component should also be rejected because of the use of the word "should" when describing this requirement. Section 2.3.3 of the RFP (page 5) states that "[t]he proposed system shall provide MDCR with the ability to setup different modes for participants in the program. The various modes, at a minimum should be Active GPS, tracking, Passive GPS tracking, Radio Frequency, and Hybrid." While the word "shall" in the first sentence modifies the words "different modes," the word "should" was used and not the word "shall" when listing the various modes. As a result, consistent with the way the word "should" is to be read in this RFP, the listed modes were not a mandatory requirement. The County could have used the word shall or must in the second sentence but instead used the word "should." As a result, while it was mandatory to have various modes, according to that sentence it was not mandatory to have the ones listed there.

In Question #8 to Addendum #1 the County was asked whether "RF (Radio Frequency) options [would] be considered by MDCR." The County's response was "[y]es, as an optional service." RF could not have been a mandatory requirement while at the same time be considered an optional service.

Sentinel points to Question #49 to Addendum #3, on page 12, that despite the language to the contrary in the RFP and the addendums, RF was a mandatory requirement. In that question, the County was asked whether the County would be open to evaluating Radio Frequency as "future consideration/optional services." The County responded that "RF must be incorporated with the GPS system to be able to monitor inmates." Sentinel argues that the use of the word "must" here means that RF is a

mandatory requirement of the RFP. This interpretation is inconsistent and contradicts the previous language that indicates that RF would be considered as an option. How could it be a requirement but also be an option? The only way that both of these sentences can be read in harmony is the following: If you are going to propose a system it must have a redundant feature, whether it is RF or another method such as AFLT (advanced forward link trilateration) incorporated into the system. However, this does not prevent the proposer from also proposing another mode as an option in addition to the system already proposed. For example, you could propose a system with GPS and RF incorporated into the system with AFLT as a separate option or GPS and AFLT incorporated into the system with RF as a separate option. In fact, G4S' proposal was for a GPS with AFLT incorporated and RF as an option. But you could not provide a GPS system alone with no other mode incorporated. The GPS device must have a back up mode be it RF or AFLT but it cannot be GPS alone with RF or AFLT as an option only. That is why the RFP in Section 2.3.3 clearly states that the "System shall provide MDCR with the ability to set up different modes." While you can provide one of those modes as a separate option, the main device must have a redundancy feature. This is the only reading that gives a meaning to all of the sentences that otherwise may appear to be inconsistent.

In addition, in Section 1.3 the RFP provides that proposers "may take exceptions to any of the terms of this Solicitation unless the Solicitation specifically states where exceptions may not be taken. The County may accept or reject the exceptions at its sole discretion..." Even if we were to assume that the RFP's requirement for RF was mandatory G4S' bid is still compliant with the RFP because AFLT would then be viewed as an exception to an RF requirement and the RFP does not state that an exception could not be taken for RF.

To the extent that any language in the RFP could be interpreted as ambiguous or contradictory, the RFP and the County's Administrative Order that govern bid protests clearly indicate that it is up to the proposer to seek clarification or else the issue is waived. Section 4.9 of the RFP, on page 19, addresses the protest rights of proposers. It indicates that protest may be made in accordance with Section 2.8.3 and 2.8.4 of the County Code as well as Administrative Order 3-21. To the extent that there is an inconsistency or ambiguity in the document with regards to the requirements of an RF

component, this issue was waived by the protester since there is no evidence that it was brought to the attention of the County within the time frame provided.

To further address Sentinel's second issue raised in the bid protest that G4S's product does not provide for two way communication with the offender and that Sentinel is the better qualified proposer because their product met or exceeded the requirements and expectations in the RFP, we need only to look at the RFP and the conclusions and findings as set forth above. As to whether Sentinel had the better product and exceeded the requirements, the testimony was undisputed and in fact acknowledged by Sentinel, that at the oral interview, Sentinel's product did not out perform G4S' product. There were some "issues" with Sentinel's technology at the interview, which testimony indicated caused Sentinel's scores to be lowered and their technology considered not as advanced or as good as G4S'.

As to Sentinel's final issue raised at the bid protest hearing, regarding the ambiguous final scoring, there is a clear lack of evidence to support this argument. There was no evidence presented that the County or the selection committee skewed the scoring process, was unfair or ambiguous or acted in an illegal, fraudulent, dishonest, oppressive or arbitrary manner. Sentinel presented as evidence a score sheet of each member of the selection committee. A review of that score sheet indicates that each member lowered Sentinel's score in most categories and specifically as relates to the program design. This would be consistent as reflective of the problems Sentinel encountered at the oral interview.

CONCLUSION AND RECOMMENDATION

The Supreme Court of Florida has stated that there is a "strong judicial deference accorded an agency's decision in competitive bidding situations." *Department of Transportation v. Groves-Watkins Constructors*, 530 So.2d 912, 913-914 (Fla. 1988). "[O]nly [a] showing of clear illegality will entitle an aggrieved bidder to judicial relief.... Judicial intervention in an agency decision... is limited to those few occasions where fraud or corruption has influenced the conduct of officials." *Department of Transportation v. Groves-Watkins Constructors*, 530 So.2d 912, 913-914 (Fla. 1988). Furthermore, the scope of review of a government's action with regards to competitive bidding is "limited to whether the purpose of competitive bidding has been subverted. In

short, the hearing officer's sole responsibility is to ascertain whether the agency acted fraudulently, arbitrarily, illegally or dishonestly." *Id.*

As long as "a public agency acts in good faith, even though they may reach a conclusion on facts upon which reasonable men may differ, the courts will not generally interfere with their judgment, even though the decision reached may appear to some persons to be erroneous." *Miami-Dade County v. Church & Tower, Inc.*, 715 So.2d 1084, 1089-1090 (Fla. 3d DCA 1998).

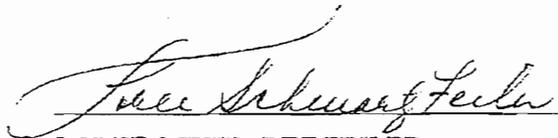
According to the Florida Supreme Court, "a public body has wide discretion in soliciting and accepting bids for public improvements and its decision, when based on an honest exercise of this discretion, will not be overturned by a court even if it may appear erroneous and even if reasonable persons disagree." *Liberty County v. Baxter's Asphalt & Concrete, Inc.*, 421 So.2d 505, 507 (Fla. 1982). Furthermore, "public bids statutes serve the object of protecting the public against collusive contracts and prevent favoritism toward contractors by public officials and tend to secure fair competition upon equal terms to all bidders, and they remove temptation on the part of public officers to seek private gain at the taxpayers' expense, are of highly remedial character, and should receive a construction always which will fully effectuate and advance their true intent and purpose and which will avoid the likelihood of same being circumvented, evaded, or defeated." *Id.*

Sentinel has offered no evidence that would support a finding of clear illegality on the part of the County. There is simply no evidence that the actions of the County were illegal, arbitrary, fraudulent or dishonest. There is no evidence that the County acted in bad faith or that the public officials involved were influenced by fraud or corruption. Absent any such evidence, the protester has clearly failed to prove that the County acted illegally, arbitrarily, dishonestly, or fraudulently.

There is also no evidence that the purpose of competitive bidding has been subverted. There is no evidence that G4S received an unfair advantage over any of the other proposers, since Sentinel was the highest ranked proposer after the preliminary evaluations. There was no evidence submitted that the reason why G4S is the highest ranked proposer had anything to do with the fact that G4S proposed a methodology utilizing AFLT and not RF. Clearly, even though G4S proposed a different methodology

than Sentinel, Sentinel was able to score higher in the preliminary round. The undisputed evidence is that Sentinel's score was changed after their performance in the oral presentation. In fact the purpose of competitive bidding would be subverted were Sentinel to be granted its protest when it is clear from the evidence that the reason that they are not the highest ranked proposer has only to do with their performance in the oral presentation and nothing to do with the methodology used by any of the proposers including G4S. It is the competitive nature of the process that has produced G4S as the highest ranked proposer.

For these reasons, I recommend that the bid protest filed by Sentinel be denied and that the award be made to G4S, the highest ranked responsive and responsible proposer.



LOREE SCHWARTZ FEILER

Hearing Examiner

Dated: March 30, 2009