

Memorandum



Date: January 21, 2010

To: Honorable Chairman Dennis C. Moss
and Members, Board of County Commissioners

From: George M. Burgess
County Manager

Subject: Haiti Earthquake Recovery Action Plan

Agenda Item No. 14B1

Attached please find the Haiti Earthquake Recovery Action Plan report as requested per Resolution R-01-10. Please be advised that this plan is changing as recovery efforts evolve.

I am proud of our County's immediate response to the needs of our neighbors in Haiti and their families here. We will continue to work closely with all of you in these efforts.


Alina T. Hudak
Assistant County Manager

Miami-Dade County, Florida Emergency Operations Center (EOC)

Haiti Earthquake Recovery Action Plan



January 21, 2010

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Miami-Dade Emergency Operations Center
Haiti Earthquake Recovery Action Plan

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INTRODUCTION

Resolution 01-10 directs the Mayor or his designee to develop and implement a Haiti Earthquake Recovery Plan. The Mayor or his designee will be the lead in activating this plan along with support from the Department of Emergency Management (DEM). The plan describes the activities and responsibilities of lead and support agencies involved in disseminating and providing information relative to the progress of the recovery effort along with the logistics involved with collection, coordination, and storage of public and private donated goods for the relief and recovery of earthquake survivors in the Republic of Haiti. In addition, the plan describes the actions taken to assist with the repatriation process as American citizens are returned to the mainland United States. Furthermore, the County's mass migration contingencies are clarified. The extent to which the activities in this document are conducted will depend largely on the quantity of donations and the extent of participation from Non-Governmental Organizations (NGOs).

Scope

The determination to implement this plan was made by the Miami-Dade Board of County Commissioners as described in Resolution 01-10 adopted on January 14, 2010. In its entirety, the resolution authorizes the Mayor or his designee to: publicize forms allowing County employees to donate earned annual leave time, holiday leave time, and money to the County's Emergency Disaster Relief Fund, authorizing the donation of such funds to the American Red Cross, Catholic Charities and Food for the Poor; deploy the County's Urban Search and Rescue Team, emergency responders and emergency management personnel; use County employees and property for recovery and assistance efforts not limited to collection drives; use County employees to provide technical, logistical, or humanitarian assistance to assist Haiti with recovery; develop and implement a Haiti Earthquake Recovery Plan that includes a plan for the use of County property at Homestead Air Force Base; prioritize leave requests related to relief efforts; use of County facilities for relief efforts; waives the procedures for the disposition of surplus County property; allow the use of emergency purchase procedures; create an initial status report of the County actions by January 21, 2010 for the Board of County Commissioners and thereafter weekly status reports; and waives or discounts vessel and/or cargo charges imposed by the Port of Miami for cargo departing from the Port assisting in relief efforts. Resolution 01-10 also urges the Obama administration and the Secretary of the Department of Homeland Security (DHS) to grant Temporary Protection Status (TPS) to Haitian nationals living in the United States, directs the Clerk of the Board to send a copy of the resolution to the Florida Congressional Delegation and the DHS Secretary, and directs the County's federal lobbyists to advocate on TPS.

Main Warehouse

The Lightspeed Building, located at 11500 NW 25th Street, Doral, FL 33172, is designated as the main warehouse for County collected public donations. The Miami-Dade County General Services Administration (GSA) will coordinate main warehouse management. GSA will staff, sort, inventory and package (palletize) donated items delivered from County drop-off locations and private entity donation sites. The lead for coordination of volunteers to assist with warehouse activities is the Emergency Operations Center (EOC) Disaster Resource Branch Manager. The Disaster Resource Branch Manager will gather County and spontaneous volunteers and provide a vetted list to conduct warehouse activities. Staffing and supply needs can be found in Appendix 1 of this plan.

County Donation of Surplus Goods

County departments have been directed to assess their inventory of surplus goods and identify those items that might be appropriate for donation to the Haiti Earthquake Recovery effort. An inventory of the surplus items to be donated shall be assembled by the donating department and forwarded to GSA who will make the necessary logistical arrangements for pick up and transport to the County's Main Warehouse (if the department is unable to handle the transport on their own).

Public Donations

Miami-Dade is partnering with several municipalities and the Miami-Dade Public School Board to collect publicly donated relief items. Designated municipal police and fire stations as well as municipal buildings will join Miami-Dade Police District stations, Miami-Dade Fire stations, and Miami-Dade Libraries as sites where residents can drop off donated goods (see Appendixes 2, 3 and 4). The identified locations will accept non-perishable food, water, clothing and non-perishable medical supplies. Donated Goods will be placed in boxes identified for donations. Collected donations will be transported via box truck and/or tractor trailer to the main warehouse. The Lightspeed Building will accept delivery of donated items from the aforementioned agencies on weekdays (Mon-Fri) from 7am – 7pm.

Partners in this effort, include Hialeah, Coral Gables, Homestead, North Miami Beach, North Miami, Miami, Miami Beach, Miami Springs, Sweetwater, South Miami, Pinecrest, Florida City, Golden Beach, El Portal, Miami Shores, North Bay Village, Bay Harbor Island, Surfside, Indian Creek, Miami Gardens and Miami-Dade Public Schools. These agencies will self-transport collected goods to the main warehouse or, if need be, request assistance from the County. For a list of donation sites see Appendix 4.

Non-Governmental Organizations (NGOs)

In conjunction with the County's collection of donations, NGOs will also be collecting items at identified locations throughout Miami-Dade County. It is anticipated that organizations will conduct donation drives outside the purview or unbeknownst to the County. The following information details NGO activities coordinated with the EOC:

The Haitian American Emergency Relief Committee will open two main warehouses:

1. 7220 N. Miami Avenue Miami, FL 33150
2. 6301 NE 2nd Avenue Miami, FL 33138

The two main warehouses will act as donation drop-off sites as well as receiving sites for the satellite locations listed below.

1. Little River Service Center 6301 NE 2nd Ave Miami, FL 33138
2. MacTown 151 NE 62nd Street Miami, FL 33138
3. Miami Temple 9175 SW 44th Street, Miami, FL 33165
4. Magesco Inc. 7010 NE 4th Ct, Miami, FL 33138 Mon-Fri 8:30-4:30pm 305-397-6711

5. Concerned African Women, Inc. 1505 NW 167th Street, Suite 101 Miami Gardens, FL
6. Shalom Community Church 900 NE 132ST North Miami, FL 33161
7. Divas Beauty Salon 15028 NE 6th Ave North Miami , FL 33161
8. Next Level Barbershop Downtown, Miami 238 NE 1st avenue, Miami, FL 33132
9. Agape Youth Ministry Center 1550 NE 165th St North Miami Beach, FL 33162
10. Evangel Church International 590 NW 159th St, Miami, FL 33169
11. Westminster Christian School 6855 SW 152nd Street, Palmetto Bay, FL

The City of Miami has set up temporary drop-off locations at all City of Miami Fire Department stations and City of Miami Net Offices to collect donations during the following week for the relief effort in Haiti. They are accepting all nonperishable food, water, medical supplies and medications that do not have expiration dates. For more information call 305-960-4660.

Additional sites will be functioning at:

1. 6301 NE 2nd Av, Mon-Friday 8am-5 pm
2. American Muslims for Emergency Relief 183 NE 166 St., Miami, FL 33162
Items accepted: cereals, can juice & soda, milk in powder, dry food and all kind of baby food in cans, clothes, blankets, towels, socks (only new items will be accepted), medicine, medical supplies and hygiene products
Items will not be accepted if expired before April 1, 2010
3. Christian Haitian Outreach 13438 SW 131st Street, Miami, FL 33186
4. Bishop Victor T. Curry and New Birth Baptist – locations at:
Vision to Victory Center in Little Haiti 8400 NE 2nd Avenue and
WMBM Radio station 13230 NW 7th Avenue, North Miami, FL 33168
5. Haitian Lawyers Association 480 NE 13 Street, Ft. Lauderdale, FL 33304

Private Enterprise Donation Sites

Private organizations may spontaneously begin donation drop-off sites. The County's Main Warehouse will receive collected donated goods from private organizations that coordinate their efforts with the Miami-Dade EOC.

Deployment of Collected Goods

Miami-Dade County will work to identify an entity or entities to assist in the delivery of collected goods to Port-au-Prince. Prior to engaging in a partnership with an NGO or private organization the entity will be vetted by Miami-Dade County. Miami-Dade EOC will look to partner with organizations that have a foothold in the affected area to maximize the distribution of donated goods. Additionally, the Miami-Dade EOC will partner with organizations that will provide transportation and distribution to the affected area.

Donation of Leave by County Employees

County employees wishing to donate leave time, such as accrued Annual or Holiday leave, to the County's Emergency Disaster Relief Fund may do so by completing the Leave Donation Form and submitting it to their Departmental Personnel Representative.

Funds collected shall be donated to the American Red Cross, Catholic Charities and Food for the Poor in the name of each employee of Miami-Dade County.

Neighborhood Information Centers

The Department of Human Services has established a Haitian Information Center at the Edison Little River Neighborhood Center (150 NW 79th Street). This center provides computers with internet access, phone lines with toll-free long distance service to Haiti (provided by Comcast), crisis/grief counselors, and bulletin boards which provide information and postings of missing relative's pictures.

Additional sites will be established at the Haitian Senior Center (5080 Biscayne Blvd) and the Minor League Club House (1601 SE 28th Avenue, Homestead) as resources and services are identified.

Support to Repatriation Process

The US Department of Health and Human Services has tasked the Florida Department of Children and Family Services with greeting, providing assistance (food, lodging, and incidentals for up to 2 days), psychiatric care, legal aid, transportation, resettlement, and referrals for repatriated Americans arriving through Miami International Airport and Homestead Air Reserve Base. Miami-Dade DEM in partnership with Miami-Dade Aviation, Miami-Dade Fire Rescue, American Red Cross, and Homestead Air Reserve Base are supporting the repatriation process with transportation, medical assistance, meals, flight coordination, and information coordination.

Mass Migration Contingency Support

Miami-Dade DEM maintains the County's Change in Caribbean Government plan (a protected public safety document) which is designed to manage humanitarian aid as a result of a mass migration incident in the Caribbean. If necessary, several of the elements in the plan could be activated to support state and federal agencies in managing a mass migration emergency.

Employee Support Services

The Department of Human Resources Employee Support Services Division is ready to assist County staff affected by this tragedy. Guidance for supervisors to recognize the signs of stress and the recommendations and resources to address it are available (see Appendix 5).

Demobilization

Donations

The Main Warehouse will remain activated until all donations have been collected for transport to the affected area and/or a local NGO has agreed to assume responsibility for the collection/dissemination of the donated items. County Donation drop-off locations will accept donated items until advised by the Mayor or his designee to discontinue. Once responsibility for donated items has been assumed by an NGO or other agency, the Main Warehouse will be

demobilized. The Miami-Dade EOC in conjunction with the County's Main Warehouse Manager will work to return the area being activated as a donation reception site to its previous condition.

Repatriation

DEM and its partner agencies will continue to support the repatriation process until such time that responsible State and Federal agencies no longer require local assistance, and/or the mission of returning all Americans citizens from Haiti to the United States, through locations within Miami-Dade County has been completed.

APPENDIX

Appendix 1: Warehouse Staffing and Supply List

Staff

- Warehouse manager (s)
- Asst warehouse manager (s) (1)
- Un-loaders (4-10)
- Inventory tracker (4)
- Inventory data entry (1)
- Sorters (6)
- Packers (6)
- Loaders onto pallets (6)
- Shrink wrappers (2)
- Pallet jack operators (2)
- Forklift operators (2)

Packaging Supplies

- Cardboard boxes (assorted sizes, med to large)
- Tape

Warehouse Equipment

- 2 forklifts (5,000 lb capacity)
- pallets (200-300)
- industrial scale
- shrink wrap and machine or manual roll
- Dollies (15) and carts (15)
- Packing boxes, bubble wrap, tape
- Inventory control (clipboards 20; legal pads 40; calculators 20; pens 50; markers 50; computer and printer)
- Hammer and nails to repair pallets
- Radios/phone 8-16 for the drivers on the trucks; chargers, batteries
- Base set (radio) for warehouse
- Rollers and sawhorses
- Tape
- Fax machine

Appendix 2: MDPD Donation Sites



Appendix 4: County, Municipal and School Donation Sites

FACILITY	CITY	NAME	ADDRESS
FIRE STATION	AVENTURA	AVENTURA	2900 NE 199TH ST
FIRE STATION	AVENTURA	AVENTURA	2601 POINTE EAST DR
FIRE STATION	DORAL	DORAL	9710 NW 58TH ST
FIRE STATION	HIALEAH GARDENS	HIALEAH GARDENS	10350 NW 87TH AVE
FIRE STATION	HOMESTEAD	EAST HOMESTEAD	1350 SE 24TH ST
FIRE STATION	HOMESTEAD	HOMESTEAD	325 NW 2ND ST
FIRE STATION	HOMESTEAD	VILLAGE OF HOMESTEAD	3100 SE 8TH ST
FIRE STATION	MEDLEY	MEDLEY	10200 NW 116TH WAY
FIRE STATION	MIAMI	PORT OF MIAMI	1303 AFRICA WAY
FIRE STATION	MIAMI LAKES	MIAMI LAKES	16699 NW 67TH AVE
FIRE STATION	MIAMI LAKES	MIAMI LAKES WEST	8205 COMMERCE WY
FIRE STATION	MIAMI SHORES	MIAMI SHORES	9500 NE 2ND AVE
FIRE STATION	MIAMI SPRINGS	AIRPORT NORTH SIDE	5680 NW 36TH ST
FIRE STATION	MIAMI SPRINGS	MIAMI SPRINGS	201 WESTWARD DR
FIRE STATION	MIAMI-DADE	AIR RESCUE	14150 SW 127TH ST
FIRE STATION	MIAMI-DADE	AIRPORT	NW 42ND AVE / NW 21ST ST
FIRE STATION	MIAMI-DADE	BUNCHE PARK	15250 NW 27TH AVE
FIRE STATION	MIAMI-DADE	CAROL CITY	18705 NW 27TH AVE
FIRE STATION	MIAMI-DADE	CORAL REEF	9201 SW 152ND ST
FIRE STATION	MIAMI-DADE	CUTLER RIDGE	10850 SW 211TH ST
FIRE STATION	MIAMI-DADE	FIRE HEADQUARTER	9300 NW 41ST ST
FIRE STATION	MIAMI-DADE	FISHER ISLAND	65 FISHER ISLAND DR
FIRE STATION	MIAMI-DADE	FOUNTAINBLEAU	8825 NW 18TH TER
FIRE STATION	MIAMI-DADE	GOLDEN GLADES	575 NW 199TH ST
FIRE STATION	MIAMI-DADE	GOULDS	13150 SW 238TH ST
FIRE STATION	MIAMI-DADE	HAMMOCKS	10001 HAMMOCKS BLVD
FIRE STATION	MIAMI-DADE	HAULOVER BEACH	10500 COLLINS AVE
FIRE STATION	MIAMI-DADE	HIGHLAND OAKS	1655 NE 205TH ST
FIRE STATION	MIAMI-DADE	HONEY HILL	4775 NW 199TH ST
FIRE STATION	MIAMI-DADE	KENDALL	7777 SW 117TH AVE
FIRE STATION	MIAMI-DADE	KENDALL SOUTH	7825 SW 104TH ST
FIRE STATION	MIAMI-DADE	KEY BISCAYNE	2 CRANDON BLVD
FIRE STATION	MIAMI-DADE	MIAMI GARDENS	2270 NE MIAMI GARDENS DR
FIRE STATION	MIAMI-DADE	MODEL CITIES	6460 NW 27TH AVE
FIRE STATION	MIAMI-DADE	MODELLO	15890 SW 288TH ST
FIRE STATION	MIAMI-DADE	OPA LOCKA	3190 NW 119TH ST
FIRE STATION	MIAMI-DADE	PALM SPRINGS NORTH	7700 NW 186TH ST
FIRE STATION	MIAMI-DADE	PERRINE	9798 E HIBISCUS ST
FIRE STATION	MIAMI-DADE	REDLAND	17605 SW 248TH ST
FIRE STATION	MIAMI-DADE	RICHMOND	13390 SW 152ND ST
FIRE STATION	MIAMI-DADE	SAGA BAY	21501 SW 87TH AVE



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FACILITY	CITY	NAME	ADDRESS
FIRE STATION	MIAMI-DADE	SOUTH MIAMI HEIGHTS	12105 QUAIL ROOST DR
FIRE STATION	MIAMI-DADE	SUPPORT	6000 SW 87TH AVE
FIRE STATION	MIAMI-DADE	TAMIAMI	12700 SW 6TH ST
FIRE STATION	MIAMI-DADE	TRAIL	15155 SW 10TH ST
FIRE STATION	MIAMI-DADE	TROPICAL PARK	3911 SW 82ND AVE
FIRE STATION	MIAMI-DADE	TURNPIKE	11600 SW TURNPIKE HWY
FIRE STATION	MIAMI-DADE	VIRGINIA GARDENS	7050 NW 36TH ST
FIRE STATION	MIAMI-DADE	WEST BIRD	4200 SW 142ND AVE
FIRE STATION	MIAMI-DADE	WEST KENDALL	8501 SW 127TH AVE
FIRE STATION	MIAMI-DADE	WEST LITTLE RIVER	9350 NW 22ND AVE
FIRE STATION	MIAMI-DADE	WEST SUNSET	16250 SW 72ND ST
FIRE STATION	MIAMI-DADE	WESTCHESTER	9361 SW 24TH ST
FIRE STATION	NORTH BAY VILLAGE	NORTH BAY VILLAGE	7903 EAST DR
FIRE STATION	NORTH MIAMI	INTERAMA	15655 BISCAYNE BLVD
FIRE STATION	NORTH MIAMI	NORTH MIAMI EAST	13000 NE 16TH AVE
FIRE STATION	NORTH MIAMI	NORTH MIAMI WEST	650 NW 131ST ST
FIRE STATION	NORTH MIAMI BEACH	SUN RAY	17050 NE 19TH AVE
FIRE STATION	NORTH MIAMI BEACH	ULETA	16899 NE 3RD CT
FIRE STATION	OPA-LOCKA	OPA LOCKA AIRPORT	4600 NW 148TH ST
FIRE STATION	PINECREST	PINECREST	10850 SW 57TH AVE
FIRE STATION	SOUTH MIAMI	SOUTH MIAMI	5860 SW 70TH ST
FIRE STATION	SUNNY ISLES BEACH	VILLAGE OF SUNNY ISLES	175 172nd St
FIRE STATION	SWEETWATER	SWEETWATER	351 SW 107TH AVE
FIRE STATION	WEST MIAMI	WEST MIAMI	901 SW 62ND AVE
FIRE STATION - MUNICIPAL	CORAL GABLES	CORAL GABLES STATION 1	2815 SALZEDO ST
FIRE STATION - MUNICIPAL	CORAL GABLES	CORAL GABLES STATION 2	525 S DIXIE HWY
FIRE STATION - MUNICIPAL	CORAL GABLES	CORAL GABLES STATION 3	11911 OLD CUTLER RD
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 8	5405 W 18TH AVE
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 1	93 E 5TH ST
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 2	4200 E 8TH AVE
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 3	800 W 49TH ST
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 4	251 E 12TH AVE
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 5	1197 W 74TH ST
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 6	780 W 25TH ST
FIRE STATION - MUNICIPAL	HIALEAH	HIALEAH STATION 7	7590 W 24TH AVE
FIRE STATION - MUNICIPAL	KEY BISCAYNE	KEY BISCAYNE STATION 1	85 W ENID DR
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 1	144 NE 5TH ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 10	4101 NW 7TH ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 11	5920 W FLAGLER ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 12	1455 NW 46TH ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 13	185 NE 82ND TER
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 14	2119 SW 19TH ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 2	1901 N MIAMI AVE
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 3	1103 NW 7TH ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 4	1105 SW 2ND AVE

FACILITY	CITY	NAME	ADDRESS
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 5	1200 NW 20TH ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 6	701 NW 36TH ST
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 7	314 BEACOM BLVD
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 8	2975 OAK AVE
FIRE STATION - MUNICIPAL	MIAMI	MIAMI STATION 9	69 NE 62ND ST
FIRE STATION - MUNICIPAL	MIAMI BEACH	MIAMI BEACH STATION 1	1051 JEFFERSON AVE
FIRE STATION - MUNICIPAL	MIAMI BEACH	MIAMI BEACH STATION 2	2300 PINETREE DR
FIRE STATION - MUNICIPAL	MIAMI BEACH	MIAMI BEACH STATION 3	5303 COLLINS AVE
FIRE STATION - MUNICIPAL	MIAMI BEACH	MIAMI BEACH STATION 4	7940 COLLINS AVE
FIRE STATION - MUNICIPAL	MIAMI BEACH	MIAMI BEACH STATION 4	6880 INDIAN CREEK DRIVE
LIBRARY	AVENTURA	NORTHEAST	19200 W COUNTRY CLUB DR
LIBRARY	CORAL GABLES	CORAL GABLES	3443 SEGOVIA ST
LIBRARY	DORAL	DORAL	10785 NW 58TH ST
LIBRARY	HIALEAH GARDENS	HIALEAH GARDENS	11300 NW 87TH CT
LIBRARY	HOMESTEAD	HOMESTEAD	700 N HOMESTEAD BLVD
LIBRARY	KEY BISCAVNE	KEY BISCAVNE	299 CRANDON BLVD
LIBRARY	MIAMI	ALLAPATTAH	1799 NW 35TH ST
LIBRARY	MIAMI	CALIFORNIA CLUB	850 IVES DAIRY RD
LIBRARY	MIAMI	CIVIC CENTER LIB KIOSK	1501 NW 12TH AVE
LIBRARY	MIAMI	COCONUT GROVE	2875 MCFARLAND RD
LIBRARY	MIAMI	CONCORD	3882 SW 112TH AVE
LIBRARY	MIAMI	CORAL REEF	9211 CORAL REEF DR
LIBRARY	MIAMI	COUNTRY WALK	15433 SW 137TH AVE
LIBRARY	MIAMI	CULMER/OVERTOWN	350 NW 13TH ST
LIBRARY	MIAMI	EDISON CENTER	531 NW 62ND ST
LIBRARY	MIAMI	GOLDEN GLADES	100 NE 166TH ST
LIBRARY	MIAMI	HISPANIC	2190 W FLAGLER ST
LIBRARY	MIAMI	INTERNATIONAL MALL	10315 NW 12TH ST
LIBRARY	MIAMI	KENDALE LAKES	15205 SW 88TH ST
LIBRARY	MIAMI	KENDALL	9101 SW 97TH AVE
LIBRARY	MIAMI	LAKES OF THE MEADOW	4284 SW 152ND AVE
LIBRARY	MIAMI	LEMON CITY	430 NE 61ST ST
LIBRARY	MIAMI	LITTLE RIVER	160 NE 79TH ST
LIBRARY	MIAMI	MAIN LIBRARY	101 W FLAGLER ST
LIBRARY	MIAMI	MODEL CITY	2211 NW 54TH ST
LIBRARY	MIAMI	NARANJA	27060 S DIXIE HWY
LIBRARY	MIAMI	NORTH CENTRAL	9590 NW 27TH AVE
LIBRARY	MIAMI	NORTH DADE REGIONAL	2455 NW 183RD ST
LIBRARY	MIAMI	PALM SPRINGS NORTH	17601 NW 78TH AVE
LIBRARY	MIAMI	SHENANDOAH	2111 SW 19TH ST
LIBRARY	MIAMI	SOUTH DADE REGIONAL	10750 SW 211TH ST
LIBRARY	MIAMI	SUNSET	10855 SW 72ND ST
LIBRARY	MIAMI	TAMIAMI	13250 SW 8TH ST
LIBRARY	MIAMI	VIRRICK PARK	3255 PLAZA ST
LIBRARY	MIAMI	WEST DADE REGIONAL	9445 CORAL WAY



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FACILITY	CITY	NAME	ADDRESS
LIBRARY	MIAMI	WEST FLAGLER	5050 W FLAGLER ST
LIBRARY	MIAMI	WEST KENDALL REGIONAL	10201 HAMMOCKS BLVD
LIBRARY	MIAMI BEACH	MIAMI BEACH	227 22ND ST
LIBRARY	MIAMI BEACH	NORTH SHORE	7501 COLLINS AVE
LIBRARY	MIAMI BEACH	SOUTH SHORE	131 ALTON RD
LIBRARY	MIAMI LAKES	MIAMI LAKES	6699 WINDMILL GATE RD
LIBRARY	MIAMI SPRINGS	MIAMI SPRINGS	700 S ROYAL POINCIANA BLVD
LIBRARY	OPA-LOCKA	OPA-LOCKA	780 FISHERMAN ST
LIBRARY	PINECREST	PINECREST	5835 SW 111TH ST
LIBRARY	SOUTH MIAMI	SOUTH MIAMI	6000 SUNSET DR
LIBRARY	SUNNY ISLES BEACH	SUNNY ISLES	18070 COLLINS AVE
LIBRARY	WEST MIAMI	FAIRLAWN	6376 SW 8TH ST
OTHERS	HOMESTEAD	CITY HALL	790 North Homestead Blvd
OTHERS	SOUTH MIAMI	CITY HALL	6170 SW 72 Street
OTHERS	SOUTH MIAMI	COMMUNITY SERVICES	5800 SW 66 Street
POLICE STATION	AVENTURA	INTRACOASTAL STATION	15665 BISCAYNE BLVD
POLICE STATION	CUTLER BAY	CUTLER RIDGE STATION	10800 SW 211TH ST
POLICE STATION	DORAL	MIDWEST STATION	9101 NW 25TH ST
POLICE STATION	HIALEAH	NORTHWEST STATION	5975 MIAMI LAKES DR
POLICE STATION	MIAMI	NORTHSIDE STATION	2950 NW 83RD ST
POLICE STATION	MIAMI-DADE	HAMMOCKS STATION	10000 SW 142ND AVE
POLICE STATION	MIAMI-DADE	KENDALL STATION	7707 SW 117TH AVE
POLICE STATION - MUNICIPAL	AVENTURA	AVENTURA	19200 W COUNTRY CLUB DR
POLICE STATION - MUNICIPAL	BAL HARBOUR	BAL HARBOUR	655 96TH ST
POLICE STATION - MUNICIPAL	BAY HARBOR ISLANDS	BAY HARBOR ISLANDS	9665 BAY HARBOR TER
POLICE STATION - MUNICIPAL	BISCAYNE PARK	BISCAYNE PARK	640 NE 114TH ST
POLICE STATION - MUNICIPAL	CORAL GABLES	CORAL GABLES	2801 SALZEDO ST
POLICE STATION - MUNICIPAL	CUTLER BAY	CUTLER BAY	10720 CARIBBEAN BLVD
POLICE STATION - MUNICIPAL	DORAL	DORAL	8300 NW 53RD ST
POLICE STATION - MUNICIPAL	DORAL	MIAMI-DADE COUNTY	9105 NW 25TH ST
POLICE STATION - MUNICIPAL	EL PORTAL	EL PORTAL	500 NE 87TH ST
POLICE STATION - MUNICIPAL	FLORIDA CITY	FLORIDA CITY	404 W PALM DR
POLICE STATION - MUNICIPAL	GOLDEN BEACH	GOLDEN BEACH	1 GOLDEN BEACH DR
POLICE STATION - MUNICIPAL	HIALEAH	HIALEAH	5555 E 8TH AVE
POLICE STATION -	HIALEAH	HIALEAH (SUBSTATION)	501 E 4TH AVE

FACILITY	CITY	NAME	ADDRESS
MUNICIPAL			
POLICE STATION - MUNICIPAL	HIALEAH	HIALEAH (SUBSTATION)	7580 W 24TH AVE
POLICE STATION - MUNICIPAL	HIALEAH	HIALEAH (SUBSTATION)	7400 W 10TH AVE
POLICE STATION - MUNICIPAL	HIALEAH GARDENS	HIALEAH GARDENS	10301 NW 87TH AVE
POLICE STATION - MUNICIPAL	HOMESTEAD	HOMESTEAD	4 S KROME AVE
POLICE STATION - MUNICIPAL	INDIAN CREEK VILLAGE	INDIAN CREEK VILLAGE	9080 BAY DR
POLICE STATION - MUNICIPAL	KEY BISCAVNE	KEY BISCAVNE	88 W MCINTYRE ST
POLICE STATION - MUNICIPAL	MEDLEY	MEDLEY	7331 NW 74TH ST
POLICE STATION - MUNICIPAL	MEDLEY	MEDLEY (SATELLITE)	10200 NW 116TH WAY
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (ALLAPHATTAH) NET	1901 NW 24TH AVE
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (CENTRAL DISTRICT STATION)	400 NW 2ND AVE
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (CORAL WAY) NET	2299 SW 27TH AVE
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (DOWNTOWN) NET	10 NE 9TH ST
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (FLAGAMI) NET	5135 NW 7TH ST
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (LITTLE HAITI) NET	6421 NE 2ND AVE
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (MODEL CITY) NET	1000 NW 62ND ST
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (NE COCONUT GROVE) MINI-STATION	2820 MCFARLANE RD
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (NE COCONUT GROVE/PEACOCK PARK) NET	2820 MCFARLANE RD
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (NORTH DISTRICT STATION)	1000 NW 62ND ST
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (OVERTOWN) NET	1490 NW 3RD AVE
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (SOUTH DISTRICT SUB STATION)	2200 W FLAGLER ST
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (SW COCONUT GROVE) NET	3750 S DIXIE HWY
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (UPPER EASTSIDE) NET	6599 BISCAVNE BLVD
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (WEST FLAGER) NET	4343 W FLAGLER ST



Delivering Excellence Every Day

**Miami-Dade Emergency Operations Center
Haiti Earthquake Recovery Action Plan**

FACILITY	CITY	NAME	ADDRESS
POLICE STATION - MUNICIPAL	MIAMI	MIAMI (WYNWOOD/EDGEWATER) NET	101 NW 34TH ST
POLICE STATION - MUNICIPAL	MIAMI	MIAMI CITY HALL (MINI-STATION)	3500 PAN AMERICAN DR
POLICE STATION - MUNICIPAL	MIAMI	MICCOSUKEE	37799 SW 8TH ST
POLICE STATION - MUNICIPAL	MIAMI	MICCOSUKEE (SUBSTATION)	500 SW 177TH AVE
POLICE STATION - MUNICIPAL	MIAMI BEACH	MIAMI BEACH	1100 WASHINGTON AVE
POLICE STATION - MUNICIPAL	MIAMI BEACH	MIAMI BEACH (SUBSTATION)	6840 INDIAN CREEK DR
POLICE STATION - MUNICIPAL	MIAMI GARDENS	MIAMI GARDENS	1020 NW 163RD DR
POLICE STATION - MUNICIPAL	MIAMI LAKES	MIAMI LAKES	15700 NW 67TH AVE
POLICE STATION - MUNICIPAL	MIAMI SHORES	MIAMI SHORES	9990 NE 2ND AVE
POLICE STATION - MUNICIPAL	MIAMI SPRINGS	MIAMI SPRINGS	201 WESTWARD DR
POLICE STATION - MUNICIPAL	MIAMI SPRINGS	MIAMI SPRINGS (SUBSTATION)	274 WESTWARD DR
POLICE STATION - MUNICIPAL	NORTH BAY VILLAGE	NORTH BAY VILLAGE	7903 EAST DR
POLICE STATION - MUNICIPAL	NORTH MIAMI	NORTH MIAMI	700 NE 124TH ST
POLICE STATION - MUNICIPAL	NORTH MIAMI BEACH	NORTH MIAMI BEACH	16901 NE 19TH AVE
POLICE STATION - MUNICIPAL	OPA-LOCKA	OPA-LOCKA	2495 ALI BABA AVE
POLICE STATION - MUNICIPAL	OPA-LOCKA	OPA-LOCKA (MINI-STATION)	2040 OPA LOCKA BLVD
POLICE STATION - MUNICIPAL	PALMETTO BAY	PALMETTO BAY	8950 SW 152ND ST
POLICE STATION - MUNICIPAL	PINECREST	PINECREST	12645 S DIXIE HWY
POLICE STATION - MUNICIPAL	SOUTH MIAMI	SOUTH MIAMI	6130 SW 72ND ST
POLICE STATION - MUNICIPAL	SUNNY ISLES BEACH	SUNNY ISLES BEACH	18070 COLLINS AVE
POLICE STATION - MUNICIPAL	SURFSIDE	SURFSIDE	9293 HARDING AVE
POLICE STATION - MUNICIPAL	SWEETWATER	SWEETWATER	500 SW 109TH AVE
POLICE STATION - MUNICIPAL	VIRGINIA GARDENS	VIRGINIA GARDENS	6498 NW 38TH TER
POLICE STATION - MUNICIPAL	WEST MIAMI	WEST MIAMI	901 SW 62ND AVE

Appendix 5: Employee Support After Disasters

In the aftermath of a disaster, many employees are understandably worried and anxious. The impact tends to result in collective feelings of insecurity and vulnerability within the organization.

Managers and supervisors will find that some employees are more affected than others. Employees' reactions also depend on their current life stressors and their association with previous natural disasters or traumatic events.



If the disaster occurred nearby, some staff members may be concerned about the impact on their families or damage to their homes. Even if the disaster occurred far from the workplace, some may have families and friends that have been directly impacted. Some employees may become distracted, anxious, and less productive in their day-to-day functioning. All of these feelings and behaviors are perfectly normal and understandable.

It is natural that in the immediate aftermath, and for some ensuing period, collective productivity of your staff will diminish. At the same time, a crisis tends to bring people together. Your staff may develop closer connections and relationships may improve within the group.

Returning to work following disaster is a process in which levels of well-being may take several days or even weeks to return to normal. Employees may still face additional responsibilities at home or in their community.

Typical Stress Reactions

Employees are resilient; however, some staff members will exhibit more stress reactions and may need additional support in order to cope. Typically, some people experiencing stress do not openly communicate their anxieties. Often, the only observable signs may be behaviors such as:

- Active conversations about safety and personal crisis plans.
- Difficulty concentrating, attending to tasks, easily distracted.
- Expressions of anxiety and vulnerability.
- Increased absenteeism.
- Preoccupation with media reports.
- Uncharacteristic decline or change in performance.
- Unusual irritation and agitation.
- Unusually high expectations directed at managers and supervisors to answer questions and ensure employee safety.
- Withdrawal as a result of concerns about personal and financial security, housing, and other

potential losses.

Supporting Employees

Disasters are strongly related to a loss of control and influence over what is happening. Therefore, a primary consideration for managers and supervisors is to provide a supportive environment in which control, confidence, and competence can be regained. It is helpful to:

- Acknowledge employees' concerns in a respectful and non-intrusive manner.
- Address critical changes in performance in a timely, clear manner while conveying understanding of anxiety and stress for employees.
- Demonstrate that you are more concerned about your employees than you are about work objectives.
- Feel free to acknowledge some of your own concerns and reactions to the crisis.
- If applicable, make employees aware of the type of leave available to them. Consult the [Miami-Dade County Leave Manual](#) for information.
- Inform staff experiencing anxiety that these feelings may vary from day to day and may be different than the feelings and thoughts of those around them.
- Prompt employees to focus their attention on matters over which they have influence.
- Provide information regarding dedicated resources to address specific concerns.
- Recognize and acknowledge, in a non-judgmental way, that employees may have different emotions, attitudes, and opinions related to this situation.
- Remind employees that they each have a very unique and resourceful way of coping with stressful events and to continue to draw on their natural resilience.
- Request a debriefing from [Employee Support Services](#) to help employees deal with the immediate impact of the critical incident and organizational stress situations.
- Request a Stress Management workshop from the [Human Resources Department](#) that provides education on managing stress and anxiety.
- Urge employees to reach out to people to whom they feel close.

Key Considerations for Managers and Supervisors

- Show empathy and compassion to employees.
- Be visible and manage employee anxiety and fear by walking around, listening, asking questions, and being seen as delivering solutions.
- Communicate frequently. If appropriate, conduct regular and daily communications. This should ideally occur at the same time each day and contain practical and accurate information for employees.

- If your workplace has been directly affected by a natural disaster, ensure that all key roles and responsibilities relating to the effective management of employees during a crisis are clearly understood and communicated.
- Provide employees with clear information regarding how to access internal and external resources including Employee Support Services.
- Reaching out and supporting employees at a time when you may also be affected by the events can be stressful, so it is essential that you take good care of yourself and seek consultation and/or support, if needed.

Resources

- [Employee Support Services](#)

Employee Support Services, a section of the Miami-Dade Human Resources Department, provides Employee Assistance Program (EAP) services to County employees. ESS counseling and referral services are a benefit that is provided confidentially and at no cost to the department or employee. For more information on Employee Support Services, visit the [Miami-Dade Human Resources Department website](#) or call (305) 375-3293.

- [Miami-Dade County Leave Manual](#)

Provides details of all available types of leave available to County employees.

- [Dial 2-1-1 - Switchboard of Greater Miami](#)

The Switchboard of Greater Miami is a nonprofit organization whose mission is to connect people in need with community resources, strengthen and preserve families, and develop and provide services where none currently exist.