

MEMORANDUM

HPSI

Agenda Item No. 2C

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**TO:** Honorable Chairman Dennis C. Moss  
and Members, Board of County Commissioners

**DATE:** March 18, 2010

**FROM:** R. A. Cuevas, Jr.  
County Attorney

**SUBJECT:** Resolution directing the Mayor or Mayor's designee to collaborate with necessary affected parties and develop and submit a plan to the board that unifies public safety answering point (PSAP) call centers and/or service(s) within said centers.

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The accompanying resolution was prepared and placed on the agenda at the request of Prime Sponsor Vice-Chairman Jose "Pepe" Diaz.



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R. A. Cuevas, Jr.  
County Attorney

RAC/cp



# MEMORANDUM

(Revised)

**TO:** Honorable Chairman Dennis C. Moss      **DATE:** April 6, 2009  
and Members, Board of County Commissioners

**FROM:** R. A. Cuevas, Jr.      **SUBJECT:** Agenda Item No.  
County Attorney

Please note any items checked.

- \_\_\_\_\_ "3-Day Rule" for committees applicable if raised
- \_\_\_\_\_ 6 weeks required between first reading and public hearing
- \_\_\_\_\_ 4 weeks notification to municipal officials required prior to public hearing
- \_\_\_\_\_ Decreases revenues or increases expenditures without balancing budget
- \_\_\_\_\_ Budget required
- \_\_\_\_\_ Statement of fiscal impact required
- \_\_\_\_\_ Ordinance creating a new board requires detailed County Manager's report for public hearing
- \_\_\_\_\_ No committee review
- \_\_\_\_\_ Applicable legislation requires more than a majority vote (i.e., 2/3's \_\_\_\_\_, 3/5's \_\_\_\_\_, unanimous \_\_\_\_\_) to approve
- \_\_\_\_\_ Current information regarding funding source, index code and available balance, and available capacity (if debt is contemplated) required

Approved \_\_\_\_\_ Mayor

Agenda Item No.

Veto \_\_\_\_\_

Override \_\_\_\_\_

RESOLUTION NO. \_\_\_\_\_

RESOLUTION DIRECTING THE MAYOR OR MAYOR'S DESIGNEE TO COLLABORATE WITH NECESSARY AFFECTED PARTIES AND DEVELOP AND SUBMIT A PLAN TO THE BOARD THAT UNIFIES PUBLIC SAFETY ANSWERING POINT (PSAP) CALL CENTERS AND/OR SERVICE(S) WITHIN SAID CENTERS

**WHEREAS**, it is vital when responding to emergency requests that the necessary personnel, equipment and resources are dispatched to respond in a timely and accurate manner; and

**WHEREAS**, in Miami-Dade County, there are seven (7) Public Safety Answering Point (PSAP) call centers that are responsible for answering emergency requests for fire, police, and ambulance services and ensuring that the appropriate rescue personnel, equipment and resources are dispatched; and

**WHEREAS**, Miami-Dade County is the largest and primary PSAP call center in the County, answering approximately 2.5 million calls a year; and

**WHEREAS**, the six (6) remaining PSAP call centers are located within the City of Miami, Miami Beach, Hialeah, Coral Gables, Village of Pinecrest, and Aventura; and

**WHEREAS**, each municipality with a PSAP call center has entered into an interlocal agreement with the County which, among other things, ensures compliance with the Florida Emergency Communications Number E911 State Plan Act, §365.171, Fla. Stat.; and

**WHEREAS**, this Board desires to develop and implement a plan to deliver emergency services to our residents from the closest available public safety asset located throughout the County, to ensure the most efficient response to 911 emergency requests,

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA**, that this Board:

Section 1. Directs the Mayor or Mayor's designee to collaborate with affected parties necessary to facilitate the unification of call centers and/or service(s) within said centers, including but not limited to, fire and police chiefs and representatives from affected municipalities.

Section 2. Directs the Mayor or Mayor's designee to submit a plan to implement the unification of the Public Safety Answering Point call centers and/or service(s) within said centers in order to create a unified communications system that would be responsible for answering emergency requests and dispatching the appropriate rescue personnel, equipment and resources.

Said unification plan shall include, but not be limited to, the following:

- 1) A summary and analysis of the recommendations and points of information provided by representatives of the affected municipalities and their police and fire chiefs.
- 2) A review and assessment of the current PSAP call centers and any agreements between the PSAP call centers and the County.
- 3) An analysis of how the unification of PSAP call centers and/or service(s) within said centers will affect the County's ability to efficiently respond to requests for emergency assistance.
- 4) An analysis of all forms of infrastructure and resources that are currently available to support the unification of PSAP call centers and/or service(s) within said centers.
- 5) An analysis of any additional resources (i.e., personnel, infrastructure, or technology) that may be needed to support the unification of PSAP call centers and/or service(s) within said centers.

- 6) A delineation of all necessary actions that are required to facilitate the creation of a unified communications system, including but not limited to, any necessary agreements or amendments to existing agreements.
- 7) A proposed time line as to how the County can effectively and efficiently transition into establishing the unification of PSAP call centers and/or service(s) within said centers.

Section 3. Directs the Mayor or Mayor's designee to submit a status report regarding said plan to the appropriate committee of this Board within thirty (30) days of the effective date of this Resolution. A final plan shall be submitted to the Board within ninety (90) days from the date of the status report presentation at committee. Upon approval of the plan by the Board, the Mayor or Mayor's designee shall begin implementation and provide monthly updates to the Board until the plan is fully implemented.

The Prime Sponsor of the foregoing resolution is Vice-Chairman Jose "Pepe" Diaz. It was offered by Commissioner \_\_\_\_\_, who moved its adoption. The motion was seconded by Commissioner \_\_\_\_\_ and upon being put to a vote, the vote was as follows:

Dennis C. Moss, Chairman	
Jose "Pepe" Diaz, Vice-Chairman	
Bruno A. Barreiro	Audrey M. Edmonson
Carlos A. Gimenez	Sally A. Heyman
Barbara J. Jordan	Joe A. Martinez
Dorin D. Rolle	Natacha Seijas
Katy Sorenson	Rebeca Sosa
Sen. Javier D. Souto	

The Chairperson thereupon declared the resolution duly passed and adopted this 6<sup>th</sup> day of April, 2010. This resolution shall become effective ten (10) days after the date of its adoption unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this Board.

MIAMI-DADE COUNTY, FLORIDA  
BY ITS BOARD OF  
COUNTY COMMISSIONERS

HARVEY RUVIN, CLERK

By: \_\_\_\_\_  
Deputy Clerk

Approved by County Attorney as  
to form and legal sufficiency.



Daniel Frastai

