

Memorandum



Date: October 5, 2010

Agenda Item No. 1(F)1

To: Honorable Chairman Dennis C. Moss and
Members, Board of County Commissioners

From: George M. Burgess
County Manager

A handwritten signature in black ink, appearing to read "Burgess", written over the printed name of George M. Burgess.

Subject: Sunset Review of County Boards for 2010 – Dial-A-Life Advisory and Oversight Board

In accordance with the provisions of Section 2-11.40 of the Code of Miami-Dade County, I am transmitting the 2010 Sunset Review of County Boards Report for the Dial-A-Life Advisory and Oversight Board. The Board approved the attached report at its meeting on June 4, 2010 and has recommended the continuation of its board.

A handwritten signature in black ink, appearing to read "Alina Hudak", written over a horizontal line.

Alina Hudak
Assistant County Manager

cmo21110

Memorandum



Date: June 4, 2010

To: George M. Burgess
County Manager

From: Joe Martinez, Commissioner
Chairperson, Dial-A-Life Advisory and Oversight Board

Subject: Sunset Review of County Boards0 2010- Dial-A-Life
Advisory and Oversight Board

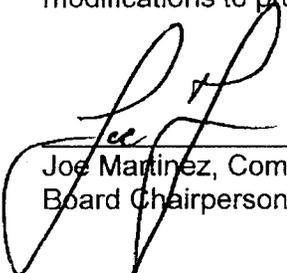
Pursuant to Section 2-11.40 of the Code of Miami-Dade County, I am submitting the 2010 Sunset Review of County Boards Report for the Dial-A-Life Advisory and Oversight Board for transmittal to the Board of County Commissioners (BCC). The Board approved the attached at its meeting of June 4, 2010.

It is recommended that the BCC approve the continuation of the Dial-A-Life Advisory and Oversight Board.

BACKGROUND

The Dial-A-Life Advisory and Oversight Board was created on July 10, 2001 in order to establish guidelines and application procedures for eligible recipients consistent with the requirements according to Ordinance #01-115, to report the program's status and progress to the Board of County Commissioners and to oversee the collection and disbursement of the donated cellular telephones.

The Board should continue to function and oversee the collection and distribution of the cellular telephones provided to eligible at risk Miami-Dade residents for the purpose of calling 9-1-1 for emergency assistance. The Board should also continue to make necessary program adjustments and modifications to provide ongoing efficient service to at risk Miami-Dade residents.



Joe Martinez, Commissioner
Board Chairperson

**SUNSET REVIEW QUESTIONNAIRE
MIAMI-DADE COUNTY BOARDS
2010**

1. Name of the Board reporting:

Dial-A-Life Program Advisory and Oversight Board

2. Indicate number of board members, terms of office, and number of vacancies:

Number of Board Members: Ten members

Terms of Office: Two-year term

Number of Vacancies: None

3. Identify number of meetings and members' attendance (attach records reflecting activity from January 1 2008 through December 31, 2009):

Number of Meetings: Six

Number of Meeting with a Quorum: Three

Attendance Records: See Attachment

4. What is the source of your funding?

N/A

5. Date of Board Creation:

July 10, 2001

6. Attach a copy of the ordinance creating the board (Please Include all subsequent amendments).

See Attachments

7. Include the Board's Mission Statement of state its purpose:

The purpose of the Dial-A-Life Advisory and Oversight Board is to establish guidelines and applications for eligible recipients consistent with the requirements according to Ordinance #01-115, to report the program's status and progress to the Board of County Commissioners and to oversee the collection and disbursement of the donated cellular telephones.

8. Attach the Board's standard operating procedures, if any.

N/A

9. Attach a copy of the Board's By-Laws, if any.

N/A

10. Attach a copy of the Board minutes approving the Sunset Review Questionnaire, including a vote of membership.

See Attachment

II. EVALUATION CRITERIA

1. Is the Board Serving the purpose for which it was created? (Please provide detailed information)

To date, the Board has served its purpose to establish guidelines and application procedures for eligible recipients consistent with the requirements according to the Ordinance #01-115 to report the programs; status and progress to the Board of County Commissioners and to oversee the collection and disbursement of the donated cellular telephones.

2. Is the Board serving current community needs? (Please provide detailed information)

Yes, the Board is serving current community needs by collecting used, disconnected digital cellular telephones and reprogramming them so that eligible at risk Miami-Dade County residents can call 9-1-1 for emergency assistance. Various states, counties and municipalities have also shown interest in the Dial-A-Life Program and have requested information to emulate a Dial-A-Life Program.

3. What are the Board's major accomplishments?

a. Last 24 months:

- CBS 4- DAL Partnership Distribution event was held at New Horizons Apartment Complex on September 11, 2008. A total of 48 phones were distributed.
- Recognition of Dial-A-Life event was held on December 6, 2008
- Partnership for SAFELINK by referring citizens that do not qualify to Dial-A-Life
- 19 Distribution events were conducted
- 11 Telephone collection drives were conducted
- 7 Collection centers partnered with the program
- 25 Dial-A-Life presentations were conducted
- To date 10,445 telephones have been collected, 4,925 have been distributed and 3,078 have been discarded (broken)

b. Since established:

- Dial-A-Life Advisory and Oversight Board created
- Implementation plan created and approved by board
- Program Coordinator hired
- Marketing plan approved
- Program kickoff held

- Posters and fliers created and distributed throughout Miami-Dade County
- Established distribution and collection centers
- Trained distribution and collection centers
- Donor and Recipient Forms created, approved and printed
- Additional board member (Enterprise Technology Service Department) added to Board
- Database created to monitor and track telephone collection and distribution
- Trust fund established
- A recipient used Dial-A-Life Program telephone to make a life threatening emergency call for assistance and was transported to Kendall Regional Hospital for treatment
- New marketing campaign approved by Board to re-launch program
- Established new telephone number (305) 375-DIAL (3425) for program, calls answered by 3-1-1 Call Center.
- Revised Donor and recipient Forms
- Created Dial-A-Life Program website, purchased and secured dialalife.org, dialalife.net, and dialalife.com domains

4. Is there any other board, either public or private, which would better serve the function of this board?

Currently there are no recommendations for modification.

5. Should the ordinance creating the board be amended to better enable the Board to serve the purpose for which it was created? (If "Yes", attach proposed changes)

Currently there are no suggested ordinance amendment recommendations.

6. Should the Board's membership requirements be modified?

Currently there are no modification recommendations for Board membership.

7. What is the operating cost of the Board, both direct and indirect? (report on FY 2008 and FY 2009)

Cost absorbed through Dial-A-Life Trust Fund.

8. Describe the Board's performance measure developed to determine its own effectiveness in achieving its stated goals.

N/A

DIAL-A-LIFE PROGRAM ADVISORY & OVERSIGHT BOARD			
2009 ATTENDANCE			
Board Members	3/11/2009	7/15/2009	11/10/2009
Chairman Joe Martinez			
Chief Karls Paul-Noel		X	
Gail Sterner	X	X	
Mary Catherine Chesser			
Kathy Sarmiento	X	X	X
John Concepcion	X	X	X
Deanna Greiner	X	X	
Luis De Jesus	X	X	
Ivon Mesa			
David Benjamin	X	X	X

NOTE: "X" = Present, " " = Absent, "N/A" = no longer a board member, not required to attend meetings

**OFFICIAL FILE COPY
CLERK OF THE BOARD
OF COUNTY COMMISSIONERS
MIAMI-DADE COUNTY, FLORIDA**

MEMORANDUM

Agenda Item No. 5(B)

TO: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

DATE:

(Public Hearing 12-18-07)
November 6, 2007

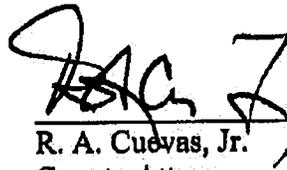
FROM: R. A. Cuevas, Jr.
County Attorney

SUBJECT:

Ordinance amending
Sections 2-1311 and 2-1312
of the Code relating to the
Dial-A-Life Program

O#07-180

The accompanying ordinance was prepared and placed on the agenda at the request of
Commissioner Joe A. Martinez.



R. A. Cuevas, Jr.
County Attorney

RAC/bw

Memorandum

MIAMI-DADE
COUNTY

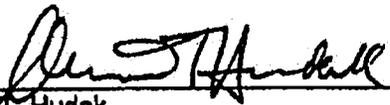
Date: December 18, 2007

To: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

From: George M. Borges
County Manager

Subject: Ordinance amending Sections 2-1311 and 2-1312 of the Code relating to the Dial-A-Life Program

The ordinance amending Sections 2-1311 and 2-1312 of the Code relating to the Dial-A-Life Program will not have a fiscal impact to Miami-Dade County.


Aline T. Hudak
Assistant County Manager

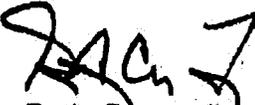
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MEMORANDUM
(Revised)

TO: Honorable Chairman Bruno A. Barreiro
and Members, Board of County Commissioners

DATE: December 18, 2007

FROM: 
R. A. Cuevas, Jr.
County Attorney

SUBJECT: Agenda Item No. 5(B)

Please note any items checked.

- "4-Day Rule" ("3-Day Rule" for committees) applicable if raised
- 6 weeks required between first reading and public hearing
- 4 weeks notification to municipal officials required prior to public hearing
- Decreases revenues or increases expenditures without balancing budget
- Budget required
- Statement of fiscal impact required
- Bid waiver requiring County Manager's written recommendation
- Ordinance creating a new board requires detailed County Manager's report for public hearing
- Housekeeping item (no policy decision required)
- No committee review

Approved _____ Mayor
Veto _____
Override _____

Agenda Item No. 5(B)
12-18-07

ORDINANCE NO. 07-180

ORDINANCE AMENDING SECTIONS 2-1311 AND 2-1312 OF THE CODE OF MIAMI-DADE COUNTY, RELATING TO THE DIAL-A-LIFE PROGRAM; UPDATING NAMES OF DEPARTMENTS INVOLVED IN THE PROGRAM AND MAKING OTHER CHANGES; PROVIDING SEVERABILITY, INCLUSION IN THE CODE, AND AN EFFECTIVE DATE

WHEREAS, there has been a reorganization of the Communications Department which has caused the Dial-a-Life program to be administered by the Miami-Dade County Fire Rescue Department,

NOW, THEREFORE, BE IT ORDAINED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA:

Section 1. Section 2-1311 of the Code of Miami-Dade County, Florida, is hereby amended to read as follows:¹

Sec. 2-1311. DIAL-A-LIFE PROGRAM -- Creation; operations.

- A. *Creation of the Dial-A-Life Program.* There is hereby created and established the Dial-A-Life Program for the purpose of collecting cellular and/or mobile telephones and distributing them to eligible members of the Miami-Dade County community for purpose of providing them access to emergency "911" services.

¹ Words stricken through and/or [[double bracketed]] shall be deleted. Words underscored and/or >>double arrowed<< constitute the amendment proposed. Remaining provisions are now in effect and remain unchanged.

B. *Dial-A-Life Program Operations.*

1. *Collection from Public.* The Dial-A-Life Program is to operate through the Miami-Dade >>Fire Rescue<< [[Communications]] Department (the "[[Communications]] Department"). The [[Communications]] Department shall coordinate the distribution of collection bins provided by the Miami-Dade Solid Waste Department ("Solid Waste") in at least five (5) locations throughout Miami-Dade County for the purpose of collecting discarded cellular and/or mobile telephones from members of the Miami-Dade County community ("Donors"). The [[Communications]] Department shall also be responsible for distributing information regarding the Dial-A-Life Program, and collecting any and all information and/or forms from Donors required by the Dial-A-Life Program Board, as provided in Section 2-1312, below. The [[Communications]] Department will also distribute, if requested by Donors, receipts reflecting the approximate value of the donated cellular and/or mobile telephones.
2. *County Surplus Telephones.* Notwithstanding anything in Administrative Order 8-2 or Section 2-11.2.1 of the Code of Miami-Dade County to the contrary, the County may assign surplus mobile and/or cellular telephones with no commercial value to the Dial-A-Life Program for donation in accordance with the terms and conditions of this article; provided, however, that the Board of County Commissioners first make a finding by resolution that any surplus cellular and/or mobile telephones slated for donation through the Dial-A-Life Program are obsolete, or their continued use is uneconomical or inefficient, or that they no longer serve a useful function, and that they are without commercial value. All donations of County surplus mobile and/or cellular telephones shall be in accordance with Section 274.05 or 274.06 of the Florida Statutes.
3. *Distribution to Eligible Recipients.* The cellular and/or mobile telephones collected by the [[Communications]] Department for the Dial-A-

Life Program shall be distributed to persons whose household income is less than \$20,000 per year and/or who are:

- (1) Living with a physical or mental disability;
- (2) Over the age of sixty-five (65);
- (3) >>Have children in the home who are at-risk or disabled; or
- (4)<<Have been victims of domestic violence (collectively "Eligible Recipients").

The Dial-A-Life Program Board, as provided in Section 2-1312 below, shall establish all guidelines for the distribution of the telephones to Eligible Recipients, including, but not limited to those for: proof of income, proof of disability, and proof of domestic violence. No more than two (2) cellular and/or mobile telephones will be distributed to a household.

Section 2. Section 2-1312 of the Code of Miami-Dade County, Florida, is hereby amended to read as follows:

Sec. 2-1312. [Program board.]

- A. *Creation of Dial-A-Life Program Board.* A Dial-A-Life Program Advisory and Oversight Board (the "Board") will be formed to oversee the collection and distribution of donated cellular and/or mobile telephones, and to report to the Board of County Commissioners the status and progress of the Dial-A-Life Program.
- B. *Purpose.* The Board shall >>have<< the following rights and responsibilities:
 1. To oversee the collection and disbursement of the donated mobile and/or cellular telephones;
 2. To establish guidelines and application procedures for Eligible Recipients consistent with the requirements of this article.

3. To evaluate applications of potential Eligible Recipients;
 4. To solicit assistance from the telecommunications industry for the repair and refurbishing of inoperable donated telephones;
 5. To report to the Board of County Commissioners no less than two (2) times per year the status and progress of the Dial-A-Life Program, including the number of cellular and/or mobile telephones collected by the Program, the number of applications received by potential Eligible Recipients, the number of cellular and/or mobile telephones actually distributed to Eligible Recipients, and the cost of administering the Program.
 6. To promulgate rules consistent with this article for the conduct of its meetings and the discharge of its responsibilities;
 7. To perform other functions as are set forth for the Board in this article.
- C. *Ratification by the Board of County Commissioners.* Any rules, guidelines, applications, or other material established by the Board in accordance with Section 2-1312(B) shall be submitted to the Board of County Commission for ratification.
- D. *Board Membership.*
1. *Members.* The Board shall be composed of the following members: a County Commissioner to be appointed by the Board of County Commissioners; one member who shall be selected and appointed by the County Manager; ~~[[the director]]~~>>one member<< of the Miami-Dade County >>Fire Rescue<< Department ~~[[of Communications]]~~>>who shall be appointed by the Director<<; one representative of the telecommunications industry who shall be selected and appointed by the Board of County Commissioners; one representative from a domestic violence awareness, services, and/or prevention organization who shall be selected and

appointed by the Board of County Commissioners; one representative from an elderly awareness, services and/or advocacy organization who shall be selected and appointed by the Board of County Commissioners; one member of the Miami-Dade County Domestic Violence Oversight Board who shall be selected and appointed by the Board of County Commissioners; one representative from a community based organization dedicated to supporting families with at-risk or disabled children who shall be selected and appointed by the Board of County Commissioners; and one representative from a disability awareness, services, and/or advocacy organization who shall be selected and appointed by the County Manager; and one member of the Miami-Dade >>Enterprise Technology Services<< Department>>, or its successor, << [[ef ~~Information Technology~~]] who shall be selected and appointed by the Director of that Department.

2. *Qualification.* All of the Board members shall be at least 21 years of age and be citizens of the United States. In addition to any other qualification the Board may establish from time to time, the Board members shall be of high moral character and have demonstrated business experience and acumen.
3. *Election and Term.* Board members appointed by the Board of County Commissioners shall serve two (2) years terms and may be re-appointed as approved by the Board of County Commissioners. All other Board members shall serve until the earlier of:
 - (i) The expiration of a two (2) year term from their appointment;
 - (ii) Their removal by a majority vote of the Board; or
 - (iii) Their resignation from the Board.

The foregoing shall not prohibit any Board member from serving multiple or consecutive terms, if re-appointed to such position. Any Board vacancies arising due to a Board member's term expiring, removal from office, resignation,

or otherwise shall be filled by the entity or person responsible for the initial appointment. By example, if a Board vacancy occurs in a position appointed by the County Manager, such vacancy shall be filled by a person selected and appointed by the County Manager of Miami-Dade County.

4. *Removal.* Any Board members may be removed with or without cause at any time by the vote of 7 of the Board members entitled to vote at a special meeting of the Board members called for that purpose. New Board members to fill the vacancies thus created shall be elected and designated in accordance with Section 2-1312(E)(1).
5. *Compensation.* Members of the Board shall serve without compensation, but shall be entitled to reimbursement for necessary expenses incurred in the discharge of their duties.

E. *Organization of the Board.*

1. *Meetings.* The Board shall hold regular meetings, no less than four times per year for calendar year 2003, and three times per year for every year thereafter, and such other meetings, as it deems necessary. Three of the duly appointed and sitting members of the Board shall constitute a quorum. Minutes shall be kept of all meetings of the Board and all meetings shall be duly noticed to the public.
2. *Applicability of County Rules and Procedures.* The Board shall at all times operate under the Florida Open Government laws, including the "Sunshine Law," public meeting laws and public records laws and shall be governed by all State and County conflict of interest laws, as applicable, including the Miami-Dade County Conflict of Interest and Code of Ethics Ordinance, Sec. 2-11.1 of the Code of Miami-Dade County.
3. *Attendance requirement.* Notwithstanding any other provision of this Code, any Board member shall be automatically removed if, in a given fiscal year:

- (i) He or she is absent from three consecutive meetings without an acceptable excuse;
- (ii) If he or she is absent from three of the Board's meetings without an acceptable excuse; or
- (iii) Whether excused or not, he or she misses two-thirds (2/3) of the Board's meetings in a given fiscal year.

A member shall be deemed absent from a meeting when he or she is not present at the meeting at least seventy-five percent of the time. An "acceptable excuse" is defined as an absence for medical reasons, business reasons, personal reasons, or any other reason which the Board, by a two-thirds vote of the membership, deems appropriate. By a two-thirds (2/3) vote of the members of the full Board, the provisions of this section may be waived.

4. *Staff and Facility Support.* The County Manager and the County Attorney shall provide such staff support to the Board as may be necessary to accomplish its purpose. The County Manager will provide such facilities as the Board may deem necessary to accomplish its purposes.

Section 3. If any section, subsection, sentence, clause or provision of this ordinance is held invalid, the remainder of this ordinance shall not be affected by such invalidity.

Section 4. It is the intention of the Board of County Commissioners, and it is hereby ordained that the provisions of this ordinance, including any sunset provision, shall become and be made a part of the Code of Miami-Dade County, Florida. The sections of this ordinance may be renumbered or relettered to accomplish such intention, and the word "ordinance" may be changed to "section," "article," or other appropriate word.

Section 5. This ordinance shall become effective ten (10) days after the date of enactment unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this Board.

PASSED AND ADOPTED: December 18, 2007

Approved by County Attorney as
to form and legal sufficiency:

JAL

Prepared by:

TWL

Thomas W. Logue

Sponsored by Commissioner Joe A. Martinez

DIAL-A-LIFE PROGRAM
ADVISORY AND OVERSIGHT BOARD MEETING
JUNE 4, 2010

AGENDA

- I. ATTENDANCE
 - a. Roll Call

- II. INTRODUCTION OF NEW BOARD MEMBERS
 - a. Dianna Susi (will replace Luis A. De Jesus on the Dial-A-Life Advisory and Oversight Board)

- III. APPROVAL OF NOVEMBER 10, 2009 MEETING MINTUES

- IV. APPROVAL OF SUNSET REVIEW

- V. UPDATES
 - a. DAL Board Contact List (see attachment 1)
 - b. Program Updates

- VI. NEW BUSINESS
 - a. FF Michelle Fayed (replacing Ms. Carmen Williams) was assigned to oversee the DAL Program.
 - b. DAL Recognition
 - c. DAL Highlights
 - d. DAL New Business
 - CAC distribution partnership
 - JCC distribution partnership
 - Edison Senior Center distribution partnership
 - PB Americas collection site
 - Broken/Unusable Phone Procurement (see attachment 2-4)
 - e. DAL Trust Fund Balance (see attachment 5)
 - f. Supply (giveaways, bins, etc.)

- VII. ADDITIONAL COMMENTS

- VIII. ADJOURNMENT

DIAL-A-LIFE PROGRAM
ADVISORY AND OVERSIGHT BOARD MEETING
FRIDAY JUNE 4, 2010

AGENDA

ATTENDANCE:

Members Present

Chief Karls Paul-Noel, Vice Chair
John Concepcion
Gail Sterner
Kathleen Sarmiento

Members Absent

Commissioner Joe A. Martinez, Chair
Ivon Mesa
Deanna Greiner
Mary Chesser
David Benjamin
Dianna Susi

Others

FF Michelle Fayed, Dial-A-Life Program Coordinator
Tom Logue, County Attorney

Ms. Kathleen Sarmiento called the meeting to order at 10:20 am. She greeted board members and thanked them for attending the meeting. Roll call was called to verify attendance, four members present.

INDRODUCTION OF NEW BOARD MEMBERS

Ms. Dianna Susi from Ayuda Inc. was introduced as the new board member who will be replacing Louis De Jesus on the Dial-A-Life Oversight Advisory Board, but was unable to attend.

APPROVAL OF MINUTES

Mr. John Concepcion made a motion to approve the November 10, 2009 meeting minutes as presented. Ms. Gail Sterner seconded the motion and all present agreed.

APPROVAL OF SUNSET REVIEW

Ms. Kathleen Sarmiento made a motion to approve the Sunset Review as presented. Ms. Gail Sterner seconded the motion and all present agreed.

UPDATES

- DAL Board Contact List- FF Fayed informed the Board that the attached list is current and there are no vacancies on the Board at this time.
- Telephone Distribution Centers- FF Fayed advised that the VA will no longer be participating with the program due to the fact that almost all VA members qualify for Safe Link telephones.
- Telephone Requests- Ms. Kathleen Sarmiento asked for a procedural update on how individual distribution will continue. FF Fayed updated the Board how the program has been running since being named the coordinator. When a DAL telephone request through 3-1-1 is received, the individual requesting the DAL telephone is informed of the closest distribution center, and the distribution center is contacted to inform them that the individual will be coming to obtain a DAL telephone. Any collection agency can bring donated telephones to Carlos Bianchi at ETSD located on Sunset Drive.

NEW BUSINESS

- FF Michelle Fayed will be replacing Ms. Carmen Williams to oversee the DAL Program. The Board welcomed FF Fayed followed by a brief introduction by Chief Karls Paul-Noel and offered the Board's complete support.
- DAL Recognition- FF Fayed attended the BCC meeting on Thursday, May 13, 2010 where the DAL Board was recognized for their outstanding work and outreach in the community. All present members received a certificate.
- DAL Highlights- Since February, all the participation locations were contacted and restocked. Commissioner Martinez's office has made 3 radio appearances. DAL was in attendance at Commissioner Martinez's annual Eater Food Giveaway where DAL gave away 1 telephone. Since February, 3-1-1 has received 15 request for a DAL telephone, all of which have been fulfilled.
- New Business
 - CAC Florida Medical Centers- DAL has partnered with CAC Florida Medical Centers. They are currently in the process of having all 10 of their facilities trained as distribution centers. DAL has also been in attendance with CAC Florida Medical Centers at 6 of their outreach locations to conduct presentations. So far 15 DAL telephones have been distributed at these events. Some of the outreach centers where DAL conducted presentations also requested to join the program and

have been trained as distribution centers including Edison Senior Center located in Liberty City.

- o Alper JCC Presentation- The DAL Program as partners with the Alper JCC as a distribution center. They provide the Silver Sneakers Programs, program to parents of disabled children, and low-income programs to members of the local community. Before leaving the building, 3 people requested DAL telephones. FF Fayed asked about the request by the JCC in Davie, FL to join the program. Mr. Logue advised the Board that it has been discussed before; however, unless there are extenuating circumstances such as an emergency response, DAL is not currently able to extend outside of Miami-Dade County. Chief Karls Paul-Noel asked if we could advise on starting a program in Broward County if a DAL program is started there.
- o PB America- PB America Engineering Company is now on board as a collection site for DAL telephones.
- o Cell Phone Procurement- Three different procurement options were presented to the Board members for the procurement of the cell phones that are not usable for the program or are no longer in operating order. 911 Cell Phone Bank, option one, have offered to drive down to Miami Dade Fire Rescue Communications to pick up all the cell phones. They will purchase all the cell phones starting at \$0.50 for broken cell phones up to market value for usable cell phones. They have also offered to fix donated cell phones. Mr. Logue informed the Board that the Miami-Dade Fire Rescue Procurement should be contacted and that the 911 Cell Phone Bank will not have authority to fix our telephones. Mr. John Concepcion reminded the Board that the point of contact at DPM is Mr. James Munn to discuss putting the cell phone purchasing up for bid. Option two for the procurement of the surplus telephones is Shelter Alliance. The Board was advised that they also would purchase the phones at a rate of \$0.50 for unusable phones up to market value for operable cell phones. Option three was a donation option to Cell Phone for Soldiers. Mr. Logue informed the Board members that it would not be an option at this time.

DAIL-A-LIFE TRUST FUND BALANCE

- Currently the DAL trust fund balance stands at \$145,378.17. Ms. Kathleen Sarmiento asked about the allocation in August 2009. Mr. John Concepcion reminded the Board that it was the funding that the commissioner put into the trust fund from his own discretionary funds.
- Supplies/Giveaways/Bins- FF Fayed advised the Board that some of the goodies used at events as giveaways are low on supply, specifically rules, pens, and

English flyers. Chief Karls Paul-Noel made a motion that FF Fayed be authorized up to \$1000 in order to restock supplies contingent on a report between now and the next meeting. The Board voted and the motion was passed.

ADDITIONAL COMMENTS

- Contact list information as changed was updated.

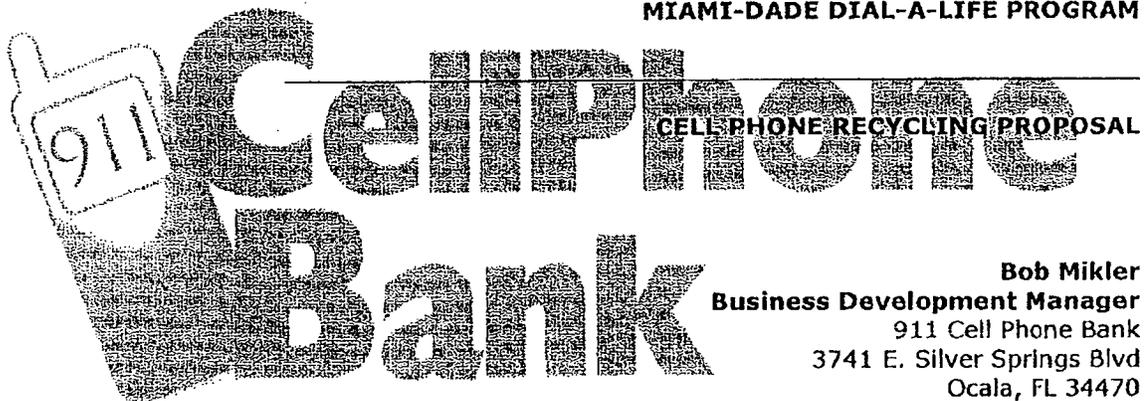
ADJOURNMENT

- Ms. Kathleen Sarmiento made a motion to adjourn the meeting at 11:18 a.m. Mr. John Concepcion seconded the motion and all present board members agreed.

DIAL-A-LIFE PROGRAM BOARD MEMBERS

<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD STERNER GAIL K. 401 NW 2ND AVE S- 712 MIAMI, FL 33128 0 DIVISION OF BLIND SERVICES 305-666-3546 305-377-5344 X18 GAIL.STERNER@DBS.FLDOE.ORG</p>	<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD MARTINEZ JOE A. 0 BOARD OF COUNTY COMMISSIONERS 111 NW 1ST STREET 2ND FLOOR MEDLEY FL 33128 305-375-5511</p>
<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD SARMIENTO KATHLEEN 7616 SW 102 ST #411 MIAMI, FL 33156 ALLIANCE FOR AGING INC760 NW 107 AVE SUIT 214 MIAMI, FL 33172 305-254-5478 305-670-6500 x270 SARMIENK.@ELDERAFFAIRS.ORG</p>	<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD PAUL-NOEL KARLS 8190 SW 187TH TERRACE MIAMI FL 33157 MIAMI-DADE FIRE RESCUE DEPARTMENT 9300 NW 41ST STREET DORAL FL 33178 305-519-1463 786-331-5105 KPNOEL@MIAMIDADE.GOV</p>
<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD MESA IVON 380 PAYNE DRIVE MIAMI FL 33166 175 NW 1ST AVENUE MEZZANINE MIAMI FL 33128 305-889-0072 305-285-5900 MESAIVON@MSN.COM</p>	<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD GREINER DEANNA MIAMI FL 0 AT&T MOBILITY 5201 CONGRESS AVENUE BOCA RATON FL 33487 305-608-6000 DEANNA.GREINER@ATT.COM</p>
<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD SUSI DIANNA 7118 BYRON AVE MIAMI BEACH, FL 33141 MIAMI FL 0 AYUDA INC. 305-992-5437 305-864-6885 DIANASUSI@AOL.COM</p>	<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD CONCEPCION JOHN V. 14517 SW 98TH TERRACE MIAMI FL 33186 5680 SW 87TH AVENUE MIAMI FL 33186 305-386-9166 305-596-8368 JNC@MIAMIDADE.GOV</p>
<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD BENJAMIN DAVID L. 561 NE 106TH STREET MIAMI SHORES FL 33138 175 NW 1ST AVENUE 2500 MIAMI FL 33128 305-332-3812 305-349-5793 DAVIDBENJAMIN7@YAHOO.COM</p>	<p>DIAL-A-LIFE PROGRAM ADVISORY AND OVERSIGHT BOARD CHESSER MARY C. 7721 SW 56 AVENUE # B SOUTH MIAMI FL 33143 0 305-665-5237 305-665-5237 MSSADIE@BELLSOUTH.NET</p>

**MICHELLE FAYED
MIAMI-DADE DIAL-A-LIFE PROGRAM**



**Bob Mikler
Business Development Manager
911 Cell Phone Bank
3741 E. Silver Springs Blvd
Ocala, FL 34470**

The 911 Cell Phone Bank is an initiative of The Charitable Recycling Foundation, Inc., a 501(c)(3) non-profit organization (Tax ID 20-5050475). This proposal contains confidential information that is proprietary to 911 Cell Phone Bank emergency cell phone program and The Charitable Recycling Foundation, Inc or confidential information which the Foundation has a legal duty to protect from disclosure. The information contained in this document may not be disclosed without the express written permission of Vibe and may only be used for the purposes of evaluating this proposal.

**PROPRIETARY & CONFIDENTIAL
The Charitable Recycling Foundation, Inc
5/20/2010**

The 911 Cell Phone Bank, an initiative of The Charitable Recycling Foundation, Inc. a 501(c)(3) non-profit organization, provides emergency cell phones to senior citizens and victims of abuse through law enforcement agencies nationwide. Our program is supported by the donations and recycling efforts of individuals and companies across the country.

As part of our outreach efforts the 911 Cell Phone Bank requested that the Miami-Dade Dial-A-Life program recycle their cell phones through our program. Miami-Dade Dial-A-Life has expressed an interest in appointing the 911 Cell Phone Bank as its exclusive cell phone recycler. This document outlines the proposed arrangement between both organizations.

OBJECTIVE

Implement a simple, no cost cell phone recycling program that enables Miami-Dade Dial-A-Life to send lost and found (or other) cell phones from all locations for proper reuse or recycling. This program will return back to the Miami-Dade Dial-A-Life program the reuse or recyclable value of each cell phone.

All locations will ship (postage paid) directly to the 911 Cell Phone Bank processing center. All received shipments and their value can be tracked online.

SCOPE OF SERVICES THE 911 CELL PHONE BANK WILL PROVIDE

1. Implementation Procedures

- a. Add all locations to tracking database.
- b. Prepare shipping instructions.
- c. Provide each location with appropriate shipping materials.
- d. Follow up with each location to ensure they received proper materials.

2. Program Operation

- a. Contact each location via telephone no more than once each month to:
 - i. Remind them to ship collected cell phones
 - ii. Refill shipping supplies
 - iii. Answer any questions
- b. Respond to location or corporate service inquiries.
- c. Facilitate the shipping of all collected cell phones.

3. Program Reporting

- a. Program performance reports are always available online.
- b. E-mailed monthly report of quantity phones received by model with values associated.
- c. E-mailed monthly report of all locations and their participation.

4. Public Acknowledgement

- a. List the Miami-Dade Dial-A-Life program as a Partner on our website www.911CellPhoneBank.org.
- b. Inform all our program participants of the support the Miami-Dade Dial-A-Life program is providing.
- c. Provide an annual acknowledgment of participation along with an impact report highlighting the community and environmental impact your support has made.

PRICING

The Miami-Dade Dial-A-Life program will be paid the recyclable value or a minimum of fifty cents (\$0.50) for each cell phone sent in under this program. Each cell phone is priced based on its condition (working or non working) and the market value when it is processed.

MIAMI-DADE DIAL-A-LIFE RESPONSIBILITIES

Although our recycling program is simple to operate, it works best when there is regular communication to the field to remind locations of the requirement to send cell phones to the 911 Cell Phone Bank. While we will regularly call all locations, we have found that an occasional gentle reminder from Corporate helps the program run smoothly and maximizes the benefits for all involved.

1. Implementation Procedures

- a. Provide location list to be added to tracking database.
- b. Inform all locations of the exclusive recycling agreement and the requirement to send collected cell phones to the 911 Cell Phone Bank for processing.
- c. Distribute shipping instructions, prepared by the 911 Cell Phone Bank, to all locations.

2. Program Operation

- a. Exclusively send all collected cell phones to the 911 Cell Phone Bank.
- b. Provide an occasional update of location list.
- c. On a regular basis, remind all locations of the recycling agreement and the requirement to send collected cell phones to the 911 Cell Phone Bank for processing.
- d. Each location will adhere to shipping procedures.

OPTIONS

We can provide a few options that can be added as the program progresses or implemented at the start.

- Expand partner relationship based on program performance.
- At any time county cell phones may be recycled through this program.
- At any time employees may recycle personal cell phones through this program.
- At any time offices may encourage the community to recycle their cell phones at their local office.
- At any time you may add all or some locations to our national Recycling Drop Off database.

BENEFITS

There are several benefits to working with the 911 Cell Phone Bank as your exclusive cell phone recycler. Below are just a few.

Provision of 911 Emergency use cell phones

The benefit to the Miami-Dade Dial-A-Life program is the enhancement of the program to provide emergency use phones to the citizens of Dade County. This is accomplished by the fact that the 911 Cell Phone Bank program will provide phones back to the program and relieve the Dial-A-Life program of the responsibilities of sorting, clearing, refurbishing, etc of the collected cell phones. This will all be done for the program (at no cost to the program) and will assure a steady stream of phones that are ready for distribution.

Financial Return

The benefit to the Miami-Dade Dial-A-Life program is the monetary return on the value of recycled cell phones. Expanding this program to include corporate, employees and the community multiplies the financial value.

Enhances Community Image

The Miami-Dade Dial-A-Life program is already aware of the community image value placed on the distribution of these emergency use phones within Dade County. The 911 Cell Phone Bank program would further advertise the participation of this program to our other partners and/or clients, presenting the Dial-A-Life program in the best possible light.

Environmental Stewardship

The Miami-Dade Dial-A-Life program provides a valuable responsible recycling function as well. Phones that are not able to be further utilized are sent to a recycling facility where they are melted down for recovery of usable assets. This benefits the environment as well.

CLOSING

The 911 Cell Phone Bank is the premier emergency cell phone program in the country and as a result some of the most-respected names in law enforcement have chosen us as their exclusive partners. We would be pleased to add Dade County to our list of participating partners.

We sincerely appreciate the opportunity to service your cell phone recycling needs. If you have any questions please feel free to contact me.

Sincerely,



Bob Mikler
Business Development Manager
911 Cell Phone Bank
866 - 290 - 7864 - ext 4
352 - 512 - 0172 - direct
352 - 512 - 0182 - fax
bmikler@911cellphonebank.org
www.911cellphonebank.org





NATIONAL ASSOCIATION OF TRIADS, INC.

1450 Duke Street • Alexandria , Virginia 22314
Telephone (703) 836-7827 • Toll Free (800) 424-7827
Fax (703) 519-8567 • Email terrih@sheriffs.org

RE: Triad – 911 Cell Phone Bank Partnership

June 20, 2009

Hello:

Thank you very much for taking a moment recently to speak with a representative of the 911 Cell Phone Bank to discuss the benefits of the Triad partnership. If you have made the decision to enroll in the program we "Thank You", if you are still undecided don't hesitate to contact myself or Terri Hicks for additional information.

As you may be aware, the 911 Cell Phone Bank program has been endorsed by both the National Sheriffs' Association and the National Association of Triads, Inc., for their work with donating free cell phones to participating agencies for vulnerable seniors and domestic violence victims.

These donated cell phones are returned to your office tested, boxed, complete with a charger and an extra battery, ready to be distributed all at no cost to the participant. The program is also beneficial to your local Triad program as the 911 Cell Phone Bank donates a portion of the salable cell phone proceeds to your program. We are excited to endorse the program and welcome any questions you may have for us or for the 911 Cell Phone Bank.

If we may assist you in any way, please contact us at the information listed below, or visit our web site at www.nationaltriad.org. The 911 Cell Phone Bank can be visited from our web site, as well. Again, we appreciate your interest.

We hope to hear from you soon!

Regards,

Edward Hutchison
Triad Program Director
National Sheriffs'
Association

Terri J. Hicks
Triad Program Coordinator
National Sheriffs'
Association



NATIONAL SHERIFFS' ASSOCIATION

1450 Duke St.
Alexandria, VA 22314
703.636.7027 phone
703.683.6541 fax
www.sheriffs.org
nsa@mail@sheriffs.org

July 16, 2007

At the National Sheriffs' Association, part of our mission is helping law enforcement professionals to improve their performance in service to the people of their communities. In keeping with this mission, I would like to recommend the 911 Cell Phone Bank emergency cell phone program to you.

Early in my career I realized the value of partnerships between law enforcement and the community. During my years as Sheriff I promoted partnerships that had a positive impact on the community; the 911 Cell Phone Bank does just that.

This program helps law enforcement to serve the community in various ways. First and foremost, it provides emergency communication to those who are living in at-risk situations; like an abusive household, a vulnerable senior, or a home with no telephone service. Second, it provides crucial funding for similar important community projects. Third, it benefits the environment; keeping electronic waste from entering landfills.

I am taking a leadership role in supporting this important community service whenever I have the opportunity. I am asking you to do the same. I strongly encourage all law enforcement, citizens, and victim services agencies to take advantage of the unique program the 911 Cell Phone Bank has developed especially for law enforcement and its supporters.

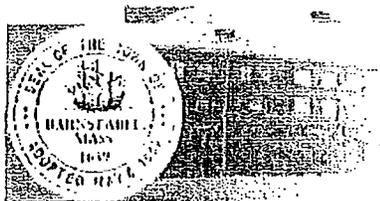
I also urge businesses and individuals to lend your support as well. Each year consumers discard millions of cell phones. By donating one cell phone or a hundred, by helping others to donate, or by passing the message to others, you can help us - you can help law enforcement help those at risk.

I believe it is critical to provide support when the need for immediate communication is so great. With the support of the NSA, over 2000 emergency cell phones are delivered each month by the 911 Cell Phone Bank to those most vulnerable and the need is growing. Help your nation's sheriffs meet this demand for 911 access by donating a cellular telephone today, or starting a program in your area. For more information, visit our Triad website, dedicated to helping to keep seniors safe at www.nationaltriad.org.

Please join me in supporting the 911 Cell Phone Bank. Your support may provide the missing link between law enforcement and someone in trouble.

Sincerely,

Aaron D. Kennard
Executive Director



*Town Of
Barnstable*



Triad

October 21, 2009

TO WHOM IT MAY CONCERN FOR PUBLICATION

BARNSTABLE 911 CELL PHONE PROGRAM

Since 1996 911 CellPhone Bank has provided our organization with cell phones for use by our Senior Citizens in a project we have undertaken for their use in emergency purposes.

Our Barnstable Senior Center, with their monthly publication to seniors in all the 7 villages of Barnstable County, Cape Cod, Massachusetts, has requested they call our organization seeking a cell phone to be used in their home or while travelling for emergency purposes only. They are given a 911 CellPhone Bank phone with an extra battery and a charger

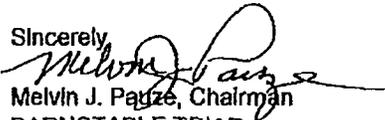
During this period of time we have distributed over 100 cell phone to individuals upon request.

To be able to do this we require cell phones, such as 911 CellPhone Bank provides for distribution purposes.. We have tried to help them by collecting phones from various sources and sending them to this organization. To date we have provided 911 CellPhone Bank with approximately 899 phones. They in turn give us credit for the revitalized phones sent for our use in this project.

Upon receipt of these discarded cell phones that we send, we are also given a stipend for use in our other projects, which thus far has provided us with over \$800.

We have personally visited their headquarters in Ocala, Florida on two occasions. We have found the company run very proficiently and with the most capable of personnel. We hope they will be able to keep on providing cell phone to the public, under this program. They can do this by larger companies providing their cell phones to 911CellPhone Bank.

We have received many accolades from seniors who have utilized this service.

Sincerely,

Melvin J. Payne, Chairman
BARNSTABLE TRIAD



2201 SW 145th Avenue, #209, Miramar, FL 33027 • 866-744-1003 • info@shelteralliance.net • www.shelteralliance.net

Miami Dade Fire Recue
attn: FF Michelle Fayed PIO Office
9300 NW 41 Street
Doral, FL 33178

Raise Money through Cell Phone Recycling

Welcome to the largest cell phone recycling program in North America! Through the collection and recycling of used cell phones, Shelter Alliance has contributed over \$7,000,000 to thousands of organizations in 50 states & Canada. Our program works as follows:

1. Your organization collects cell phones AND smartphones from the community. The supply of cell phones is plentiful, with over 250 million "retired" phones in the United States. To help publicize your program, we enclosed sample posters. You can order FREE customized posters and flyers at www.shelteralliance.net
2. The phones are shipped to Shelter Alliance using the enclosed Fedex PRP "free shipping" labels. Please follow our enclosed shipping instructions.
3. We pay between 50 cents and \$30 (or more) per cell phone. Some newer models may earn substantially more than \$30. We pay for ALL phones, including damaged and outdated!
4. We recycle your cell phones through a responsible zero landfill process. Please visit our website to learn more.
5. Your organization will receive a check & shipment report within two weeks. The program is ongoing, so we encourage year round participation!

If you need further information or materials, including more shipping labels, please call us at 866-744-1003 or visit www.shelteralliance.net. Thank you for your participation!

Sincerely,

The Shelter Alliance Team

We look forward to
working with you!

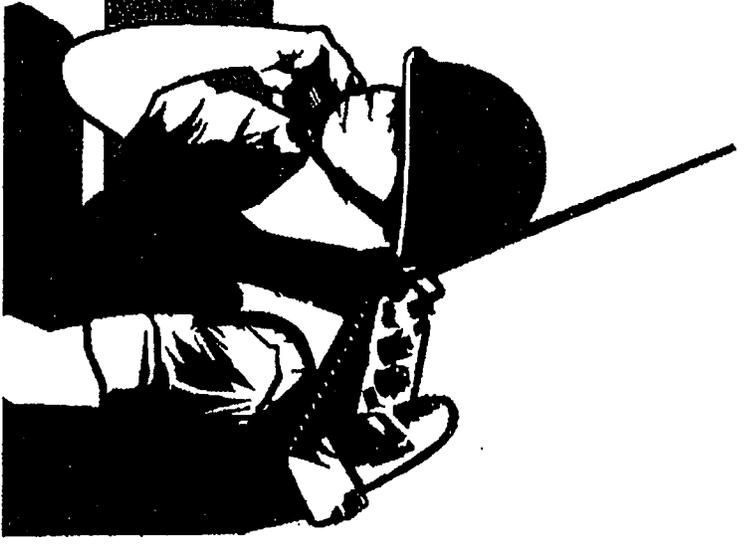


OUR MISSION:

**HELP OUR
TROOPS
CALL HOME**

**CELL PHONES
FOR SOLDIERS**

www.cellphonesforsoldiers.com



An Introduction to Cell Phones for Soldiers



Our Story

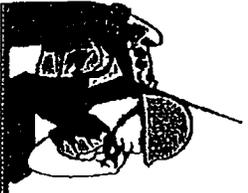


- Founded in April of 2004 by Robbie and Brittany Bergquist (then 12 and 13) with \$21 of their own money
- From collecting only a few thousand phones the first year, the organization collected over 4.5 million phones in 2008 and 2009
- Currently over 6 thousand collection points across the U.S.
- Provided over 60 million minutes of calling time through the end of 2009

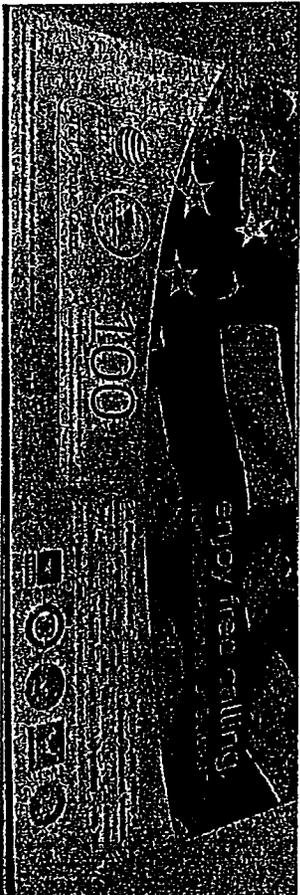


Goals and Ambitions

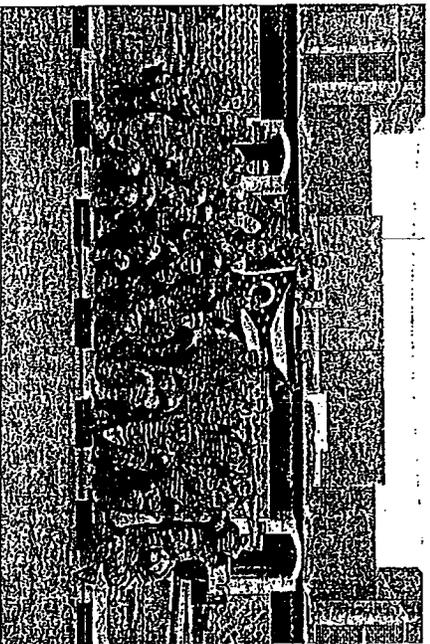
- Our goal is to help our troops serving overseas call home by providing as many as possible with prepaid calling cards.
- The registered 501 (c)3 non-profit organization has raised over \$6 million in donations and distributed more than 60 million minutes of prepaid talk time to troops serving overseas.
- The Bergquist family hopes to raise more than \$9 million in the next five years to fund new programs, such as providing video phones and prepaid service to allow soldiers abroad to see their families on a regular basis, and to provide prepaid cell phones to returning troops that need them.

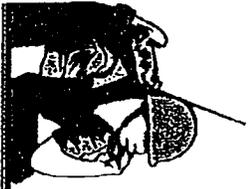


Calling Cards



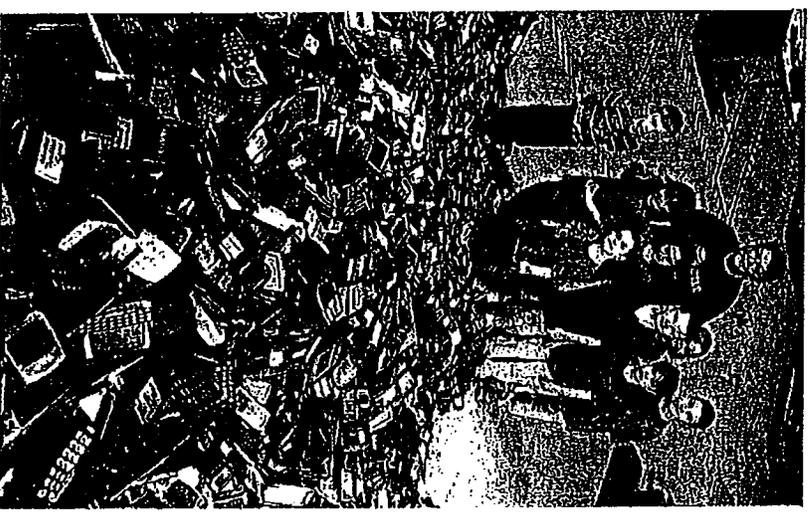
- Cell Phones for Soldiers mails out over 8,200 calling cards per week
- Calling cards are distributed to Military bases all over the world, included in care package programs, given to wounded warriors at VA Hospitals and provided to Family Readiness Coordinators for deployment ceremonies

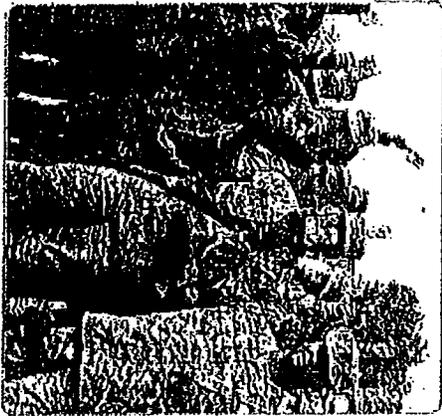




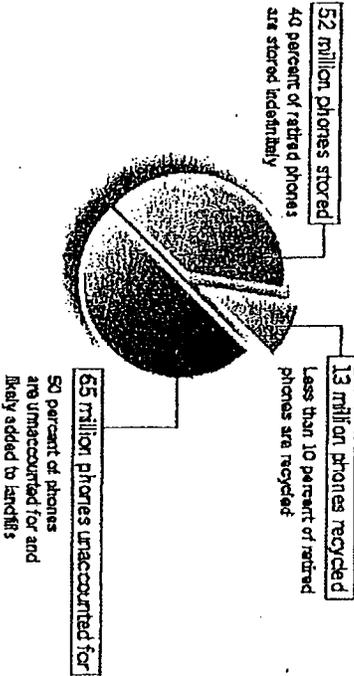
Cell Phone Collections

- Collections grew by over 5 times from 2007-2009
- Major corporations, schools, organizations, and Americans throughout the country pitch in to collect phones for Cell Phones For Soldiers
- Veterans' organizations including the Military Order of the Purple Heart, American Legion, Women's Auxiliary, and VA Hospitals all over the country collect phones for Cell Phones for Soldiers





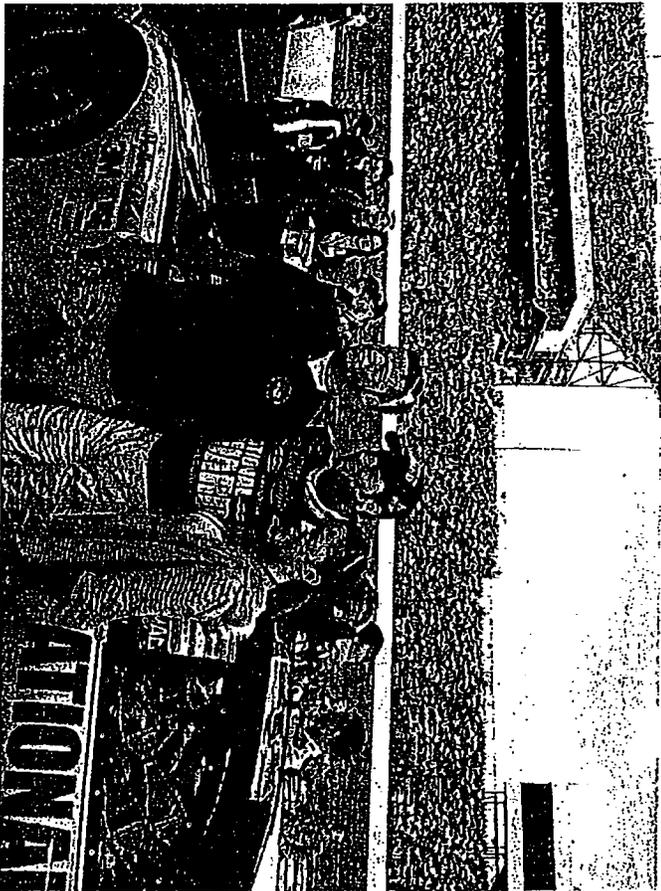
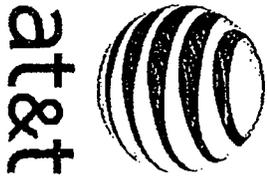
It is estimated that 130 million cell phones are retired in the U.S. every year.

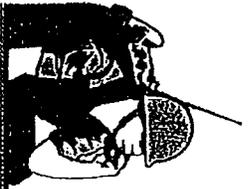


- Our troops
 - The U.S. has over 200K troops stationed overseas
 - The military does not provide a cost effective method to call home
 - Some soldiers are forced to spend thousands of dollars keeping in contact with loved ones
- The environment
 - Every year, over 130 million cell phones are decommissioned in the U.S. alone
 - These phones contain numerous hazardous chemicals and heavy metals
 - Reuse and recycling of these phones can have significant environmental benefits

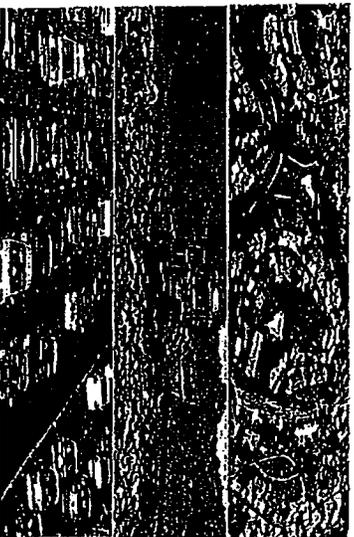
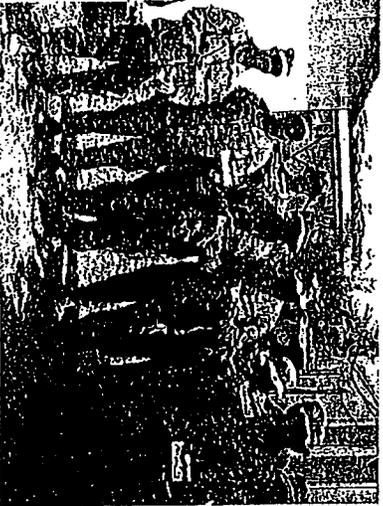


Honored Supporters





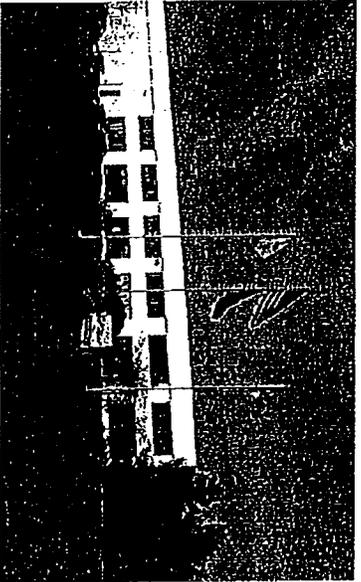
Benefits



- Social
 - Cell Phones for Soldiers calling cards provide the ability for our soldiers to communicate with their loved ones at no cost to them
 - Over \$2.5 million was raised to help our troops call home in 2009
- Environmental
 - In 2008 our efforts
 - Conserved enough electricity to power over 14 thousand homes
 - Diverted over 1.6 million pounds of solid waste from landfills
 - Took the equivalent of over 10 thousand passenger cars off the road



Processing



ReCellular Headquarters in Dexter, MI

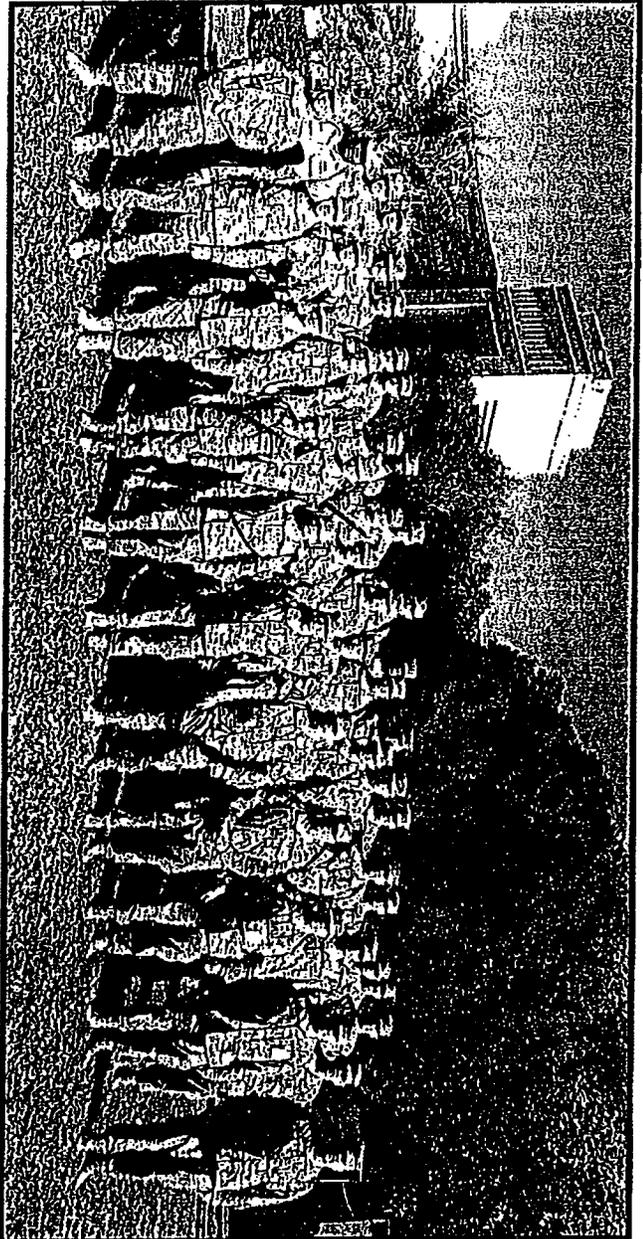


Data wiping terminal

- All of our processing is provided by ReCellular
 - History
 - Founded in 1991
 - Grown to be the world's largest recycler of used mobile devices
 - Environmental commitment
 - Strict zero landfill policy
 - ISO 14001
 - Exceeds all laws and regulations regarding handling of electronic waste
 - Specialized services provided to corporations
 - ESN level donation audit
 - Environmental benefit calculator
 - Proprietary data wiping tools



Join the fight to help our troops



Join the fight today by contacting:

Sue Koch at 734.205.2222 or skoch@recellular.com

Visit www.cellphonesforsoldiers.com for more information

**Dial- A- Life Trust Fund
Reconciliation**

As of: 5/19/2010

@ Communication Department

	FY 04-05	FY 05-06	FY 06-07
Revenue:			
Donations - TFRCTDONATE	10,000.00		
Commissioner Allocations		20,000.00	60,000.00 ¹
Interest - TFRCTINTERST	50.71	106.20	132.26
Carryover		3,122.71	23,228.91
Total	10,050.71	23,228.91	83,361.17
Total Expenditures - TFCTDIALLIFE	6,928.00	0.00	554.87
Fund Balance	3,122.71	23,228.91	82,806.30
Note (s)			
¹ JEBU0700224 posted 10/03/07 revenues from Commissioners' allocations into trust fund			

@ Fire Rescue Department

	FY 07-08	FY 08-09	FY 09-10
Revenue:			
Donations - TFRDIALALIFE	1,000.00	0.00	0.00
Commissioner Allocations	45,000.00	45,000.00	
Interest - TFRDIALINT	2,439.00	1,333.99	445.09
Carryover	82,806.30	115,246.09	161,253.08
Total	131,112.89	161,580.08	161,698.17
Total Expenditures - TFTDIALALIFE	15,866.80	327.00	16,320.00
Fund Balance	115,246.09	161,253.08	145,378.17