

Memorandum



Date: March 1, 2011

To: Honorable Chairman Joe A. Martinez
and Members, Board of County Commissioners

Agenda Item No. 12(B)3

From: George M. Burgess
County Manager

A handwritten signature in black ink, appearing to read "Burgess", written over the printed name of George M. Burgess.

Subject: Dial-A-Life Advisory and Oversight Board Semi-Annual Status Report and Dial-A-Life Program Surplus Cellular Telephones Report

As required by Ordinance No. 01-115 establishing the Dial-A-Life Program, attached for your review is the Dial-A-Life Advisory and Oversight Board Semi-Annual Status Report. The purpose of the Dial-A-Life Program is to establish guidelines for the collection of donated cellular and/or mobile telephones and distribution to eligible recipients (low-income, domestic violence victims, disabled, elderly and families with at-risk or disabled children). The Semi-Annual Status Report provides an overview of the Dial-A-Life program's planning and implementation activities from June 2010 through December 2010.

Also attached for your review is the Dial-A-Life Program Telephone Donations by Donor Report, as required by Resolution 988A-01. The purpose of this report is to identify all of the Miami-Dade County departments cellular and/or mobile telephones that have become surplus during the period of June 2010 through December 2010.

A handwritten signature in black ink, appearing to read "A. Hudak", written over a horizontal line.

Anna T. Hudak
Assistant County Manager

DIAL-A-LIFE ADVISORY AND OVERSIGHT BOARD STATUS REPORT

Reporting Period: June 2010 through December 2010

At the July 10, 2001 meeting of the Miami-Dade Board of County Commissioners, the Board approved Ordinance No. 01-115 establishing the Dial-A-Life Program. The Dial-A-Life Program was created to collect donated cellular and/or mobile telephones and distribute them to eligible recipients (low-income, domestic violence victims, disabled, elderly, and families with at-risk or disabled children). The program allows recipients to utilize cellular and/or mobile telephones for the purpose of making emergency 9-1-1 telephone calls. This report provides an overview of the Dial-A-Life Program Advisory and Oversight Board's activities from June 2010 through December 2010.

Background

The Dial-A-Life Program Advisory and Oversight Board is responsible for approving the Dial-A-Life Implementation Plan, overseeing the collection and distribution of the donated telephones, and reporting the status and progress of the program to the Board of County Commissioners.

Meetings

Between June 1, 2010 and December 31, 2010, two Board meetings were held:

- June 6, 2010
- December 2, 2010

A quorum was present at this meeting.

Board Membership

During this reporting period, the Dial-A-Life Board has retained full membership (ten positions). The Board members are:

- Joe Martinez, Miami-Dade County District 11 Commissioner (Chair)
- Chief Karls Paul-Noel, (Vice-Chair)
- Gail Sterner (Disability Awareness Organization)
- Ivon Mesa (Domestic Violence Oversight Board)
- Deana Greiner (Telecommunications)
- Kathleen Sarmiento (Elderly Services Awareness)
- Mary Catherine Chesser (County Manager's Nominee)
- David Benjamin (Domestic Violence Awareness)
- John Concepcion (Miami-Dade Enterprise Technology Services Department)
- Diana Susi (Community-based organization dedicated to supporting families with at-risk or disabled children)

Accomplishments

- 425 telephones collected, 53 carryover (surplus), resulting in a distribution of 478 telephones.
- 118 telephones were distributed during telephones distribution events held at the following venues: Jack Orr Senior Center, South Dade CAC, Point East Apartments, South Shore Community Center, Kendall CAC, Bird CAC, Federation Towers, Russell JCC, Federation Gardens and District 11 Health Fair.
- 134 telephones were distributed through the following distribution centers: CAC (Homestead, South Dade, Kendall, Bird Road, Westchester, Little Havana, East Hialeah, West Hialeah, Westland, and North Miami Beach), DHS Coordinated Victims Assistance, Charles Hadley Park, CAA Liberty City, and Little Havana Activities and Nutrition Center
- 6 telephones were delivered to the homes of elderly residents.
- A telephone collection drive was held at Miami-Dade Fire Rescue Headquarters from November 22, 2010 through January 3, 2010.
- 13 Dial-A-Life Program presentations were conducted at CAC (Homestead, South Dade, Kendall, Bird Road, Westchester, Little Havana, East Hialeah, West Hialeah, Westland, and North Miami Beach), Alper JCC, Edison Senior Center, and JCS; all 13 organizations have partnered with the program.
- One distribution center has been removed from the program: VA
- 11 collection centers were added to the program: CAC (Homestead, South Dade, Kendall, Bird Road, Westchester, Little Havana, East Hialeah, West Hialeah, Westland, and North Miami Beach) and PB America, Inc.

**DAL- Telephone Donations by Donor
6/01/10 through 12/01/10**

<u>Donor Name</u>	<u>Phone Qty.</u>
Aviation	15
BellSouth	33
Enterprise Technology Service Dept.	377
Carryover	<u>53</u>
Total	478