Supplement to Agenda Item No. 6B1 May 5, 2020

Miami-Dade County 2020 Census Updates

Tuesday, May 5, 2020 Board of County Commissioners





Shape your future START HERE >



Miami-Dade 2020 Census Updates

- Updates from the US Census Bureau
- Countywide Media Plan
- Efforts by Miami-Dade County
- Outreach Efforts by Census Liaison
- Outreach Efforts by CBOs







Updates from the Census Bureau

The Census Bureau has extended the window for field data collection and self-response to October 31, 2020, which will allow for apportionment counts to be delivered to the President by April 30, 2021, and redistricting data to be delivered to the states no later than July 31, 2021.



U.S. Department of Commerce Secretary Wilbur Ross and U.S. Census Bureau Director Steven Dillingham Statement on 2020 Census Operational Adjustments Due to COVID-19

APRIL 13, 2020 — The 2020 Census is underway and more households across America are responding every day. Over 70 million households have responded to date, representing over 48% of all households in America. In light of the COVID-19 outbreak, the U.S. Census Bureau is adjusting 2020 Census operations in order to:

- Protect the health and safety of the American public and Census Bureau employees.
- Implement guidance from federal, state and local authorities.
- Ensure a complete and accurate count of all communities.





Countywide Media Plan

Social media has become more important due to COVID-19. Total potential estimated reach in March & April of 1.9 million. Actual comments, likes, shares, and clicks are approximately 505,000.



Miami-Dade County Government March 31 at 9:31 AM · 🚱

Right now is a perfect time to complete the 2020 Census. Population data collected during the census will impact #OurCounty's growth & development over the next 10 years. Respond to the Census online, over the phone or by mail. #GetCounted #MiamiDadeCounts

Welcome to the 2020 Census

- It's quick and easy. The 2020 Census questionnaire will take about 10 minutes to complete.
- · It's safe, secure, and confidential. Your information and privacy are protected.
- Your response helps to direct billions of dollars in federal funds to local communities for schools, roads, and other public services.
- Results from the 2020 Census will be used to determine the number of seats each state has in Congress and your political representation at all levels of government.

Getting started:

remember you can respond to the 2020 Census • Denote questionnaire online, by phone or mail.





FAO

Start Que

Shape

your future

START HERE >

0:00



Countywide Media Plan

Below PSAs were broadcast on Channels 7 & 23 and used in County social media posts. 491 total PSAs to run through May.

MiamiDade County RER ② @Mi... · 5d ~ We're counting on you to get counted! An accurate census count ensures we get a fair share of federal funding. You can still shape your future from home by completing the #2020census today at my2020census.gov or by calling 844-330-2020 #MiamiDadeCounts



112K views



MiamiDade County RER ♥ · 3/25/20 ∨ We're counting on you to get counted! An accurate census count ensures we get a fair share of federal funding. You can still shape your future from home by completing the #2020census today at my2020census.gov or by calling 844-330-2020 #MiamiDadeCounts



11.8K views

MiamiDade County RER > 3/26/20 ¿Quieres hacer algo desde casa que marque la diferencia en tu comunidad? Dale forma a tu futuro y completa hoy el Censo 2020 en my2020census.gov o Ilama al 844-468-2020 para garantizar que se cuente a Miami-Dade y reciba la distribución justa de fondos federales.



134K views







Countywide Media Plan

Media campaigns continue through May 2020.

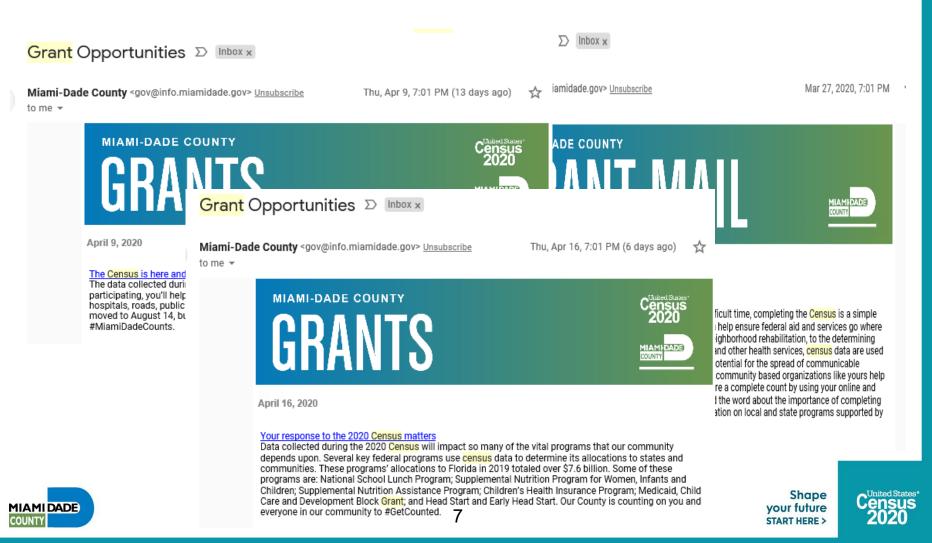
Media Buy Rollouts	Rollout Date
YouTube Ads	13-Jan
Connected TV	13-Jan
Gas Station TV	1-Mar
Radio PSAs	9-Mar
Out of Home Media	17-Feb
Online Display Banners	5-Feb
Gmail ads	5-Feb
Search Engine Marketing	15-Jan
Native Advertising	1-Mar
Newspapers/Print	1-Feb
Community Periodicals (CPP)	1-Mar
TV PSAs	10-Feb







OMB Grant Mail with census messages sent to an estimated 13,682 weekly, beginning mid-March.



Employees count too! Census messaging was sent to 23,000 employees in a recent e-newsletter and the below census message was included on all paystubs.

Snapshot of Employee Newsletter:



April 13, 2020

United States® Census 2020

Get counted in the 2020 Census

The Census is here! By now, you should have already received the Census in the mail. If you haven't done so already, it is very important that you respond. Respond by phone, mail or online today and help make sure that everyone in our County gets counted.

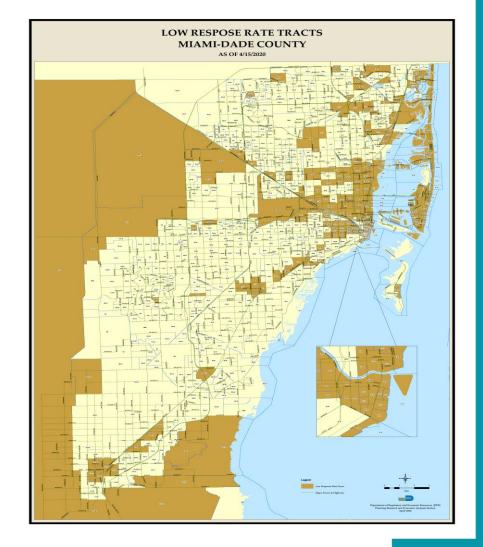
Snapshot of Paycheck Message:

Mission Statement: "Delivering excellent public services that address our community's needs and enhance our quality of life" CENSUS DOLLARS = COUNTY SERVICES ANSWER YOUR 2020 CENSUS! REPORT FRAUD, WASTE AND ABUSE TO THE INSPECTOR GENERAL 305-579-2600





- RER translates census response data into maps and documents.
- RER's Census Outreach Coordinator provides these tools to CBO grantees.
- RER continues to provide assistance from 311 transferred calls regarding the census. Calls range from 4-7 per day with various questions on the census.
- RER will continue to engage organizations and businesses in hard-to-count areas, beyond those that received County grants, to involve them in safe and social-distant plans on reaching their communities with census messaging.







Libraries continue to promote the census via:

- Weekly e-newsletter to approximately 400,000 subscribers plus an exclusive message on Census Day, April 1.
- As of April 21, over 2,000 census palm cards handed out at drive-thru unemployment application pickups.



April 1 is National Census Day

Make sure you're counted!

Complete the 2020 Census online today.

You can also complete your questionnaire by phone or by mail.

When completing the census, you will include everyone living in your home on April 1, 2020.

For more information, visit 2020Census.gov.

Census 2020 Census data impacts funding for resources like:

Libraries Schools Hospitals and Health Clinics Head Start School Meal Programs Public Transportation Housing Assistance Medicare Supplemental Nutrition Assistance Program Fire Departments Roads and Highways Community Centers

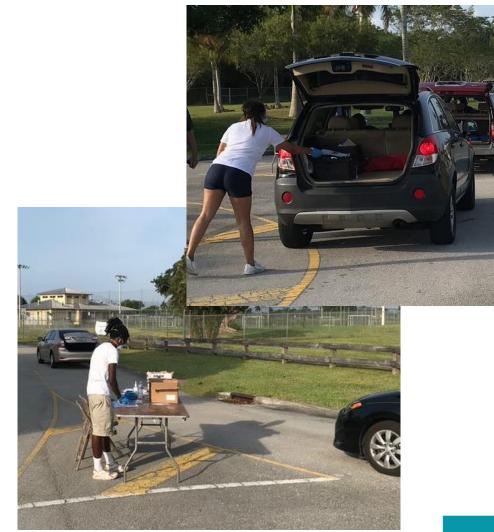






RER has collaborated with the Parks Department to distribute census materials at the following food distributions beginning on April 21 on a weekly basis, until further notice:

- 4/21: Tropical Park 640 Cars
- 4/21: Homestead Air Reserve Park – 447 Cars
- 4/24: Greynolds Park -640 Cars







RER works with Communications to maintain and update the census website with information and resources. /.miamidade.gov/global/census2020/home.page



2020 Census

Complete the 2020 Census online now.

The 2020 Census is here and data will impact our community for the next 10 years. The Census Bureau is closely monitoring coronavirus (COVID-19), and the health, safety and well-being the public is top priority. The goal is to:

Implement guidance from federal, state, and local health authorities.

Ensure a complete and accurate count of all communities.

Due to the widespread effect of COVID-19, the dates have been shifted slightly, and residents will have more time to respond. You now have through October 31 to respond online, via phone or by mail.

Access to computers and services at Miami-Dade County libraries is not available due to library closures related to COVID-19. To complete the census by phone, please call:

English: 844-330-2020

Spanish: 844-468-2020

Haitian Creole: 844-477-2020

Every 10 years, the <u>U.S. Census Bureau</u> conducts a nationwide count to determine the number of people living in the United States, and everyone in your household should be included. The census provides the basis for distributing billions of dollars in federal funding for hospitals, schools, roads, public works, reapportioning Congressional seats and other vital programs.

Your response to the census is confidential and protected by federal law. Learn more about the ways in which the results of the 2020 Census will directly affect communities.

Taking the census is safe and easy. Your answers can only be used to produce statistics. By law, your information cannot be shared with





Commissioner Bovo continues to provide municipalities, partners, and stakeholders with information on the census and updates on self-response rates such as these snapshots from a recent e-newsletter:

Municipal Participate Rate Report Card

Miami-Dade County Census Digest





]) If there are problems with how this message is displayed, click here to view it in a web browser.

How to complete the 2020 Census with Commissioner Esteban "Steve" Bovo



Shape your future START HERE >



Miami-Dad Response Rate Response Rate Percentage							Response Rate	Response Rate	Percentage
Rank	Municipality	04/6/2020	04/13/2020	Difference	Rank	Municipality	04/6/2020	04/13/2020	Difference
1	Palmetto Bay	58.0%	60.8%	2.8%	18	Florida City	38.6%	41.2%	2.6%
2	Pinecrest	55.3%	58.5%	3.2%	18	Medley	39.5%	41.2%	1.7%
3	Miami Shores	54.4%	57.6%	3.2%	18	North Miami	37.4%	41.2%	3.8%
4	Cutler Bay	49.1%	52.7%	3.6%	21	Golden Beach	38.3%	40.7%	2.4%
5	Biscayne Park	50.3%	52.6%	2.3%	22	Homestead	37.7%	40.6%	2.9%
5	Miami Springs	49.7%	52.6%	2.9%	23	North Miami Beach	38.2%	40.5%	2.3%
7	Miami Lakes	49.0%	52.3%	3.3%	24	West Miami	36.9%	39.8%	2.9%
8	Coral Gables	47.0%	49.8%	2.8%	25	Key Biscayne	35.2%	37.9%	2.7%
9	Virginia Gardens	46.7%	49.4%	2.7%	26	Bay Harbor Ilands	33.8%	36.8%	3.0%
10	El Portal	44.9%	49.2%	4.3%	27	Miami	33.1%	35.9%	2.8%
11	Miami Gardens	46.1%	49.0%	2.9%	28	Aventura	32.3%	34.6%	2.3%
12	Hialeah	44.0%	48.0%	4.0%	29	North Bay village	29.9%	32.6%	2.7%
13	South Miami	44.6%	47.2%	2.6%	30	Indian Creek	25.0%	30.6%	5.6%
14	Hialeah Gardens	42.5%	46.4%	3.9%	31	Surfside	27.8%	29.5%	1.7%
15	Sweetwater	41.5%	44.6%	3.1%	32	Miami Beach	25.6%	27.8%	2.2%
16	Doral	40.8%	44.4%	3.6%	33	Sunny Isles Beach	19.8%	21.4%	1.6%
17	Opa-Locka	40.7%	43.2%	2.5%	34	Bal Harbour	15.1%	16.7%	1.6%

"Green represents top 10 municipalities with most increase"



- Commissioner Bovo's office has conducted Zoom meetings and conference calls with partner organizations, Census Task Force members, municipalities, and organizations that receive CBO funding from the County to continue to promote the census.
- The most recent meeting on April 14, 2020 invited Marilyn Stephens of the Census Bureau to provide updates on their modified timeline due to the COVID-19 pandemic.

Miami-Dade County's 2020 Census Efforts

HAVE YOU COMPLETED YOUR CENSUS? Visit <u>My2020Census.gov</u>

Every 10 years, the U.S. Census Bureau conducts a census to determine the number of people living in the United States. The census provides the basis for distributing billions of dollars in federal funding to support services and infrastructure in communities across the Country.

Miami-Dade County encourages every resident to participate in the Census to ensure proper representation in Congress and a fair share of federal funds for schools, hospitals, roads, public works and other vital programs.





On March 21, 2020 an Automated Countywide Text message was sent in English, Spanish and Creole reminding residents:

"As we self-isolate, remember to complete the Census - my2020census.gov or 844-330-2020. Thank you and stay safe."









March 12th Press Conference to Kick-off the census invitation mailer, held in the SPCC Building on the 2nd Floor Courtyard. This is an example of one of the many events spearheaded by Commissioner Bovo to bring attention to the census.

Univision PSA in Spanish











COMMISSIONER ESTEBAN L. BOVO, JR. MEMORANDUM

111 NW First Street, Suite 320 Miami, Florida 33128 Tel. (305) 375-4831 Fax (305) 375-2011

TO:	Honorable Audrey M. Edmonson, Chairwoman Honorable Rebeca Sosa, Vice Chairwoman	DATE:	March 20, 2020
	Members, Board of County Commissioners		
FROM:	Honorable Esteban L. Bovo, Jr., Commissioner Miami-Dade Board of County Commissioners	RE:	2020 Census Updates

It's imperative we continue to stress the importance of the 2020 Census during this unprecedented time. The novel Coronavirus (COVID-19) is a perfect example of why we need to make sure our community is properly funded. Now, more than ever, we need to make sure Miami-Dade is counted! The Bureau recently reported more than 18 million households have responded to the 2020 Census nationwide.

Below are a few key 2020 Census operations updates:

- Initial Correspondence. 92% of households should have received or will receive an initial invitation to respond to the 2020 Census in the mail between March 12 - 20. The remaining 8% will receive the questionnaire in the mail. The Bureau identified households that may have limited or no access to internet. Between March 16-24, households may receive a reminder mailer. Official Bureau correspondence will include the official 2020 Census logo and "Share your Future" tagline.
- Message from the Census Bureau regarding COVID-19. The Bureau announced it will pause its field operations for two weeks. Until further notice, Census takers will begin visiting households that have not responded in late May. Currently, the planned completion date for data collection for the 2020 Census is July 31, 2020. Click <u>here</u> to see the full message.
- Language Assist. The Census is available in 12 different languages. Visit <u>2020census.gov</u> to view the different languages or click <u>here</u> for a full list of phone numbers. Note, households can complete their Census questionnaires by calling those numbers.
- 4. Census Operations for College Students. College students living in on-campus housing are counted through their university as part of the Bureau's Group Quarters Operation, which counts all students living in university owned housing. In general, students in colleges and universities temporarily closed due to the COVID-19 virus will still be counted as part of this process even if they are home on census day, <u>April 1</u>. Click <u>here</u> to see the Bureau's recent update.
- Census Self Response Rates. Once households start completing the census form, the Bureau will be publishing <u>self-response rates</u> for each community, city, county, and state. Also, visit the County's 2020 Census <u>maps</u> for County specific information.

The key message right now for anyone with questions about how COVID-19 will affect the 2020 Census: It has never been easier to respond on your own, whether online, over the phone or by mail—all without having to meet a census taker.



March 20th census

message to Commission

Please feel free to contact my office if you have any questions or concerns. Our office is here to make sure Miami-Dade your fit Counts!

Shape your future START HERE >



April 1 – Census Day!

...

- Virtual Press Conference
- NBC6 Skype interview with Jackie Nespral



Commissioner Esteban Bovo, Jr. April 1 at 6:25 PM · 🔇

Spoke with Jackie Nespral of NBC6 via Skype about #CensusDay & the opening of a a FREE #COVID19 testing drive-thru site for Northwest Dade residents aged 65 or older who are experiencing symptoms of the #coronavirus. Senator René García & I worked tirelessly to bring this site to #Hialeah.





Commissioner Esteban Bovo, Jr. April 1 at 2:34 PM · 🚱

Held a #2020Census virtual press conference about #CensusDay! As the Census Liaison of #OurCounty, we've been working for over a year to ensure a full & complete U.S. Census Bureau count in hard-to-count areas. Today, let's ensure that #MiamiDadeCounts.

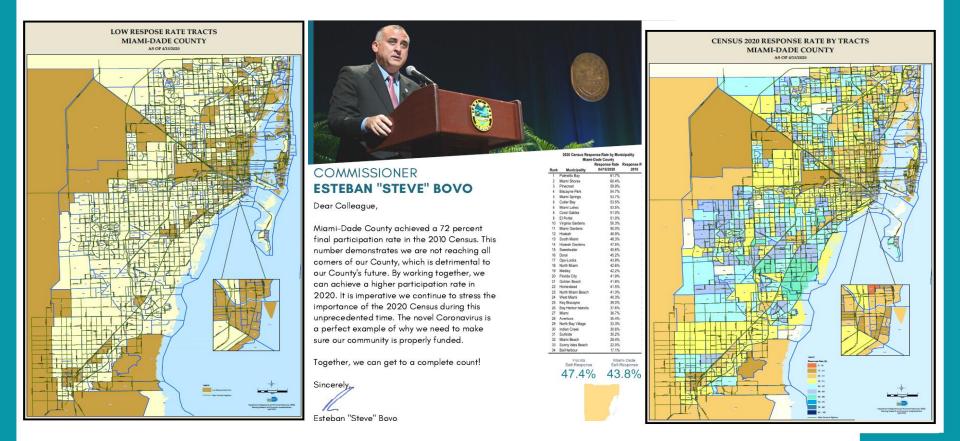




....



Commissioner Bovo sends information on response rates, such as those displayed below, to census stakeholders and partners on a weekly basis through his e-newsletter. On April 20th, the Commission received this information with a personal message.







- On 12/17 and 1/22, these 23 organizations were awarded funding for census outreach efforts in Miami-Dade County.
- 20 Grantees have entered into agreements.
- Grant agreements will be extended, if needed, to allow CBOs more time for outreach given the COVID-19 emergency.

Family Central, Inc.
Centro Campesino
The Children's Village Inc. (d/b/a The Resource Room)
We Count !, Inc.
Haitian Neighborhood Center, Sant La Inc.
Branches, Inc.
Family Action Network Movement
Catholic Charities
United Way of Miami-Dade, Inc.*
Catalyst Miami, Inc.
Jrban Health Partnerships, Inc.
Opa-Locka Community Development Corporation
Educate Tomorrow, Corp
Latinos United in Action Center, Inc.
Overtown Youth Center, Inc.
NHT Communities
South Florida PBS, Inc.
Three Virtues Organization, Inc.
Community Rightful Center, Inc.
Haitian American Chamber of Commerce of Florida (HACCOF) Foundation, Inc.*
Center of Information & Orientation, Inc.
Victory for Youth, Inc.
Association of Exchange and Development of Activities and Partnership, Inc. (AEDAP)
Shane





- RER's Census Outreach Coordinator communicates regularly with the grantfunded CBOs on the progress of their outreach.
- Due to COVID-19, the majority of organizations with plans to provide inperson outreach have shifted to virtual methods of outreach whether that be converting marketing efforts to social media or sharing their census message with their clients via phone or online.







The following slides provide updates from County grant-funded CBOs on their activities pre and/or during the COVID-19 emergency:

Opa-Locka Community Development Corporation

- Continuing with weekly e-Newsletter.
- Census information session to Leadership Miami.
- Met with Amazon, Branches, Catalyst Miami, Sant La, Dream Defenders, Teen Upward Bound on census.
- Participated in PBS interview on census.
- Census "stretch" with seniors at Charles Hadley Park.



United Way

• Trained their staff to train providers and grantees on importance of disseminating census information to their customers and clients.

2020 Census & United Way Miami



Community Outreach Kit

- Audiences Parents/Guardians, Providers, Rest of World (ROW-Miami)
- Miami-Dade County Grant

Phase 1 Contents – One pagers, social media assets in three languages (English, Spanish, Kreyol)

- Production of toolkit, printing, additional asset creation, staff time
- Phase 2 Items rack card, retractable signs, fast facts posters
- Downloadable Assets & Link to Census Form
- Visit URL <u>unitedwaymiami.org/2020census</u>



Catalyst Miami, Inc.

- Created a home-based phone bank for Census Day (April 1) that reached 5,000 clients and encouraged census participation.
- Use social media to post short videos about the census.
- Ads on Haitian radio and TV.
- Distributed fabric masks with census branding on it.
- Added census information to e-mail signatures.





Branches, Inc.

- Including census materials in each freemeal given to individuals (1,500-2,000 given per week).
- Remind those receiving tax preparation assistance to complete their census.
- Distributed about 10,000 envelopes with census message.

South Florida PBS, Inc.

- Created and aired news programs and video promotions on the census
- Created English and Spanish PSAs on census.
- Aired Sesame Street's census promotion.



Family Action Network Movement

- Implemented a phone bank using volunteers to contact their clients.
- Use social media (Facebook, Instagram and Twitter) to promote the census.
- "Bwa FAMM" Radio show aired on Sundays to educate Haitian community on the importance of the census.
- Flyer distribution pre-COVID19:



Shape

your future

START HERE >





MIAMI DADE

COUNTY

We Count!

 Disseminating census messaging via radio spots and promotions on 97.7 FM in South Dade that is tailored to the various immigrant populations. Spots are broadcast in the various languages spoken by the farmworkers in the area.



Haitian Neighborhood, Sant La Inc.

- Launched a media and radio campaign aired on Island TV, Radio MEGA, and WLQY.
- Social media platform disseminating census messaging with posts and videos in English and Creole.



Catholic Charities

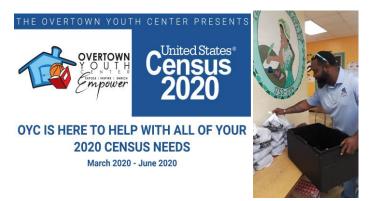
• Incorporated census message into meetings with parents of the children in their day care centers.





Overtown Youth Center

- Flyers and information given at food distributions.
- Social media postings on census.
- Census hotline to help those without technology.



Latinos United in Action Center, Inc.

- Census information given during food distribution efforts to roughly 500 families on April 24; a second one is scheduled for May 2.
- Café con Census event pre-COVID19:



National Housing Trust (NHT) Communities

- Giveaways for residents who have completed their census.
- Door-to-door distribution of flyers in English, Spanish, and Haitian Creole.
- Have postponed their community gatherings during COVID-19 but shifted to virtual services for residents which include checking in on them and reminders to complete the census.





The Children's Village Inc. dba The Resource Room

- Door to door census flyer dissemination.
- Shifted census outreach efforts to "table talks" via Zoom due to COVID-19.



Centro Campesino

- Utilized social media and partnered with the 2020 Farmwork Collaborative to post :30 second videos with a call to action on the census.
- Recorded and televised Town Hall meeting at Univision studios.



Association of Exchange and Development of Activities and Partnerships, Inc. (AEDAP)

- Outreach via radio stations WKAT and AM 1700.
- Census presentation at Haitian churches.





Family Central, Inc.

- Provided census training to all • staff.
- Emphasizing census importance ٠ on social media.

Family Central, Inc. March 31 at 9:28 AM · 🔇 Family Central, Inc.

Good morning everyone!

Amid of what is happening right now, we don't want you to forget about the future. Please don't forget that tomorrow, April 1st 2020 is Census Day!! The results of the 2020 Census will help determine how hundreds of billions of dollars in federal funding flow into communities every year for the next decade. Make sure you and your family are accounted for. With the census postcard you received in the mail, use that unique ID number and go to www.census.... See More

...



Victory for Youth

Promoting the census within the "Share Your Heart" application that offers local/community resources and services. The app links directly to the census.

United States

MIAMIDADE

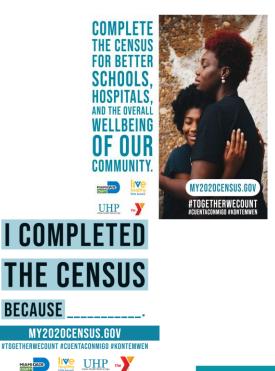
Passing out census information at drive-thru food distributions.

ŶŶ

(A)

Urban Health Partnerships, Inc.

- Conducted virtual Zoom trainings for all community liaisons related to completion of 2020 Census.
- Over 500 residents have been contacted and provided information on the census.





Shape your future START HERE >





1

Haitian American Chamber of Commerce of Florida Foundation, Inc. (HACCOF)

- On Monday, March 9, 2020 a Census 2020 Digital Town Hall was held at 7 pm.
- Haitian American Complete Count meeting held on Saturday, March 14, 2020 in North Miami.
- Created informational flyer linking to Miami-Dade.

Center of Information & Orientation, Inc.

- Distributed census information at 2 food distributions in February and March.
- Census messaging on Haitian radio.









Thank You!

Lourdes Gomez, Deputy Director Regulatory and Economic Resources Phone: 305-375-2886 E-mail: Lourdes.Gomez@miamidade.gov



