

Memorandum



Date: March 3, 2026

To: Honorable Chairman Anthony Rodriguez
and Members, Board of County Commissioners

Agenda Item No. 8(P)(10)

From: Daniella Levine Cava *Daniella Levine Cava*
Mayor

Subject: Request for Additional Expenditure Authority to Contract for Cloud Solutions

Executive Summary

This item seeks approval for additional expenditure authority under the competitively established access contract managed by the Communications Information and Technology Department (CITD) to purchase essential cloud-based software platforms, storage solutions, training, and support services under the County's Cloud Solutions contract. These services are used by multiple County departments and Constitutional Offices. The additional expenditure authority will allow for continued access to key cloud solutions such as Google Cloud, Twilio, Salesforce Marketing Cloud, Qualtrics, Sprinklr, Wasabi cloud storage, GlobalScape Secure FTP, Zoom, Outsystems, and Omnissa Workspace. These tools are widely used by County staff in customer service, public safety, digital communications, information technology operations, data management, and application development to support operational, emergency response, and public-facing service functions for Miami-Dade County residents. Additional expenditure authority is requested to support the County's growing reliance on secure, cloud-based technology platforms and cover costs for these services through September 2026. This supplemental funding is required to ensure uninterrupted access to licensing, support, and maintenance for core countywide applications used across several departments including Miami-Dade Public Library System, People and Internal Operations, Corrections and Rehabilitation, and Communications, Information, and Technology, as well as the Public Defender and Miami-Dade Sheriff's Office.

Recommendation

It is recommended that the Board of County Commissioners (Board) approve additional expenditure authority in the amount of \$1,327,200 for *Contract No. AR2472, Cloud Solutions*, for CITD on behalf of multiple County departments and Constitutional Offices.

Background

This contract was solicited via Request for Proposals No. CH16012 and awarded by the State of Utah along with the NASPO Cooperative Purchasing Organization to Carahsoft Technology Corporation (Carahsoft) for a 10-year term, with an effective date of September 2, 2016 through September 15, 2026. The County accessed this contract in October 2020 in the amount of \$700,000. In April 2022, the Board approved additional expenditure of \$5,349,000 via Resolution No. R-284-22. Subsequent increases in allocation totaling \$837,000 were approved under delegated authority.

While the contract was initially established in 2020 to support social media and customer engagement tools, County departments and Constitutional Offices now depend on a broader suite of cloud services to meet evolving operational and service delivery needs. These platforms have become mission-critical, enabling departments to connect with residents, securely exchange and manage data, support compensation and workforce-related decisions, develop applications, and operate modern digital communication channels, including countywide social media platforms and County websites. CITD continues to identify application modernization opportunities that can be migrated to the cloud environment. This ongoing work is designed to achieve greater cost efficiencies by optimizing application usage and reducing reliance on costly physical infrastructure and maintenance.

Scope

The impact of this item is countywide in nature.

Delegated Authority

The County Mayor or the County Mayor’s designee will have the authority to exercise all provisions of the contract, including any cancellation or extensions, pursuant to Section 2-8.1 of the County Code and Implementing Order 3-38.

Fiscal Impact/Funding Source

The contract term expires on September 15, 2026, and has a current cumulative allocation of \$6,886,000. If this request is approved, the contract will have a modified cumulative allocation of \$8,213,200. The requested increase in expenditure authority is based on departments’ current and anticipated needs.

Department	Existing Cumulative Allocation	Additional Allocation Requested	Modified Cumulative Allocation	Funding Source	Budgeted*	Contract Manager
CITD	\$6,886,000	\$1,327,200	\$8,213,200	Internal Service Funds	FY25-26 Proposed Budget, Vol 3, Communications, Information and Technology, Page 276, Other Operating	Julian Manduley
Total	\$6,886,000	\$1,327,200	\$8,213,200			

*The Adopted Budget Book was not finalized at the time this item was drafted. Therefore, the budget information above is based on the Proposed Budget Book.

Track Record/Monitor

Natalya Vasilyeva of the Strategic Procurement Department (SPD) is the Division Director

Awarded Vendor

Vendor	Principal Address	Local Address	Principal
Carahsoft Technology Corp.	11493 Sunset Hills Road, Ste 100 Reston, VA	None	Abod, Craig P.

Due Diligence

Pursuant to Resolution No. R-187-12, due diligence was conducted in accordance with SPD’s Procurement Guidelines to determine vendor responsibility, including verifying corporate status and that there are no performance and compliance issues through various vendor responsibility lists and a keyword internet search. The lists that were referenced included convicted vendors, debarred vendors, delinquent contractors, suspended vendors, and federal excluded parties. There were no adverse findings relating to vendor responsibility.

Applicability of Ordinances and Contract Measures

- The two percent User Access Program applies where permitted by funding source.
- The Small Business Enterprise measures and Local Preference do not apply.
- The Living Wage Ordinance does not apply.



Carladenise Edwards
 Chief Administrative Officer



MEMORANDUM
(Revised)

TO: Honorable Chairman Anthony Rodriguez
and Members, Board of County Commissioners

DATE: March 3, 2026

FROM: 
Gen Bonzon-Keenan
County Attorney

SUBJECT: Agenda Item No. 8(P)(10)

Please note any items checked.

- “3-Day Rule” for committees applicable if raised**
- 6 weeks required between first reading and public hearing**
- 4 weeks notification to municipal officials required prior to public hearing**
- Decreases revenues or increases expenditures without balancing budget**
- Budget required**
- Statement of fiscal impact required**
- Statement of social equity required**
- Ordinance creating a new board requires detailed County Mayor’s report for public hearing**
- No committee review**
- Applicable legislation requires more than a majority vote (i.e., 2/3’s present ____, 2/3 membership ____, 3/5’s ____, unanimous ____, majority plus one ____, CDMP 7 vote requirement per 2-116.1(3)(h) or (4)(c) ____, CDMP 2/3 vote requirement per 2-116.1(3) (h) or (4)(c) ____, CDMP 9 vote requirement per 2-116.1(4)(c) (2) ____)** to approve
- Current information regarding funding source, index code and available balance, and available capacity (if debt is contemplated) required**

Approved _____ Mayor
Veto _____
Override _____

Agenda Item No. 8(P)(10)
3-3-26

RESOLUTION NO. _____

RESOLUTION AUTHORIZING ADDITIONAL EXPENDITURE AUTHORITY IN THE AMOUNT OF \$1,327,200.00 FOR A TOTAL MODIFIED CONTRACT AMOUNT OF \$8,213,200.00 FOR CONTRACT NO. AR2472, CLOUD SOLUTIONS, FOR COMMUNICATIONS, INFORMATION AND TECHNOLOGY DEPARTMENT ON BEHALF OF MULTIPLE COUNTY DEPARTMENTS AND CONSTITUTIONAL OFFICES; AND AUTHORIZING THE COUNTY MAYOR OR COUNTY MAYOR'S DESIGNEE TO EXERCISE ALL PROVISIONS OF THE CONTRACT, INCLUDING ANY CANCELLATION OR EXTENSIONS, PURSUANT TO SECTION 2-8.1 OF THE CODE OF MIAMI-DADE COUNTY, FLORIDA AND IMPLEMENTING ORDER 3-38

WHEREAS, this Board desires to accomplish the purposes outlined in the accompanying memorandum, a copy of which is incorporated herein by reference,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that:

Section 1. This Board authorizes additional expenditure authority in the amount of \$1,327,200.00 for a total modified contract amount of \$8,213,200.00 for Contract No. AR2472, Cloud Solutions, for Communications, Information and Technology Department on behalf of multiple County departments and Constitutional Offices.

Section 2. This Board authorizes the County Mayor or County Mayor's designee to exercise all provisions of the contract, including any cancellation or extensions, pursuant to section 2-8.1 of the Code of Miami-Dade County, Florida and Implementing Order 3-38. A copy of the contract document is on file with and available upon request from the Strategic Procurement Department.

The foregoing resolution was offered by Commissioner _____,
who moved its adoption. The motion was seconded by Commissioner _____
and upon being put to a vote, the vote was as follows:

Anthony Rodriguez, Chairman	
Kionne L. McGhee, Vice Chairman	
Marleine Bastien	Juan Carlos Bermudez
Sen. René García	Oliver G. Gilbert, III
Roberto J. Gonzalez	Keon Hardemon
Danielle Cohen Higgins	Vicki L. Lopez
Natalie Milian Orbis	Raquel A. Regalado
Micky Steinberg	

The Chairperson thereupon declared this resolution duly passed and adopted this 3rd day of March, 2026. This resolution shall become effective upon the earlier of (1) 10 days after the date of its adoption unless vetoed by the County Mayor, and if vetoed, shall become effective only upon an override by this Board, or (2) approval by the County Mayor of this resolution and the filing of this approval with the Clerk of the Board.

MIAMI-DADE COUNTY, FLORIDA
BY ITS BOARD OF
COUNTY COMMISSIONERS

JUAN FERNANDEZ-BARQUIN, CLERK

By: _____
Deputy Clerk

Approved by County Attorney as
to form and legal sufficiency.



Michael B. Valdes