

# Memorandum



**Date:** June 9, 2026

**To:** Honorable Chairman Anthony Rodriguez  
and Members, Board of County Commissioners

**From:** Daniella Levine Cava *Daniella Levine Cava*  
Mayor

**Subject:** Request for a Non-Competitive Designated Purchase for Additional Time and Expenditure Authority for Transit Performance Analysis Software for *Contract No. BW-10026, Transit Performance Analysis Software*

TC  
Agenda Item No. 3(E)

## Executive Summary

This item seeks Board approval of a non-competitive designated purchase to provide additional time and expenditure authority for the Department of Transportation and Public Works (DTPW) to continue its annual subscription to the Transit Performance Analysis Software (Software), which is used exclusively by DTPW and no other County department. This action will extend the contract term by 60 months, through August 31, 2031, and authorize an additional \$5,307,410 in expenditure authority. Since the first extension, DTPW conducted extensive market and industry outreach to identify the most effective competitive solicitation method for the software replacement, balancing open competition with project risk management. As a result, an alternative procurement method, involving a two-step process will be conducted. A Request to Advertise is anticipated to be presented to the Board in late 2026.

The Software was originally acquired to supplement the functionality of the aging Transit Computer Aided Dispatch and Automated Vehicle Locator (CAD/AVL) system and has successfully delivered key functionality to provide analytics for service planning as well as customer communications on multiple platforms as further described herein. Consistent with the principles of WISE305 to invest in technology and maintain fiscal responsibility, DTPW is taking a strategic approach to the modernization of its technology portfolio to best leverage available tools while targeting competitive replacement of aging systems. As such, the Software is anticipated to be replaced as part larger Transit CAD/AVL system replacement, but continuity of services is needed until such time as the new system is in place. To ensure best value while the Software remains in use, staff was successfully able to negotiate a cost reduction of \$321,441 from the vendor's initial proposed for the extension.

The Software, provided exclusively by Swiftly, Inc., delivers mission-critical, web-based transit performance analytics and real-time operational data across all transit modes, including Metrobus, Metrorail, Metromover, contracted services, and municipal circulators. It supports essential functions such as on-time performance monitoring, real-time vehicle tracking, predictive arrival information, and systemwide operational analysis used for both service management and customer information.

As outlined in Resolution No. R-953-25, DTPW is advancing the modernization of its Transit CAD/AVL system, which is expected to ultimately incorporate the functionality currently provided by the Software. The requested extension ensures continuity of these critical services during the procurement and multi-year implementation of the replacement Transit CAD/AVL system and aligns with the Board's previously approved strategy to extend supporting systems as needed to avoid service disruptions.

Competition is not practicable because Swiftly is the proprietary owner and sole provider of the Software, and implementing an interim alternative would require significant time and resources while duplicating functionality planned for the future Transit CAD/AVL system. Approval of this designated purchase, pursuant to Section 2-8.1(b)(3) of the County Code, is therefore in the County's best interest to maintain uninterrupted operations during this transition.

**Recommendation**

It is recommended that the Board approve a non-competitive designated purchase pursuant to Section 2-8.1(b)(3) of the Miami-Dade County Code, by a two-thirds vote of the Board members present, under *Contract No. BW-10026, Transit Performance Analysis Software*, to extend the contract for five years with \$5,307,410 in additional expenditure authority.

**Background**

The Software is used across all DTPW transit modes as well as contracted routes to provide detailed analysis on on-time performance, vehicle speed, and transit trip times. It provides real-time positioning, bus stop information, expected time of arrival at all bus stops for all buses, and location of bus operator and vehicle assignments to promptly address patron inquiries. The Software includes analytical tools to better plan run time spent traveling between stops and stations and "dwell time" (time spent stopped at locations to allow passengers to board and disembark). The Software allows DTPW to take advantage of data sharing for transit information, schedules, and performance predictions in real-time that can be sent to any endpoint, including Google Maps, Apple Maps, Miami-Dade Transit Tracker, text messages, and interactive voice response systems. Further, the Software allows DTPW to identify and manage operational issues during service hours, resulting in fewer passenger calls and complaints.

As set forth in Resolution No. R-953-25, approved by the Board on October 9, 2025, DTPW anticipates incorporation of the functionality provided by the Software into the modernization of its Transit CAD/AVL system. The requested extension will ensure continuity of these services while DTPW completes the procurement process and subsequent implementation of a replacement CAD/AVL system. This extension is consistent with the approach outlined in Resolution No. R-953-25, stating the need for designated purchases to extend related supplemental systems as they approach expiration in order to align with the Transit CAD/AVL replacement timeline.

The Board initially awarded this contract through Resolution No. R-38-20 on January 22, 2020, for a three-year term. On July 6, 2023, the Board approved additional time and expenditure authority for this contract through Resolution No. R-644-23 in order to maintain continuity of services while DTPW advanced planning efforts related to the replacement of the Transit CAD/AVL system. Since that time, DTPW conducted extensive market and industry outreach to identify the most effective competitive solicitation method for system replacement, balancing open competition with project risk management. As a result, an alternative procurement method, involving a two-step process will be conducted. A Request to Advertise is anticipated to be presented to the Board in late 2026. Following the procurement, implementation is expected to take multiple years to complete.

In the interim, DTPW continues to rely on the Software to support ongoing operational monitoring and customer information needs while the existing Transit CAD/AVL system remains in service. The Software is integrated into DTPW's operational and customer information workflows, including real-time vehicle positioning, expected time of arrival information, and performance analytics used across transit modes. Maintaining the Software during this transition period avoids a lapse in critical operational

and customer-facing functionality and prevents the inefficiency and risk of implementing an interim replacement solution that would be duplicative of the planned Transit CAD/AVL replacement.

Competition is not practicable due to the proprietary nature of the Software, which is owned and supported exclusively by Swiftly. Further, implementing an interim replacement solution at this time would require substantial time and resources for configuration, integration, and training and would result in a duplicative effort and cost while the procurement process is completed and subsequent implementation of a replacement Transit CAD/AVL system. To the extent that implementation is completed prior to the expiration of the five-year term, the contract contains termination for convenience provisions. Accordingly, it is in the County’s best interest to approve this designated purchase pursuant to Section 2-8.1(b)(3) of the Miami-Dade County Code to continue providing mission-critical transit performance analysis and operational software services during this transition period.

**Scope**

The impact of this item is countywide in nature.

**Delegated Authority**

The County Mayor or the County Mayor’s designee will have the authority to execute Supplemental Agreement No. 4 and exercise all provisions of the contract, including any cancellation or extensions, pursuant to Section 2-8.1 of the County Code and Implementing Order 3-38.

**Fiscal Impact/Funding Source**

The contract expires on August 31, 2026, and has a current cumulative allocation of \$4,724,168. This item seeks to extend the contract term by 60 months and authorize an additional expenditure authority of \$5,307,410. If this request is approved, the contract will have a modified cumulative value of \$10,031,578 and will expire on August 31, 2031. The requested increase in expenditure authority is based on the negotiated annual licensing and service costs associated with the Software over the proposed time extension.

Department	Existing Cumulative Allocation	Additional Allocation Requested	Modified Cumulative Allocation	Funding Source	County Budget	Contract Manager
DTPW	\$4,724,168	\$5,307,410	\$10,031,578	DTPW Operating	Fiscal Year 2025-26 Adopted Budget, Volume 2, Page 132, Other Operating	Alonzo Joseph
<b>Total:</b>	<b>\$4,724,168</b>	<b>\$5,307,410</b>	<b>\$10,031,578</b>			

**Track Record/Monitor**

Vanessa Stroman of the Strategic Procurement Department (SPD) is the Procurement Contracting Manager. Alonzo Joseph of DTPW is the Chief of Contracts and Procurement.

**Awarded Vendor**

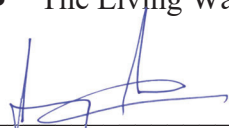
<b>Vendor</b>	<b>Principal Address</b>	<b>Local Address</b>	<b>Principal</b>
Swiftly, Inc.	49 Stevenson Street Suite 700 San Francisco, CA	None	Jonathan Simkin

**Due Diligence**

Pursuant to Resolution No. R-187-12, due diligence was conducted in accordance with SPD's Procurement Guidelines. Checks against debarment, delinquency and exclusion lists revealed no adverse findings.

**Applicability of Ordinances and Contract Measures**

- The two percent User Access Program applies where permitted by funding source.
- The Small Business Enterprise measures and Local Preference did not apply.
- The Living Wage Ordinance does not apply.

  
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Jimmy Morales  
Chief Operating Officer



**MEMORANDUM**  
(Revised)

**TO:** Honorable Chairman Anthony Rodriguez  
and Members, Board of County Commissioners

**DATE:** July 21, 2026

**FROM:**   
Gen Bonzon-Keenan  
County Attorney

**SUBJECT:** Agenda Item No.

Please note any items checked.

- “3-Day Rule” for committees applicable if raised**
- 6 weeks required between first reading and public hearing**
- 4 weeks notification to municipal officials required prior to public hearing**
- Decreases revenues or increases expenditures without balancing budget**
- Budget required**
- Statement of fiscal impact required**
- Statement of social equity required**
- Ordinance creating a new board requires detailed County Mayor’s report for public hearing**
- No committee review**
- Requires more than a majority vote (i.e., 2/3’s present , 2/3 membership \_\_\_\_, 3/5’s \_\_\_\_, unanimous \_\_\_\_, majority plus one \_\_\_\_, CDMP 7 votes (majority of membership) \_\_\_\_, CDMP 2/3 members present but not less than 7 votes (majority of membership) \_\_\_\_, CDMP 9 votes (2/3 membership) \_\_\_\_\_) to approve**
- Current information regarding funding source, index code and available balance, and available capacity (if debt is contemplated) required**

Approved \_\_\_\_\_ Mayor  
Veto \_\_\_\_\_  
Override \_\_\_\_\_

Agenda Item No.

RESOLUTION NO. \_\_\_\_\_

RESOLUTION AUTHORIZING AWARD OF A DESIGNATED PURCHASE PURSUANT TO SECTION 2-8.1(B)(3) OF THE COUNTY CODE BY A TWO-THIRDS VOTE OF THE BOARD MEMBERS PRESENT; AUTHORIZING ADDITIONAL TIME OF FIVE YEARS AND EXPENDITURE AUTHORITY IN THE AMOUNT OF \$5,307,410.00 FOR A TOTAL MODIFIED CONTRACT VALUE OF \$10,031,578.00 FOR CONTRACT NO. BW-10026; AND AUTHORIZING THE COUNTY MAYOR OR COUNTY MAYOR'S DESIGNEE TO EXECUTE SUPPLEMENTAL AGREEMENT NO. 4 ON BEHALF OF MIAMI-DADE COUNTY AND TO EXERCISE ALL PROVISIONS THEREIN, INCLUDING ANY CANCELLATION OR EXTENSIONS, PURSUANT TO SECTION 2-8.1 OF THE CODE OF MIAMI-DADE COUNTY, FLORIDA AND IMPLEMENTING ORDER 3-38

**WHEREAS**, this Board desires to accomplish the purposes outlined in the accompanying memorandum, a copy of which is incorporated herein by reference,

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA**, that:

**Section 1.** This Board finds it is in the best interest of Miami-Dade County to approve a designated purchase under *Contract No. BW-10026*, Transit Performance Analysis Software, authorizing additional time of five years and expenditure authority in the amount of \$5,307,410.00 for a total modified contract value of \$10,031,578.00, for Department of Transportation and Public Works.

**Section 2.** This Board authorizes the County Mayor or County Mayor's designee to execute Supplemental Agreement No. 4 to Contract No. BW-10026 in substantially the form attached hereto, and to exercise all provisions therein, including any cancellation and extension

provisions pursuant to section 2-8.1 of the Code of Miami-Dade County, Florida and Implementing Order 3-38. A copy of the complete set of contract documents is on file with and available upon request from the Strategic Procurement Department.

The foregoing resolution was offered by Commissioner \_\_\_\_\_, who moved its adoption. The motion was seconded by Commissioner \_\_\_\_\_ and upon being put to a vote, the vote was as follows:

Anthony Rodriguez, Chairman	
Kionne L. McGhee, Vice Chairman	
Marleine Bastien	Juan Carlos Bermudez
Sen. René García	Oliver G. Gilbert, III
Roberto J. Gonzalez	Keon Hardemon
Danielle Cohen Higgins	Vicki L. Lopez
Natalie Milian Orbis	Raquel A. Regalado
Micky Steinberg	

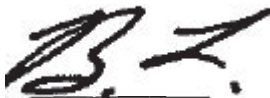
The Chairperson thereupon declared this resolution duly passed and adopted this 21<sup>st</sup> day of July, 2026. This resolution shall become effective upon the earlier of (1) 10 days after the date of its adoption unless vetoed by the County Mayor, and if vetoed, shall become effective only upon an override by this Board, or (2) approval by the County Mayor of this resolution and the filing of this approval with the Clerk of the Board.

MIAMI-DADE COUNTY, FLORIDA  
BY ITS BOARD OF  
COUNTY COMMISSIONERS

JUAN FERNANDEZ-BARQUIN, CLERK

By: \_\_\_\_\_  
Deputy Clerk

Approved by County Attorney as  
to form and legal sufficiency.



Bruce Libhaber

<b>SUPPLEMENTAL AGREEMENT NO. 4</b>
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**Contract Number:** BW-10026  
**Contract Title:** TRANSIT PERFORMANCE ANALYSIS SOFTWARE  
**Contractor:** Swiftly, Inc.  
 49 Stevenson St., Ste. 700  
 San Francisco, CA 94105

In accordance with Article 4, *Nature of the Agreement*, of the above-mentioned Contract, this Supplemental Agreement No. 4, when properly executed, shall become part of the Contract, and amend the Contract as follows:

- A. In accordance with Article 6, "*Contract Term*," this Supplemental Agreement No. 4 extends the contract term for an additional five (5) years. The contract expiration date is therefore extended through August 31, 2031, payable pursuant to the Payment Schedule shown below:

<b>Year 1: 12 Month Term - 9/1/2026 – 8/31/2027</b>			
<b>Product</b>	<b>Up to # of Vehicles</b>	<b>Annual Unit Cost</b>	<b>Total Annual Cost</b>
Real-time Passenger Predictions	960	\$528.95	\$507,792.00
Rider Alerts	960	\$96.17	\$92,323.20
GPS Playback	960	\$92.57	\$88,867.20
On-Time Performance	960	\$92.57	\$88,867.20
Run-Times	960	\$92.57	\$88,867.20
Speed Map	960	\$92.57	\$88,867.20
Live Operations	960	-	Included
Onboard App	10	\$491.67	\$4,916.70
<b>Total Annual Cost:</b>			<b>\$960,500.70</b>

<b>Year 2: 12 Month Term - 9/1/2027 – 8/31/2028</b>			
<b>Product</b>	<b>Up to # of Vehicles</b>	<b>Annual Unit Cost</b>	<b>Total Annual Cost</b>
Real-time Passenger Predictions	960	\$555.40	\$533,184.00
Rider Alerts	960	\$100.98	\$96,940.80
GPS Playback	960	\$97.20	\$93,312.00
On-Time Performance	960	\$97.20	\$93,312.00
Run-Times	960	\$97.20	\$93,312.00
Speed Map	960	\$97.20	\$93,312.00
Live Operations	960	-	Included
Onboard App	10	\$516.25	\$5,162.50
<b>Total Annual Cost:</b>			<b>\$1,008,535.30</b>

<b>Year 3: 12 Month Term - 9/1/2028 – 8/31/2029</b>			
<b>Product</b>	<b>Up to # of Vehicles</b>	<b>Annual Unit Cost</b>	<b>Total Annual Cost</b>
Real-time Passenger Predictions	960	\$583.17	\$559,843.20
Rider Alerts	960	\$106.03	\$101,788.80
GPS Playback	960	\$102.06	\$97,977.60
On-Time Performance	960	\$102.06	\$97,977.60
Run-Times	960	\$102.06	\$97,977.60
Speed Map	960	\$102.06	\$97,977.60
Live Operations	960	-	Included
Onboard App	10	\$542.06	\$5,420.60
<b>Total Annual Cost:</b>			<b>\$1,058,963.00</b>

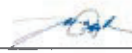
<b>Year 4: 12 Month Term - 9/1/2029 – 8/31/2030</b>			
<b>Product</b>	<b>Up to # of Vehicles</b>	<b>Annual Unit Cost</b>	<b>Total Annual Cost</b>
Real-time Passenger Predictions	960	\$612.33	\$587,836.80
Rider Alerts	960	\$111.33	\$106,876.80
GPS Playback	960	\$107.16	\$102,873.60
On-Time Performance	960	\$107.16	\$102,873.60
Run-Times	960	\$107.16	\$102,873.60
Speed Map	960	\$107.16	\$102,873.60
Live Operations	960	-	Included
Onboard App	10	\$569.16	\$5,691.60
<b>Total Annual Cost:</b>			<b>\$1,111,899.60</b>

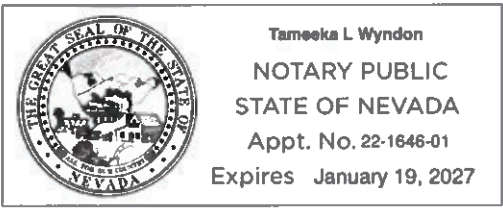
<b>Year 5: 12 Month Term - 9/1/2030 – 8/31/2031</b>			
<b>Product</b>	<b>Up to # of Vehicles</b>	<b>Annual Unit Cost</b>	<b>Total Annual Cost</b>
Real-time Passenger Predictions	960	\$642.95	\$617,232.00
Rider Alerts	960	\$116.90	\$112,224.00
GPS Playback	960	\$112.52	\$108,019.20
On-Time Performance	960	\$112.52	\$108,019.20
Run-Times	960	\$112.52	\$108,019.20
Speed Map	960	\$112.52	\$108,019.20
Live Operations	960	-	Included
Onboard App	10	\$597.62	\$5,976.20
<b>Total Annual Cost:</b>			<b>\$1,167,509.00</b>

- B. The Contractor agrees to maintain the pricing specified in the Payment Schedule above, as firm and fixed for the term of the Contract. Miami-Dade County reserves the right, at its sole discretion, to select additional services during the term of the Contract. Should Miami-Dade County choose to select additional services, such selections will be formalized through the execution of a subsequent Supplemental Agreement.

All other terms, covenants and conditions of the original Contract, and any Supplemental Agreement(s) issued thereto, shall remain in full force and effect, except to the extent herein amended.

IN WITNESS WHEREOF, the parties have executed this Supplemental Agreement No. 4 to County Contract No. BW-10026, *Transit Performance Analysis Software*.

	Swiftly, Inc.		Miami-Dade County
By:	<u>Rob Gaffney</u>	By:	_____
Name:	<u>Rob Gaffney</u>	Name:	_____
Title:	<u>CFO</u>	Title:	_____
Date:	<u>03/10/2026</u>	Date:	_____
Attest:	<u></u>	Attest:	_____
	Corporate Secretary / Notary		Clerk of the Board
	Corporate Seal / Notary		Approved as to form and legal sufficiency



\_\_\_\_\_  
Assistant County Attorney

Notarized remotely using audio-video communication technology via Proof.