CONTRACT FOR SERVICE MIAMI-DADE COUNTY CODE REQUIREMENTS

The contract for service (bill of lading) must contain the following to be in compliance with the Miami-Dade County Moving Ordinance:

1. Section 8A-330(b) requires clear and conspicuous disclosure of the following:

- The name and telephone number of the mover and the address of the mover at which employees of the mover are on duty during business hours.
- The name of the shipper, the addresses at which the items are to be picked up and delivered, if available; and a telephone number where the shipper may be reached, if available.
- The agreed pickup and delivery date, or the period of time within which pickup, delivery, or the entire move will be accomplished, if provided.
- A description of the transportation and accessorial services expected to be provided during a move.
- In the event that the shipper has waived in writing the shipper's right to a written estimate, the total cost of the transportation and accessorial services to be provided.
- The name and telephone number of any other person who may authorize pickup or delivery of any items to be transported, if the shipper designates such a person in writing.
- A brief description of the procedures for shipper inquiry and complaint handling and a telephone number which the shipper may use to communicate with the mover, accompanied by a statement disclosing who shall pay for such calls if other than the mover.
- If the cost for services provided is based on weight, a statement that the shipper has a right to observe any weighing before and after loading.

2. Section 8A-330(c) requires the following language in bold capitalized letters of at least 12-point type:

PLEASE READ CAREFULLY:

THIS CONTRACT FOR SERVICE IS REQUIRED BY COUNTY LAW AND MUST INCLUDE THE TERMS AND COSTS ASSOCIATED WITH YOUR MOVE. IN ORDER FOR THE CONTRACT FOR SERVICE TO BE ACCURATE, YOU MUST DISCLOSE ALL INFORMATION RELEVANT TO THE MOVE TO THE MOVER. COUNTY LAW REQUIRES THAT A MOVER RELINQUISH POSSESSION OF YOUR GOODS AND COMPLETE YOUR MOVE UPON PAYMENT OF NO MORE THAN SPECIFIED MAXIMUM AMOUNT DUE AT DELIVERY. 3. Section 8A-334(b) requires the mover to clearly and conspicuously disclose to the shipper which methods of payment the mover will accept.

4. Section 8A-336 requires the mover to disclose the applicable valuation (not less than \$.60 per pound per article in the shipment) for a shipper's household goods and the availability of additional valuation coverage or insurance up to the declared value of shipment, which may be purchased by the customer at an additional cost. The heading of the form shall be in 12-point bold type and shall state:

By signing this form, you are waiving certain valuable coverage which protects your possessions above the minimum amounts set by law. Please read carefully.

WRITTEN ESTIMATE MIAMI-DADE COUNTY CODE REQUIREMENTS

The written estimate, which may be provided on the same form as the contract for service, shall contain the following, at a minimum, to be in compliance with the Miami-Dade County Moving Ordinance:

1. Section 8A-331 requires, at a minimum, the following:

- The total cost for transportation and accessorial services to be provided.
- A description of the transportation and accessorial services to be provided.
- A listing of the basis for which any charges many assessed for the transportation and accessorial services to be provided.
- The following language in bold capitalized letters of at least 12-point type:

UNDER COUNTY LAW YOU ARE ENTITLED TO A WRITTEN ESTIMATE OF THE TOTAL COST OF YOUR MOVE AND A COPY OF THE DISCLOSURE STATEMENT. PLEASE REVIEW THESE DOCUMENTS TO MAKE SURE THEY ARE COMPLETE.

2. Section 8A-334(b) requires the mover to clearly and conspicuously disclose to the shipper which methods of payment the mover will accept.

NOTE: Movers are not only responsible for complying with the Miami-Dade County Code requirements, but also any other applicable laws or regulations.