Mayor's Blue Ribbon Task Force
Funding/Service Model Working Group Joint Meeting
December 3, 2013
North Dade Regional Library

Summary Notes

The meeting began at 4:46 p.m.

Carlos Maxwell

Provided instructions for how the meeting would be conducted.

- Four funding level scenarios and nine service models
- One color-coded grid for each funding model. Form included:
    1. listing of the nine service models
    2. a yes/no option for appropriateness of the funding model for each service model
    3. space for justification language and who would be affected
- For each funding model, tables had approximately ten minutes to discuss and come to consensus on the grid.
- There were eight tables; there were no participants at tables 1 and 7.

Blank flipchart sheets on wall with following labels:

1. Reduce the millage
2. Maintain millage
3. Increase millage to maintain service
4. Increase millage to enhance service
5. Incorporate library into general fund
6. Other funding models
7. Parking lot

Based on feedback from each table, blue papers were placed on the first four flipchart sheets on the wall that included corresponding table numbers.

Time did not permit addressing the last three note sheets on the wall.

The meeting ended at 6:10.

Joint Meeting Funding/Service Models Working Groups, Dec. 3, 2013								
Reduce Millage								
Self Service	e-Libraries	Drop Collections (Kiosk, Book Sites)	Regional-Based System	Public/Private Partnerships	Library Research Center	Community-Based Libraries	Mobile (Kiosks/Pop-up Library/Coffee Cart Services)	Virtual
Appropriate for Funding Model								
2 of 6 Tables	1 of 6 Tables	3 of 6 Tables	1 of 6 Tables	3 of 6 Tables	3 of 6 Tables	0 of 6 Tables	2 of 6 Tables	3 of 6 Tables
Rationale								
Reduced personnel costs	NO--Tech and staff will require funds	Reduced personnel costs		Revenue making				Reaches more people w/o costing more $
possibilities but initial investment would be significant. Could we pick-up differences?	possibilities but initial investment would be significant. Could we pick-up differences?	NO--funding model not app update collection	NO--status quo	Yes--But has to come with other plans	Doable, but has significant impact to community	NO--unless municipality runs them		
NO--Who will support this?	NO--Expense for technology & staff training & acquisitions							
NO--Security issue	NO--no authority figure						NO--no authority figure	NO--no authority figure
NO--no authority figure								

Who will be served? Who will benefit?								
NOT served: Tech. challenged, children, local communities, elder, seniors	NOT served: Tech. challenged, children, local communities, elder, seniors	Seniors/Day Care			Researchers, College Students, Genealogists, Special Collections, Investors, People with means		NOT served: Tech. challenged, children, local communities, elder, seniors	NOT served: Tech. challenged, children, local communities, elder, seniors
Taxpayers								

Other Comments
The only services remaining if millage is reduced: Library Research Center (Main) and some regionals w/o community libraries
If millage reduced ... "Dumbing down" becomes tagline for Economic Development Department
Miami-Dade County would have the same number of libraries as the City of Hialeah, Florida
Reducing millage increases the digital divide and curtails equal access to information resources

Joint Meeting Funding/Service Models Working Groups, Dec. 3, 2013

Maintain Millage

Self Service	e-Libraries	Drop Collections (Kiosk, Book Sites)	Regional-Based System	Public/Private Partnerships	Library Research Center	Community-Based Libraries	Mobile (Kiosks/Pop-up Library/Coffee Cart Services)	Virtual
Appropriate for Funding Model								
3 of 6 Tables	1 of 6 Tables	4 of 6 Tables	1 of 6 Tables	5 of 6 Tables	2 of 6 Tables	0 of 6 Tables	2 of 6 Tables	3 of 6 Tables
Rationale								
NO--Dependent on initial costs	NO--The technology will still need to be maintained	YES--if only maintaining collections. Does not account for cost of delivery & maintenance	NO--initial investment for restructuring may not fit with current millage rate	YES--will allow to leverage some costs w/ this model	NO--Collections will require cost for maintenance	NO--restructuring cost	NO--another cost is involved that is not currently budgeted for	NO--Still a cost in involved for maintaining web-base including staff time, software & equipment
going to fund technology ones	YES--reduced staff cost		YES--Reduced Staff cost	revenue and/or shared costs			more people at a fixed cost	
Who will be served? Who will benefit?								
NOT served: Tech. challenged, children, local communities, elder	NOT served: Tech. challenged, children, local communities, elder	Seniors/Daycares		Children, families, seniors, community	Researchers, Students, Genealogists, People with $$		NOT served: Tech. challenged, children, local communities, elder	NOT served: Tech. challenged, children, local communities, elder
Taxpayers								
Other Comments								
Maintaining millage increases the digital divide and curtails equal access to information sources								
Loss of state funding associated with failure to maintain state standards								
Closed community libraries or reduced hours of operations								
No enhanced service								

Joint Meeting Funding/Service Models Working Groups, Dec. 3, 2013

Increase Millage to Maintain Services

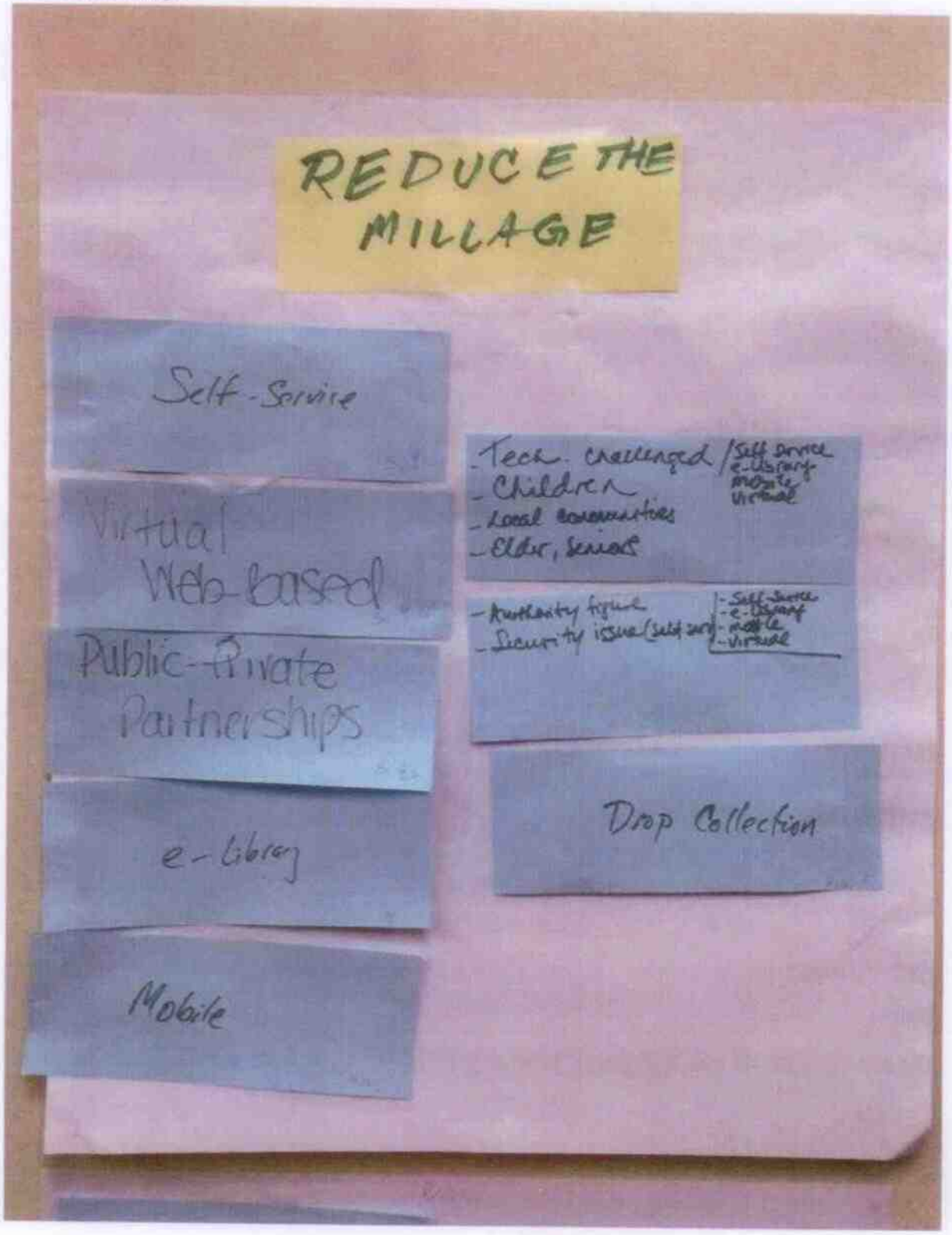
Self Service	e-Libraries	Drop Collections (Kiosk, Book Sites)	Regional-Based System	Public/Private Partnerships	Library Research Center	Community-Based Libraries	Mobile (Kiosks/Pop-up Library/Coffee	Virtual
Appropriate for Funding Model								
5 of 6 Tables	4 of 6 Tables	5 of 6 Tables	5 of 6 Tables	5 of 6 Tables	4 of 6 Tables	4 of 6 Tables	3 of 6 Tables	4 of 6 Tables
Rationale								
YES--if services are shifted to accommodate	YES--if services are shifted to accommodate				Research Center is not adding new service, but relocates other service to branches		Limited	24-hour access to all library collection & payment by credit card
YES--storefronts can be repurposed for self-service	decrease or repurpose other areas; possible	Existing service	Service model now			Keep existing only		YES--if services shifted to accommodate
YES--necessary to provide adequate technology	YES--increase would provide technology investments		YES--Focus on community-specific hours and collections. Restructuring	YES--If partnership picks up cost	NO--Requires greater investment for materials, maintenance and staff expertise			NO--Long-term cost requires higher millage
Who will be served? Who will benefit?								
People who don't need full library services	People only interested in technology and a place to get free technology	Seniors and daycares	children, YA, Adult seniors, business people, entrepreneurs, community,		Researchers, genealogists, students, investors, collections, people with $$	Community--children, YA, adult seniors, underemployed, researchers	Outlying area--migrant camps, daycares, senior centers	
Voters								
Other Comments								
Does not adequately fund the materials & technology needs of the System								
Does not provide the LOS (levels of service) prescribed by the Florida Library Association (hours, staffing, collection and reserves								
Offsets the current budget deficit								
Have to say "new" things getting for taxes								

Joint Meeting Funding/Service Models Working Groups, Dec. 3, 2013

Increase Millage to Enhance Services

Self Service	e-Libraries	Drop Collections (Kiosk, Book Sites)	Regional-Based System	Public/Private Partnerships	Library Research Center	Community-Based Libraries	Mobile (Kiosks/Pop-up Library/Coffee Cart Services)	Virtual
Appropriate for Funding Model								
5 of 6 Tables	5 of 6 Tables	6 of 6 Tables	5 of 6 Tables	4 of 6 Tables	6 of 6 Tables	6 of 6 Tables	6 of 6 Tables	6 of 6 Tables
Rationale								
Increased access to library service w/minimal cost	e-Library satisfies current demand for technology & e-resources		NO--but keep ones we have		YES--but to enhance the current library in downtown	YES--really maintain collections	Bring services to a broader range of patrons	YES--added service to provide need
YES--Enhance technology by increasing millage	NO--not appropriate but increased technology for existing libraries				YES--would have resources to fund to maintain archival materials and staff expertise in gov. docs.			YES--An increase would provide funding for enhanced technology
YES--added service to provide need	YES--added service to provide need							
Everyone								
Voters								
Taxpayer								
Other Comments								
Yes to all and Miami-Dade will be a World Class Library								
Have to say "new" things for getting an increase in taxes								
To achieve standards associated with an "Exemplary" rating by the Florida Library Association								
Provide resources to identify "new" and "improved" services								

Reduce the Millage



Reduce the Millage continued

Library Research Center

Regional-based System

Reduced personnel costs

Reduced personnel costs

Revenue Making

Reaches more people at same cost output

3
The only Services Remaining if Millage is Reduced:
Library Research Center (Main)
Some Regionals w/o community libraries

3
If millage reduced...
- Downward spiral
- Collapse of the Unified Library System established in 1971

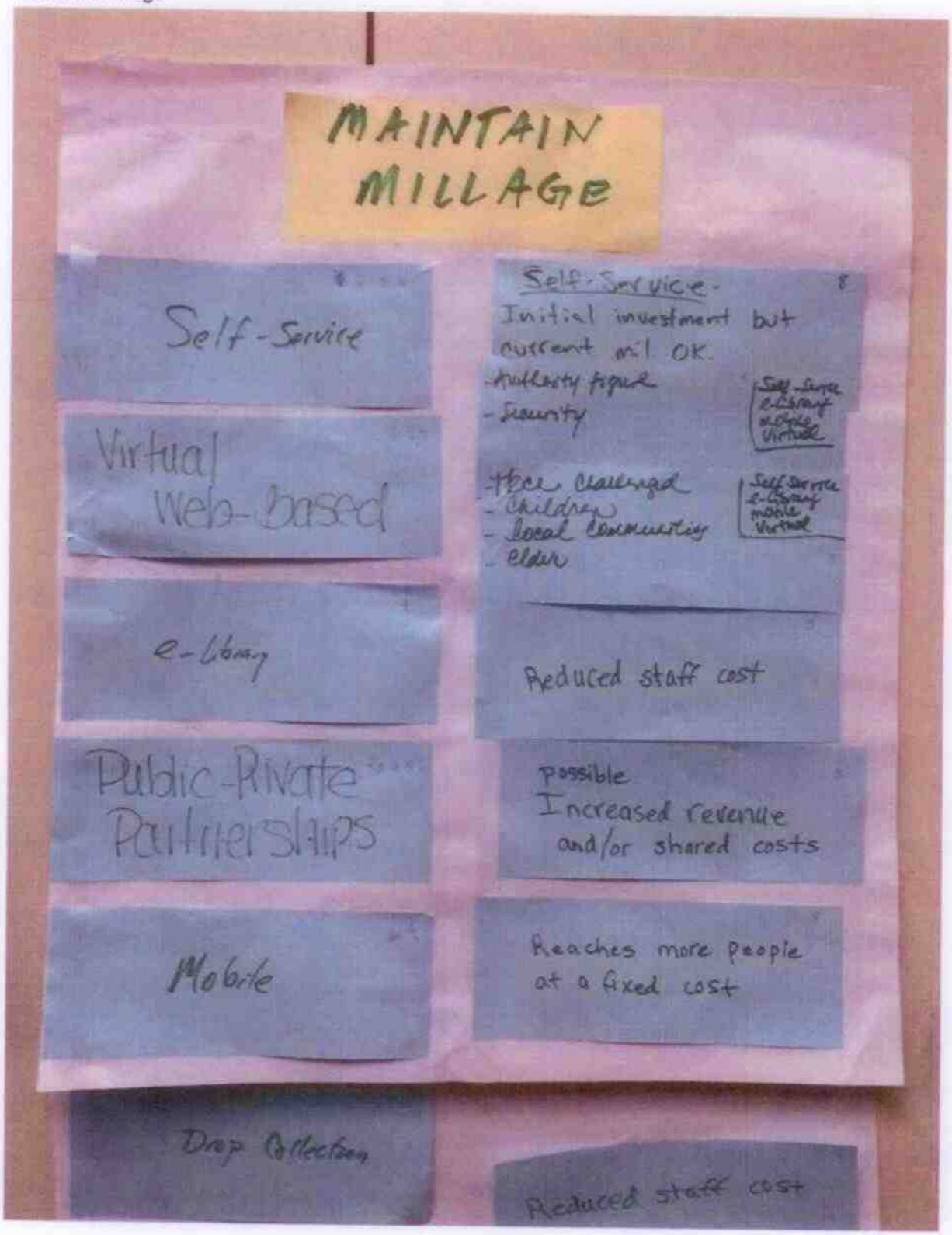
3
If Millage Reduced...
"Dumbing Down" becomes tag line for Economic Development Department

Miami-Dade County would have the same number of Libraries as the City of Hialeah, Florida

3
Reduce Millage
Increases the Digital Divide and Controls Equal Access to information Resources

Tax payers

Maintain Millage



Maintain Millage continued

Drop Collection

Reduced staff cost

Regional-based System

[redacted] Maintain Millage 3
Increases the Digital Divide and Curtails equal access to information Sources

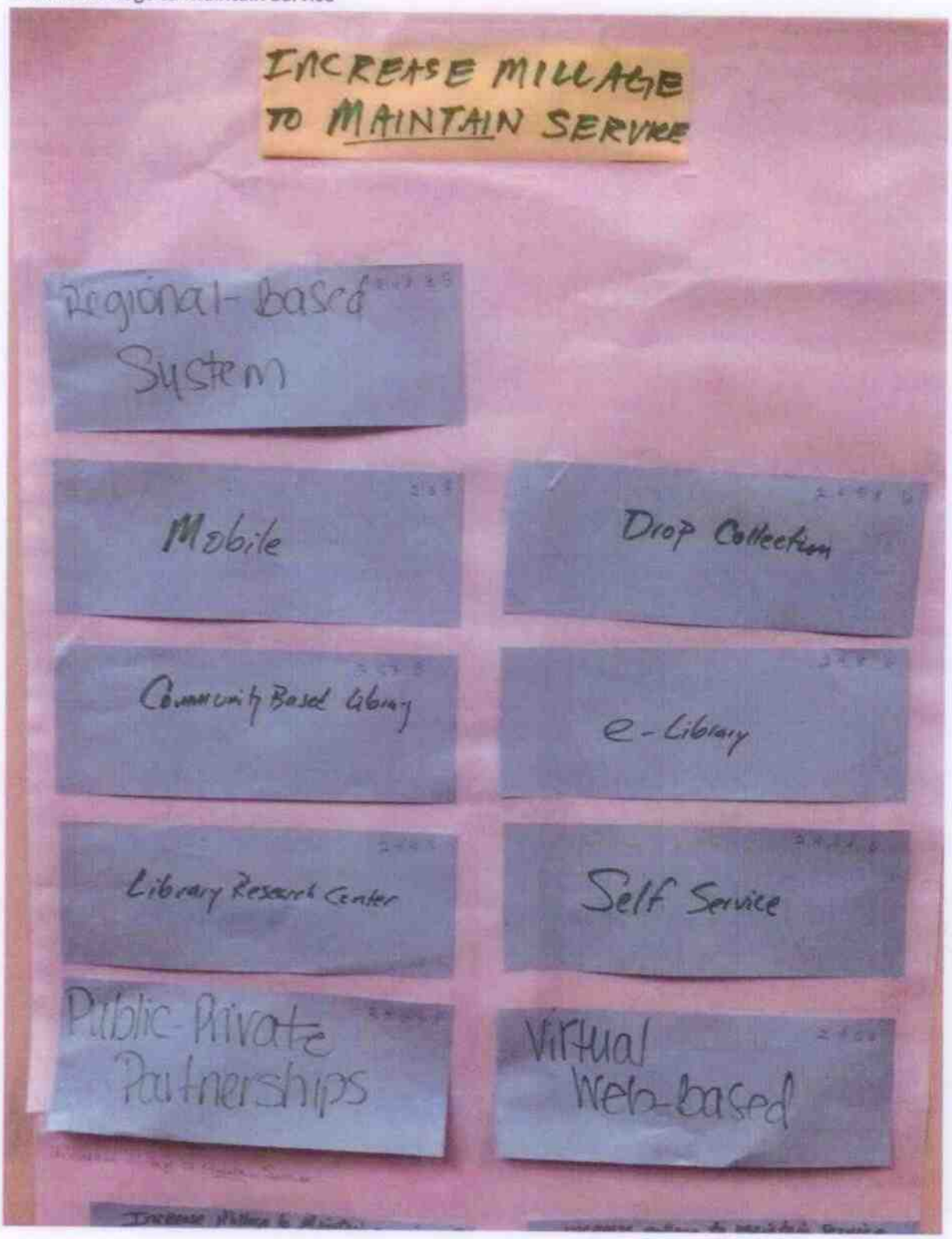
Library Research Center

Maintain millage 3
Loss of State Funding
Associated with failure to maintain State Standards

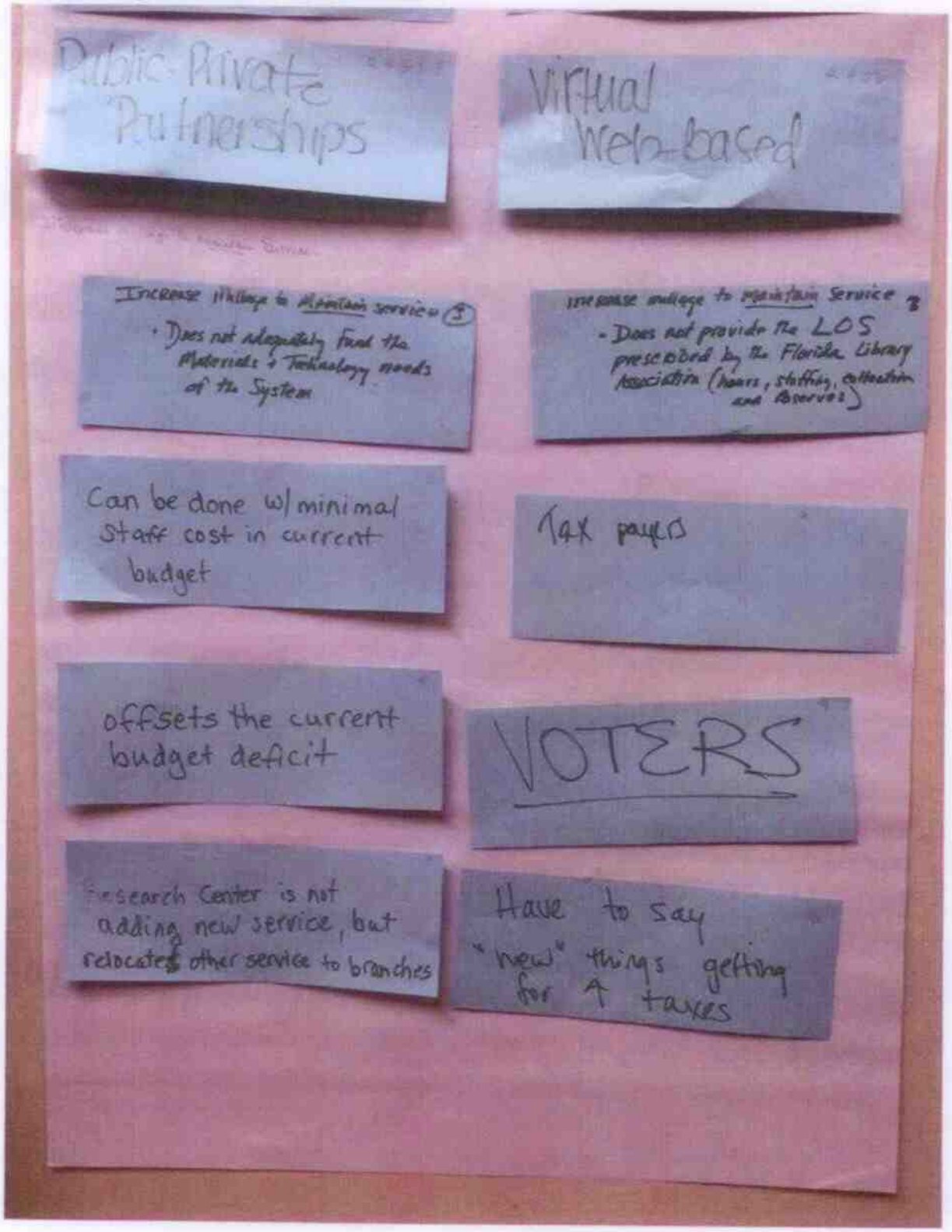
tax payers

Maintain millage –
· Closed Community Libraries or Reduced Hours of Operations 3
· No enhanced service

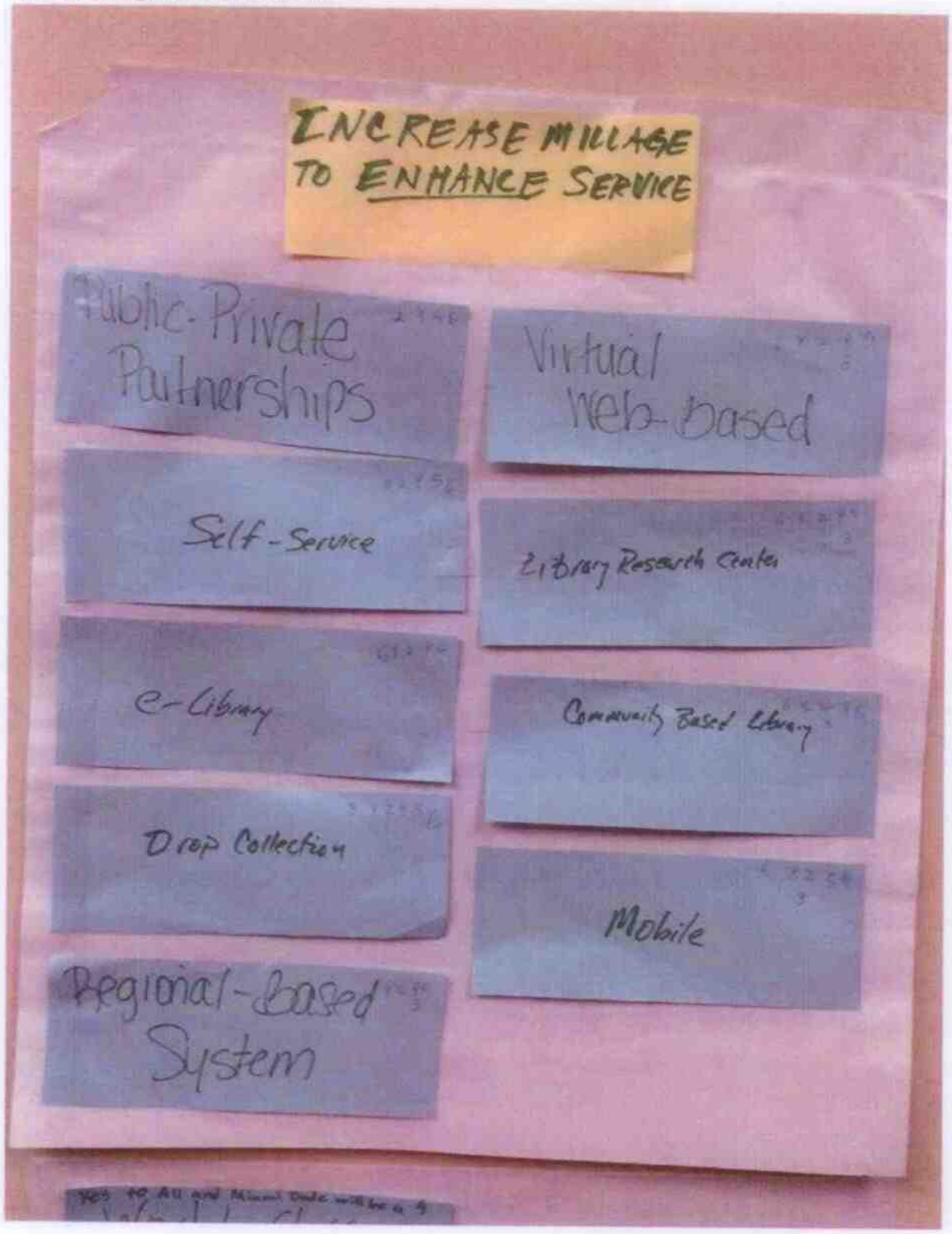
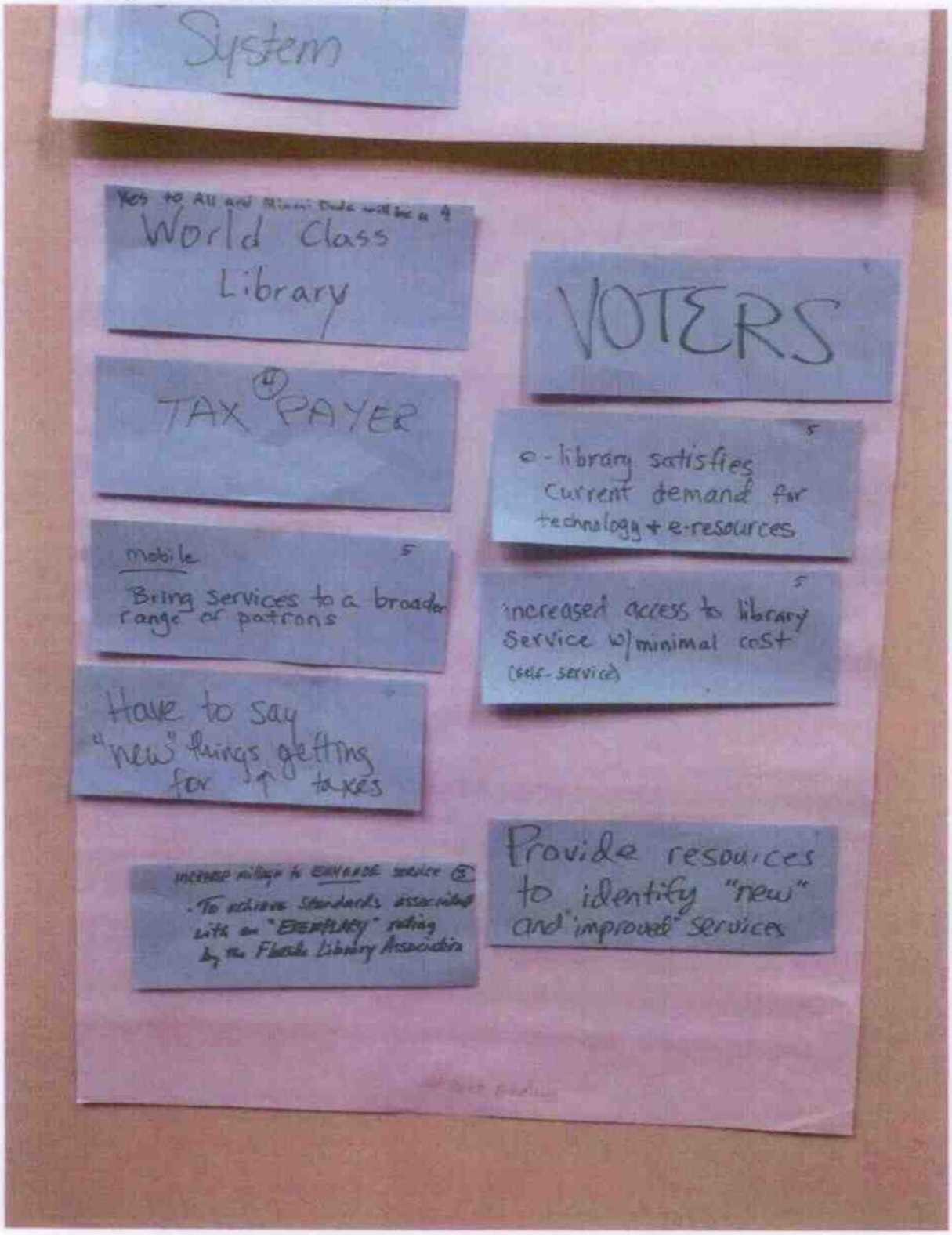
Increase Millage to Maintain Service



Increase Millage to Maintain Service continue



Increase Millage to Enhance Service



Increase Millage to Enhance Service continued