

**Mayor's Blue Ribbon Taskforce
Service Model Working Group
November 14, 2013
Kendale Lakes Branch Library**

Summary Notes

The meeting began at 8:45 a.m.

Lourdes Avallos

- Reviewed the Guiding Question
- Overview of the meeting process
 - Working in groups at the table
 - Consensus ideas – written on blue paper
 - Ideas without consensus – written on yellow paper
 - Five categories to consider – New, Enhance, Modify, Keep As Is, and Phase Out
 - 45 minutes devoted to gathering ideas.
 - 45 minutes devoted to discussing ideas as a whole group and prioritizing the ideas using black dots.

As the working group discussed and gathered ideas, the ideas were added to the wall under the five categories as designated by the tables. Members of the working group requested that the use of the black dots be postponed until the next meeting to allow further time to consider the ideas presented.

Lisa Martinez

- The ideas can be refined as different Working Groups meet together.
- Process is about the future of the libraries, not about the past.
- Purpose of the process
 - Time sensitive nature of the process.
 - Dots are not used to vote on ideas, rather to prioritize ideas for developing rationale.
 - It is the responsibility of the Taskforce to debate presented ideas, not the Working Groups. Working Groups are only gathering/capturing ideas and providing rationale for the ideas.

Requests

- A request was made for the current staffing levels and if it is meeting expectations.

Working Group members can submit questions to servicemodel@mdpls.org.

The meeting ended at 10:40 a.m. The ideas presented will be sent to the working group prior to the next meeting.