

**NEW SERVICES**

- |  |        |
|--|--------|
| <b>1. More Self Service</b>  |        |
| • Envisionware-computer use sign-up  | 1 dot  |
| • Self-checkout of materials   | 3 dots |
| <b>2. Partner with Jackson Memorial Clinics</b>                                    | 1 dot  |
| <b>3. Plant seed exchanges at libraries</b>  | 2 dots |
| <b>4. Provide a location for suspended students</b>                                |        |
| <b>5. Concierge Services for visitors and tourists</b>                             | 1 dot  |
| <b>6. \$\$ Incubator-provide materials and support for entrepreneur</b>            | 1 dot  |
| <b>7. Show firms outdoors</b>  | 1 dot  |
| <b>8. Storytellers for hire</b>  |        |
| <b>9. Testing support/tutoring/volunteers</b>                                      | 1 dot  |
| <b>10. Engage sponsors for facilities and programs-experts from community</b>      | 1 dot  |
| <b>11. Farmers Markets in parking lot</b>  | 1 dot  |
| <b>12. Homeless assistance</b>   | 1 dot  |
| <b>13. Generate new income by charging for classes and services.</b>               | 3 dots |
| <b>14. Deliver library materials to schools</b>                                    | 2 dots |
| <b>15. Speakers Bureau</b>   | 2 dots |
| <b>16. Green Library-eco responsible</b>   | 1 dot  |
| <b>17. Partner with police</b>   | 2 dots |
| • DARE   |        |
| • Fingerprinting   |        |
| <b>18. Work with PTA for programming</b>   | 1 dot  |
| <b>19. Partner with Schools to provide tutoring</b>                                | 1 dot  |
| <b>20. Provide space and materials while schools are being renovated</b>           | 2 dots |
| <b>21. Explore collaborations between school system and libraries</b>              | 3 dots |
| <b>22. Have a liaison between school and library to coordinate calendar</b>        | 1 dot  |
| <b>23. Pop-up library-start mini libraries in public locations with no library</b> | 2 dots |
| <b>24. Visitors Bureau kiosk at every location</b>                                 | 1 dot  |
| <b>25. Provide space for companies to:</b>   | 0 dots |
| • Rent cars, car2go,   |        |
| • rent bicycles  |        |
| • Charge a fee for providing spaces  |        |
| <b>26. Explore partnerships with local Universities</b>                            | 0 dots |
| <b>27. Book Fairs</b>  | 2 dots |
| <b>28. Library Meeting rooms-prepaid vouchers</b>                                  | 0 dots |

**RETAINED SERVICES**

- |  |        |
|--|--------|
| <b>1. Connections/Talking Books</b>            | 1 dot  |
| <b>2. Student/Community Service Volunteers</b> | 3 dots |

## ENHANCED SERVICES

1. **Community rooms utilization** 2 dots
2. **Special Archival collections** 1 dot
3. **Rent space/office cubicles for freelancers** 2 dots
4. **Conduct focus groups at branches** 2 dots
5. **Make Main Library a place to congregate/rent during off hours** 2 dots
6. **Professional Development for schools/child center/**
7. **Utilize staff who promote literacy and reading** 3 dots
8. **Healthy Aging programs** 3 dots
  - Finance
  - Elder abuse prevention, etc.

## MODIFIED SERVICES

1. **Less restrictive social media rules** 0 dots
2. **Support for access to E-Gov, social services, Job search** 3 dots

## PHASED OUT SERVICES

1. **Stored books ordered more easily** 3 dots
2. **A.O.S Art of Storytelling** 3 dots
3. **Phase out or reduce/transfer** 0 dots
  - Interlibrary Loan Program
  - Building Maintenance
  - Computer Services

## OTHER

1. **New Branding** 0 dots
2. **Marketing!! Never see commercials!** 0 dots
3. **Define Core Services** 1 dot
4. **What will it really take to become the third place?** 0 dots