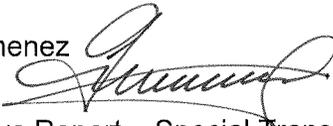


Memorandum



Date: June 7, 2013

To: Honorable Chairwoman Rebeca Sosa and Members
Board of County Commissioners

From: Carlos A. Gimenez
Mayor 

Subject: Updated Status Report – Special Transportation Services (STS)

This is a follow up to the status report I provided to the Board of County Commissioners on April 1, 2013. As you may recall, Miami-Dade County issued the Notice to Proceed (NTP) to Super Nice STS, Inc. d/b/a Transportation America (TA) for Special Transportation Services (STS) effective April 1, 2013. (Please see attached NTP letter from Miami-Dade Transit Director).

Consistent with the NTP letter, all of the vehicles used for STS are to be equipped with a mobile data terminal (MDT) no later than July 15, 2013. MDT will provide real time information to both TA, the service provider, and the County as to location of vehicles, trip verification, and pick up and drop off times. On April 2, 2013, an STS vehicle equipped with the MDT was made available for demonstration for Commissioners and County staff.

During the initial days of the transition, STS clients did experience an appreciable increase in trip delays and hold time on telephone reservations. This however is not unusual during a transition period of a service contract of this size and nature. As expected, over the last month, there has been a steady improvement in the reduction of trip delays and telephone hold times.

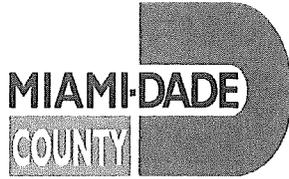
Miami-Dade Transit has taken steps to ensure transparency during all phases of the project. Transit Director Llort provided information and vehicle demonstrations were made available to both the Citizens Independent Trust (CITT) and the Commission on Disability issues (CODI). In addition the chairman of CODI regularly attends the progress meetings between Miami Dade Transit management and Transportation America. Miami-Dade Transit paratransit staff attends CODI and Local Coordinating Board meetings and conducts monthly STS Rider meetings to provide updates on the project.

Miami-Dade Transit and Transportation America continue to work diligently to ensure a safe, reliable, and efficient service for our patrons.

I look forward to providing future updates on the progress of this significant service.

Attachment

c: R. A. Cuevas, Jr., County Attorney
Alina T. Hudak, Deputy Mayor
Ysela Llort, Director, Miami-Dade Transit
Lester Sola, Director, Internal Services Department



miamidade.gov

MIAMI-DADE TRANSIT
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701 N.W. 1st Court • 17th Floor
Miami, Florida 33136
Tel: 786-469-5433 Fax: 786-469-5584

March 27, 2013

Ray Gonzalez, President
Super Nice STS, Inc., d/b/a Transportation America
2766 NW 62nd Street
Miami, FL 33147

Re: Notice to Proceed
Contract No. 800: Special Transportation Services (STS)

Dear Mr. Gonzalez:

In accordance with the provisions of Contract No. 800, Super Nice STS, Inc., d/b/a Transportation America (Transportation America) is hereby extended this Notice to Proceed (NTP), with service to begin at 12:01 am on April 1, 2013. The Contract Project Manager is Mr. Hugh Chen. Mr. William Velez will serve as the County's Project Administrator. Mr. Velez will be the initial point of contact and manage day-to-day operations.

The contract requires Transportation America to provide Special Transportation Services (STS) that parallel services provided by Miami-Dade Transit fixed route bus services. Transportation America shall provide the services stipulated in the contract, including the transport of STS patrons as specified, and install Mobile Data Terminals, and associated equipment in the transport fleet used to service the contract. Additionally, Transportation America shall maintain a fleet of vehicles as specified by the contract, including the purchase of new vehicles as necessary to meet the contract's vehicle fleet requirements. Transportation America shall comply with applicable local, state and federal requirements, including ADA, in performance of the Work. Points of operation, e.g., contractor facilities, shall be maintained as specified. Transportation America, on an ongoing basis, shall provide reports, participate in training, and adhere to performance standards as specified by the contract.

This NTP is issued with the express understanding that Transportation America shall have the required Mobile Data Terminals and associated equipment installed in all vehicles used to provide STS services not later than July 15, 2013. Failure to complete installation of Mobile Data Terminals and associated equipment in all vehicles used to provide STS services under the contract by July 15, 2013 shall subject Transportation America to liquidated damages in the amount outlined in Section 19.1.9 of the contract. No liquidated damages shall be assessed by the County for failure to install all the required Mobile Data Terminals and associated equipment prior to July 15, 2013.

Please indicate acknowledgement of receipt and concurrence with the terms as set forth above by signing below and returning this letter.

Sincerely,

[Handwritten signature of Ysela Llort]

Ysela Llort
Director
Miami-Dade Transit

Agreed:

[Handwritten signature of Ray Gonzalez]

Ray Gonzalez, President
Super Nice STS, Inc., d/b/a Transportation America