

Memorandum



Date: January 24, 2014

To: Honorable Chairwoman Rebeca Sosa and Members
Board of County Commissioners

From: Carlos A. Gimenez
Mayor

A handwritten signature in black ink, appearing to read "Carlos A. Gimenez", written over a light-colored background.

Subject: Quarterly Report to the Board of County Commissioners of the One-Time Lifetime Adjustments under Resolution No. 1164-04 and Ordinance No. 11-98

At the December 6, 2011 Board of County Commissioners (Board) meeting, Ordinance 11-98 was adopted directing the Miami-Dade Water and Sewer Department (WASD) to provide the enclosed quarterly report to the Board setting forth a detailed accounting of the one-time lifetime adjustments under Resolution No. 1164-04 and Ordinance No. 11-98 (copies attached). **This report reflects adjustment activity for the fourth quarter of 2013, from October 1, 2013 through December 31, 2013.**

Resolution R-1164-04 provides for a one-time lifetime adjustment to its quarterly customers in the event of a concealed or hidden leak that results in a bill that exceeds six (6) times the past year's average quarterly consumption. In order to qualify for the adjustment, the customer is required to make the necessary repairs and submit to WASD the information specified in the Department's Rules and Regulations. If the customer qualifies, a corrected bill is issued which is based on either the previous year's average consumption or on the rate of consumption after the repair has been made. **From October 1, 2013 to December 31, 2013, one hundred ninety-one (191) adjustments were issued in the amount of \$82,860.15. Since its approval in 2011, a total of 4,423 adjustments amounting to \$2,706,633.07 have been issued pursuant per Resolution No. R-1164-04.**

Ordinance 11-98 provides for a one-time lifetime billing adjustment to a customer who disputes a high bill that is *not* the result of a concealed or visible leak. The bill must exceed six (6) times the past year's average monthly or quarterly consumption. In order to be considered for an adjustment the customer must meet the criteria set forth in Section 32-101 of the Code of Miami-Dade County. After the criteria is met, the Director's discretion to grant such an adjustment will be based on his assessment that there are extreme circumstances affecting the customer's account that merit a credit. If awarded, similar to the credit provided in the Department's Rules and Regulations, the customer would receive a 50% credit to the water portion and a 100% credit to the sewer portion of their high bill which is calculated based on the customer's last yearly average consumption. **From October 1, 2013 to December 31, 2013, three (3) adjustments were issued. Since its approval in 2011, a total of 14 adjustments amounting to \$18,152.08 have been issued pursuant to Ordinance No. 11-98.**

If you have any questions, please contact John W. Renfrow, P.E. at 786-552-8086.

Attachments

c: Alina T. Hudak, Deputy Mayor and Interim Director of Public Works and Waste Management Dept.
John W. Renfrow, P.E., Director, Water and Sewer Department

Fourth Quarter
10/01/2013 - 12/31/2013

ORDINANCE 11-98

Address	Disputed Bill Date	Disputed Bill Amount	Date of Adjustment	Water Adjustment	Sewer Adjustment	Fees and Taxes Adjustment	Total Adjustment
3531 NW 20TH ST	7/26/2012	1922.73	10/29/2013	-854.50	0.00	-119.62	-960.71
147 GIRALDA AVE	7/30/2013	2735.94	12/2/2013	-661.31	-1107.83	-175.67	-791.20
8015 SW 17TH ST	9/27/2013	2081.58	12/18/2013	-429.61	-832.96	-122.62	-709.44
Total		\$6,740.25		-\$1,945.42	-\$1,940.79	-\$417.91	-\$2,461.35
*To-Date Adjustments							-\$15,690.73
Grand Total:							-\$18,152.08

*-Includes dollar amounts of adjustments made in previous months from the effective date of Ordinance 11-98, December 17, 2011.

RESOLUTION 1164-04

Fourth Quarter
10/01/2013 - 12/31/2013

Address	Disputed Bill Date	Disputed Bill Amount	Date of Adjustment	Water Adjustment	Sewer Adjustment	Fees and Taxes Adjustment	Total Adjustment
6963 SW 24TH ST	07/02/2013	1994.26	10/01/2013	-1730.09	0.00	-245.66	45.99
11841 SW 205TH ST	07/12/2013	158.51	10/02/2013	-5.84	-18.13	-2.37	-144.17
12095 SW 117TH TER	07/03/2013	276.59	10/02/2013	-2.92	-13.96	-1.56	-270.15
8131 SW 82ND PL	07/24/2013	89.98	10/02/2013	-2.25	-13.24	-1.38	-85.11
1135 SAN PEDRO AVE	07/16/2013	1001.22	10/03/2013	-463.40	0.00	-64.87	-472.95
3071 SW 84TH CT	08/12/2013	259.71	10/03/2013	-47.62	-130.55	-18.12	-75.42
21801 SW 111TH AVE	07/03/2013	58.79	10/03/2013	-8.08	0.00	-1.41	-61.30
8904 SW 69TH ST	07/25/2013	268.15	10/04/2013	-40.89	-122.74	-16.36	-100.16
1408 CASTILE AVE	08/01/2013	302.48	10/04/2013	-82.06	0.00	-11.50	-229.02
9620 SW 117TH CT	07/03/2013	183.82	10/04/2013	-19.09	-62.97	-8.07	-105.69
3529 NW 18TH TER	07/25/2013	327.17	10/04/2013	-17.52	-55.84	-7.24	-257.07
540 CASUARINA CONCOURSE	07/12/2013	2965.92	10/05/2013	-1317.81	0.00	-184.49	-1463.62
6472 SW 32ND ST	08/01/2013	189.32	10/05/2013	-103.77	0.00	-16.46	-81.09
320 SEVILLA AVE	07/15/2013	298.74	10/05/2013	-32.13	-92.47	-12.56	-203.79
14330 SW 168TH TER	07/24/2013	365.07	10/05/2013	-21.33	-60.50	-7.94	-287.30
5415 NW 200TH RD	08/15/2013	49.22	10/05/2013	-0.75	-5.54	-0.55	-54.38
2276 SW 21ST TER	09/06/2013	533.15	10/07/2013	-14.48	-27.92	-4.12	-497.13
4206 ALHAMBRA CIR	07/12/2013	445.55	10/08/2013	-9.66	0.00	-1.35	-454.64
8389 NW 8TH ST #10	06/10/2013	3915.87	10/09/2013	-1733.77	-1737.96	-376.31	-79.83
4128 PINTA CT	07/12/2013	599.52	10/09/2013	-188.26	0.00	-26.36	-405.00
13815 SW 139TH CT	08/27/2013	7052.80	10/11/2013	-902.66	-1740.37	-256.91	-5134.22
2463 NW 76TH ST	08/02/2013	552.50	10/11/2013	-469.50	0.00	-69.32	-154.80
14124 SW 132ND AVE	07/15/2013	753.75	10/11/2013	-139.98	-269.89	-39.83	-316.05
22340 SW 118TH CT	07/01/2013	75.94	10/11/2013	-22.68	0.00	-3.96	-61.30
3082 LIME CT	05/17/2013	1579.66	10/12/2013	-668.72	-678.98	-146.37	-92.86
2983 SW 7TH ST	07/31/2013	512.14	10/12/2013	-86.00	-176.83	-25.60	-234.21
2484 SW 10TH ST	07/17/2013	438.61	10/12/2013	-55.13	-125.64	-17.56	-261.28
7580 NE 1ST AVE	06/12/2013	297.39	10/12/2013	-29.16	-90.48	-11.89	-207.86
16287 SW 92ND TER	09/11/2013	97.35	10/12/2013	-4.49	-22.06	-2.43	-80.37
12645 SW 219TH ST	08/09/2013	200.66	10/16/2013	-17.52	-54.63	-7.15	-133.36
8 SE 2ND AVE	10/22/2013	7106.28	10/22/2013	0.00	-1965.02	-147.38	-11512.73
14855 SW 116TH AVE	07/23/2013	480.63	10/22/2013	-112.40	-241.73	-35.61	-174.65
15455 SW 114TH ST	06/12/2013	2035.40	10/23/2013	-865.21	-896.17	-191.41	-94.61
2231 SW 136TH CT	09/13/2013	82.61	10/23/2013	-9.35	-25.96	-3.60	-55.70

Address	Disputed Bill Date	Disputed Bill Amount	Date of Adjustment	Water Adjustment	Sewer Adjustment	Fees and Taxes Adjustment	Total Adjustment
14545 SW 95TH LN	07/31/2013	911.34	10/25/2013	-188.25	-362.97	-53.57	-318.55
1520 SW 124TH PL	08/27/2013	438.61	10/25/2013	-66.81	-157.97	-22.02	-203.81
5681 NW 187TH ST	06/17/2013	5250.04	10/26/2013	-2230.12	-2149.87	-473.47	-408.58
16521 SW 297TH TER	08/26/2013	1216.50	10/26/2013	-972.50	0.00	-137.32	-119.73
140 SOLANO PRADO	09/11/2013	3255.63	10/26/2013	-410.31	-750.89	-113.76	-2000.77
1431 SW 124TH CT #C	08/30/2013	150.06	10/28/2013	-9.65	-35.53	-4.35	-112.53
1760 SW 14TH AVE	08/13/2013	1289.53	10/29/2013	-164.11	-321.09	-47.06	-778.27
4634 NW 109TH CT	08/01/2013	314.97	10/29/2013	-77.24	-146.24	-21.78	-73.67
7398 SW 176TH ST	08/02/2013	464.46	10/29/2013	-101.37	0.00	-14.19	-360.90
1642 BRICKELL AVE	07/30/2013	365.07	10/29/2013	-33.01	-88.42	-12.08	-242.06
527 SW 20TH RD	10/29/2013	213.51	10/29/2013	-5.96	-19.01	-2.46	-196.58
751 SW 11TH ST	08/02/2013	1887.14	10/30/2013	-207.36	-655.92	-85.48	-1022.38
13707 SW 147TH CIRCLE LN #2	08/30/2013	701.23	10/30/2013	-125.52	-241.98	-35.71	-310.02
3009 SW 24TH ST	09/04/2013	344.05	10/30/2013	-14.60	-46.53	-6.05	-287.37
13200 SW 12TH ST	09/12/2013	554.16	10/31/2013	-105.30	-217.98	-31.40	-223.48
28200 SW 167TH AVE	08/14/2013	2544.57	11/01/2013	-1004.04	0.00	-140.57	-1411.96
15280 SW 304TH ST	08/14/2013	816.79	11/01/2013	-183.44	-356.37	-52.40	-236.58
1501 TAGUS AVE	10/02/2013	252.83	11/01/2013	-107.33	0.00	-15.74	-149.86
28501 SW 152ND AVE #218	10/01/2013	310.32	11/01/2013	-8.76	-32.58	-3.98	-277.00
464 MINOLA DR	09/10/2013	256.13	11/01/2013	-7.16	-33.81	-2.79	-223.38
8340 SW 151ST ST	08/05/2013	36.10	11/01/2013	-13.84	0.00	-2.43	-31.83
28120 SW 158TH AVE	08/30/2013	2455.63	11/02/2013	-535.81	-1037.71	-152.85	-741.26
2000 NW 28TH ST	08/23/2013	310.32	11/02/2013	-26.29	-83.76	-10.88	-199.89
27850 SW 164TH AVE	09/26/2013	879.84	11/04/2013	-188.26	-366.65	-53.87	-283.06
19130 NW 36TH AVE	09/11/2013	386.08	11/04/2013	-63.12	-174.42	-23.45	-137.09
24051 SW 112TH CT	09/13/2013	564.66	11/04/2013	-67.59	-130.29	-19.23	-359.55
20700 SW 122ND AVE	09/17/2013	1026.89	11/05/2013	-106.20	-204.75	-30.23	-697.71
150 NW 49TH ST	08/14/2013	327.17	11/06/2013	-40.89	-133.25	-17.15	-146.38
1807 SW 107TH AVE #2202	08/02/2013	533.15	11/06/2013	-92.73	-186.13	-13.96	-252.33
329 BIRD RD	09/12/2013	1113.20	11/12/2013	-492.37	0.00	-68.93	-596.08
5901 SW 4TH ST	11/12/2013	465.74	11/12/2013	-53.07	-102.36	-15.09	-303.53
2185 NW 16TH TER #8	11/12/2013	2406.25	11/13/2013	-556.37	-1070.55	-163.34	-626.49
1000 NE LITTLE RIVER DR	11/14/2013	172.18	11/14/2013	-33.79	-65.15	-9.61	-66.28
15245 SW 30TH TER	05/02/2013	1604.68	11/15/2013	-337.89	-656.13	-96.51	-526.15
12115 SW 250TH TER	08/27/2013	1142.45	11/15/2013	-217.22	-418.81	-61.81	-456.61
7801 SW 9TH TER	08/27/2013	858.82	11/15/2013	-168.95	-330.39	-48.44	-323.04

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15968 SW 304TH TER	08/22/2013	141.65	11/15/2013	-11.22	-48.53	-5.62	-88.28
10358 SW 205TH TER	09/03/2013	5166.00	11/18/2013	-2313.05	-2301.92	-499.90	-63.13
9355 BALADA ST	09/11/2013	1947.72	11/18/2013	-617.86	0.00	-86.50	-1243.36
1150 NW 15T PL #1	09/13/2013	89.98	11/18/2013	-2.25	-13.24	-1.38	-83.61
16222 SW 62ND TER	08/26/2013	1562.68	11/19/2013	-658.10	-708.57	-148.73	-59.28
3200 NW 112TH AVE	10/09/2013	3404.15	11/19/2013	-169.73	-405.56	-56.32	-4015.14
2742 SW 87TH AVE	10/03/2013	806.30	11/19/2013	-168.94	-329.66	-48.39	-270.95
16310 SW 103RD ST	09/11/2013	711.74	11/19/2013	-154.46	-301.02	-44.22	-224.04
1491 SW 124TH CT #B	08/30/2013	575.17	11/19/2013	-109.12	-214.06	-31.43	-232.56
8004 SW 103RD AVE	09/04/2013	680.20	11/19/2013	-67.57	-130.29	-19.22	-475.12
312 NW 114TH AVE #102	09/10/2013	126.89	11/19/2013	-15.71	-51.04	-6.58	-65.56
15442 SW 115TH ST	09/12/2013	411.24	11/20/2013	-70.96	-198.67	-26.74	-127.92
30302 SW 161ST AVE	08/22/2013	407.08	11/20/2013	-28.96	-55.84	-8.25	-326.03
5123 NW 4TH ST	09/10/2013	268.15	11/20/2013	-17.53	-60.49	-7.60	-193.03
1670 SW 15TH ST	08/29/2013	4472.66	11/21/2013	-1023.35	-1971.35	-291.14	-1207.82
1530 NW 15T PL	10/07/2013	2767.33	11/21/2013	-519.80	-1422.40	-197.65	-732.48
3855 POINCIANA AVE	03/08/2013	866.17	11/21/2013	-742.78	0.00	-107.51	-26.38
670 NW 133RD AVE	09/13/2013	680.20	11/21/2013	-130.32	-251.28	-37.08	-273.52
900 NW 46TH ST	08/27/2013	638.20	11/21/2013	-86.88	-172.18	-25.08	-364.56
428 NW 32ND ST	10/09/2013	481.49	11/21/2013	-48.36	-93.22	-13.79	-336.62
6230 SW 78TH ST	10/01/2013	183.82	11/21/2013	-11.68	-40.91	-5.13	-139.60
14140 SW 40TH TER	08/30/2013	175.35	11/22/2013	-31.88	-85.39	-11.96	-58.12
1889 S BAYSHORE DR	09/27/2013	7298.58	11/25/2013	-1144.03	-2210.36	-325.94	-3628.75
1732 NW 80TH ST	09/27/2013	618.54	11/25/2013	-522.19	0.00	-76.52	-31.83
2891 SW 38TH CT	09/13/2013	491.12	11/25/2013	-88.02	-194.47	-27.63	-202.00
16651 SW 90TH ST	09/11/2013	396.58	11/25/2013	-56.26	-148.18	-20.12	-184.02
14124 SW 132ND AVE	10/11/2013	451.99	11/25/2013	-63.26	-140.46	-20.07	-240.20
9280 NE 12TH AVE	08/30/2013	370.90	11/25/2013	-111.02	0.00	-15.54	-244.34
2462 NW 55TH ST	09/04/2013	470.11	11/25/2013	-14.48	-27.92	-4.11	-435.60
3261 SW 16TH TER	09/25/2013	259.71	11/26/2013	-29.21	-91.62	-11.99	-137.39
5241 NW 170TH TER	09/24/2013	314.53	11/26/2013	-7.75	-13.96	-2.23	-302.59
426 NE 77TH ST	09/17/2013	3922.21	12/02/2013	-786.84	-1521.66	-224.28	-1420.93
16396 SW 47TH TER	09/27/2013	285.01	12/02/2013	-40.89	-127.64	-16.72	-111.76
3374 NW 181ST ST	09/10/2013	407.08	12/02/2013	-34.80	-79.11	-11.01	-294.16
14425 SW 149TH TER	09/10/2013	106.84	12/02/2013	-40.89	0.00	-7.16	-70.79
13182 NW 7TH ST	09/16/2013	175.35	12/02/2013	-11.68	-40.67	-5.06	-129.94

Address	Disputed Bill Date	Disputed Bill Amount	Date of Adjustment	Water Adjustment	Sewer Adjustment	Fees and Taxes Adjustment	Total Adjustment
10500 SW 43RD TER	09/05/2013	1657.22	12/03/2013	-670.56	-688.71	-147.89	-162.06
8970 W FLAGLER ST #105	09/25/2013	711.74	12/03/2013	-159.30	-309.84	-45.53	-209.07
16526 SW 98TH TER	09/11/2013	449.12	12/03/2013	-77.48	-189.10	-26.06	-168.48
7322 SW 139TH CT	09/17/2013	276.59	12/03/2013	-2.92	-9.30	-1.22	-275.15
9702 SW 162ND PATH	09/11/2013	285.01	12/03/2013	-2.92	-9.31	-1.20	-283.58
3471 MAIN HWY #309	09/26/2013	8665.43	12/04/2013	-3856.12	-3772.70	-825.67	-221.44
9541 SW 72ND ST	09/10/2013	1650.86	12/04/2013	-696.74	-761.60	-158.51	-55.29
6337 SW 56TH ST	09/12/2013	745.11	12/04/2013	-612.63	0.00	-88.46	-57.52
6755 SW 75TH AVE	10/29/2013	622.79	12/04/2013	-177.09	0.00	-26.38	-431.32
6410 SW 31ST ST	10/31/2013	347.65	12/04/2013	-128.45	0.00	-19.37	-211.83
5000 SW 106TH AVE	09/11/2013	217.54	12/04/2013	-26.28	-81.58	-10.71	-110.97
2260 SW 27TH WAY	09/11/2013	268.15	12/04/2013	-20.45	-65.15	-8.48	-184.57
3260 SW 23RD TER	09/17/2013	97.35	12/04/2013	-13.47	-34.78	-4.96	-54.64
3246 SW 88TH PL	09/16/2013	59.90	12/04/2013	-19.84	0.00	-3.47	-48.59
17880 SW 113TH AVE	10/23/2013	53.28	12/04/2013	-0.76	-5.53	-0.54	-59.50
13251 SW 192ND ST	09/23/2013	1416.50	12/05/2013	-1111.50	0.00	-156.84	-160.16
11495 SW 100TH TER	10/28/2013	2195.89	12/05/2013	-499.01	-960.62	-145.04	-603.22
3511 SW 25TH ST	09/17/2013	1961.87	12/05/2013	-400.65	-772.47	-114.02	-695.73
10235 SW 134TH ST	09/12/2013	1267.89	12/05/2013	-473.06	0.00	-66.23	-740.60
4703 NW 3RD ST	09/24/2013	795.77	12/05/2013	-173.77	-333.84	-49.36	-249.30
521 SW 14TH AVE	10/03/2013	827.31	12/05/2013	-139.99	-274.55	-40.19	-383.08
12315 SW 204TH TER	09/17/2013	659.20	12/05/2013	-106.20	-204.75	-30.22	-330.03
13836 SW 273RD TER	09/24/2013	470.11	12/05/2013	-84.21	-198.40	-27.58	-171.92
1800 COUNTRY CLUB PRADO	10/28/2013	828.62	12/05/2013	-29.49	0.00	-4.39	-815.87
14545 SW 95TH LN	10/30/2013	187.53	12/05/2013	-8.94	-28.30	-3.68	-158.61
13551 SW 62ND ST #4	10/30/2013	50.85	12/05/2013	-1.37	-6.55	-0.74	-53.14
1450 SW 24TH AVE	10/10/2013	2535.69	12/06/2013	-500.00	-1263.26	-173.15	-636.03
3610 SW 12TH ST	09/24/2013	1321.07	12/06/2013	-265.50	-516.53	-75.93	-473.61
7227 SW 57TH CT	09/17/2013	459.61	12/06/2013	-108.59	-232.42	-34.56	-102.27
342 VISCAYA AVE	09/25/2013	784.33	12/06/2013	-197.90	0.00	-27.70	-576.18
7537 SW 112TH PL	11/01/2013	416.30	12/06/2013	-62.44	-165.50	-22.60	-177.76
8765 SW 177TH TER	10/28/2013	126.33	12/06/2013	-50.60	0.00	-8.87	-78.86
14366 SW 97TH LN	11/01/2013	137.16	12/06/2013	-20.92	-59.96	-8.17	-60.11
13320 SW 104TH CT	09/12/2013	96.53	12/06/2013	-14.61	0.00	-2.55	-91.37
5139 SW 71ST PL	11/08/2013	68.52	12/06/2013	-4.70	-10.64	-1.61	-63.57
2636 NW 23RD AVE	10/04/2013	4006.72	12/09/2013	-859.20	-1661.28	-244.88	-1283.36

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934 SW 8TH CT	11/01/2013	1329.77	12/09/2013	-228.04	-439.65	-67.72	-604.86
332 NE 92ND ST	10/29/2013	893.64	12/09/2013	-411.80	0.00	-60.65	-421.19
28506 SW 130TH PL	09/23/2013	585.69	12/09/2013	-128.55	-267.24	-38.66	-163.24
28564 SW 129TH PL	09/23/2013	150.06	12/09/2013	-11.90	-39.94	-5.06	-105.16
4135 NW 23RD AVE	10/02/2013	753.75	12/09/2013	-14.48	-27.92	-4.12	-731.23
704 MINORCA AVE	10/08/2013	163.69	12/09/2013	-11.24	-17.77	-3.28	-151.55
1730 NW 1ST AVE	10/28/2013	3927.20	12/10/2013	-855.42	-1649.28	-250.76	-1182.24
1860 NW 22ND CT	09/25/2013	1457.62	12/10/2013	-323.42	-622.58	-91.98	-430.14
4350 SW 164TH CT	09/27/2013	1134.01	12/10/2013	-289.62	-527.50	-80.11	-249.97
11860 SW 196TH ST	09/24/2013	974.37	12/10/2013	-197.92	-386.24	-56.68	-357.53
1135 NW 27TH ST	10/10/2013	945.75	12/10/2013	-152.72	-344.35	-48.69	-421.34
7848 SW 195TH TER	11/14/2013	290.24	12/10/2013	-2.98	-14.22	-1.58	-283.46
20033 SW 128TH PL	11/14/2013	181.42	12/10/2013	-3.02	-9.63	-1.26	-179.51
2290 SW 58TH AVE	10/01/2013	1598.06	12/11/2013	-608.21	0.00	-85.15	-916.70
10030 SW 40TH TER	10/15/2013	285.81	12/11/2013	-97.37	0.00	-14.03	-186.41
18391 SW 135TH AVE	10/07/2013	184.11	12/11/2013	-21.39	-76.38	-9.47	-88.87
1218 ADUANA AVE	10/15/2013	166.10	12/11/2013	-58.56	0.00	-9.33	-118.69
10105 SW 141ST CT	10/29/2013	184.05	12/11/2013	-4.83	-39.44	-4.03	-150.52
13331 SW 132ND AVE #10	09/12/2013	75.23	12/11/2013	-7.49	-21.55	-2.92	-43.27
9435 SW 100TH ST	12/04/2013	1224.45	12/12/2013	-132.16	-254.80	-40.76	-808.73
1709 GRANADA BLVD	12/02/2013	385.85	12/12/2013	-146.96	0.00	-23.88	-237.91
3277 SW 4TH ST	10/01/2013	477.54	12/12/2013	-82.18	-163.12	-23.80	-214.56
1710 SW 21ST TER	09/13/2013	327.17	12/12/2013	-29.21	-93.06	-12.08	-203.32
2690 SW 32ND AVE	12/11/2013	125.44	12/13/2013	-14.67	-48.82	-6.21	-66.24
260 W PARK DR	11/15/2013	1312.94	12/16/2013	-292.11	-566.56	-84.57	-369.70
4270 SW 73RD AVE	10/29/2013	2198.60	12/16/2013	-211.67	-408.10	-62.16	-1536.23
5715 SW 130TH ST	12/16/2013	395.90	12/16/2013	-309.79	0.00	-46.78	-39.33
11475 NW 39TH ST	10/09/2013	278.39	12/16/2013	-60.64	-149.20	-21.81	-222.30
5715 SW 130TH ST	12/16/2013	45.03	12/16/2013	-4.49	0.00	-0.79	-39.75
5570 SW 70TH PLACE S	11/08/2013	555.27	12/17/2013	-126.07	-259.90	-39.17	-141.08
15623 SW 100TH TER	12/09/2013	352.78	12/17/2013	-27.64	-83.18	-11.09	-242.87
7554 SW 108TH TER	10/11/2013	120.56	12/17/2013	-5.06	0.00	-1.09	-150.34
8015 SW 17TH ST	09/27/2013	2081.58	12/18/2013	-429.61	-832.96	-122.62	-709.44
1580 NW 94TH AVE	10/25/2013	1027.62	12/19/2013	-255.77	-473.97	-73.60	-236.28
8325 NW 56TH ST #6	10/02/2013	51.13	12/19/2013	-2.62	-19.37	-1.90	-41.16
1724 SW 16TH ST	10/10/2013	1231.32	12/20/2013	-483.97	-517.58	-109.91	-130.36

Address	Disputed Bill Date	Disputed Bill Amount	Date of Adjustment	Water Adjustment	Sewer Adjustment	Fees and Taxes Adjustment	Total Adjustment
1325 OBISPO AVE	10/31/2013	982.72	12/20/2013	-464.59	0.00	-70.18	-469.39
1025 NW 103RD ST	11/27/2013	118.83	12/20/2013	-57.40	0.00	-10.05	-63.38
1465 NW 111TH ST	11/08/2013	190.23	12/20/2013	-47.83	0.00	-7.47	-146.93
1110 EL RADO ST	10/07/2013	59.82	12/20/2013	-22.23	0.00	-3.89	-53.80
14300 CYPRESS CT	11/27/2013	247.96	12/20/2013	-9.17	-28.87	-3.77	-146.46
3610 NW 99TH ST	10/09/2013	396.59	12/20/2013	-9.73	0.00	-1.41	-397.45
7761 SW 184TH TER	11/04/2013	428.48	12/23/2013	-46.63	-104.96	-15.23	-273.66
7864 SW 193RD ST	10/28/2013	798.56	12/23/2013	-49.00	-99.20	-14.64	-647.72
3771 NW 177TH ST	12/04/2013	220.06	12/23/2013	-18.46	-63.10	-7.95	-134.64
20103 NW 36TH AVE	11/05/2013	214.64	12/23/2013	-3.00	-14.33	-1.63	-203.46
22721 SW 88TH PL #6	10/24/2013	90.83	12/23/2013	-2.29	-9.03	-1.07	-90.44
10003 NW 41ST ST	10/16/2013	4437.78	12/24/2013	-1370.39	-2060.79	-376.63	-1020.69
4247 NW 2ND ST	11/27/2013	625.05	12/24/2013	-224.52	-295.50	-59.67	-55.86
Total		\$186,506.81		-\$48,140.06	-\$56,305.52	-\$11,178.31	-\$82,860.15
*To Date Adjustments:							-\$2,623,772.92
Grand Total:							-\$2,706,633.07

*-Includes dollar amounts of adjustments made in previous months from the effective date of Ordinance 11-98, December 17, 2011.

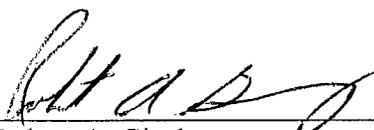
MEMORANDUM

Agenda Item No. 7(R)(2)(A)

TO: Honorable Chairperson Barbara Carey-Shuler, Ed.D. and Members, Board of County Commissioners **DATE:** September 21, 2004

FROM: Robert A. Ginsburg
County Attorney **SUBJECT:** Resolution directing County Manager to amend the Miami-Dade Water and Sewer Dept.'s Rules and Regulations

The accompanying resolution was prepared and placed on the agenda at the request of Senator Javier D. Souto.



Robert A. Ginsburg
County Attorney

RAG/bw



MEMORANDUM

(Revised)

TO: Hon. Chairperson Barbara Carey-Shuler, Ed.D.
and Members, Board of County Commissioners

DATE: September 21, 2004

FROM: Robert A. Ginsburg
County Attorney

SUBJECT: Agenda Item No. 7(R)(2)(A)

Please note any items checked.

- "4-Day Rule" ("3-Day Rule" for committees) applicable if raised
- 6 weeks required between first reading and public hearing
- 4 weeks notification to municipal officials required prior to public hearing
- Decreases revenues or increases expenditures without balancing budget
- Budget required
- Statement of fiscal impact required
- Bid waiver requiring County Manager's written recommendation
- Ordinance creating a new board requires detailed County Manager's report for public hearing
- Housekeeping item (no policy decision required)
- No committee review

Approved _____ Mayor
Veto _____
Override _____

Agenda Item No. 7(R)(2)(A)
9-21-04

RESOLUTION NO. _____

RESOLUTION DIRECTING COUNTY MANAGER TO AMEND THE MIAMI-DADE WATER AND SEWER DEPARTMENT'S RULES AND REGULATIONS FOR WATER AND SEWER SERVICE TO PROVIDE A ONE TIME LIFETIME ADJUSTMENT WHEN THE CONSUMPTION RATE EXCEEDS BY SIX (6) TIMES THE AVERAGE QUARTERLY CONSUMPTION BASED ON THE PAST YEAR'S CONSUMPTION

WHEREAS, concealed leaks that do not reach the sewer system have been determined by the Miami-Dade Water and Sewer Department not to be the delivery of sewer services and that it is fair and equitable to charge customers only 50% of the related water charges and remain in compliance with Ordinance Number 93-134; and

WHEREAS, concealed leaks, potentially costing thousands of dollars, can be considered as extraordinary events beyond the control of the customers; and

WHEREAS, Sections 2.10(1)(e) and 3.10(1)(a) of the Miami-Dade Water and Sewer Department's Rules and Regulations for Water and Sewer Service provide the basis for adjusting the water and sewer billings for customers billed on a quarterly basis as a result of concealed leaks; and

WHEREAS, under the current billing system, customers billed quarterly may only learn of a concealed leak upon receipt of their quarterly bill; and

WHEREAS, Section 2.10(1)(e) and 3.10(1)(a) of the Miami-Dade Water and Sewer Department's Rules and Regulations for Water and Sewer Service provides for a 50% credit towards the quarterly customers' water bill and 100% credit towards the sewer bill in certain circumstances; and

WHEREAS, this Board desires to establish a one time, lifetime adjustment per quarterly account to provide credits for extraordinary billings and limit the customers' liability for such billings,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that:

Section 1. The Miami-Dade Water and Sewer Department shall provide a one-time lifetime adjustment to its quarterly customers in the event of a concealed or hidden leak that results in a bill that exceeds by six (6) times the past year's average quarterly consumption. In order to qualify for the adjustment, the Customer shall be required to make the necessary repairs and submit to the Department the information specified in Section 2.10(1)(e) of the Department's Rules and Regulations. A corrected bill shall be issued which shall be based either on the previous year's average consumption or on the rate of consumption after the repair has been made.

Section 2. The County Manager is hereby directed to amend the Miami-Dade Water and Sewer Department's Rules and Regulations for Water and Sewer Service to implement this Resolution.

Section 3. The provisions of this Resolution shall be effective for billings rendered as of March 1, 2004.

The foregoing resolution was sponsored by Senator Javier D. Souto and offered by Commissioner _____, who moved its adoption. The motion was seconded by Commissioner _____ and upon being put to a vote, the vote was as follows:

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Dr. Barbara Carey-Shuler, Chairperson
Katy Sorenson, Vice-Chairperson
Bruno A. Barreiro
Betty T. Ferguson
Joe A. Martinez
Dennis C. Moss
Natacha Seijas
Sen. Javier D. Souto
Jose "Pepe" Diaz
Sally A. Heyman
Jimmy L. Morales
Dorrin D. Rolle
Rebeca Sosa

The Chairperson thereupon declared the resolution duly passed and adopted this 21st day of September, 2004. This resolution shall become effective ten (10) days after the date of its adoption unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this Board.

MIAMI-DADE COUNTY, FLORIDA
BY ITS BOARD OF
COUNTY COMMISSIONERS

HARVEY RUVIN, CLERK

By: _____
Deputy Clerk

Approved by County Attorney as
to form and legal sufficiency.

HNG/RPG

Henry N. Gillman

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OFFICIAL FILE COPY
CLERK OF THE BOARD
OF COUNTY COMMISSIONERS
MIAMI-DADE COUNTY, FLORIDA

MEMORANDUM

Amended
Agenda Item No. 7(D)

TO: Honorable Chairman Joe A. Martinez
and Members, Board of County Commissioners

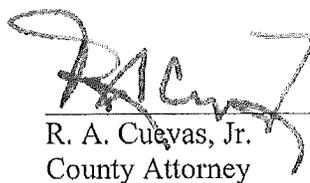
DATE: December 6, 2011

FROM: R. A. Cuevas, Jr.
County Attorney

SUBJECT: Ordinance creating Section
32-101; granting discretion to
the Director of the Miami-Dade
Water & Sewer Department to
issue a one-time lifetime billing
adjustment to customers where
there are extreme
circumstances that merit an
adjustment

Ordinance No. 11-98

The accompanying ordinance was prepared and placed on the agenda at the request of Co-Prime Sponsors Commissioner Jose "Pepe" Diaz and Commissioner Lynda Bell.



R. A. Cuevas, Jr.
County Attorney

RAC/jls

Memorandum



Date: December 6, 2011

To: Honorable Chairman Joe A. Martinez
and Members, Board of County Commissioners

From: Carlos A. Gimenez
Mayor 

Subject: Ordinance creating Section 32-101 granting the Water and Sewer Department discretion to issue a one-time lifetime billing adjustment to customers

The proposed ordinance creating Section 32-101 will grant discretion to the Director of the Water and Sewer Department to issue a one-time lifetime billing adjustment to customers where there are extreme circumstances that merit an adjustment. Currently, based on existing rules and regulations, the department is able to grant one-time lifetime billing adjustments to quarterly customers billed for extreme circumstances such as concealed leaks behind walls and hidden underground leaks, provided the customer has proof of necessary repairs. This ordinance will provide a one-time lifetime adjustment to monthly or quarterly customers which cannot provide explanations for the high bill. Based on historical information, the implementation of this ordinance along with our current rate structure and rates the County will have a negative fiscal impact of approximately \$2 million per year. The \$2 million per year is comprised of a loss of water and sewer revenues of \$1.8 million based on possible credits of amounts owed to both retail and commercial accounts; water utility tax loss of approximately \$60,000 to UMSA, and a utility service fee loss of approximately \$135,000 to be shared by Public Works and Waste Management Department and the Permitting, Environment and Regulatory Affairs Department.



Office of the Mayor

Fis6211



MEMORANDUM

(Revised)

TO: Honorable Chairman Joe A. Martinez
and Members, Board of County Commissioners

DATE: December 6, 2011

FROM: 
R. A. Cuevas, Jr.
County Attorney

SUBJECT: Amended
Agenda Item No. 7(D)

Please note any items checked.

- "3-Day Rule" for committees applicable if raised
- 6 weeks required between first reading and public hearing
- 4 weeks notification to municipal officials required prior to public hearing
- Decreases revenues or increases expenditures without balancing budget
- Budget required
- Statement of fiscal impact required
- Ordinance creating a new board requires detailed County Manager's report for public hearing
- No committee review
- Applicable legislation requires more than a majority vote (i.e., 2/3's _____, 3/5's _____, unanimous _____) to approve
- Current information regarding funding source, index code and available balance, and available capacity (if debt is contemplated) required

Approved _____ Mayor
Veto _____
Override _____

Amended
Agenda Item No. 7(D)
12-6-2011

ORDINANCE NO. 11-98

ORDINANCE CREATING SECTION 32-101; GRANTING DISCRETION TO THE DIRECTOR OF THE MIAMI-DADE WATER AND SEWER DEPARTMENT TO ISSUE A ONE-TIME LIFETIME BILLING ADJUSTMENT TO CUSTOMERS WHERE THERE ARE EXTREME CIRCUMSTANCES THAT MERIT AN ADJUSTMENT; PROVIDING SEVERABILITY, INCLUSION IN THE CODE, AND AN EFFECTIVE DATE

WHEREAS, Resolution No. R-1164-04 provides a one-time lifetime adjustment for a Miami-Dade Water and Sewer Department quarterly single-family residential customer who receives a bill that exceeds six (6) times the past year's average quarterly consumption due to a concealed leak; and

WHEREAS, Resolution No. 1164-04 has resulted in credits to customers that met the criterion in the amount \$7,381,645.68 since its inception; and

WHEREAS, an adjustment to the bill for 50% of the excess water and 100% of the excess sewer charges above the average consumption is given if the quarterly single-family residential customer makes the necessary repairs to its plumbing and provides the information required by the Department's Rules and Regulations; and

WHEREAS, on several occasions customers have received unusually high bills and neither the Miami-Dade Water and Sewer Department nor the customers have been able to explain the reason for such high bills; and

WHEREAS, this Board seeks to assist customers that receive a bill that exceeds six (6) times the past year's average respective monthly or quarterly consumption and neither the

Miami-Dade Water and Sewer Department nor the customers can explain the reason for the high bill; and

WHEREAS, in 2008, the Miami-Dade Water and Sewer Department received 11,087 high bill complaints and issued approximately 8,316 credits; and

WHEREAS, in 2009, the Miami-Dade Water and Sewer Department received 17,666 high bill complaints and issued approximately 12,965 credits; and

WHEREAS, in 2010, the Miami-Dade Water and Sewer Department received 16,364 high bill complaints and issued approximately 13,404 credits,

BE IT ORDAINED BY THE BOARD OF COUNTY COMMISSIONERS OF MIAMI-DADE COUNTY, FLORIDA, that:

Section 1. Section 32-101 of the Code of Miami-Dade County, Florida, is hereby created to read as follows¹

>>32-101 Section 32-101. One-Time Lifetime Credit for Customers

- (1) The Director of the Miami-Dade Water and Sewer Department is hereby given discretion to provide a one-time lifetime billing adjustment to a customer who disputes a high bill that is not the result of a concealed or visible leak. The Director's discretion to grant such a credit will be based on his assessment that there are extreme circumstances affecting the customer's account that merit a credit. If awarded, similar to the credit provided in the Department's Rules 2.10(1)(e) and 3.10(1)(e), such credit will be a 50% credit to the water portion of the customer's high bill above the customer's last yearly average consumption and a 100% credit to the sewer portion of the customer's high bill above the customer's last yearly average consumption.

¹ Words Stricken through and/or [[double bracketed]] shall be deleted. Words underscored and/or >>double arrowed<< constitute the amendment proposed. Remaining provisions are now in effect and remain unchanged.

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- (a) For purposes of this section, the term “extreme circumstances” is defined as those situations in which a customer receives a bill that exceeds six (6) times the past year’s average, as applicable, monthly or quarterly consumption but is unable to show the Department that the high bill is due to a leak, concealed or visible, and cannot otherwise explain the high water bill.
- (2) In order to be considered for the one-time lifetime billing adjustment that the Director of the Miami-Dade Water and Sewer Department has been given discretion to grant, a customer seeking a one-time lifetime adjustment for extreme circumstances must be in good standing with the Department.
- (a) For purposes of this section, a customer in “good standing” is defined as a customer who has not had the water disconnected for nonpayment or his/her account placed in collection during the previous 12 months.
- (b) In order to request a one-time lifetime billing adjustment, a customer must submit their request on a form proscribed by the Department; and must provide the Department with a notarized affidavit stating that a licensed plumber has checked the residence (inside and out) for leaks (both concealed and visible); that the customer did not leave a hose running inadvertently or otherwise allow water to flow for any period of time; and that there have been no changes in water usage within the household during the billing period (i.e. new landscaping, guests visiting, major household repairs or construction that required increased water usage, problems with one’s pool or sprinkler system, or water theft.) Additionally, the customer’s licensed plumber must also execute the notarized affidavit before the customer submits it to the Department for consideration for a one-time lifetime adjustment.
- (3) The Department shall keep track of adjustments to ensure that a customer receives only one lifetime adjustment based on extreme circumstances.
- (a) For residential customers, only one lifetime adjustment will be available to the property owners based on the name(s) appearing on the deed; thus, if there is more than one property owner reflected on a deed, only one lifetime adjustment will be available to the deedholders collectively.

(b) In the case of renters, the one-time lifetime adjustment is limited to one per person for their lifetime regardless of where they are residing. Individuals who have received a one-time lifetime adjustment while renting will not be entitled to any further adjustments under this section, even if they subsequently become property owners or relocate to a different rental property.

(c) With regard to commercial entities (corporations, LLCs, partnerships, etc.), each commercial entity and all related parties will be limited to one lifetime adjustment collectively in the commercial context. For purposes of this section, "related parties" shall mean entities, their principals, corporate officers and managers that have a direct or indirect ownership interest in another entity. Notwithstanding the foregoing, no more than one lifetime adjustment may be awarded in connection with a commercial property every five years regardless of what commercial entity occupies the property.

(4) The Department will provide a report to the Board of County Commissioners on a quarterly basis, which sets forth a detailed accounting of the one-time lifetime adjustments under R1164-04 and this section of the Code per year.

(5) Nothing in this section shall affect the Department's Rules and Regulations that address the procedures and credits allowed when a concealed or visible leak has been discovered in connection with a single-family residential customer's account.<<

Section 2. If any section, subsection, sentence, clause or provision of this ordinance is held invalid, the remainder of this ordinance shall not be affected by such invalidity.

Section 3. It is the intention of the Board of County Commissioners, and it is hereby ordained that the provisions of this ordinance, including any Sunset provision, shall become and be made a part of the Code of Miami-Dade County, Florida. The Sections of this ordinance may be renumbered or relettered to accomplish such intention and the word "ordinance may be changed to "section", "article" or other appropriate word.

Section 4. This ordinance shall become effective ten (10) days after the date of enactment unless vetoed by the Mayor, and if vetoed, shall become effective only upon an override by this Board.

PASSED AND ADOPTED: December 12, 2011

Approved by County Attorney as
to form and legal sufficiency.



Prepared by:

SED

Sarah E. Davis

Co-Prime Sponsors: Commissioner Jose "Pepe" Diaz
Commissioner Lynda Bell