

Memorandum



Date: July 24, 2015

To: Honorable Chairman Jean Monestime
and Members, Board of County Commissioners

From: Carlos A. Gimenez
Mayor 

Subject: Update on the Outsourcing of Collection Services for Delinquent Tangible Personal Property Taxes

The following is an update to the issues raised as part of the FY 2014-15 Budget regarding the Administration's recommendation to outsource the collection of delinquent Tangible Personal Property (TPP) taxes by members of the Board of County Commissioners (Board).

At the second budget hearing, the Administration revised its recommendation to outsource its collection of TPP taxes and instead recommended a managed competition process, which required the restoration of 11 enforcement positions in the Tax Collector Division.

The Board should be advised that the managed competition process is postponed until a Lean Six Sigma study of our TPP delinquent collection process is completed by the Management Planning Performance Analysis Division of the Office of Management and Budget. The study will identify efficiencies, methods to continue refining the collection processes, and workload outputs. We will be providing the Board with additional information as it becomes available.

If you have any questions or concerns, please feel free to contact Deputy Mayor Edward Marquez at 305-375-1451.

c: R.A. Cuevas, Jr., County Attorney
Office of the Mayor Senior Staff
Department Directors
Charles Anderson, Commission Auditor