Memorandum

MIAMI-DADE COUNTY

Date: August 10, 2015

To: Honorable Chairman Jean Monestime
and Members, Board of County Commissioners

From: Carlos A. Gimenez
Mayor

Subject: Ordinance No. 11-98: Quarterly Reports to the Board of County Commissioners of the One-Time Lifetime Adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98 – First Quarter 2015

In accordance with Ordinance No. 11-98 adopted by the Board of County Commissioners (Board) on December 6, 2011, the Miami-Dade Water and Sewer Department (WASD) is providing the attached quarterly reports to the Board setting forth a detailed accounting of the one-time lifetime adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98 on a yearly basis. These reports reflect adjustment activity including the corrected billing charges for the fourth quarter of 2014, from October 1, 2014 through December 31, 2014, and for the First Quarter of 2015, from January 1, 2015 through March 31, 2015.

Resolution No. R-1164-04 provides for a one-time lifetime adjustment to its quarterly customers, equal to 100 percent of the difference, in the event of (1) a concealed or hidden leak that results in a bill that exceeds six (6) times the past year's average quarterly consumption or (2) on the rate of consumption after a repair is completed. In order to qualify for the adjustment, the customer is required to make the necessary repairs and submit to WASD the information specified in the Department's Rules and Regulations. If the customer qualifies, a corrected bill is issued which is based on either the previous year's average consumption or on the rate of consumption after the repair has been made. As shown on Attachment A, from October 1, 2014 to December 31, 2014, 81 adjustments were issued in the amount of $270,717, making for a total of (273adjustments that were issued during calendar year 2014 in the amount of $924,744. In addition, for the First Quarter of 2015, as indicated on Attachment B, nine (9) adjustments were issued in the amount of $36,422. There are accounts listed in these quarterly reports that do not contain a sewer credit amount because septic tanks are used instead of the County's sewer system.

Ordinance No. 11-98 provides for a one-time lifetime billing adjustment to a customer who disputes a high bill that is not the result of a concealed or visible leak. The bill must exceed six (6) times the past year's average monthly or quarterly consumption. In order to be considered for an adjustment the customer must meet the criteria set forth in Section 32-101 of the Code of Miami-Dade County. After the criteria is met, the WASD Director's discretion to grant such an adjustment will be based on his assessment that there are extreme circumstances affecting the customer's account that merit a credit. If awarded, similar to the credit provided in the Department's Rules and Regulations, the customer would receive a 50 percent credit to the water portion and a 100 percent credit to the sewer portion of their high bill which is calculated based on the customer's last yearly average consumption. As shown on Attachment C, from October 1, 2014 to December 31, 2014, seven (7) adjustments were issued in the amount of $5,400, making for a total of 18 adjustments that were issued during calendar year 2014 in the amount of $22,490. In addition, for the First Quarter of 2015, as indicated on Attachment D, four (4) adjustments were issued in the amount of $4,545. There are accounts listed in these quarterly reports that do not contain a sewer credit amount because septic tanks are used instead of the County's sewer system.

If you have any questions regarding this report, please contact Lester Sola, Director Water and Sewer Department at (786) 552-8086.

ATTACHMENT A

Fourth Quarter: October 1, 2014 - December 31, 2014

RESOLUTION NO. R-1164-04

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
1812 FAIRHAVEN PL	9/16/2014	$4,833	10/1/2014	-$2,108	-$2,095	-$526	-$4,730	$103
1370 NW 87TH ST	7/25/2014	$2,522	10/7/2014	-$2,098	$0	-$367	-$2,466	$56
20006 NE 6TH COURT CIR	7/15/2014	$567	10/7/2014	-$196	-$271	-$55	-$522	$45
557 MINOLA DR	10/9/2014	$871	10/9/2014	-$338	-$417	-$70	-$825	$46
4000 NW 31ST ST	4/29/2014	$12,545	10/10/2014	-$4,648	-$5,709	-$958	-$11,316	$1,229
9801 SW 132ND TER	7/16/2014	$3,196	10/10/2014	-$1,384	-$1,413	-$348	-$3,145	$51
9625 SW 42ND ST	4/17/2014	$2,681	10/14/2014	-$2,265	$0	-$396	-$2,661	$19
14961 DUNBARTON PL	7/15/2014	$4,960	10/14/2014	-$2,153	-$2,126	-$536	-$4,815	$144
11027 SW 152ND CT	8/1/2014	$3,299	10/14/2014	-$1,425	-$1,447	-$358	-$3,230	$70
11790 SW 88TH ST	4/4/2014	$11,580	10/15/2014	-$4,608	-$4,443	-$1,140	-$10,191	$1,389
17280 SW 278TH ST	7/11/2014	$1,401	10/15/2014	-$1,155	$0	-$202	-$1,357	$44
26835 SW 144TH AVE	9/30/2014	$2,797	10/15/2014	-$2,364	$0	-$414	-$2,777	$20
7667 NW 182ND LN	7/30/2014	$308	10/16/2014	-$87	-$156	-$27	-$270	$38
1501 NW 45TH ST	7/29/2014	$959	10/16/2014	-$367	-$427	-$96	-$890	$70
12343 SW 195TH TER	8/8/2014	$982	10/16/2014	-$383	-$451	-$101	-$935	$47
4025 SW 138TH AVE	8/29/2014	$763	10/17/2014	-$607	$0	-$106	-$714	$50
4991 SW 86TH ST	8/8/2014	$1,229	10/17/2014	-$1,021	$0	-$179	-$1,200	$29
7695 SW 104TH ST	9/12/2014	$1,776	10/17/2014	-$1,408	$0	-$246	-$1,655	$121
14950 SW 168TH ST	7/30/2014	$5,236	10/21/2014	-$2,306	-$2,302	-$576	-$5,185	$51
4201 SW 85TH AVE	8/4/2014	$1,210	10/23/2014	-$972	$0	-$170	-$1,143	$68
7505 SW 109TH CT	7/25/2014	$1,247	10/23/2014	-$497	-$552	-$128	-$1,178	$70
14620 SW 124TH PL	8/7/2014	$3,230	10/23/2014	-$1,381	-$1,392	-$346	-$3,119	$111
15601 SW 137TH AVE #230	10/1/2014	$3,253	10/23/2014	-$1,412	-$1,446	-$356	-$3,214	$40
16352 SW 95TH LN	6/10/2014	$12,810	10/24/2014	-$5,731	-$5,603	-$1,423	-$12,757	$53
4478 SW 10TH ST	8/21/2014	$286	10/24/2014	-$228	$0	-$40	-$268	$18
14074 SW 121ST PL	8/6/2014	$9,628	10/24/2014	-$4,295	-$4,225	-$1,069	-$9,589	$40
16553 SW 50TH TER	7/10/2014	$2,815	10/24/2014	-$1,206	-$1,236	-$304	-$2,746	$70
15346 SW 32ND TER	7/31/2014	$6,447	10/24/2014	-$2,854	-$2,819	-$710	-$6,382	$64
1900 NW 94TH AVE	7/25/2014	$1,169	10/24/2014	-$512	-$520	-$129	-$1,160	$9
328 NE 89TH ST	8/1/2014	$895	10/27/2014	-$766	$0	-$57	-$823	$72
15310 SW 304TH ST	8/11/2014	$3,829	10/28/2014	-$1,588	-$1,558	-$395	-$3,541	$288
7483 SW 93RD CT	8/8/2014	$2,619	10/28/2014	-$1,115	-$1,145	-$281	-$2,541	$78
7751 SW 132ND PL	10/8/2014	$567	10/30/2014	-$196	-$273	-$55	-$524	$43
14624 SW 143RD PLACE CIR	8/13/2014	$5,259	10/30/2014	-$2,319	-$2,322	-$580	-$5,222	$38
2606 NW 104TH TER	5/16/2014	$5,509	10/31/2014	-$4,673	$0	-$818	-$5,491	$19
1301 NW 55TH TER	8/26/2014	$1,628	10/31/2014	-$672	-$723	-$172	-$1,567	$61
7272 SW 148TH ST	9/4/2014	$3,538	10/31/2014	-$2,945	$0	-$515	-$3,460	$78
15210 SW 10TH ST	8/11/2014	$5,663	11/3/2014	-$2,489	-$2,467	-$621	-$5,576	$86

ATTACHMENT A

Fourth Quarter : October 1, 2014 - December 31, 2014

RESOLUTION NO. R-1164-04

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENT	CORRECTED BILLING CHARGES
27450 SW 170TH AVE	8/13/2014	$494	11/3/2014	-$405	$0	-$71	-$475	$19
7230 W TROON CIR	9/3/2014	$3,634	11/3/2014	-$1,516	-$1,488	-$377	-$3,381	$253
829 SW 134TH PL	9/11/2014	$2,700	11/3/2014	-$1,107	-$1,101	-$276	-$2,484	$217
9560 CUTLER RIDGE DR	8/27/2014	$4,706	11/4/2014	-$2,051	-$2,040	-$512	-$4,603	$103
17376 SW 282ND ST	8/13/2014	$1,345	11/4/2014	-$1,131	$0	-$198	-$1,329	$16
11473 NW 4TH LN	9/9/2014	$763	11/4/2014	-$284	-$354	-$76	-$714	$49
8620 SW 12TH ST	8/5/2014	$1,789	11/5/2014	-$748	-$800	-$191	-$1,738	$51
715 SW 59TH AVE	8/13/2014	$1,513	11/5/2014	-$599	-$633	-$152	-$1,385	$128
3540 E FAIRVIEW ST	9/16/2014	$2,469	11/6/2014	-$1,055	-$1,096	-$267	-$2,418	$51
152 NE 77TH ST	9/11/2014	$2,170	11/6/2014	-$919	-$964	-$233	-$2,117	$53
652 NE 77TH ST	9/12/2014	$6,308	11/6/2014	-$2,726	-$2,654	-$676	-$6,055	$253
1535 SW 70TH AVE	7/7/2014	$8,316	11/6/2014	-$6,993	$0	-$1,224	-$8,217	$98
240 NW 57TH CT	8/14/2014	$5,859	11/7/2014	-$2,567	-$2,533	-$639	-$5,739	$120
19330 SW 380TH TER #20	8/21/2014	$2,008	11/12/2014	-$848	-$899	-$216	-$1,963	$45
3231 SW 32ND AVE	9/23/2014	$13,926	11/12/2014	-$5,663	-$5,892	-$1,433	-$12,988	$938
4050 SW 67TH AVE	8/22/2014	$2,632	11/13/2014	-$996	-$1,236	-$267	-$2,499	$133
9325 SW 142ND ST	7/28/2014	$3,200	11/13/2014	-$1,363	-$1,382	-$342	-$3,087	$113
11455 SW 148TH PATH	8/26/2014	$13,905	11/18/2014	-$6,214	-$6,055	-$1,542	-$13,811	$95
1650 SW 73RD CT	8/21/2014	$653	11/19/2014	-$540	$0	-$94	-$634	$19
14315 SW 139TH CT	8/25/2014	$2,414	11/25/2014	-$677	-$1,191	-$208	-$2,076	$338
6200 GRANADA BLVD	9/15/2014	$4,100	11/25/2014	-$3,464	$0	-$606	-$4,070	$30
13700 SW 147TH CIRCLE LN #2	10/1/2014	$339	11/25/2014	-$84	-$160	-$27	-$270	$68
9880 HAMMOCKS BLVD #103	9/15/2014	$6,055	11/26/2014	-$2,678	-$2,666	-$669	-$6,013	$42
1233 GRANADA BLVD	9/15/2014	$4,204	12/3/2014	-$3,567	$0	-$624	-$4,191	$13
20979 SW 85TH PL	9/9/2014	$1,962	12/3/2014	-$828	-$885	-$211	-$1,925	$38
4410 SW 3RD ST	8/22/2014	$1,086	12/8/2014	-$419	-$472	-$109	-$1,000	$86
1756 NW 16TH ST	10/28/2014	$1,196	12/9/2014	-$475	-$535	-$124	-$1,135	$62
13325 SW 59TH TER	10/10/2014	$384	12/9/2014	-$115	-$198	-$35	-$348	$36
4730 NW 23RD AVE	11/5/2014	$2,808	12/9/2014	-$2,228	$0	-$394	-$2,622	$186
11300 SW 45TH ST	9/11/2014	$1,443	12/10/2014	-$586	-$638	-$150	-$1,374	$70
16304 SW 97TH ST	9/10/2014	$16,015	12/11/2014	-$7,178	-$6,995	-$1,781	-$15,954	$61
6800 ALMANSA ST	9/15/2014	$1,802	12/11/2014	-$1,419	$0	-$248	-$1,667	$135
9715 HAMMOCKS BLVD #201	9/11/2014	$2,585	12/11/2014	-$1,084	-$1,100	-$272	-$2,457	$128
14660 SW 107TH TER	10/1/2014	$3,104	12/16/2014	-$1,295	-$1,287	-$323	-$2,905	$198
28137 SW 142ND CT	11/26/2014	$1,723	12/16/2014	-$714	-$769	-$187	-$1,670	$53
11345 SW 53RD TER	10/8/2014	$3,369	12/17/2014	-$1,456	-$1,497	-$368	-$3,321	$48
711 NW 24TH ST	10/10/2014	$1,699	12/23/2014	-$407	-$976	-$145	-$1,528	$171
305 SW 84TH AVE	9/23/2014	$1,719	12/23/2014	-$1,395	$0	-$244	-$1,639	$80

ATTACHMENT A

Fourth Quarter : October 1, 2014 - December 31, 2014

RESOLUTION NO. R-1164-04

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENT	CORRECTED BILLING CHARGES
798 NW 46TH ST	11/26/2014	$720	12/23/2014	-$264	-$343	-$74	-$680	$40
7146 SW 22ND ST	10/1/2014	$1,180	12/24/2014	-$974	$0	-$171	-$1,145	$35
620 SW 15TH AVE #2	10/2/2014	$890	12/30/2014	-$373	-$382	-$94	-$849	$41
7809 SW 119TH RD	9/30/2014	$3,738	12/31/2014	-$1,517	-$1,462	-$375	-$3,355	$383
9510 SW 29TH TER	11/4/2014	$3,767	12/31/2014	-$1,636	-$1,654	-$416	-$3,706	$62
Total:	**81**	**$280,799**		**-$139,333**	**-$99,874**	**-$31,511**	**-$270,717**	
Grand Total for Year 2014:	**273**						**-$924,744**	

ATTACHMENT B

First Quarter: January 1, 2015 - March 31, 2015

RESOLUTION NO. R-1164-04

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
145 NW 32ND ST	10/8/2014	$2,493	1/2/2015	-$957	-$1,096	-$250	-$2,303	$191
9460 SW 102ND ST	9/4/2014	$2,112	1/8/2015	-$897	-$953	-$228	-$2,078	$34
12782 NW 8TH LN	10/15/2014	$10,524	1/9/2015	-$4,677	-$4,570	-$1,166	-$10,413	$112
13400 SW 99TH CT	10/15/2014	$898	1/13/2015	-$729	$0	-$128	-$857	$41
13736 SW 21ST ST	9/26/2014	$5,766	1/13/2015	-$2,543	-$2,527	-$635	-$5,705	$61
8002 NW 164TH TER	11/4/2014	$2,756	1/20/2015	-$1,135	-$1,154	-$289	-$2,579	$177
2828 COACOOCHEE ST	9/11/2014	$8,533	1/28/2015	-$3,654	-$3,523	-$904	-$8,081	$452
2350 SW 27TH TER	9/10/2014	$2,689	3/10/2015	-$1,159	-$1,211	-$294	-$2,664	$24
5951 NW 173RD DR #2	2/18/2015	$1,770	3/17/2015	-$737	-$807	-$197	-$1,742	$28
Total:	**9**	**$37,542**		**-$16,489**	**-$15,842**	**-$4,091**	**-$36,422**	

ATTACHMENT C

Fourth Quarter: October 1, 2014 - December 31, 2014

ORDINANCE NO. 11-98

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
27375 SW 142ND AVE	6/9/2014	$374	12/6/2014	-$73	-$189	-$27	-$288	$86
3585 PLAZA ST	6/6/2014	$428	12/16/2014	-$73	-$190	-$27	-$290	$138
2854 SW 35TH AVE	6/10/2014	$993	12/16/2014	-$255	-$460	-$79	-$795	$198
1810 SW 33RD CT	6/18/2014	$1,027	12/26/2014	-$235	-$452	-$75	-$761	$266
14631 SW 87TH PL	7/30/2014	$1,266	12/16/2014	-$563	$0	-$99	-$662	$604
18306 SW 154TH PL	1/10/2014	$1,675	12/22/2014	-$360	-$693	-$115	-$1,168	$506
15035 SW 48TH TER #F	5/17/2014	$1,894	12/22/2014	-$448	-$846	-$142	-$1,436	$458
Total:	**7**	**$7,657**		**-$2,006**	**-$2,831**	**-$563**	**-$5,400**	
Grand Total for Year 2014:	**18**						**-$22,490**	

ATTACHMENT D

First Quarter: January 1, 2015 - March 31, 2015

ORDINANCE NO. 11-98

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
28411 SW 148th AVE	5/30/2014	$4,176	1/1/2015	-$949	-$1,824	-$303	-$3,075	$1,101
10611 SW 149th TER	7/7/2014	$1,014	2/10/2015	-$417	$0	-$73	-$490	$524
4911 SW 74th TER	8/18/2014	$596	2/20/2015	-$323	$0	-$57	-$380	$216
901 CORTEZ ST	9/8/2014	$1,153	3/17/2015	-$511	$0	-$89	-$600	$553
Total:	**4**	**$6,939**		**-$2,200**	**-$1,824**	**-$522**	**-$4,545**	