

Memorandum



Date: August 19, 2015

To: Honorable Chairman Jean Monestime
and Members, Board of County Commissioners

From: Carlos A. Gimenez 
Mayor

Subject: Ordinance No. 11-98: Quarterly Reports to the Board of County Commissioners of the One-Time Lifetime Adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98 – Second Quarter 2015

In accordance with Ordinance No. 11-98 adopted by the Board of County Commissioners (Board) on December 6, 2011, the Miami-Dade Water and Sewer Department (WASD) is providing the attached quarterly reports to the Board setting forth a detailed accounting of the one-time lifetime adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98 on a yearly basis. These reports reflect adjustment activity including the corrected billing charges for the Second Quarter of 2015, from April 1, 2015 through June 30, 2015.

Resolution No. R-1164-04 provides for a one-time lifetime adjustment to its quarterly customers, equal to 100 percent of the difference, in the event of (1) a concealed or hidden leak that results in a bill that exceeds six (6) times the past year's average quarterly consumption or (2) on the rate of consumption after a repair is completed. In order to qualify for the adjustment, the customer is required to make the necessary repairs and submit to WASD the information specified in the Department's Rules and Regulations. If the customer qualifies, a corrected bill is issued which is based on either the previous year's average consumption or on the rate of consumption after the repair has been made. As shown on Attachment A, from April 1, 2015 to June 30, 2015, 43 adjustments were issued in the amount of \$159,592. There are accounts listed in these quarterly reports that do not contain a sewer credit amount because septic tanks are used instead of the County's sewer system.

Ordinance No. 11-98 provides for a one-time lifetime billing adjustment to a customer who disputes a high bill that is not the result of a concealed or visible leak. The bill must exceed six (6) times the past year's average monthly or quarterly consumption. In order to be considered for an adjustment the customer must meet the criteria set forth in Section 32-101 of the Code of Miami-Dade County. After the criteria is met, the WASD Director's discretion to grant such an adjustment will be based on his assessment that there are extreme circumstances affecting the customer's account that merit a credit. If awarded, similar to the credit provided in the Department's Rules and Regulations, the customer would receive a 50 percent credit to the water portion and a 100 percent credit to the sewer portion of their high bill, which is calculated based on the customer's last yearly average consumption. As shown on Attachment B, from April 1, 2015 to June 30, 2015, two (2) adjustments were issued in the amount of \$1,904.

If you have any questions regarding this report, please contact Lester Sola, Director Water and Sewer at (786) 552-8086.

ATTACHMENT A

Second Quarter: April 1, 2015 through June 30, 2015

RESOLUTION NO. R-1164-04

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
331 SANTANDER AVE	10/16/14	\$812	04/01/15	-\$312	-\$321	-\$79	-\$712	\$100
7630 SW 147TH CT	02/17/15	\$3,820	04/06/15	-\$1,609	-\$1,593	-\$417	-\$3,618	\$201
8495 SW 186TH ST	01/29/15	\$739	04/09/15	-\$272	-\$359	-\$78	-\$709	\$30
14555 SW 299TH TER	02/26/15	\$2,459	04/13/15	-\$1,013	-\$1,045	-\$266	-\$2,323	\$136
7481 SW 109TH PL	01/28/15	\$6,520	04/16/15	-\$2,872	-\$2,855	-\$745	-\$6,472	\$47
13701 SW 169TH TER	03/27/14	\$2,410	04/16/15	-\$1,057	-\$1,060	-\$265	-\$2,382	\$29
19275 FRANJO RD	12/08/14	\$7,705	04/21/15	-\$3,416	-\$3,390	-\$874	-\$7,681	\$24
17662 NW 87TH PL	02/06/15	\$6,569	04/22/15	-\$2,823	-\$2,749	-\$728	-\$6,300	\$269
7758 NW 53RD ST	12/26/14	\$2,226	04/22/15	-\$957	-\$988	-\$251	-\$2,197	\$29
9220 NW 32ND CT	03/13/15	\$309	05/07/15	-\$255	\$0	-\$46	-\$301	\$8
7131 SW 56TH ST	02/11/15	\$2,196	05/08/15	-\$919	-\$988	-\$244	-\$2,152	\$45
6165 SW 130TH AVE #1306	01/13/15	\$788	05/14/15	-\$293	-\$374	-\$83	-\$750	\$38
2649 SW 23RD AVE	03/02/15	\$4,288	05/15/15	-\$1,864	-\$1,900	-\$487	-\$4,251	\$36
1539 NW 3RD AVE	04/17/15	\$2,377	05/21/15	-\$1,009	-\$1,063	-\$266	-\$2,338	\$40
14970 SW 136TH ST	02/27/15	\$1,319	05/22/15	-\$1,108	\$0	-\$199	-\$1,307	\$11
14306 SW 294TH ST	01/08/15	\$2,641	05/27/15	-\$1,149	-\$1,129	-\$297	-\$2,575	\$65
11151 NW 74TH ST	10/21/13	\$34,238	05/28/15	-\$32,175	\$0	-\$1,966	-\$34,141	\$97
121 SW 69TH AVE	02/11/15	\$2,699	05/29/15	-\$1,090	-\$1,097	-\$284	-\$2,471	\$228
715 ESCOBAR AVE	03/05/15	\$6,842	06/01/15	-\$5,750	\$0	-\$1,035	-\$6,785	\$57
1545 MURCIA AVE	04/08/15	\$895	06/04/15	-\$732	\$0	-\$132	-\$864	\$31
430 SOLANO PRADO	03/12/15	\$7,501	06/10/15	-\$5,631	\$0	-\$1,014	-\$6,644	\$857
15026 SW 148TH ST	05/21/15	\$5,899	06/10/15	-\$4,868	\$0	-\$876	-\$5,745	\$154
11465 NW 71ST ST	04/10/15	\$1,856	06/11/15	-\$738	-\$762	-\$194	-\$1,693	\$162
11235 NW 58TH TER	04/10/15	\$3,599	06/12/15	-\$1,545	-\$1,562	-\$403	-\$3,509	\$90
10520 SW 126TH ST	05/06/15	\$5,403	06/16/15	-\$4,534	\$0	-\$816	-\$5,350	\$53
7011 SW 55TH TER E	05/11/15	\$1,224	06/17/15	-\$505	-\$559	-\$136	-\$1,200	\$24
10786 NW 81ST LN	04/14/15	\$948	06/18/15	-\$364	-\$441	-\$101	-\$906	\$42
15820 SW 102ND AVE	01/27/15	\$5,837	06/19/15	-\$2,496	-\$2,445	-\$645	-\$5,586	\$251
15560 SW 26TH TER	05/01/15	\$4,274	06/19/15	-\$1,806	-\$1,779	-\$468	-\$4,053	\$221
2515 NW 95TH ST	04/06/15	\$963	06/22/15	-\$804	\$0	-\$145	-\$948	\$14
698 NW 22ND ST	04/13/15	\$221	06/22/15	-\$58	-\$114	-\$19	-\$191	\$30
1260 NE 208TH TER	04/10/15	\$597	06/23/15	-\$489	\$0	-\$88	-\$577	\$20
5450 NW 169TH TER	04/13/15	\$653	06/23/15	-\$231	-\$310	-\$66	-\$607	\$46
1225 SW 19TH AVE	04/10/15	\$1,451	06/24/15	-\$592	-\$663	-\$160	-\$1,415	\$36
2369 NW 33RD ST	03/30/15	\$1,254	06/25/15	-\$503	-\$575	-\$137	-\$1,215	\$40
9331 SW 71ST ST	04/27/15	\$2,199	06/25/15	-\$909	-\$943	-\$239	-\$2,092	\$108
11500 SW 2ND ST #104	03/30/15	\$4,397	06/25/15	-\$1,901	-\$1,902	-\$494	-\$4,298	\$99
15141 GARVOCK PL	04/14/15	\$3,059	06/26/15	-\$1,276	-\$1,279	-\$332	-\$2,886	\$172
1626 SW 27TH AVE	05/06/15	\$3,734	06/26/15	-\$1,597	-\$1,604	-\$416	-\$3,617	\$117

ATTACHMENT A

RESOLUTION NO. R-1164-04

Second Quarter: April 1, 2015 through June 30, 2015

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
2536 SW 18TH ST	04/10/15	\$5,059	06/26/15	-\$2,123	-\$2,062	-\$547	-\$4,732	\$327
6166 NW 113TH CT	04/10/15	\$4,667	06/26/15	-\$2,009	-\$1,993	-\$521	-\$4,522	\$144
1437 SW 1ST ST	03/27/15	\$356	06/29/15	-\$103	-\$181	-\$33	-\$317	\$40
525 SW 62ND CT	05/21/15	\$7,371	06/29/15	-\$3,200	-\$3,132	-\$827	-\$7,159	\$212
Total:	43	\$164,373		-\$98,955	-\$43,219	-\$17,418	-\$159,592	

ATTACHMENT B

ORDINANCE NO. 11-98

Second Quarter: April 1, 2015 through June 30, 2015

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
3525 NW 187TH ST	12/11/2014	\$791	4/27/2015	-184	-369	-62	-615	176
6313 NW 17TH AVE	7/28/2014	\$1,686	6/24/2015	-401	-760	-127	-1,289	397
Total:	2	\$2,476		-\$585	-\$1,129	-\$189	-\$1,904	