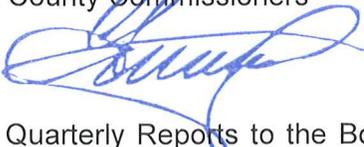


# Memorandum



**Date:** November 4, 2015

**To:** Honorable Chairman Jean Monestime  
and Members, Board of County Commissioners

**From:** Carlos A. Gimenez  
Mayor 

**Subject:** Ordinance No. 11-98: Quarterly Reports to the Board of County Commissioners of the One-Time Lifetime Adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98

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In accordance with Ordinance No. 11-98 adopted by the Board of County Commissioners (Board) on December 6, 2011, the Miami-Dade Water and Sewer Department (WASD) is providing the attached quarterly reports to the Board setting forth a detailed accounting of the one-time lifetime adjustments issued under Resolution No. 1164-04 and Ordinance No. 11-98 on a yearly basis. These reports reflect adjustment activity including the corrected billing charges for the Third Quarter of 2015, from July 1, 2015 through September 30, 2015.

Resolution No. R-1164-04 provides for a one-time lifetime adjustment to its quarterly customers, equal to 100 percent of the difference, in the event of: (1) a concealed or hidden leak that results in a bill that exceeds six (6) times the past year's average quarterly consumption, or (2) on the rate of consumption after a repair is completed. In order to qualify for the adjustment, the customer is required to make the necessary repairs and submit to WASD the information specified in the Department's Rules and Regulations. If the customer qualifies, a corrected bill is issued, which is based on either the previous year's average consumption or on the rate of consumption after the repair has been made. As shown on Attachment A, from July 1, 2015 to September 30, 2015, 73 adjustments were issued in the amount of \$254,000. There are accounts listed in these quarterly reports that do not contain a sewer credit amount because septic tanks are used instead of the County's sewer system.

Ordinance No. 11-98 provides for a one-time lifetime billing adjustment to a customer who disputes a high bill that is not the result of a concealed or visible leak. The bill must exceed six (6) times the past year's average monthly or quarterly consumption. In order to be considered for an adjustment the customer must meet the criteria set forth in Section 32-101 of the Code of Miami-Dade County. After the criteria is met, the Director's discretion to grant such an adjustment will be based on his assessment that there are extreme circumstances affecting the customer's account that merit a credit. If awarded, similar to the credit provided in the WASD's Rules and Regulations, the customer would receive a 50 percent credit to the water portion and a 100 percent credit to the sewer portion of their high bill, which is calculated based on the customer's last yearly average consumption. As shown on Attachment B, from July 1, 2015 to September 30, 2015, one (1) adjustment was issued in the amount of \$8,966.

If you have any questions regarding this report, please contact Lester Sola, Director, Water and Sewer Department, at (786) 552-8086.

# ATTACHMENT A

## RESOLUTION NO. R-1164-04

Third Quarter: July 1, 2015 through September 30, 2015

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
15075 SW 137TH ST	5/27/2015	\$3,804	7/1/2015	-\$1,014	-\$2,131	-\$353	-\$3,499	\$305
10901 SW 134TH PL	4/24/2015	\$1,414	7/2/2015	-\$564	-\$619	-\$151	-\$1,333	\$81
13430 SW 104TH TER	4/24/2015	\$3,562	7/8/2015	-\$1,522	-\$1,535	-\$397	-\$3,454	\$108
14203 SW 35TH ST	5/1/2015	\$997	7/8/2015	-\$384	-\$454	-\$105	-\$943	\$53
16315 SW 88TH PL	5/4/2015	\$2,586	7/8/2015	-\$2,118	\$0	-\$381	-\$2,499	\$87
13020 SW 80TH AVE	5/5/2015	\$356	7/8/2015	-\$287	\$0	-\$52	-\$339	\$17
5820 SW 33RD ST	4/24/2015	\$3,186	7/8/2015	-\$2,620	\$0	-\$472	-\$3,091	\$95
1240 NE 208TH TER	4/10/2015	\$513	7/9/2015	-\$412	\$0	-\$74	-\$486	\$27
16125 NW 39TH CT	5/1/2015	\$1,660	7/9/2015	-\$1,317	\$0	-\$237	-\$1,554	\$107
10411 SW 99TH ST	5/12/2015	\$2,347	7/9/2015	-\$996	-\$1,055	-\$264	-\$2,315	\$32
16507 SW 68TH TER	5/26/2015	\$3,795	7/9/2015	-\$1,646	-\$1,677	-\$430	-\$3,753	\$42
9440 SW 77TH AVE	5/12/2015	\$2,360	7/10/2015	-\$1,770	-\$27	-\$321	-\$2,117	\$242
1040 SW 4TH ST #5	12/22/2014	\$1,547	7/10/2015	-\$634	-\$683	-\$169	-\$1,486	\$62
9974 SW 26TH ST	4/29/2015	\$1,080	7/14/2015	-\$870	\$0	-\$157	-\$1,027	\$53
13604 SW 83RD CT	4/30/2015	\$2,149	7/15/2015	-\$1,782	\$0	-\$321	-\$2,103	\$46
950 SW 119TH PL	5/27/2015	\$3,108	7/15/2015	-\$1,334	-\$1,370	-\$350	-\$3,054	\$53
20040 NW 83RD CT	5/1/2015	\$1,610	7/16/2015	-\$663	-\$730	-\$178	-\$1,571	\$40
5811 SW 59TH ST	5/4/2015	\$408	7/16/2015	-\$330	\$0	-\$59	-\$390	\$19
5401 SW 92ND ST	5/13/2015	\$3,777	7/16/2015	-\$3,034	\$0	-\$546	-\$3,580	\$197
6775 NW 186TH LN	5/15/2015	\$911	7/22/2015	-\$347	-\$424	-\$96	-\$867	\$44
10800 SW 47TH TER	5/7/2015	\$3,102	7/27/2015	-\$1,352	-\$1,378	-\$354	-\$3,084	\$18
15320 SW 308TH ST	5/12/2015	\$1,672	7/30/2015	-\$688	-\$748	-\$184	-\$1,620	\$51
6790 SW 101ST ST	5/27/2015	\$1,680	7/30/2015	-\$1,316	\$0	-\$237	-\$1,553	\$126
8039 NW 13TH AVE	5/29/2015	\$1,210	8/4/2015	-\$981	\$0	-\$177	-\$1,158	\$53
5745 SW 26TH ST	8/4/2015	\$734	8/4/2015	-\$609	\$0	-\$110	-\$719	\$15
10501 NW 12TH AVE	5/29/2015	\$1,113	8/4/2015	-\$927	\$0	-\$167	-\$1,094	\$19
21217 NW 14TH PL #522	5/11/2015	\$2,690	8/4/2015	-\$1,083	-\$1,076	-\$281	-\$2,441	\$250
30317 SW 162ND AVE	5/21/2015	\$3,095	8/5/2015	-\$1,315	-\$1,338	-\$344	-\$2,997	\$99
14552 SW 152ND PL	5/12/2015	\$3,877	8/7/2015	-\$3,229	\$0	-\$581	-\$3,810	\$67
26115 SW 131ST CT	6/23/2015	\$800	8/12/2015	-\$296	-\$369	-\$83	-\$747	\$53
1110 NW 62ND ST	6/25/2015	\$653	8/21/2015	-\$231	-\$310	-\$66	-\$607	\$46
20200 SW 113TH CT	6/8/2015	\$567	8/27/2015	-\$193	-\$276	-\$57	-\$525	\$42
1052 NW 136TH AVE	6/25/2015	\$1,954	9/3/2015	-\$801	-\$842	-\$212	-\$1,855	\$99
13935 SW 106TH TER	7/9/2015	\$3,844	9/3/2015	-\$1,652	-\$1,663	-\$430	-\$3,745	\$99
2511 SW 154TH CT	7/29/2015	\$825	9/3/2015	-\$310	-\$390	-\$87	-\$787	\$38
11433 NW 69TH TER	7/13/2015	\$2,077	9/8/2015	-\$871	-\$927	-\$231	-\$2,029	\$47
11341 SW 156TH ST	7/16/2015	\$1,917	9/8/2015	-\$796	-\$848	-\$211	-\$1,855	\$62
10131 SW 2ND ST	6/15/2015	\$2,629	9/10/2015	-\$1,079	-\$1,087	-\$281	-\$2,447	\$182
15010 GRANT LN	8/26/2015	\$3,537	9/10/2015	-\$1,482	-\$1,470	-\$384	-\$3,336	\$201

# ATTACHMENT A

## RESOLUTION NO. R-1164-04

Third Quarter: July 1, 2015 through September 30, 2015

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
18100 NW 52ND AVE	6/24/2015	\$788	9/11/2015	-\$294	-\$377	-\$83	-\$754	\$34
11453 NW 34TH ST	7/9/2015	\$849	9/14/2015	-\$323	-\$408	-\$91	-\$821	\$28
17601 SW 104TH AVE	7/2/2015	\$5,010	9/17/2015	-\$2,197	-\$2,217	-\$573	-\$4,986	\$24
10171 NW 58TH ST	7/13/2015	\$7,363	9/17/2015	-\$2,584	-\$3,212	-\$722	-\$6,519	\$844
5151 NW 101ST PL	7/13/2015	\$1,132	9/17/2015	-\$446	-\$517	-\$120	-\$1,082	\$49
2370 SW 149TH AVE	6/24/2015	\$1,320	9/18/2015	-\$1,072	\$0	-\$193	-\$1,265	\$55
210 NW 119TH CT	6/26/2015	\$1,295	9/18/2015	-\$1,053	\$0	-\$190	-\$1,242	\$53
19700 NW 40TH CT	6/26/2015	\$1,721	9/18/2015	-\$702	-\$752	-\$186	-\$1,640	\$81
10432 SW 145TH CT	7/1/2015	\$337	9/18/2015	-\$99	-\$182	-\$32	-\$313	\$24
18831 NW 42ND CT	7/6/2015	\$911	9/18/2015	-\$346	-\$419	-\$96	-\$861	\$49
20040 NW 86TH CT	8/3/2015	\$1,979	9/18/2015	-\$780	-\$794	-\$204	-\$1,777	\$201
505 SW 62ND CT	8/7/2015	\$4,433	9/18/2015	-\$1,848	-\$1,801	-\$477	-\$4,125	\$308
11431 SW 7TH TER #304	6/29/2015	\$2,175	9/21/2015	-\$915	-\$965	-\$242	-\$2,122	\$53
19815 NW 39TH AVE	7/2/2015	\$6,029	9/21/2015	-\$2,607	-\$2,557	-\$674	-\$5,837	\$192
11241 SW 129TH CT	7/14/2015	\$3,967	9/21/2015	-\$1,710	-\$1,721	-\$446	-\$3,877	\$90
2871 SW 143RD PL	8/3/2015	\$1,426	9/21/2015	-\$555	-\$597	-\$148	-\$1,300	\$126
919 LISBON ST	7/7/2015	\$699	9/23/2015	-\$566	\$0	-\$102	-\$668	\$31
12764 SW 136TH TER	7/15/2015	\$1,144	9/23/2015	-\$450	-\$518	-\$122	-\$1,091	\$53
414 ALHAMBRA CIR	7/9/2015	\$1,901	9/24/2015	-\$796	-\$771	-\$205	-\$1,772	\$129
2371 SW 19TH ST	7/27/2015	\$4,868	9/24/2015	-\$2,150	-\$2,131	-\$557	-\$4,838	\$30
3111 SW 27TH AVE	9/16/2015	\$5,673	9/24/2015	-\$2,495	-\$2,503	-\$649	-\$5,647	\$26
7400 NW 79TH AVE	6/25/2015	\$14,468	9/25/2015	-\$5,863	-\$5,881	-\$1,526	-\$13,270	\$1,198
2801 NW 35TH ST	7/2/2015	\$1,693	9/25/2015	-\$1,418	\$0	-\$255	-\$1,673	\$20
17490 SW 104TH AVE	7/2/2015	\$1,893	9/25/2015	-\$774	-\$816	-\$205	-\$1,794	\$99
136 FROW AVE	7/9/2015	\$1,349	9/25/2015	-\$417	-\$650	-\$127	-\$1,195	\$154
3199 SW 5TH ST	7/16/2015	\$5,538	9/25/2015	-\$2,299	-\$2,216	-\$591	-\$5,106	\$432
14265 SW 116TH TER	7/29/2015	\$2,138	9/25/2015	-\$868	-\$890	-\$227	-\$1,985	\$153
1000 SW 10TH AVE	7/15/2015	\$2,089	9/28/2015	-\$829	-\$842	-\$217	-\$1,888	\$201
13930 SW 174TH ST	7/8/2015	\$481	9/29/2015	-\$155	-\$241	-\$47	-\$443	\$38
8400 NW 30TH TER	7/15/2015	\$5,955	9/29/2015	-\$2,470	-\$2,381	-\$635	-\$5,486	\$469
10620 SW 129TH CT	4/14/2015	\$1,991	9/29/2015	-\$812	-\$847	-\$214	-\$1,874	\$117
2030 NW 36TH ST	6/24/2015	\$6,004	9/30/2015	-\$2,643	-\$2,643	-\$687	-\$5,972	\$32
12379 SW 130TH ST	7/14/2015	\$84,392	9/30/2015	-\$37,566	-\$36,896	-\$9,714	-\$84,175	\$216
14318 SW 97TH LN	8/4/2015	\$776	9/30/2015	-\$286	-\$362	-\$80	-\$728	\$47
<b>Total:</b>		<b>73</b>		<b>-\$123,243</b>	<b>-\$100,532</b>	<b>-\$30,225</b>	<b>-\$254,000</b>	

# ATTACHMENT B

## ORDINANCE NO. 11-98

Third Quarter: July 1, 2015 through September 30, 2015

ADDRESS	DISPUTED BILL DATE	DISPUTED BILL AMT	DATE OF ADJUSTMENT	WATER ADJUSTMENT	SEWER ADJUSTMENT	FEES AND TAXES ADJUSTMENT	TOTAL ADJUSTMENTS	CORRECTED BILLING CHARGES
11406 NW 76TH TER	5/5/2015	\$12,227	4/27/2015	-\$2,746	-\$5,301	-\$918	-\$8,966	\$3,261
<b>Total:</b>		<b>\$12,227</b>		<b>-\$2,746</b>	<b>-\$5,301</b>	<b>-\$918</b>	<b>-\$8,966</b>	