

Scorecard >

1.0 Customer + ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
<u>Satisfied Customers - Agenda Coordination</u>					
<u>Overall Customer Service Satisfaction Rating - Agenda Coordination</u>	FY06	9	10	9	10

2.0 Financial + ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
<u>Meet Budget Targets - Agenda Coordination</u>					
<u>Revenue: Total - Agenda Coordination</u>	FY06 Q4	\$0	\$0	\$1,266	\$1,266
<u>Expen: Total - Agenda Coordination</u>	FY06 Q4	\$311	\$317	\$1,230	\$1,267
<u>Employee Count - Agenda Coordination</u>	FY06 Q4	10	10	40	40

3.0 Internal + ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
<u>Achievement of performance targets - Agenda Coordination</u>					
<u>Days to Prepare Committee Agenda - Agenda Coordination</u>	FY06	5	5	5	5
<u>Days to Prepare BCC Agenda - Agenda Coordination</u>	FY06	5	5	5	5
<u>Percent Compliance with the 3-Day Rule - Agenda Coordination</u>	FY06 Q4	100 %	100 %	100 %	100 %
<u>Percent Compliance with the 4-Day Rule - Agenda Coordination</u>	FY06 Q4	100 %	100 %	100 %	100 %
<u>Agenda Items Processed for BCC Committees - Agenda Coordination</u>	FY06 Q4	388	n/a	1,997	n/a
<u>Agenda Items Processed for the BCC Agenda - Agenda Coordination</u>	FY06 Q4	492	n/a	2,425	n/a
<u>Average Number of Agenda Kits Distributed Per Meeting - Agenda Coordination</u>	FY06 Q4	53	n/a	54	n/a

4.0 Learning and Growth + ADD

	As of Date	Actual	Goal	FYTD Actual	FYTD Goal
<u>Retention of Excellent Employees - Agenda Coordination</u>					

Scorecard Details >

<u>Exception Report</u>	Owners	Monitors	EXPLORE
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Scorecard Name: Agenda Coordination Davis, Dianne C. Love,
Eugene Bryan, Flencenia

Description:

Parent Scorecards **Child Scorecards** LINKS

ACM Scorecard - Hudak, Alina

Agenda Coordination

Business Plan Report

Enabling Strategies

Customer

Objective Name	Owner(s)
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Satisfied Customers - Agenda Coordination	Flencenia Bryan Dianne C. Davis Eugene Love
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Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
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Overall Customer Service Satisfaction Rating - Agenda Coordination	Flencenia Bryan Dianne C. Davis Eugene Love
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The average rating for overall customer satisfaction on the annual customer survey conducted by the Office of Agenda Coordination. This rating is based on a scale from one to ten, with ten being the best possible score.

Performance Graph

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Financial

Objective Name

Meet Budget Targets - Agenda Coordination

Owner(s)

Dianne C. Davis Eugene Love

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

(ES8.2.1) Meet Budget Targets

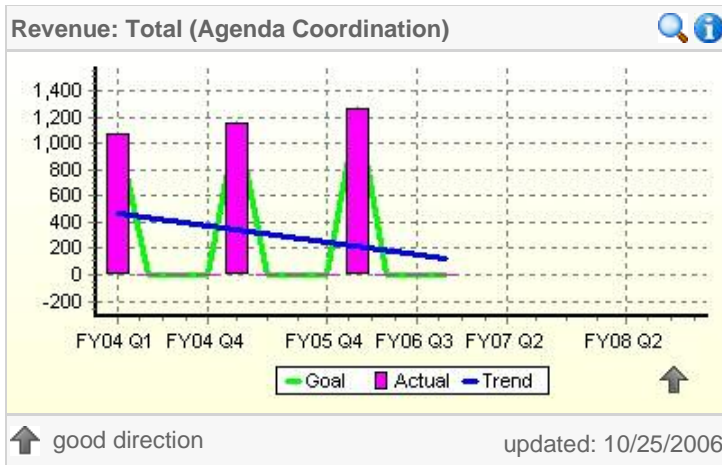
Measures

Revenue: Total - Agenda Coordination

Dianne C. Davis Eugene Love

Total revenue in \$1,000s (from FAMIS)

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

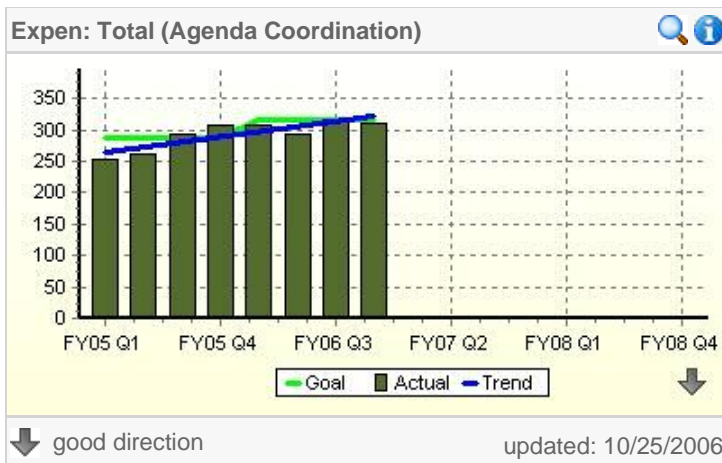
	ACTUAL	GOAL	DATE

Expen: Total - Agenda Coordination

Dianne C. Davis Eugene Love

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

Performance Graph



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Expen: Personnel - Agenda Coordination	\$257	\$254	FY06 Q4
Expen: Other Operating - Agenda Coordination	\$53	\$61	FY06 Q4
Expen: Capital - Agenda Coordination	\$1	\$2	FY06 Q4

Employee Count - Agenda Coordination

Flencenia Bryan Dianne C. Davis Eugene Love

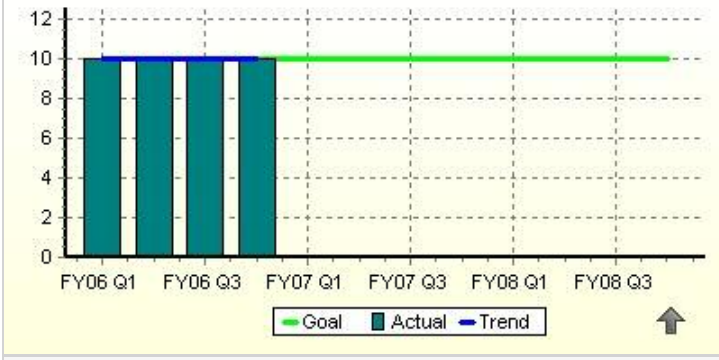
This measure counts the number of filled positions within the department.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Employee Count - Agenda Coordination



↑ good direction

updated: 10/4/2006

Child Measures Linked To Measure

ACTUAL GOAL DATE

