

Scorecard >

1.0 Customer		As of Date	Actual	Goal	FYTD Actual	FYTD Goal
<u>Improved community access to information and services - BCCO</u>						
	Provide Building Industry/Public Outreach Efforts	FY06 Q4	3	3	12	12
<u>Clearly-defined performance expectations and standards (BCCO)</u>						
	Timely Invoice Processing (21 days)	FY06 Q4	60 %	80 %	56 %	80 %
1.3 <u>Use consistent, fair, and effective means to achieve code compliance (BCCO)</u>						
	Industry liaison meeting participation	FY06	47	16	47	16
	Number of Florida Building Code Workshops hours	FY06 Q4	10	12	115	48
	Number of Municipal Visits	FY06 Q4	120	100	471	400
	Overall number of inspections and plan review observations	FY06 Q4	15	15	14	15
	Quality assurance audits of manufacturers and Labs	FY06 Q4	39.00 %	80.00 %	30.27 %	80.00 %
	Staff Opinions for Board appeals	FY06 Q4	100 %	90 %	100 %	90 %
	Total number of Florida Building Code seminars developed	FY06	2	2	2	2

2.0 Financial		As of Date	Actual	Goal	FYTD Actual	FYTD Goal
<u>Meet Budget Targets (Building Code Compliance)</u>						
	Revenue: Total (Building Code Compliance)	FY06 Q4	\$4,195	\$1,807	\$19,978	\$13,757
	Expen: Total (Building Code Compliance)	FY06 Q4	\$2,918	\$2,526	\$8,324	\$13,758

3.0 Internal		As of Date	Actual	Goal	FYTD Actual	FYTD Goal
3.1 <u>Customer-friendly environment for regulated businesses and entities doing business with Miami-Dade County - BCCO</u>						
	Applications Technically Reviewed (45 days)	FY06 Q4	87.52 %	80.00 %	80.55 %	80.00 %
	Timely Review of Licensing Applications (10 Days)	FY06 Q4	79 %	80 %	75 %	80 %
3.2 <u>Consistent interpretation and application of enforcement practices - BCCO</u>						
	Number of Vehicle Checkpoints	FY06 Q4	3	3	16	12
	Timely Processing of Certification Applications	FY06 Q4	100 %	95 %	100 %	95 %
3.3 <u>Timely identification and remediation of nuisances, including unsafe structures - BCCO</u>						
	License Compliance by Contractors After Citation	FY06 Q4	46 %	50 %	38 %	50 %
	Response to Contractor Complaints	FY06 Q4	57 %	80 %	67 %	80 %
	Timely Response to Unlicensed Contractor Activity	FY06 Q4	59 %	80 %	68 %	80 %

4.0 Learning and Growth		As of Date	Actual	Goal	FYTD Actual	FYTD Goal
4.1 <u>Safeguard the health, safety and welfare of the community by protecting, amending and updating the enhanced and strengthened HVHZ provisions of the FBC. (BCCO)</u>						
<u>Total number of hours spent on FBC activities.</u>						
4.2 <u>Well-trained, customer-friendly County government workforce - BCCO</u>						
	Florida Building Code Training	FY06	142	130	142	130

