

# SCORECARD DETAIL-Independent Review Panel

Details - Default View

None Initiatives

Default

## 1.0 Customer

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Operate a credible public complaint review mechanism.</u>					
Public panel hearings	FY08 Q1	3	3	3	3
Published Reports	FY08 Q1	1	3	1	3
<u>Strengthen constructive relations between the County and the public, particularly between law enforcement and the community.</u>					
Conflict resolution workshops	FY08 Q1	6	10	6	10
<u>Increase community awareness of IRP.</u>					
Community presentations	FY08 Q1	12	12	12	12
Media advisory for each Panel meeting (12)	FY08 Q1	3	3	3	3
Visitors to IRP website	FY08 Q1	3,582	3,525	3,582	3,525

## 2.0 Financial

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Meet Budget Targets (Independent Review Panel)</u>					
Expen: Total (IRP)	FY08 Q1	\$128 K	\$158 K	\$128 K	\$158 K
Revenue: Total (IRP)	FY08 Q1	\$0 K	\$158 K	\$0 K	\$158 K
Positions: Full-Time Filled (IRP)	FY08 Q1	5	(n/a - 5)	n/a	(n/a - n/a)

## 3.0 Internal

There are no objectives linked to this Perspective

## 4.0 Learning and Growth

There are no objectives linked to this Perspective

[Scorecard Exception Report](#)

**Scorecard Owners:** [Diaz, E. I.](#) [Boersma, Carol](#) [Torriente, Susanne](#) [Callava-Fernandez, Maria](#)

### Linked Objects

[Hide All](#)

#### Child Scorecards

There are no scorecards linked at this time.

#### Parent Scorecards

There are no scorecards linked at this time.

**Program Groups**

There are no program groups linked at this time.

**Initiatives**

There are no initiatives linked at this time.

**Processes**

There are no processes linked at this time.

**External Links**



**Attached Docume...**



**Last Updated    Checked Out By**

**Commentary**



**Author/Date**

**Comment**

**Show All**

There are no comments at this time.

## Customer Perspective

Objective Name	Owner(s)
Operate a credible public complaint review mechanism.	Carol Boersma E. I. Diaz

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
Regularly scheduled public hearings.	Carol Boersma	
Active participation of complainants and involved departments.	Carol Boersma	

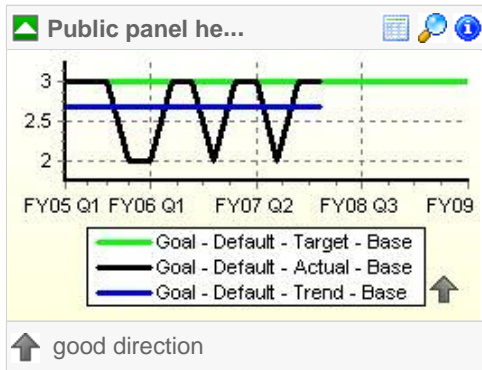
**Parent Objectives**

Measure	Owner(s)
Public panel hearings	Carol Boersma E. I. Diaz

Performance				
Ind	Actual	Target	Variance	Date
▲	3	3	0	FY08 Q1

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



Measure

Owner(s)

Published Reports

Carol Boersma E. I. Diaz

Performance

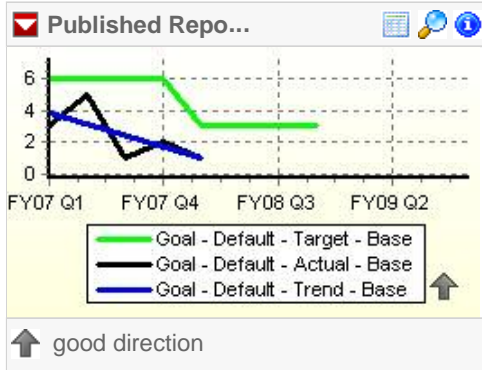
Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	1	3	(2)	FY08 Q1

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Increase community awareness of IRP.

Carol Boersma E. I. Diaz

Initiatives Linked To Objective	Owner(s)
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Community Outreach.

Carol Boersma E.  
I. Diaz

GrandParent Objectives
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Parent Objectives
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Measure	Owner(s)
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Community presentations

Carol Boersma E. I. Diaz

Performance
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Ind	Actual	Target	Variance	Date
▲	12	12	0	FY08 Q1

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
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Ind	Name	Actual	Target	Date
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Measure	Owner(s)
Media advisory for each Panel meeting (12)	Carol Boersma

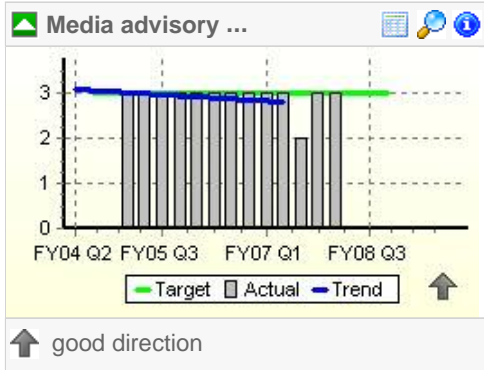
**Performance**

Ind	Actual	Target	Variance	Date
▲	3	3	0	FY08 Q1

**Initiatives Linked To Measure**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
Visitors to IRP website	Carol Boersma

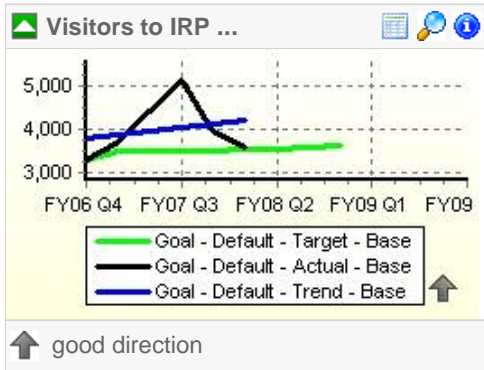
**Performance**

Ind	Actual	Target	Variance	Date
▲	3,582	3,525	57	FY08 Q1

**Initiatives Linked To Measure**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Strengthen constructive relations between the County and the public, particularly between law enforcement and the community.	Carol Boersma E. I. Diaz
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Initiatives Linked To Objective	Owner(s)
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Staff, community and law enforcement representatives trained in conflict resolution.	Carol Boersma E. I. Diaz
Observations made to promote healthy/citizen interactions.	Carol Boersma E. I. Diaz
Recommendations made to improve County service to the public.	Carol Boersma E. I. Diaz

GrandParent Objectives
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Parent Objectives
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Measure	Owner(s)
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Conflict resolution workshops	Carol Boersma E. I. Diaz
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Performance
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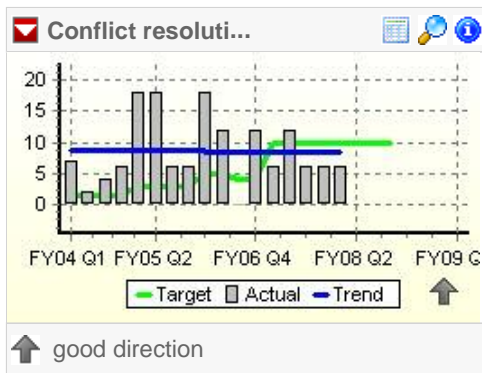
Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	6	10	(4)	FY08 Q1

Initiatives Linked To Measure	Owner(s)
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Staff, community and law enforcement representatives trained in conflict resolution.	Carol Boersma E. I. Diaz
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Child Measures Linked To Measure
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Ind	Name	Actual	Target	Date
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# Financial Perspective

Objective Name	Owner(s)
Meet Budget Targets (Independent Review Panel)	E. I. Diaz

## Initiatives Linked To Objective

Owner(s)

## GrandParent Objectives

Planned necessary resources to meet current and future operating and capital needs (priority outcome)

## Parent Objectives

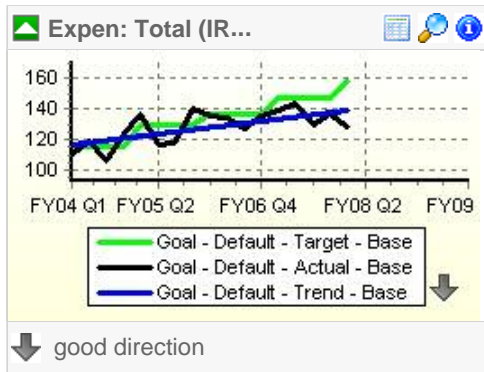
(ES8.2.1) Meet Budget Targets

Measure	Owner(s)
Expen: Total (IRP)	Maria Callava-Fernandez E. I. Diaz

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

## Performance

Ind	Actual	Target	Variance	Date
▲	\$128 K	\$158 K	\$30 K	FY08 Q1



## Initiatives Linked To Measure

Owner(s)

## Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	Expen: Personnel (IRP)	\$120	\$150	FY08 Q1
▲	Expen: Other Operating (IRP)	\$8	\$8	FY08 Q1
▲	Expen: Capital (IRP)	\$0	\$0	FY08 Q1
▲	Expen: Non-Operating (IRP)	\$0 K	\$0 K	FY08 Q1

Measure	Owner(s)
Revenue: Total (IRP)	Maria Callava-Fernandez E. I. Diaz

Performance	Initiatives Linked To Measure	Owner(s)
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Ind	Actual	Target	Variance	Date
☑	\$0 K	\$158 K	\$(158) K	FY08 Q1

Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date

☑	Revenue: Carryover (IRP)	\$0 K	\$0 K	FY08 Q1
☒	Revenue: General Fund (IRP)	0	158	FY08 Q1
☑	Revenue: Proprietary (IRP)	\$0 K	\$0 K	FY08 Q1
☑	Revenue: Federal (IRP)	\$0 K	\$0 K	FY08 Q1
☑	Revenue: State (IRP)	\$0 K	\$0 K	FY08 Q1
☑	Revenue: Interagency/Intradepartmental (IRP)	\$0 K	\$0 K	FY08 Q1



Measure	Owner(s)
Positions: Full-Time Filled (IRP)	Carol Boersma Maria Callava-Fernandez

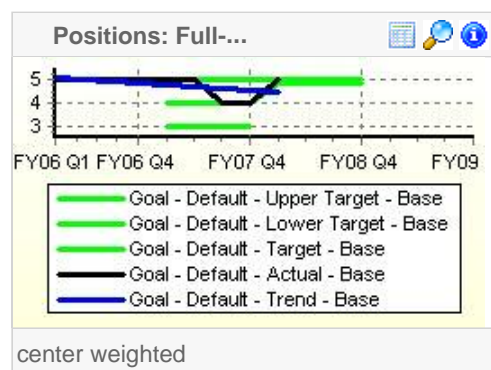
The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.

Performance	Initiatives Linked To Measure	Owner(s)
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Ind	Actual	Target	Variance	Date
	5	5	0	FY08 Q1

Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date

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## Internal Perspective

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- This Perspective is empty.

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## Learning and Growth Perspective

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- This Perspective is empty.

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**Initiatives Linked To Scorecard**

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Name	Project	Status	%	\$		Owner(s)
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