

SCORECARD DETAIL-Independent Review Panel

Details - Base View

None

Base

1.0 Customer

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Operate a credible public complaint review mechanism.</u>					
Public panel hearings	FY09 Q2	3	3	6	6
Published Reports	FY09 Q2	2	n/a	4	n/a
<u>Strengthen constructive relations between the County and the public, particularly between law enforcement and the community.</u>					
Conflict resolution workshops	FY09 Q2	12	10	24	20
<u>Increase community awareness of IRP.</u>					
Community presentations	FY09 Q2	28	12	38	24
Media advisory for each Panel meeting (12)	FY09 Q2	3	3	7	6
Visitors to IRP website	FY08 Q4	3,234	3,550	12,966	14,175

2.0 Financial

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Meet Budget Targets (Independent Review Panel)</u>					
Expen: Total (IRP)	FY09 Q2	\$156 K	\$149 K	\$297 K	\$298 K
Revenue: Total (IRP)	FY09 Q2	\$0 K	\$149 K	\$0 K	\$299 K
Positions: Full-Time Filled (IRP)	FY09 Q2	5	(3 - 5)	n/a	(n/a - n/a)

3.0 Internal

There are no objectives linked to this Perspective

4.0 Learning and Growth

There are no objectives linked to this Perspective

[Scorecard Exception Report](#)

[Business Plan Reports](#)

Scorecard Owners: [Diaz, E. I.](#) [Boersma, Carol](#)

Linked Objects

[Hide All](#)

Child Scorecards

There are no scorecards linked at this time.

Parent Scorecards

There are no scorecards linked at this time.

Objectives

	Owners
Operate a credible public complaint review mechanism.	Boersma, Carol Diaz, E. I.
Strengthen constructive relations between the County and the public, particularly between law enforcement and the community.	Boersma, Carol Diaz, E. I.
Increase community awareness of IRP.	Boersma, Carol Diaz, E. I.
(ES8.2.1.54) Meet Budget Targets (Independent Review Panel)	Diaz, E. I.

Program Groups

There are no program groups linked at this time.

Initiatives

There are no initiatives linked at this time.

Processes

There are no processes linked at this time.

External Links



Attached Docume...



Last Updated Checked Out By

Comments



Author/Date

Comment

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There are no comments at this time.

Customer Perspective

Objective Name	Owner(s)
Operate a credible public complaint review mechanism.	Carol Boersma E. I. Diaz

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
Regularly scheduled public hearings.	Carol Boersma	
Active participation of complainants and involved departments.	Carol Boersma	

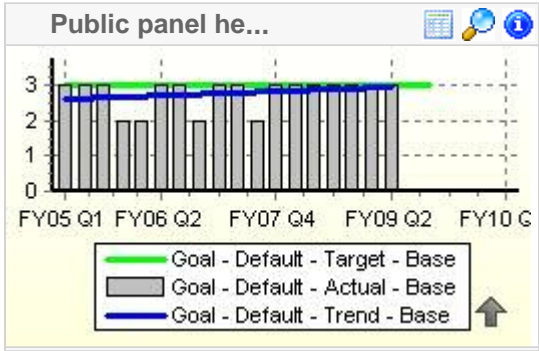
Parent Objectives

Measure	Owner(s)
Public panel hearings	Carol Boersma E. I. Diaz

Performance				
Ind	Actual	Target	Variance	Date
▲	3	3	0	FY09 Q2

Initiatives Linked To Measure	Owner(s)

Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



Measure	Owner(s)
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Published Reports

Carol Boersma E. I. Diaz

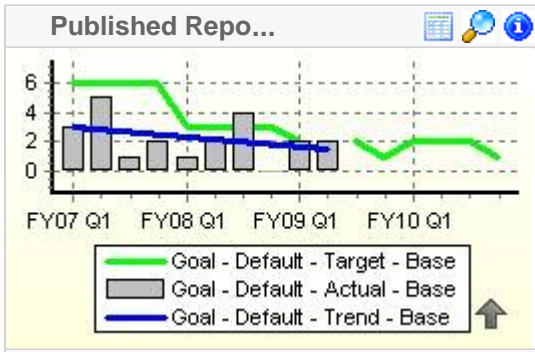
Performance

Ind	Actual	Target	Variance	Date
2		n/a	n/a	FY09 Q2

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Strengthen constructive relations between the County and the public, particularly between law enforcement and the community.	Carol Boersma E. I. Diaz
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Initiatives Linked To Objective	Owner(s)
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Staff, community and law enforcement representatives trained in conflict resolution.	Carol Boersma E. I. Diaz
Observations made to promote healthy/citizen interactions.	Carol Boersma E. I. Diaz
Recommendations made to improve County service to the public.	Carol Boersma E. I. Diaz


GrandParent Objectives

Parent Objectives

Measure	Owner(s)
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Conflict resolution workshops	Carol Boersma E. I. Diaz
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Performance

Ind	Actual	Target	Variance	Date
	12	10	2	FY09 Q2

Initiatives Linked To Measure	Owner(s)
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Staff, community and law enforcement representatives trained in conflict resolution.	Carol Boersma E. I. Diaz
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Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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