Public Works

Business Plan Report

Customer

Objective Name	Owner(s)
Satisfied Customers - PW	Ines Beecher Sarah Hartfield

Initiatives Linked To Objective	Owner(s)

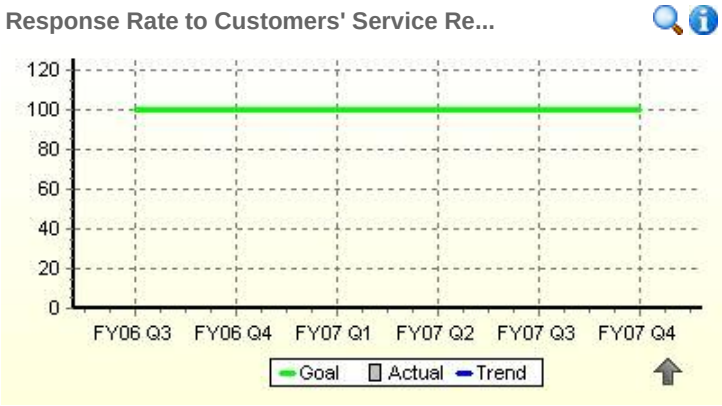
GrandParent Objectives

Parent Objectives

Measures	Owner(s)
Response Rate to Customers' Service Requests	Sarah Hartfield Ines Beecher

Process and respond to customers' requests for service within 5 days of receipt of requests via 311, e-mail, phone, correspondence or other

Performance Graph



updated: never

Initiatives Linked To Measure **Owner(s)**

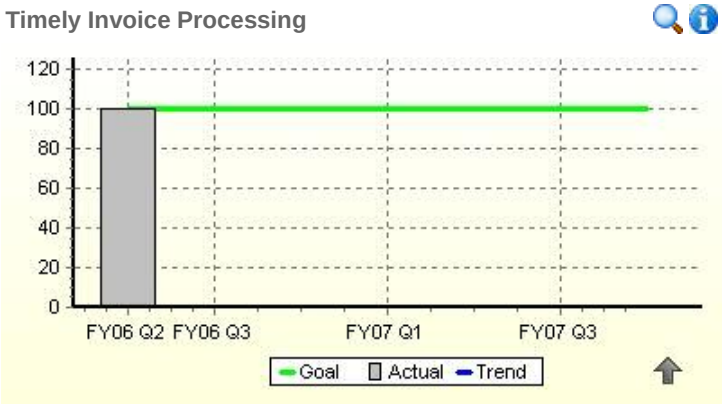
Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Timely Invoice Processing — Sarah Hartfield Orky Rodriguez

Process 100% correct invoices within 7 working days

Performance Graph



good direction

updated: 4/27/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Financial

Objective Name	Owner(s)
Public Works Budget by Fund	Ines Beecher Sarah Hartfield

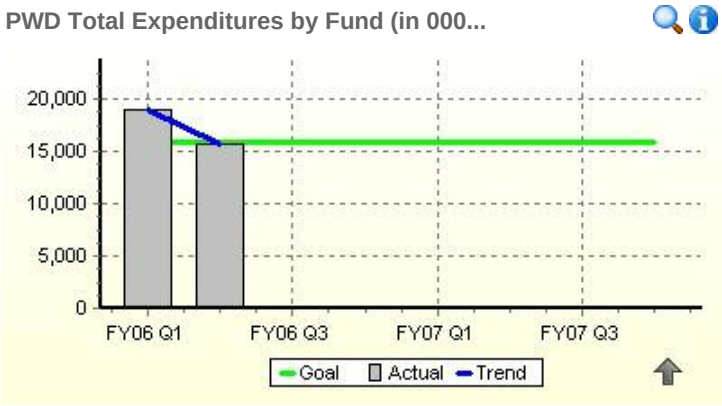
Initiatives Linked To Objective **Owner(s)**

GrandParent Objectives

Parent Objectives

Measures	Owner(s)
PWD Total Expenditures by Fund (in 000s)	Ines Beecher Sarah Hartfield

Performance Graph



good direction updated: 4/25/2006

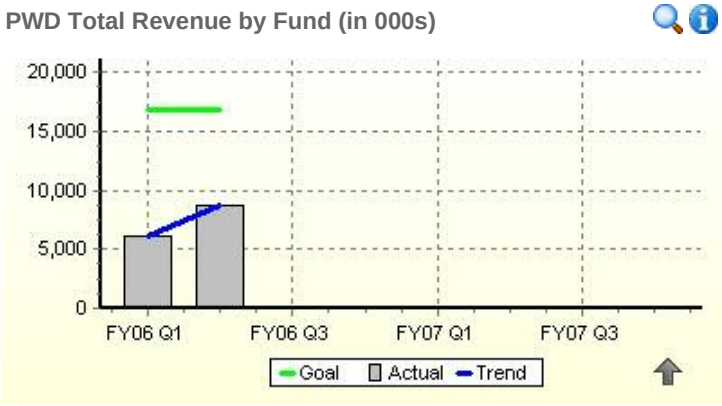
Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
PWD General Fund 010	$10,532	$8,444	FY06 Q2
PWD Other General Fund 030	$2,009	$2,486	FY06 Q2
PWD Stormwater Utility 140	$1,859	$3,363	FY06 Q2
PWD Causeways 430	$1,306	$1,549	FY06 Q2
PWD - SO720	$45	$20	FY06 Q2

PWD Total Revenue by Fund (in 000s)	Ines Beecher Sarah Hartfield

Performance Graph



good direction updated: 4/12/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
PWD Causeways 430	$1,932	$2,593	FY06 Q2
PWD General Fund 010	$4,536	$8,444	FY06 Q2
PWD Other General Fund 030	$238	$2,485	FY06 Q2
PWD SO720	$229	$20	FY06 Q2
PWD Stormwater Utility 140	$1,859	$3,363	FY06 Q2

Internal

Objective Name	Owner(s)
Mosquito Prevention and Eradication (NU4-2)	Ines Beecher Sarah Hartfield

Initiatives Linked To Objective **Owner(s)**

GrandParent Objectives

Use consistent, fair and effective means to achieve code compliance

Parent Objectives

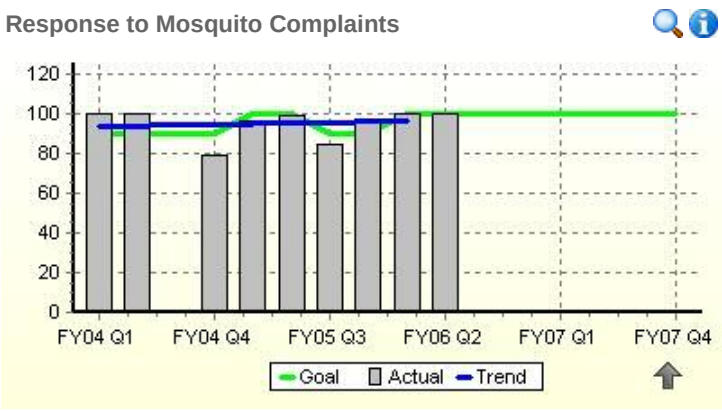
(NU4.2) Timely identification and remediation of nuisances, including unsafe structures (priority outcome)

Measures **Owner(s)**

Response to Mosquito Complaints Within 24 Hours — Sarah Hartfield Marlon Nelms

Respond to 100% of mosquito nuisance complaints within 24 hours of receipt during dry season (During October thru March)

Performance Graph



good direction updated: 4/25/2006

Initiatives Linked To Measure **Owner(s)**

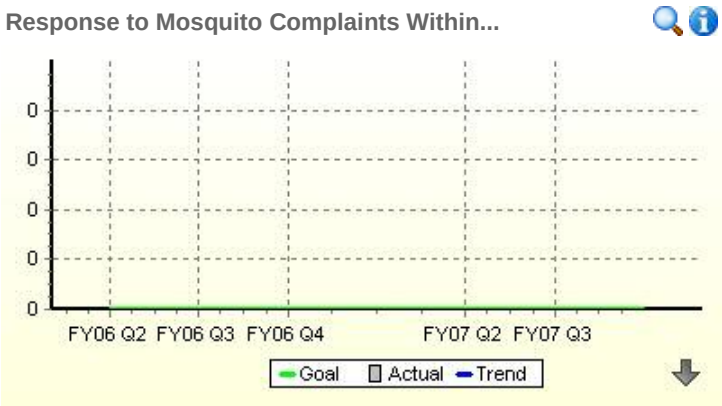
Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Requests Received	303	n/a	FY06 Q2

Response to Mosquito Complaints Within 48 Hours — Sarah Hartfield Marlon Nelms

Respond to 95% of mosquito complaints within 48 hours of receipt during rainy season (During April thru September)

Performance Graph



good direction updated: 4/27/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Requests Received	n/a	n/a	

Treat 50,000 Storm Drains per Year — Sarah Hartfield Marlon Nelms

Performing preventative maintenance on 50,000 storm drains, an average of 12,500 per quarter, to eradicate mosquito breeding

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Treat 50,000 Storm Drains per Year

good direction

updated: 4/25/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Objective Name | **Owner(s)**

Trees & Landscape Maintenance (NU5-1) | Ines Beecher Sarah Hartfield

Initiatives Linked To Objective | **Owner(s)**

Community Image Advisory Board (CIAB) | Ines Beecher David Cardenas Sarah Hartfield

GrandParent Objectives

Enact programs to beautify and improve urban and residential areas

Parent Objectives

Trees & Landscape Maintenance (NU5-1)-M

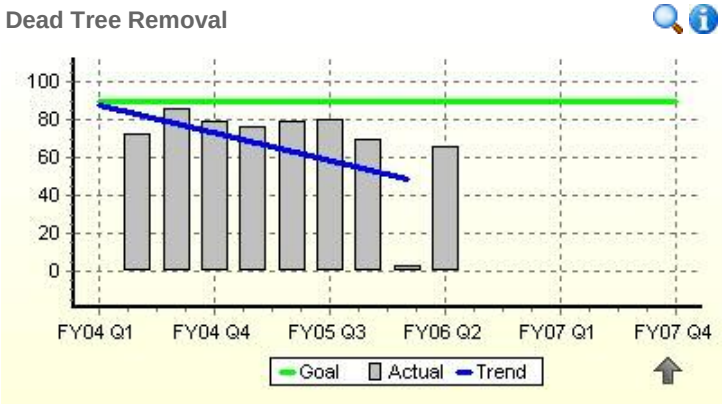
(NU5.1) Neighborhood and rights-of-way aesthetics that foster and enhance quality of life (priority outcome)

Measures | **Owner(s)**

Dead Tree Removal | Sarah Hartfield David Cardenas

Number of days to remove dead trees from County rights-of-way

Performance Graph



good direction

updated: 4/25/2006

Initiatives Linked To Measure | **Owner(s)**

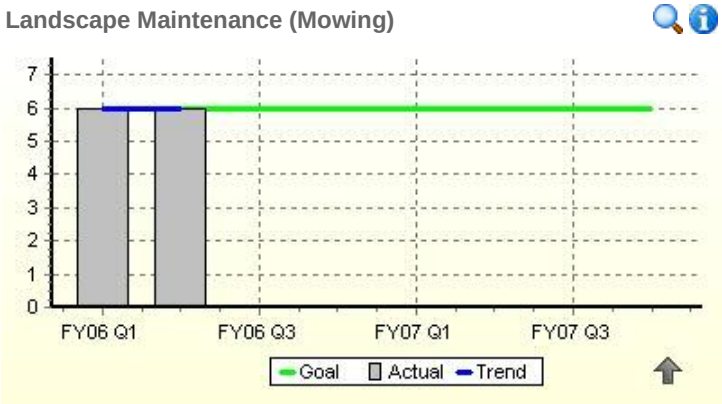
Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Dead Trees Requests Removed Within 2 Days	388 Trees	n/a	FY06 Q2
# of Requests Received	549	n/a	FY06 Q2

Landscape Maintenance (Mowing) | Sarah Hartfield David Cardenas

Provide landscape maintenance services along arterial medians and Miami-Dade Transit (MDT) facilities on a 24-cycle annual schedule

Performance Graph



good direction

updated: 4/25/2006

Initiatives Linked To Measure | **Owner(s)**

Child Measures Linked To Measure

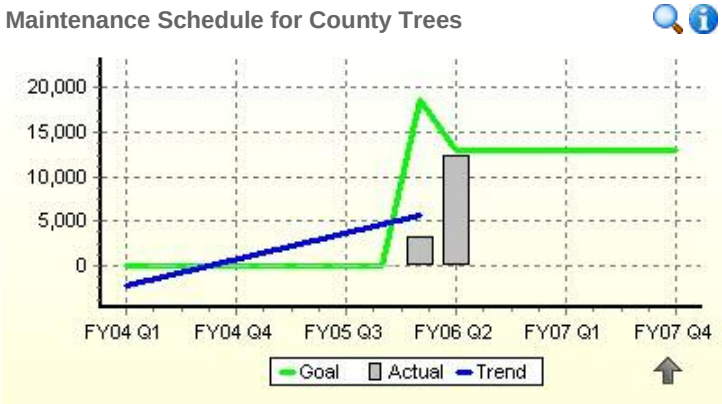
	ACTUAL	GOAL	DATE

Maintenance Schedule for County Trees | Sarah Hartfield David Cardenas

Number of county-planted trees on an annual fertilizing and watering schedule

Performance Graph

Initiatives Linked To Measure | **Owner(s)**



good direction

updated: 4/27/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

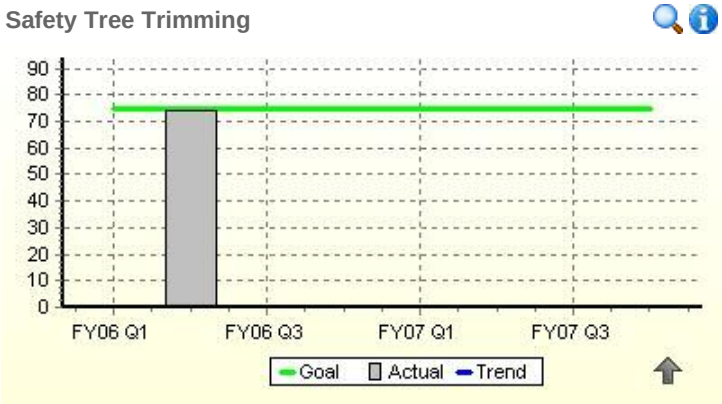
Safety Tree Trimming

Sarah Hartfield David Cardenas

Maintain a safety tree trimming rate of at least 75% for trees within 2 days of complaint or identification

Performance Graph

Initiatives Linked To Measure **Owner(s)**



good direction

updated: 5/22/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

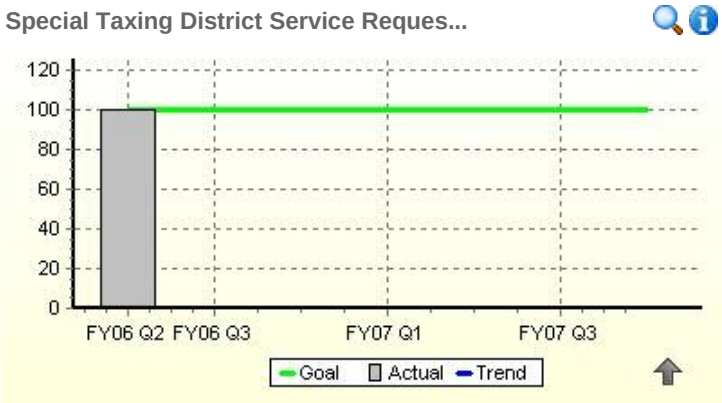
Special Taxing District Service Requests

Sarah Hartfield Don Tock

Percent of Special Taxing District service requests resolved within 5 working days of request

Performance Graph

Initiatives Linked To Measure **Owner(s)**



good direction

updated: 4/27/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of lien requests processed	4,136	n/a	FY06 Q2
# of street lighting service requests processed	337	n/a	FY06 Q2

Survey Rating - Satisfaction with (Major) Streets, landscaping along streets/in medians.

Kevin Kirwin

Question #16(d)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with (Maj...

good direction

updated: 5/18/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Survey Rating - Satisfaction with (Major) Streets, tree canopy along streets.

Kevin Kirwin

Question #16(c)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with (Maj...

good direction

updated: 5/18/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Survey Rating - Satisfaction with (Side) Streets, tree canopy along streets.

Kevin Kirwin

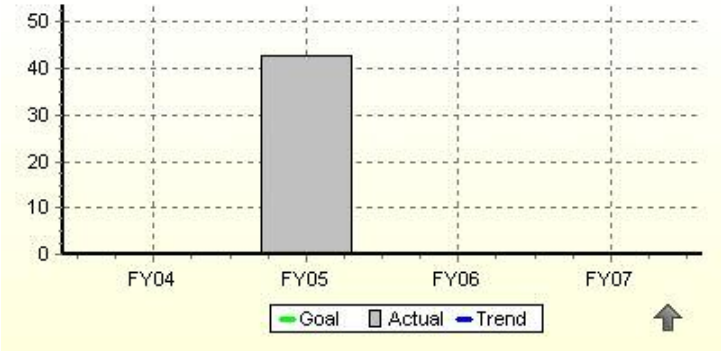
Question #16(i)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with (Sid...



good direction

updated: 5/18/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Objective Name	Owner(s)
Roadways Improvements to Enhance Traffic Flow (NU6-1)	Ines Beecher Sarah Hartfield

Initiatives Linked To Objective	Owner(s)
Widen SW 127 Avenue from SW 120-SW 88 Street	Ines Beecher Sarah Hartfield Gaspar Miranda David Tinder
Widen SW 97 Avenue from SW 72-SW 40 Street	Ines Beecher Sarah Hartfield Octavio Marin David Tinder
Bridge over Miami River Canal at NW 138 Street	Ines Beecher Sarah Hartfield David Tinder
SW 296 Street Sonovoid Bridge Repair	Ines Beecher Sarah Hartfield Octavio Marin David Tinder
PTP Neighborhood Improvements	Ines Beecher Sarah Hartfield David Tinder
Quality Neighborhood Improvement Projects (QNIP)	Ines Beecher Sarah Hartfield Octavio Marin David Tinder
Guardrail Installation	Ines Beecher Sarah Hartfield Gaspar Miranda
Bicycle Pathways	Ines Beecher Sarah Hartfield David Tinder
Street Lights Retrofit & School Signals	Ines Beecher Sarah Hartfield David Tinder
NW 22 Avenue Bridge	Ines Beecher Sarah Hartfield David Tinder
RIF Projects Completed in FY 05-06	Ines Beecher Sarah Hartfield Octavio Marin
Rickenbacker and Venetian Capital Projects	Mike Bauman Ines Beecher Sarah Hartfield
Road Impact Fee-Funded Capacity Improvements	Ines Beecher Sarah Hartfield Muhammed Hasan
Sonovoid Improvements	Ines Beecher Sarah Hartfield David Tinder
Old Cutler Bridge	Ines Beecher Sarah Hartfield Octavio Marin David Tinder

GrandParent Objectives

Provide timely and reliable public infrastructure services

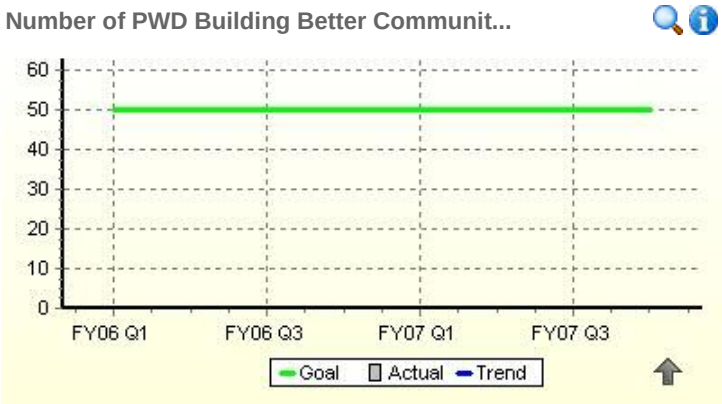
Parent Objectives

(NU6.1) Improved neighborhood roadways, sidewalks, drainage, and reduced flooding (priority outcome)

Measures	Owner(s)
Number of PWD Building Better Communities Bond-Funded Infrastructure Completed	Sarah Hartfield Octavio Marin

Improving roadways and related infrastructure under the Public Works Department jurisdiction funded by GOB

Performance Graph



updated: never

Initiatives Linked To Measure | **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# Cumulative of Linear Feet of Guardrail installed	0	n/a	FY06 Q2
# Cumulative of Linear Feet of Sidewalk Constructed	9,732	n/a	FY06 Q2
# Cumulative of Road Miles Resurfaced	1	n/a	FY06 Q2
# Cumulative of sonovoid bridges repaired	0	n/a	FY06 Q2

Number of PWD People's Transportation Plan Infrastructure Completed	Sarah Hartfield Ines Beecher David Tinder

Improving roadways and related infrastructure funded by the People's Transportation Plan

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Number of PWD People's Transportation ...

updated: never

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# Cumulative of intersections improved	4	n/a	FY06 Q2
# Cumulative of lanes miles pavement striping	23	n/a	FY06 Q2
# Cumulative of linear feet of drainage constructed	2,654 LF	n/a	FY06 Q2
# Cumulative of linear feet of Guardrail installed	4,810 LF	n/a	FY06 Q2
# Cumulative of linear feet of Sidewalk constructed	18,235 LF	n/a	FY06 Q2
# Cumulative of locations of traffic calming installed	2	n/a	FY06 Q2
# Cumulative of road lane miles resurfaced	197	n/a	FY06 Q2
# Cumulative of Road Miles widened	2	n/a	FY06 Q2
# Cumulative of school flashers installed	3	n/a	FY06 Q2
# Cumulative of streetlights installed	0	0	FY06 Q2
# Cumulative of traffic signals installed	5	n/a	FY06 Q2

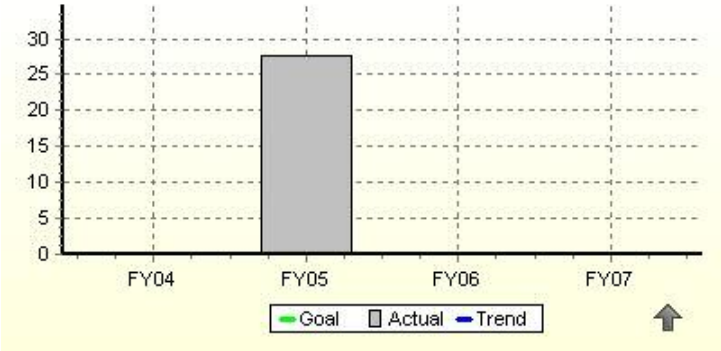
Survey Rating - Satisfaction with management of traffic flow on County streets. Kevin Kirwin

Question #9(b)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with mana...



good direction

updated: 5/18/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Survey Rating - Satisfaction with the availibility of sidewalks for pedestrians. Kevin Kirwin

Question #9(f)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

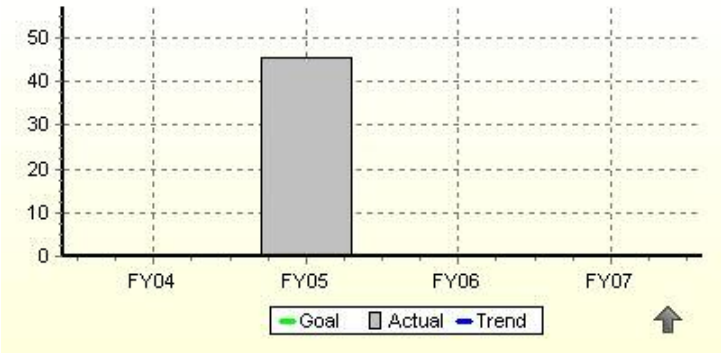
Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with the ...

Child Measures Linked To Measure

ACTUAL	GOAL	DATE



good direction

updated: 5/18/2006

Objective Name	Owner(s)
Post-Construction Site Restoration (NU3-2)	Ines Beecher Sarah Hartfield

Initiatives Linked To Objective **Owner(s)**

GrandParent Objectives

Enact programs to beautify and improve urban and residential areas

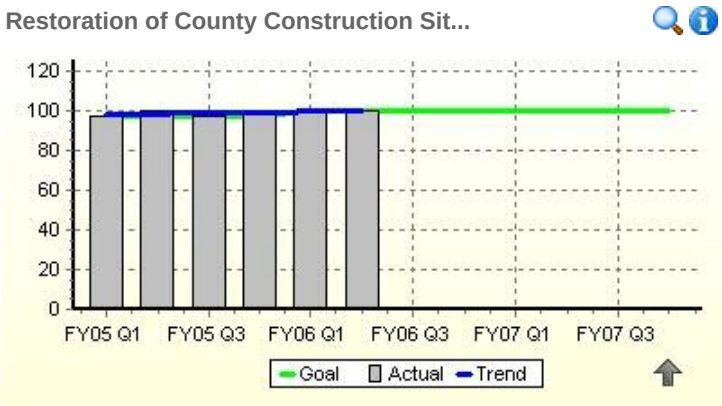
Parent Objectives

(NU5.2) Timely repair and replacement of damaged property

Measures	Owner(s)
Restoration of County Construction Sites to Original Condition	Sarah Hartfield Octavio Marin

Percent of (public works) county construction sites restored to their original condition within 45 days of completion

Performance Graph



good direction updated: 4/25/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Construction Sites Completed & Restored	70 Sites	n/a	FY06 Q2

Objective Name	Owner(s)
New Developments (NU6-3)	Ines Beecher Sarah Hartfield

Initiatives Linked To Objective **Owner(s)**

GrandParent Objectives

Provide timely and reliable public infrastructure services

Parent Objectives

(NU6.3) Improved public infrastructure level-of-service standards and policies

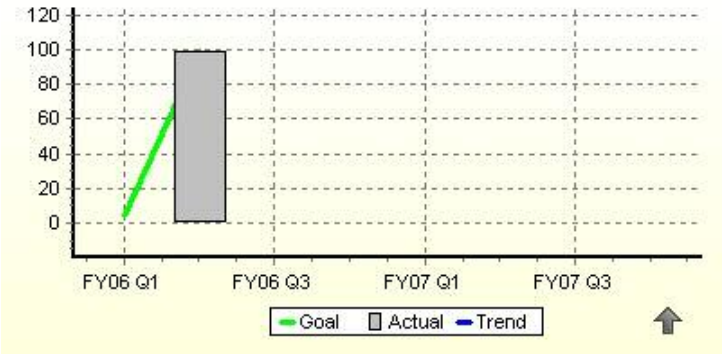
Measures **Owner(s)**

Commercial Paving & Drainage Plans Review — Sarah Hartfield Ines Beecher Octavio Marin

Complete 99% review of commercial paving and drainage plans within four working days of receipt

Performance Graph

Commercial Paving & Drainage Plans Rev...



good direction updated: 4/25/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

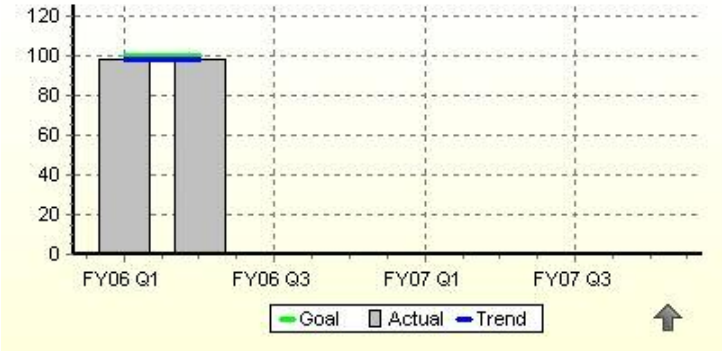
	ACTUAL	GOAL	DATE
# of Plans Reviewed	214	n/a	FY06 Q2

Final Permitted Inspections — Sarah Hartfield Ines Beecher Octavio Marin

Perform 100% permitted final inspections within two working days of requests

Performance Graph

Final Permitted Inspections



good direction updated: 4/27/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Final Inspections Performed	1,506	n/a	FY06 Q2

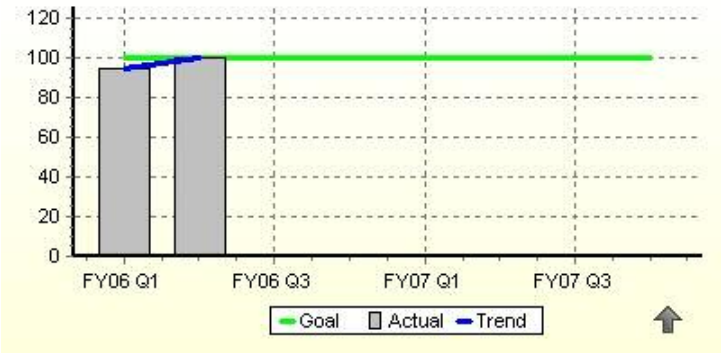
Plat Application Reviews — Sarah Hartfield Raul Pino

Process, schedule and review 100% of all plat waivers and tentative plat applications within ten days

Performance Graph

Plat Application Reviews

Initiatives Linked To Measure **Owner(s)**



good direction

updated: 5/19/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of plat applications processed	82	n/a	FY06 Q2

Objective Name	Owner(s)
Optimum Signalized Traffic Flow-(TP1-5 PW)	Ines Beecher Sarah Hartfield

Initiatives Linked To Objective	Owner(s)
Advanced Traffic Management System (ATMS)	Ines Beecher Sarah Hartfield Joaquin Urrechaga

GrandParent Objectives

Maximize the use and efficiency of the existing transportation system on a neighborhood, county and regional basis

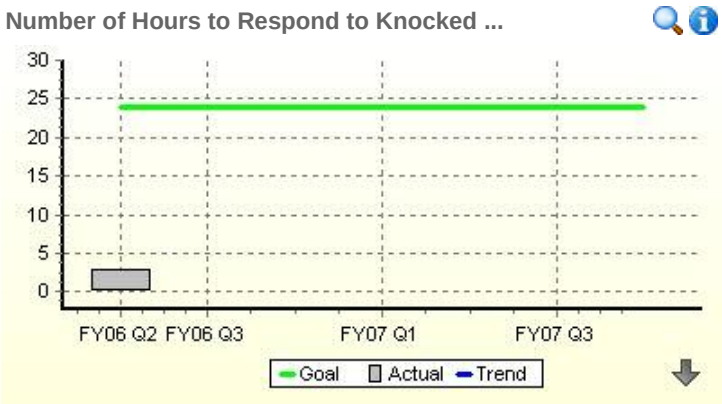
Parent Objectives

(TP1.5) Optimum signalized traffic flow

Measures	Owner(s)
Number of Hours to Respond to Knocked Down Traffic Signals	Sarah Hartfield Ines Beecher Joaquin Urrechaga

Respond to repair downed traffic signals within 24 hours to ensure traffic flow and public safety

Performance Graph



good direction updated: 4/28/2006

Initiatives Linked To Measure **Owner(s)**

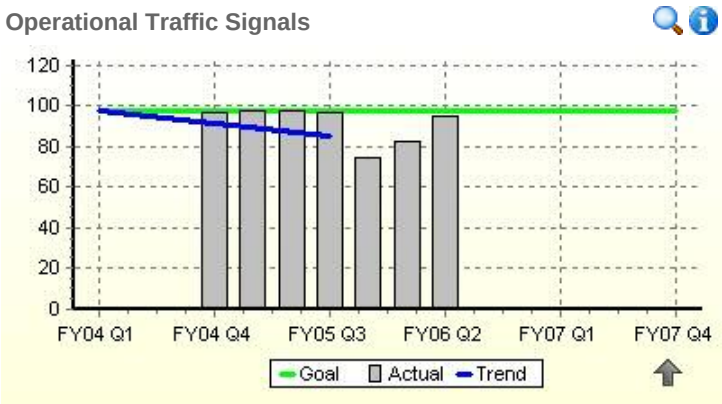
Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of downed traffic signals requests	3	n/a	FY06 Q2

Operational Traffic Signals — Ines Beecher Sarah Hartfield Joaquin Urrechaga

Percent of traffic signals that are operational at all times

Performance Graph



good direction updated: 4/25/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

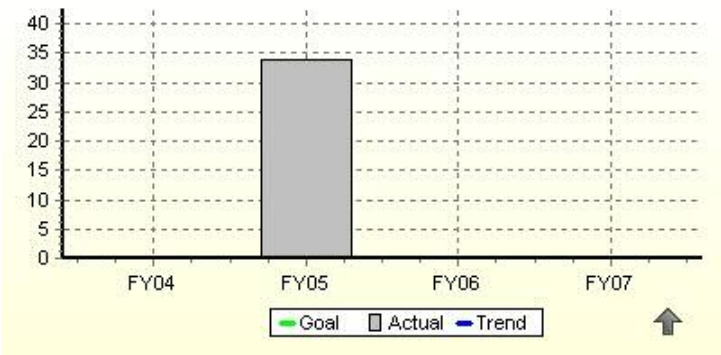
Survey Rating - Satisfaction with traffic signal coordination duirng peak congestion times. — Kevin Kirwin

Question #9(c)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with traf...



good direction

updated: 5/18/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Objective Name	Owner(s)
Traffic & Street-Named Signs & Signals Maintenance(NU6-4)	Ines Beecher Sarah Hartfield Public Works

Initiatives Linked To Objective	Owner(s)
Illuminated Street Named Signs (LED)	Ines Beecher Sarah Hartfield David Tinder Joaquin Urrechaga
Light Emitting Diode (LED) for all Traffic Signals	Ines Beecher Sarah Hartfield David Tinder

GrandParent Objectives

Provide timely and reliable public infrastructure services

Parent Objectives

(NU6.4) Integrated traffic calming in neighborhoods

Measures	Owner(s)
Maintenance of Street Named Signs	Sarah Hartfield Ines Beecher Joaquin Urrechaga

Percent of requests for installation, replacement, and maintenance of street named signs completed within 6 months of requests

Performance Graph

good direction

updated: 4/25/2006

Initiatives Linked To Measure **Owner(s)**

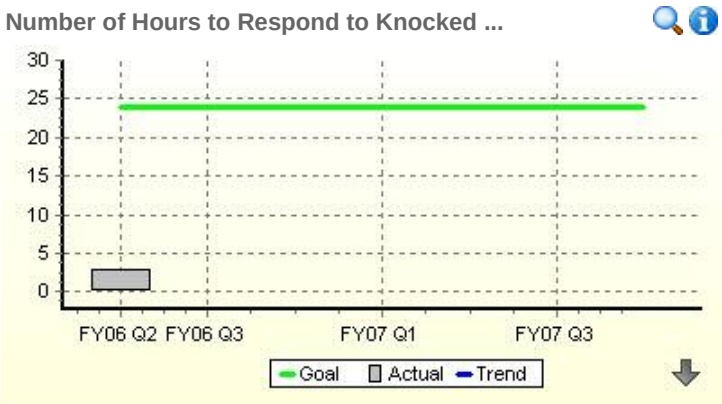
Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of PTP Street Signs Completed-Proactive	0	n/a	FY06 Q2
# of Street Signs Completed-Hurricane	44,000 Signs	n/a	FY06 Q2

Number of Hours to Respond to Knocked Down Streetlights — Sarah Hartfield Ines Beecher Joaquin Urrechaga

Respond to knocked downed streetlights within 24 hours for enhanced safe environment

Performance Graph



good direction

updated: 4/28/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of downed streetlights request	26	n/a	FY06 Q2

Number of Traffic Calming Devices Completed — Sarah Hartfield Ines Beecher Muhammed Hasan

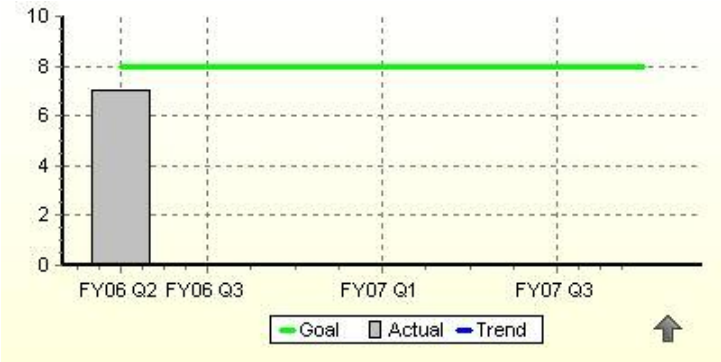
Design and construct traffic calming devices such as traffic circles, etc., to enhance traffic flow and traffic safety

Performance Graph

Number of Traffic Calming Devices Comp...

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure



	ACTUAL	GOAL	DATE
# of Traffic Calming Devices Designed	30	n/a	FY06 Q2

good direction

updated: 4/27/2006

Survey Rating - Satisfaction with (Major) Streets, quality of road signs.

Kevin Kirwin

Question #16(e)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with (Maj...

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction

updated: 5/18/2006

Survey Rating - Satisfaction with (Side) Streets, quality of road signs.

Kevin Kirwin

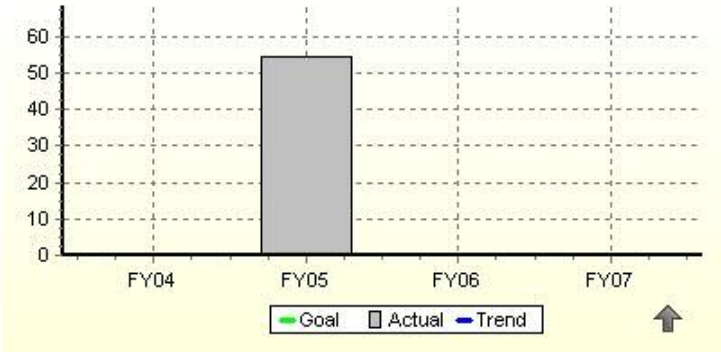
Question #16(j)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with (Sid...



Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction

updated: 5/18/2006

Survey Rating - Satisfaction with management of traffic flow on County streets.

Kevin Kirwin

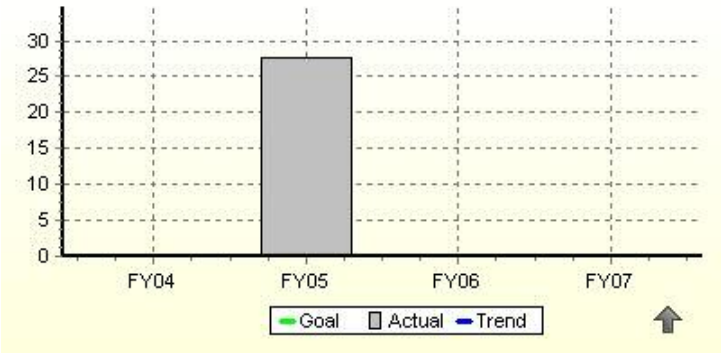
Question #9(b)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with mana...



good direction

updated: 5/18/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Objective Name	Owner(s)
Road & Street Maintenance (NU5-1)	Ines Beecher Sarah Hartfield

Initiatives Linked To Objective **Owner(s)**

GrandParent Objectives

Enact programs to beautify and improve urban and residential areas

Parent Objectives

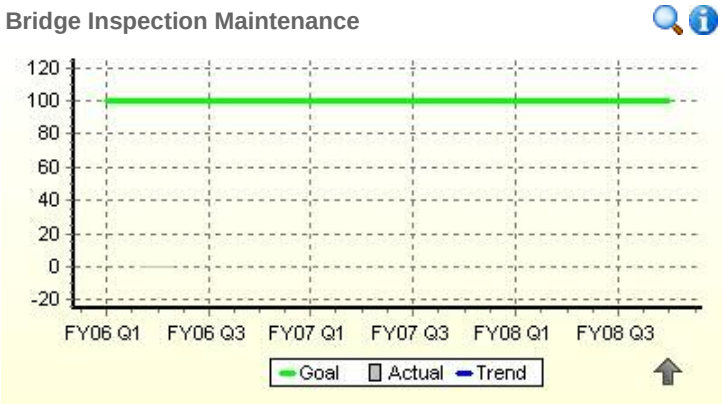
(NU5.1) Neighborhood and rights-of-way aesthetics that foster and enhance quality of life (priority outcome)

Measures	Owner(s)
Bridge Inspection Maintenance	Sarah Hartfield Bill Stevens

Maintain an annual maintenance inspection rate of 30% of total bridges (204 bridges), consistent with state inspection standards, and provide three maintenance cycles to the seven County moveable bridges

Performance Graph

Initiatives Linked To Measure **Owner(s)**



Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction updated: 4/25/2006

Causeway Rights-of-Way Street Sweeping	Sarah Hartfield Mike Bauman

Provide sweeping services to the Rickenbacker Causeways' roadways, bridges, and fishing piers three (3) times per week

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction updated: 4/25/2006

Litter Removal	Sarah Hartfield David Cardenas

Provide litter removal along arterial medians and Miami-Dade Transit (MDT) facilities on a 36-cycle annual schedule

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Litter Removal

good direction

updated: 4/25/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

Pothole Patching Repair Response Rate

Sarah Hartfield Bill Stevens

Number of days to respond to pothole patching requests

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Pothole Patching Repair Response Rate

good direction

updated: 4/25/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Pothole Repairs Requests	975	n/a	FY06 Q2
# of Potholes Patched	1,326	n/a	FY06 Q2

Road Closures

Sarah Hartfield Fernando Alonso

Continue to respond and complete all requests for road closures within six months

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Road Closures

good direction

updated: 4/26/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of road closures petitions completed	11	n/a	FY06 Q2

Roadway Sweeping

Sarah Hartfield Bill Stevens

Number of miles sweeping on County-maintained arterial roadways (main/major roadways) with curb and gutter

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Roadway Sweeping

good direction

updated: 4/26/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

Sidewalk Patching

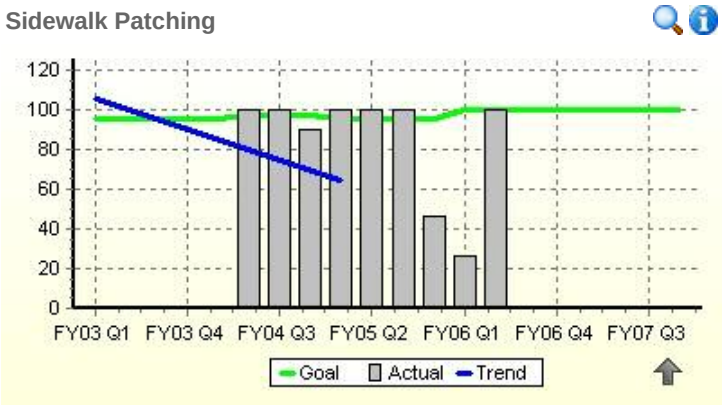
Sarah Hartfield Bill Stevens

Percent of sidewalk asphalt patching completed within thirty(30) days of request receipt. Vertical Separation (VS)

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Sidewalk Patching



good direction

updated: 4/25/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Vertical Separations	197	n/a	FY06 Q2

Survey Rating - Satisfaction with (Major) Street overall cleanliness (lack of litter/debris)

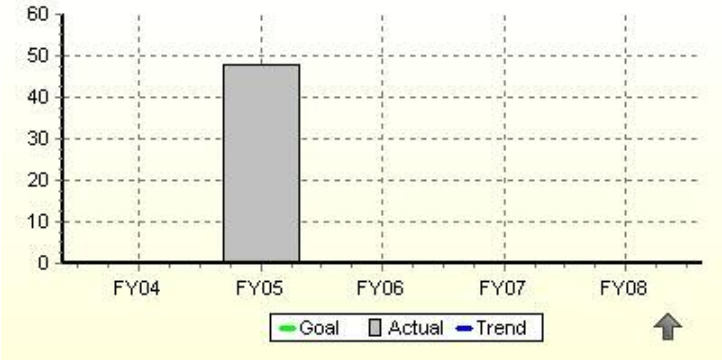
Kevin Kirwin

Question #16(e) 2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with (Maj...



good direction

updated: 5/18/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

Survey Rating - Satisfaction with (Major) Street overall smoothness

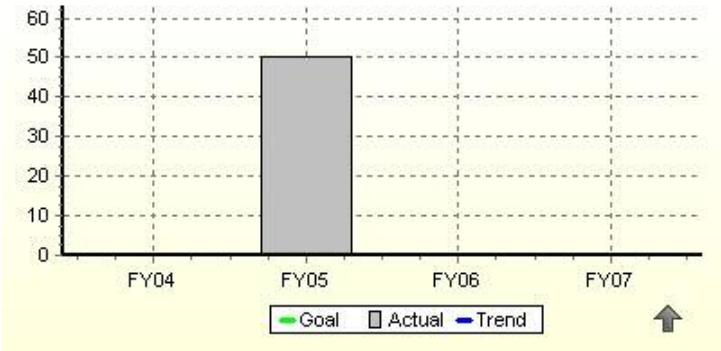
Kevin Kirwin

Question #16(a) 2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with (Maj...



Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction updated: 5/9/2006

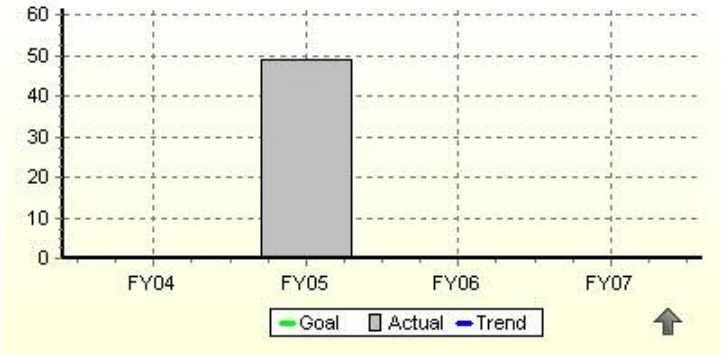
Survey Rating - Satisfaction with (Side) Street, overall cleanliness (lack of litter/debris) Kevin Kirwin

Question #16(h)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with (Sid...



Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction updated: 5/18/2006

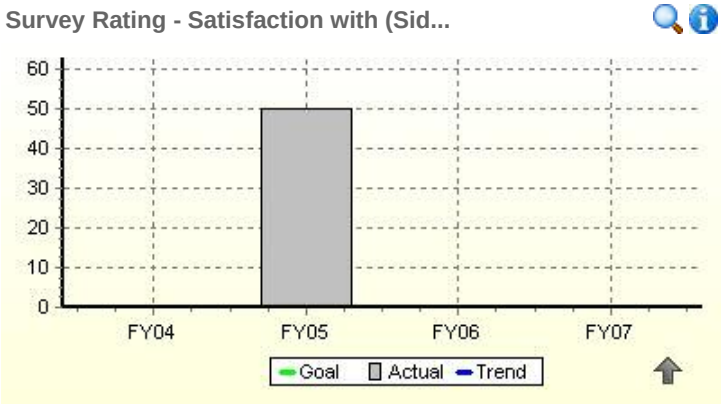
Survey Rating - Satisfaction with (Side) Street, overall smoothness. Kevin Kirwin

Question #16(g)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Survey Rating - Satisfaction with (Sid...



Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction updated: 5/18/2006

Objective Name	Owner(s)
Flooding Prevention, Drainage & Canal Maintenance (NU6-1)	Ines Beecher Sarah Hartfield Public Works

Initiatives Linked To Objective **Owner(s)**

GrandParent Objectives

Provide timely and reliable public infrastructure services

Parent Objectives

(NU6.1) Improved neighborhood roadways, sidewalks, drainage, and reduced flooding (priority outcome)

Measures **Owner(s)**

Aesthetic Canal Maintenance — Sarah Hartfield Bill Stevens

Complete 95% of all citizens' requests for aesthetic canal cleaning within five business days of requests received by the department

Performance Graph

Aesthetic Canal Maintenance

updated: never

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

Citizen Drain Cleaning Requests Response Time — Sarah Hartfield Bill Stevens

Percent of citizen drain cleaning requests responded to within 6 weeks or less

Performance Graph

Citizen Drain Cleaning Requests Respon...

good direction

updated: 4/25/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
# of Drain Cleaning Requests	409	n/a	FY06 Q2
# of drains cleaned within 6 weeks	1,927	n/a	FY06 Q2
# of Linear Feet Jetted	46,243	n/a	FY06 Q2

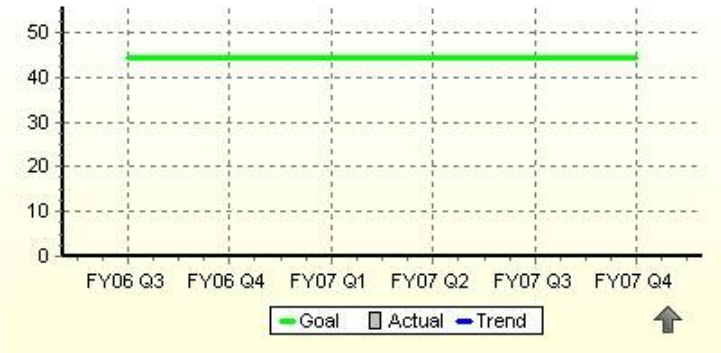
Mechanical Secondary Canal Maintenance — Sarah Hartfield Bill Stevens

Annually maintain four mechanical cleaning cycles on 44.6 miles of secondary canal system per cycle

Performance Graph

Mechanical Secondary Canal Maintenance

Initiatives Linked To Measure **Owner(s)**



Child Measures Linked To Measure

ACTUAL	GOAL	DATE

updated: never

Survey Rating - Satisfaction with (Major) Streets, prevention of street flooding.

Kevin Kirwin

Question #16(f)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with (Maj...

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction

updated: 5/18/2006

Survey Rating - Satisfaction with (Side) Streets, prevention of street flooding.

Kevin Kirwin

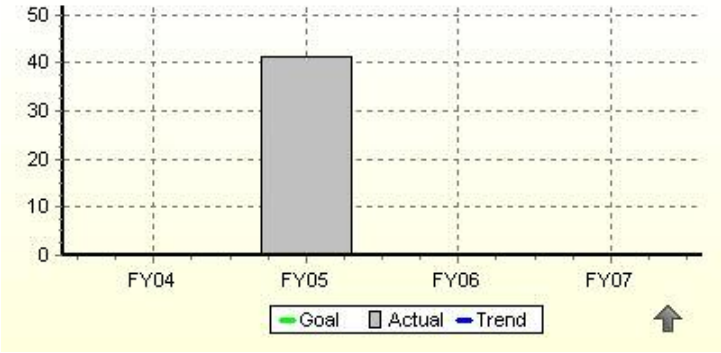
Question #16(k)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat.

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with (Sid...



Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction

updated: 5/18/2006

Survey Rating - Satisfaction with cleanliness of waterways near your home (canals, beaches, rivers)

Kevin Kirwin

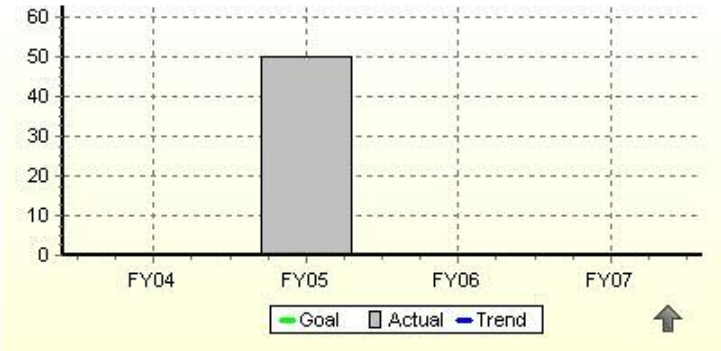
Question #18(e)2005 ETC Survey instrument. Percentage of respondents that were sat/very sat

Performance Graph

Initiatives Linked To Measure

Owner(s)

Survey Rating - Satisfaction with clea...



good direction

updated: 5/18/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Learning and Growth

Objective Name	Owner(s)
Budgeted Positions Report	Ines Beecher Sarah Hartfield Public Works

Initiatives Linked To Objective	Owner(s)

GrandParent Objectives

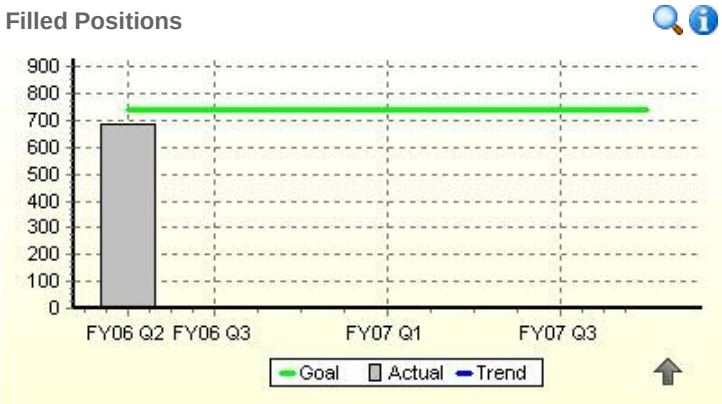
Parent Objectives

Measures	Owner(s)
Filled Positions	Sarah Hartfield Ines Beecher Valerie Sandoval

Budget approved positions 792 for FY 2005-2006

Performance Graph

Filled Positions



good direction

updated: 4/28/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE