Scorecard >

1.0 Customer

	Actual	Goal	As of Date
1.1 Enhance Cultural and Learning Experiences for Our Visitors			
Advancement of "Blueprint for the Future of the Vizcaya Volunteer Guides"	8	8	FY06 Q3
Number of Programs	9	6	FY06 Q3
Number of Visitors Served through Public Programs	679	509	FY06 Q3
Percentage of Program Evaluations Reporting "Good" or "Excellent" experiences at Select Programs	100	80	FY06 Q3
1.2 Enhance Care of Vizcaya's Unique Historic Collections			
Complete 4 Presentations or Publications in FY 05-06 and FY 06-07	2	0	FY06 Q3
Enter Data on 1000 Objects in Collections Database	400	320	FY06 Q3
1.2a Improve Collections Maintenance and Preservation			
1.2b Improve Intellectual Management of Collections			
Complete 4 Presentations or Publications in FY 05-06 and FY 06-07	2	0	FY06 Q3
Enter Data on 1000 Objects in Collections Database	400	320	FY06 Q3
1.2c Define Priorities for Restoration/Conservation of Garden Sculpture & Objects			
1.3 Improve the Upkeep, Safety and Security of our National Historic Landmark			
Number of Meetings to Develop and Assess Compliance with New Facility Maintenance Policies and Procedures	3	3	FY06 Q3
Number of Safety and Security Upgrades Completed	3	2	FY06 Q3
Reduction in the Number of Safety Incidents Annually			
1.4 Undertake Capital Improvements			
1.4a Complete Hurricane Repairs			
1.4b Complete GOB-funded projects			

2.0 Financial

	Actual	Goal	As of Date
2.1 Enhance Select Earned and Contributed Income			
Dollars Earned through Retail Operations	12	20	FY06 Q3
Dollars Raised through Donations	48	52	FY06 Q3
Dollars Raised through Grants	0	0	FY06 Q3
Gate Attendance	6,413	7,905	Jun 2006
Sustain Income from Facility Rentals	245	303	FY06 Q3
2.2 Meet Budget Targets (Vizcaya)			
Revenue: Total (Vizcaya)	713	n/a	FY06 Q3
Expen: Total (Vizcaya)	972	1,132	FY06 Q3

3.0 Internal

	Actual	Goal	As of Date
3.1 Meet Administrative Priorities through Effective Museum Management			
Number of Departmental Strategic Planning Meetings Held	1	1	Jun 2006
Number of Vizcaya Trust Meetings with Quorum	0	0	Jun 2006

Scorecard Details >

Exception Report **Owners** **Monitors** EXPLORE

Scorecard Name:	Vizcaya	Hoffman, Joel	Campbell, Kyndal	Jayska, Amanda
Description:		Vizcaya		

Parent Scorecards	**Child Scorecards**
ACM Scorecard - Munoz, Alex	Vizcaya - Finance & Administration

Business Plan Report

Customer

Objective Name	Owner(s)
(1.1) Enhance Cultural and Learning Experiences for Our Visitors	Kyndal Campbell Stefania Van Dyke

Initiatives Linked To Objective — Owner(s)

GrandParent Objectives

Establish easily accessible, diverse and enjoyable programs, services, places and facilities to meet our community's unique and growing needs

Develop lifelong learning and professional development opportunities

Parent Objectives

(RC1.1) Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

(RC4.1) Increased availability of and participation in life-long learning programs for artists, program developers and the public

Measures	Owner(s)
Advancement of "Blueprint for the Future of the Vizcaya Volunteer Guides"	Kyndal Campbell Stefania Van Dyke

Performance Graph

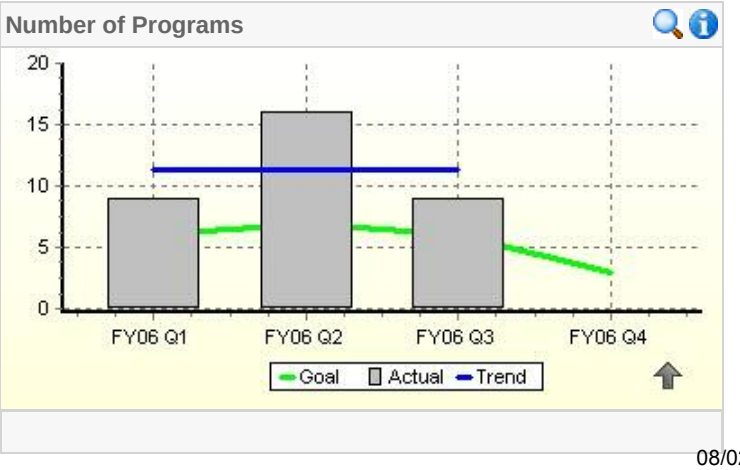
Initiatives Linked To Measure — Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Complete Revision of Training Program for New Guides	25	25	FY06 Q3
Implementation of Pilot Training Sessions for New Guides	6	5	FY06 Q2
Number of Continuing Education Sessions	3	2	FY06 Q3
Rewrite Guides' Procedures Manual	16	16	FY06 Q3

Number of Programs — Kyndal Campbell Stefania Van Dyke

Performance Graph



Initiatives Linked To Measure — Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Number of Adult Programs	6	6	FY06 Q3
Number of Community Programs	0	0	FY06 Q3
Number of Family Programs	3	3	FY06 Q3

good direction updated: 2/2/2006

Number of Visitors Served through Public Programs

Kyndal Campbell Stefania Van Dyke

Performance Graph

Number of Visitors Served through Publ...

good direction updated: 2/16/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

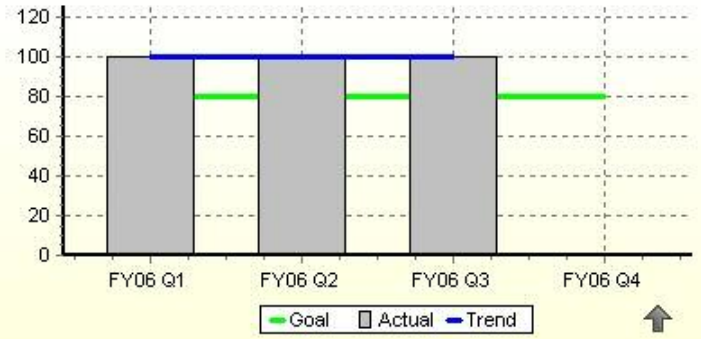
	ACTUAL	GOAL	DATE
Number of Attendees served through Adult Programs	564	614	FY06 Q3
Number of Attendees served through Community Programs	0	0	FY06 Q3
Number of attendees served through Family Programs	115	75	FY06 Q3

Percentage of Program Evaluations Reporting "Good" or "Excellent" experiences at Select Programs

Kyndal Campbell Stefania Van Dyke

Performance Graph

Percentage of Program Evaluations Repo...



good direction updated: 7/7/2006

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

Objective Name	Owner(s)
(1.3) Improve the Upkeep, Safety and Security of our National Historic Landmark	Kyndal Campbell Luis Correa

Initiatives Linked To Objective	Owner(s)
Develop and Implement new facility maintenance priorities, procedures, scheduling and project tracking	Kyndal Campbell Luis Correa

GrandParent Objectives

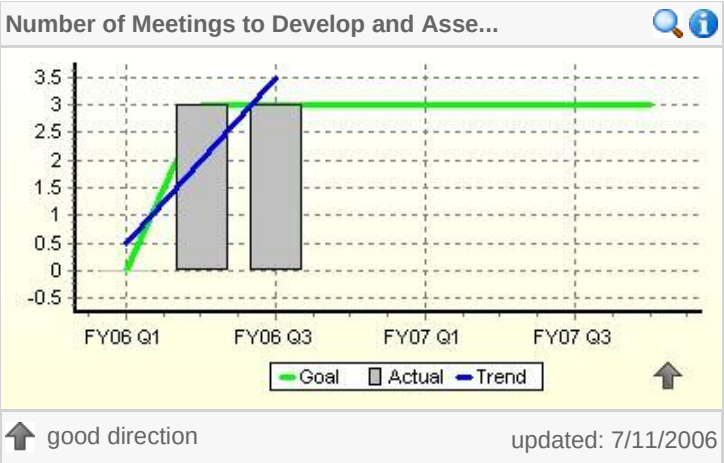
Establish easily accessible, diverse and enjoyable programs, services, places and facilities to meet our community's unique and growing needs

Parent Objectives

(RC1.1) Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

Measures	Owner(s)
Number of Meetings to Develop and Assess Compliance with New Facility Maintenance Policies and Procedures	Kyndal Campbell Luis Correa

Performance Graph



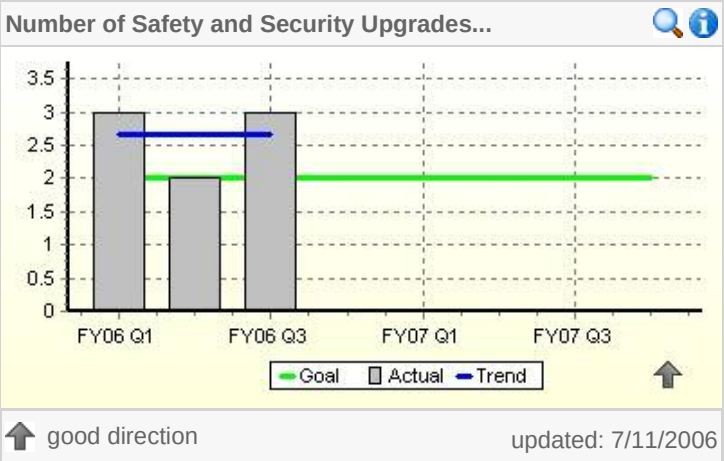
Initiatives Linked To Measure | **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Number of Safety and Security Upgrades Completed — Kyndal Campbell Luis Correa

Performance Graph



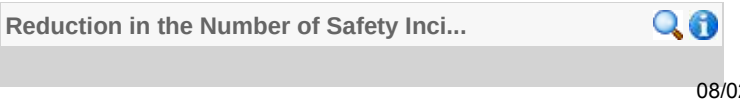
Initiatives Linked To Measure | **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Reduction in the Number of Safety Incidents Annually — Kyndal Campbell Luis Correa

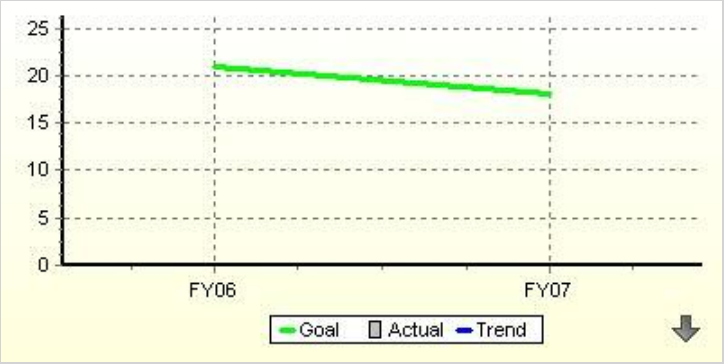
Performance Graph



Initiatives Linked To Measure | **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE



updated: never

Objective Name	Owner(s)
(1.2) Enhance Care of Vizcaya's Unique Historic Collections	Kyndal Campbell J Laurie Ossman

Initiatives Linked To Objective	Owner(s)
Customize museum collections database	Kyndal Campbell J Laurie Ossman
Train one additional staff member/volunteer in data entry	Kyndal Campbell J Laurie Ossman
Conduct GSA inventory of collections	Kyndal Campbell J Laurie Ossman
Create housekeeping manual for decorated rooms	Kyndal Campbell J Laurie Ossman
Create Survey for at-risk garden sculpture and objects	Kyndal Campbell J Laurie Ossman
Evaluate current preservation/care practices of objects in historic rooms	Kyndal Campbell J Laurie Ossman
Identify top 10 objects at risk in gardens	Kyndal Campbell J Laurie Ossman
Identify top 25 objects at risk	Kyndal Campbell J Laurie Ossman
Make presentation to maintenance staff	Kyndal Campbell J Laurie Ossman
Prepare guidelines for safe (re-) housing of objects	Kyndal Campbell J Laurie Ossman
Retrain one additional staff member in daily cleaning practices of historic rooms	Kyndal Campbell J Laurie Ossman
Revision of Collections Policies	Kyndal Campbell Joel Hoffman J Laurie Ossman

GrandParent Objectives

Establish easily accessible, diverse and enjoyable programs, services, places and facilities to meet our community's unique and growing needs

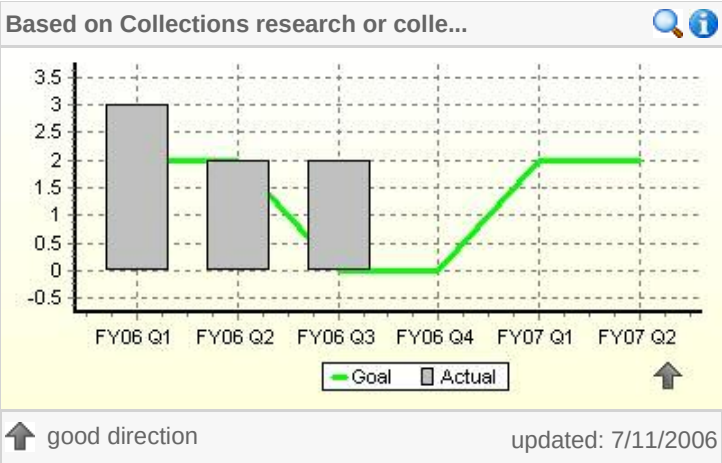
Parent Objectives

(RC1.1) Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

Measures	Owner(s)
Complete 4 Presentations or Publications in FY 05-06 and FY 06-07	Kyndal Campbell J Laurie Ossman

Based on Collections research or collections related topics

Performance Graph



Initiatives Linked To Measure — Owner(s)

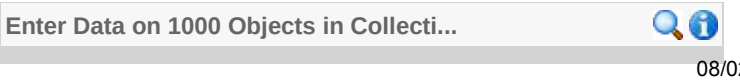
Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Enter Data on 1000 Objects in Collections Database	Kyndal Campbell J Laurie Ossman

1000 objects represents 40% of Vizcaya's collection

Performance Graph



Initiatives Linked To Measure	Owner(s)
Train one additional staff member/volunteer in data entry	Kyndal Campbell J Laurie Ossman

good direction updated: 7/11/2006

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

Objective Name	Owner(s)
(1.2a) Improve Collections Maintenance and Preservation	Kyndal Campbell J Laurie Ossman

Initiatives Linked To Objective	Owner(s)
Evaluate current preservation/care practices of objects in historic rooms	Kyndal Campbell J Laurie Ossman
Create housekeeping manual for decorated rooms	Kyndal Campbell J Laurie Ossman
Retrain one additional staff member in daily cleaning practices of historic rooms	Kyndal Campbell J Laurie Ossman
Make presentation to maintenance staff	Kyndal Campbell J Laurie Ossman
Prepare guidelines for safe (re-) housing of objects	Kyndal Campbell J Laurie Ossman

GrandParent Objectives

Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

Parent Objectives

(RC1.1.6) Enhance Care of Vizcaya's Unique Historic Collections

Measures	Owner(s)

Objective Name	Owner(s)
(1.2c) Define Priorities for Restoration/Conservation of Garden Sculpture & Objects	Kyndal Campbell J Laurie Ossman

Initiatives Linked To Objective	Owner(s)
Create Survey for at-risk garden sculpture and objects	Kyndal Campbell J Laurie Ossman
Identify top 10 objects at risk in gardens	Kyndal Campbell J Laurie Ossman
Identify top 25 objects at risk	Kyndal Campbell J Laurie Ossman

GrandParent Objectives
Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

Parent Objectives
(RC1.1.6) Enhance Care of Vizcaya's Unique Historic Collections

Measures	Owner(s)

Objective Name	Owner(s)
(1.2b) Improve Intellectual Management of Collections	Kyndal Campbell J Laurie Ossman

Initiatives Linked To Objective	Owner(s)
Train one additional staff member/volunteer in data entry	Kyndal Campbell J Laurie Ossman
Conduct GSA inventory of collections	Kyndal Campbell J Laurie Ossman
Customize museum collections database	Kyndal Campbell J Laurie Ossman

GrandParent Objectives

Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

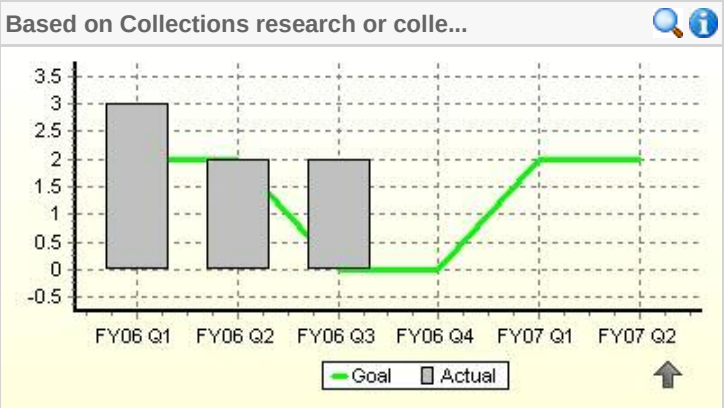
Parent Objectives

(RC1.1.6) Enhance Care of Vizcaya's Unique Historic Collections

Measures	Owner(s)
Complete 4 Presentations or Publications in FY 05-06 and FY 06-07	Kyndal Campbell J Laurie Ossman

Based on Collections research or collections related topics

Performance Graph



Initiatives Linked To Measure — Owner(s)

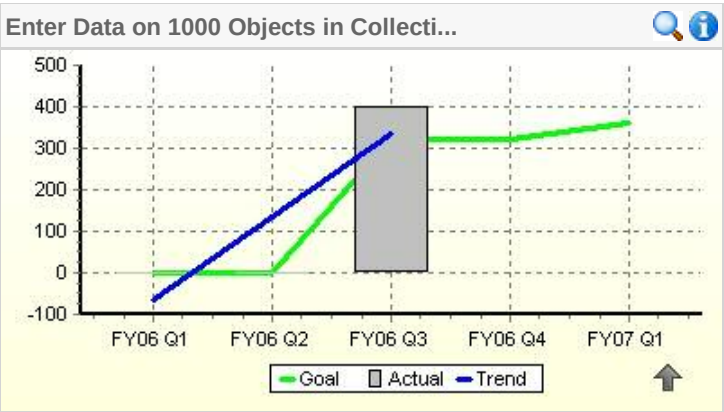
Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Enter Data on 1000 Objects in Collections Database — Kyndal Campbell J Laurie Ossman

1000 objects represents 40% of Vizcaya's collection

Performance Graph



Initiatives Linked To Measure	Owner(s)
Train one additional staff member/volunteer in data entry	Kyndal Campbell J Laurie Ossman

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Objective Name	Owner(s)
(1.4) Undertake Capital Improvements	Kyndal Campbell Joel Hoffman

Initiatives Linked To Objective	Owner(s)

GrandParent Objectives
Establish easily accessible, diverse and enjoyable programs, services, places and facilities to meet our community's unique and growing needs

Parent Objectives
(RC1.1) Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

Measures	Owner(s)

Objective Name	Owner(s)
(1.4a) Complete Hurricane Repairs	Kyndal Campbell Joel Hoffman

Initiatives Linked To Objective	Owner(s)
Complete debris removal	Kyndal Campbell Joel Hoffman
Complete rebuilding Cafe and Shop	Kyndal Campbell Joel Hoffman
Complete historic collections and facility repairs	Kyndal Campbell Joel Hoffman

GrandParent Objectives
Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

Parent Objectives
(RC1.1.8) Undertake Capital Improvements

Measures	Owner(s)

Objective Name	Owner(s)
(1.4b) Complete GOB-funded projects	Kyndal Campbell Joel Hoffman

Initiatives Linked To Objective	Owner(s)
Hire Construction Project Manager	Kyndal Campbell Joel Hoffman
Undertake survey and assessments	Kyndal Campbell Joel Hoffman
Rebuild Ticket Booth	Kyndal Campbell Joel Hoffman
Complete restoration of Main House and Gardens	Kyndal Campbell Joel Hoffman
Complete restoration of Vizcaya Village	Kyndal Campbell Joel Hoffman

GrandParent Objectives
Well-maintained, attractive and safe parks, libraries, museums, facilities, and public artwork (priority outcome)

Parent Objectives
(RC1.1.8) Undertake Capital Improvements

Measures	Owner(s)

Financial

Objective Name	Owner(s)
(2.1) Enhance Select Earned and Contributed Income	Kyndal Campbell Dennis Fruitt

Initiatives Linked To Objective — Owner(s)

GrandParent Objectives

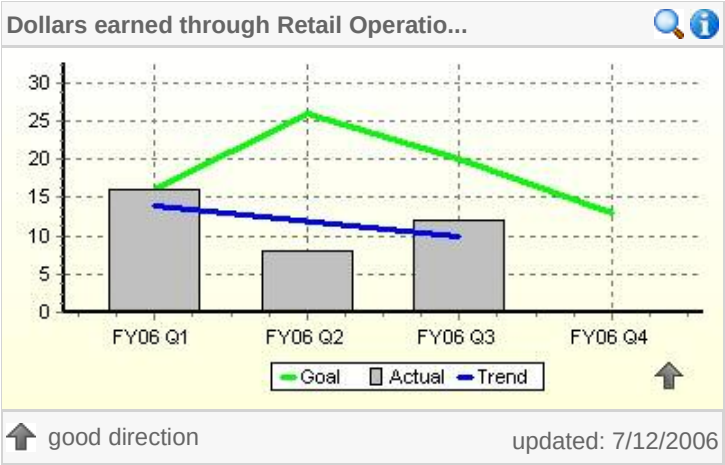
Secure and invest additional public and private resources to improve and expand programs, services and facilities

Parent Objectives

(RC2.1) Reduction in unmet needs (priority outcomes)

Measures	Owner(s)
Dollars Earned through Retail Operations	Kyndal Campbell Dennis Fruitt

Performance Graph



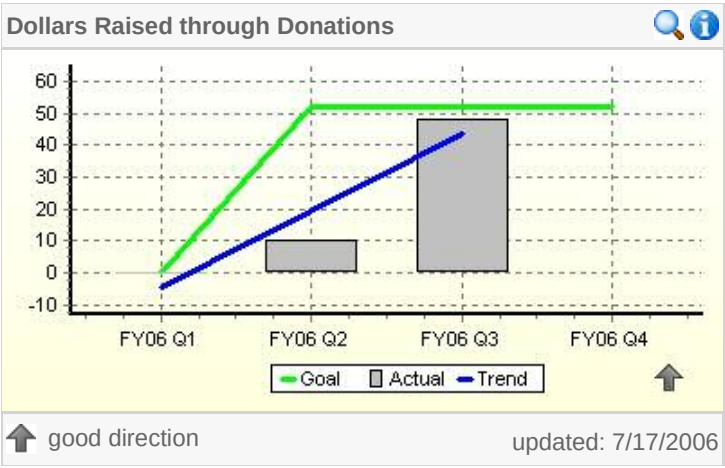
Initiatives Linked To Measure — Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE

Dollars Raised through Donations	Kyndal Campbell Dennis Fruitt

Performance Graph



Initiatives Linked To Measure — Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Number of Cultivation/Stewardship Events	2	4	FY06 Q3

Dollars Raised through Grants	Kyndal Campbell Dennis Fruitt

Performance Graph

Dollars Raised through Grants

Initiatives Linked To Measure — Owner(s)

Child Measures Linked To Measure

good direction updated: 7/12/2006

	ACTUAL	GOAL	DATE
Number of Grant Applications & Proposals	4	4	FY06 Q3

Gate Attendance

Kyndal Campbell Dennis Fruitt

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

good direction updated: 7/13/2006

Sustain Income from Facility Rentals

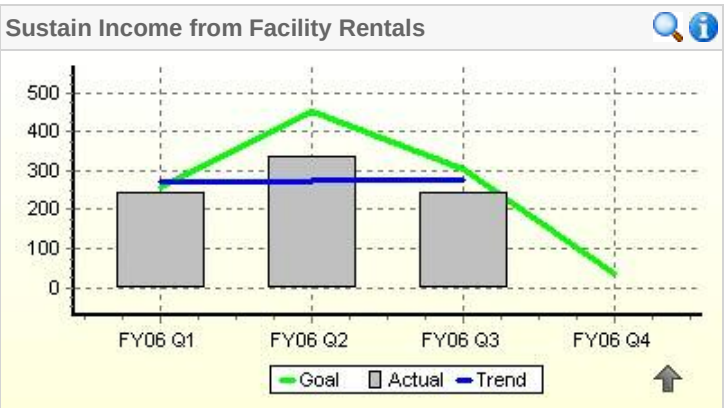
Kyndal Campbell Dennis Fruitt

Performance Graph

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE



good direction updated: 7/17/2006

Objective Name	Owner(s)
(2.2) Meet Budget Targets (Vizcaya)	Kyndal Campbell Luis Correa Joel Hoffman Vizcaya

Initiatives Linked To Objective — **Owner(s)**

GrandParent Objectives

Planned necessary resources to meet current and future operating and capital needs (priority outcome)

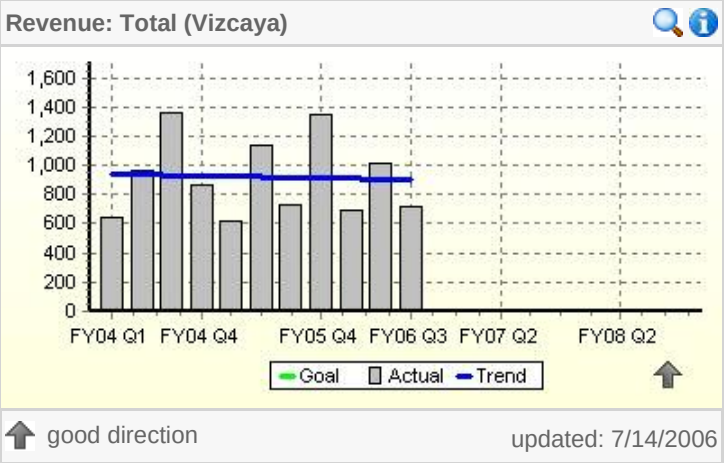
Parent Objectives

(ES8.2.1) Meet Budget Targets

Measures	Owner(s)
Revenue: Total (Vizcaya)	Kyndal Campbell Luis Correa

Total revenue in $1,000s (from FAMIS)

Performance Graph



Initiatives Linked To Measure — **Owner(s)**

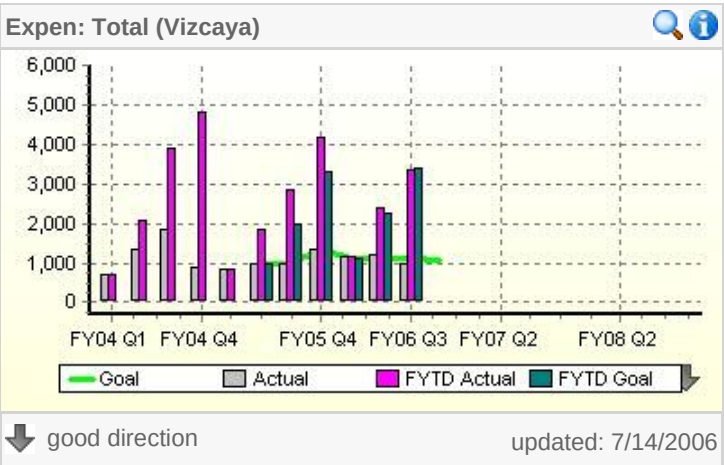
Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Carryover	0	0	FY06 Q3
CDT Funding	0	0	FY06 Q3
Donations	48	52	FY06 Q3
Earned Income	665	682	FY06 Q3
General Fund	0	0	FY06 Q3
Grants	0	0	FY06 Q3
Interest Earnings	0	0	FY06 Q3

Expen: Total (Vizcaya)	Luis Correa Kyndal Campbell

Total expenditures in $1,000s (from roll-up of Personnel, Other Operating, and Capital)

Performance Graph



Initiatives Linked To Measure — **Owner(s)**

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Expen: Personnel (Vizcaya)	707	800	FY06 Q3
Expen: Other Operating (Vizcaya)	257	319	FY06 Q3
Expen: Capital (Vizcaya)	8	10	FY06 Q3

Internal

Objective Name	Owner(s)
(3.1) Meet Administrative Priorities through Effective Museum Management	Kyndal Campbell

Initiatives Linked To Objective	Owner(s)
Renewal of Support Organization Contracts	Kyndal Campbell Joel Hoffman
Revision of Collections Policies	Kyndal Campbell Joel Hoffman J Laurie Ossman

GrandParent Objectives

Deliver on promises and be accountable for performance

Parent Objectives

(ES9.2) Alignment of priorities throughout the organization

Measures	Owner(s)
Number of Departmental Strategic Planning Meetings Held	Kyndal Campbell

Performance Graph

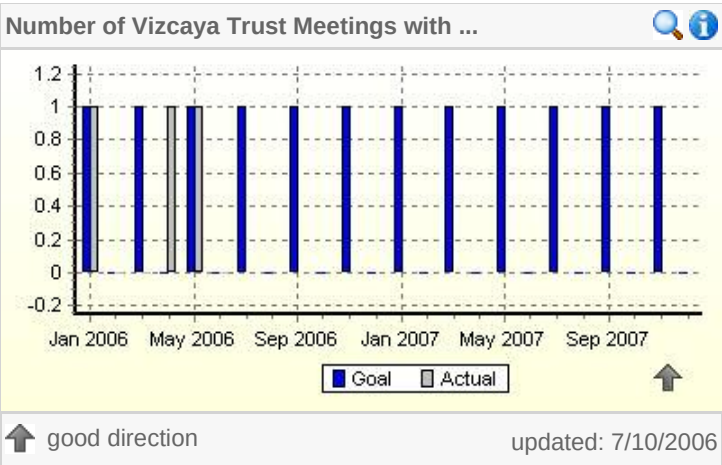
Initiatives Linked To Measure | **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE

Number of Vizcaya Trust Meetings with Quorum — Kyndal Campbell

Performance Graph



Initiatives Linked To Measure | **Owner(s)**

Child Measures Linked To Measure

ACTUAL	GOAL	DATE