

# DELIVERING

**E**XCEED EXPECTATIONS  
**X**-TRAORDINARY SERVICE  
**C**USTOMER'S ALWAYS FIRST  
**E**YE CONTACT  
**L**ISTEN ATTENTIVELY  
**L**EAVE A POSITIVE IMPRESSION  
**E**FFECTIVE COMMUNICATION  
**N**EVER START WITH NO  
**C**OURTEOUS AND CARING  
**E**FFICIENT SERVICE *Every day!*

## PARK FACTS

**3rd largest parks system in U.S.**  
 258 parks; over 12,600 acres  
 2 beach parks; 2 atolls; 1 swimming lake  
 2 dog parks; 11 dog-friendly parks  
 5 golf courses & 1 mini-golf course  
 6 marinas  
 2 campgrounds  
 7 nature centers  
 3 cultural art centers; 2 auditoriums  
 64 recreation centers  
 125 playgrounds; 168 picnic shelters  
 163 athletic fields; 268 courts

### Programs:

After School/Sports Development at 42 parks  
 Eco Adventures at 5 parks  
 Learn to swim at 13 pools  
 Senior activities at 30 parks  
 Summer camps at 52 parks  
 Teen activities at 17 parks  
 Therapeutic recreation and inclusive programs

### Special Attractions/Facilities:

Deering Estate at Cutler  
 Miami Metrozoo  
 Redland Fruit & Spice Park  
 Trail Glades Range  
 Tropical Equestrian Center



**Parks and  
 Recreation  
 Improving the  
 Delivery of  
 Excellence**

**Information  
 Dial 311  
[miamidade.gov/parks](http://miamidade.gov/parks)**

## DEPARTMENT MISSION

We create outstanding recreational, natural, and cultural experiences to enrich you and to enhance our community for this and future generations.

## CORE VALUES

- Outstanding Customer Service
- Enthusiastic Attitude and Teamwork
- Accountability and Integrity
- Creativity and Innovation
- Stewardship
- Inclusiveness and Accessibility
- Leadership and Professional Development
- Excellence



**I AM AN ESSENTIAL PIECE**

## DEPARTMENT GOALS

- Attractive and Safe Parks
- Diverse Programming
- Quality Customer Service
- Promote Stewardship
- Increase Profitability
- Encourage Volunteerism
- Increase Partnerships
- Efficient Capital Program
- Organizational Excellence
- Maximize Training/Development

## PRIORITY INITIATIVES

- Open Space Master Plan
- GOB Capital Development
- Recreation Plan
- Dedicated Funding
- National Award Winner (NRPA Gold Medal/Governor's Sterling Award)

