

# MIAMI-DADE COUNTY PARK AND RECREATION DEPARTMENT ADA GRIEVANCE FORM

Instructions: Fill form out as completely as possible, then send to Lucy Binhack,  
Disability Services Manager, Crandon Park Tennis Center 7300 Crandon Blvd, Key  
Biscayne, FL 33149 or e-mail to [Binhack@miami-dade.gov](mailto:Binhack@miami-dade.gov)

Today's Date:

Your Name:

Your Address:

Your Contact information:

Reason for complaint/grievance: ***Please be as specific as possible including the specific location, day, date, time of day, name(s) of individuals involved, why you feel you have been discriminated against.***

Your Signature:

Your complaint will be investigated and we will respond to you within fifteen business days.

If you would like to request this document in accessible format call 305-365-3128 or 305-365-6705(TDD) or e-mail [binhack@miamidade.gov](mailto:binhack@miamidade.gov)