## Crandon Park Tennis Center Rules and Regulations

- <u>All players must check in with the Pro Shop attendant and must pay prior to receiving their</u> <u>court assignment.</u>
- All court fees, program fees, and lesson fees must be paid at the Pro Shop <u>prior</u> to entering the courts.
- Only one (1) court can be reserved at one time.
- Courts are reserved on a first-come, first-served basis and can be made:
  - three (3) days in advance online at TennisDirector.com
  - two (2) days in advance by telephone or in person in the Pro Shop
- Except for the stadium, court reservations are for a specific time and not a specific court.
- Crandon Park Tennis Center has the right to move court reservations due to weather and court conditions, programming, tournaments, leagues, and groups in order to facilitate play and accommodate players and teams.
  - Players must exit courts when there is lightning or rain. When lightning is present, players must remain off all courts for <u>30 minutes</u> after the lightning has stopped.
- Rain checks for future court use are available in the Pro Shop and no cash refunds will be issued.
- All players must exit the court after their reserved time ends. If players want to extend their time, they must check back in at the Pro-Shop in person or by telephone.
- Abusive behavior/language will not be tolerated on or off the courts.
- Players not checked in within 10 minutes of court reservation time will be deemed as "no shows" and the court will become available for other players.
- Proper tennis attire, including regulation tennis shoes and shirts, is required at all times. No black soled or open toed shoes are allowed.
- Daily court fee rates: 8:00 a.m. to 6:00 p.m.; Primetime court fee rates: 6:00 p.m. to Close
- <u>Effective May 1, 2019</u>: Pro Shop transactions and operations will end 45 minutes prior to Close; Court reservations and use will end 30 minutes prior to Close; Court lights will turn off 15 minutes prior to Close
- <u>Effective June 15, 2019</u>: Paper cups will no longer be supplied for the on-court water coolers.
- Only Pro Service lessons provided by Cliff Drysdale Management are allowed.
- NO BASKETS OR MORE THAN FOUR (4) BALLS ARE ALLOWED ON COURT UNLESS APPROVED IN ADVANCE BY THE TENNIS FACILITY MANAGER.
- No alcohol, dogs, pets, or drones are allowed in the park.
- Parking for all vehicles, including motorcycles, is in designated parking spaces only.
- <u>ACCESS STATEMENT</u>: To request material in accessible format, information on access for persons with disabilities, or sign language interpreter services (7 days in advance), call 305-365-6706.