



Miami-Dade County

# COMMISSION ON DISABILITY ISSUES (CODI) Transportation Committee Meeting Minutes

*Stephen P. Clark Center (SPCC)  
111 N.W. 1<sup>st</sup> Street, Miami, Florida 33128  
18<sup>th</sup> Floor, Conference Room 18-4*

	<b>Date:</b>	March 17, 2015	
	<b>Time:</b>	1:00 p.m. –3:30 p.m. est.	
	<b>Call to Order Time:</b>	1:34 a.m. est.	
	<b>Meeting Adjourned:</b>	2:49 p.m. est.	
<b>I.</b>	<b>Opening and Attendance:</b> Attendance recorded. Call to Order. Copies of documents were distributed.		
	District 1 <b>Commissioner Jordan</b>	<b>Damian Gregory*</b> 1 <sup>st</sup> Vice Chairman	Excused Absence
	District 2 <b>Commissioner Monestime</b>	<b>Jackson David</b>	
	District 3 <b>Commissioner Edmonson</b>	<b>Jose Granda</b> Access Committee Chair	
	District 4 <b>Commissioner Heyman</b>	<b>Jesus Garcia*</b> Transportation Committee Chair & 2 <sup>nd</sup> Vice Chair	Present
	District 5 <b>Commissioner Barreiro</b>	<b>Ernie Martinez*</b> CODI Chairman	Present
	District 6 <b>Commissioner Sosa</b>	<b>Pending Appointment</b>	
	District 7 <b>Commissioner Suarez</b>	<b>Harry Horgan</b> Outreach Committee Chair	
	District 8 <b>Commissioner Cava</b>	<b>Elizabeth Merklng*</b>	Unexcused Absence
	District 9 <b>Commissioner Moss</b>	<b>Ronald Fulton*</b> CODI Secretary	Unexcused Absence
	District 10 <b>Commissioner Souto</b>	<b>Russell Otway</b>	
	District 11 <b>Commissioner Zapata</b>	<b>Pending Appointment</b>	
	District 12 <b>Commissioner Diaz</b>	<b>Pending Appointment</b>	
	District 13 <b>Commissioner Bovo</b>	<b>Alan Rigerman</b>	



		<p><b>Special Transit System (STS)</b></p> <p>Lynette Chiverton said that STS staff will be implementing a condensed version of its lengthy, technical complaint reports. Also, MDT will be drafting a rider survey. Ms. Johnson-Wright suggested that MDT emulate the programs and services survey circulated by Parks, Recreation and Open Spaces. PROS survey was successful because a great deal of thought was put into making it as accessible as possible. It was accessible by screen-reading software. Also, a second version for people who are deaf and have limited English skills was also created. A discussion ensued.</p> <p>Mr. Martinez asked if the STS survey could include a question asking “what is the respondent’s preferred method of contact, such as phone or email.” Ms. Chiverton asked for CODI’s future assistance in launching the new apps.</p> <p>Chairman Garcia expressed concern over potential I.T. issues with STS. For example, sometimes operators will place the rider on hold because their computer is running slow. Is it a Trapeze issue or trouble when updating the system? A discussion ensued.</p> <p>Mr. Otto Zamora discussed complaints he has with STS services. His main complaint is that drivers are not sufficiently trained in guiding blind riders. Ms. Chiverton assured Mr. Zamora that STS takes the time to listen to the concerns of STS riders and takes complaints seriously. With 6,000 trips daily, they try their best to investigate all complaints. A discussion ensued.</p>
<p><b>IV.</b></p>	<p><b>Next CODI Meeting:</b></p>	<p>The next CODI Transportation &amp; Aviation Committee meeting is to be announced (TBA).</p>