

Office of Management and Budget Business Plan

Fiscal Years: 2015 and 2016

(10/01/13 through 9/30/15)

Approved by:

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Plan Date: February 11, 2015

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Departmental Business Plan and Outlook
Department Name: Office of Management and Budget
FY2014-15 & FY2015-16

DEPARTMENT OVERVIEW

Department Mission

The mission of the Office of Management and Budget (OMB) is to partner with Miami-Dade County Departments to provide excellent services to the community through optimal resource allocation, results-oriented planning and process improvement, maximizing grant and alternative funding opportunities, and monitoring the use of County, state, federal and/or private funds to ensure effective service delivery and compliance with funding requirements.

Department Description

The Office of Management and Budget brings together the County's operating and capital budgeting, strategic planning and business planning, performance improvement, grants coordination, Community Redevelopment Agency (CRA), bond monitoring, and incorporation and annexation support functions of Miami-Dade County. Taken together, these functions help ensure the County allocates resources to reflect the community's priorities.

The Management and Budget Division develops and implements the County's operating and capital budget to ensure financial resources, department operations, and staffing levels are aligned to achieve results driven by policy and customer needs, promoting a results-oriented government by linking funding recommendations with priorities outlined in the Strategic Plan and departmental business plans. The division is also responsible for providing annual updates to the County's Five-Year Financial Plan in addition to managing the Building Better Communities General Obligation Bond (BBC-GOB), Quality Neighborhoods Improvement (QNIP), and Safe Neighborhood Parks (SNP) Bond Programs.

The Management and Budget Division also administers and coordinates the Miami-Dade County Tax Increment Financing (TIF) Program; oversees the activities of all CRAs; supports Unincorporated Municipal Service Area (UMSA) CRAs; and provides analysis and support of incorporation and annexation efforts, and policy recommendations for unincorporated Miami-Dade County.

The Management Planning and Performance Analysis Division is responsible for the implementation of the County's results-oriented framework that includes strategic and business planning, and developing systems to track the County's progress in achieving its goals. In addition, the division is the County's internal management consulting resource, focusing on increasing efficiency and effectiveness of public service delivery. Its specialties range from conducting organizational and business process reviews to the development of gainsharing agreements.

The Grants Coordination Division administers and monitors Community-Based Organization (CBO) contracts including the Mom and Pop Small Business Grant Program to ensure compliance; manages grant programs (including the federal Ryan White Program); monitors state and federal legislation, appropriations, and regulatory actions that affect grant programs and funding opportunities; coordinates County grant, advertising, and marketing partnership initiatives to pursue new and/or additional funding to strengthen and enhance programs; assists County departments and community organizations with grant writing to maximize revenue support; and provides grant-related training and technical assistance to County departments and CBOs.



TABLE OF ORGANIZATION

ADMINISTRATION

• Establishes and implements departmental policy; reviews and coordinates agenda submissions; manages departmental personnel; and implements policy enacted by the Board of County Commissioners (BCC) and the Mayor

MANAGEMENT AND BUDGET

- Ensures the financial viability of the County through sound financial management policies
- Administers and coordinates the Miami-Dade County Tax Increment Financing (TIF) Program; oversees the activities of all Community Redevelopment Areas (CRAs) and supports Unincorporated Municipal Service Area (UMSA) CRAs; and administers and coordinates annexation/ incorporation efforts
- Manages bond programs

MANAGEMENT PLANNING AND PERFORMANCE ANALYSIS

 Responsible for the implementation of the County's results-oriented government framework, which focuses on planning and accountability through performance management

FY 13-14 FY 14-15

GRANTS COORDINATION

- Administers and monitors communitybased organization (CBO) contracts and the Mom and Pop Small Business Grant Program
- Administers grants including the Ryan White Part A and Minority AIDS Initiative (MAI) programs under the federal Ryan White HIV/AIDS Treatment Extension Act of 2009 and the Edward Byrne Memorial Justice Assistance grant (JAG)
- Identifies funding and partnership opportunities, and assists County departments with grant writing to maximize revenue support

FY 13-14 42 FY 14-15 35

Strategic Alignment Summary

OMB primarily supports the following goals and objectives from the General Government portion of the Miami-Dade County Strategic Plan:

GG1 Friendly Government

GG1-3 Foster a positive image of government

GG4 Effective management practices

GG4-1 Provide sound financial and risk management

GG4-2 Effectively allocate and utilize resources to meet current and future operating and capital needs

Additionally, OMB's efforts in developing a comprehensive budget and monitoring the use of local, state and federal funds also support the following goals and objectives from a variety of other strategic areas:

ED5 Revitalized communities

HH1 Healthy communities

HH3-4 Increase the self-sufficiency of vulnerable residents and special populations

Our Customer

OMB serves many internal and external customer groups through several products including the County's operating and capital budget, strategic and departmental business plans, management of County bond programs and CRAs, annexation and incorporation efforts, securing grant and alternative funding opportunities for county initiatives and projects, improving outreach to key service providers, and by monitoring for compliance how County, state and federal funds are used.

Internal customers include County policy makers such as the Office of the Mayor and the Board of County Commissioners. OMB supports these customers by annually preparing a budget that meets the community needs and priorities identified by these elected officials. OMB also provides these groups expert and timely information pertaining to County resources to help guide decision making and policy setting.

Departmental staff is another important internal customer. OMB serves these customers by developing with them proposed budgets and helping them plan their expenditures and revenues on an ongoing basis throughout the year. OMB also supports these customers by helping them develop their business plans, performance measures, process improvement techniques, capital plans, marketing partnerships, and grant applications.

External customers include municipalities, businesses, consultants and contractors supporting the County, not-for-profit organizations (including CBOs and recipients of Mom and Pop Small Business Grant Program support), CRA boards, and financial rating agencies.

Ultimately, OMB serves all County residents and visitors. By working with our internal and our external customers in all our product lines, OMB helps promote an excellent quality of life in Miami-Dade County.

KEY ISSUES

The following are key issues OMB needs to address in the current and upcoming fiscal year:

- Although the economy is beginning to improve, there continues to be economic uncertainty. A
 potential impact on the property roll can affect local, state and federal resources, including
 grant funding, that is available for the County. OMB must be able to develop a variety of
 scenarios to effectively plan for actual resources that may become available.
- With given resource limitations, there is an on-going need to develop strong countywide knowledge in performance improvement techniques, structured problem solving, group facilitation, and root cause analysis.
- Access to quality information from key sources remains critical for OMB to accomplish its mission. OMB has completed Phase 1 of the Hyperion (BAT) system implementation, which is part of the larger ERP implementation that will help integrate the various systems, including Financial Accounting Management Information System (FAMIS), Resourcing for Results Online (RFRO), ActiveStrategy Enterprise (ASE) Performance Management System, and Automated Budget Development System that was retired during the completion of Phase 1. Phase 2 of the BAT implementation continues and includes improvements and enhancements to Phase 1 work, such as the creation of the Capital Budgeting Analysis Tool (CBAT) and the implementation of position management using the PeopleSoft system. These will integrate directly with BAT to streamline the budget development process for OMB's internal customers.



With the implementation of CBAT, information from the Capital Improvement Information System (CIIS) and FAMIS will be integrated into one capital budgeting system and will result in retiring the budget component of CIIS. OMB uses ASE to collect performance measure information and relies on input from departmental staff to generate the budget, related performance measures, and other products. It is critical that this input is timely and accurate.

- Coordinate with key stakeholders, including federal funders, other Ryan White funded grantees, the Miami-Dade HIV/AIDS Partnership, and local HIV/AIDS CBOs to implement enrollment of eligible clients into cost effective Affordable Care Act health insurance exchange options ensuring that Ryan White remains the payer of last resort, as federally mandated.
- CBO funding mechanisms do not reflect the current needs of human and social services. As a
 result, the County must develop and implement a competitive solicitation process to ensure the
 best use of funding to service priority areas of most needs.
- The continuation of the BBC-GOB Flexible Drawdown Program requires the support from the Finance Department to provide timely issuance of bonds to meet capital project needs.

PRIORITY INITIATIVES

To address these key issues and serve our customers OMB will:

- Develop and effectively communicate the annual operating and capital budget that reflects the community's needs and priorities, continue to coordinate systems to improve integrity of information, and work with department staff in a collaborative fashion to ensure that information sharing meets OMB and departmental needs
- Completion of Phase 1 and Phase 2 of the Hyperion (BAT) system implementation will allow for a single source system that will be used for both operating and capital budget development, and the use of BAT for five-year plan development and revenue estimation modeling
- Monitor Community Redevelopment Areas with a focus on the Unincorporated Municipal Service Area (UMSA): West Perrine, the Narania Lakes, 79th Street, and the 7th Avenue CRAs
- Support incorporation and annexation applications, particularly with the moratorium lifted, and develop recommendations for policy changes to improve the incorporation and annexation processes
- Manage projects implemented by Miami-Dade County, municipalities, businesses, consultants, and not-for-profit CBOs (including the Mom and Pop Small Business Grant Program); provide timely information to the public, Citizens' Advisory Committee (CAC), and Board of County Commissioners (BCC) related to the Building Better Communities General Obligation Bond program (BBC-GOB). Schedule, monitor and coordinate BBC-GOB CAC meetings; monitor, document, and audit project expenditures by bond series; and provide timely reimbursement payments and project information to Miami-Dade County departments, municipalities, and notfor-profit CBOs
- Schedule, monitor and coordinate meeting of the Addiction Services Board
- Continue building expertise in innovative problem-solving methodologies such as Lean Six Sigma and identify lucrative areas in county government to apply these techniques to make our processes more efficient and more effective



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- Continue to conduct yearly site visits to monitor fiscal, programmatic, and administrative operations of funded CBOs, recipients of the Mom and Pop Small Business Grant Program, contracted providers of the Ryan White Program, and contracted municipalities of the Edward Byrne Memorial Justice Assistance Grant (JAG) Program to ensure compliance with contractual requirements
- Develop a new competitive solicitation process for funding CBOs
- Collaborate with all Advisory Boards in seeking new and creative revenue stream opportunities through grant seeking
- Provide oversight of the Indoor and Outdoor Commercial Advertising Structures/Space and Print Media contract(s)
- Begin to implement the new countywide Marketing Partnerships Program, including drafting a formal policy for Board consideration; and continue to provide sponsorship training and marketing consulting support to all County departments; and
- Continue to coordinate with departmental staff and external customers with the utilization of proceeds from the Flexible Drawdown Program which provides the County with access to capital funds as needed for expenditures on BBC-GOB projects.

FUTURE OUTLOOK

OMB will continue monitoring state legislation, economic indicators and federal and state funding to determine if these will impact resources countywide and the availability of resources for departments. OMB operating and capital budget development staff will continue to work with all County departments on resourceful and innovative techniques to meet the needs of the community during this time of increasing and competing demands.

In addition, OMB's Management and Budget Division will continue to monitor municipal and unincorporated CRA and incorporation and annexation activities. While it has been challenging for the CRAs to fund large projects as a result of the downturn in the local economy, some CRAs continue to experience extraordinary growth. CRAs are focusing on their respective redevelopment plans to ensure that the strategies laid out are still viable in the foreseeable future. The unit will develop strategies for the CRAs within the unincorporated area to deal with the issues confronting their respective communities. Some of these initiatives will include commercial and residential grant programs, small business development assistance and the continuation of partnering with community stakeholders. In addition, should there be renewed community interest in incorporation activities, OMB will need to review resources to provide support to the Municipal Advisory Committees.

OMB's Management Planning and Performance Analysis Division will continue pursuing policies, methodologies, software, and countywide training to strengthen data integrity and to make performance measures more relevant to departmental management. This division will also continue to perform targeted analysis of organizational structures, shared services and internal process reviews countywide, especially as the County continues to streamline operations. In addition, demand for performance analysis and improvement services will remain very high. As a result, the department will continue to deploy strategies to expand the knowledge of proven problem solving techniques across the organization.

In the next three to five years, OMB's Grants Coordination Division will continue to identify and promote grant and revenue generating opportunities, as well as provide grant-related technical assistance, training, and support to County departments and CBOs. The division will continue to



Departmental Business Plan and Outlook Department Name: Office of Management and Budget FY2014-15 & FY2015-16

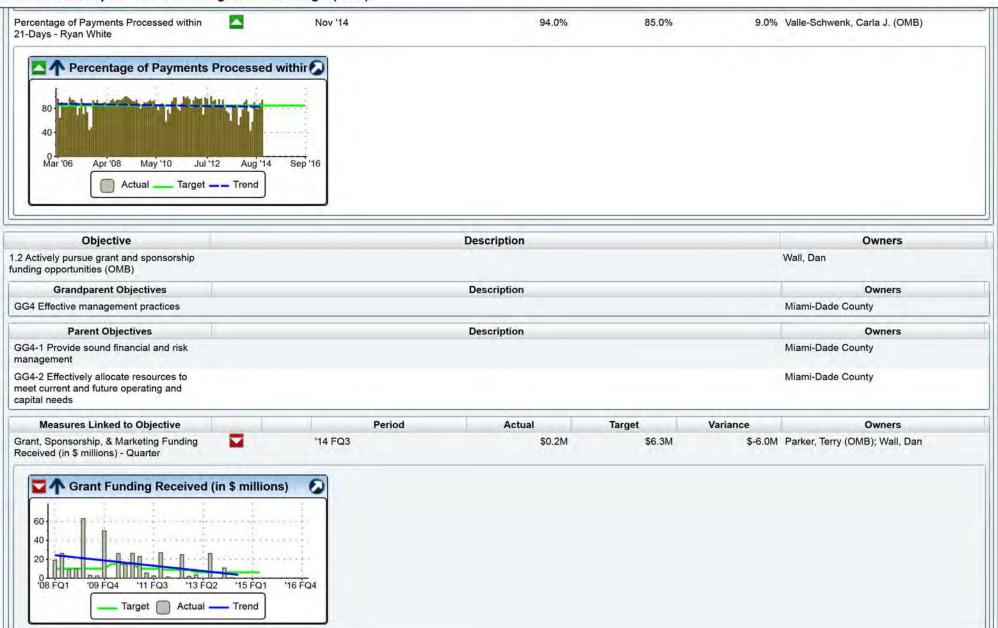
coordinate County grant, advertising, and sponsorship initiatives and provide direct administrative support to the Miami-Dade HIV/AIDS Partnership. Additionally, it will continue to ensure compliance with all related grant requirements and conditions of award for the federal Ryan White Program and other state and/or federal grants managed by the division; improve the internal review process of CBO performance outcomes to evaluate community impact and ensure best use of funding; and improve transparency and accountability of funds received by CBOs through improved reporting (this objective also applies to the Mom and Pop Small Business Grant Program).

Beginning in FY 2014-15 and extending into FY 2015-16, a competitive solicitation process for the allocation of funding to CBOs will be facilitated. This process will include community involvement, development of outcomes and objectives and performance measures for evaluation. The new contract period is expected to begin in May 2016.

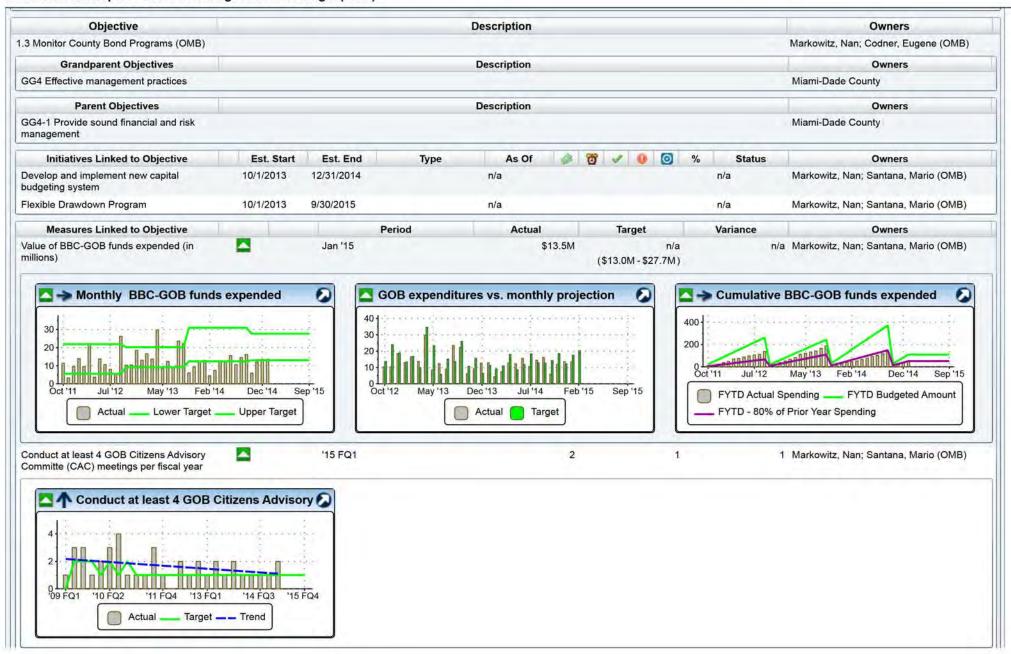
OMB continues to work within its own fiscal constraints to deliver excellent service in a timely manner by providing responses to requested reports and provide effective and efficient analysis and reviews in conjunction with other County departments. The department will continue to have challenges, but will strive to develop a workforce through cross training and succession planning to continue to be the engine that supports and facilitates results-oriented governing within the County.

Scorecard				Description							Owners
ffice of Management and Budget (OMB)	excellent services maximizing grant a	Office of Managemento the community the community the condition alternative funding rvice delivery and control of the condition of the conditi	ough optimal res	source allocation, r and monitoring the	esults-o	riented	planning	and pr	ocess	improvement	
Initiatives Linked to Scorecard	Est. Start	Est. End	Туре	As Of	(3)	7	/ 0	0	%	Status	Owners
Develop and implement new capital oudgeting system	10/1/2013	12/31/2014		n/a						n/a	Markowitz, Nan; Santana, Mario (OME
Flexible Drawdown Program	10/1/2013	9/30/2015		n/a						n/a	Markowitz, Nan; Santana, Mario (OME
Process Davis Ponce Annexation Application	10/7/2003	12/31/2007		12/31/2008						On Hold	Fernandez, Jorge (OMB); Binns II, Basil (OMB)
Process Florida City "D" Annexation Application	1/1/2006	12/31/2007		12/31/2008						On Hold	Fernandez, Jorge (OMB); Binns II, Basil (OMB)
Process North Miami Beach Annexation Application	1/1/2006	12/31/2007		12/31/2008						On Hold	Fernandez, Jorge (OMB); Binns II, Basil (OMB)
Promote Sponsorship Opportunities with County Departments	10/1/2011	9/30/2012		n/a						n/a	MacPherson, Doris
1.0 Customer											
Objective				Description							Owners
1.1 Provide Excellent Customer Service (OMB)											Moon, Jennifer (OMB)
Grandparent Objectives				Description							Owners
GG1 Friendly government											Miami-Dade County
Parent Objectives				Description							Owners
GG1-2 Develop a customer-oriented organization											Miami-Dade County
Measures Linked to Objective		Po	eriod	Actual			Target			Variance	Owners
County Quarterly Budget Report issued to the Board within 45 days after quarter-end		'14 FQ4			No			Yes			n/a Galvez, Barbara (OMB)
County Quarterly Budge	0007000	1 tc 2									

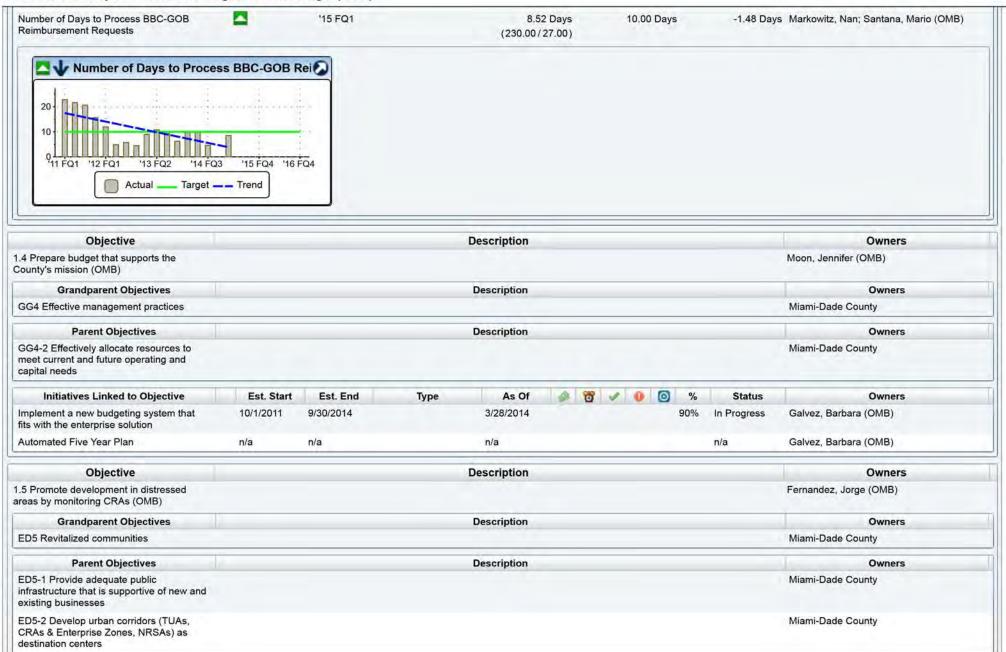
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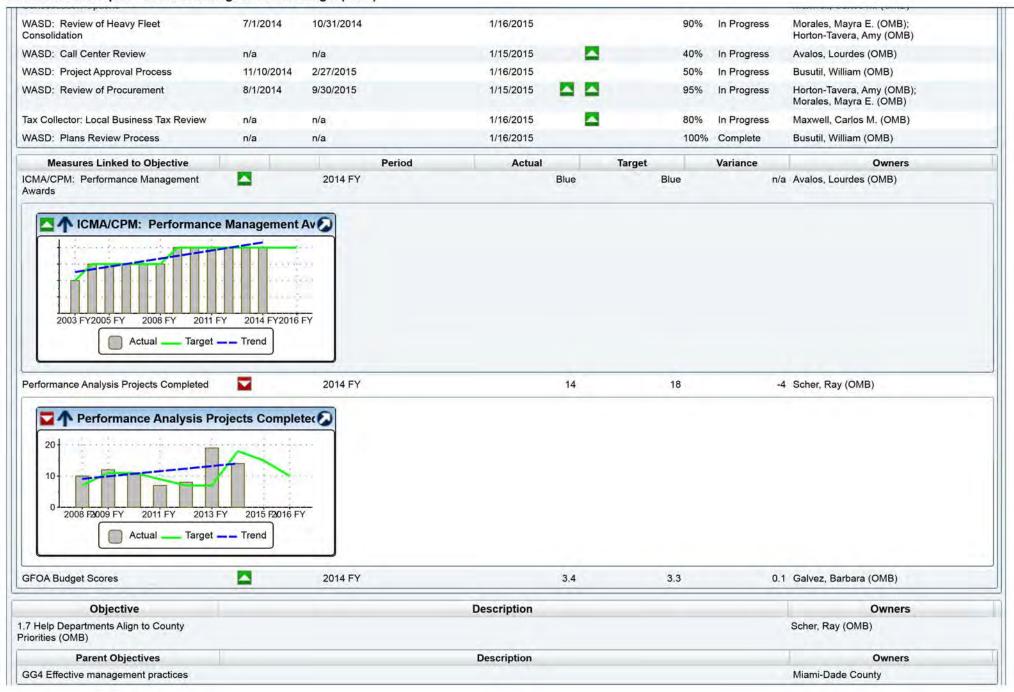
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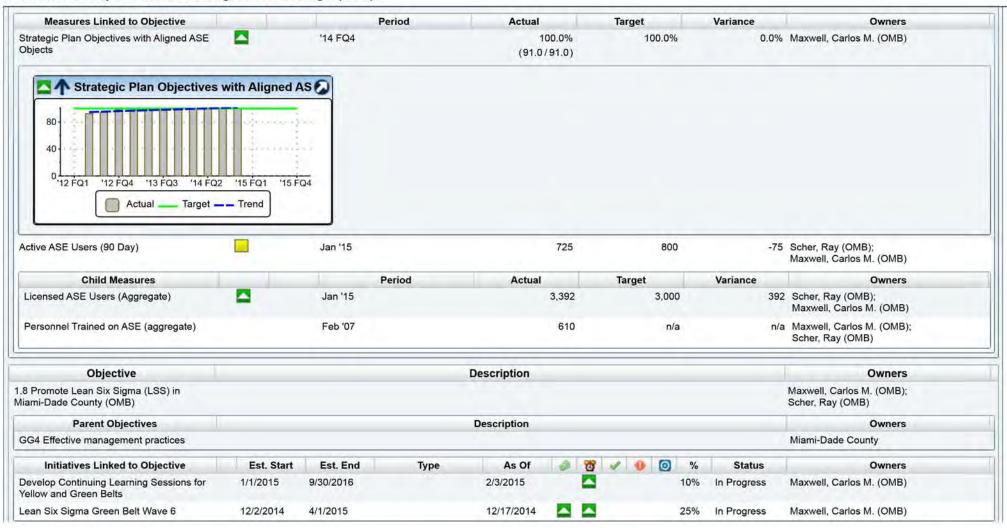
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Measures Linked to Objective			Period	Actual	Target	Variance	Owners
Dollar Value of New Construction in CRA		2011		\$42,740,253	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Child Measures			Period	Actual	Target	Variance	Owners
Florida City		2011		\$2,758,344	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
7th Ave Corridor		2011		\$485,368	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
SEOPW		2011		\$6,738,398	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Homestead		2011		\$1,085,060	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Naranja Lakes		2011		\$7,004,155	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
North Miami		2011		\$989,011	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
North Miami Beach		2011		\$76,827	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Omni		2011		\$-60,476	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
South Miami		2011		\$247,385	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Midtown		2011		35,566	n/a	n/a	Binns, Basil
West Perrine		2011		904,666	n/a	n/a	Binns, Basil
City Center - Miami Beach		2011		\$22,475,949.00	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Difference Between CRA and Countywide Growth Rates	_	2012		11.3 percentage pts.	0.1 percentage pts.	11.2 percentage pts.	Fernandez, Jorge (OMB); Binns, Basil
Child Measures			Period	Actual	Target	Variance	Owners
Growth of Taxable Values in CRA Areas		2012		13.3%	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Growth rate of Countywide Taxable Values		2012		2.0%	n/a	n/a	Fernandez, Jorge (OMB); Binns, Basil
Percentage point increase in all CRAs taxable value compared to the County tax roll: KPI	▼	2011 FY		-5.6Perc. Point	8.5Perc. Point	-14.1Perc. Point	Miami-Dade County
taxable value compared to the County tax		2011 FY		-5.6Perc. Point Description	8.5Perc. Point	-14.1Perc. Point	Miami-Dade County Owners
taxable value compared to the County tax roll: KPI Objective 6 Continuously improve government		2011 FY			8.5Perc. Point	-14.1Perc. Point	
taxable value compared to the County tax roll: KPI Objective 6 Continuously improve government		2011 FY			8,5Perc. Point	-14.1Perc. Point	Owners Galvez, Barbara (OMB);
Objective 6 Continuously improve government DMB) Parent Objectives		2011 FY		Description	8.5Perc. Point	-14.1Perc. Point	Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OM
Objective 6 Continuously improve government OMB) Parent Objectives	Est. Start	2011 FY Est. End	Туре	Description Description		-14.1Perc. Point	Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OM Owners
Objective 6 Continuously improve government DMB) Parent Objectives GG4 Effective management practices Initiatives Linked to Objective			Туре	Description Description As Of	<u>8</u>		Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OM Owners Miami-Dade County
Objective 6 Continuously improve government OMB) Parent Objectives GG4 Effective management practices Initiatives Linked to Objective PWWM: Heavy Fleet Decision Analysis	Est. Start	Est. End	Туре	Description Description As Of	8	% Status	Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OM Owners Miami-Dade County Owners
Objective 6 Continuously improve government OMB) Parent Objectives GG4 Effective management practices Initiatives Linked to Objective PWWM: Heavy Fleet Decision Analysis PWWM: Heavy Fleet Cost Reduction WASD: Review of Damage Prevention	Est. Start	Est. End	Туре	Description Description As Of 1/15/2015	8	% Status	Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OM Owners Miami-Dade County Owners Morales, Mayra E. (OMB)
Objective Continuously improve government DMB) Parent Objectives GG4 Effective management practices Initiatives Linked to Objective PWWM: Heavy Fleet Decision Analysis PWWM: Heavy Fleet Cost Reduction WASD: Review of Damage Prevention Unit (Locates) Human Resources: Reemployment	Est. Start n/a 5/1/2014	Est. End n/a 10/17/2014	Туре	Description Description As Of	8 2 0 0 1 1 1 5	% Status 00% Complete 00% Complete	Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OM Owners Miami-Dade County Owners Morales, Mayra E. (OMB) Horton-Tavera, Amy (OMB)
Objective Objective Government DMB) Parent Objectives GG4 Effective management practices Initiatives Linked to Objective PWWM: Heavy Fleet Decision Analysis PWWM: Heavy Fleet Cost Reduction WASD: Review of Damage Prevention Unit (Locates) Human Resources: Reemployment Assistance Process Review (Lean) Public Defender: Early Release Unit	Est. Start n/a 5/1/2014 7/1/2014	Est. End n/a 10/17/2014 12/31/2014	Туре	Description As Of 1/15/2015 10/20/2014 1/16/2015	₩	% Status 00% Complete 00% Complete 100% In Progress	Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OMI Owners Miami-Dade County Owners Morales, Mayra E. (OMB) Horton-Tavera, Amy (OMB) Horton-Tavera, Amy (OMB) Maxwell, Carlos M. (OMB);
Objective Objective 6 Continuously improve government DMB) Parent Objectives GG4 Effective management practices	Est. Start n/a 5/1/2014 7/1/2014 n/a	Est. End n/a 10/17/2014 12/31/2014 n/a	Туре	Description As Of 1/15/2015 10/20/2014 1/16/2015 12/16/2014	1 1 2 2	% Status 00% Complete 00% Complete 95% In Progress	Owners Galvez, Barbara (OMB); Moon, Jennifer (OMB); Scher, Ray (OMi Owners Miami-Dade County Owners Morales, Mayra E. (OMB) Horton-Tavera, Amy (OMB) Horton-Tavera, Amy (OMB) Maxwell, Carlos M. (OMB); Horton-Tavera, Amy (OMB)

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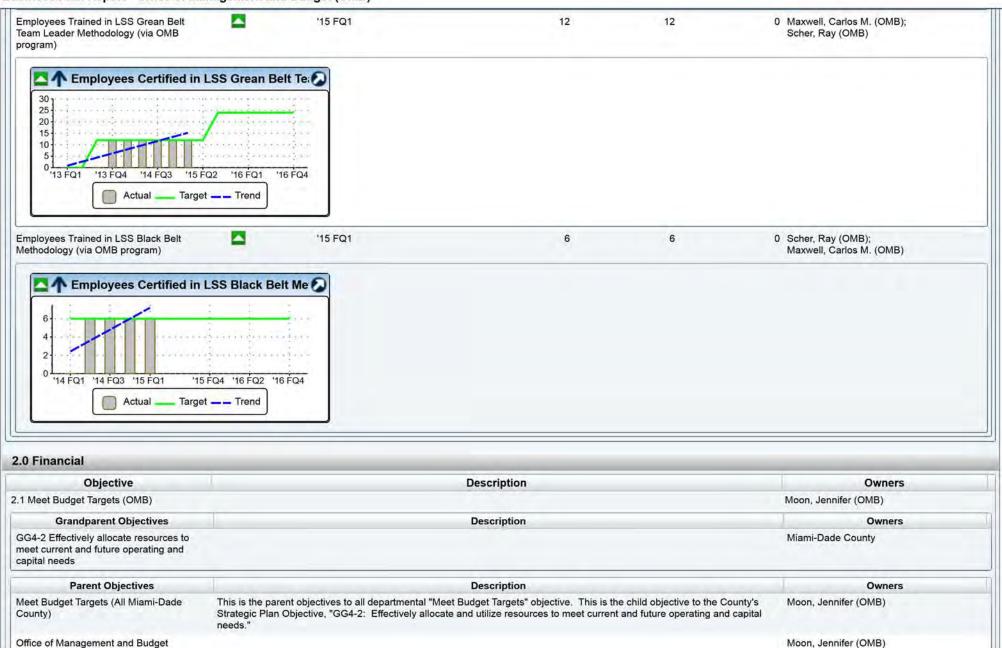
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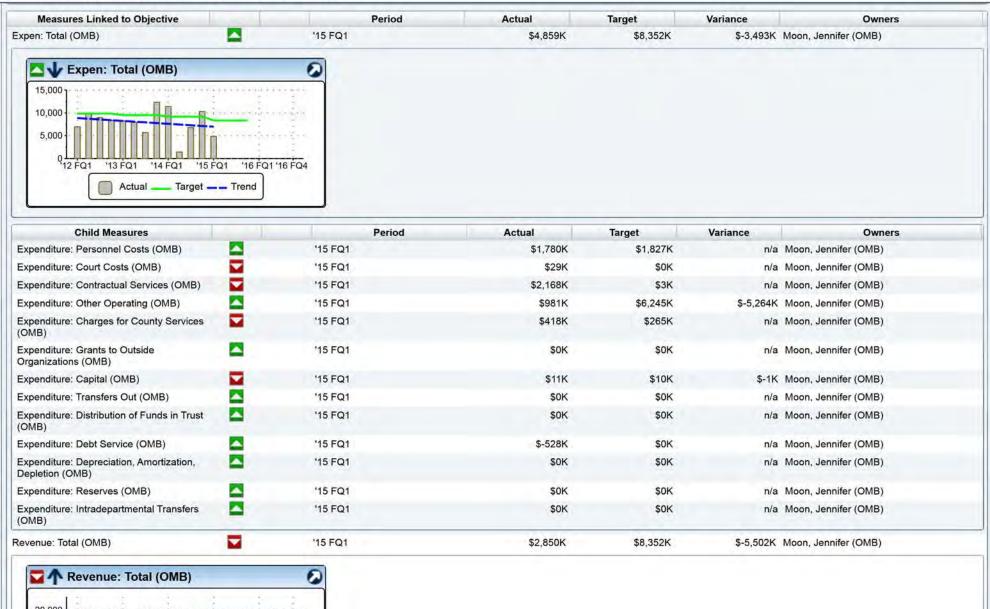
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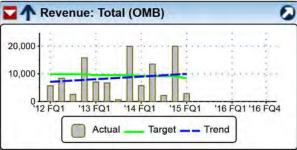


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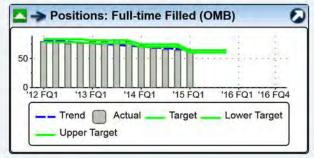
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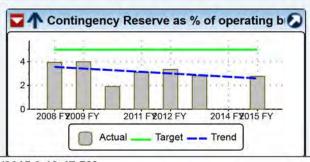


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Child Measures		Period	Actual	Target	Variance	Owners
Revenue: Carryover (OMB)	_	'15 FQ1	\$0K	\$0K	\$0K	Moon, Jennifer (OMB)
Revenue: Proprietary (OMB)		'15 FQ1	\$0K	\$261K	\$-261K	Moon, Jennifer (OMB)
Revenue: General Fund (OMB)		'15 FQ1	\$0K	\$1,270K	\$-1,270K	Moon, Jennifer (OMB)
Revenue: Federal (OMB)	$\overline{}$	'15 FQ1	\$2,850K	\$6,536K	\$-3,686K	Moon, Jennifer (OMB)
Revenue: State (OMB)		'15 FQ1	\$0K	\$0K	\$0K	Moon, Jennifer (OMB)
Revenue: Interagency/Intradepartmental (OMB)		'15 FQ1	\$0K	\$285K	\$-285K	Moon, Jennifer (OMB)
Positions: Full-time Filled (OMB)		'15 FQ1	61	64 (60-64)	-3	Moon, Jennifer (OMB)



Objective			Description			Owners
2.2 Maintain Healthy Reserves (OMB)						Galvez, Barbara (OMB)
Grandparent Objectives			Description			Owners
GG4 Effective management practices						Miami-Dade County
Parent Objectives			Description		i i	Owners
GG4-2 Effectively allocate resources to meet current and future operating and capital needs						Miami-Dade County
Measures Linked to Objective		Period	Actual	Target	Variance	Owners
Contingency Reserve as % of operating	2015 FY		2.76%	5.00%	-2.24%	Galvez, Barbara (OMB)

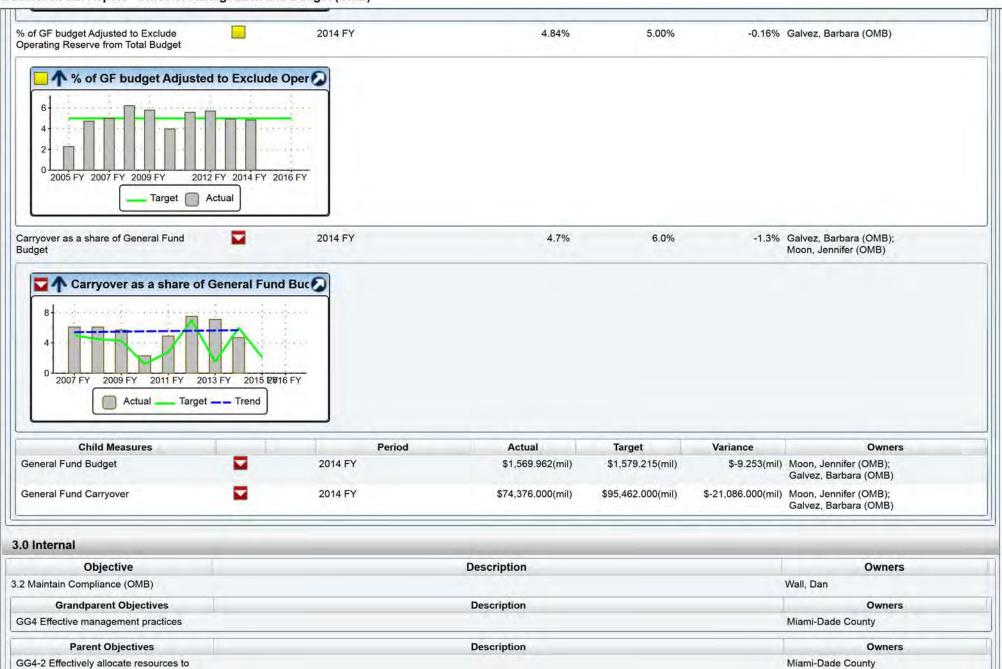


budget (excluding operating reserves)

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meet current and future operating and

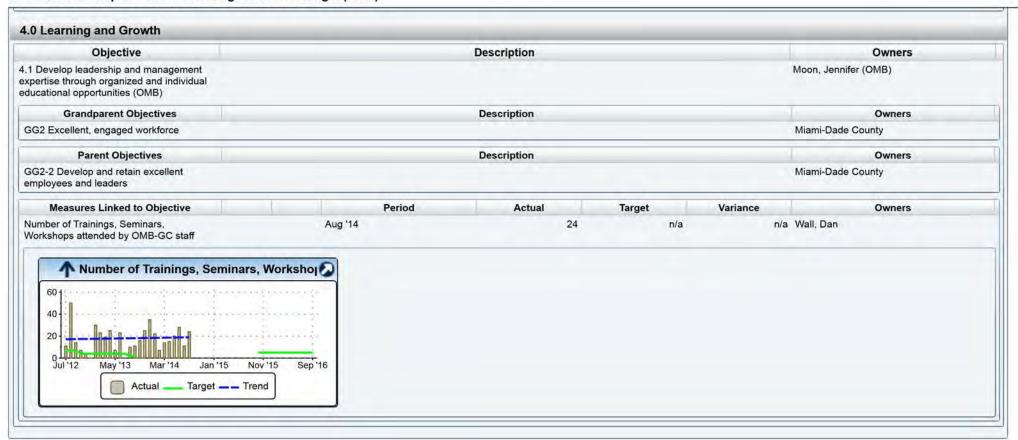
capital needs



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