

SCORECARD DETAIL-Medical Examiner Department

Details - Base View

None Initiatives Processes

The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.

Default ▾

1.0 Customer

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal	
<u>Fulfill Statutory Mandate (FS Chapter 406) (ES1-1)</u>						
Initiative Name	Type	As Of	\$    	%	Status	Owners
Unidentified Decedents		09/11/2009		20%	In Progress	Hyma, Bruce Rivera-Morales, Jorge
<u>Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year</u>	FY11	 11,956	10,320	n/a	n/a	
<u>Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases)</u>	FY11	2,295	n/a	n/a	n/a	
<u>Deaths Certified Monthly</u>	Oct 2011	 176	205	 176	205	
<u>Autopsies performed annually (Fiscal)</u>	FY11	1,780	n/a	n/a	n/a	
<u>Body Disposition Requests Processed /Approved per Florida Statute (ES1-1)</u>	FY10	 7,923	7,746	n/a	n/a	
<u>Non ME Cases (Jurisdiction Declined)</u>	Oct 2011	41	n/a	41	n/a	
Initiative Name	Type	As Of	\$    	%	Status	Owners
<u>Death scene investigative services (ES4-6, ES2-3, ES1-2, ES5-3)</u>		n/a		n/a	n/a	Hyma, Bruce Melton-Lamar, Veronica
<u>Medicolegal Number of Scene Calls per Month</u>	Nov 2011	4	n/a	n/a	n/a	
<u>Medicolegal Non-ME Cases Cleared per Month</u>	Nov 2011	34	n/a	n/a	n/a	
<u>Comply with Florida Administrative Code - Bone & Tissue Procurement (ES1-1)</u>						
<u>Bone & Tissue Cases processed annually (Fiscal Year)</u>	FY11	358	n/a	n/a	n/a	
<u>Percentage of ME cases that are bone, tissue, or organ donors (PS4, ES1)</u>	Oct 2011	10 %	n/a	10 %	n/a	
<u>Public Interment Program (FS Chapters 406 and 872) (ES1-1)</u>						
<u>Public Interment Cases Annually (Fiscal Year)</u>	FY11	 802	819	n/a	n/a	
<u>Public Interment cases opened</u>	Dec 2011	 70	80	 218	240	

<u>Public Interment cases cremated</u>	Dec 2011	▼ 56	68	▼ 168	205
<u>Public Interment pre approval cases opened</u>	Dec 2011	▼ 6	11	▼ 25	32
<u>Public Interment pre approval changed to Public Interment</u>	Dec 2011	▼ 2	5	▼ 12	15
<u>Forensic Toxicology Laboratory Activity (ES 1-1)</u>					
<u>Toxicology Cases Processed (ME District 11, Miami-Dade)</u>	Nov 2011	▲ 159	157	■ 283	314
<u>Toxicology Cases Received - (ME District 11, Miami-Dade)</u>	FY11	▲ 1,885	1,719	n/a	n/a
<u>Toxicology Cases Processed (Outside Districts)</u>	Nov 2011	■ 36	75	■ 78	150
<u>Toxicology Cases Received - (Outside Districts)</u>	FY11	561	n/a	n/a	n/a
<u>Toxicology Case Turnaround Time</u>	Nov 2011	■ 79.8	30.0	n/a	n/a
<u>Accreditation Criteria for Toxicology Turnaround (ME Cases)</u>	Nov 2011	▼ 67 %	90 %	n/a	n/a
<u>Toxicology assays performed on MDME cases</u>	FY11	12,203	n/a	n/a	n/a
<u>Toxicology assays performed on Outside cases</u>	FY11	3,390	n/a	n/a	n/a
<u>Toxicology assays for QA/QC evaluations</u>	FY11	4,156	n/a	n/a	n/a
<u>Provide medicolegal death investigation and forensic photography seminars (PS1-7)</u>					
<u>Number of professionals attending medical examiner seminars.</u>	FY10	■ 96	307	n/a	n/a
<u>Medical Examiners contribute to law enforcement and support the judicial process (PS5-1).</u>					
<u>Medical Examiner's contributions to depositions, pre-trial meetings/conferences and trials.</u>	FY10	▼ 82	284	n/a	n/a
<u>Expand awareness of death investigation processes (PS1-7)</u>					
<u>Training activities for public safety agencies and the community - Number of activities per month</u>	Nov 2011	▼ 3	10	▲ 21	20
<u>Training activities for public safety agencies and the community - Number of students per month</u>	Nov 2011	▼ 38	100	▲ 1,001	200



Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Meet Budget Targets (Medical Examiner) ES8-2</u>					
Expen: Total (Medical Examiner)	FY12 Q1	\$1,947 K	\$2,400 K	\$1,947 K	\$2,400 K
Revenue: Total (Medical Examiner)	FY12 Q1	\$552 K	\$2,400 K	\$552 K	\$2,400 K
Positions: Full-Time Filled (ME)	FY12 Q1	64	(69 - 71)	n/a	(n/a - n/a)

Budget Implementation: FY10-11 (Medical Examiner)

Initiative Name	Type	As Of		%	Status	Owners
<u>Eliminate 1 HR Manager position (\$102,000); Combine procurement and human resources functions. (ME-1)</u>		n/a		n/a	n/a	<u>Hyma, Bruce</u>
<u>Eliminate neuropathology contract; Postpone equipment maintenance, chemical disposal and contingency supplies purchases. (ME-2)</u>		n/a		n/a	n/a	<u>Hyma, Bruce</u>
<u>Reduce operating costs for outside waste collection and other contractual services, chemicals and morgue supplies by \$205,000. (ME-3)</u>		n/a		n/a	n/a	<u>Hyma, Bruce</u>

3.0 Internal

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal																					
<u>Forensic Evidence Recovery Team - Measure Overall Performance</u>																										
<u>FERT - Average Arrival Response Time (Minutes)</u>	Dec 2011	50	60	50	60																					
<table border="1"> <thead> <tr> <th>Initiative Name</th> <th>Type</th> <th>As Of</th> <th> </th> <th>%</th> <th>Status</th> <th>Owners</th> </tr> </thead> <tbody> <tr> <td><u>Establish Evidence Collection Team / Body Transportation Service</u></td> <td></td> <td>01/17/2009</td> <td></td> <td>100%</td> <td>Complete</td> <td><u>Valdes-Pages, Xavier Hyma, Bruce Sabatino, Matthe Sumlar, Len</u></td> </tr> <tr> <td><u>Eliminate two Forensic Evidence Recovery Technician positions</u></td> <td></td> <td>n/a</td> <td></td> <td>n/a</td> <td>n/a</td> <td><u>Valdes-Pages, Xavier Hyma, Bruce</u></td> </tr> </tbody> </table>						Initiative Name	Type	As Of		%	Status	Owners	<u>Establish Evidence Collection Team / Body Transportation Service</u>		01/17/2009		100%	Complete	<u>Valdes-Pages, Xavier Hyma, Bruce Sabatino, Matthe Sumlar, Len</u>	<u>Eliminate two Forensic Evidence Recovery Technician positions</u>		n/a		n/a	n/a	<u>Valdes-Pages, Xavier Hyma, Bruce</u>
Initiative Name	Type	As Of		%	Status	Owners																				
<u>Establish Evidence Collection Team / Body Transportation Service</u>		01/17/2009		100%	Complete	<u>Valdes-Pages, Xavier Hyma, Bruce Sabatino, Matthe Sumlar, Len</u>																				
<u>Eliminate two Forensic Evidence Recovery Technician positions</u>		n/a		n/a	n/a	<u>Valdes-Pages, Xavier Hyma, Bruce</u>																				
<u>FERT - Number of calls above 60 minutes per month</u>	Nov 2011	67	25	126	50																					
<u>FERT - % of calls that are above 60 minutes per month, historical</u>	Nov 2011	33	5	31	5																					
<u>Autopsy Reports Preparation Time (PS 1-2)</u>																										
<u>Autopsy protocol preparation time (calendar days)</u>	Aug 2011	8	14	12	14																					

Department Sortie-Medical Examiner
Release Time (hours) (PS 1-2)

Department Sortie-Medical Examiner
Release Time(hours)

Dec 2011  25 24  25 24

Initiative Name	Type	As Of	    	%	Status	Owners
<u>Eliminate 8 positions in Death Investigation (ME- 1)</u>		11/30/2009	 	100%	Complete	Hyma, Bruce

Scene Investigations by Medical
Examiners (ES1-1)

Scene Investigations by Medical
Examiners

FY11 208 n/a n/a n/a

Forensic Imaging Unit Activity (ES 1-1)

Total Images reproduced

Nov 2011  5,659 5,000  10,218 10,000

Workorders processed workload

Nov 2011  423 531  888 1,062

Photographs Taken For Medical
Examiners

FY11  105,541 95,000 n/a n/a

Photographs Taken for Law
Enforcement

FY11  4106 7024 n/a n/a

Evaluate Laboratory Case Input and
Output (ES1-1)

Initiative Name	Type	As Of	    	%	Status	Owners
<u>Laboratory Information Management System (LIMS) (ES1-2, ES4-6)</u>		03/31/2009		80%	In Progress	Valdes- Pages, Xavier Hime, George Rivera- Morales, Jorge

Ratio of Toxicology cases completed
to cases received.

Nov 2011  1.20 1.00  0.93 1.00

ME Case Load (NAME) Accreditation
(PS1-2)

Percent of Pending Cases Closed in
90 Days

FY11  21 % 90 % n/a n/a

Percent of Staff Doctors Meeting Case
Load (NAME Accreditation) Guidelines

FY11  20 % 100 % n/a n/a

FAME Practice Guidelines for Pathologist
Autopsy Case Load

Percent Staff Pathologist Meeting
FAME Autopsy Case Load Guidelines

FY11  40 % 100 % n/a n/a

Body Inventory

Body Count in refrigeration

Dec 2011  68 79 n/a n/a

4.0 Learning and Growth

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Web enabled 24 Hr Medical Examiner information (PS1-7)</u>					
<u>CME Implementation (Percent Complete)</u>	FY10	▼ 95	100	n/a	n/a
<u>Laboratory Information Management System (LIMS) percentage complete</u>	FY10 Q1	▼ 95	100	▼ 95	100

[Scorecard Exception Report](#) [Business Plan Reports](#)

Scorecard Owners: [Hyma, Bruce](#) [Rivera-Morales, Jorge](#) [Valdes-Pages, Xavier](#)

Linked Objects

[Hide All](#)

Child Scorecards

There are no scorecards linked at this time.

Parent Scorecards

	Owners
Public Safety Strategic Area	Admin, Admin

Objectives

	Owners
(ES1-1.5) Fulfill Statutory Mandate (FS Chapter 406) (ES1-1)	Hyma, Bruce Rivera-Morales, Jorge Valdes-Pages, Xavier
(ES1-1.3) Comply with Florida Administrative Code - Bone & Tissue Procurement (ES1-1)	Hime, George Hyma, Bruce Rivera-Morales, Jorge Valdes-Pages, Xavier
(ES1-1.4) Public Interment Program (FS Chapters 406 and 872) (ES1-1)	Hyma, Bruce Witty-Fortunato, Sandra
(ES1-1.6) Forensic Toxicology Laboratory Activity (ES 1-1)	Hime, George Rivera-Morales, Jorge Valdes-Pages, Xavier
(PS1.7.2) Provide medicolegal death investigation and forensic photography seminars (PS1-7)	Hime, George Hyma, Bruce Rivera-Morales, Jorge Valdes-Pages, Xavier
(PS5.1.1) Medical Examiners contribute to law enforcement and support the judicial process (PS5-1).	Hyma, Bruce Rivera-Morales, Jorge Valdes-Pages, Xavier
(ES8.2.1.22) Meet Budget Targets (Medical Examiner) ES8-2	Hyma, Bruce
Budget Implementation: FY10-11 (Medical Examiner)	Hyma, Bruce
Forensic Evidence Recovery Team - Measure Overall Performance	Hyma, Bruce Rivera-Morales, Jorge Sumlar, Len
(PS1.2.4) Autopsy Reports Preparation Time (PS 1-2)	Hime, George Rivera-Morales, Jorge Valdes-Pages, Xavier
 (PS1.2.5) Department Sortie-Medical Examiner Release Time (hours) (PS 1-2)	Hyma, Bruce Rivera-Morales, Jorge Valdes-Pages, Xavier

<u>(ES1-1.8) Scene Investigations by Medical Examiners (ES1-1)</u>	<u>Pages, Xavier</u> <u>Hyma, Bruce</u> <u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>(ES1-1.7) Forensic Imaging Unit Activity (ES 1-1)</u>	<u>Hyma, Bruce</u> <u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>Evaluate Laboratory Case Input and Output (ES1-1)</u>	<u>Hime, George</u> <u>Hyma, Bruce</u> <u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>ME Case Load (NAME) Accreditation (PS1-2)</u>	<u>Hyma, Bruce</u> <u>Rivera-Morales, Jorge</u>
<u>FAME Practice Guidelines for Pathologist Autopsy Case Load</u>	<u>Hyma, Bruce</u>
<u>Body Inventory</u>	<u>Valdes-Pages, Xavier</u>
<u>(PS1.7.1) Web enabled 24 Hr Medical Examiner information (PS1-7)</u>	<u>Hime, George</u> <u>Hyma, Bruce</u> <u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>(PS1.7.3) Expand awareness of death investigation processes (PS1-7)</u>	<u>Hyma, Bruce</u> <u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>

Program Groups

There are no program groups linked at this time.

Initiatives

	Type	As Of	\$	👤	✓	!	🔄	%	Status	Owners
<u>Public Interment Program Integration to CME Software</u>		08/31/2009						100%	Complete	<u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>Medical Examiner Active Directory Migration</u>		02/28/2009						100%	Complete	<u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>ME Off-Site Backup Strategy</u>		01/31/2009						99%	In Progress	<u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>CME Upgrade to new version</u>		01/31/2009						100%	Complete	<u>Rivera-Morales, Jorge</u> <u>Valdes-Pages, Xavier</u>
<u>Establish Evidence Collection Team / Body Transportation Service</u>		01/17/2009						100%	Complete	<u>Valdes-Pages, Xavier</u> <u>Hyma, Bruce</u> <u>Sabatino, Matthew</u> <u>Sumlar, Len</u>
<u>Unidentified Decedents</u>		09/11/2009						20%	In Progress	<u>Hyma, Bruce</u> <u>Rivera-Morales, Jorge</u>
<u>Death scene investigative services (ES4-6, ES2-3, ES1-2, ES5-3)</u>		n/a						n/a	n/a	<u>Hyma, Bruce</u> <u>Melton-Lamar, Veronica</u>
<u>Laboratory Information</u>		03/31/2009						80%	In Progress	<u>Valdes-Pages, Xavier</u>

Processes

There are no processes linked at this time.

REFERENCE CENTER

Action Items

Show Details  

Due Date	Status	Action	Owners
No Action Items to Report			
 Open	 Overdue		

Comments

Author/Date	Comment	Show All
There are no comments at this time.		

External Links



 [Business Plan](#)

Attached Documents



Last Updated Checked Out By

Customer Perspective

Objective Name	Owner(s)
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Fulfill Statutory Mandate (FS Chapter 406) (ES1-1)	Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
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This state Statute defines the duty, authority and accountability of the District Medical Examiner. It further defines the types of death over which the District Medical Examiner has jurisdiction. The types of death include all violent deaths, deaths which are sudden and unexplained, all homicides, all suicides, accidental deaths, all deaths in police custody or prison, deaths from occupational exposures, public health threats, poisonings, deaths from unusual or mysterious circumstances, deaths without proper medical certification, and bodies which are to be cremated, dissected or buried at sea.

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Unidentified Decedents	Bruce Hyma Jorge Rivera-Morales	PS1 Reduced Crime
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Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

Measure	Owner(s)
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Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year	Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
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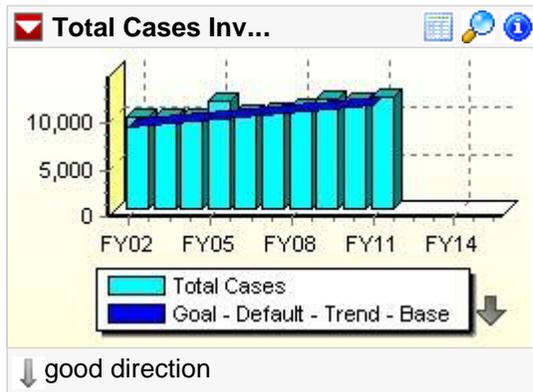
This measure includes the following: Telephone Cases, Skeleton Examinations, External Examinations, Non-ME Cases (Jurisdiction Declined) , Non-Human Remains, Cremation Reviews, Autopsies as well as Pathology and Toxicology Consult Cases and Bone & Tissue Cases.

Performance	Initiatives Linked To Measure	Owner(s)
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Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	11,956	10,320	(1,636)	FY11

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) Veronica Melton-Lamar Bruce Hyma

The deaths certified annually are those deaths the medical examiner investigated and certified, that is, provided the cause and manner of death. This number also includes deaths tracked by telephone (T-cases) which have been certified by private physicians but which fall under the medical examiner's jurisdiction.

Performance

Ind	Actual	Target	Variance	Date
	2,295	n/a	n/a	FY11

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Deaths Certified Monthly Bruce Hyma Veronica Melton-Lamar Jorge Rivera-Morales
Xavier Valdes-Pages

This data represents deaths certified by the Medical Examiner monthly (excluding Bone & Tissue Bank, Non ME cases, Cremation Approvals, etc). Counts include total number of Homicides, Suicides, Accidents, and Natural deaths.

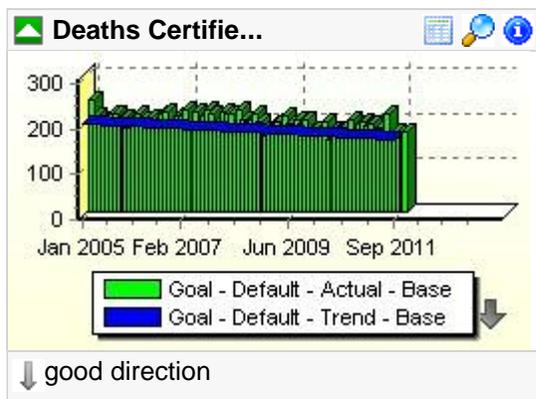
Performance

Ind	Actual	Target	Variance	Date
▲	176	205	29	Oct 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	Accidents	50	58	Oct 2011
▲	Homicides	17	20	Oct 2011
▲	Naturals	51	78	Aug 2011
▼	Suicides	18	17	Aug 2011
▲	Pending	28	34	Aug 2011
▲	Other Deaths Certified	0	1	Aug 2011



Measure **Owner(s)**

Autopsies performed annually (Fiscal)

Veronica Melton-Lamar Bruce Hyma

An autopsy is the external and internal examination of human remains for purposes of documenting disease, injury or indicators of chemical intoxication. The process can also aid in the determination of age, identification, gender, ethnicity and time since death. This procedure is used in the death investigation process at the discretion of the Medical Examiner per Florida Statute, Chapter 406.

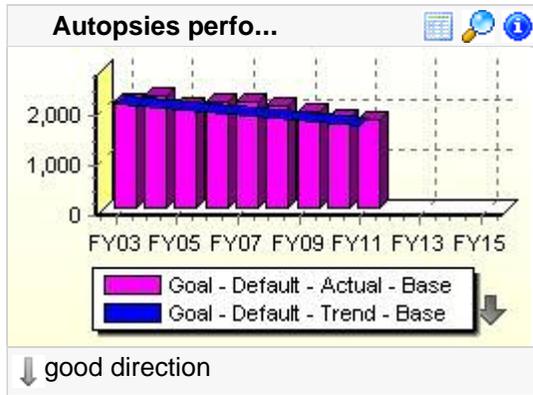
Performance

Ind	Actual	Target	Variance	Date
	1,780	n/a	n/a	FY11

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Body Disposition Requests Processed /Approved per Florida Statute (ES1-1)

Veronica Melton-Lamar Bruce Hyma

This public service measure represents the number of body disposition requests which are processed and approved by the Medical Examiner Department per Florida Statute. Each request must be processed for validity and certification (cause and manner of death) accuracy. The most requested disposition is cremation, but anatomical dissections and sea burials are also included.

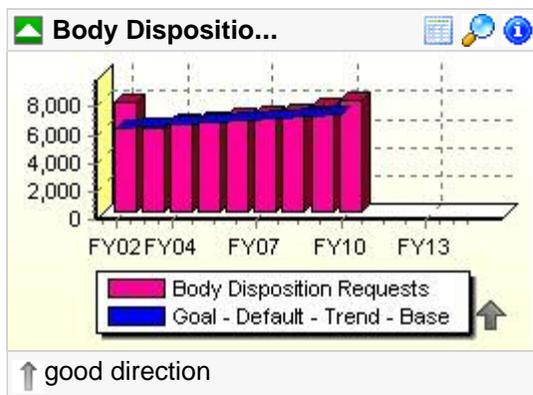
Performance

Ind	Actual	Target	Variance	Date
▲	7,923	7,746	177	FY10

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Non ME Cases (Jurisdiction Declined)

Veronica Melton-Lamar Bruce Hyma

Deaths which are investigated by the department and determined not to fall under ME jurisdiction

Performance

Ind	Actual	Target	Variance	Date
	41	n/a	n/a	Oct 2011

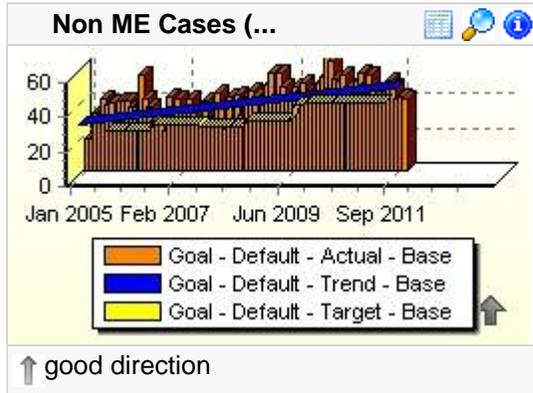
Initiatives Linked To Measure **Owner(s)**

Death scene investigative services (ES4-6, ES2-3, ES1-2, ES5-3)

Bruce Hyma
Veronica Melton-Lamar

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Medicolegal Number of Scene Calls per Month

Sharmaine Tyler-Luke Larry Cameron Bruce Hyma Jorge Rivera-Morales

Number of scene visits for natural death cases visited by investigators

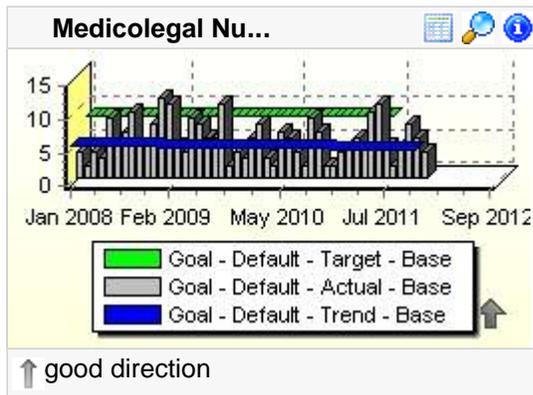
Performance

Ind	Actual	Target	Variance	Date
	4	n/a	n/a	Nov 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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Medicolegal Non-ME Cases Cleared per Month

Sharmaine Tyler-Luke Larry Cameron Bruce Hyma Jorge Rivera-Morales

Number of cases cleared as Non-ME by Medicolegal investigators

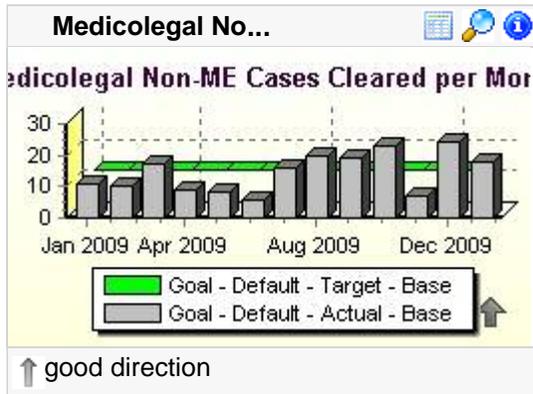
Performance				
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Ind	Actual	Target	Variance	Date
	34	n/a	n/a	Nov 2011

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Target	Date



Objective Name

Owner(s)

Comply with Florida Administrative Code - Bone & Tissue Procurement (ES1-1)

George Hime Bruce Hyma Jorge Rivera-Morales
Xavier Valdes-Pages

Comply with Florida Administrative Code - Bone & Tissue Procurement. Cadaver bone and tissue donors come to the Medical Examiner Department, from Miami-Dade County and from other jurisdictions, in order for the University of Miami to procure bone and tissue for transplantation and/or research.

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

PS1 Reduced Crime

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

Measure

Owner(s)

Bone & Tissue Cases processed annually (Fiscal Year)

Veronica Melton-Lamar Bruce Hyma

This number represents the number of donors processed in our sterile autopsy suite annually by the Bone & Tissue Bank of the University of Miami.

Performance

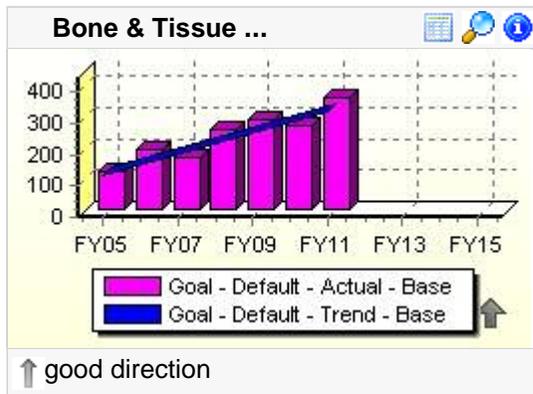
Ind	Actual	Target	Variance	Date
	358	n/a	n/a	FY11

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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Percentage of ME cases that are bone, tissue, or organ donors (PS4, ES1)	Veronica Melton-Lamar Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
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The Medical Examiner Department serves community health interests by working in partnership with the University of Miami and families of decedents to make life-saving bone, tissue and organ donations available to others. This partnership strengthens the bond between the public safety departments and the community (PS4) and enables Miami-Dade County departments and their service partners to deliver quality customer service. The percentage represents the number of donor cases divided by the number of certified deaths. (ES1)

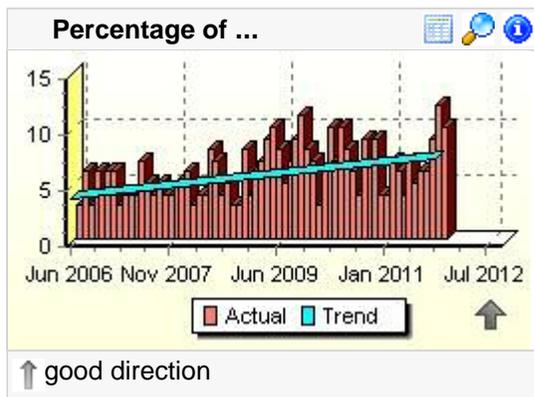
Performance				
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Ind	Actual	Target	Variance	Date
	10 %	n/a	n/a	Oct 2011

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Target	Date
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Objective Name**Owner(s)**

Public Interment Program (FS Chapters 406 and 872) (ES1-1)

Bruce Hyma Sandra Witty-Fortunato Medical Examiner

This service provides for the disposition of unclaimed or indigent, identified or unidentified human remains.

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives**

HH2_Basic needs of vulnerable Miami-Dade County residents are met

Measure**Owner(s)**

Public Interment Cases Annually (Fiscal Year)

Sandra Witty-Fortunato Bruce Hyma

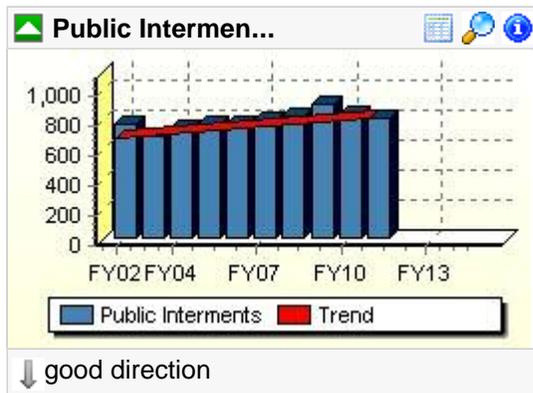
Number of cases interred by Miami-Dade County annually.

Performance

Ind	Actual	Target	Variance	Date
▲	802	819	(17)	FY11

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Public Interment cases opened

Sandra Witty-Fortunato Bruce Hyma

Public Interment cases opened excluding pre-approved cases

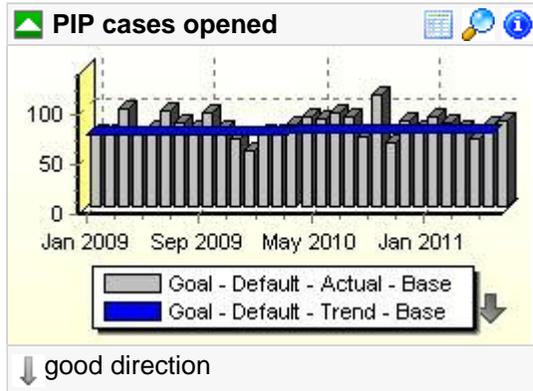
Performance

Ind	Actual	Target	Variance	Date
▲	70	80	(10)	Dec 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Public Interment cases cremated

Sandra Witty-Fortunato Bruce Hyma

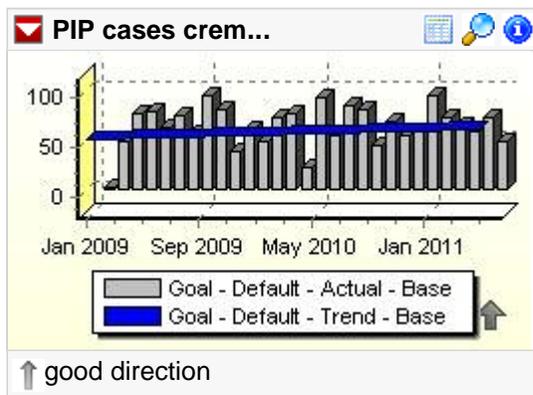
Performance

Ind	Actual	Target	Variance	Date
▼	56	68	(12)	Dec 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Public Interment pre approval cases opened

Sandra Witty-Fortunato Bruce Hyma

Public interment pre approved cases are those cases where the Medical Examiner Department has been notified by care facility or hospital of impending death and indigent status.

Performance

Ind	Actual	Target	Variance	Date
☑	6	11	(5)	Dec 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Public Interment pre approval changed to Public Interment

Sandra Witty-Fortunato Bruce Hyma

These are Cases that started as a pre approval and changed to Public Interment

Performance

Ind	Actual	Target	Variance	Date
☑	2	5	(3)	Dec 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name

Owner(s)

Forensic Toxicology Laboratory Activity (ES 1-1) George Hime Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

Total cases received and processed in District 11 and for outside clients

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

PS1 Reduced Crime

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

Measure

Owner(s)

Toxicology Cases Processed (ME District 11, Miami-Dade)

George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Toxicology cases processed for deaths investigated by Miami-Dade Medical Examiners per State Statute.

Performance

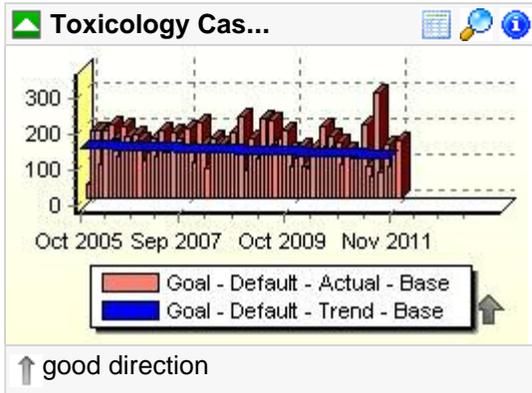
Ind	Actual	Target	Variance	Date
▲	159	157	2	Nov 2011

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Toxicology Cases Received - (ME District 11, Miami-Dade)

George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Yearly count of all cases recieved by the laboratory from Miami Dade Medical Examiners

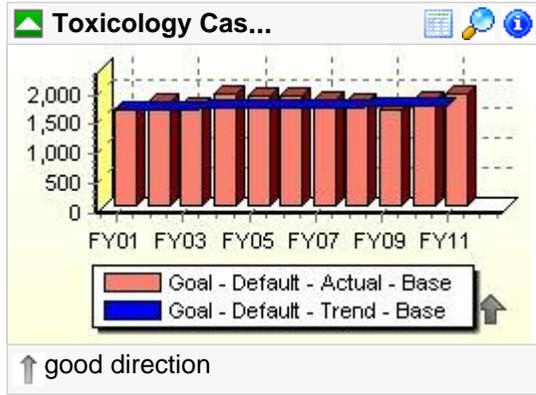
Performance

Ind	Actual	Target	Variance	Date
▲	1,885	1,719	166	FY11

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Toxicology Cases Processed (Outside Districts)

George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Toxicology cases processed for other Florida Medical Examiner Districts and Law Enforcement Agencies (State, Federal and International)

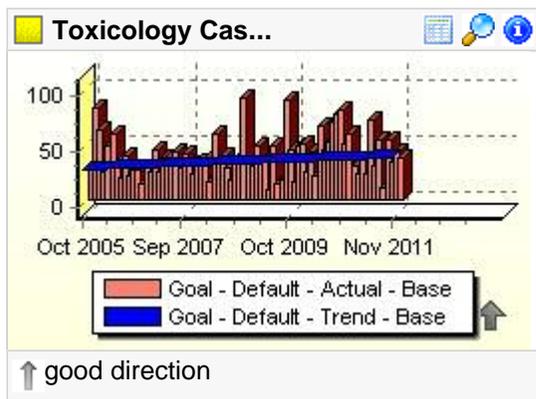
Performance

Ind	Actual	Target	Variance	Date
■	36	75	(39)	Nov 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Toxicology Cases Received - (Outside Districts)

George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Yearly count of all cases recieved from outside agencies

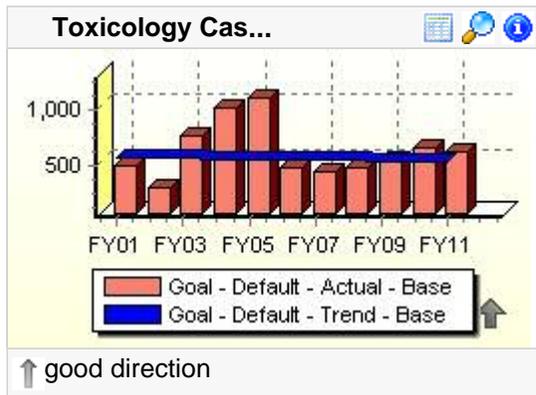
Performance

Ind	Actual	Target	Variance	Date
	561	n/a	n/a	FY11

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Toxicology Case Turnaround Time

George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

This measure describes the amount of time it takes from the time the case is recieved in the laboratory to the time a report is issued. It is an average of all cases recieved.

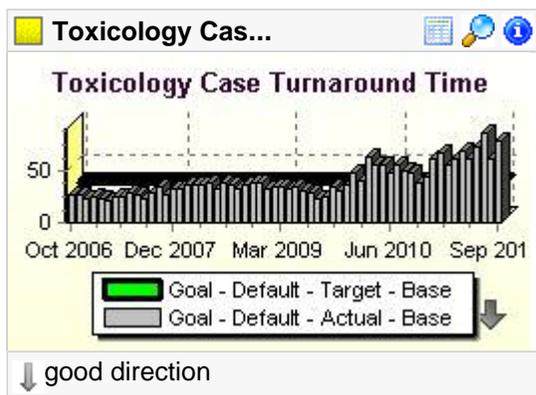
Performance

Ind	Actual	Target	Variance	Date
■	79.8	30.0	(49.8)	Nov 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Accreditation Criteria for Toxicology Turnaround (ME Cases)

George Hime

The criteria for turnaround time to meet NAME accreditation requirements is: 90% of completed toxicology cases must have been completed within 90 days. The number being tracked in this measure is that percentage. If is greater than 90 then standards are being met. If below then standards are not being met.

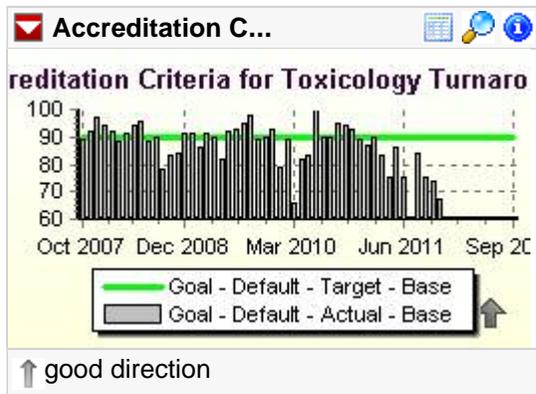
Performance

Ind	Actual	Target	Variance	Date
☑	67 %	90 %	(23) %	Nov 2011

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure **Owner(s)**

Toxicology assays performed on MDME cases

George Hime

A count of all toxicology assays performed on District 11 MDME cases submitted. The number is a count summarized from the Laboratory Information Management System and includes a counting of the different complete assays performed throughout the fiscal year

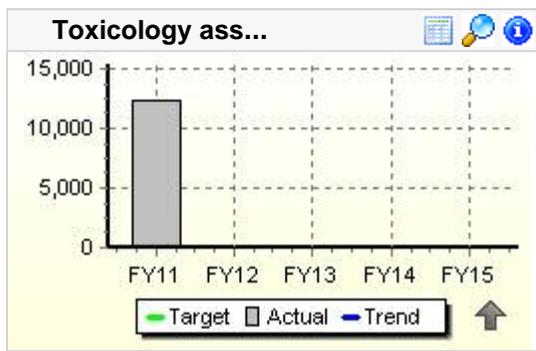
Performance

Ind	Actual	Target	Variance	Date
	12,203	n/a	n/a	FY11

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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Toxicology assays performed on Outside cases

George Hime

A count of all assays performed on cases received from outside clients of the laboratory. The count is a summary of all complete assays from our Laboratory Information Management system and includes all assays performed in the fiscal year.

Performance				
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Ind	Actual	Target	Variance	Date
	3,390	n/a	n/a	FY11

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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Toxicology assays for QA/QC evaluations

George Hime

A count of all assays performed in the laboratory for purposes of evaluating quality assurance in routine assays and overall performance

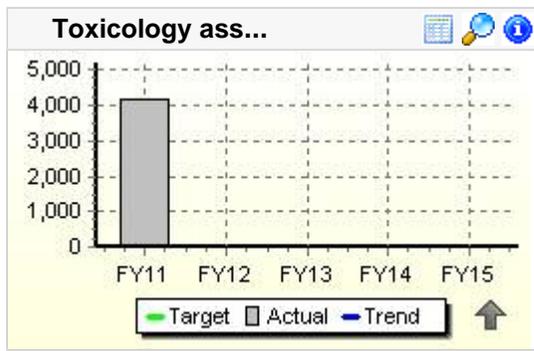
Performance				
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Ind	Actual	Target	Variance	Date
	4,156	n/a	n/a	FY11

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Provide medicolegal death investigation and forensic photography seminars (PS1-7)	George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner
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Offer seminars to law enforcement, criminal justice, medical and legal professionals from throughout the United States and othe countries.

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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PS1 Reduced Crime

zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

(PS1.7) zz_2003_Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results

Measure	Owner(s)
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Number of professionals attending medical examiner seminars.	Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
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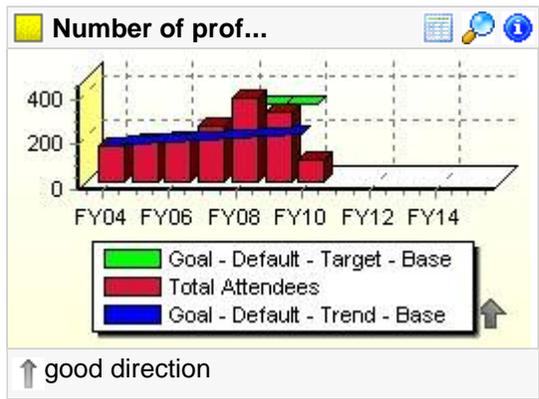
The Medical Examiner department offers intensive, 40-hour seminars in death investigation and forensic photography for law enforcement, medical, and legal professionals from Miami-Dade County and outside agencies.

Performance	Initiatives Linked To Measure	Owner(s)
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Ind	Actual	Target	Variance	Date
■	96	307	(211)	FY10

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name **Owner(s)**

Medical Examiners contribute to law enforcement and support the judicial process (PS5-1). Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Medical and Professional staff provide expert testimony on death investigation to law enforcement, criminal justice and legal communities.

Initiatives Linked To Objective **Owner(s)**

GrandParent Objectives

PS1 Reduced Crime

zz_2003_Improve public safety through the use of community planning and the enforcement of quality of life issues

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

(PS5.1) zz_2003_Safer communities through planning, design, maintenance and enforcement

Measure **Owner(s)**

Medical Examiner's contributions to depositions, pre-trial meetings/conferences and trials. Veronica Melton-Lamar

Medical Examiners and other professional staff are subpoenaed as expert witnesses in criminal and civil litigation. They must be prepared to give testimony and depositions and at trial in state and federal court. The preparation process involves pre-trial meetings/ conferences with plaintiff and defense counsel.

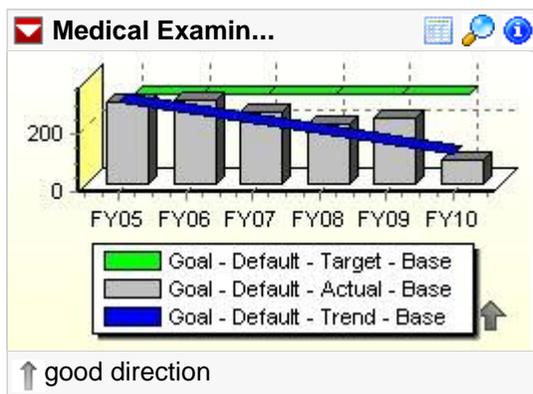
Performance

Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	82	284	(202)	FY10

Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Expand awareness of death investigation processes (PS1-7)	Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages
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Strengthen the bond between the Medical Examiner Department, public safety departments, educational institutions and the community through lectures, seminars, professional meetings, instructional tours, student internships, presentations in schools, and Career Days.

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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PS2 Reductions in Preventable Death, Injury, and Property Loss

zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future

Parent Objectives

PS2-2_Improve Effectiveness of Outreach and Response

(PS1.7) zz_2003_Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results

Measure	Owner(s)
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Training activities for public safety agencies and the community - Number of activities per month	Larry Cameron
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This is a count of monthly events in which Medical Examiner personnel participate in the area of educating outside organizations. These include law enforcement community, educational and social programs

Performance	Initiatives Linked To Measure	Owner(s)
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Ind	Actual	Target	Variance	Date
▼	3	10	(7)	Nov 2011

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure	Owner(s)
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Training activities for public safety agencies and the community - Number of students per month

Larry Cameron

This is a count of the number of students that Medical Examiner Department personnel educates in a monthly basis. Includes law enforcement personnel, educational and social programs.

Performance				
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Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	38	100	(62)	Nov 2011

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
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Ind	Name	Actual	Target	Date
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Financial Perspective

Objective Name	Owner(s)
Meet Budget Targets (Medical Examiner) ES8-2	Bruce Hyma

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

GG4-2 Effectively allocate resources to meet current and future operating and capital needs

zz_2003_Planned necessary resources to meet current and future operating and capital needs (priority outcome)

Parent Objectives

Meet Budget Targets (All Miami-Dade County)

(ES8.2.1) Meet Budget Targets

Measure

Owner(s)

Expen: Total (Medical Examiner) Bruce Hyma Jorge Rivera-Morales Yeseny Serra Xavier Valdes-Pages

Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)

Performance

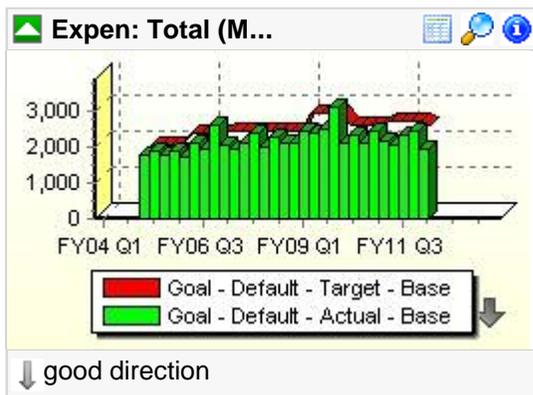
Ind	Actual	Target	Variance	Date
▲	\$1,947 K	\$2,400 K	\$453 K	FY12 Q1

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	Expen: Personnel (ME)	\$1,708 K	\$1,870 K	FY12 Q1
▲	Expen: Other Operating (ME)	239	523	FY12 Q1
▲	Expenditure: Capital (ME)	\$0 K	\$7 K	FY12 Q1
▲	Expen: Non-Operating (ME)	\$0 K	\$0 K	FY12 Q1



Measure

Owner(s)

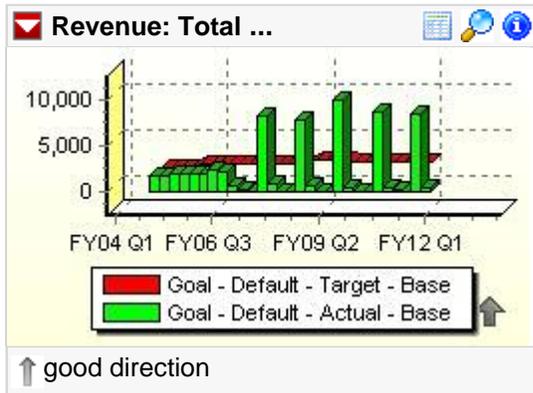
Revenue: Total (Medical Examiner)

Bruce Hyma Jorge Rivera-Morales Yeseny Serra Xavier Valdes-Pages

Total revenue in \$1,000s (from FAMIS)

Performance

Ind	Actual	Target	Variance	Date
▼	\$552 K	\$2,400 K	\$(1,848) K	FY12 Q1



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	Revenue: Carryover (ME)	448	75	FY12 Q1
▼	Revenue: General Fund (ME)	0	2156	FY12 Q1
▼	Revenue: Proprietary (ME)	104	169	FY12 Q1
▲	Revenue: Federal (ME)	0	0	FY12 Q1
▲	Revenue: State (ME)	\$0 K	\$0 K	FY12 Q1
▲	Revenue: Interagency/Intradepartmental (ME)	\$0 K	\$0 K	FY12 Q1

Measure

Owner(s)

Positions: Full-Time Filled (ME)

Yeseny Serra Bruce Hyma

The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.

Performance

Ind	Actual	Target	Variance	Date
▼	64	71	(7)	FY12 Q1



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
Budget Implementation: FY10-11 (Medical Examiner)	Bruce Hyma

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
Eliminate 1 HR Manager position (\$102,000); Combine procurement and human resources functions. (ME-1)	Bruce Hyma	GG4_Effective management practices
Eliminate neuropathology contract; Postpone equipment maintenance, chemical disposal and contingency supplies purchases. (ME-2)	Bruce Hyma	<b data-bbox="834 1041 1055 1071">Parent Objectives GG4-2 Effectively allocate resources to meet current and future operating and capital needs
Reduce operating costs for outside waste collection and other contractual services, chemicals and morgue supplies by \$205,000. (ME-3)	Bruce Hyma	

Internal Perspective

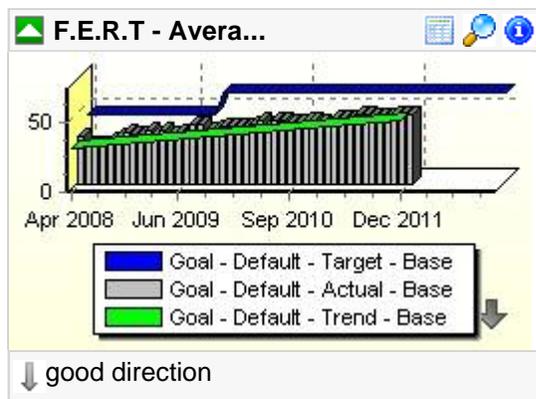
Objective Name	Owner(s)
Forensic Evidence Recovery Team - Measure Overall Performance	Bruce Hyma Jorge Rivera-Morales Len Sumlar
<p>The Forensic Evidence Recovery Team is in charge of recovering, preserving and transporting Medical Examiner evidence from death scenes, including human remains, and working with local law enforcement agencies in the collection and preservation of death investigation evidence.</p>	

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives	Parent Objectives
		PS1 Reduced Crime	PS1-2 Solve Crimes Quickly and Accurately

Measure	Owner(s)
FERT - Average Arrival Response Time (Minutes)	Claude St. Gerard Len Sumlar
Forensic Evidence Recovery Team - average arrival time at scene after been notified of the call.	

Performance				
Ind	Actual	Target	Variance	Date
▲	50	60	(10)	Dec 2011

Initiatives Linked To Measure	Owner(s)
Establish Evidence Collection Team / Body Transportation Service	Bruce Hyma Matthew Sabatino Len Sumlar Xavier Valdes-Pages
Eliminate two Forensic Evidence Recovery Technician positions	Bruce Hyma Xavier Valdes-Pages



Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date

Measure

Owner(s)

FERT - Number of calls above 60 minutes per month

Jorge Rivera-Morales Xavier Valdes-Pages

This is an historical monthly count of FERT cases in which the measure of time from receipt of call to arrival at scene exceeded sixty minutes.

Performance

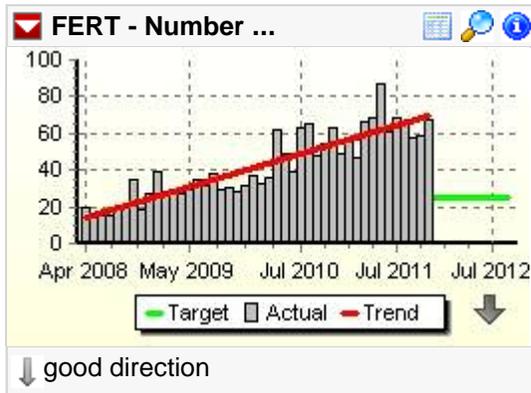
Ind	Actual	Target	Variance	Date
▼	67	25	42	Nov 2011

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure

Owner(s)

FERT - % of calls that are above 60 minutes per month, historical

Jorge Rivera-Morales

An historical monthly count of the percent of FERT scene calls exceeding sixty minutes.

Performance

Ind	Actual	Target	Variance	Date
▼	33	5	28	Nov 2011

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name**Owner(s)**

Autopsy Reports Preparation Time (PS 1-2)

George Hime Jorge Rivera-Morales Xavier Valdes-Pages

Average time that it takes to prepare an Autopsy Protocol: Dictation, Transcription & Signature by Medical Examiner.

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

PS1 Reduced Crime

zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

(PS1.2) zz_2003_Reduced response time (priority outcome)

Measure**Owner(s)**

Autopsy protocol preparation time (calendar days)

Bruce Hyma Veronica Melton-Lamar Jorge Rivera-Morales
Xavier Valdes-Pages

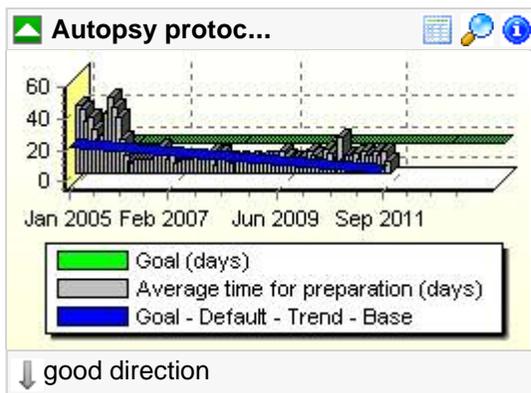
Average time needed to prepare an autopsy protocol for release to public. Time starts with dictation date and ends with the date that the autopsy protocol is signed by Medical Examiner

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
▲	8	14	6	Aug 2011

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name

Owner(s)

Department Sortie-Medical Examiner Release Time (hours) (PS 1-2)

Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Average Turn Around Time for a medical examiner to release a body to the funeral home. This is the core performance measure of the department (department sortie).

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

PS2 Reductions in Preventable Death, Injury, and Property Loss

zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future

Parent Objectives

PS2-1_Reduce Response Time

(PS1.2) zz_2003_Reduced response time (priority outcome)

Measure

Owner(s)

Department Sortie-Medical Examiner Release Time (hours)

Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Monthly average time (hours) for body processing

Performance

Ind	Actual	Target	Variance	Date
■	25	24	(1)	Dec 2011

Initiatives Linked To Measure

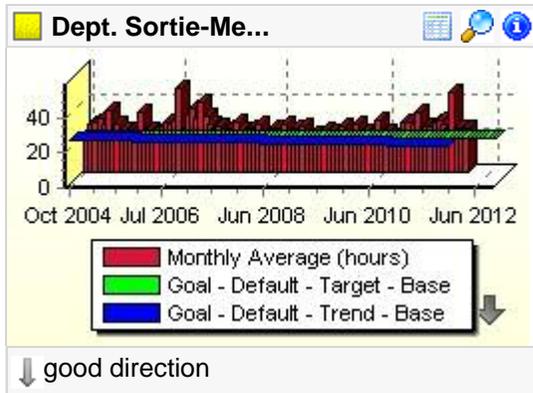
Owner(s)

Eliminate 8 positions in Death Investigation (ME-1)

Bruce Hyma

Child Measures Linked To Measure

Ind Name Actual Target Date



Objective Name**Owner(s)**

Scene Investigations by Medical Examiners (ES1-1)

Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages Medical Examiner

A Medical Examiner will conduct an investigation at a scene of death when the body is still at the scene. These death scenes consist primarily of violent deaths including homicides, industrial and traffic accidents, some suicides and any death scene where law enforcement requests the Medical Examiner's presence. A Medical Examiner is available to respond 24 hours/day, 7 days/week and 365 days/year.

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

PS1 Reduced Crime

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

Measure**Owner(s)**

Scene Investigations by Medical Examiners

Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

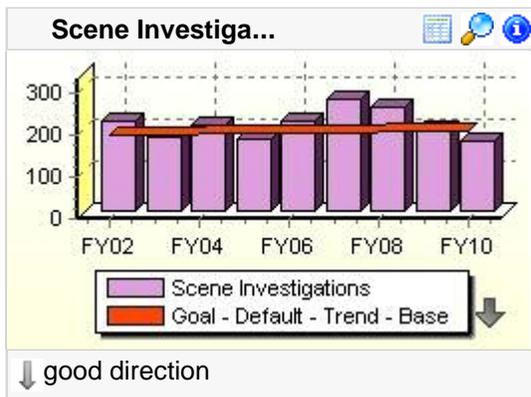
Medical Examiners will conduct an investigation at a scene of death when the body is still at the scene. These death scenes consist primarily of violent deaths including homicides, industrial and traffic accidents, some suicides and any death scene where law enforcement requests the Medical Examiner's presence. A Medical Examiner is available to respond 24 hours/day, 7 days/week and 365 days/year.

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
	208	n/a	n/a	FY11

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Objective Name**Owner(s)**

Forensic Imaging Unit Activity (ES 1-1)

Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Medical Examiner

Forensic photographers document death investigation activities.

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives**

PS1 Reduced Crime

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

Measure**Owner(s)**

Total Images reproduced

Lenny Wolf

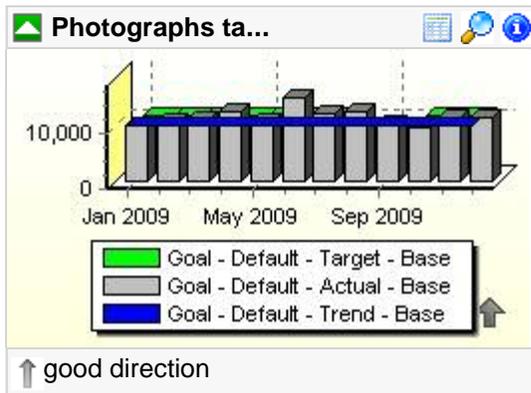
Total number of images or photo print requests from Records Unit, Medical Examiner, Law Enforcement and other outside workorders.

Performance

Ind	Actual	Target	Variance	Date
▲	5,659	5,000	659	Nov 2011

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
	ME Other Images Reproduced	2,027	n/a	Nov 2011
	LE Other Images Reproduced	1,084	n/a	Nov 2011
	ME Number of Images Reproduced as a Records Request	2,548	n/a	Nov 2011



Measure **Owner(s)**

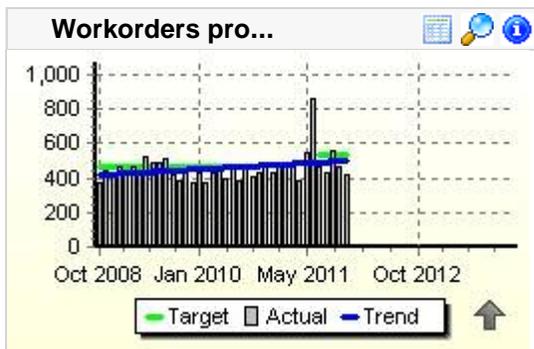
Workorders processed workload

Lenny Wolf

Total number of image or photo print requests, work orders processed, photo documentation of evidence seizures and search warrants, aerial photography, public relations, take downs, media cards processed and other work orders and photos as requested.

Performance

Ind	Actual	Target	Variance	Date
▼	423	531	(108)	Nov 2011



Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▼	Law Enforcement work orders	9	14	Nov 2011
▼	ME Records Requests	34	65	Nov 2011
▼	Outside Agency work orders	0	8	Nov 2011
▼	ME workorders processed	17	39	Nov 2011
▼	Media cards processed	363	405	Nov 2011

Measure **Owner(s)**

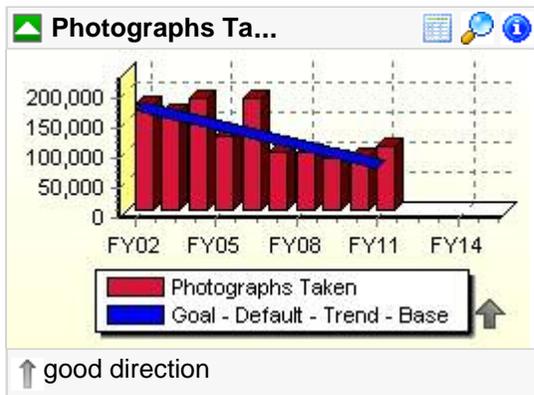
Photographs Taken For Medical Examiners

Lenny Wolf

Photographs of autopsies, external examinations, skeletal remains, physical evidence and scenes.

Performance

Ind	Actual	Target	Variance	Date
▲	105,541	95,000	10,541	FY11



Initiatives Linked To Measure **Owner(s)**

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▼	ME Photographs	6,642	7,546	Nov 2011

Measure**Owner(s)**

Photographs Taken for Law Enforcement

Lenny Wolf

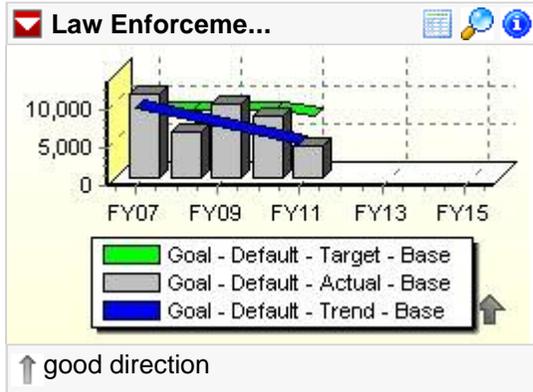
Photographs taken for local and federal law enforcement agencies

Performance

Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	4106	7024	(2918)	FY11

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
<input checked="" type="checkbox"/>	LE Photographs	293	776	Nov 2011



Objective Name**Owner(s)**

Evaluate Laboratory Case Input and Output (ES1-1)

George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Initiatives Linked To Objective**Owner(s)**

Laboratory Information Management System (LIMS) (ES1-2, ES4-6)

George Hime
Jorge Rivera-Morales
Xavier Valdes-Pages**GrandParent Objectives**

PS1 Reduced Crime

Parent Objectives

PS1-2 Solve Crimes Quickly and Accurately

Measure**Owner(s)**

Ratio of Toxicology cases completed to cases received.

George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

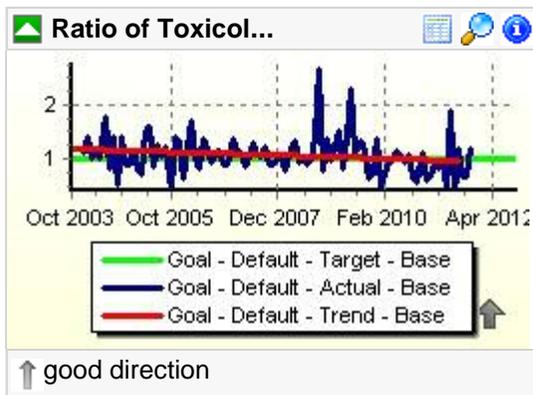
Arithmetic ratio of the number of total cases completed versus the number of cases received. A number less than 1 indicates more cases are being received than completed, the backlog is increasing, and cases processed is falling.

Performance

Ind	Actual	Target	Variance	Date
▲	1.20	1.00	0.20	Nov 2011

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Objective Name**Owner(s)**

ME Case Load (NAME) Accreditation (PS1-2)

Bruce Hyma Jorge Rivera-Morales

National Association of Medical Examiners (N.A.M.E.) accreditation criteria requires as of January 2010 staff pathologist to do no more than 300 death investigations annually. This measure includes autopsies, external examinations conducted by the pathologist as well as those they supervise.

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

Percent of Pending Cases Closed in 90 Days

Bruce Hyma

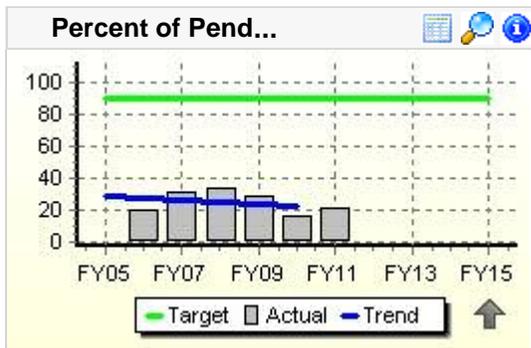
National Association of Medical Examiners (N.A.M.E.) accreditation criteria as of January 2010 requires 90% of pending cases closed within 90 days of examination.

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
▼	21 %	90 %	(69) %	FY11

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure

Owner(s)

Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines

Bruce Hyma Jorge Rivera-Morales

National Association of Medical Examiners (N.A.M.E.) accreditation criteria requires as of January 2010 staff pathologist to do no more than 300 death investigations annually. This measure includes autopsies, external examinations conducted by the pathologist as well as those they supervise. This measure indicates the percentage of staff doctors who are in compliance with NAME guidelines.

Performance

Ind	Actual	Target	Variance	Date
☒	20 %	100 %	(80) %	FY11



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
☒	ME Doctor - Hyma, Bruce A. M.D.	8	275	FY11
☐	ME Doctor - Lew, Emma O. M.D.	276	275	FY11
☒	ME Doctor - Hutchins, Kenneth M.D.	323	275	FY11
☐	ME Doctor - Shuman, Mark M.D.	276	275	FY11
☐	ME Doctor - Gillespie, Peter A. M.D.	295	275	FY11
☒	ME Doctor - Park, Jennifer H. D.O.	273	275	FY11
	ME Doctor - Mont, Erik K. M.D.	n/a	275	FY10
	ME Doctor - Burt, Martha J. M.D.	n/a	275	FY09
	ME Doctor - Chundru, Satish D.O.	n/a	275	FY09
	ME Doctor - Sneed, Wendolyn M.D.	n/a	275	FY09

Objective Name**Owner(s)**

FAME Practice Guidelines for Pathologist Autopsy Case Load

Bruce Hyma

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives****Measure****Owner(s)**

Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines

Bruce Hyma

Performance**Initiatives Linked To Measure****Owner(s)**

Ind	Actual	Target	Variance	Date
▼	40 %	100 %	(60) %	FY11

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
▲	Hyma, Bruce A. M.D.	6	175	FY11
■	Hutchins, Kenneth M.D.	193	175	FY11
▲	Lew, Emma O. M.D.	162	175	FY11
■	Shuman, Mark M.D.	181	175	FY11
▲	Park, Jennifer M.D.	169	175	FY11
■	Gillespie, Peter M.D.	179	175	FY11
	Mont, Erik M.D.	n/a	175	FY10
	Chundru, Satish D.O.	n/a	175	FY09
	Sneed, Wendolyn M.D.	n/a	175	FY09

Objective Name**Owner(s)**

Body Inventory

Xavier Valdes-Pages

Number of bodies in the custody of the Medical Examiner waiting to be processed, ready for disposition, unidentified or unclaimed.

Initiatives Linked To Objective**Owner(s)****GrandParent Objectives****Parent Objectives**

GG4_Effective management practices

Measure**Owner(s)**

Body Count in refrigeration

Bruce Hyma

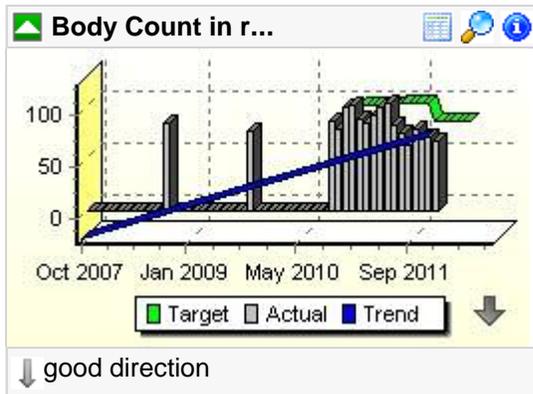
This cooler count is a monthly average.

Performance

Ind	Actual	Target	Variance	Date
▲	68	79	(11)	Dec 2011

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Learning and Growth Perspective

Objective Name	Owner(s)
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Web enabled 24 Hr Medical Examiner information (PS1-7) George Hime Bruce Hyma Jorge Rivera-Morales Xavier Valdes-Pages

Complete CME Medical Examiner database software implementation. Web enabled, 24-hour Medical Examiner information access for law enforcement, criminal justice and legal communities.

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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GG1_Friendly government

zz_2003_Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future

Parent Objectives

GG1-1 Provide easy access to information and services

(PS1.7) zz_2003_Easy and coordinated access to information by Departments and service delivery partners to promote more effective programs and results

Measure	Owner(s)
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CME Implementation (Percent Complete) Jorge Rivera-Morales Bruce Hyma Xavier Valdes-Pages

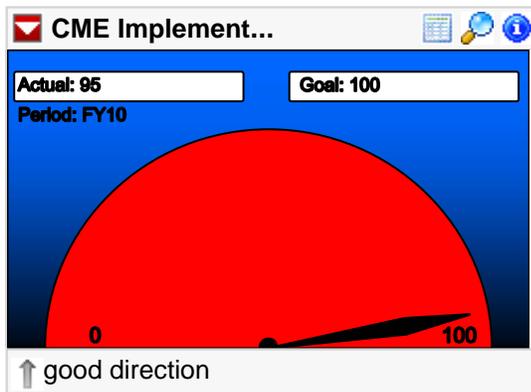
Acquisition, Implementation, Staff Training and Data conversion from previous system. The web-enabled case management system (CME) currently integrates ME functions across administration, investigations, medical staff, records, forensic imaging, toxicology, and the morgue. The current goal is to provide access to law enforcement agencies, criminal justice and legal communities. Acquisition and implementation of the LIMS system will complete technological integration bringing laboratory information online.

Performance	Initiatives Linked To Measure	Owner(s)
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Ind	Actual	Target	Variance	Date
☑	95	100	(5)	FY10

Child Measures Linked To Measure

Ind	Name	Actual	Target	Date
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Measure**Owner(s)**

Laboratory Information Management System (LIMS)
percentage complete

George Hime

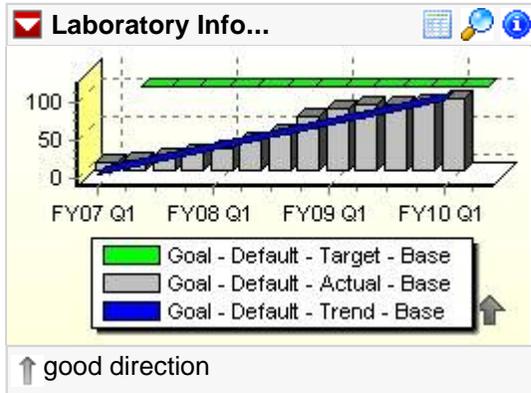
Continue development of a Laboratory Information Management System (LIMS), a component of the VertiQ® Medical Examiner database software, in order to provide efficient access of toxicology data to law enforcement, criminal justice and legal communities.

Performance

Ind	Actual	Target	Variance	Date
☑	95	100	(5)	FY10 Q1

Initiatives Linked To Measure**Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Initiatives Linked To Scorecard

	Type	As Of	\$ 🕒 ✓ ! 🎯	%	Status	Owners
Public Interment Program Integration to CME Software		08/31/2009	📅	100%	Complete	Rivera-Morales, Jorge Valdes-Pages, Xavier
Medical Examiner Active Directory Migration		02/28/2009	📅	100%	Complete	Rivera-Morales, Jorge Valdes-Pages, Xavier
ME Off-Site Backup Strategy		01/31/2009		99%	In Progress	Rivera-Morales, Jorge Valdes-Pages, Xavier
CME Upgrade to new version		01/31/2009		100%	Complete	Rivera-Morales, Jorge Valdes-Pages, Xavier
Establish Evidence Collection Team / Body Transportation Service		01/17/2009		100%	Complete	Valdes-Pages, Xavier Hyma, Bruce Sabatino, Matthew Sumlar, Len
Unidentified Decedents		09/11/2009		20%	In Progress	Hyma, Bruce Rivera-Morales, Jorge
Death scene investigative services (ES4-6, ES2-3, ES1-2, ES5-3)		n/a		n/a	n/a	Hyma, Bruce Melton-Lamar, Veronica
Laboratory Information Management System (LIMS) (ES1-2, ES4-6)		03/31/2009	📅	80%	In Progress	Valdes-Pages, Xavier Hime, George Rivera-Morales, Jorge

Open Action Items For Scorecard

Due Date	Action	Status	Owner(s)

