

**SCORECARD DETAIL-Aviation ( Primary)**

**Details - Base View**

**None Initiatives Processes**

Aviation Department Scorecard ( Primary)

Default

**1.0 Customer**

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal	
<u>Enhance customer service (MDAD)</u>						
<u>MIA Overall Customer Service Ratings - MIA Survey (Avg).</u>	FY11	3.74	3.90	n/a	n/a	
<u>Airport workers trained through "Miami Begins with MIA" program (FYTD)</u>	FY11 Q4	7,356	6,000	7,356	6,000	
<u>NTD - Gates Opened</u>	FY12 Q1	0	0	n/a	n/a	
<b>Initiative Name</b>	<b>Type</b>	<b>As Of</b>		<b>%</b>	<b>Status</b>	<b>Owners</b>
<u>Capital Improvement Program</u>		n/a		n/a	n/a	<u>Arteaga, Juan Carlos</u>
<u>Provide a secure environment at the airports (MDAD)</u>						
<u>MIA Overall Crimes</u>	Dec 2011	53	n/a	142	n/a	

**2.0 Financial**

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal	
<u>Enhance MDAD revenue</u>						
<b>Initiative Name</b>	<b>Type</b>	<b>As Of</b>		<b>%</b>	<b>Status</b>	<b>Owners</b>
<u>Public Private Investment Pool ( PPI)</u>		08/31/2009		75%	On Hold	<u>Pelkowski, Vivien Southwell, Miguel</u>
<u>Commercial Operations Gross Revenues (\$1000) at MIA</u>	Nov 2011	\$77,150	\$65,642	\$152,370	\$128,430	
<u>Public Parking Revenue (\$1000)</u>	Nov 2011	\$3,708	\$3,350	\$7,522	\$6,807	
<u>MIA Non-Terminal Rental Revenue (\$1,000)</u>	Oct 2011	\$4,326	\$4,115	\$4,326	\$4,115	
<u>GAA Rental Revenue (\$1,000)</u>	Nov 2011	\$675	\$464	\$1,138	\$929	
<u>New Passenger Routes (FYTD)</u>	FY11 Q4	1	0	n/a	n/a	
<u>New Carriers (FYTD)</u>	FY11 Q4	2	1	n/a	n/a	
<u>Enhance MIA Competitive Position (MDAD)</u>						
<u>MIA Cost Per Enplaned Passenger (CEP)- FYTD</u>	FY11 Q4	\$18.51	\$19.89	\$18.51	\$19.89	
<u>Landing Fee Rate</u>	FY11 Q4	\$1.70	\$1.92	n/a	n/a	
<u>Enplaned Passengers( 1,000)</u>	Nov 2011	1,583	1,469	3,089	2,899	

Meet the Operating Budget Targets (Aviation)

Initiative Name	Type	As Of	\$	✓	!	🎯	%	Status	Owners
CIP Project Management Information System (PMIS)		09/30/2009	▲▲	▲	!	🎯	100%	Complete	Lee, Anne Syrcle Millan-Clegg, Justina Gatlin, Marilyn
Revenue: Total (Aviation, in \$1,000)		FY11 Q4	▲				\$172,822	\$160,102	▲ \$666,585 \$640,406
Expenses : Total Operating Expenses (Aviation, in \$1,000)		FY12 Q1	▲				\$72,292	\$107,201	▲ \$72,292 \$107,201
Positions: Full-Time Filled (Aviation)		FY11 Q4	▼				1,161	(1,222 - 1,255)	n/a (n/a - n/a)
Construction Capital Fund Expenditures		FY12 Q1	▼				\$74,074	\$46,443	▼ \$74,074 \$46,443

Budget Implementation: FY 10-11 (Aviation)

Initiative Name	Type	As Of	\$	✓	!	🎯	%	Status	Owners
Eliminate 32 positions		n/a					n/a	n/a	Abreu, Jose

Monitor Aviation Statistics (MDAD)

MIA Total # of Passengers (1,000)	Nov 2011	▲	3,182	2,939	▲	6,227	5,797
MIA Cargo Tonnage ( 1,000 Tons)	Nov 2011	▲	183	165	▲	361	331

### 3.0 Internal

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal		
Maintain a safe working environment (MDAD)							
CIP Construction lost workday rate cases(LWD)( Cal Yr to Date)	Nov 2011	▲	0.00	2.80	▲	0.00	2.80
MDAD Job Related Injury/Illness Incidents	Sep 2011	▲	5	5		n/a	n/a
CIP Construction Recordable Injury Rate Cases(RC)( Cal Year to Date)	Nov 2011	▲	0.00	5.10	▲	0.00	5.10

Monitor Key Priority Initiatives

### 4.0 Learning and Growth

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal		
Comply with FAA requirement (MDAD)							
Compliance with annual FAA Report - By the month of May	FY11	■	2	0		n/a	n/a
Comply with AOA Recertification Requirements (MDAD)							
Conduct AOA Certification Driving Training (# of students)	Nov 2011	▲	767	447		n/a	n/a

## 5.0 Sustainability

Name	As of Date	Actual	Business Plan Goal	FYTD Actual	FYTD Goal
<u>Sustainability (Aviation)</u>					
<u>ISO 14001 Certifications</u>	Jul 2011	100	100	n/a	n/a
<u>Personal Pledge to Recycle Cardboard</u>	Jul 2011	100 %	74 %	n/a	n/a
<u>Recycle 300 Tons of Cardboard (% progress)</u>	FY11 Q4	100 %	100 %	n/a	n/a
<a href="#">Scorecard Exception Report</a> <a href="#">Business Plan Reports</a>					

**Scorecard Owners:** [Abreu, Jose](#)

### Linked Objects

[Hide All](#)

#### Child Scorecards

	Owners
<u>Aviation - Secondary (All )</u>	
<u>Operation Sortie - Aviation</u>	<a href="#">Abreu, Jose</a> <a href="#">Lee, Anne Syrcle</a>
<u>Finance &amp; Strategy(CFO) - Aviation</u>	<a href="#">Lee, Anne Syrcle</a>
<u>Business Retention &amp; Development Deputy Director</u>	<a href="#">Southwell, Miguel</a>
<u>Administration Assist. Director</u>	<a href="#">Jones-Wilfork, Bobbie</a>
<u>Operations Deputy Director</u>	<a href="#">Pyatt, Ken</a>
<u>Facilities Management Assist. Director</u>	<a href="#">Jose, Carlos</a>
<u>Security and Operations Assist. Director</u>	<a href="#">Stover, Lauren</a>
<u>Aviation Planning Land-Use and Grants</u>	<a href="#">Ramos, Jose A.</a>

#### Parent Scorecards

	Owners
<u>Transportation Strategic Area</u>	<a href="#">Admin, Admin</a>
<u>xx_ACM Scorecard - Llord, Ysela</u>	<a href="#">Llord, Ysela</a>

#### Objectives

	Owners
<u>Enhance customer service (MDAD)</u>	<a href="#">Abreu, Jose</a>
<u>Provide a secure environment at the airports (MDAD)</u>	<a href="#">Stover, Lauren</a>
<u>Enhance MDAD revenue</u>	<a href="#">Southwell, Miguel</a>
<u>Enhance MIA Competitive Position (MDAD)</u>	<a href="#">Lee, Anne Syrcle</a>
<u>Meet the Operating Budget Targets(Aviation)</u>	<a href="#">Lee, Anne Syrcle</a>
<u>Budget Implementation: FY 10-11 (Aviation)</u>	<a href="#">Abreu, Jose</a>
<u>Monitor Aviation Statistics (MDAD)</u>	<a href="#">Lee, Anne Syrcle</a>
	<a href="#">Harman, Sunil</a>

Maintain a safe working environment (MDAD)

Comply with FAA requirement (MDAD)

Comply with AOA Recertification Requirements (MDAD)

Sustainability (Aviation)

Monitor Key Priority Initiatives

Craven, Lonny  
Stover, Lauren

Craven, Lonny  
Stover, Lauren

Jose, Carlos Rodriguez, Janet  
M

Gatlin, Marilyn

### Program Groups

There are no program groups linked at this time.

### Initiatives

There are no initiatives linked at this time.

### Processes

There are no processes linked at this time.

## REFERENCE CENTER

### Action Items

[Show Details](#)  

Due Date	Status	Action	Owners
No Action Items to Report			
 Open	 Overdue		

### Comments

Author/Date	Comment	Show All
There are no comments at this time.		

### External Links



 [Business Plan](#)

### Attached Documents



**Last Updated** **Checked Out By**

## Customer Perspective

Objective Name	Owner(s)
Enhance customer service (MDAD)	Jose Abreu

Initiatives Linked To Objective	Owner(s)

GrandParent Objectives
zz_2003_Enhance the ease of movement of people and goods to, from and through the airport, the seaport, and other centers through new and improved inter-modal linkages
ED2_Expanded domestic and international travel and tourism

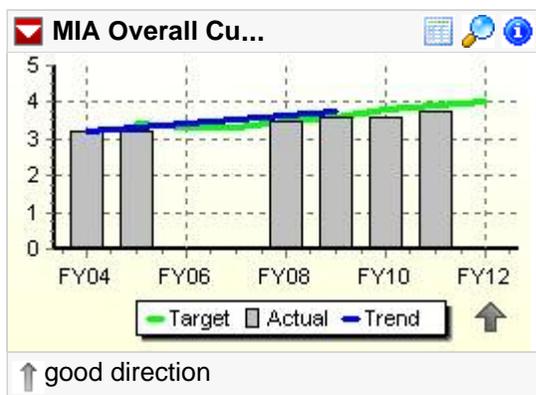
Parent Objectives
(TP6.2) zz_2003_Enhanced customer service, convenience, and security at every level of contact with the ports (priority outcome)
ED2-2 Improve customer service at airports, hotels and other service providers that support travel and tourism

Measure	Owner(s)
MIA Overall Customer Service Ratings - MIA Survey (Avg).	Alina Exposito Dickie K. Davis
Overall customer service rating of MIA survey, averaging the results of : Departing Pass., Miami Residents Departing & International Pass.	

Performance				
Ind	Actual	Target	Variance	Date
<input checked="" type="checkbox"/>	3.74	3.90	(0.16)	FY11

Initiatives Linked To Measure	Owner(s)

Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



**Measure** **Owner(s)**

Airport workers trained through "Miami Begins with MIA" program (FYTD)

Alina Exposito Dickie K. Davis

**Performance**

Ind	Actual	Target	Variance	Date
▲	7,356	6,000	1,356	FY11 Q4

**Initiatives Linked To Measure** **Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure** **Owner(s)**

NTD - Gates Opened

Juan Carlos Arteaga

The number of gates that are opened at the North Terminal Development of MIA

**Performance**

Ind	Actual	Target	Variance	Date
▲	0	0	0	FY12 Q1

**Initiatives Linked To Measure** **Owner(s)**

Capital Improvement Program Juan Carlos Arteaga

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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Objective Name	Owner(s)
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Provide a secure environment at the airports (MDAD)	Lauren Stover
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Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives
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PS1 Reduced Crime

Parent Objectives
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PS1-1 Reduce Crimes of Public Concern

Measure	Owner(s)
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MIA Overall Crimes	Doris Herrera Lauren Stover
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Monthly number of assault, battery, homicide, robbery, burglary and auto theft at MIA.

Performance
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Ind	Actual	Target	Variance	Date
	53	n/a	n/a	Dec 2011

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
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Ind	Name	Actual	Target	Date
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# Financial Perspective

Objective Name	Owner(s)
Enhance MDAD revenue	Miguel Southwell

Initiatives Linked To Objective	Owner(s)
Public Private Investment Pool ( PPI)	Vivien Pelkowski Miguel Southwell

GrandParent Objectives
GG4_Effective management practices

Parent Objectives
GG4-2 Effectively allocate resources to meet current and future operating and capital needs

Measure	Owner(s)
Commercial Operations Gross Revenues (\$1000) at MIA	Miguel Southwell Vivien Pelkowski

Monthly Gross Revenues from: Rental Cars, Mgmt Agreements, Terminal Concessions and Public Parking.

Performance				
Ind	Actual	Target	Variance	Date
▲	\$77,150	\$65,642	\$11,508	Nov 2011

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



**Measure**

**Owner(s)**

Public Parking Revenue (\$1000)

Vivien Pelkowski Miguel Southwell

The monthly gross revenue dollars (\$1000) from public parking. The goal is to maintain revenue levels at previous fiscal year level.

**Performance**

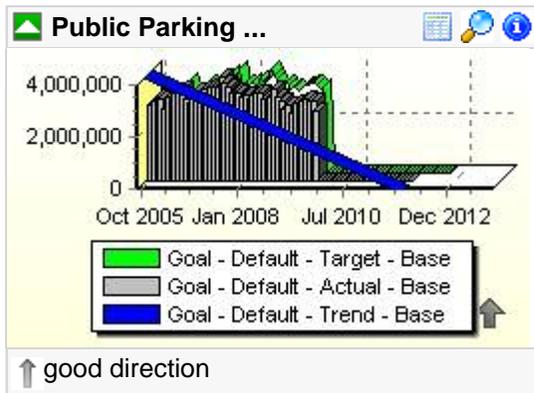
Ind	Actual	Target	Variance	Date
▲	\$3,708	\$3,350	\$358	Nov 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

MIA Non-Terminal Rental Revenue (\$1,000)

Vivien Pelkowski Miguel Southwell

The amount of non-terminal rental revenue at MIA (\$1,000) excl tax.

**Performance**

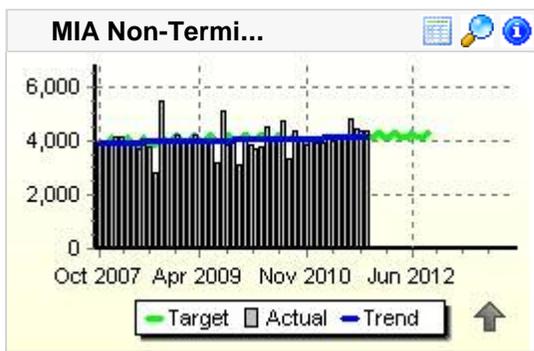
Ind	Actual	Target	Variance	Date
▲	\$4,326	\$4,115	\$211	Oct 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

GAA Rental Revenue (\$1,000)

Vivien Pelkowski Miguel Southwell

The monthly amount of rental revenue at General Aviation Airports, excl tax

**Performance**

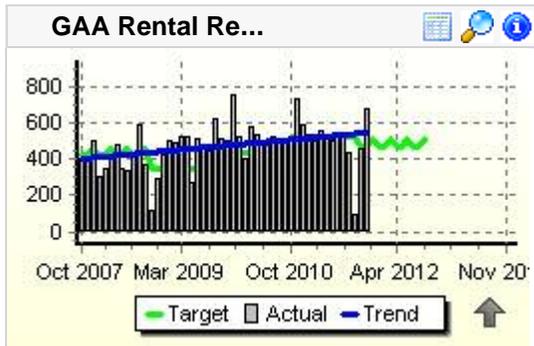
Ind	Actual	Target	Variance	Date
▲	\$675	\$464	\$210	Nov 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

New Passenger Routes (FYTD)

Vivien Pelkowski Miguel Southwell

New Passenger Routes added during the fiscal year at MIA.

**Performance**

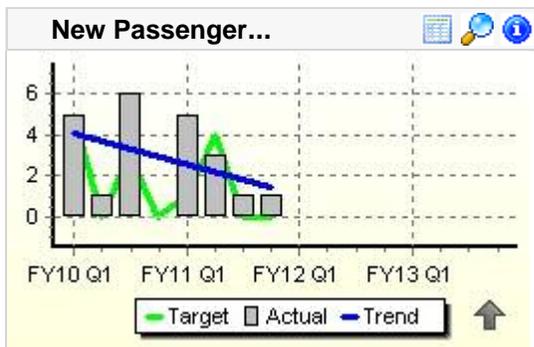
Ind	Actual	Target	Variance	Date
▲	1	0	1	FY11 Q4

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

New Carriers (FYTD)

Vivien Pelkowski Miguel Southwell

New Carriers added at MIA during the fiscal year. New carriers includes low cost + international + cargo carriers.

**Performance**

Ind	Actual	Target	Variance	Date
▲	2	1	1	FY11 Q4

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Objective Name****Owner(s)**

Enhance MIA Competitive Position (MDAD)

Anne Syrcle Lee

**Initiatives Linked To Objective****Owner(s)****GrandParent Objectives**

ED3\_Expanded international trade and commerce

**Parent Objectives**

ED2\_Expanded domestic and international travel and tourism

ED3-1 Attract and increase foreign direct investments and international trade from targeted countries

**Measure****Owner(s)**

MIA Cost Per Enplaned Passenger(CEP)- FYTD

Marilyn Gatlin Anne Syrcle Lee

The cost to airlines per enplaned passenger, budget and actual fiscal year to date. This cost will fluctuate as based on the revenues collected by the Department from the Airlines.

**Performance**

Ind	Actual	Target	Variance	Date
▲	\$18.51	\$19.89	\$1.38	FY11 Q4

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

Landing Fee Rate

Anne Syrcle Lee Marilyn Gatlin

The rate per 1,000 lbs charged to commercial planes that land at MIA.

**Performance**

Ind	Actual	Target	Variance	Date
▲	\$1.70	\$1.92	\$(0.22)	FY11 Q4

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

Enplaned Passengers( 1,000)

Marilyn Gatlin Anne Syrcle Lee

**Performance**

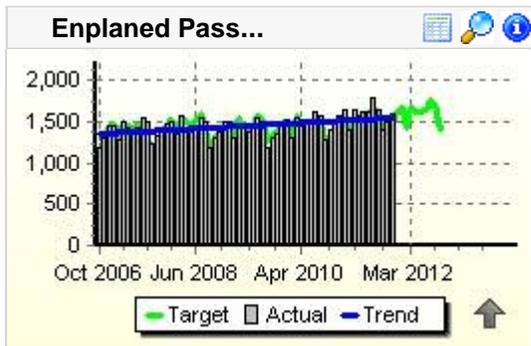
Ind	Actual	Target	Variance	Date
▲	1,583	1,469	114	Nov 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Objective Name**

**Owner(s)**

Meet the Operating Budget Targets(Aviation)

Anne Syrcle Lee

**Initiatives Linked To Objective**

**Owner(s)**

CIP Project Management Information System (PMIS)

Marilyn Gatlin  
Anne Syrcle Lee  
Justina Millan-Clegg

**GrandParent Objectives**

GG4-2 Effectively allocate resources to meet current and future operating and capital needs

**Parent Objectives**

Meet Budget Targets (All Miami-Dade County)

**Measure**

**Owner(s)**

Revenue: Total (Aviation, in \$1,000)

Marilyn Gatlin Anne Syrcle Lee

Total quarterly revenue in \$1,000

**Performance**

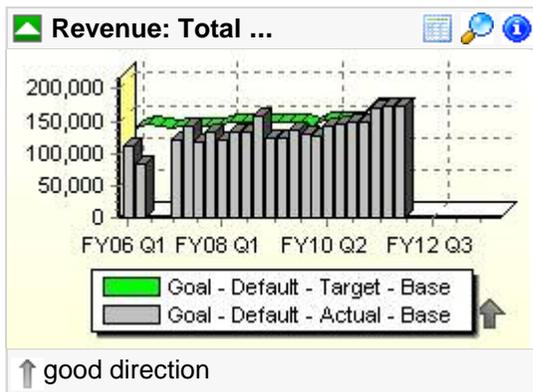
Ind	Actual	Target	Variance	Date
▲	\$172,822	\$160,102	\$12,721	FY11 Q4

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
▲	Airline Revenue (\$1,000)	\$81,864	\$77,657	FY11 Q4
▲	Commercial Operations Revenue (\$1,000)	\$60,873	\$50,649	FY11 Q4
■	MIA Rental Revenue (\$1,000)	\$25,130	\$26,514	FY11 Q4
▲	GAA Revenue (\$1,000)	\$1,806	\$1,625	FY11 Q4
▼	Other Revenue (\$1,000)	\$3,149	\$3,656	FY11 Q4



**Measure**

**Owner(s)**

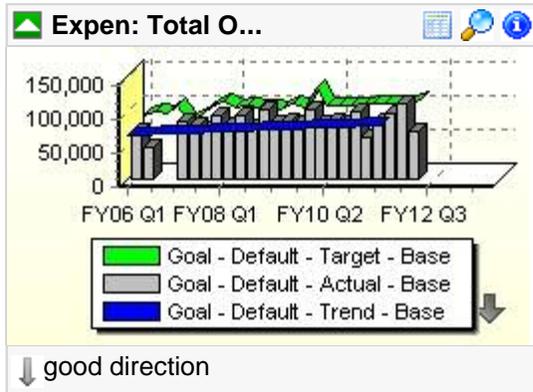
Expenses : Total Operating Expenses (Aviation, in \$1,000)

Marilyn Gatlin Anne Syrcle Lee

Total quarterly expenditures in \$1,000 of Operating Expenses(Personnel ,Other Operating, Capital- Operating, Management Agreements) and Non-Operating ( transfers to cover debt service, improvement fund & reserve maint).

**Performance**

Ind	Actual	Target	Variance	Date
▲	\$72,292	\$107,201	\$34,908	FY12 Q1



**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
▲	Management Agreements ( \$1,000)	\$14,833	\$17,239	FY12 Q1
▲	Personnel ( Aviation,) ( \$1,000)	\$26,597	\$28,755	FY12 Q1
▲	Other Operating Expenditures (\$1,000)	\$29,615	\$60,045	FY12 Q1
■	Capital- Operating (\$1,000)	\$1,248	\$1,162	FY12 Q1

**Measure**

**Owner(s)**

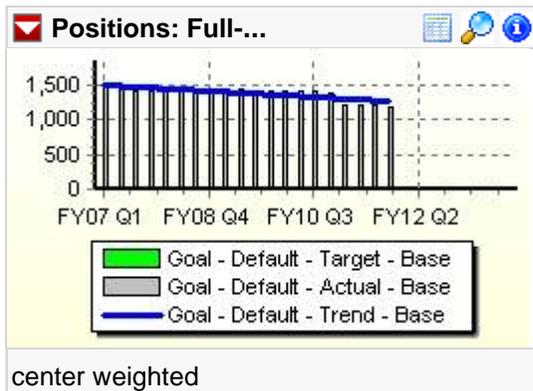
Positions: Full-Time Filled (Aviation)

Marilyn Gatlin Anne Syrcle Lee

The "actual" reflects the number of full-time positions that are filled; the "goal" reflects the number of full-time budgeted positions.

**Performance**

Ind	Actual	Target	Variance	Date
▼	1,161	n/a	n/a	FY11 Q4



**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

Construction Capital Fund Expenditures

Marilyn Gatlin Anne Syrcle Lee

Years Capital Budget.

**Performance**

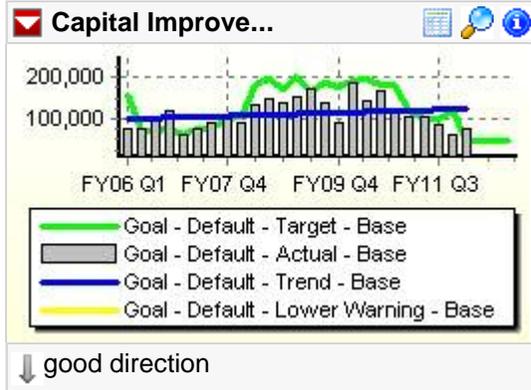
Ind	Actual	Target	Variance	Date
▼	\$74,074	\$46,443	\$(27,631)	FY12 Q1

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Objective Name****Owner(s)**

Budget Implementation: FY 10-11 (Aviation)

Jose Abreu

**Initiatives Linked To Objective****Owner(s)****GrandParent Objectives**

Eliminate 32 positions

Jose Abreu

**Parent Objectives**

**Objective Name****Owner(s)**

Monitor Aviation Statistics (MDAD)

Anne Syrcle Lee

**Initiatives Linked To Objective****Owner(s)****GrandParent Objectives****Parent Objectives**

ED2\_Expanded domestic and international travel and tourism

**Measure****Owner(s)**

MIA Total # of Passengers (1,000)

Marilyn Gatlin Anne Syrcle Lee

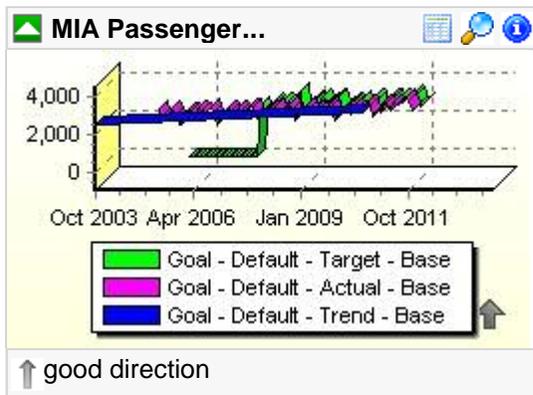
Combined total which includes deplaned and enplaned passengers

**Performance**

Ind	Actual	Target	Variance	Date
▲	3,182	2,939	243	Nov 2011

**Initiatives Linked To Measure****Owner(s)****Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
▲	MIA Domestic Passengers (Thousand Passengers)	1,660	1,548	Nov 2011
▲	MIA International Passengers (Thousand Passenger)	1,522	1,391	Nov 2011



**Measure**

**Owner(s)**

MIA Cargo Tonnage ( 1,000 Tons)

Marilyn Gatlin Anne Syrcle Lee

Monthly figures

**Performance**

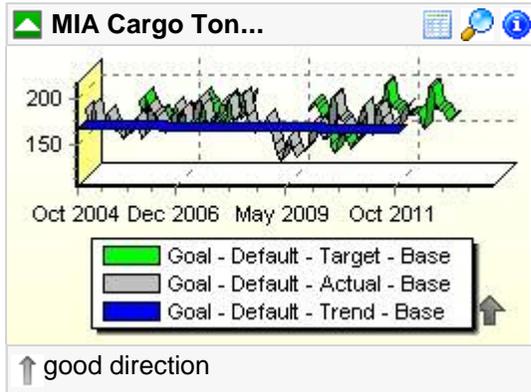
Ind	Actual	Target	Variance	Date
▲	183	165	18	Nov 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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# Internal Perspective

Objective Name	Owner(s)
Maintain a safe working environment (MDAD)	Sunil Harman

Initiatives Linked To Objective	Owner(s)
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GrandParent Objectives
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GG5\_Goods, services and assets that support County operations

Parent Objectives
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GG5-2 Provide well maintained, accessible facilities and assets

Measure	Owner(s)
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CIP Construction lost workday rate cases(LWD)( Cal Yr to Date)

Juan Carlos Arteaga Janet M Rodriguez Carlos Jose

Calendar year to date number of cases per 200,000 manhours where CIP construction employee could not work in regular job but worked elsewhere, as defined by the National Construction Industry

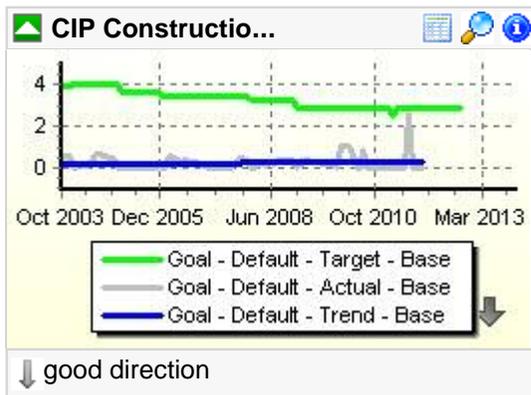
Performance
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Ind	Actual	Target	Variance	Date
▲	0.00	2.80	2.80	Nov 2011

Initiatives Linked To Measure	Owner(s)
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Child Measures Linked To Measure
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Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

MDAD Job Related Injury/Illness Incidents

Myles Battle Bobbie Jones-Wilfork Wallace Madry

Monthly number of of job related injury/illness incidents.

**Performance**

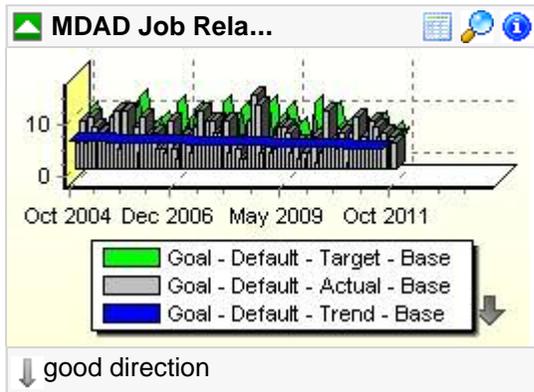
Ind	Actual	Target	Variance	Date
▲	5	5	0	Sep 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

CIP Construction Recordable Injury Rate Cases(RC)( Cal Year to Date)

Janet M Rodriguez Carlos Jose

Calendar year to date CIP construction work related cases per 200,000 manhours, of deaths & illness as defined by the National Construction Industry

**Performance**

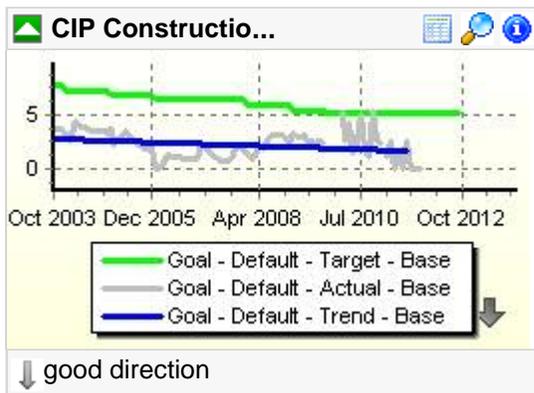
Ind	Actual	Target	Variance	Date
▲	0.00	5.10	5.10	Nov 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Objective Name****Owner(s)**

Monitor Key Priority Initiatives

Marilyn Gatlin

As a part of developing the Aviation Departments' Business Plan, MDAD has identified the following high priority initiatives that will be a particular focus over the next two years. These initiatives are a subset of those used to regularly monitor and report performance.

**Initiatives Linked To Objective****Owner(s)****GrandParent Objectives****Parent Objectives**

# Learning and Growth Perspective

Objective Name	Owner(s)
Comply with FAA requirement (MDAD)	Lonny Craven Lauren Stover

Initiatives Linked To Objective	Owner(s)

GrandParent Objectives
GG4_Effective management practices

Parent Objectives
GG4-1 Provide sound financial and risk management

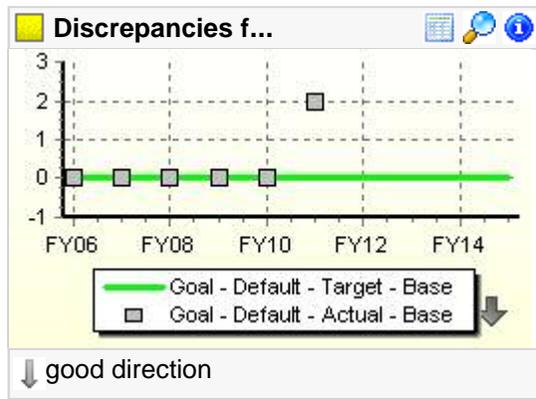
Measure	Owner(s)
Compliance with annual FAA Report - By the month of May	Michelle Charles Lonny Craven

Achieve zero discrepancy on the annual FAA Inspection of Airside Operations. Report number of discrepancies reported.

Performance				
Ind	Actual	Target	Variance	Date
■	2	0	(2)	FY11

Initiatives Linked To Measure	Owner(s)

Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



**Objective Name**

**Owner(s)**

Comply with AOA Recertification Requirements (MDAD)

Lonny Craven Lauren Stover

**Initiatives Linked To Objective**

**Owner(s)**

**GrandParent Objectives**

GG4\_Effective management practices

**Parent Objectives**

GG4-1 Provide sound financial and risk management

**Measure**

**Owner(s)**

Conduct AOA Certification Driving Training (# of students)

Michelle Charles Lonny Craven

Covers Movement, Non-Movement Areas ( runways & taxiways. This metric measures the number of students per month that attend training.

**Performance**

**Initiatives Linked To Measure**

**Owner(s)**

Ind	Actual	Target	Variance	Date
▲	767	447	320	Nov 2011

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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# Sustainability Perspective

Objective Name	Owner(s)
Sustainability (Aviation)	Carlos Jose Janet M Rodriguez
Departmental sustainability initiatives and actions.	

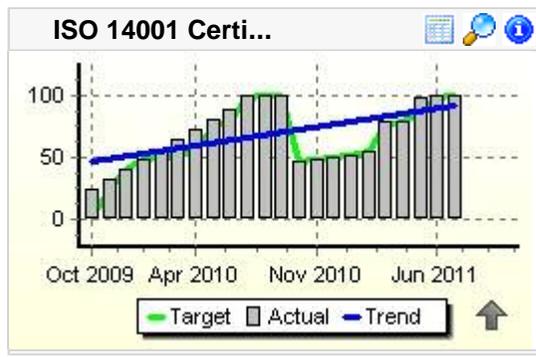
Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		GG6_Green government

Parent Objectives
GG6-1 Reduce County government's greenhouse gas emissions and resource consumption

Measure	Owner(s)
ISO 14001 Certifications	Carlos Jose Janet M Rodriguez
Conduct surveillance meetings to review progress and take corrective/preventive actions to maintain ISO Certifications. ISO Certification requires written procedures and staff training for all operational areas that are likely to handle potential pollutants.	

Performance				
Ind	Actual	Target	Variance	Date
▲	100	100	0	Jul 2011

Initiatives Linked To Measure		Owner(s)		
Child Measures Linked To Measure				
Ind	Name	Actual	Target	Date



**Measure**

**Owner(s)**

Personal Pledge to Recycle Cardboard

Pedro Hernandez Carlos Jose Janet M Rodriguez

Attain a personal pledge commitment from departmental employees to divert 300 tons of cardboard from stream and recycle them. Implementation of Employee Green Pledges began June 2010.

**Performance**

Ind	Actual	Target	Variance	Date
	100 %	74 %	26 %	Jul 2011

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Measure**

**Owner(s)**

Recycle 300 Tons of Cardboard (% progress)

Pedro Hernandez Janet M Rodriguez

As part of our sustainability efforts, MIA is committed to recycling 300 tons of cardboard this fiscal year.

**Performance**

Ind	Actual	Target	Variance	Date
	100 %	100 %	0 %	FY11 Q4

**Initiatives Linked To Measure**

**Owner(s)**

**Child Measures Linked To Measure**

Ind	Name	Actual	Target	Date
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**Initiatives Linked To Scorecard**

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**Type**      **As Of**      \$ 🎁 ✓ ! 🎯      %      **Status**      **Owners**

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**Open Action Items For Scorecard**

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**Due Date**      **Action**      **Status**      **Owner(s)**

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